

STRATEGIC COMMITTEE MEETING Workforce Solutions Alamo 100 N Santa Rosa Ave San Antonio, TX 78207 November 10, 2021 1:00 PM

AGENDA

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of meeting. Questions relating to these rules may be directed to Linda G. Martinez at (210) 272-3250.

The Chair of the Committee will be at the Host Location. The Host location is specified above. Meetings will be visible and audible to the public at the Host location, and there will be a visual or audio recording of the meeting. There will be two-way audio and video of the meeting between each Board member sufficient that Board members and public can hear and see them. WSA will comply with all Videoconferencing Guidelines.

For those members of the public that would like to participate and cannot attend in person at the host location, please call toll-free 1-877-858-6860, which will provide two-way communications through a speaker phone. For additional information, please call Linda G. Martinez, (210) 272-3250.

I. CALL TO ORDER AND DETERMINE QUORUM Presenter: Mr. Eric Cooper, Committee Chair

II. ROLL CALL Presenter: Mr. Eric Cooper, Committee Chair

III. PUBLIC COMMENT Presenter: Mr. Eric Cooper, Committee Chair

IV. DECLARATIONS OF CONFLICT OF INTEREST Presenter: Mr. Eric Cooper, Committee Chair

V. CONSENT AGENDA: (DISCUSSION AND POSSIBLE ACTION) Presenter: Mr. Eric Cooper, Committee Chair

a. Meeting Minutes – September 17, 2021 3

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- b. Lease Reports
- c. Boerne and Floresville Grand Opening

VII. UPDATE: LOCAL PLAN IMPLEMENTATION (DISCUSSION AND POSSIBLE ACTION) Presenter: Dr. Andrea Guerrero-Guajardo, CIO a. Local Progress

VIII. CEO REPORT Presenter: Mr. Adrian Lopez, CEO a. Ready to Work Consortium Proposal

IX. CHAIR REPORT Presenter: Mr. Eric Cooper, Committee Chair

X. Executive Session: Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

a. Government Code §551.072 – Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a

Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party; b. Government Code §551.071 - All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas:

c. Pending or Contemplated Litigation; and

d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and Employees of Workforce Solutions Alamo.

XI. ADJOURNMENT Presenter: Mr. Eric Cooper, Committee Chair 22

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STRATEGIC COMMITTEE MEETING MINUTES

Workforce Solutions Alamo 100 N. Santa Rosa, Suite 120 Board Room San Antonio, TX September 17, 2021

9AM

BOARD MEMBERS: Eric Cooper, Committee Chair, Mitchell Shane Denn, Leslie Cantu; Lindsay Dennis (caller 325-6XX-XX10); Elizabeth Lutz (caller 210-3XX-XX35); Ben Peavy (9:02AM)

WSA STAFF: Adrian Lopez, Mark Milton, Angela Bush, Linda G. Martinez, Gabrielle Horbach, Chakib Chehadi, Dr. Andrea Guerrero-Guajardo, Brenda Garcia, Manuel Ugues, Latifah Jackson, Cristina Bazaldua, Chuck Agwuegbo, Caroline Goddard, John Hershey, Barbara Marques, Aaron Smith

LEGAL COUNSEL: NONE

GUEST: Dr. Michael Villarreal, UTSA Jose Patterson, SA Foodbank

PARTNERS: Mike Ramsey

AMENDED AGENDA

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During the Public Comments portion of the meeting (Agenda Item 3), the Public may type their name into the chat box or unmute themselves and state their name. The meeting host will call each member of the public for comments, in the order their names were submitted.

- I. CALL TO ORDER AND DETERMINE QUORUM Presenter: Mr. Eric Cooper, Committee Chair <u>At 10:00 a.m., Chair Cooper called the meeting to order.</u>
- II. ROLL CALL Presenter: Mr. Eric Cooper, Committee Chair <u>The roll was called, and a quorum was declared present.</u>
- III. PUBLIC COMMENT Presenter: Mr. Eric Cooper, Committee Chair No Public Comment
- IV. DECLARATIONS OF CONFLICT OF INTEREST Presenter: Mr. Eric Cooper, Committee Chair Mr. Eric Cooper, Strategic Committee Chair abstained from voting on agenda item 8a.
- V. CONSENT AGENDA: (DISCUSSION AND POSSIBLE ACTION) Presenter: Mr. Eric Cooper, Committee Chair

 a. Meeting Minutes – July 21, 2021
 Upon motion by Board Member Leslie Cantu and 2nd by Board Member Mitchell Shane Denn the Board unanimously approved the July 21, 2021, meeting minutes.
- VI. UPDATE: LOCAL PLAN IMPLEMENTATION (DISCUSSION AND POSSIBLE

ACTION) Presenter: Mr. Adrian Lopez, CEO and Dr. Andrea Guerrero-Guajardo,

CIO

- a. Local Progress
 - Dr. Guajardo provided the Strategic Committee with an update on the progress of the implementation of the 2021-2024 Local Plan. She stated that Board staff and service provider teams continue with working sessions focused on data collection essential to the planning

phase of implementation including existing partnerships with employers, education and training partners, or other agencies that should be represented in the model.

- The work plan includes specific steps toward development of the Sector-Based Partnership model including dissemination of economic and workforce analysis detailing target sectors, industries, and occupations, development of expertise of WSA team and embedding sector based concepts existing work, and the development data indicators, associated activities, and outcome metrics.
- Board Member Elizabeth Lutz added she and Dr. Guajardo have been discussing the co-location of the health enrollment navigators, a Texas grant onboarding 18 health navigators. We have committed to assist and support the work site centers as people are getting back to work or needing some additional resources with healthcare. The grant is a total of \$1.67 million.
- b. Staffing

- Dr. Guajardo introduced Mrs. Barbara Marques, Data Science and Analytics Manager and Mrs. Caroling Goddard, Strategic Community Partnerships Manager and explained how they will work to create active partnerships and data collection. They have ramped up our efforts to start collector to improve our ability to collect data on an industry basis.

- c. Return on Investment (ROI)
 - Dr. Guajardo provided the committee with information regarding the Return on Investment, (ROI), the purpose. The study was conducted alongside with EMSI.

- The ROI study is to assess the impact of WSA on the regions' economy and the benefits generated by the organization for the regions' taxpayers.

- The populations included in the study:
 - WIOA programs: Adult, Dislocated Worker
 - Youth •Child Care program participant
 - Universal Customers
 - WSA Operations
- Data and timeframe of the study:
 - Wages and expenditures January 2019 December 2019
- Workforce Solutions Alamo creates a positive net impact on the region's economy and generates a positive return on investment for taxpayers.
- Results reflect calendar year 2019 and analyze post-program earnings tor reflect pre-Covid conditions.
- WSA received \$9.9 million directly from federal funds as Workforce Innovation and Opportunity Act funding and served a total of 1,502 participants.
- WSA also administers a Child Care Services program intended to help parents pay for childcare while they work, go to school, or participate in job training. WSA received \$77.2 million in funding during 2019 and served 8,454 participants.

- In addition, WSA served a total of 5,379 universal participants.
- Dr. Guajardo also added a lot was learned from this process. Our internal data collection, how it's collected and accessed to feed it into a methodology from our partners. In working with fiscal to understand how these dollars are associated with data collection and integrating these two processes to refine methodology for collecting and tracking our post exit metrics.
- Committee Chair, Eric Cooper asked if Dr. Guajardo could provide talking points to pin a number on the ROI.
- d. SERCO & C2 Global Report Out
 - Ms. Gabriela Horbach provided the Strategic Committee with an overview of SERCO has been doing and how it fits in the Sector Based Model.
 - The purpose of the Workforce Innovation and Opportunity Act (WIOA) Youth Services is to assist young people, ages 14-21 In-School Youth and 16-24 Out of School Youth, who face significant Barriers to success in the labor market, by providing resources and support to overcome those barriers and successfully transition to selfsufficient adulthood.
 - SERCO is working with various partners to secure Sector-Based Career Pathways. SERCO has secured 92 job opportunities.
 - Mr. Manuel Ugues discussed the success stories.

C2 Global Report Out

- Mr. John Hershey provided the Strategic Committee an overview of how C2 Global fits the Sector Based Model.
- WSA department wide integration goals are:
 - Market high growth high demand careers in our target sectors
 - Increase all staff's knowledge in our sectors become experts
 - Open and honest communication between all teams
 - Provide more accessibility to all our customers
 - Develop long standing sustainable relationships with our key accounts sectors
 - Increase placements in our target sectors using all our resources & teamwork!
 - Business Liaisons will under training and collaborate with partners to ensure all areas are met. They will develop 30-40 key accounts in assigned sectors.
 - Business Recruiters will post jobs and participate in job fairs and or hiring events.
 - C2 Global focus is to place more people in jobs through teamwork.

- VII. EDUCATION IN TRAINING EVALUATION PROPOSAL
 - Presenter: Dr. Mike Villarreal, Director, UTSA Urban Education Institute
 - Dr. Mike Villarreal provided the Strategic Committee information on the impact evaluation of the Workforce Solutions Alamo job training programs in priority industries.
 - This proposed study will help support continuous improvement job training programs funded by WSA by estimating their effects on wages and employment.
 - Dr. Villarreal provide link, <u>https://uei.utsa.edu/_files/pdfs/Goodwill_Report_Final.pdf</u> to committee. This report is an example of a study that was completed for Goodwill.
 - Dr. Villarreal is proposing to work with WSA on improving the economic mobility of the people who are going through its job training programs.
 - Dr. Guajardo added this study will get to the why, of what those cost benefit numbers really mean on an individual student level basis.
 - The total cost for this study will be \$85k and final report will be delivered December 2022.
- VIII. PROCUREMENT UPDATE (DISCUSSION AND POSSIBLE ACTION) Presenter: Latifah Jackson, Director Contracts and Procurement
 - a. San Antonio Food Bank Lease
 - Ms. Latifah Jackson, Director Contracts and Procurement, updated the committee on the San Antonio Food Bank Lease. Strategic Committee Chair, Eric Cooper stepped out due to conflict of interest.
 - Workforce Solutions Alamo (WSA) and the San Antonio Foodbank (SAFB) are currently in negotiations for a lease agreement. A co-location of services at SAFB would benefit clients in being able to access resources from both entities in a single location. WSA is proposing a small staff and a resource room for the campus.
 - The San Antonio Food Bank (SAFB) serves over 600 individuals each week including assisting individuals with the application and renewal of assistance for various federal benefits including SNAP and TANF programs. Last year 17,350 applications for federal
 - TANF and SNAP benefits were processed by the SAFB. Both agencies seek to strengthen the partnership between by integrating and expanding employment and training services available for individuals who access services from the SAFB. Individuals that seek assistance at the Food Bank may not be connected to or aware of additional jobseeker services that are available through the workforce system. Integrating services provided by the SAFB and WSA will allow a deeper leveraging of resources that meet the needs of individuals that are unemployed or underemployed. SAFB will deliver a turnkey suite that is 1,808 SQ FT. The lease will be for one year with the option to extend an additional two years. Upon motion by Board Member Leslie Cantu and 2nd by Board Member Elizabeth Lutz the Board unanimously approved to continue negotiations with the SAFB and potentially enter a lease for the current facility.

- b. Hondo Lease Renewal
- Ms. Latifah Jackson, Director Contracts and Procurement, updated the committee on the Hondo Lese Renewal.
- Workforce Solutions Alamo (WSA) currently has a lease agreement with the City of Hondo that expires on December 31, 2021. WSA has researched potentially feasible options to provide a high-quality workforce center.
- The existing location is in the South Texas Regional Training Center, which is 1,799 SQF at the rental rate is \$2,643.78 monthly. The proposed lease amendment is for two years, with the option to extend an additional two years.
- The rent will remain at the current rate of \$2,643.78 for the renewal term. The monthly rate includes utilities, custodial services, and administrative support.

Upon motion by Board Member Leslie Cantu and 2nd by Board Member Mitchell Shane Denn the Board unanimously approved to continue negotiations with the City of Hondo and renew the lease for the current facility.

- c. Kenedy Renewal
- Workforce Solutions Alamo (WSA) currently has a lease agreement with MIN, Limited, a Texas Limited Liability Company that expires on January 31, 2022. WSA has researched potentially feasible options to provide a high-quality workforce center.
- The current lease has an option for an extended term of 36 months. The current monthly base rent is \$1,650 and, the proposed monthly base rent is \$1,683.00. The center is 1,750 SQF and was renovated in 2021 due to flooding from the winter storm.
- The monthly base rent will be \$1,683.00 for the term of the lease. The Monthly rate includes utilities, maintenance of the facility (inclusive of HVAC and plumbing), electrical wiring, permanent lighting fixtures and pest control.
- Staff has performed a market analysis and similar properties are more than \$18 per sq ft and do not meet WSA specifications.
- Chairwoman Cantu asked if elected officials have been contacted regarding these leases.
- CEO Lopez said all elected officials had been contacted and only Judge Hurley responded with his approval of the Pleasanton location.
 <u>Upon motion by Board Member Leslie Cantu and 2nd by Board</u>
 <u>Member Elizabeth Lutz the Board unanimously approved to execute</u> <u>the lease renewal for the current facility.</u>
- d. New Braunfels Lease
- Workforce Solutions Alamo (WSA) currently has a lease agreement with the RPI Courtyard LTD that expires on January 31, 2022. WSA has researched potentially feasible options to provide a high-quality workforce center.
- The New Braunfels Workforce Center is the largest center in the rural area, approximately 6,720 sq ft in the Courtyard Plaza shopping center located off Highway I-35.

This center was recently renovated in 2018. The current lease agreement has an option to renew at \$18.07 per sq ft for an additional five years. However, the Landlord has offered a new lease agreement for 10 years at \$16.70 per sq ft. A market analysis was performed on potential locations in the area. The current location offers the best visibility and fiscal impact.

- Accepting the new 10-year lease will yield an approximate \$46,000 savings within the first 5 years of the lease. Additionally, current rental rates are exceeding \$20 per sq ft. The current rental rate is \$14.95 per sq ft., and the new lease agreement is \$16.70 per sq ft. The tenant is responsible for all maintenance and operations of the facility. There are six Vocation Rehabilitation Staff at this location that contribute towards the monthly rent.

Upon motion by Board Member Mitchell Shane Denn and 2nd by Board Member Leslie Cantu the Board unanimously approved to continue negotiations with the RPI Courtyard LTD and enter a new 10-year lease at the current facility.

- e. Facility Renovation Update:
 - i. Boerne
 - ii. Floresville
- e. Marbach Relocation
- The current lease at Marbach expires on May 31, 2022. Staff evaluated and toured seven locations. The two primary facilities under consideration to relocate the Marbach Workforce Center to are the Port Authority of San Antonio and Petco Corporation. The two facilities were toured by Chairperson, Eric Cooper and CEO, Adrian Lopez on July 19, 2021.
- Delivering a high-quality Workforce Center that is completely renovated in a new space at Port San Antonio, which also supports the sector-based model is approximately 37% more cost effective than the Petco location. The FY22 budget also includes \$545,000 for furniture, technology, other equipment, and moving expenditures.

Upon motion by Board Chairwoman Leslie Cantu and 2nd by Board Member Lindsay Dennis the Board unanimously approved to WSA is requesting approval to continue negotiations with the Port Authority of San Antonio and enter a new 10-year lease.

IX. CEO REPORT

Presenter: Mr. Adrian Lopez, CEO

- a. Ready to Work Consortium Proposal
- CEO Lopez informed the committee that WSA submitted application for the SA Ready to Work with partners, SA Foodbank, United Way, Family Health Services, TX A&M San Antonio, SAHA, YWCA and a few others.
- X. CHAIR REPORT Presenter: Mr. Eric Cooper, Committee Chair
- XI. Executive Session: Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any

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Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;

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- d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and

Employees of Workforce Solutions Alamo.

XII. ADJOURNMENT Presenter: Mr. Eric Cooper, Committee Chair Meeting adjourned at 10:33AM.





MEMORANDUM

То:	Strategic Committee
From:	Latifah Jackson, Director of Contracts and Procurement
Presented by:	Latifah Jackson, Director of Contracts and Procurement
Date:	November 10, 2021
Subject:	Discussion and Possible Action Lease Execution for Pleasanton Center

Summary: Workforce Solutions Alamo (WSA) currently has a lease agreement with Costal Bend College, that expires on January 31, 2022. WSA needs a high-quality workforce center in the Pleasanton area and has researched potentially feasible options. Coastal Bend College provides the best location and value on the attached market analysis.

Analysis: The current lease has an option for an extended term of 36 months. The current monthly base rent is \$2,503.66 and, the proposed monthly base rent is \$2,503.66. The center is 2,344 SQF.

Fiscal Impact: The monthly base rent will be \$2,503.66 for the term of the lease. The monthly rate includes utilities, maintenance of the facility (inclusive of HVAC and plumbing), electrical wiring, permanent lighting fixtures and pest control.

Staff Recommendation: WSA is requesting approval to execute the lease renewal for the current facility.

Alternatives: Staff has performed a market analysis and similar properties do not meet WSA specifications.

Next Steps: Upon the Committees approval present recommendations to Executive Committee.

Attachments: Pleasanton Market Analysis

WSA - Pleasanton Rent Comparable Survey

Pleasanton Tour

5/1/2021 Updated 10/28/21

Map #	Property	Size SF	Base Rate/SF	OPEX	Total Monthly Rent	Annual Rent	Annual Rate/SF	Tenant
1	Coastal Bend College (1411 Bensdale)	2,344	\$9.60	\$3.22	\$2,504	\$30,044	\$12.82	Current WSA location
	Proposed Three-Year Renewal	2,344	\$9.60	\$3.22	\$2,504	\$30,044	\$12.82	Same as current rental rate
2	201 North Bryant	2,160	\$15.00	\$2.86	\$3,215	\$38,580	\$17.86	Single-Tenant building
3	1020 Bensdale	5,000	\$19.20	Modified Gross	\$8,000	\$96,000	\$19.20	\$4,000/Month just taking half of space
4	Oaklawn Terrace 1320 W Oaklawn	3,000	\$20.00	\$4.75	\$6,188	\$74,250	\$24.75	Probably too large regardless
5	Former Threads 307 2nd St. Space 1	1,875	\$15.00	\$5.78	\$3,247	\$38,962	\$20.78	Both space sizes could possibly work
	Former Threads 307 2nd St. Space 2	2,288	\$15.00	\$5.78	\$3,962	\$47,545	\$20.78	Both space sizes could possibly work

PROVIDENCE Commercial Real Estate Services

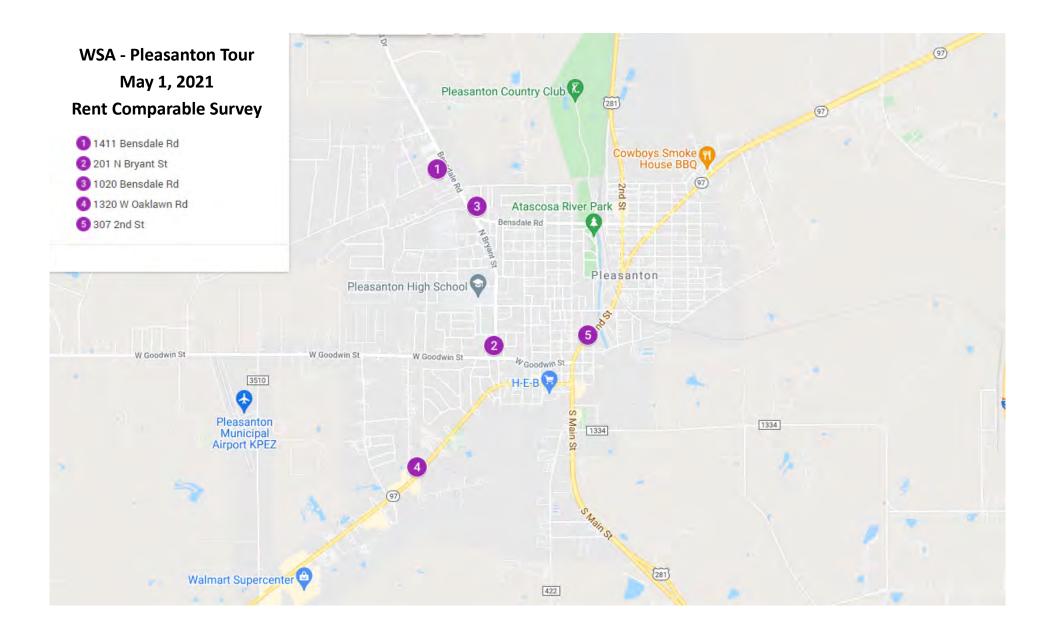
WSA - Pleasanton Rent Comparable Survey

Dlaggarton Tour

Pleas	santon Tour							Updated 10/28/21
Map #	Property	Size SF	Base Rate/SF	OPEX	Total Monthly Rent	Annual Rent	Annual Rate/SF	Tenant

The information contained within this document has been obtained from sources believed reliable. While we do not doubt its accuracy, we have not verified it and make no guarantee, warranty or representation about it. It is your responsibility to independently confirm its accuracy and completeness. Any presentation of size, quantity or quality of any of the physical characteristics of the property should be verified by you or your advisors. Any projections, opinions, assumptions, or estimates used are for example only and do not represent the current or future performance of the property. The value of this transaction to you depends on tax and other factors which should be evaluated by your tax, financial and legal advisors. You and your advisors should conduct a careful, independent investigation of the property to determine to your satisfaction the suitability of the property for your needs.

5/1/2021





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MEMORANDUM

Subject:	Workforce Solutions Alamo – Leases
Date:	November 10, 2021
Presented by:	Latifah Jackson, Director of Contracting and Procurement
From:	Adrian Lopez, WSA CEO
То:	Strategic Committee

Summary:

Below is a list of WSA leases for informational purposes only. The Marbach location will not be renewed. A lease with the San Antonio Port Authority executed to replace this location with a high-quality Workforce Center.

The board is currently working with our Real Estate Broker to research potential spaces for the Walzem location, which expires in December 2022.

Location	Lease Term
Pleasanton	1/31/2022
Marbach*	5/31/2022
Walzem	12/31/2022
Pearsall*	10/31/2024
E Houston*	8/16/2030
S Flores*	7/31/2028
Boerne	11/30/2031
Hondo	12/31/2021
New Braunfels*	1/31/2032
Kennedy	1/31/2025
Datapoint*	3/31/2030
Kerrville	4/30/2024
Floresville	7/30/2026
Seguin	1/15/2027
Fredericksburg	No Expiration
Bandera	No Expiration

*VR staff are located at the office

Facilities Update

November 10, 2021 Latifah Jackson, Director of Contracting and Procurement



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Summary

Update on the current facility leases, relocation and renovations of workforce centers.



Pleasanton

- Rent: \$2,503 monthly
- Term: 3 years
- Square Footage: 2,344 SF
- Landlord covers all M&O





Expiring Leases

Location	Lease Term
Pleasanton	1/31/2022
Marbach*	5/31/2022
Walzem	12/31/2022
Pearsall*	10/31/2024
E Houston*	8/16/2030
S Flores*	7/31/2028
Boerne	11/30/2031
Hondo	12/31/2021
New Braunfels*	1/31/2032
Kennedy	1/31/2025
Datapoint*	3/31/2030
Kerrville	4/30/2024
Floresville	7/30/2026
Seguin	1/15/2027
Fredericksburg	No Expiration
Bandera	No Expiration

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Current Renovations

Boerne





Floresville









Questions?



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MEMORANDUM

Subject:	Local Plan Update
Date:	November 10, 2021
Presented by:	Andrea Guerrero-Guajardo, PhD, MPH
From:	Adrian Lopez, WSA CEO
То:	Strategic Committee

Summary: This item is to provide an update on the progress of the implementation of the 2021-2024 Local Plan.

Board staff and service provider teams continue working sessions focused on data collection essential to the planning phase of implementation including existing partnerships with employers, education and training partners, or other agencies that should be represented in the model.

The work plan includes specific steps toward development of the Sector-Based Partnership model including dissemination of economic and workforce analysis detailing target sectors, industries, and occupations, development of expertise of WSA team and embedding sector-based concepts existing work, and the development data indicators, associated activities, and outcome metrics.

WSA hosted its first Healthcare Employer Collaborative on October 7, 2021 at the WSA Datapoint Career Center. Replicating the process used for the IT Employer Collaborative, staff distributed a survey to understand staffing patterns, number of vacancies, and time-to-fill positions. Additionally, employers are being asked to identify the greatest challenges to hiring and what positions and credentials are in the highest demand. The results of this survey and other topics were the foundation for a facilitated discussion led by Dr. Sammi Morrill, WSA Board Member. Education and training partners were also in attendance as observers to the conversation and will participate in future discussions.

Local Plan Progress

Andrea Guerrero-Guajardo, PhD, MPH CIO 11/10/2021



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Local Plan Progress

Step 1

Step 2

Step 3

Creation and Approval of Local Plan

• Economic and workforce analysis

Creation of strategic employer and supportive service partnerships

Developing Expertise and Integration of Sector-Based Theories

Business Solutions Team

Talent Pipeline Management

Active Partnerships and Data Collection

- Sector-Based Industry Outreach
- Scorecard
- MOUs and Data Sharing Agreements

Step 4

Implementation

IT Solutions

Healthcare, Construction, Manufacturing

Step 5

Sustainability

Sector Hub Transformation

Sector-Based Advisory Groups



Healthcare Employer Collaborative



- Hard-to-fill Occupations
- COVID19 Impact on Talent Pipeline
- Priority Skills
- Skills Gaps
- Current Resources and Programs for Talent
 Development
- Career Pathway Discussion

- Healthcare organizations representing hospitals, retail pharmacy, assisted living, primary care clinics
- Education and training partners as observers
- Chamber of Commerce partners





Healthcare Employer Collaborative Survey Summary

High Demand Occupations

- Registered Nurse
- Licensed Vocational Nurse
- Patient Care Associate
- Respiratory Therapist
- Surgical Tech
- CNA
- MA

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- Housekeeper
- Receptionist
- Driver
- EMT, Paramedic
- CSR
- Food Service/Dietary
- Pharmacy Tech
- Dental Assistants
- Limited Medical Radiology

Preferred Credentials:

- BLS/AHA
- CPR
- HIPAA
- OSHA
- RN, BSN
- Sealant Cert
- Coronal Polishing
- Occupation-Specific
 License



Average employees: 1500 FT 450 PT

Average vacancies: 31-60

Plans to Increase within 6-

50:50 Hiring Challenges

days

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8 months



Questions?

