

EXECUTIVE COMMITTEE MEETING

Workforce Solutions Alamo 100 N. Santa Rosa St., Suite 120, Boardroom San Antonio, TX 78207 November 15, 2024 10:00 AM

AGENDA

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the Agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of meeting. Questions relating to these rules may be directed to Teresa Chavez at (210) 452-9405.

The Chair of the Committee will be at the Host Location. The Host location is specified above. Meetings will be visible and audible to the public at the Host location, and there will be a visual or audio recording of the meeting. There will be two-way audio and video of the meeting between each Board member sufficient that Board members and public can hear and see them. WSA will comply with all Videoconferencing Guidelines.

For those members of the public that would like to participate and cannot attend in person at the host location, please call toll-free 1-877-858-6860, which will provide two-way communications through a speaker phone. For additional information, please call Teresa Chavez, (210) 452-9405.

Please join WebEx meeting from your computer, tablet, or smartphone. You can also dial in using your phone. United States (Toll Free): 1-415-655-0002 https://wsalamo.webex.com/wsalamo/j.php?MTID=m1dc7c8f9fb83d9a13b06ef5e1d0d700a Access Code: 2489 066 6912 New to WebEx? Get the app now and be ready when your first meeting starts: <u>https://www.webex.com/</u> During the Public Comments portion of the meeting (Agenda Item 4), the Public may type their name into the chat box or unmute themselves and state their name. The meeting host will call each member of the public for comments,

in the order their names were submitted.

Workforce Solutions Alamo is an equal opportunity employer/program. Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact Teresa Chavez at (210 452-9405 so that appropriate arrangements can be made. Relay Texas: 1-800- 735-2969 (TDD) or 711 (Voice).

- I. CALL TO ORDER Presenter: Leslie Cantu, Committee Chair
- II. ROLL CALL AND QUORUM DETERMINATION Presenter: Leslie Cantu, Committee Chair
- III. DECLARATIONS OF CONFLICT OF INTEREST Presenter: Leslie Cantu, Committee Chair
- IV. PUBLIC COMMENT Presenter: Leslie Cantu, Committee Chair

V. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION) Presenter: Leslie Cantu, Committee Chair Pg.12

- a. Meeting Minutes September 13, 2024
- b. Texas A&M University Presentation
- c. Local Plan
- d. Child Care Quality Areas of Focus for 2025
- e. Child Care Rural Visits Calendar
- f. Success Stories
- g. In- Person Youth Success Story
- h. Student Outcomes Data Report
- i. TX FAME Announcement
- j. Bandera Lease
- k. Hondo Lease
- I. Pleasanton Lease
- m. O'Connor
- n. Port SA
- o. Mobile Unit
- p. WSA 2025 Local Plan Development Update
- q. TX FAME
- r. Department of Labor
- s. Update on Services Provided by County
- t. TX FAME
- u. SEAL NDEAM
- v. Workforce One
- w. A Closer Look: WIOA Youth Program
- x. Ready to Work Update
- y. Client Expenditure Analysis
- z. County by County Expenditure Analysis
- VI. EARLY CARE & EDUCATION COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg.97

Presenter: Ana DeHoyos O'Connor, Early Care & Education Committee Chair

- a. Child Care Services 11 Policy Update
- b. Childcare Performance Briefing
- c. Texas Rising Star Assessment Update

3

- VII. YOUTH COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg.106 Presenter: Anthony Magaro, Youth Committee Chair
 - a. Youth Program Briefing and Performance
 - b. Career Exploration

VIII. STRATEGIC COMMITTEE MEETING (DISCUSSION AND POSSIBLE ACTION) Pg.114 Presenter: Eric Cooper Strategic Committee Chair

Presenter: Eric Cooper, Strategic Committee Chair

a. Local Plan

IX. OVERSIGHT COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg.127

Presenter: Dr. Sammi Morrill, Oversight Committee Chair

- a. Quality Assurance Update TWC Monitoring
- b. TWC Performance Upcoming Target Changes
- c. Risk Analysis
- d. Ready to Work

X. AUDIT AND FINANCE COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg.147

- Presenter: Mary Batch, Audit & Finance Committee Chair
- a. Teacher Externship
- b. Legal Consulting Services
- c. HR Consulting Services
- d. New Facility Lease- Bandera
- e. New Facility Lease- Hondo
- f. New Facility Lease- Pleasanton
- g. Financials

XI. CEO REPORT

Presenter: Adrian Lopez, CEO

- a. Media Report- Presenter: James Keith, Director of Public & Government Relations
- b. Recap Meeting with Senator Jose Menendez
- c. New Organizational Chart
- d. TX FAME
- e. Red, White & You Event
- f. Children at Risk
- g. CPS Grills Giving Event
- h. United Way Campaign

XII. CHAIR REPORT

Presenter: Leslie Cantu, Committee Chair

Pg.172

XIII. EXECUTIVE SESSION:

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may move into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications Under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas;
- c. Pending or Contemplated Litigation;
- d. Government Code §551.074 Personnel Matters Involving Senior Executive Staff and Employees of Workforce Solutions Alamo; and
- e. Government Code §551.089 Discussions Regarding Security Devices or Audits.

XIV. ADJOURNMENT

Presenter: Leslie Cantu, Committee Chair



EXECUTIVE COMMITTEE MEETING

Workforce Solutions Alamo 100 N. Santa Rosa St., Suite 120, Boardroom San Antonio, TX 78207 September 13, 2024 10:00 AM

BOARD OF DIRECTORS: Leslie Cantu (Chair), Anthony Magaro, Yousef Kassim, Ana DeHoyos O'Connor, Dr. Sammi Morrill, Mary Batch

STAFF: Adrian Lopez, Rebecca Espino Balencia, Ricardo Ramirez; Teresa Chavez, James Keith, Caroline Goddard, Geroge Mazariegos, Kristen Rodriguez, Trema Cote, Brandee Perez, Avis Burrow, Ruby Elizondo, Victoria Rodriguez, Vanessa Garcia, Gilbert Monk, Gabriela Navarro Garcia, Jessica Villarreal and Chuck Agwuegbo

PARTNER STAFF: Mike Ramsey

LEGAL COUNSEL: Frank Burney

GUESTS: Joel Morgan, Sylvia Perez

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- I. CALL TO ORDER Presenter: Leslie Cantu, Committee Chair At 10:04 a.m., Chair Leslie Cantu called the meeting to order.
- II. ROLL CALL AND QUORUM DETERMINATION Presenter: Leslie Cantu, Committee Chair The roll was called, and a quorum was declared present.
- III. DECLARATIONS OF CONFLICT OF INTEREST Presenter: Leslie Cantu, Committee Chair NONE
- IV. PUBLIC COMMENT Presenter: Leslie Cantu, Committee Chair NONE
- V. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION Presenter: Leslie Cantu, Committee Chair **Pg.11**

- a. Meeting Minutes July 12, 2024
- b. United Way-AQP Data Dashboard
- c. Alamo CCS Provider Type and Capacity
- d. Entry Level Designation & Efforts Towards Increasing and Accessing Quality
- e. TX3C Systems
- f. Child Care Quality Contract
- g. Partner Updates-Early Matters, United Way, Texas A&M, Pre-K for SA
- h. Facility Updates-Port SA, O'Connor, Bandera, Mobile Unit
- i. AEL Presentation-Alamo Colleges, Alamo Colleges Business & Industry Solutions Team, and Active Projects
- j. Update on Services Provided by County
- k. Expenditure Analysis with Training Providers
- 1. Quality Assurance Update-TWC Monitoring
- m. TWC Performance-Upcoming Target Changes
- n. Performance, Programs, and Operational Updates
- o. A Closer Look: WIOA Dislocated Worker Program
- p. Financials
- q. Client Expenditure Analysis
- r. County by County Expenditure Analysis
- s. New Funding

Upon motion by Director Ana DeHoyos O'Connor and second by Director Mary Batch, the Committee unanimously approved the Consent Agenda except for item (d), which was pulled for individual consideration:

VI. EARLY CARE & EDUCATION COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg. 110

Presenter: Ana DeHoyos O'Connor, Early Care & Education Committee Chair

- a. Childcare Performance Briefing
- b. Child Care Services: In Care/Waitlist
- c. Texas Rising Star Assessment Update
- d. Alamo Quality Centers

Chair Ana DeHoyos O'Connor provided an update on the status of Child Care centers progressing toward accreditation. She also reviewed the current figures: Families in Care (8,643, with 2,827 waiting) and Children in Care (15,223, with 4,534 waiting). To address the needs of all families and children currently on the waiting list, WSA estimates that it would require another \$42M in funds to provide those services (statewide estimate is likely over \$1B). 43% of childcare centers are certified Rising Star.

 VII.
 YOUTH COMMITTEE REPORT (MEETING WAS POSTPONED UNTIL SEPTEMBER 13, 2024)

 Pg.122

 Chair Anthony Magaro reported that the meeting was postponed until September 13, 2024, at 4:00pm and therefore has no report.

VIII. STRATEGIC COMMITTEE MEETING (DISCUSSION AND POSSIBLE ACTION) Pg.123

Presenter: Eric Cooper, Strategic Committee Chair

- a. WSA 2025 Local Plan Development Update
- b. Alamo Workforce Consortium Update
- c. Policies on Use of Work Experience and Other Business Services

In the absence of Chair Eric Cooper, CIO Adrian Perez provided an update on the drafting of the new Local Plan 2025. The plan will address targeted occupations, rural needs, and partnerships, with a final draft expected by the end of 2024. Approvals by all entities are anticipated in January/February 2025, with submission to the Governor by June 2025.

Ms. Rebecca Espino Balencia briefed the Committee on the Alamo Workforce Consortium (YWCA, Food Bank, Avance, Family Services, with more partners to come). The consortium aims to coordinate training services and share resources, services, and best practices. She also reported on a "prisoner reentry simulation" involving groups focused on prisoner reintegration.

Director Sammi Morrill inquired about the differences between Ready to Work efforts and the Consortium's initiatives. The response emphasized that the Consortium fosters deeper dialogue and understanding of goals among parties not involved in the Ready to Work program.

Lastly, CEO Adrian Lopez updated the Committee on new partnerships, including the FAME program, a training partnership initiated by Chair Leslie Cantu, and WSA's selection for the HUB RFP.

- IX. OVERSIGHT COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg.146 Presenter: Dr. Sammi Morrill, Oversight Committee Chair
 - a. Procurement
 - b. Information Technology

Dr. Sammi Morrill and CEO Adrian Lopez reported on strategic initiatives, focusing on contracts/procurement, IT Cloud migration (PII), and Ready to Work improvements/analysis. TWC monitors will be on-site next month.

- X. AUDIT AND FINANCE COMMITTEE REPORT (DISCUSSION AND POSSIBLE ACTION) Pg.151 Presenter: Mary Batch, Audit & Finance Committee Chair
 - a. Partners for Reentry Opportunities in Workforce Development Request for Proposals

- b. Fiber Consolidation
- c. Ready To Work Analysis and Update

Staff recommended selecting Goodwill Industries for a one-year contract to provide PROWD services (study release of federal prisoners), with two one-year renewal options, at an annual cost of \$352,350. Upon a motion by Director Anthony Magaro, seconded by Director Ana DeHoyos O'Connor, the contract with Goodwill was unanimously approved by the Committee.

Staff also recommended entering into a contract with Spectrum Enterprise for fiber internet consolidation services. The contract is for a 36-month term at an annual cost of \$147,826. Upon a motion by Director Sammi Morrill, seconded by Director Ana DeHoyos O'Connor, the contract with Spectrum was unanimously approved by the Committee.

Ready to Work numbers continue to rise, with 6,103 individuals interviewed, 1,205 having completed training, and 678 placed in approved jobs. The contract currently has a small surplus reserved for ongoing monitoring and analysis. Some observations noted barriers for older applicants, disabled individuals, justice-involved individuals, and those who were previously unemployed.

XI. CEO REPORT

Presenter: Adrian Lopez, CEO

- a. Child Care Rural Visits Calendar
- b. TX FAME Hub MOU
- c. Childcare Activities
- d. Career Colleges and Schools of Texas

CEO Adrian Lopez briefed the Committee on outreach throughout the Workforce Area, through Open Houses, visits, and other events (calendar included). He updated the Committee on MOU with FAME.

In addition, reported on his participation in a State Legislative Committee on Child Care and as a featured speaker in an upcoming conference.

Chair Leslie Cantu provided a list of major employers who are participating in the FAME program.

XII. CHAIR REPORT

Presenter: Leslie Cantu, Committee Chair Chair Leslie Cantu informed the Committee that she will be distributing the Board's review of the CEO's performance.

XIII. NEXT MEETING: November 15, 2024

XIV. EXECUTIVE SESSION:

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- c. Pending or Contemplated Litigation;
- d. Government Code §551.074 Personnel Matters Involving Senior Executive Staff and Employees of Workforce Solutions Alamo; and
- e. Government Code §551.089 Discussions Regarding Security Devices or Audits. NONE

XV. ADJOURNMENT

Presenter: Leslie Cantu, Committee Chair

There being no further business, the meeting was adjourned by Leslie Cantu and seconded by Ana DeHoyos O'Connor at 11:30am.



Executive Committee

November 15, 2024



BUILDING BUSINESS • BUILDING CAREERS



Executive Committee

Consent Agenda



BUILDING BUSINESS • BUILDING CAREERS

Texas A&M University Presentation



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City of San Antonio Landscape Study

Texas A&M University San Antonio

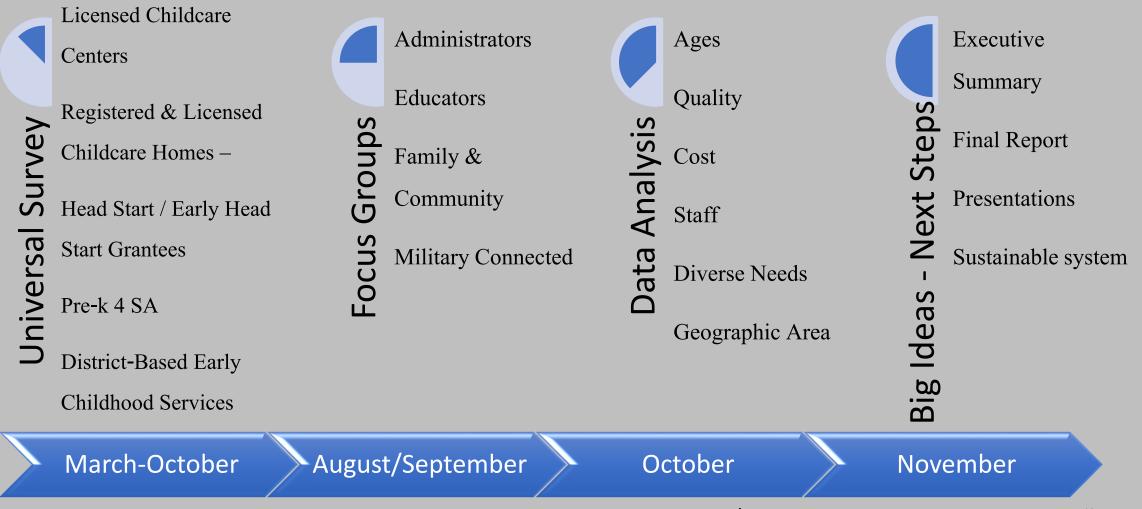
Melissa M. Jozwiak, Pl Mjozwiak@tamusa.edu Hatice Zeynep Inan, Co-Pl Hinan@tamusa.edu

City of San Antonio Study

Licensed Capacity Comprehensive Analysis of Access Quality Affordability

Current Services

Approach & Timeline



*Participation in survey or focus group is complensated

We Need Your Help

- 1. Use the referral sheet on your table to recommend someone for the focus groups.
- 2. Encourage your colleagues and acquaintances to complete the survey.
 - Share the handout or link
 - Send an e-mail to your network so that they know how important this study is

A quick note of encouragement will go a long way.

1. Refer anyone with questions to Melissa Jozwiak <u>Mjozwiak@tamusa.edu</u>



Educare San Antonio



100% Design Completed January 2025 groundbreaking anticipated June-August 2026 Doors Open

Local Plan



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Workforce Solutions Alamo Local Plan



The Workforce Innovation and Opportunity Act (WIOA) requires WSA to develop a comprehensive (4) fouryear plan (Local Plan) in conjunction with TWC. The plan is required to be modified every (2) two-years

Approved by WSA Board, Committee of Six as well as COS Governing Bodies (City of San Antonio, Bexar County, Area Judges)

Purpose of Local Plan and Two-Year Update:

- 13 County Workforce Solutions Alamo Region socioeconomic, economic and workforce analysis
- WSA Workforce Development Activities Core Services
- Alignment with The Texas Workforce System Strategic Plan Goals, and compliance with TWC policies and guidance.

LOCAL PLAN 2021 - 2024 MODIFICATION





Workforce Solutions Alamo Local Plan Target Occupations

		^		
*	*	×	*	*

							Change								
					Entry Level		in Employm		Change	Help Wanted					
			Current		Wage	Experienced	ent	Percenta	in	Ads					
			Employment	t	(as of	Level Wage	2020 -	ge	Emp by	2nd Qtr	Career		Occup.	Mean	Target Industry
No.	SOC	SOC Title	(2021)	Education	2021)	(as of 2021)	2080	Change	Growth	2022	Cluster	STEM	Code	Wage	Staffing Pattern
						Ac	rospace /I	Manufactur	ing						
		Production,		High-School							Transportation,				Transportation
		Planning, and		Diploma or							Distribution and				Equipment
1	43-5061	Expediting Clerks	2,190	Equivalent	\$33,616	\$56,810	574	25.81	57	589	Logistics	No	43-5061	\$49,078	Manufacturing
		First-Line Supervisors of													
		Mechanics.		High-School											
		Installers, and		Diploma or											Support Activities
2	49-1011	Repairers	4,620	Equivalent	\$43,485	\$81,164	929	23.63	93	739	Manufacturing	No	49-1011	\$68,604	for Mining
		Aircraft Mechanics		Postsecondary							Transportation.				Transportation
		and Service		Non-Degree							Distribution and				Equipment
3	49-3011	Technicians	1,790	Award	\$46,247	\$68,114	244	14.64	24	190	Logistics	No	49-3011	\$60,825	Manufacturing
		Industrial		High-School											Transportation
4	49-9041	Machinery Mechanics	2.070	Diploma or Equivalent	\$39,215	\$66.583	765	35.85	76	243	Manufacturing	No	49-9041	\$57,461	Equipment Manufacturing
-		rectorica	2,010	cqui varent.	735,225			33.03		244	in a factor frag			400,000	in a nor occorring
		Maintenance and		High-School							Architecture				Transportation
		Repair Workers,		Diplomaor							and	-			Equipment
5	49-9071	General	9,960	Equivalent	\$27,102	\$44,763	2,322	23.34	232	2,545	Construction	No	49-9071	\$38,876	Manufacturing
		Welders, Cutters,		High-School											Transportation
		Solderers, and		Diploma or										_	Equipment
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Strategic Landscape Changing

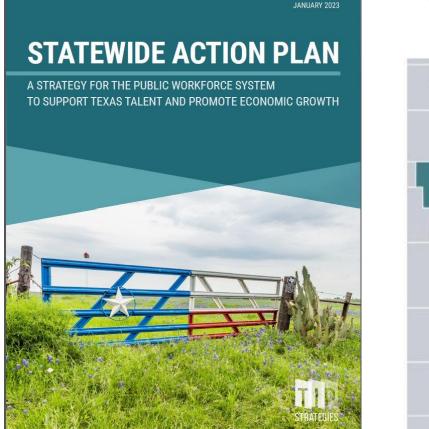
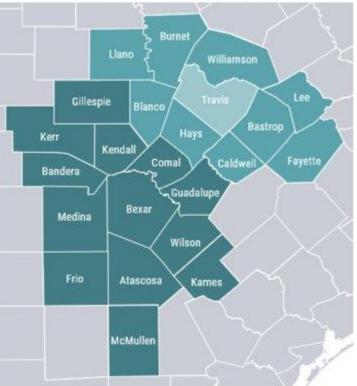


Figure 1. Pilot Project Geographic Focus Map of Texas Counties Represented by Each Board

Workforce Solutions Capital Area (WFSCA)
 Workforce Solutions Rural Capital Area (WSRCA)
 Workforce Solutions Alamo (WSA)



GOAL 1 TEXAS TALENT EXPERTS

To establish the state's public workforce system as the go-to resource for expertise about the Texas talent market.



GOAL 2 SERVICE OPTIMIZERS

To deploy unmatched services of value to employers and economic development organizations and more effectively tell the story of the public workforce system's toolbox.

> GOAL 3 PARTNERSHIP MANAGERS

> To create and manage more intentional partnerships to facilitate talent solutions, pursue shared goals in support of a healthy and robust workforce, and leverage joint resources.



To establish the state's public workforce system as the go-to resource for expertise about the Texas talent market.

WSA Local Plan Questions: Data 2025-2029



Goal: Secure input from City, County, Eco Dev, School District, 3 CBO working with priority populations. Talent demand will be gathered through a business survey and target interviews.

Business Services			Adult	Youth	Childcare	
	Current	1.CEO Report a) Labor Market Information b)Wage and Availability Data	2. Qu	ts, Letters of Support Judges n to Area Judges		
	Partners	City/County, Eco Dev Corp, Chamber	Non-Profits, CBO, Local Diversion Programs, Faith Based Orgs	+ School Districts	Providers, Non-Profits, Parents	
	2025 WSA Local Plan	What information/analysis can we produce provide for you?	What information can we provide, produce, or co-author? What information should we have?	What information can we provide, produce, or co-author? What information should we have?	What information can we provide, produce, or co-author? What information should we have?	



* * * *

SERVICE OPTIMIZERS

GOAL 2

To deploy unmatched services of value to employers and economic development organizations and more effectively tell the story of the public workforce system's toolbox.

WSA Local Plan Questions: Services 2025-2029

Goal: Secure input from City, County, Eco Dev, School District, 3 CBO working with priority populations. Talent demand will be gathered through a business survey and target interviews.

	Business Services	Adult	Youth	Childcare
Current	 1.Recruitment Business Services a) WF Incentive Development 2.Retention Business Services a) BRE Visits b) Training Dollars c) Direct Hire Event/Job Fair 	1. R 2. Ass 3. Career 4. T 5. Em	 Technical Assistance to Parents on access to programs. Technical Assistance to Service Providers towards quality care 	
Partners	City/County, Eco Dev Corp, Chamber	Non-Profits, CBO, Local Diversion Programs, Faith Based Orgs	+ School Districts	Providers, Non-Profits, Parents
2025 WSA Local Plan	How do we coordinate business outreach and service? How do we deepen the level of incumbent worker training?	Who should we formalize partnerships with on Referrals, Space, formal feedback loop, how do we establish goals?	Who should we formalize partnerships with on Referrals, Space, formal feedback loop, how do we establish goals?	Who should we formalize partnerships with on Referrals, Space, formal feedback loop, how do we establish goals?



To create and manage more intentional partnerships to facilitate talent solutions, pursue shared goals in support of a healthy and robust workforce, and leverage joint resources.

WSA Local Plan Questions: Strategy 2025-2029



Goal: Secure Feedback from City, County, Eco Dev, School District, 3 CBO working with priority populations. Talent demand will be gathered through a business survey and target interviews.

	Business Services	Adult	Youth	Childcare
Current	1.) Common definitions of degrees of Workforce Ready through shared tracking system.	 1) Justice involved interventions 2) Incumbent Worker Training 	 1) Justice Involved 2) Industry Outreach 3) Identify Funds for Training 	 Establish Childcare Co-ops Integrate space provision into Eco Dev policy Conduct outreach to providers for potential partnerships
Partners	City/County, Eco Dev Corp, Chamber	Non-Profits, CBO, Local Diversion Programs, Faith Based Orgs	+ School Districts	Providers, Non-Profits, Parents
2025 Local Plan	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?

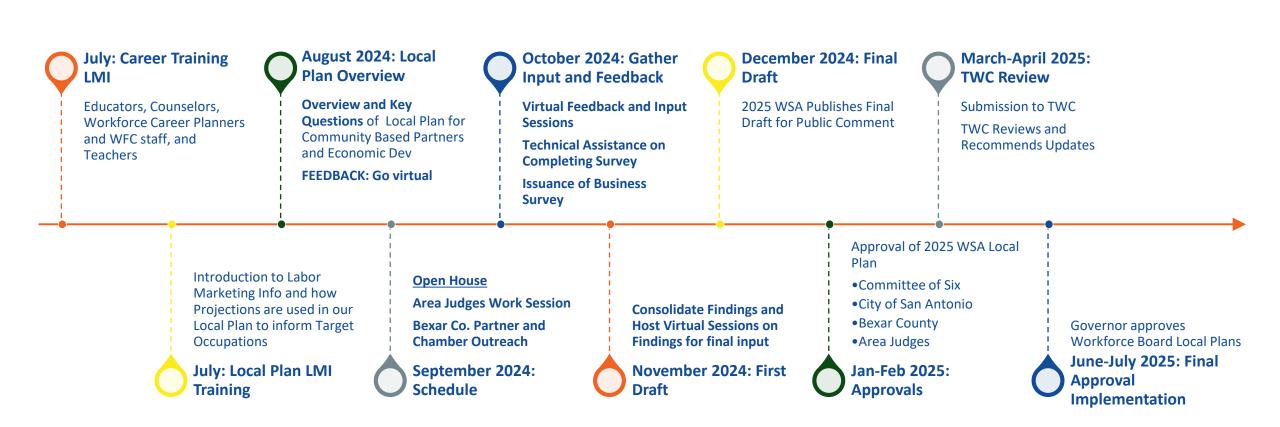
October Feedback Sessions







WSA 2025 Local Plan Input Time



Child Care Quality Areas of Focus for 2025



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Federally Allowable uses for Child Care Quality Funds

- A. Training and Professional Development, which includes costs associated with any training (not including infant- and toddler-specific training), professional development, and/or postsecondary education opportunities provided to Child Care provider staff
- B. Texas Rising Star, which includes any costs associated with Texas Rising Star recognition, maintenance, and mentor staff
- C. Infant and Toddler Activities, which includes any costs associated with specifically addressing infant and toddler program establishment or expansion, infant- and toddler-specific professional development, early intervention partnerships, and infant and toddler materials
- **D. Health and Safety**, which includes any costs associated with assisting early learning programs in maintaining Child Care licensing compliance or providing high-quality health and safety provisions that do not include activities specific to infants and toddlers
- E. Evaluation, which includes any costs associated with purchasing assessment tools that measure effective practices for child development, training staff to implement the tools, and/or conducting formal evaluation studies of quality efforts, which requires the submission of an evaluation report to TWC
- F. National Accreditation Support, which includes any costs associated with helping early learning programs obtain or maintain national accreditation (for example, fees and materials)
- **G. Other Allowable Activities**, which are limited to costs for the following:
 - Shared Services
 - Prekindergarten partnerships
 - Child care and early learning mental health supports (such as infant and early childhood mental health consultation or Child Care staff wellness resources)
- H. Supply building activities, including:
 - capacity expansion grants, stipends, or resources for existing providers to increase capacity (either total or for a target population, such as infants, children with disabilities, or children enrolled in the Child Care Services program); and
 - wage supports for Child Care staff, such as recruitment and retention bonuses or wage supplements.



Child Care Rural Visits Calendar



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CEO Report: Child Care Rural Support

October 2024

Date	County/City	
10/1/2024	Pearsall & Kerrville	
10/02/2024	Floresville & Boerne	
10/08/2024	Hondo & Seguin	
10/09/2024	Kenedy & New Braunfels	
10/10/2024	Pleasanton & New Braunfels	
10/15/2024	Pearsall & Kerrville	
10/16/2024	Floresville & Fredericksburg	
10/22/2024	Hondo & Seguin	
10/23/2024	Boerne	
10/24/2024	Pleasanton & New Braunfels	

In Person: Child Care Services Community Support

CEO Report: Child Care Rural Support

Community Events

10/01/2024: Kerr: Kerr meeting 10/01/2024: Gillespie: Connecting the Vine 10/05/2024: Comal: Path Forward 10/05/2024: Wilson: Stockdale Resource Fair 10/09/2024: Comal: New Braunfels Headstart Healthcare Advisory 10/09/2024: Wilson: Wilson County Interagency 10/10/2024: Atascosa/Pleasanton: Atascosa Community Action & Pleasanton Interagency 10/12/2024: Gillespie: Community Resource & Job Fair

10/12/2024: Guadalupe: Day of Hope Resource

Roundtable

10/15/2024: Bandera: Bandera Co. Service

Delivery Committee

10/15/2024: Bandera: Bandera County

Interagency

10/16/2024: Comal: New Braunfels Interagency

10/17/2024: Comal: New Braunfels Multi-Industry Job Fair 10/18/2024: Atascosa: Jourdanton Community Baby Shower 10/22/2024: Karnes: Karnes County Interagency Meeting 10/22/2024: Medina: Medina County Community Resource Meeting 10/28/2024: Guadalupe: Seguin Interagency Meeting October 2024

Success Stories

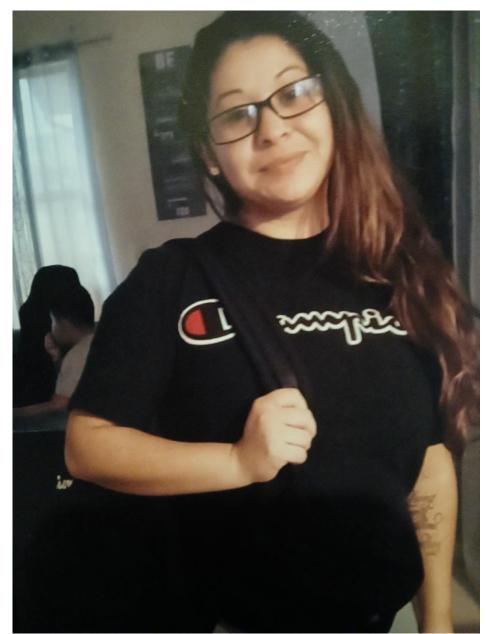


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Success Works – Angelic B.

"I am a single mother of seven. I used to struggle with not having child care. That prevented me from furthering my education and working. Since I have been on CCS, I was able to get my high school diploma and attend college while working. I am extremely grateful for this program and the wonderful case workers who helped guide me every step of the way. I am hoping that one day this program will be more accessible for more men and women to be able to receive the help they need."

– Angelic B.



Success Works – Kristine J.



"Having this program has helped me and my family tremendously. I'm a single parent so it's hard for me to get child care assistance that's affordable. I've been blessed with this program. It's less time that I must take off work. It helps me keep my job for sure."

– Kristine J.

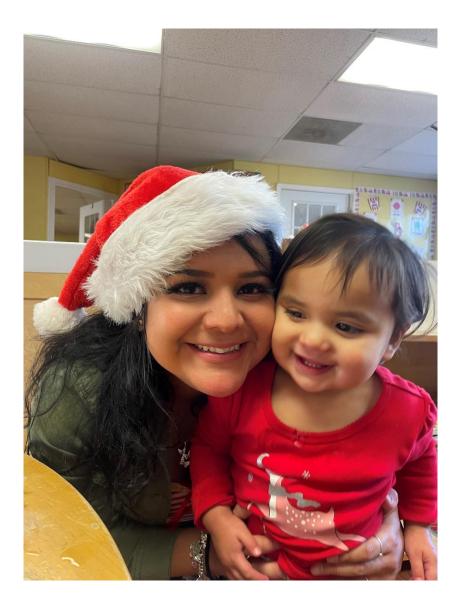
Success Works – Mona R.

"I have been with Workforce since 2013. They helped me obtain my pharmacy technician certification in 2013. When I went to school for nursing, they informed me about CCS. They helped me through my LVN program and the LVN to RN program. Without it, I don't know how I would have been able to afford my degree. It has truly been a blessing to have had the help I received through CCS to help better my education for my family."

– Mona R.



Success Works – Elizabeth T.



"This assistance program has helped me so much! I can put my daughter in school, which works great with my work schedule. I am also able to continue my education. I am currently working on obtaining my associate degree. I just wanted to say, 'thank you so much.""

– Elizabeth T.

Success Works – Amber G.

"This program has been amazing! It has allowed me to work, keep a roof over my children's heads and be able to function daily!"

– Amber G.



In Person Youth Success Story



American**Job**Center[®]

Bexar / South Flores

Destiny Saucedo / ISY / Barrier: Former Foster Youth & Low Income Start date: May 2022 thru Present (Follow-up Services)

- At 18 years old, Destiny joined the YES! program while attending Harlandale HS with barriers of being a Former Foster and Low-Income Youth.
- She focused on graduating and becoming a dental assistant. With guidance from YES!, Destiny was accepted to The College of Health Care Professions.
- Her training of \$5000 was funded through the YES! Program.
- Her career navigator helped her get an internship at The Dental Space.
- Destiny got a full-time job there after her internship.
- She received two incentives: \$250 for successfully completing her dental assistant classes and earning her certificate of completion, and an additional \$300 for securing permanent employment at her internship site from the YES Program.
- Her success is an inspiration to all young individuals navigating their path towards a brighter future.







Student Outcomes Data Report City Education Partners

Jennifer Limas-Mota, Director of Communications



BUILDING BUSINESS • BUILDING CAREERS



CITY EDUCATION PARTNERS

City Education Partners

STAAR Student Data Report Briefing

Mission + Vision



At City Education Partners, we envision a future where every child in San Antonio attends a school that emboldens them to powerfully engage with life.

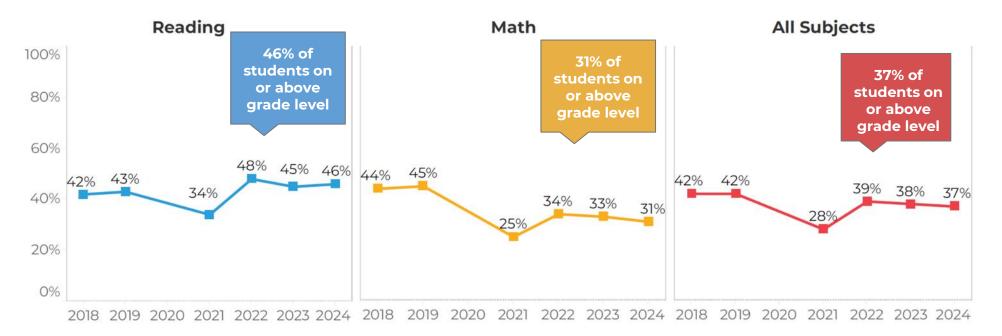
MISSION

To cultivate a vibrant educational ecosystem across San Antonio, ensuring every child in every zip code thrives, through great schools, talented teachers and leaders, and powerful advocacy. The 2024 STAAR Data Report

- History
- Data Challenge
- Report Focus & Sourcing
- Citywide Lens

2018-2024 Analysis of STAAR Results: Grades 3-8th

Students met or exceeded grade-level standards 37% of the time on State of Texas tests (STAAR) for the 2023-2024 academic year in Grades 3-8 for Reading, Math, Science, and Social Studies. This represents a 1 percentage point decrease since the Spring of 2023.

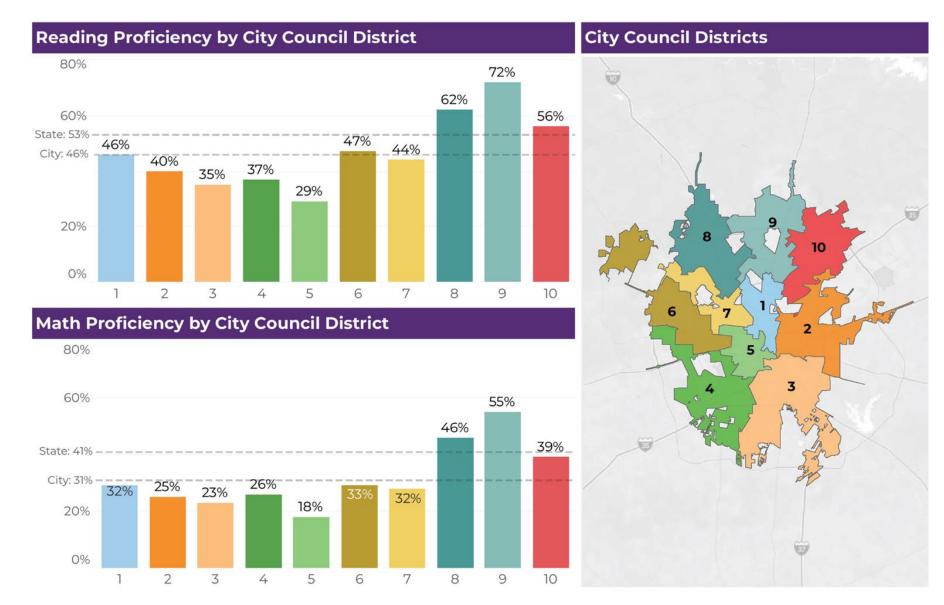


Look up the schools in your district!



CITY EDUCATION PARTNERS

Data Zoom In: Significant Achievement Gaps Across Council Districts



CITY EDUCATION PARTNERS

*<u>City Education Partners San Antonio STAAR Data Report</u>

46

Data Zoom Out - ESC Comparisons

ESC	СІТҮ		МАТН	READING	TOTAL ENROLLED	ED%	
REGION 10	RICHARDSON/ DALLAS		44%	55%	902,618	57%	
REGION 13	AUSTIN	AUSTIN		56%	391,175	45%	
REGION 4	HOUSTON		42%	54%	1,252,788	66%	
REGION 11	FORT WORTH		41%	53%	595,757	54%	
REGION 20	SAN ANTONIO		37%	50%	504,360	60%	

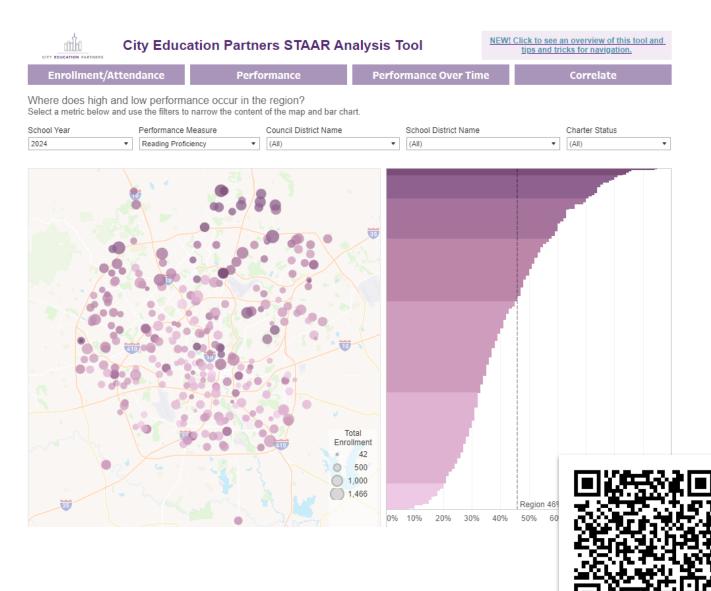
CITY EDUCATION PARTNERS

Data Zoom Out - ISD Comparisons

DISTRICT	МАТН	READING	TOTAL ENROLLED	ED%	
AUSTIN ISD	41%	55%	72,830	50%	
HOUSTON ISD	39%	48%	184.109	80%	
IDEA PUBLIC SCHOOLS (SA SCHOOLS ONLY)	37%	54%	13,383	80%	
DALLAS ISD	36%	46%	139,246	87%	
EL PASO ISD	33%	49%	49,139	75%	
FORT WORTH ISD	25%	32%	71,060	82%	
HARLANDALE ISD	25%	34%	11,814	87%	
SOUTH SAN ANTONIO ISD	22%	31%	7,429	93%	
SAN ANTONIO ISD	20%	33%	44,670	89%	
EDGEWOOD ISD	19%	24%	7,930	93%	

CITY EDUCATION PARTNERS

Interactive Tableau Tool



Activity

Scan the code or click the link in the chat

Click **Performance** then filter for your **Council District**

<u>Tell us in the chat:</u>

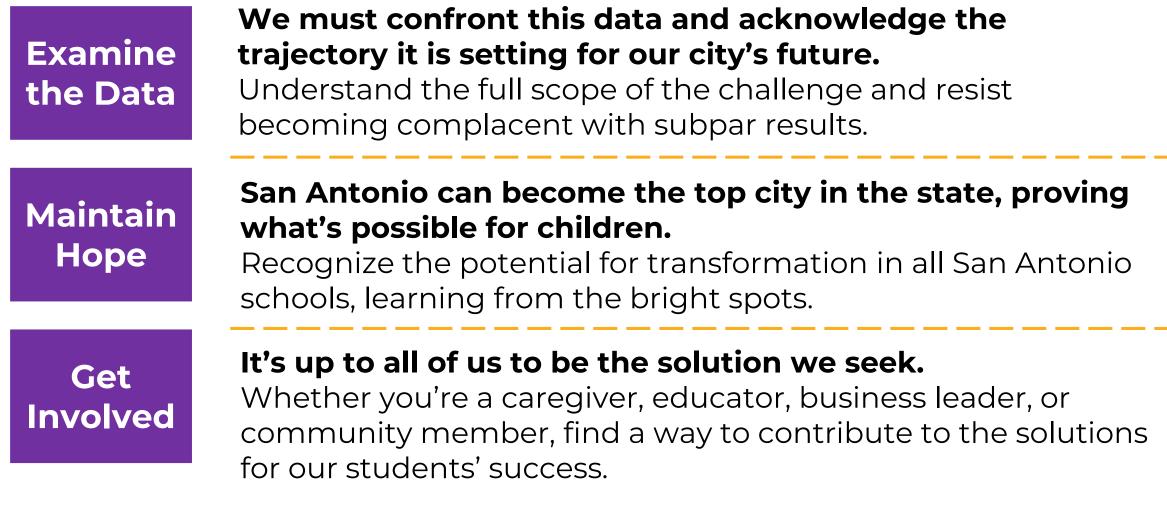
- What council district are you in?
- What's the highest
 performing school in that
 district, and what is their
 reading proficiency?

Bright Spot Schools

We have published additional STAAR achievement data alongside enrollment and demographic data to help identify "bright spot" schools that are serving our most vulnerable students



- Strong campus leadership
- Tenured teachers
- Meaningful & targeted professional development
- Data-focused instruction
- Active student engagement
- Inclusive community/caregiver partnerships





EDUCATION PARTNERS

Calls to Action

Elected Officials

State Legislators

3

Fully Fund Public Education

Ensure Local Education Agencies can fairly compensate teachers for their vital role in shaping future leaders.

County Officials



Support Efforts to Attract and Retain Educators

Advance policies that offer incentives, wellness coverage, and housing assistance, improving both their professional and personal outcomes.

City Officials

Lead efforts to make San Antonio the Top Teaching Destination

Offer competitive compensation, affordable housing, and benefits that enhance teachers' quality of life.

Launch a Citywide "Attendance Matters" Campaign

Lead the effort to raise awareness in our community about the importance of consistent school attendance and the impact of chronic absenteeism.

Elected officials hold significant influence in shaping the quality of education within their communities. Their decisions on policies, funding, and resource allocation directly impact schools, educators, and students alike. We urge state, county, and city leaders to implement the following initiatives to support student achievement and improve educational outcomes.



CITY EDUCATION PARTNERS

Calls to Action

Community Organizations

Community organizations can foster student academic success by creating environments that support educational growth and engagement. From partnering with schools to providing valuable resources, these organizations help bridge gaps and enhance learning opportunities for all students. We invite you to give thought to how your organization can implement the following approaches to strengthen San Antonio public education.



Great Teachers for Every Student, Strong Support for Every Teacher

Let's make San Antonio a top destination for teachers. Email <u>gladys@cityeducationpartners.org</u> to find out how you can get involved in the work already happening.



Elevate Mentorship

Mentors have the power to transform lives. Every child is meant to do something special, and mentorship supports them on that journey. Visit <u>www.volunteerwithyouthsa.org</u> to see how your organization can lead in student mentorship.



Show Your Appreciation for Teachers

Offer local discounts, host celebration events, or provide incentives to recognize their dedication and service.

CITY EDUCATION PARTNERS

Thank you for joining us today!



- **Explore** interactive data using our Tableau tool
- **Download** the full report
- **Discover** how you can make a difference
- Schedule a 1:1 briefing with CEP

Facility Updates



American**Job**Center[®]



Bandera

Tentative Opening: TBD New facility lease for the Bandera Workforce Center

- WSA was unable to secure a lease agreement for the recommended property located at 4173 Highway 16, Bandera, TX, due to the sale of the facility.
- Second Request for Information (RFI) was released August 21, 2024, and will be posted for 30 days.
- Currently exploring possible options:
 - Working with Real Estate Broker, PCR Brokerage San Antonio, LLC (dba Partners), for an updated Market Analysis
 - Extension with HHSC for current space
 - Partnerships



O'Connor

Tentative Opening: October 2024 Grand Opening: TBD

Construction Update:

- Construction remains on schedule and 90% percent completion.
- Currently working Millwork of cabinets, partisan install, and final clean up.
- Furniture scheduled to be delivered August 26, 2024, with installation to be completed September 6, 2024.





O'Connor (Continued)



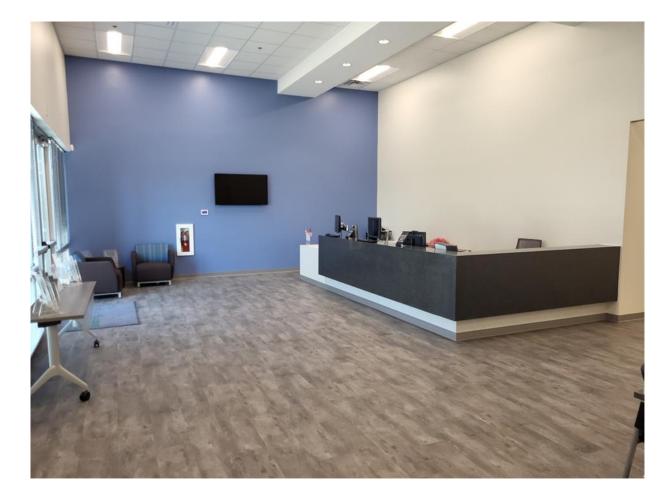


Port San Antonio

Soft Opening: Mid-September 2024 Grand Opening: TBD

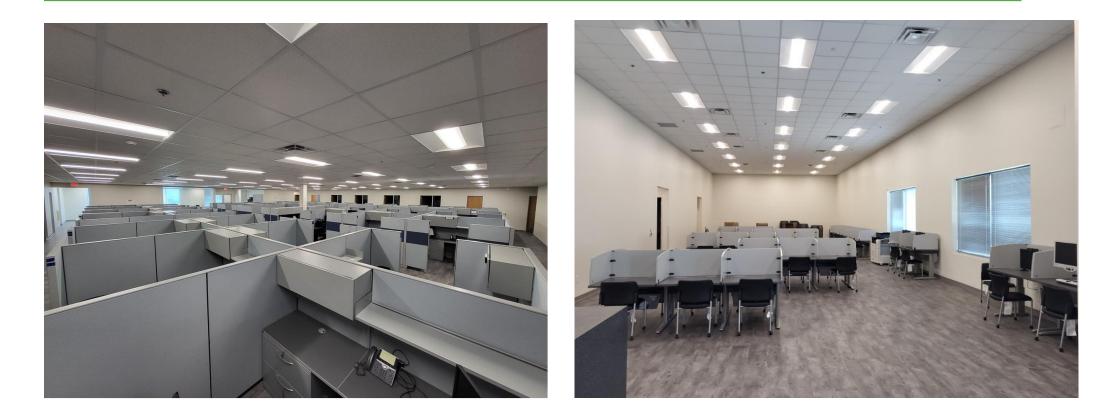
Construction Update:

- Construction has been completed with minor punch items being addressed.
- Signage currently in last phase of permitting by Port SA.
- Marketing Staff working on sector-based model graphics and robotic technology display.
- Staff will begin to move in on August 26, 2024, and expected to be fully staffed by September 1, 2024.





Port San Antonio (Continued)





Mobile Workforce Unit

Tentative Delivery: August 2024

Construction Update:

- Construction has been completed
- C2 has hired a qualified driver with a CDL.
- Delivery scheduled for September 18, 2024.





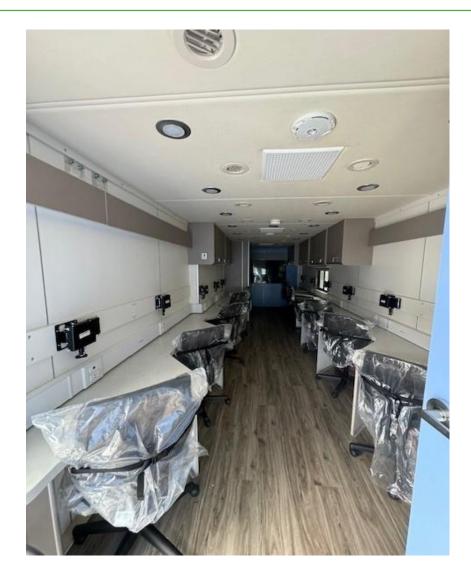
Mobile Workforce Unit (Continued)







Mobile Workforce Unit (Continued)





WSA 2025 Local Plan Development Update



American**Job**Center[®]

Workforce Solutions Alamo Local Plan

The Workforce Innovation and Opportunity Act (WIOA) requires WSA to develop a comprehensive (4) fouryear plan (Local Plan) in conjunction with TWC. The plan is required to be modified every (2) two-years

Approved by WSA Board, Committee of Six as well as COS Governing Bodies (City of San Antonio, Bexar County, Area Judges)

Purpose of Local Plan and Two-Year Update:

- 13 County Workforce Solutions Alamo Region socioeconomic, economic and workforce analysis
- WSA Workforce Development Activities Core Services
- Alignment with The Texas Workforce System Strategic Plan Goals, and compliance with TWC policies and guidance.

LOCAL PLAN 2021 - 2024 MODIFICATION







Workforce Solutions Alamo Local Plan Target Occupations

					Ch				e Help						
					Entry Level		in Employm		Change	Wanted					
			Current		Wage	Experienced	ent	Percenta	in	Ads					
			Employment	t	(as of	Level Wage	2020 -	ge	Emp by	2nd Qtr	Career		Occup.	Mean	Target Industry
No.	SOC	SOC Title	(2021)	Education	2021)	(as of 2021)	2030	Change	Growth	2022	Cluster	STEM	Code	Wage	Staffing Pattern
						Ac	rospace /N	/anufactur	ing						
		Production,		High-School							Transportation,				Transportation
		Planning, and		Diploma or							Distribution and				Equipment
1	43-5061	Expediting Clerks	2,190	Equivalent	\$33,616	\$56,810	574	25.81	57	589	Logistics	No	43-5061	\$49,078	Manufacturing
		First-Line													
		Supervisors of													
		Mechanics,		High-School											-
	49-1011	Installers, and Repairers	4.620	Diploma or Equivalent	\$43,485	\$81,164	929	23.63	93	739	Manufacturing	No	49-1011	\$68,604	Support Activitie for Mining
-	49-1011	Repairers	4,620	Equivalent	243,465	201,104	929	23.63	33	/39	Manufacturing	NO	49-1011	200,004	for Mining
		Aircraft Mechanics		Postsecondary							Transportation,				Transportation
		and Service		Non-Degree							Distribution and				Equipment
3	49-3011	Technicians	1,790	Award	\$46,247	\$68,114	244	14.64	24	190	Logistics	No	49-3011	\$60,825	Manufacturing
		Industrial		High-School											Transportation
		Machinery		Diploma or											Equipment
4	49-9041	Mechanics	2,070	Equivalent	\$39,215	\$66,583	765	35.85	76	243	Manufacturing	No	49-9041	\$57,461	Manufacturing
		Maintenance and		High-School							Architecture				Transportation
-		Repair Workers,		Diploma or							and				Equipment
5	49-9071	General	9,960	Equivalent	\$27,102	\$44,763	2,322	23.34	232	2,545	Construction	No	49-9071	\$38,876	Manufacturing
		Welders, Cutters,		High-School											Transportation
		Solderers, and		Diploma or											Equipment
6	51-4121	Brazers	2,240	Equivalent	\$32,261	\$54,709	482	23.15	48	135	Manufacturing	No	51-4121	\$47,226	Manufacturing
		Aerospace													
		Engineering and									Science,				
		Operations		Associate's							Technology,				Transportation
7	17-3021	Technologists and Technicians* New	50	Associate's Degree	\$51,707	\$83,895	74	34.26	7	16	Engineering and Mathematics	Yes	17-3021	\$73,166	Equipment Manufacturing
	11-3021	recimicans new	~	High-School	731,107	202,023		34.20	-	10	machematics	163	11-3021	212,100	Transportation
				Diploma or											Equipment
8	51-4041	Machinists **	800	Equivalent	\$33,175	\$54,167	357	30.96	36	53	Manufacturing	No	51-4051	\$47,169	Manufacturing

Process:

- Quantitative Analysis
- Local Wisdom

68



Strategic Objectives of 2025 Local Plan Development

- Adhere to all TWC and DOL required guidance while:
- Introduce a more inclusive planning process to ensure:
 - Rural areas needs are articulated.
 - Formal partnerships are established
 - Busienss Services are established with local partners towards

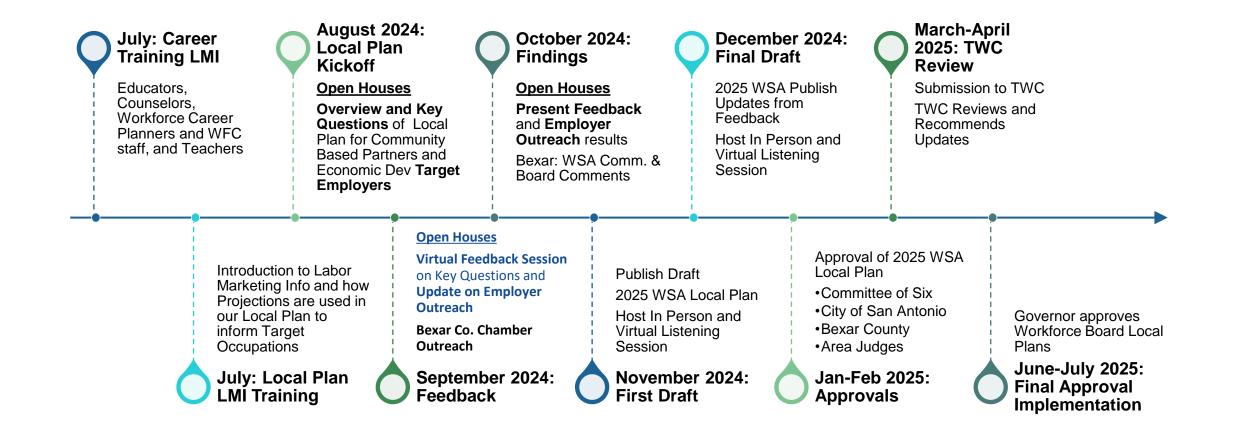
LOCAL PLAN 2021 - 2024 MODIFICATION







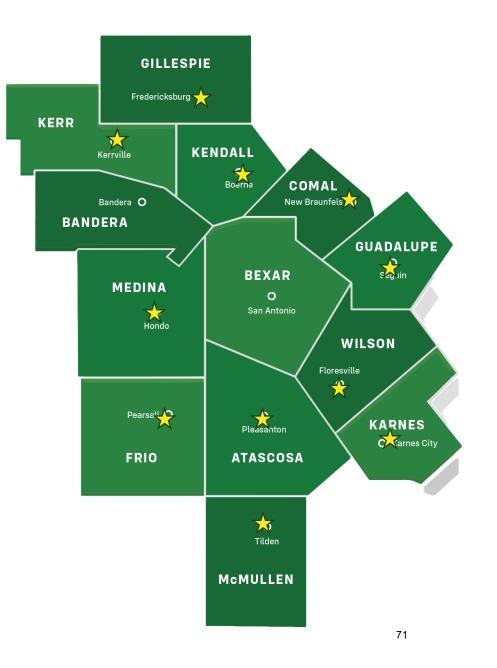
WSA 2025 Local Plan Input Time





Outreach To Date

- WSA staff have:
 - Hosted talks in 12 Counties to kick off the Local Plan input process.
 - Held Workforce Center Open houses in each community.
 - Initiated contact and established planning with Greater Chamber, North Chamber, and SAWorks



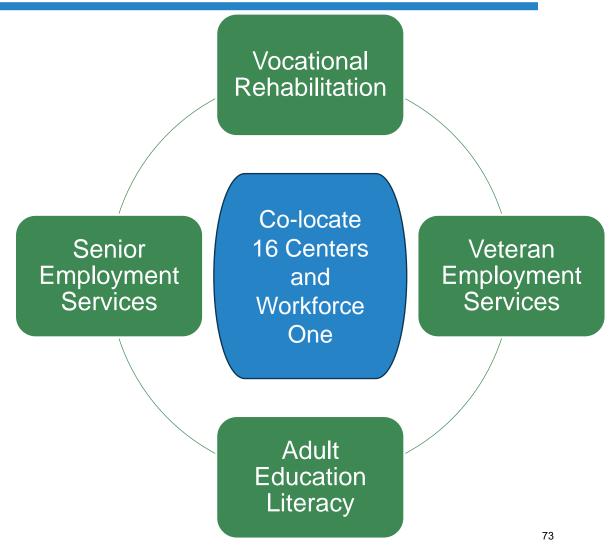
Update on Services Provided by County



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One-Stop Service Delivery

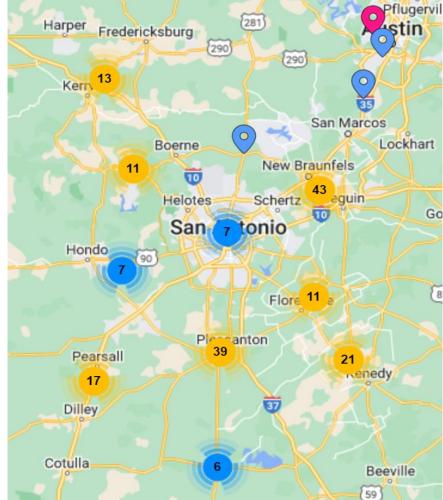
- Emphasizes joint efforts between the Boards and TWC to create a unified system that effectively addresses individual customer needs.
- Facilitate MOU's with partners to leverage space and services
- Utilize partnerships to expand outreach and barrier removal for workforce services







Expanding Services



- Alamo expands partnerships beyond those that are required for one-stop service delivery.
- Through Local Plan feedback sessions we determine partnerships to facilitate for local communities.

We do so by:

- -Social determinants of health
- -WIOA target populations and 14 elements

At A Glance

County	Partners	Population	Services
Comal	CRRC of Canyon Lake: Step Forward Programs	Current/Former Foster	Vital social services, access to food pantry, durable medical equipment, crisis assistance, wellness checkups
Bexar	100 Black Men of San Antonio	Opportunity Youth	Apprenticeships for YES! clients
Atascosa	Costal Bend College	Basic Skills Deficient	Co-located in Pleasanton
Guadalupe	THRU Project	Foster Youth/Opportunity Youth	Providing housing, mentorship, cellphones and transportation assistance



At A Glance

County	Partners	Population	Services
Wilson	Community Council of South Central Texas	Public assistance recipients	Provides utility, rental, and housing assistance
Karnes	Guadalupe Valley Family Violence Shelter	Single parents	Provides a safe space to victims of family violence
Kerr	Community Council of South Central Texas	Low-income individuals	Provides utility, rental, and housing assistance
Kendall	Dental Assisting School of Texas	Youth and Adults	Eligible Training Provider List courses
Bandera	Ysleta Del Sur Pueblo	Native American	Pathways program assists with tribal members with workforce needs





County	Partners	Population	Services
Medina	Hamilton Valley Management	Low income, underemployed	Partnership with 3 apartment complexes in Hondo
McMullen (no center)	Costal Bend College	Current/Former Foster	Co-located
Frio	Restoring Hope Family Resource Center	Current/Former Foster, Single Parents	Compassionate and confidential care at no cost
Gillespie (no center)	Central Texas College	Basic Skills Deficient	Co-located



Performance, Programs, and Operational Updates



TX FAME

- TX FAME Announcement October 9th
- WSA and TX FAME aim to connect regional talent pipelines with employers to address current and future labor demands in the manufacturing industry.

Outreach Events:

- Poteet Highschool November 15th
- Sotomayor Highschool on November 22nd





Special Initiatives

Summer Earn and Learn

Offers paid, on-the-job, workplace readiness training, work experience, and transferable skills learning opportunities for students.



- 360 Students enrolled
- 160 Completed 5-weeks
- \$260,966 Earned
- 20,877 Hours worked

National Disability Employment Awareness Month Hiring Event

- 331 individuals
- 29 employers and resources
- Workforce Inclusion Network and TWC
 Vocational Rehabilitation



Workforce One

High demand for mobile unit services.

Requests:

- City of Balcones Heights
- City of Floresville
- Learn4Life HS
- Bexar County Economic and Community Development





SCAN ME

Upcoming Events:

- Construction Career and Trades Day November 13th
- Heroes 5k November 16th





A Closer Look: WIOA Youth Program



Workforce Innovation and Opportunity Act

WIOA Youth

WIOA Adult

WIAO Dislocated Worker WIOA aims to enhance the U.S. workforce development system. This entails expanding access to employment, education, and training for individuals, harmonizing various systems for a cohesive approach, ensuring program quality by focusing on relevant skills, optimizing service delivery, fostering prosperity for both workers and employers, and ultimately elevating the overall quality and competitiveness of our workforce.

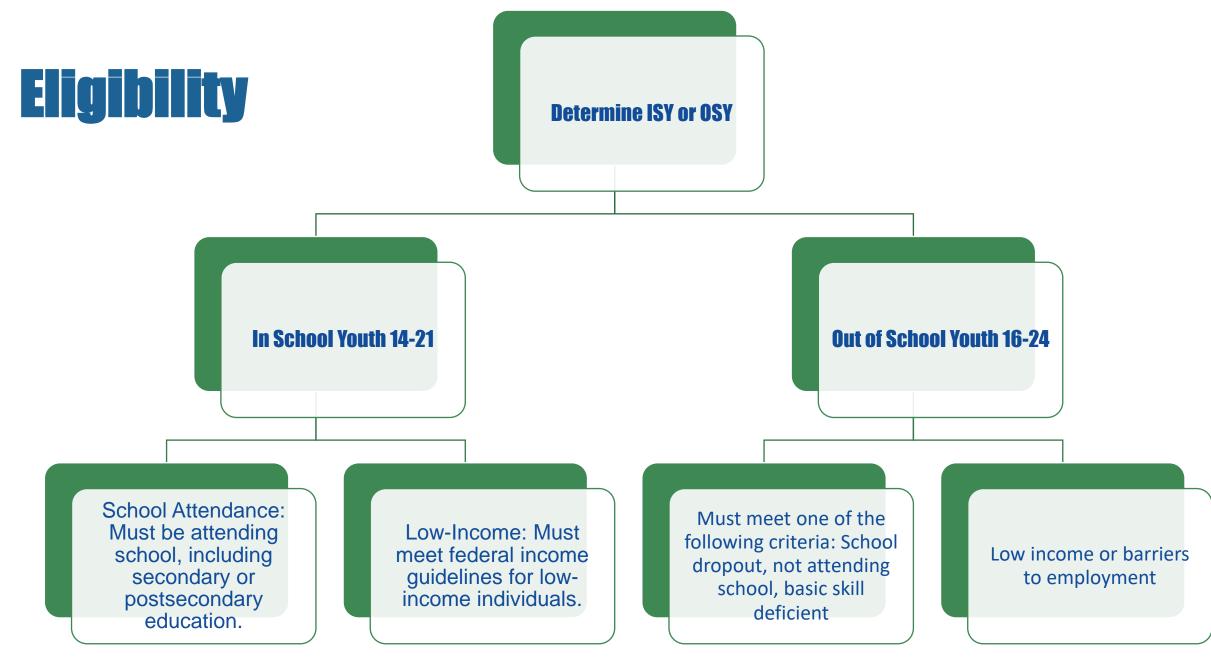


Cycle of Services

Workforce Solutions Alamo's Youth **Empowerment Services (YES!)** program prepares the future workforce by offering comprehensive, no cost services to eligible youth between the ages of 14-24 who face challenges and barriers to education, training, and employment.









WIOA 14 Elements

- Tutoring, study skills, training, instruction, and dropout prevention
- Alternative secondary school services or dropout recovery services
- Paid and Unpaid Work Experience
- Occupational Skills Training
- Education offered concurrently with workforce preparation and training for a specific occupation
- Leadership Development Opportunities
- Support Services, Financial Support, incentives
- Mentoring
- Follow-up services
- Guidance and Counseling
- Financial Literacy Education
- Entrepreneurial (Owning a Business) Training
- Labor Market information





Ready to Work Update



RTW Update

- COSA processed all outstanding invoices.
- Staff has begun reconciling all payments requested and paid to our subrecipients. Any over/under payments will be communicated directly to the subs.



Client Expenditure Analysis



Client Expenditures

TWC Funding

Client Expenditure Analysis - TWC Programs as of August 2024

Category	YTD Actuals	%		
Work Related	\$ 87,159	10.85%		
Rent	\$ 277,384	34.52%		
Utilities	\$ 44,331	5.52%		
Transportation	\$ 286,544	35.66%		
Incentives	\$ 75,806	9.43%		
Youth - Support Services	\$ 32,283	4.02%		
TOTAL:	\$ 803,507	100.00%		

Ready to Work Funding

Client Expenditure Analysis - Ready to Work as of August 2024

Category	YTD Actuals	%
Rent	\$ 106,324	49.70%
Utilities	\$ 51,310	23.98%
Transporation	\$ 14,873	6.95%
Laptops/Computers	\$ 28,019	13.10%
Training Related	\$ 1,854	0.87%
Other	\$ 11,565	5.41%
TOTAL:	\$ 213,945	100.00%



Client Expenditures

- A total of **\$1M** has been expensed for support services to assist our clients.
- Youth services increased by **\$18,000** from June.
- **13%** of the overall support services expenditures has been for **laptops and computers** for RTW participants



County by County Expenditure Analysis



County by County Comparison

TWC Programs

County	County		Annual Budget			Straight-line Budget			litures		
-		Amount %			Amount	%		Amount	%	Over/Under Budge	
Atascosa	\$	784,784	2.85%	\$	719,411	2.85%	\$	841,557	4.04%	\$	(56,773)
Bandera	\$	272,237	0.99%	\$	249,560	0.99%	\$	338,477	1.62%	\$	(66,240)
Bexar	\$	20,443,195	74.32%	\$	18,740,277	74.32%	\$	15,027,039	72.13%	\$	5,416,155
Comal	\$	1,229,663	4.47%	\$	1,127,232	4.47%	\$	1,607,084	7.71%	\$	(377,420)
Frio	\$	453,031	1.65%	\$	415,294	1.65%	\$	399,361	1.92%	\$	53,671
Gillespie	\$	300,989	1.09%	\$	275,917	1.09%	\$	262,945	1.26%	\$	38,044
Guadalupe	\$	1,345,993	4.89%	\$	1,233,871	4.89%	\$	654,349	3.14%	\$	691,644
Karnes	\$	357,994	1.30%	\$	328,173	1.30%	\$	214,741	1.03%	\$	143,253
Kendall	\$	414,009	1.51%	\$	379,522	1.51%	\$	386,207	1.85%	\$	27,801
Kerr	\$	413,515	1.50%	\$	379,069	1.50%	\$	491,431	2.36%	\$	(77,917)
McMullen	\$	494,668	1.80%	\$	453,463	1.80%	\$	36,470	0.18%	\$	458,199
Medina	\$	490,494	1.78%	\$	449,636	1.78%	\$	237,898	1.14%	\$	252,595
Wilson	\$	505,517	1.84%	\$	463,408	1.84%	\$	336,938	1.62%	\$	168,579
TOTAL	\$	27,506,090	100.00%	\$	25,214,832	100.00%	\$	20,834,498	100.00%	\$	6,671,592

	Budget	Actual				
Urban	74%	72%				
Rural	26%	28%				



County by County Comparison

Childcare

County	Annual Budget		Straight-line	Budget	YTD Expenditures					
	Amount %		Amount	%		Amount	%	Over/Under Budget		
Atascosa	\$ 2,941,393	2.20%	\$ 2,696,375	2.20%	\$	2,687,941	2.29%	\$	253,453	
Bandera	\$ 461,982	0.35%	\$ 423,499	0.35%	\$	410,908	0.35%	\$	51,074	
Bexar	\$ 110,226,756	82.56%	\$ 101,044,868	82.56%	\$	97,628,442	83.31%	\$	12,598,314	
Comal	\$ 4,542,154	3.40%	\$ 4,163,792	3.40%	\$	3,802,237	3.24%	\$	739,917	
Frio	\$ 1,084,902	0.81%	\$ 994,530	0.81%	\$	1,015,444	0.87%	\$	69,458	
Gillespie	\$ 478,145	0.36%	\$ 438,315	0.36%	\$	457,700	0.39%	\$	20,445	
Guadalupe	\$ 6,396,096	4.79%	\$ 5,863,301	4.79%	\$	5,214,508	4.45%	\$	1,181,587	
Karnes	\$ 173,710	0.13%	\$ 159,240	0.13%	\$	206,051	0.18%	\$	(32,341)	
Kendall	\$ 1,144,879	0.86%	\$ 1,049,510	0.86%	\$	839,968	0.72%	\$	304,910	
Kerr	\$ 2,088,020	1.56%	\$ 1,914,088	1.56%	\$	1,680,132	1.43%	\$	407,889	
McMullen	\$ -	0.00%	\$ -	0.00%	\$	58	0.00%	\$	(58)	
Medina	\$ 2,367,982	1.77%	\$ 2,170,730	1.77%	\$	2,112,042	1.80%	\$	255,941	
Wilson	\$ 1,602,706	1.20%	\$ 1,469,201	1.20%	\$	1,129,066	0.96%	\$	473,640	
TOTAL	\$ 133,508,726	100.00%	\$ 122,387,449	100.00%	\$	117,184,498	100.00%	\$	16,324,227	

	Budget	Actual
Urban	83%	83%
Rural	17%	17%

County by County Comparison

Other Funding

County	Annual Budget		:	Straight-line	Budget	YTD Expenditures					
		Amount	%		Amount	%		Amount	%	Over/Under Budg	
Atascosa	\$	140,617	0.38%	\$	128,904	0.38%	\$	56,047	1.58%	\$	84,570
Bandera	\$	80,850	0.22%	\$	74,115	0.22%	\$	11,759	0.33%	\$	69,091
Bexar	\$	35,631,049	96.68%	\$	32,662,983	96.68%	\$	2,904,703	82.10%	\$	32,726,346
Comal	\$	242,459	0.66%	\$	222,262	0.66%	\$	193,691	5.47%	\$	48,768
Frio	\$	52,599	0.14%	\$	48,217	0.14%	\$	46,610	1.32%	\$	5,989
Gillespie	\$	42,586	0.12%	\$	39,038	0.12%	\$	4,467	0.13%	\$	38,119
Guadalupe	\$	227,371	0.62%	\$	208,431	0.62%	\$	120,271	3.40%	\$	107,099
Karnes	\$	40,223	0.11%	\$	36,872	0.11%	\$	626	0.02%	\$	39,597
Kendall	\$	65,745	0.18%	\$	60,269	0.18%	\$	52,045	1.47%	\$	13,700
Kerr	\$	110,228	0.30%	\$	101,046	0.30%	\$	89,405	2.53%	\$	20,823
McMullen	\$	71,479	0.19%	\$	65,525	0.19%	\$	5 22	0.00%	\$	71,457
Medina	\$	75,737	0.21%	\$	69,428	0.21%	\$	38,847	1.10%	\$	36,890
Wilson	\$	75,099	0.20%	\$	68,844	0.20%	\$	19,492	0.55%	\$	55,608
TOTAL	\$	36,856,042	100.00%	\$	33,785,934	100.00%	\$	3,537,985	100.00%	\$	33,318,057

	Budget	Actual
Urban	97%	82%
Rural	3%	18%

*Expenditures exclude Bexar County only funds which include: City of San Antonio, Non Custodial Parent, Military Family, Student Hireability Navigator, VRS Paid Work Experience, Training and Employment Navigator, and High Demand Job Training





End of Consent Agenda



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Early Care & Education Committee

Committee Report

November 15, 2024



Child Care Services 11 Policy Update



Revision to CCS 11, C8: Local Priority Groups

- Children in Rural Counties will be a local priority until at least the relative allocation percentage provided by WSA based on the FY2024 Rural Services Pilot County-By-County of children receiving Discretionary funded childcare scholarships do so from the Rural Counties
- WIOA participants
- Siblings of a child already receiving care
- Families enrolled in Early Head Start Child Care Partnerships
- JBSA military members, civilians, and associated Contractors
- Children dually enrolled in a recognized partnership site
- Rural Counties include all Alamo local workforce development area counties except Bexar County.



Childcare Performance Briefing





July

Average

115.28%

101.38%

July

Average

14,269

12.549

August

Average

115.36%

102.65%

Aug Average

14,279

12.706

May

Average

108.76%

98.13%

May

Average

13,462

12.146

June

Average

113.49%

June

Average

14,048

12.358

99.83%

Childcare Performance Briefing FY 2024 *information pulled 09/25/2024

Average Units Per Month/YTD based on 12,378 Target Units 16,000 13,000 Oct Dec Nov 14,269 14,279 14,048 Average Average Average Average Average Average Average 13,462 14,000 11,237 13,075 11.227 11.470 12,694 105.63% 12,706 12,500 j Monthly Average % 90.70% 90.78% 92.67% 95.61% 98.32% 102.55% 12,171 12.549 11.834 YTD Average Units % 92.44% 90.70% 90.74% 91.38% 93.62% 95.11% 96.61% 12,000 12 35/ 2.146 12.000 10,000 Oct Nov Dec Feb Mar Jan Apr Average Average Average Average Average Average Average 8,000 11,500 Monthly Average Units 11,227 11,237 11,470 11,834 12,171 12,694 13,075 YTD Average Units 11.227 11.232 11.311 11.442 11.588 11.772 11.958 6,000 11,311 11.232 11,000 11.227 4,000 10,500 2,000 10,000 Average Aug Oct Nov Dec lan Feb Mar Apr May June July Monthly Average Units 11,470 11,834 13,075 14,048 14,279 11.227 11.237 12.171 12.694 13.462 14.269 WSA's unofficial YTD avg for FY 2024 is 11,227 11.232 11,311 11,442 11.588 11,772 11,958 12.146 12.358 12,549 12,706 YTD Average Units Average % Per Month/YTD Based on 12,378 Target Units

140.00% 104.00% 102.00% 115,28% 115.36^{102.65}% 120.00% 113.49% 108.76% 105.63% 100.00% 102.55% 98.32% 95.61% 99.83% 100.00% 92.67% 98.00% 90.78% 98.13% 96.00% 80.00% 96.61% 94.00% 60.00% 95.11% 92.00% 93.62% 90,00% 92.44% 40.00% 88.00% 20.00% 86,00% 84.00% 0.00% Average Oct Nov Dec Jan Feb Mar Apr May July August lune Monthly Average % 102.55% 113.49% 115.28% 115.36% 90.70% 90,78% 92.67% 95.61% 98.32% 105.63% 108.76% YTD Average Units % 90.70% 90.74% 91.38% 92.44% 93.62% 95.11% 96.61% 98.13% 99.83% 101.38% 102.65%

102.65%

CCDF Performance Status Methodology Year-to-Date numbers to calculate performance MP = 95%-105% +P = 105% or above -P = <94.99





Childcare Performance Briefing FY 2024 *information pulled 09/25/2024

Oct	Nov	December	Jan	Feb	March	Apr	May	June	July	August
Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average
208	237	227	222	222	230	223	225	218	225	223
10,312	10,269	10,465	10,803	11,158	11,668	12,049	12,408	12,979	13,150	13,106
568	591	634	650	632	622	630	652	661	698	752
140	140	144	159	158	175	174	178	190	196	198
11,227	11,237	11,470	11,834	12,171	12,694	13,075	13,462	14,048	14,269	14,279
90.70%	90.78%	92.67%	95.61%	98.32%	102.55%	105.63%	108.76%	113.49%	115.28%	115.36%
11,227	11,232	11,311	11,442	11,588	11,772	11,958	12,146	12,358	12,549	12,706
90.70%	90.74%	91.38%	92.44%	93.62%	95.11%	96.61%	98.13%	99.83%	101.38%	102.65%
12,378	12,378	12,378	12,378	12,378	12,378	12,378	12,378	12,378	12,378	12,378
	Average 208 10,312 568 140 11,227 90.70% 11,227 90.70%	Average Average 208 237 10,312 10,269 568 591 140 140 11,227 11,237 90.70% 90.78% 11,227 11,232	AverageAverage20823720823720910,26910,31210,26910,46556859163414014014014411,22711,23790,70%90,78%90,70%90,74%90,70%90,74%90,70%90,74%	AverageAverageAverage20823722720823722710,31210,26910,46510859163456859163414014415911,22711,23711,47090,70%90,78%92,67%90,70%90,74%91,38%90,70%90,74%91,38%	AverageAverageAverageAverage20823722722210,31210,26910,46510,80311,15856859163465063214014014415915811,22711,23711,47011,83412,17190,70%90,78%92,67%95,61%98,32%11,22711,23211,31111,44211,58890,70%90,74%91,38%92,44%93,62%	AverageAverageAverageAverageAverage20823722722222010,31210,26910,46510,80311,15811,66856859163465063262214014014415915817511,22711,23711,47011,83412,17112,69490,70%90,78%92,67%95,61%98,32%102,55%11,22711,23211,31111,44211,58811,77290,70%90,74%91,38%92,44%93,62%95,11%	AverageAverageAverageAverageAverageAverage20823722722222223022310,31210,26910,46510,80311,15811,66812,04956859163465063262263014014014415915817517411,22711,23711,47011,83412,17112,69413,07590,70%90,78%92,67%95,61%98,32%102,55%105,63%11,22711,23211,31111,44211,58811,77211,95890,70%90,74%91,38%92,44%93,62%95,11%96,61%	AverageAverageAverageAverageAverageAverageAverageAverage20823722722222223022322510,31210,26910,46510,80311,15811,66812,04912,40856859163465063262263065214014014415915817517417811,22711,23711,47011,83412,17112,69413,07513,46290.70%90.78%92.67%95.61%98.32%102.55%105.63%108.76%11,22711,23211,31111,44211,58811,77211,95812,14690.70%90.74%91.38%92.44%93.62%95.11%96.61%98.13%	AverageAverageAverageAverageAverageAverageAverageAverageAverageAverageAverageAverageAverageAverage20823722722222223022322521810,31210,26910,46510,80311,15811,66812,04912,40812,97956859163465063262263065266114014014415915817517417819011,22711,23711,47011,83412,17112,69413,07513,46214,04890,70%90,78%92,67%95,61%98,32%102,55%105,63%108,76%113,49%11,22711,23211,31111,44211,58811,77211,95812,14612,35890,70%90,74%91,38%92,44%93,62%95,11%96,61%98,13%99,83%	Average <t< td=""></t<>



Texas Rising Star Assessment Update





Texas Rising Star Centers

	Total # of Currently	Certified Centers	279
			* Report(s) pulled: 09/25/2024
	2 Star	12	
	3 Star	96	A A
	4 Star	171	A A A
	Percentage of TRS/CCS		XXXX

Location	Programs	Programs CCS Programs		Percentage TRS of CCS Programs	
Bexar Early Learning Programs	849	467	236	51%	
Rural Early Learning Programs	311	130	43	33%	
Total	1160	597	279	46%	

* Report pulled 09/25/2024



Questions



105



Youth Committee

Committee Report

November 15, 2024



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Youth Program Briefing & Performance



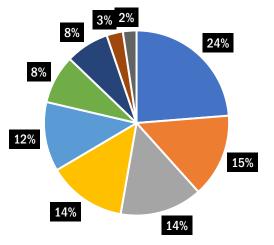


Program Year 2024 (Oct 2023-Sep 2024) YES! Services Breakdown

Rural	# of Services	%	Urban	# of Services	%
Assessment & Planning	126	10.58	Assessment & Planning	848	14.39
Education	296	24.85	Education	1385	23.51
Employment Experience	289	24.27	Employment Experience	732	12.42
Follow-up Services	39	3.27	Follow-up Services	500	8.49
Job Search Services	94	7.89	Job Search Services	766	13.00
Life Skills	20	1.68	Life Skills	182	3.09
Pre-Employment Activities	86	7.22	Pre-Employment Activities	517	8.77
Support Services	220	18.47	Support Services	815	13.83
Training Services - Occupational Skills	21	1.76	Training Services - Occupational Skills	147	2.49
Total	1,191	100	Total	5,892	100

<u>Total # of services across WSA Region: 7,090</u> Urban: 5,892 (83%) Rural: 1,191 (17%)

Total # of unique individuals provided services: 739 Total # employed in PY24: 393

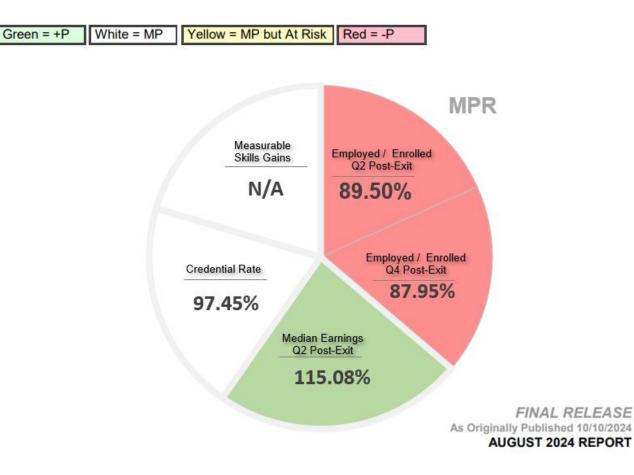


Education
 Support Services
 Employment Experience
 Assessment & Planning
 Job Search Services

Top 3 Services:

- 1. Education (24%),
- 2. Support Services (15%)
- 3. Employment Services WEX (14%)

Performance Accountability



Q2 and Q4 Post-Exit Employed and Enrolled

The percentage of Title I Youth program participants who are in education or training activities, or in unsubsidized employment, during the second and fourth quarter after exit from the program.

Measurable Skill Gains:

The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment.

Median Earnings:

Median earnings of participants who are in unsubsidized employment after exit from the program.

Credential Attainment:

The percentage of those participants enrolled in and education or training program who attain a recognized postsecondary diploma or its equivalent during participation in or within one year after program exit.



Career Exploration



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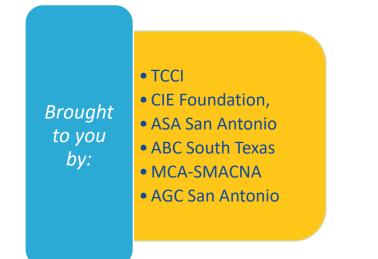
Jobs Y'All Healthcare Careers Showcase September 26, 2024





Partner Event Spotlight: Upcoming SA Construction Career & Trades Day, November 13, 2024





San Antonio Construction Career & Trades Day

Wednesday, November 13, 2024, 9:00 AM - 2:00 PM CST

Freeman Coliseum - Expo Hall 3201 E Houston St San Antonio, TX 78219



Questions





Strategic Committee

Committee Report

November 15, 2024



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Local Plan



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Local Plan Input and Development



• 2025-2029 Local Plan Development

- Regulatory Document (Prescribed by TWC)
 - 13 County Workforce Solutions Alamo Region socioeconomic, economic and workforce analysis
 - WSA Workforce Development Activities Core Services
 - Alignment with The Texas Workforce System Strategic Plan Goals, and compliance with TWC policies and guidance.
- NEW : Statewide Action Plan Input Model
 - Attached as an addendum as serves as a vision document for the next 4 years.
 - Creates more direct connections and considers each County's specific needs.



To establish the state's public workforce system as the go-to resource for expertise about the Texas talent market.

WSA Local Plan Questions: Data 2025-2029



Goal: Secure input from City, County, Eco Dev, School District, 3 CBO working with priority populations. Talent demand will be gathered through a business survey and target interviews.

	Business Services	Adult	Youth	Childcare
Current	1.CEO Report a) Labor Market Information b)Wage and Availability Data	 Continuous Improvement: CEO Report, Demographic Reports, Letters of Support Quarterly CEO Report presentations to Area Judges Annual Business Outreach and Partnership Presentation to Area Judges 		
Partners	City/County, Eco Dev Corp, Chamber	Non-Profits, CBO, Local Diversion Programs, Faith Based Orgs	+ School Districts	Providers, Non-Profits, Parents
2025 WSA Local Plan	What information/analysis can we produce provide for you?	What information can we provide, produce, or co-author? What information should we have?	What information can we provide, produce, or co-author? What information should we have?	What information can we provide, produce, or co-author? What information should we have?



GOAL 2 SERVICE OPTIMIZERS

To deploy unmatched services of value to employers and economic development organizations and more effectively tell the story of the public workforce system's toolbox.

WSA Local Plan Questions: Services 2025-2029



Goal: Secure input from City, County, Eco Dev, School District, 3 CBO working with priority populations. Talent demand will be gathered through a business survey and target interviews.

	Business Services	Adult	Youth	Childcare
Current	 1.Recruitment Business Services a) WF Incentive Development 2.Retention Business Services a) BRE Visits b) Training Dollars c) Direct Hire Event/Job Fair 	2. Ass 3. Career 4. T	Referral sessment r Counseling iraining ployment	 Technical Assistance to Parents on access to programs. Technical Assistance to Service Providers towards quality care
Partners	City/County, Eco Dev Corp, Chamber	Non-Profits, CBO, Local Diversion Programs, Faith Based Orgs	+ School Districts	Providers, Non-Profits, Parents
2025 WSA Local Plan	How do we coordinate business outreach and service? How do we deepen the level of incumbent worker training?	Who should we formalize partnerships with on Referrals, Space, formal feedback loop, how do we establish goals?	Who should we formalize partnerships with on Referrals, Space, formal feedback loop, how do we establish goals?	Who should we formalize partnerships with on Referrals, Space, formal feedback loop, how do we establish goals?



To create and manage more intentional partnerships to facilitate talent solutions, pursue shared goals in support of a healthy and robust workforce, and leverage joint resources.

WSA Local Plan Questions: Strategy 2025-2029



Goal: Secure Feedback from City, County, Eco Dev, School District, 3 CBO working with priority populations. Talent demand will be gathered through a business survey and target interviews.

	Business Services	Adult	Youth	Childcare
Current	1.) Common definitions of degrees of Workforce Ready through shared tracking system.	 1) Justice involved interventions 2) Incumbent Worker Training 	 1) Justice Involved 2) Industry Outreach 3) Identify Funds for Training 	 Establish Childcare Co-ops Integrate space provision into Eco Dev policy Conduct outreach to providers for potential partnerships
Partners	City/County, Eco Dev Corp, Chamber	Non-Profits, CBO, Local Diversion Programs, Faith Based Orgs	+ School Districts	Providers, Non-Profits, Parents
2025 Local Plan	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?	What strategies are the most important for us to consider? What are the areas should we pursue grant dollars as a region?



To deploy unmatched services of value to employers and economic development organizations and more effectively tell the story of the public workforce system's toolbox.

Local Plan Industry Feedback Requested



	Target Occupations Contains and In-Demand Occupation	Recommend Industry In-Demand Occupation	Use of Work-Based Learning	Interest in Academy Model
Desired Input	Do we have what you need? Industry In-Demand Occupations Included on Draft List - Consistent Demand, Hard to Source - Greater than HS, less than degree	Not on the List? Send us a title and/or occupation Provide demand information	Are you growing your own talent? Are you using Apprenticeships or other tools for Incumbent Worker Training? Preferred Training Provider?	Interested in development a grow your own talent model? Interest in participating in coaching.

October Outreach

Completed

- Client Serving Partners (91 Contacts)
 - Email and explainer videos distributed to partners by service domain
 - Initial feedback on outreach is that partners want to discuss how they can partner with us going forward.
- Industry Feedback (100 businesses)
 - Presented to Greater Chamber Education and Workforce Council
 - Developing Partnerships with Local EDC and Chambers for distribution of survey



LOCAL PLAN

Workforce Solutions Alame (WSA) provides a variety of services for local employers and talent. A large part of what we do is direct funding and resources toward workforce development services throughout our area, which includes Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina and Wilson Counties.

One way we do that is through our Local Plan. The Workforce Innovation and Opportunity Act (WIOA) requires us to set priorities to oversee the workforce development system in this region. The Local Plan is a comprehensive 4-year guide that analyzes the local workforce development area and provides specific detail related to the WSA strategy to meet the economic and employment needs of the area's job seekers and employers.

This plan is developed in cooperation with local community stakeholders including elected officials, area employers, education and training partners, community-based organizations, and individuals who are the recipients of services provided by Workforce Solutions Alamo.

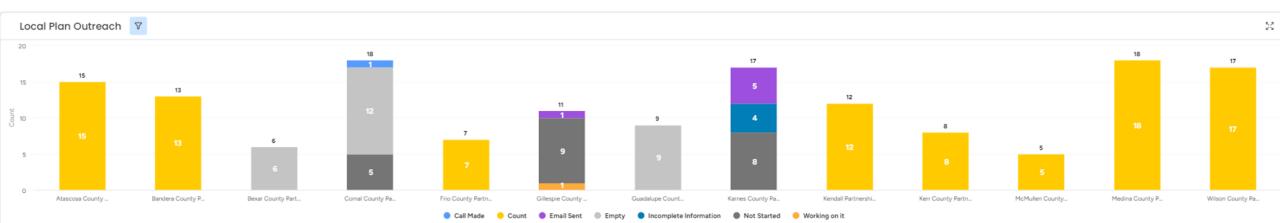
We are now hosting virtual and in person Local Plan meetings throughout the 13-county region to gather your thoughts and ideas.

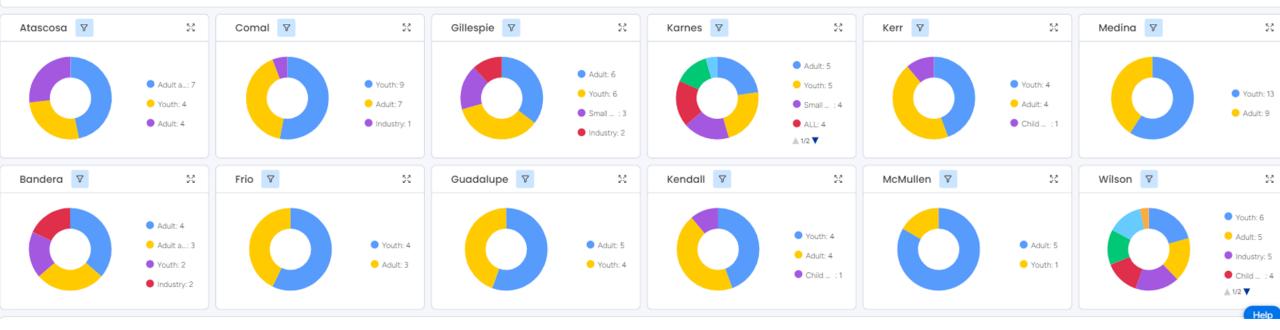
STEP 1

Overview to learn what WSA and the Local Plan are and how to provide feedback.



Local Plan Outreach Tracking





October Outreach

- On-Going
 - Outreach and Tracking of appropriate mix of service domain partners from each county.
 - Securing Chamber/EDC partners for distribution of Industry Survey
 - Scheduling virtual listening sessions in mid-December

STEP 2 Learn a little about WSA DOWNLOAD ANNUAL REPORT Covered by Moderner Boo Sol (c)(3) Funded National, Stete, or (Ready To Work) Governed by Mojorty Private





STEP 4

Provide Input as a WSA Client -Serving Partner

Goal 1: Texas Talent Experts (Data)

 Will ask you to identify which populations your organization most directly serves and how WSA can partner in providing, producing, co-authoring, presenting data to serve this population within your specified geography.





November Weekly Outreach

Outreach Emails and Calls Week : Oct 21st – Nov 1 st	Individual Calls Secure Input Week of: Nov 4 th – Nov 15 th	Nov 18t ^h – Dec 6 th Drafting Input	Presentations and Listening Sessions Dec 11 th – Dec 18 th
Continue outreach to Client Serving Partners to secure feedback from each service Domain for each County	Schedule individual technical assistance sessions for partners	Staff will integrate feedback on each of the Goals into an Addendum to the Local Plan	Recorded Listening Sessions to ensure capture of feedback Presentation on: 1. On Overall Plan
Distribution of Industry Input Survey in partnership with Chamber and EDC Partners	Continue work with EDC's for Industry outreach based on industry mix of response.		 New Initiatives Target Occupations
			124





WSA 2025 Local Plan Input Time





Questions



126



Oversight Committee

Committee Report

November 15, 2024



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Quality Assurance Update -TWC Monitoring



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TWC Annual Monitoring – Context

WIOA §184 requires TWC to perform annual monitoring at each Board area to address fiscal accountability and programmatic compliance applicable to all programs operated by the Boards.

At TWC's discretion, TWC may choose to rely on the results of the Board's local monitoring staff and procedures rather than conducting direct testing. TWC will also periodically 'recertify' this arrangement with a Board by performing a fresh assessment of the reliability of local systems.

TWC completed the audit virtually and in-person, covering Fiscal, Procurement, Property, Programs, MIS/Automation, MOU/Infrastructure Agreement, Monitoring and certain Equal Opportunity (EO) elements.



TWC Monitoring – Outcomes

The testing phase of the 'performance audit' began on 08/12/2024 and ended with an Exit Conference on 10/15/2024.

The *Exit Conference Report* identified zero disallowed costs and two potential issues:

- **a. Cash Management:** The Board did not follow bank reconciliation and outstanding check policy, with 30 checks outstanding over ninety (90) days.
- b. Automation: The Board did not revoke TWIST access for two (2) employees upon termination within 24 hours (15% error rate, or 2 of 13).

Board's Monitoring Certification: TWC reported they are recertifying WSA's monitoring staff, work, and procedures (except for TAA, due to the low number of participants).



TWC Monitoring – Walkthroughs

TWC tested PII, Priority of Service, and Cash Equivalents at Datapoint and Boerne.

- *a. Two instances involving PII* TWC may not include these in the final report due to the strength of our internal PII control system.
- *b. Paper* Records: TWC recommended eliminating paper records in the reception area, ensuring the VOS system is working properly or using an alternate electronic system.
- *c. Records Retention*: Ensure centers process paper documents for shredding/destruction according to records retention schedules.
- *d. Priority of Service*: TWC recommended larger/multiple notices in reception areas.



TWC Monitoring – Next Steps

- a. TWC's 'Embargoed' Report: TWC will issue an informational (nonpublic) copy of the report to the CEO five business days before issuing the final report (around February). The report gives WSA the option to respond to each finding.
- **b.** Monitoring Letter: If there are no issues, TWC will issue a letter (otherwise, they issue a report).
- c. Monitoring Report: TWC will issue the final report via e-mail.
- **d. Audit Resolution:** Findings from the report go to TWC's Audit Resolution, which provides the Board with 45 days to resolve the items.



External Monitoring (Ms. Nguyen, CPA)

 Non-Custodial Parent Choices (NCP) – C2 GPS: 100% complete, with an overall accuracy rate of 88.80%, which did not meet the expected 90%.

Three attributes reported for continuous quality improvement:

- 1. Monthly tracking of the Planned Gap until OAG approval (82.61%).
- 2. Case closures in TWIST and COLTS once program requirements were met (75.00%).
- 3. TWIST and COLTS entries within three business days (46.67%).
- *TANF/Choices C2 GPS:* 100% complete, issuing final report.
- *Youth SERCO:* 100% complete, issuing final report.
- *Ready to Work multiple partners:* 68% complete.



Internal Monitoring Activities & Next Steps

QA successfully completed all the engagements and projects for the year, and the staff is preparing for the new year (updated timelines included in the packet).

Other Activities:

- **Board Oversight Capacity**: Completed the Board's annual 'Oversight Capacity' assessment and submitted to TWC (we complete every October).
- **Data Sharing Agreements**: Finalizing data-sharing Partner Business Agreements (to continue expanding WSA's customer base and leveraging of local knowledge and resources).

Next Steps

- **Consultant Contract Renewal**: Finalize the renewal to initiate in late November.
- Monitoring Tools/Instruments: Update tools based on TWC's instruments and new/updated policies.
- **Timeline**: Complete a Risk Assessment and develop next year's Timeline based on its results.



Staff Recommendations

- QA held TWC performance audit debriefings with the subrecipients (C2GPS, SERCO, COSA), with follow-up items.
- Staff are working on the items resulting from the audit, including the two potential findings, the PII and the Priority of Service.
- Staff are focusing on actions to ensure we address items falling below the 90% threshold (TWC reported they will focus on these next year).



Questions



136

TWC Performance -Upcoming Target Changes



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TWC-Contracted Performance Measures

TWC added three new* performance measures to the Board's contract.

WIOA Measures		
'Siloed' WIOA Measures Adult, Dislocated Worker, & Youth (fifteen measures)	Career & Training (C&T) These Include Special Grants (three measures)	
Employed Q2 Post Exit (also 'Enrolled' for Youth)	Employed/Enrolled Q2 Post Exit	
Employed Q4 Post Exit (also 'Enrolled' for Youth)	Employed/Enrolled Q2-Q4 Post Exit	
Credential Rate	Credential Rate	
Measurable Skills Gains		
Median Earnings Q2 Post Exit		



Twenty-five (25) Total Measures

Program Participation Measures (two measures)

Choices Full Enagement Rate	Average # Children Served Per Day
All Family Total	Combined

Reemployment & Employer Engagement Measures

Claimant Reemployment w/in Ten Weeks	Successful Talent Assistance*
Texas Talent Assistance	Active Job Seeker New Employment Connection Rate*
	Maintaining Employment Connection*

Next Steps

• Staff will focus on presenting the three new* measures during the upcoming committee meetings.



Questions



Update: Risk Analysis and Ready to Work



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Agenda

Risk Analysis

RTW Analysis Update

Next Steps





Risk Policy & Assessment Tool

- Purpose: As our agency's portfolio and operational reach expand to meet increasing service demands, so too does our exposure to risk. This framework is designed to modernize our approach to risk management, ensuring we stay ahead of potential issues while capitalizing on opportunities.
- Objective: Implement a data-driven, scalable risk assessment methodology to enhance organizational resilience and decision-making in our rapidly evolving service environment.

* Key Components

Adaptable Principles

- Data-informed decisions
- Transparent accountability
- Scalable to growing demands

Robust Methodologies

- Advanced Risk Matrix (5x5)
- Weighted Scoring
- FMEA / RICE Model

High-Impact Outcomes

- Fortified organizational resilience
- Optimized resource allocation
- Elevated stakeholder confidence
- Strategic goal alignment
- Risk-aware culture

Technology Integration

- Explore platforms to support long-term implementation and automation
- Leverage tech for data analysis and reporting



RTW Update & Analysis:

Key Areas of Focus: Analysis

- 1. Program Performance
- 2. Operational Infrastructure
- 3. Resource Allocation

* Program Performance:

- Program delivery effectiveness (41% of target)
- Completion rate analysis (34.6%)
- Job placement outcomes (37.7%)

* Process Capability:

- Takt Time: 160 min/assessment
- Cycle Time: 90 min/assessment
- Cpk: 1.00 (no buffer)
- VAR: 80% capacity utilized

Employment Barriers:

- Age 45+:38.7% vs 44.3% (25-44)
- Justice-Involved:29% vs 44.6% (non-involved)
- With Disabilities:24.2% vs 44% (no disability)
- Education Level:36% (HS or less)

* Program Performance & Process Capability Data last updated on 8/30/2024

Strategic Recommendations:

- 1. Compliance Restructuring: Implement tiered compliance system focusing on critical data points while allowing operational flexibility.
- 2. Process Optimization: Establish quarterly update cycle with 30-day notice period and streamline data management systems.
- **3. Resource Analysis:** Commission thirdparty cost-benefit analysis to establish sustainable reimbursement model



Next Steps: Risk Analysis Timeline:

Timeline	Activities		
Week 1-2: Framework Design and Preparation	Day 1-5 : Finalize framework design and create implementation roadmap Day 6-10 : Develop training materials and communication plan		
Week 3-4: Rapid Rollout and Training	Day 11-15 : Conduct intensive training sessions for key stakeholders Day 16-20 : Begin phased implementation across departments		
Week 5-6: Full Implementation and	Day 21-30: Complete organization-wide implementation		
Initial Assessment	Day 31-35: Conduct initial assessment and gather feedback		
Week 7 (if needed): Refinement and	Day 36-45: Make necessary adjustments based on initial feedback		
Optimization	Initiate exploration of long-term technology solutions		



Next Steps: Ready-to-Work

1. CPO/CEO coordination on analysis release timing.

2. Compliance Assessment

- 1. Continue review of compliance requirements and system impacts
- 2. Document opportunities for process improvement

3. Data Analytics Enhancement

- 1. Expand data research
- 2. Enhance data analysis for improved program reporting
- 3. Identify strategic opportunities through comprehensive data review

4. Process Automation

- 1. Review current manual processes for automation potential
- 2. Prioritize high-impact automation opportunities.



Audit & Finance Committee

Committee Report

November 15, 2024



BUILDING BUSINESS • BUILDING CAREERS

Teacher Externship



American **Job**Center



Teacher Externship Services

- Purpose: To provide Externship for Teachers (Externships) Externship grants create partnerships among educators and various industries to develop an effective workforce system by making the connection between academic skills and the workplace.
- **Scope**: Contractor will work with board staff to;
 - Recruit externship companies/organizations from multiple sectors
 - Teachers to complete hybrid Externship
 - Process participant applications
 - Provide orientation
 - Review and revise instructional materials
 - Process and distribute stipends to teachers.
- **Contractors**: Alliance for Technology Education in Applied Math and Science (ATEAMS).
- Term/Amount Estimated aggregate amount of \$811,255 with an estimated annual amount of \$162,251; contingent upon grant of the annual award from The Texas Workforce Commission, TWC. The contract will initially span one (1) year with the option of four (4) additional renewals.





Questions



150

Legal Consulting Services



American**Job**Center[®]



RFP for Legal Counsel Services

- **Issued:** September 2024
- Scope of Work:
 - Legal Services: Review laws, regulations, contracts, and policies
 - Representation: Litigation, grievance hearings, and legal affairs
 - Contract Review: Draft & review agreements, leases, and legal documents
 - Compliance Advice: Open Records, Open Meetings, and non-profit regulations
 - Board Support: Attend meetings as requested
- **Contractor**: Martin & Drought, PC.
- **Amount**: Estimated aggregate amount of \$516,000 with an estimated annual amount of \$103,200.
- **Term:** 1 year term with five one-year renewal options, effective December 1, 2024 November 30, 2025.





Questions



153

Human Resources Consulting Services



American**Job**Center[®]

RFP for Human Resource Legal Counsel Services

- **Issued:** September 2024
- Scope of Work:
 - **Litigation Support:** To help mitigate risk by advising on critical HR matters such as employee contracts, terminations, benefits, and dispute resolution, while ensuring compliance with federal, state, and local regulations.
 - **Policy Development:** Assist in drafting and revising personnel policies, procedures, and bylaws
 - Training: Legal compliance and employment-related training for WSA staff
 - **Representation**: Grievance/complaint hearings
- Contractor: Caldwell Clark Fanucchi & Finlayson PLLC
- Amount: Estimated aggregate amount of \$268,560 with an estimated annual amount of \$53,712.
- **Term:** 1 year term with five one-year renewal options, effective December 1, 2024 November 30, 2025.







Questions



156

New Facility Lease - Bandera



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Bandera Lease

New facility lease for the Bandera Workforce Center

• **Recommendation**: a new Facility Lease at 803 Buck Creek, Bandera, TX 78003 (Silver Sage)

• Fiscal Impact:

- Projected Term estimated rent is \$144,000
- Projected Monthly estimated rent is \$2,240
- Projected Annual estimated rent is \$28,800
- **Term**: Initial term 5 years with two (2) five (5) year renewal options.
- Next steps: Finalize negotiations and execute lease.



New Facility Lease - Hondo



American**Job**Center[®]



Hondo Lease

New facility lease for the Hondo Workforce Center

• **Recommendation**: 402 Carter, Hondo, TX 78861 (South Texas Regional Training Center).

• Fiscal Impact:

- Projected Term estimated rent is \$95,176.08
- Projected Monthly estimated rent is \$2,644.00
- Projected Annual estimated rent is \$31,725.36
- **Term**: Initial term three (3) years with three (3) three (3) year renewal options.
- **Next steps**: Finalize negotiations and execute lease.



New Facility Lease - Pleasanton



American**Job**Center[®]



Pleasanton Lease

New facility lease for the Pleasanton Workforce Center

• **Recommendation**: 1411 Bensdale Road, Pleasanton, TX 78064 (Coastal Bend College - Pleasanton)

• Fiscal Impact:

- Projected Term estimated rent is \$90,132
- Projected Monthly estimated rent is \$2,504
- Projected Annual estimated rent is \$30,044
- **Term**: Initial term three (3) years with three (3) three (3) year renewal options.
- **Next steps**: Finalize negotiations and execute lease.





Questions



163

Financials



American **Job**Center

Budget to Actual Expenditures

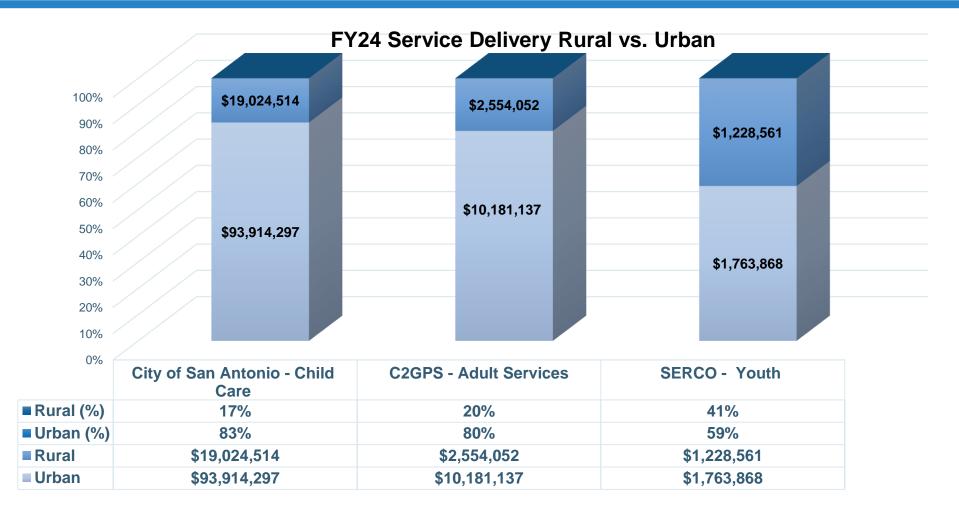
						Straight-Line Target		YTD	
Budget Category		FY24 Budget		FY24 Actuals	% Expensed		(91.7%)	Variance %	
Corporate -Personnel	\$	5,867,227	\$	4,555,430	77.64%	\$	5,380,247	14.06%	
Corporate -Facilities	\$	526,665	\$	417,754	79.32%	\$	482,952	12.38%	
Corporate - Equipment Related	\$	277,994	\$	161,493	58.09%	\$	254,920	33.61%	
Corporate -General Office	\$	741,700	\$	339,901	45.83%	\$	680,139	45.87%	
Corporate - Professional Services	\$	1,997,110	\$	1,082,268	54.19%	\$	1,831,350	37.51%	
Corporate - Board of Directors	\$	45,000	\$	26,931	59.85%	\$	41,265	31.85%	
Corporate Total	\$	9,455,696	\$	6,583,777	69.63%	\$	8,670,873	22.07%	
Facilities	\$	7,777,328	\$	5,506,312	70.80%	\$	7,131,810	20.90%	
Reserve	\$	11,002,098	\$	-	0.00%	\$	10,088,924	91.70%	
Projects	\$	249,916	\$	370,771	148.36%	\$	229,173	-56.66%	
Service Delivery - TWC	\$	18,983,727	\$	16,225,117	85.47%	\$	17,408,078	6.23%	
Service Delivery - TWC Child Care	\$	120,209,630	\$	112,938,812	93.95%	\$	110,232,231	-2.25%	
Service Delivery Ready to Work	\$	30,192,462	\$	10,688,658	35.40%	\$	27,686,488	56.30%	
Total Budget	\$	197,870,857	\$	152,313,448	76.98%	\$	181,447,576	14.72%	

YTD Expenditures by Budget Category Comparison

\$180,000,000.00	AUGUST EXPENDITURES							
· · · · · · · · · · · · · · · · · · ·								
\$160,000,000.00					\$155,326,796			
\$140,000,000.00				\$13	9,852,587			
\$120,000,000.00								
\$100,000,000.00								
\$80,000,000.00								
\$60,000,000.00								
\$40,000,000.00								
\$20,000,000.00	\$8,670,873	\$7,131,810	\$10,088,924	\$229,173				
\$-	\$6,583,777	\$5,506,312	\$0	\$370,771				
φ-	Corporate Expenditures	Facility	Reserve	Projects	Service Delivery			



Service Delivery Comparison – Rural vs. Urban Counties





Key Variances – Childcare

CCP(DFPS)- Contract ends 12/31/2024 and we have 99.66% expensed.

The board received 1.5M additional funding from TWC to extend the service through the end of the contract.

Childcare Quality- Contract ends 10/31/2024 and we have 68.29% expensed.

The Board anticipates increased expenditures with the purchase of supplies and materials for the TRS providers. The grant is forecasted to expend 90% of the grant.



Key Variances – TWC Programs

Reemployment Services – The grant was extended through February 2025. The percentage of funds expended is 89.96%. Program staff anticipates the grant will be fully expended by the end date.

Paid Work Experience – The Board expects to receive referrals over the next few months which will increase the funds expended.

Training & Employment Navigator – The grant assists a specific population who has access to free education and training. Program staff will continue to work with the service providers to emphasize the funding available for support services.



Key Variances – Other Funding

Toyota Grant

- Grant was extended through September 2024.
- Incentives for RTW participants who are successful in job placement.
- The grant is expected to be fully expended.

Area Foundation Grants

- Grants were extended through December 2024.
- Funds are utilized for Workforce Academy and staff capacity building.
- The grant is expected to be fully expended.





Questions



171



CEO Report

Adrian Lopez Chief Executive Officer



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Media Report James Keith Director of Public & Govt. Relations



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November 6 – Freeman Coliseum Expo Hall







• Advertising on KENS5.com, Google Ads

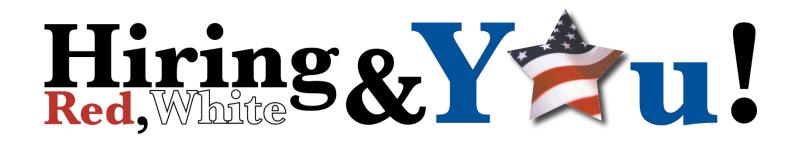
 39,828 impressions in the first 4 days of internet advertising

Alpha Media Radio 102.7 JACK FM, Norteno 104.1, Energy 94.1

• 586,600 listeners reached across English and Spanish







Clear Channel Billboards

 5 Digital Billboards



DIGITAL BULLETIN #010243 Virby, TX # Order #1234529-SAT 10/28/2024 - 11/10/2024



 DIGITAL BULLETIN #00

 ♥ San Antonio, TX

 # Order #1234529-SAT

 凹 10/28/2024 - 11/10/2024

• 4 weeks

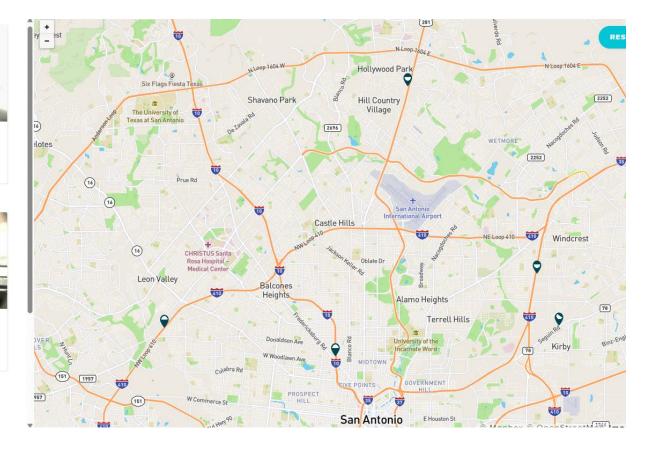
- 84,810 Spots
- 2,440,995 Impressions



DIGITAL BULLETIN #004748 ♀ San Antonio, TX # Order #1234529-SAT ⊞ 10/28/2024 - 11/10/2024









- Earned Media Coverage via Press Release
- KABB, KENS, WOAI, multiple rural newspapers
- Estimated value \$4,500







November 6 – Freeman Coliseum Expo Hall

Headshots 117 individuals served

"Many people told me how appreciative they were of the headshots. One person said they hadn't had a headshot taken in 11 years. Another, who had been at the last job fair, said her headshots from the last one had already gotten her two gigs as a background extra in commercials." – Matthew Gaskins, Photographer





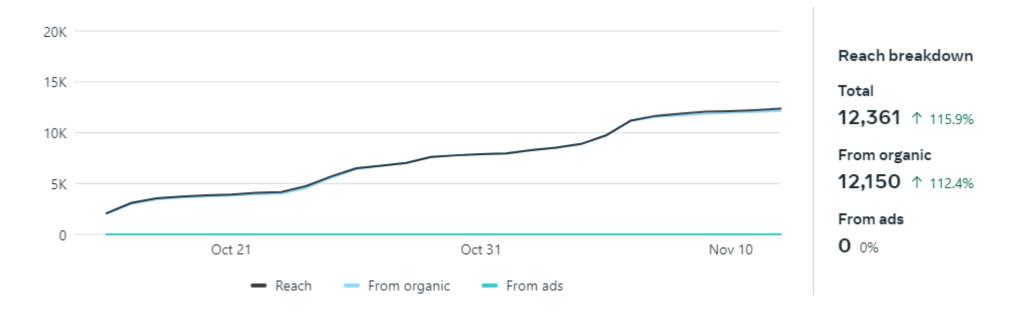
Social Media



Performance

Daily Cumulative (i)







Social Media

	a di M

Reach	Impressions ()	Interactions ()	Link clicks ()	
3,446	3,446	39	5	
Higher than typical	Higher than typical	Higher than typical	Higher than typical	
Reach				
4K				
3К			<pre></pre>	
2K				
1K				
0 15m	4h 9h	16h 1d 6h 3	3d 7d	17d
	- Face	ebook post reach		
nteractions 🛈				
Reactions ()	Comments ()	Shares	Saves ()	
12	1	26	0	

Feed preview





Social Media



Overview				Feed p
Reach	Impressions ()	Interactions 0	Link clicks	
832	879	22		r
Higher than typical	Higher than typical	Higher than typical		
				In ho
leach				Mor
				with
800				opp with
000				incl Aero
600				Insu
400				A hu See
200				
0				
15m	4h 9h 16ł	n 1d <mark>.6h 3</mark> d	7d 17d	29
	— Typical –	 Facebook post reach 		

Interactions 🛈

Reactions ()	Comments 0	Shares	Saves 🚯	
18	1	3	0	
Higher than typical	Higher than typical	Higher than typical	Typical	

Workforce Solutions Alamo Published by Hootsuite • October 18 at 3:02 PM • @

In honor of National Disability Employment Awareness Month, last week we held our 3rd Annual Alamo HIRES Inclusive Job and Resource Fair connecting individuals with all abilities to meaningful employment opportunities. Over 330 job seekers explored positions with local employers across various industries, including Manufacturing, Hospitality, Education, Aerospace, Oil & Gas, Construction, Finance & Insurance, and Healthcare.

...

A huge thank you to our partners, Texas Workforce ... See more







Questions





CEO Report

Adrian Lopez Chief Executive Officer



BUILDING BUSINESS • BUILDING CAREERS

Roundtable Discussion on Child Care and Workforce with Senator José Menéndez-October 8, 2024

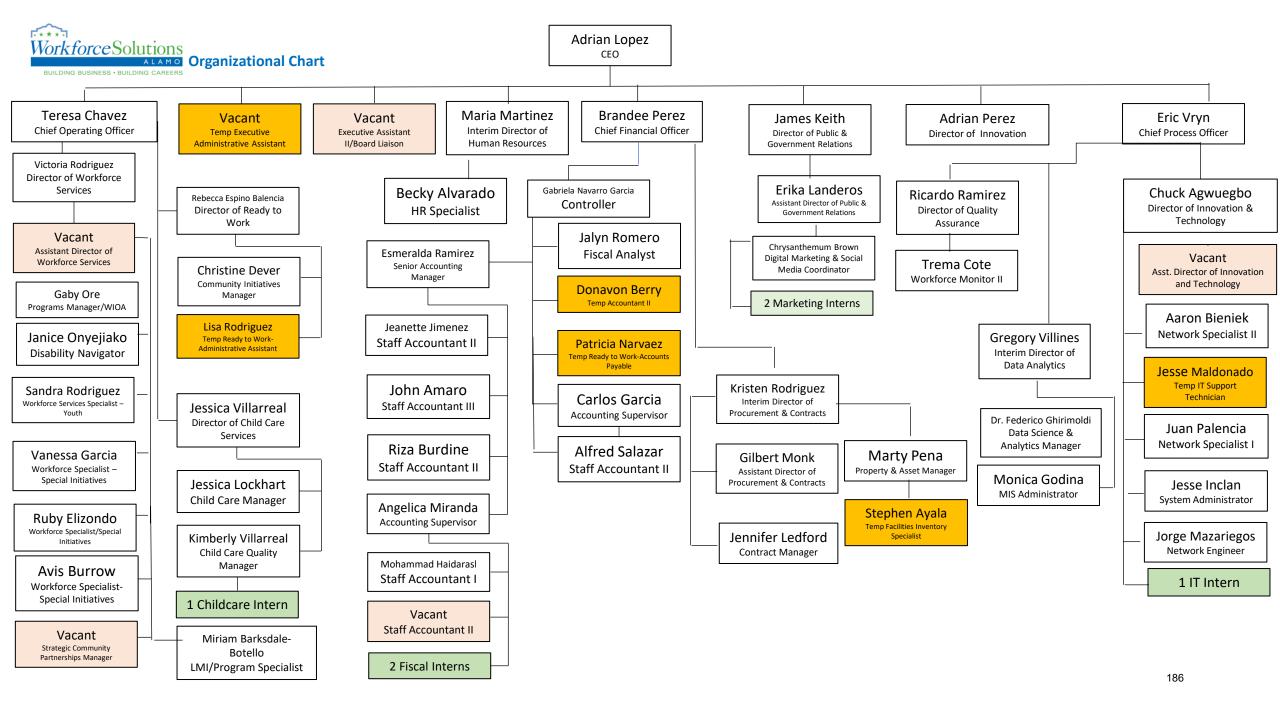




Texas State Senator José Menéndez : District 26









* * * * *

BudgetNon-Profit Status





187



Hing & You!

Jobseekers: 1059 Booths occupied: 138 122 Employers

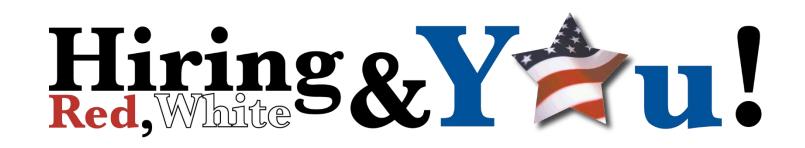
16 were Resources

*5 stand-by employers came to fill in for those employers









As an Employer and as a Veteran, I just wanted to thank you for all the hard work that you and the Team put in to make the 2024 Hiring Red White & You event a success!

Please keep up the great work and know that your efforts are greatly appreciated.

Sergio



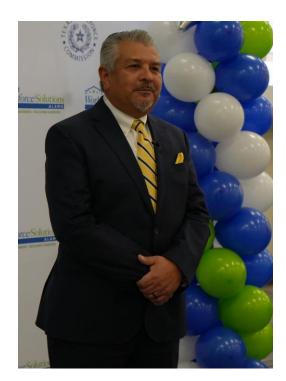






2024 Outstanding Child Care Advocate: Austin/Central Texas

- This award gives recognition to exceptional people in the field of Child Advocacy
- All nominees were selected by community leaders and were chosen by the Texas Academy of Child Advocacy.



















**7

United Way Campaign

- Workforce Solutions Alamo Board staff have collectively pledged a remarkable \$5,000, showcasing our commitment to making a difference in our community.
- With over 49% participation, we surpassed last year's goal!

Thank you to everyone who contributed and helped make this achievement possible.







Chair Report

Leslie Cantu Committee Chair



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Questions



Thank you!

