



OVERSIGHT COMMITTEE MEETING

Workforce Solutions Alamo
100 N Santa Rosa Ave
San Antonio, TX 78207
July 9, 2021
9:00 AM

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the Agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of meeting. Questions relating to these rules may be directed to Linda G. Martinez at (210) 581-1093.

To protect the health of the public and limit the potential spread of COVID 19 as directed by Governor of Texas, Bexar County and City of San Antonio, WSA will hold this meeting via videoconferencing. The meeting will be held in compliance with the suspended provisions of the Texas Open Meetings Act. For those members of the public that would like to participate, please call toll-free 1-877-858-6860, which will provide two-way communications through a speaker phone. For additional information, please call Linda G. Martinez, (210) 581-1093.

I. CALL TO ORDER AND QUORUM DETERMINATION

Presenter: Dr. Mark Niederaur, Chair

II. DECLARATION CONFLICT OF INTEREST

Presenter: Dr. Mark Niederaur, Chair

III. PUBLIC COMMENT

Presenter: Dr. Mark Niederaur, Chair

IV. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION) MEETING MINUTES

May 28, 2021

Presenter: Dr. Mark Niederaur, Chair

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V. BRIEFING

Presenter: Mr. Mark Milton, COO

- a. Operational Updates
- b. Performance and Programs Reports

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VI. CONTRACT RENEWALS AND/OR APPROVAL (DISCUSSION AND POSSIBLE ACTION)

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- a. Adult Services
- b. Urban Youth
- c. Rural Youth
- d. Child Care Quality

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- a. Child Care Services

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- a. Quality Assurance - Monitoring Report

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Presenter: Mr. Adrian Lopez, CEO

- a. Unemployment Claims and Unemployment Rate
- b. Employer Events

X. CHAIR REPORT

Presenter: Dr. Mark Niederaur, Chair

CEO REPORT

Presenter: Mr. Adrian Lopez, CEO

- a. Unemployment Claims and Unemployment Rate
- b. Employer Events

XI. Executive Session:

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 – Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 - All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas;
- c. Pending or Contemplated Litigation; and
- d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and Employees of Workforce Solutions Alamo.

XII. ADJOURNMENT

Presenter: Dr. Mark Niederaur, Chair



OVERSIGHT COMMITTEE MEETING MINUTES

Workforce Solutions Alamo
100 N. Santa Rosa, Suite 120
San Antonio, TX 78207
MAY 28, 2021
10:45AM

WSA BOARD MEMBERS: Dr. Mark Niederaur (Chair), Ms. Leslie Cantu, Yousef Kassim

WSA BOARD STAFF: Adrian Lopez, Mark Milton, Dr. Andrea Guerrero-Guajardo, Linda G. Martinez, Angela Bush, Louis Tatum, Barbetta Womack, Jessica Villarreal, Michael DeFrees, Melissa Sadler-Nitu, Ricardo Ramirez, Joshua Villela, Esther Metcalf, Elizabeth Eberhardt, Manuel Ugues, Chakib Chehadi, Brenda Garcia, Latifah Jackson, Chuck Agwuegbo

LEGAL COUNSEL:

PARTNERS: Robert Cantu, Diane Rath, Ana Ruiz-Salazar

AGENDA

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During the Public Comments portion of the meeting (Agenda Item 3), the Public may type their name into the chat box or unmute themselves and state their name.

The meeting host will call each member of the public for comments, in the order their names were submitted.

I. CALL TO ORDER AND QUORUM DETERMINATION

Presenter: Dr. Mark Niederaur, Chair

The meeting was called to order at 10:45AM

II. DECLARATION CONFLICT OF INTEREST

Presenter: Dr. Mark Niederaur, Chair

There are no conflicts of interest.

III. PUBLIC COMMENT

Presenter: Dr. Mark Niederaur, Chair

There are no public comments.

IV. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION) MEETING MINUTES – MARCH 5, 2021

Presenter: Dr. Mark Niederaur, Chair

Upon motion by Board Member Yousef Kassim and 2nd by Ms. Leslie Cantu, minutes for March 5, 2021 were approved. Committee unanimously approved motion carried.

V. BRIEFING

Presenter: Mr. Mark Milton, COO

a. Operational Updates

b. Performance and Programs Reports

- Mr. Mark Milton provided the Oversight Committee with operational, performance and program updates.
- 90% of staff are back in facilities full time. All Centers are currently open to the public and are receiving clients (appointments and virtually). All parking lots are equipped with Wi-Fi as well. Gov. Abbot's recent announcement on UI will impact traffic in centers.
- Bexar County and COSA projects are in final phases. We are currently trending above goal in training enrollments, but behind in OJT.
- We are working with C2 to increase enrollments into the WIOA program. Currently slightly behind schedule but anticipate catch-up occurring in Q2 of 2021.

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- WSA is pursuing two new Skills Development Grants – Boeing and Lonestar National Bank at approximately \$500,000 total to train and upskill workers in these populations. Jobs and Education for Texans, (JET) grants with Boerne, Ingram, and Southside Independent School Districts have been executed.
 - Boerne ISD CTE program to secure funding to purchase IT equipment to train 100+ HS students annually in Security Analysts, CISCO, and CompTIA, (\$101,000)
 - Ingram ISD CTE program to secure funding to purchase equipment to train 80+ HS students annually in Welding and related occupations. (\$91,000)
 - Southside ISD CTE program to secure funding to purchase equipment to train 100+ HS students annually in Welding and related occupations. (\$83,000)
- Mr. Milton also highlighted three success stories.
 - WIOA Adult: “Mark” 23 years-experience in a non-growth occupation; Completed Pre-employment Skills Training; Obtained CDL with WIOA funding; Gained employment as a truck driver.
 - TANF/Choices: “Nakiera” Unemployed upon entry into WSA; Obtained financial resources and supportive services; Obtained Child Care for her 3 kids; Attended JRT and Work Experience; Got a FT job w/Wal-Mart w/benefits
 - WIOA Dislocated Worker “Martha” Laid off from previous job of 5 years; Utilized WIOA to help with skills upgrading and support services; Attended training for Certified Business Accounting Specialist; Completed successfully with honors!
- Mr. Milton thanked the Board Members that are participating in the Summer Earn and Learn, (SEAL).
- Child Care is trending at 97% for children served (goal is 95%) and are on track for the month.
- WSA is currently ranked in the top 4 of state performers.
- TANF Expenditure rates are lower than the initial projections for this month in the performance period. TWC is not requiring clients to search for work and fewer employment activities are being conducted. Plan is in place to improve spend and staff are meeting weekly to discuss strategies.
- Board Chairwoman, Leslie Cantu asked if centers are open to walk-in traffic.
- Mr. Milton answered, yes. Clients can continue to receive services online/virtually.
- WSA and COSA are negotiating the amount of funding needed per line item to ensure successful completion of program. WSA will NOT utilize all funding for stipends and has asked the COSA to invest more funding into their resident’s long term training goals.
- The biggest issue is with stipends. Ensuring the stipends, timesheets align with the goals from an educational standpoint.
- Short and Long term training goals have been adjusted from original projections.

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- Placements are expected to occur over summer and beyond as more students complete their training.
- OJT has been a gap for WSA - Trending well under target
- Individuals enrolling and completing training remains well ahead of goal.
- WSA has referred over 400 clients to Project Quest.
- Expenditure rates are well ahead of projections.
- Beginning March 1st, we will be focusing on no new participants and clearing our pipeline, training completion and job placement.
- Board Chairwoman Cantu asked if the State has made any exceptions to performance due to the pandemic.
- Mr. Milton stated no; however, it is being evaluated.
- Mr. Milton showed the Oversight Committee At A Glance Comparison of all Boards and WSA shows only one performance measure that is not being met compared to other boards that have several performance measures they are not meeting. Contractors, C2Global, SERCO and Board Staff working to meet/exceed performance.
- Mr. Milton also showed the Oversight Committee the Sector Based Model Metrics and Mr. Lopez added we are developing a scorecard for all the training providers we are utilizing; and the intent is to provide clients more information on training, schools and/or careers they would like to pursue.
- Oversight Chair Dr. Mark Niederaur commended Mr. Milton on a well prepared presentation and showing performance measures to the Committee.

VI. BRIEFING: QUALITY ASSURANCE

Presenter: Ricardo Ramirez, Director Quality Assurance

a. Quality Assurance - Monitoring Report

- Mr. Ricardo Ramirez Director Quality Assurance provided a briefing to the Oversight Committee on the quality assurance and monitoring reports including an updated timeline, progress, and outcomes. The timeline will continue to be adjusted to meet goals and other requirements. WSA is also in the process of hiring a Fiscal Monitor.
- Monitoring goals include the following: maintain TWC monitoring certification for WSA, automate and streamline systems, incorporate additional audits to minimize subcontracted costs, complete monitoring of projects on a more frequent basis (e.g., twice a year instead of yearly).
- Board Chairwoman Leslie Cantu asked why SERCO had more days, 104, compared to the others.
- Mr. Ramirez stated SERCO fiscal integrity review began early partly due to the Audit & Finance Committee dates and how the contracts are prepared.
- Mr. Lopez recommended adding a note to explain this anomaly for future presentations.
- Mr. Lopez commended Mr. Ricardo Ramirez and his Team on a job well done. He also added the intent of these reports is to keep the Committee updated on how WSA is keeping in compliance with both contractual and regulatory compliance. The Audit & Finance Committee accepted the annual audit and this was an unqualified audit, which means it was a 'clean' audit. Another aspect of

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the report is to develop a level of efficiencies associated with understanding that our contractors have a service to deliver.

VII. CEO REPORT

Presenter: Mr. Adrian Lopez, CEO

a. Unemployment Claims and Unemployment Rate

- Mr. Adrian Lopez, CEO provided the Oversight Committee regarding the Unemployment Claims.
- This report is based on 332,273 total unique claimants filing a claim from 03/01/2020 through 05/08/2021. Weekly claims show the following Breakdown:
 - Active Claimants: 328,397
 - Returned to Work: 260,670
 - % Reemployed: 44.3%
- About 17.0% of the 121,864 Claimants recorded this year have Returned to Work. Averaging around 27000, claims for the previous three months have been high.
- There have been approximately 64,388 Claimants in the rural counties, of which about 54.0% have returned to work and 31,029 are active.
- While more females than males have filed for unemployment (1.5% more females), the share of females (50.8%) returning to work after having filed for unemployment is greater than that of males (46.9%).
- 41,548 available jobs advertised online as of May 19, 2021, in the Alamo Workforce Development Area.
- Board Chairwoman, Leslie Cantu asked if WSA has access to other data in the state to see if other areas are also seeing the same kind of trend where more women are returning to work. This is more of a curiosity inquiry.
- Dr. Andrea Guerrero-Guajardo, CIO, stated WSA has that data and will dive into that more specific data and see how we compare.

b. Employer events

- Mr. Lopez also provided the Oversight Committee an update on a few of the Employer Events.
- WSA Workforce on Wheels, (W.O.W Bus) is back in service and available to Board Members if they would like to use for their hiring events. The bus is equipped with computers.
- Seguin Career Fair
- WSA in partnership with City of San Antonio, and fire department hosted vaccination clinics at three of our centers to assist both clients and staff to be employment ready.
- Mr. Lopez also highlighted the various partnerships.
 - Texas A & M
 - Data partner to support the Texas Talent Connection Grant \$200K
 - San Antonio Education Partnership-
 - Trellis Foundation Career Exploration \$200K

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- Alamo Colleges
 - Navistar \$1 million Skills Development Fund
- San Antonio Housing Authority
 - \$2.3 million Jobs Plus Program
- Northeast Lakeview College
 - Equipment grant \$205K
- Jet Grants
 - Boerne ISD \$101K
 - Ingram ISD \$91K
 - Southside ISD \$83K
- 44 Careers fairs have been held since Jan 2021 thru May 2021.
- We have had 451 employers in attendance.
- Board member Yousef Kassim asked for those that are still receiving unemployment during the pandemic; is there any commonalities that would persist from unemployment.
- Mr. Lopez replied we can continue to research and determine what else is keeping people from returning to work besides child-care.

VIII. CHAIR REPORT

Presenter: Dr. Mark Niederaur, Chair

Committee Chair Dr. Mark Niederaur commented it is encouraging to see performance measures go from red to green as we are slowly getting out of the pandemic. With the various subsidies ending we will see more and more people come into our centers. In addition, thanked all WSA Board Staff for preparing the detailed reports.

XI. Executive Session:

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X. ADJOURNMENT

Presenter: Dr. Mark Niederaur, Chair

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MEMORANDUM

To: Oversight Committee

From: Adrian Lopez, WSA CEO

Presented by: Mark Milton, Chief Operating Officer

Date: July 9, 2021

Subject: Briefing Regarding Programs & Performance Report

Summary: This item is to provide an update of and highlight elements related to Programs and Performance.

Analysis:

- 1) **TWC-Contracted Performance:** Meeting and/or Exceeding 13/15 TWC-contracted performance measures. Plans are in place to improve WIOA DW Post Qtr. Earnings and measurable skills gain.
- 2) **Special Grants & Other Initiatives:**
 - Return to office procedures will go into effect in July. All Centers are currently open to the public and are receiving clients (**appointments and virtually**). All parking lots are equipped with WiFi as well.
 - Bexar County and COSA projects are in progress and production is being made on each. **Training is projecting on schedule and OJT is behind. We are not accepting new enrollees into either program at this point until the pipeline of clients is cleared.**
 - WSA is pursuing two new Skills Development Grants – Boeing and Lonestar National Bank at approximately \$500,000 total to train and upskill workers in these populations. JET grants with 3 ISD's have been executed.
 - WSA conducted 6 significant hiring events in spring with over 500 job seekers attending in total.

- 3) We are working closely with C2 to develop and formalize the sector-based model and have developed a new scorecard for tracking performance.
- 4) Childcare enrollments are exceeding goal at 99% (up from 93% last reporting period).
- 5) **Special Grants and Initiatives**

WSA is currently managing 20 grants or special programs outside of the traditional TWC formula funding streams.

Alternatives:

No alternatives are being considered at this time.

Fiscal Impact:

We have seen an increase in funding for our Disaster Dislocated Worker funding of \$3.5 million and a decrease of CARES funding by \$3.2 million.

Recommendation:

Recommendation is to approve the plan as highlighted above.

Next Steps:

Next steps will be to continue to monitor the centers that are open and ensure we are safely serving the community and protecting our staff. In addition, we will be monitoring all current active grants and special programs.

Performance and Programs Briefing









Mark Milton, WSA COO

7/9/21



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Operational Updates

Item	Description	On target
1	Return to office date has been established for July. This includes staff and contractor teams. All policies are being finalized on COVID protocol for employees.	
2	Bexar County and COSA projects are in final phases. We are currently trending above goal in training enrollments, but behind in OJT. Placements are catching up as more individuals complete their programs.	
3	We are working with C2 to increase enrollments into the WIOA program. Funding is at approx. 90% spend with 3 months to go. We are focusing on cost per client ratios and braiding funding. Potentially co-enrolling with COSA clients for utilization of stipend funds.	
4	WSA executed an amendment with COSA on the project that increased our total funding for training by approximately \$1 million. There is the potential for a 3 rd amendment which will increase funding to training and extend program through December 2021.	
5	Child Care is trending at 97% for children served (goal is 95%) and are on track for the month.	
6	We are working closely with C2 to develop the sector-based model for business and industry where there will be a focus on specialized recruitment for business.	
7	WSA is currently managing 20+ grants and special programs funded by either TWC or Local partners.	
8	TANF Expenditure rates are improving but behind for the year. TWC is experiencing a statewide issue due to non-participation requirements set forth by Health and Human Services. Plan is in place to improve spend and staff are meeting weekly to discuss strategies.	

WSA Accomplishments 20-21

Active Grants/Projects	Description	Fiscal Impact (approx)	People Impact	Owner
Disaster Dislocated Worker Grant	Provide training and work experience to individuals impacted by the pandemic	\$4,400,000	200	Rick G.
Winter Storm Grant	Provide training and work experience to individuals impacted by the winter storm	\$300,000	80	Rick G.
Teacher Externships	Provide teacher externship curriculum to 150 middle and high school teachers and counselors.	\$160,000	150	Vickie/Carol
SDF - Caterpillar	Retooling of Caterpillar incumbent workers to upgrade their skills and remain employed	\$250,000	50	Rick G.
IKEA	Provide support to local business in their reopening needs after pandemic	\$50,000	50	Rick G.
Red White and You	Annual Job Fair for Veterans	\$50,000	600	Becky
Bexar Co.	Provide training and work experience to individuals impacted by the pandemic	\$11,000,000	700	Becky
COSA TFJSA	Provide training and work experience to individuals impacted by the pandemic	\$10,000,000	1100	Becky
SEAL	Summer Earn and Learn program	\$900,000	300	Vickie/Carol
WIOA Youth	Youth reemployment and training program	\$205,000	100	Shantelle
WIOA Youth - Rural	Youth reemployment and training program	\$205,000	100	Shantelle
WIOA Adult	Provide training and work experience to individuals	\$2,500,000	900	Rick G.
WIOA DW	Provide training and work experience to individuals	\$3,000,000	400	Rick G.
SDF - Titos	Support with business expansion in NB	\$40,000	10	Rick G.
SDF - Lonestar	Pre-Apprenticeship Training and Placement	\$300,000	50	Rick G.
SDF - Navarro ISD	Seguin EDC and Navarrows working on training solutions for clients	\$50,000	80	Rick G.
TANF	Annual job training and work experience for TANF customers	\$5,000,000	500	Vickie
SNAP	Annual job training and assistance to FS recipients	\$1,500,000	400	Vickie
Disability Navigation	Annual services to individuals with Disabilities	\$2,000,000	300	Janice
Career in Texas Youth Fairs	Annual Job Fair for Veterans	\$50,000	400	Shantelle
JET - Boerne	Assistance with purchasing of equipment to train HS seniors	\$50,000	40	Rick G.
Jet - Ingram ISD	Assistance with purchasing of equipment to train HS seniors	\$50,000	40	Rick G.
JET - South San ISD	Assistance with purchasing of equipment to train HS seniors	\$50,000	40	Rick G.
Child Care	COSA direct service delivery	\$60,000,000	10000	Jessica
CCQ	COSA quality initiative	\$4,000,000	100	Jessica
Texas Mutual Grant	Provide assistance and equipment on need for CC services	\$50,000	50	Jessica
NCP	Non Custodial Parent Program	\$300,000	200	Carol
RESA	Provide UI claimants with Job Search and ITAs	\$600,000	200	Rick G.
Assessment Development	Provide updated tools on assessments for contractors	\$100,000	200	Carol
Military Family Support Program	Military and Family Readiness Center for military spouses, including job search, assessment, labor market info	\$225,000	50	Rick G.
Workforce Academy	Build an ambassador program for WSA on the services of the agency	\$50,000	100	Shantelle

Additional Department Accomplishments for FY 21

- ❖ Secured \$1.2 million in HDJT grants with rural area providers to individuals impacted by COVID-19
- ❖ Secured \$308,625.00 in WIOA COVID-19 Response Statewide Activities to provide employers with Rapid Response and Layoff Aversion and Workforce Solutions Offices with PPE and technology
- ❖ Secured \$287,500 in Skills Development Fund COVID-19 Special Initiative to provide employers training opportunities for full time workers, furloughed workers or laid off (new hires)
- ❖ Secured \$651,116 in Reemployment Services and Eligibility Assessment funding to provide services to Unemployment Insurance Claimants
- ❖ Secured \$222,630 in Military Family Support Program funding to provide services to Military Spouses
- ❖ Secured \$105,272 in Workforce Commission Initiatives funding to support the delivery of services to workers and employers (1) Hiring Red White and You! Job Fair (2) Child Care Quality Conference (3) Texas Veterans Leadership Program (4) Foster Care Youth Conference (5) Careers in Texas Industries (Career Pathways)
- ❖ Secured \$40k to partner with 100 Black Men on a TIP grant that funds 150 students in electrical and IT career
- ❖ Hosted the 8th Annual Hiring Red White and You! Job Fair (Nov 7th) for 161 employers, 800 jobseekers and 60 non-profit organizations.
- ❖ Hosted the Career Pathways Summit (Nov 18th) for 282 middle and high school students from 9 ISDs, 29 presenters from Advanced Manufacturing, Healthcare, Construction, and Information Technology)
- ❖ Hosted over 80 Virtual and In-Person Events with a footprint of over 4,000 job seekers connected to employers

Child Care Overview

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
	Average	Average	Average	Average	Average	Average	Average	Average
Monthly Average %	90.30%	90.50%	93.71%	98.58%	103.53%	105.75%	106.43%	109.22%
YTD Average Units %	90.30%	90.40%	91.50%	93.27%	95.32%	97.06%	98.40%	99.75%
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
	Average	Average	Average	Average	Average	Average	Average	Average
Choices	442	378	326	273	220	172	167	167
Low Income	7,470	7,580	7,933	8,470	9,022	9,279	9,348	9,578
Former DFPS	633	607	606	591	567	576	589	625
Homeless	74	73	78	74	71	66	54	54
Monthly Average Units	8,618	8,637	8,944	9,408	9,881	10,093	10,158	10,424
Monthly % Average	90.30%	90.50%	93.71%	98.58%	103.53%	105.75%	106.43%	109.22%
YTD Average Units	8,618	8,628	8,733	8,902	9,098	9,263	9,391	9,520
YTD % Average	90.30%	90.40%	91.50%	93.27%	95.32%	97.06%	98.40%	99.75%

*Additional \$45 million in direct childcare funding will be focused on workers in the service and hospitality industries.

- Average Children Served Per Day – 95% is Goal (9,544 children) – At the end of May, WSA is at 99% (9,500 children)
- WSA has increased from 93% to 99% from Feb. to May
- WSA is currently ranked in the top 4 of state performers.
- WSA has secured an additional \$43 million in child care funds from TWC for the remainder of the year!

Performance Update

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE

As Originally Published 6/24/2021

APRIL 2021 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	91.13%	109.57%	103.47%	112.35%	82.74%	84.69%	105.66%	109.79%	117.10%	98.78%	91.89%	111.16%	84.53%	179.65%	141.50%

- Currently tracking our DW Employment Measure – We are experiencing loss of jobs due to pandemic or a change of careers. We are asking C2 to continue to monitor closely and provide projections of future months.
- Measurable skills gain – we are tracking all individuals in training and ensuring our documentation is in place when they complete their program.
- Youth earnings are low, so we are working with these individuals to improve their ability to increase wages in the future through additional training and education in high demand careers.

COSA – Train for Jobs SA

COSA Performance Metrics				
Key Categoriesy	Program Goal Sept. 20-June 21	Program Actual Sept. 20-June 21	YDT % Actual	Comments
Case Management	1300	1269	98%	Well on schedule to meet goal by September
Short Term Training	420	355	85%	Short term slowed some in June due to funding issues but is projected to catch up.
Long Term Training	371	359	97%	Well on schedule to meet goal by September
% Completing Program	70%	75%	107%	60% is state average
Small Business for OJT Placement	139	173	124%	Business are exceeding goal
Place Participants in OJT	31	19	61%	OJT is behind goal - limited interest from clients.
Place Participants in Jobs	480	139	29%	Placements are increasing as more graduates complete their programs.
COSA Efficiency Metrics				
Category	Outcome	Comments		
Total in Training	714	Projecting to meet full goal by Sept.		
Completed Training	301	As of June 1, 2021		
Active	262	As of June 1, 2021		
Pending Completion	117	As of June 1, 2021		
Completion Rate	67%	National Average is 60%		
Persistence Rate	79%	National Average is 60%		
Placed	139	As of June 1, 2021		
Placed Rate	46%	Placements were verified at 90 day mark we will see an increase as more completers finish		
Average Wage at Placement	\$15.87	Self Sufficiency in SA Metro is \$14/hr.		
Total Estimated Monthly Wages Earned	\$308,830.20	Based on an average of 35 hours per week		
Total Estimated Annual Earnings	\$3,705,962.40	Average Annual Earnings Based on FT status of graduates		
Range of Placements	\$7.25 - \$40.00	\$40.00 is highest as a Systems Administrator		
Number of Employers Participating	82	More employers are in the queue		
Total Training Costs (approx)	\$3,400,000	Includes Short and Long Term Training		
Cost Per Individual Enrolled in Training	\$4,762	WSA average is generally \$5,500 range		
Total Amount of Stipends Issued	\$1,300,000	Includes all recipients		
Referrals to Partner Agencies	250	Alamo Colleges, Chrysalis Ministries, Family Services, Quest, and Restore Ed.		
Number of Employers Participating	82	More employers are in the queue		

Bexar County Strong Metrics

A proud partner of the

Bexar Performance Metrics

Key Deliverables	Program Goal Sept. 20-June 21	Program Actual Sept. 20-June 21	YDT % Actual	Comments
Enrolled in Training	500	468	94%	Training is on schedule and budget is exhausted.
% Completing Program	279	302	108%	60% is state average
Place Participants in OJT	200	25	13%	OJT is behind goal - limited interest from clients.
Clients Referred to Partners	500	450	90%	Project Quest has received referrals who are eligible for enrollment.
Place Participants in Jobs (Training)	400	139	35%	Placements are increasing as more graduates complete their programs.

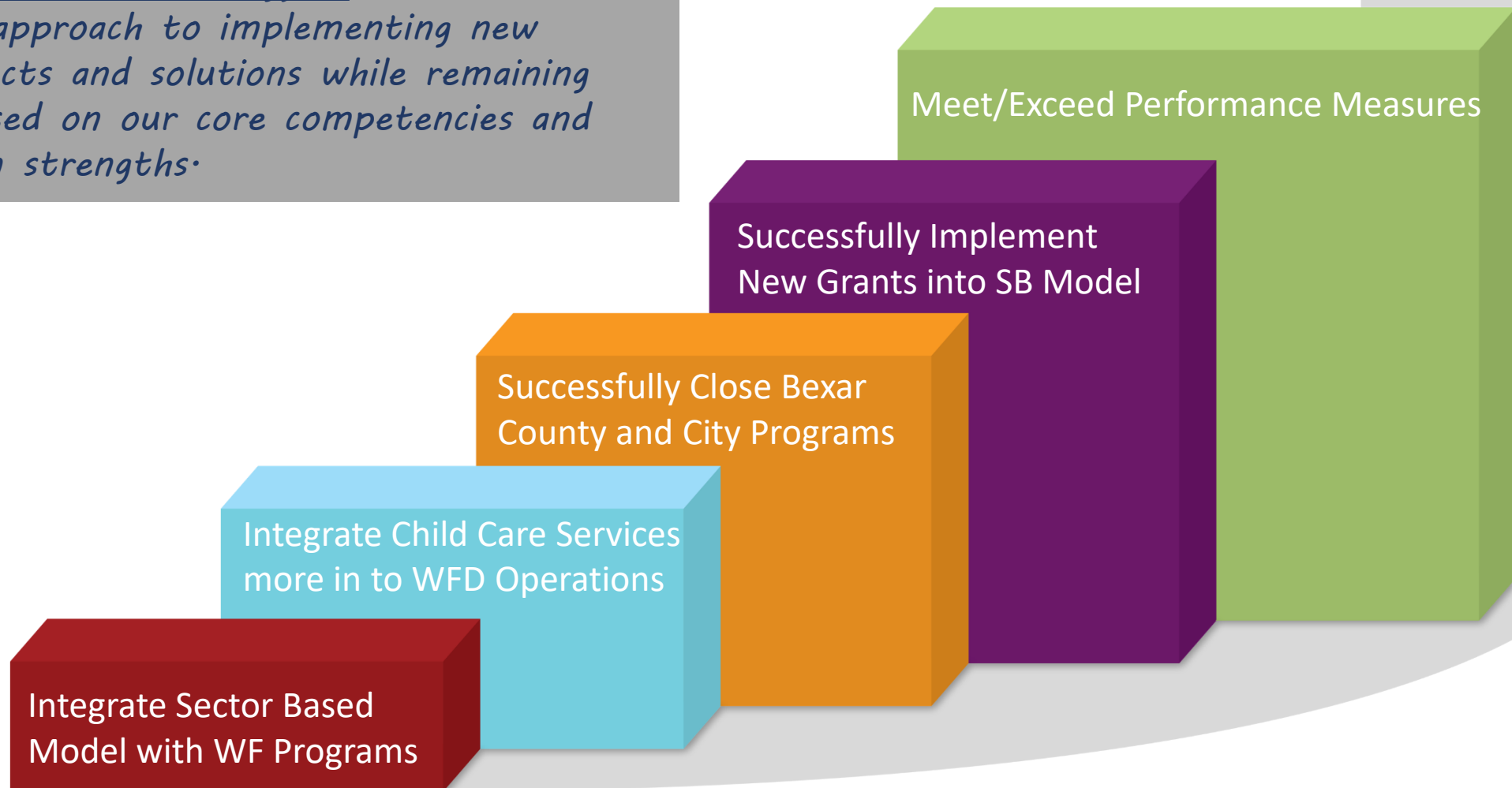
Bexar Co. Efficiency Metrics

Category	Outcome	Comments
Training	468	Goal was 300-500
Completed Training	302	As of May 2021
Active	71	As of May 2021
Non Complete	95	As of May 2021
Completion Rate	76%	National Average is 60%
Persistence Rate	80%	National Average is 60%
Placed	139	Total includes HD Occupations and Non Industry Related
Placed Rate	46%	Placement rate will rise as more individuals enter the WF and are verified.
Average Wage at Placement	\$18.66	Self Sufficiency in SA Metro is \$14/hr.
Total Estimated Monthly Wages Earned	\$363,123.60	Based on an average of 35 hours per week
Total Estimated Annual Earnings	\$4,357,483.20	Average Annual Earnings Based on FT status of graduates
Number of Employers Participating	64	More employers are in the queue
Total Training Costs (approx)	\$2,000,000	Includes Short and Long Term Training
Cost Per Individual Enrolled in Training	\$4,274	Includes Sherri's Academy Graduates
Total Amount of Stipends Issued	\$450,000	Includes all recipients
Referrals to Partner Agencies	450	Quest Referrals of Eligible Clients

Department Goals for FY 22

A proud partner of the AmericanJobCenter[®] network

Department Strategy: Be innovative in our approach to implementing new projects and solutions while remaining focused on our core competencies and team strengths.





Questions?

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COO

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MONTHLY PERFORMANCE & SERVICES REPORTS

June 2021

WORKFORCE PROGRAM REPORTS

Workforce Solutions Alamo Performance Update

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

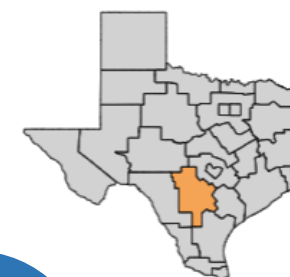
FINAL RELEASE

As Originally Published 6/24/2021

APRIL 2021 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/ Enrolled Q2 Post-Exit	Employed/ Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	91.13%	109.57%	103.47%	112.35%	82.74%	84.69%	105.66%	109.79%	117.10%	98.78%	91.89%	111.16%	84.53%	179.65%	141.50%
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WSA is currently meeting or exceeding performance targets for all TWC contracted measures except:

- WIOA Adult Measurable Skills Gain

Exception: C2 QA staff will provide the extract and staff will go through the list. They will update the MSG. Staff have been given the directive and understand the policy. No results as of yet. A quarterly review of all trainings to enter gains at the end of semesters and modules will be completed by C2 staff

- WIOA DW Employed Q2 Post-Exit

Exception: A follow up extract is being produced by C2 staff to see again who is not meeting. C2 staff have reached out again to see if anyone who did not response can be contacted. Monthly follow up is the key to tracking customers. C2 staff will make actual contact and re-integrating those who may have lost jobs to assist in finding employment.

- WIOA Youth Median Earnings Q2 Post-Exit

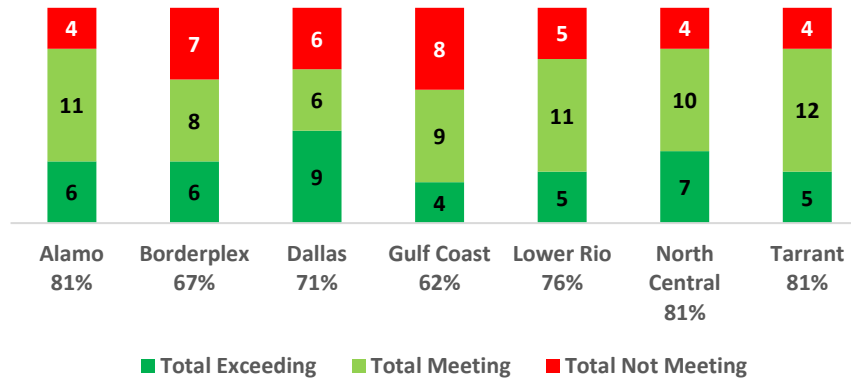
Exception: WSA Board staff will work with both C2 and Serco staff to provide technical assistance as needed.

- WIOA C&T Employed/ Enrolled Q2 Post-Exit

Exception: Reports are being run by C2 staff to determine those in the denominator so we can review and reach out to see how to improve on this measure.

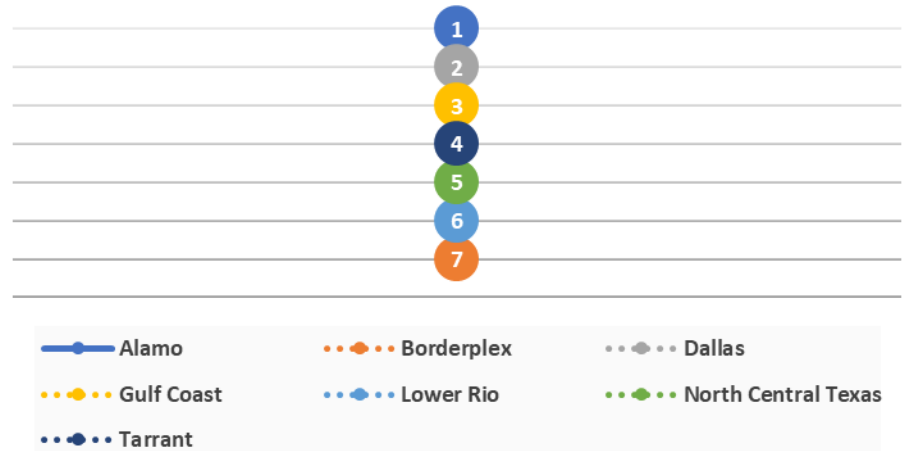
MPR Board Comparison Report (YTD) release date 06/24/2021- Ranks

Performance Measure Totals Large Board Cohort



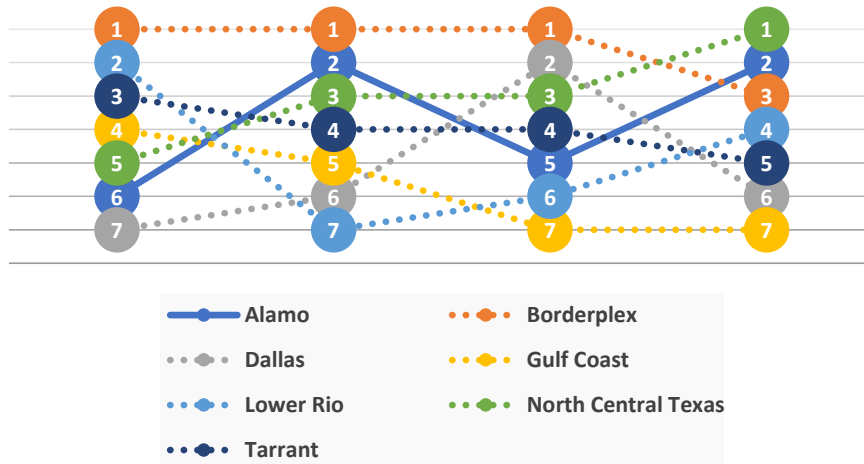
PROGRAM RANKINGS

CHILDREN SERVED



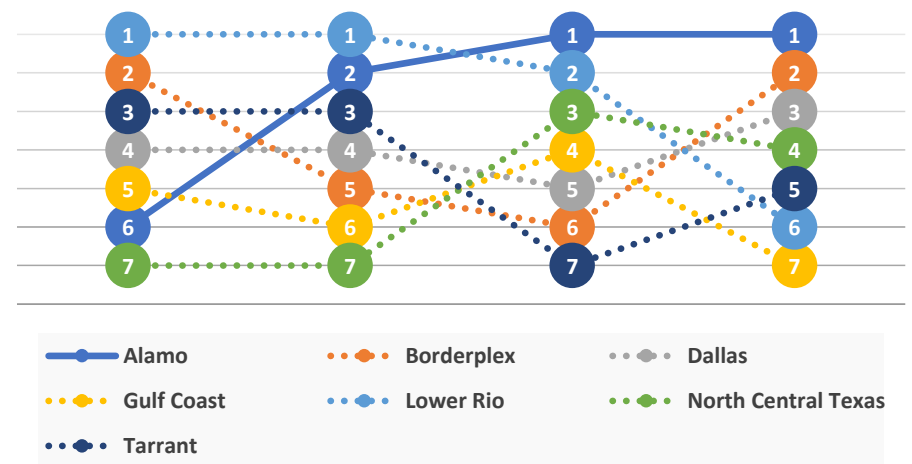
WIOA ADULT RANKINGS

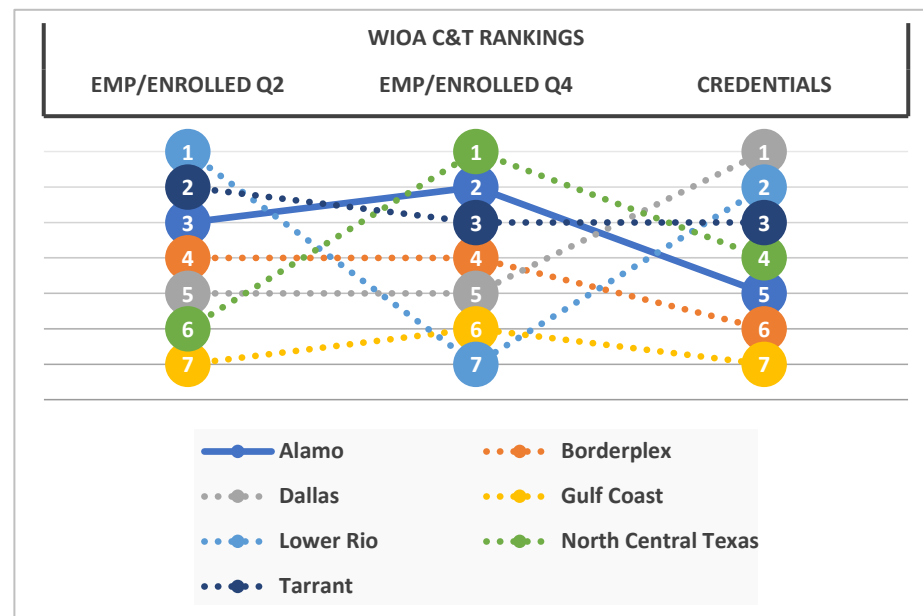
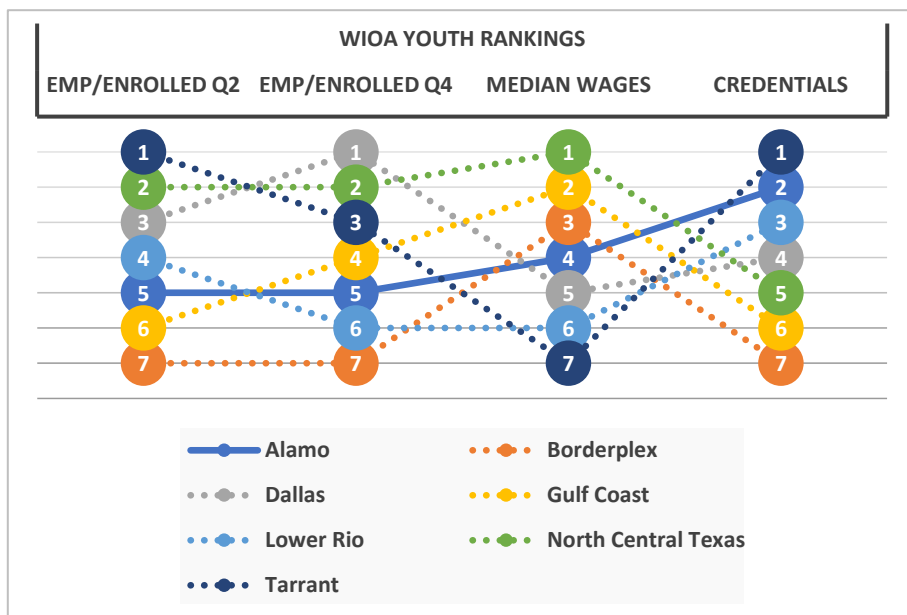
EMPLOYED Q2 EMPLOYED Q4 MEDIAN WAGES CREDENTIALS



WIOA DW RANKINGS

EMPLOYED Q2 EMPLOYED Q4 MEDIAN WAGES CREDENTIALS





PARTICIPANTS ENROLLED IN WORKFORCE PROGRAMS

3,610

UNITS OF SERVICE AT ALL JOB CENTERS

17,083

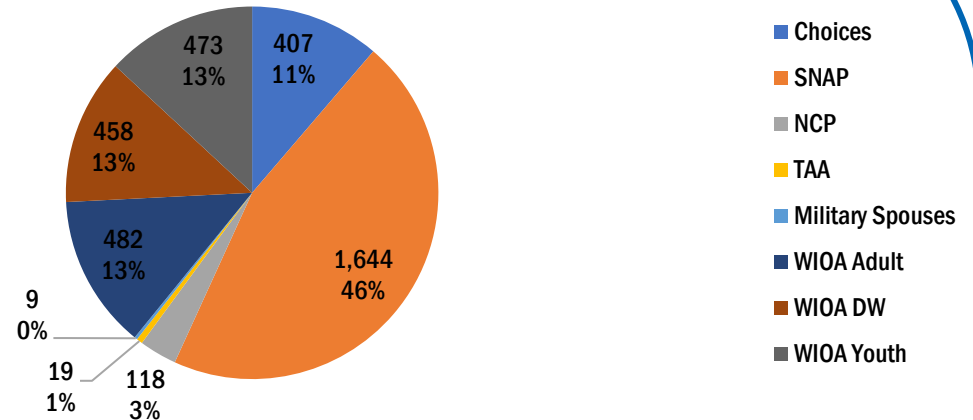
(OCT 2020 - MAY 2021)

Provided to all job seekers and universal customers (those not enrolled in a program)

Training Report

560 program participants enrolled in Training Services (Occupational Vocational Training/Non-TWC Funded Training) during the months of October 2020 - May 2021, of which Health Care Occupations account for the greatest number of students. A total of 200 have graduated and obtained their industry recognized credential.

The SNAP Program Makes Up 46% of Enrollments



Top 10 Training Occupations	Students
Heavy and Tractor-Trailer Truck Drivers	87
Medical Assistants	74
Medical Records and Health Information Technicians	46
Computer User Support Specialists	35
Dental Assistants	35
Licensed Practical and Licensed Vocational Nurses	32
Web Developers	28
Computer Support Specialists	22
Registered Nurses	18
Bookkeeping, Accounting, and Auditing Clerks	13

Commercial Driver's Licenses ranks as the top credential for graduates.	
Occupation	Graduates
Heavy and Tractor-Trailer Truck Drivers	47
Medical Assistants	27
Dental Assistants	25
Medical Records and Health Information Technicians	14
Computer User Support Specialists	14
Computer Support Specialists	11
Licensed Practical and Licensed Vocational Nurses	8
Web Developers	6
Registered Nurses	5
Bookkeeping, Accounting, and Auditing Clerks	5

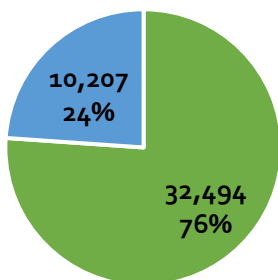
On Average, 260 visit one of our Workforce Centers.



GUESTS AT ALL JOB CENTERS

42,701

(OCT 2020 - MAY 2021)



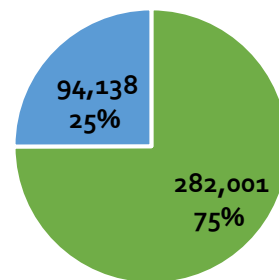
■ Urban ■ Rural

VIRTUAL GUESTS AT ALL JOB CENTERS

376,139*

(OCT 2020 - MAY 2021)

*Number of phone calls and emails sent/received by staff working remotely.



■ Urban ■ Rural

With close to 8k visitors annually, our Marbach Workforce Center has welcomed the greatest number of guests.

October 2020-May 2021			
Center	Inbound Contacts	Outbound Contacts	Visitors
E Houston	2,985	8,330	5,325
Datapoint	6,732	15,842	6,474
Marbach	3,725	44,764	7,945
Sth Flores	5,962	105,013	6,762
Walzem	4,911	83,737	5,988
Urban	24,315	257,686	32,494
Bandera	35	112	163
Boerne	203	7,725	263
Floresville	409	13,001	336
Fredericksburg	9	95	15
Hondo	476	1,049	752
Kenedy	221	2,186	105
Kerrville	473	10,652	674
New Braunfels	1,175	14,504	5,243
Pearsall	649	1,109	621
Pleasanton	724	3,046	1,281
Seguin	779	35,506	754
Rural	5,153	88,985	10,207
Grand Total	29,468	346,671	42,701

Note: Inbound and Outbound Contacts are the number of emails and phone calls made by Telework Staff. Visitors are the number of customers that visited a workforce center.

Top 10 Center Visit Reasons (Year-to-date)

Visit Reason	Urban	Rural	Total
04. I'm here to use the resource room.	20,285	3,880	24,165
30. Virtual Services	7,281	3,159	10,440
08. RESEA Orientation	5,219	773	5,992
I am here to see a specific staff member	3,586	1,924	5,510
14. Job Search/Referral	1,361	3,361	4,722
02. I need help finding a job.	2,115	1,293	3,408
03. I lost my job and want to file for unemployment.	1,175	614	1,789
01. It's my first time here.	1,242	413	1,655
18. Support Services	393	1,113	1,506
11. WIOA Orientation	277	1,116	1,393

NOTE: Center Visitors may self-report multiple visit reasons while checking-in on VOS Greeter.

Employment Services are the main motivators for guests at our Workforce Centers across the Alamo Workforce Development Area. Over 24k guests visited our centers to use the computers and resources available at no cost, an upwards trend from 20K reported as of April.

LABOR EXCHANGE SUMMARY

42,574 available jobs advertised online as of June 6,2021 in the Alamo Workforce Development Area

WorkInTexas.com shows that there were 21,419 job postings created by 1,840 unique employers during the months of October 2020 - May 2021 for the 13 county Workforce Development Area. Up from 18,488 reported last month. In WorkInTexas.com, the Health Care and Social Assistance Industry created the most job postings with 5,334. Hospital Corporation of America is the employer that created the most Job postings with 1,369 while the occupation with the greatest number of job postings is Registered Nurse with 1,876.

Industry Sector	Job Postings	Top Occupation Within Industry	Top Employer Within Industry
Health Care and Social Assistance	5,334	Registered Nurses (1,576)	Hospital Corporation of America (1369)
Professional, Scientific, and Technical Services	3,379	Computer Network Support Specialists (253)	KINDRED SYSTEMS INC (290)
Administrative and Support and Waste Management and Remediation Services	2,855	Janitors and Cleaners, Except Maids and Housekeeping Cleaners (451)	ABM INDUSTRIES INCORPORATED (791)
Wholesale Trade	1,551	Heavy and Tractor-Trailer Truck Drivers (88)	COCA-COLA SOUTHWEST BEVERAGES LLC (419)
Manufacturing	1,486	Production Workers, All Other (168)	NIAGARA BOTTLING LLC (157)
Public Administration	1,208	Office Clerks, General (70)	HEALTH AND HUMAN SERVICES COMMISSION (321)
Accommodation and Food Services	921	First-Line Supervisors of Food Preparation and Serving Workers (233)	Panera Bread (388)
Retail Trade	894	Retail Salespersons (122)	AMAZON.COM (230)
Finance and Insurance	744	New Accounts Clerks (103)	FIRST NATIONAL BANK TEXAS - KILLEEN (183)
Construction	666	Construction and Related Workers, All Other (71)	FACILITY SOLUTIONS GROUP INC (55)
Educational Services	433	Educational, Guidance, School, and Vocational Counselors (30)	TRINITY UNIVERSITY (91)
Other Services (except Public Administration)	403	Customer Service Representatives (23)	TEXAS ALSCO INC (74)
Transportation and Warehousing	363	Heavy and Tractor-Trailer Truck Drivers (67)	XPO LOGISTICS, INC. (81)
Information	321	Sales Representatives, Services, All Other (56)	CHARTER COMMUNICATIONS LLC (142)
Mining, Quarrying, and Oil and Gas Extraction	211	Heavy and Tractor-Trailer Truck Drivers (47)	VULCAN MATERIALS COMPANY ET AL (128)
Real Estate and Rental and Leasing	194	Maintenance and Repair Workers, General (40)	JONES LANG LASALLE AMERICAS INC (45)
Utilities	169	Electrical Engineers (16)	CPS Energy (96)
Management of Companies and Enterprises	124	Network and Computer Systems Administrators (7)	PEPSICO INC (45)
Arts, Entertainment, and Recreation	122	Fitness Trainers and Aerobics Instructors (18)	Life Time Club Management (93)
Agriculture, Forestry, Fishing and Hunting	40	Farmworkers, Farm, Ranch, and Aquacultural Animals (11)	Moonlite Services LLC (2)
Nonclassifiable Establishments	1	Bartenders (1)	Kerrville Elks Lodge (1)

Year to date, 4,548 people in the Alamo Workforce Development Area have been placed in a job.

PLACEMENTS

(OCT 2020 - MAY 2021)

WorkInTexas.com Internal Job Placements - 704 . These are job seekers that applied to jobs from employers registered in WorkInTexas.com.
WorkInTexas.com External Job Placements - 2,236. These are job seekers matched with external job postings imported into WorkInTexas.com.
1,608 from other sources captured by workforce staff (e.g., Employer Help Wanted sign)

Industry Sector	Internal Placements	Top Occupation Within Industry	Top Employer Within Industry
Public Administration	226	Social and Human Service Assistants (18)	TEXAS WORKFORCE COMMISSION (83)
Retail Trade	120	Retail Salespersons (68)	AMAZON.COM (73)
Administrative and Support and Waste Management and Remediation Services	112	Solar Thermal Installers and Technicians (18)	PEOPLEREADY INC (18)
Health Care and Social Assistance	38	Home Health Aides (5)	ACCENTCARE INC-TEXAS HOME HEALTH (4)
Accommodation and Food Services	34	Cashiers (6)	CAJUN SHACK INC (4)
Manufacturing	32	Production Workers, All Other (7)	CEMEX (4)
Educational Services	29	Cooks, Institution and Cafeteria (4)	PEARSALL ISD (9)
Other Services (except Public Administration)	24	Child, Family, and School Social Workers (8)	DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES (15)
Information	22	Customer Service Representatives (8)	CHARTER COMMUNICATIONS LLC (20)
Professional, Scientific, and Technical Services	18	Computer Network Support Specialists (2)	ASM RESEARCH INC (2)
Finance and Insurance	16	Customer Service Representatives (6)	WELLS FARGO BANK NA (2)
Construction	9	Plumbers (2)	JACK LAURENCE CORPORATION (2)
Transportation and Warehousing	8	Heavy and Tractor-Trailer Truck Drivers (2)	VIA METROPOLITAN TRANSIT (2)
Wholesale Trade	4	Stock Clerks- Stockroom, Warehouse, or Storage Yard (1)	ROLLING FRITO-LAY INC - CONFECTIONARY MERCHANT WHOLESALERS (1)
Mining, Quarrying, and Oil and Gas Extraction	4	Heavy and Tractor-Trailer Truck Drivers (4)	CHALK MOUNTAIN SERVICES OF (2)
Utilities	3	Construction Laborers (1)	CPS ENERGY (2)
Real Estate and Rental and Leasing	3	Cleaners of Vehicles and Equipment (1)	FOUNDATION COMMUNITIES INC (1)
Agriculture, Forestry, Fishing and Hunting	1	Nonfarm Animal Caretakers (1)	MCDONALD BIRD FARM LLC (1)
Management of Companies and Enterprises	1	Computer Network Support Specialists (1)	TYONEK SERVICES GROUP (1)

Note: Detailed information on where people were placed in a job are only available for internal WorkInTexas.com hires,

Year to date there are 129,8567 people in the Alamo Workforce Development Area with active resumes. Customer Service Representatives is the most common desired occupation listed on resumes.

Top 10 Desired Occupations
(OCT 2020 - MAY 2021)

		# of Advertised Jobs
Customer Service Representatives	6,525	4,182
Office Clerks, General	4,172	648
Cashiers	2,722	852
Stock Clerks- Stockroom, Warehouse, or Storage Yard	2,091	2,317
Heavy and Tractor-Trailer Truck Drivers	2,011	3,830
Administrative Services Managers	1,781	367
General and Operations Managers	1,741	1,368
Sales Managers	1,437	1,184
Construction Laborers	1,431	716
Retail Salespersons	1,321	3,367

TOP 10 EMPLOYERS IN THE ALAMO WORKFORCE DEVELOPMENT AREA

Company	Total/Unique (Oct 2020 - May 2021)
United Services Automobile Association	42,909 / 5,075
Oracle Corporation	33,988 / 3,482
UnitedHealth Group Incorporated	23,082 / 2,507
University Health System	19,332 / 1,698
HCA Holdings, Inc.	18,854 / 1,526
Humana Inc.	15,259 / 1,390
Heb Grocery Company, LP	5,247 / 1,148
American Traveler, Inc.	1,761 / 1,134
Wal-Mart, Inc.	6,153 / 1,119
University of Texas Health Science Center At Houston	3,621 / 1,070

(EMSI Q2 2021 Data Set).

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS								
#	Initiative/ Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
1	Skills Development Fund COVID-19 Special Initiative Grant	Statewide Initiative	Skills Development Funds to respond to industry and workforce training needs. Partner with public community and technical colleges, TEEC, or community-based organizations to provide customized training in a timely and efficient manner.	C2 GPS, Businesses, Alamo Colleges, DC1/New Apprenticeships, In Jesus Name Amen (IJNA), The Health Collaborative, Lone Star Trades, Senior Care Services	Performance and Expenditures Projections at the following intervals: • 25% of the grant period, • 50% of the grant period; and • 75% of the grant period.	5 training providers submitted training applications under this grant and were approved by TWC. 97 job seekers completed training in one of the following: Pre- Apprenticeship Electrical Training, Home Health Aide Training, Community Health Worker Training, Digital Marketing, Data Analyst or Cyber Security Training. Placements: 59, Expenditures are at 74%. TWC granted an extension until 09/30/2021 to expend the remaining training funds. New Apprenticeship and IJNA will begin training in July 2021.	In-progress	
	\$287,500							
2	Disaster Recovery Dislocated Worker Grant - COVID-19	Statewide Initiative	Disaster grant funds to assist individuals residing in the Alamo 13 County region affected by COVID-19 find temporary employment in response to major economic dislocations. TWC increased the grant award up to \$4.8 million.	C2 GPS, SA Food Bank, Salvation Army, New Braunfels Food Bank, River City Outreach, Madonna Center, Hug Me Inc, and R3 Student Outreach.	Provide disaster relief employment and support services to 255 dislocated workers (DW). Note: The TWC grant award was increased from 122 to 255 total served. Current deliverables adjusted by TWC are: 175 participants to be served by disaster relief employment and 80 participants to participate and complete training resulting in a credential or certificate in Health Care or IT occupations. Total served: 255.	1. 111-Active Participants 2. 88 -In Subsidized Employment 3. 46 -Program Exiters 4. 14-Entered Full Time employment 5. 4 In Healthcare and IT training that started in May 2021 Contract Action Request (CAR) Form in progress to request 70 additional ITA slots and reduce the number of participants to be served by disaster relief employment.	In-progress	
	\$4,859,231.00							
3	Hiring Red, White & You!	Workforce Commission Initiatives (WCI)	The 10th Annual Job Fair event (statewide) will be held on Thursday November 4, 2021 for Transitioning Service Members, Veterans, Military Spouses, and the Public. TWC is offering the local boards an opportunity to determine if the 2021 event will be a Virtual Job Fair or an in person event, or a combination of both. Funding for the 2021 event is pending TWC approval.	Veteran Coalitions/ Event Planning Committee Members: (numerous partners including JBPA, TVC, TVLP, MOAA, USO, VRS, City of San Antonio EDF, Alamo Colleges, Bexar County Veterans Service Center, RBFCU, Texas Veterans Network (formerly TX SERVES SA), Wounded Warriors, C2 GPS, SERCO. First 2021 meeting: TBD.	The 2021 goals are to be determined. The 2021 HRWY Budget request is pending approval from TWC. Back up plans are in place due to the ongoing CDC guidelines and safety/health requirements.	2021 Outcomes will be available in November 2021	In-progress	The big item WSA is waiting on is the budget and that drives the effort. All Boards expect to hear more on the subject from TWC in July 2021.
	\$10,000							
4	Career in Texas Industries/Youth Career Fair Events	Workforce Commission Initiatives (WCI)	Career Pathways Event Date/Location- September 2021 (In-Person) Annual Career Pathways event for students. Careers in Texas Industries or Youth Career events for middle-school, high school, and postsecondary students, including employer exploration of career opportunities in industry. Information of career opportunities including pathways to in-demand careers, networking, internships, mentorship and other applied learning opportunities.	Career Pathways Planning Committee (Includes Independent School Districts & SA Works, Alamo Colleges, ESC Region-20 & other partner agencies),	2021 Career Pathways Event Goals 1. 300-500+ students 2. 20 Employers 3. 20 Presenters	N/A	In-Progress	As a result of COVID-19, our challenge was transitioning to a virtual event, impacting the commitment of student attendees. The event was an overall success and the full report can be administered separately.
	\$50,000							
5	Excellence in Rural Service Delivery	Workforce Commission Initiatives (WCI)	New TWC funding focused on innovative strategies to expand accessibility and services in the most rural and remote areas of the Alamo region.	AACOG > Five (5) partner locations in rural areas: Bandera Library, Fredericksburg Hill Country University, City of Diley, Schertz Library, McMullen County. > Commissioner Rodriguez (rural area in Bexar County).	1. 5 Kiosks in rural counties and 1 Kiosk in rural area of Bexar County 2. Relocation of two satellite offices (Bandera and Fredericksburg) 3. Explore/research Mobile unit	1. Kiosks installed in Bandera, Fredericksburg, Dilley and Schertz. McMullen will be completed by June 2021. 2. Located new locations for Bandera and Fredericksburg 3. Mobile unit - In continued research by Board Staff and Board of Directors. All funds expended.	In-progress Initial Board directive took long to implement	Finalizing procedures, will schedule staff training, integration with WSA IT network structure, customer 'call center' and staffing infrastructure.
	\$41,000							
	10/1/2019	9/30/2021						

6	Teacher Externship	Statewide Initiative	TWC approved a 2020 revised plan to provide teacher externship curriculum during Fall 2020, Spring and Summer 2021 to 150 middle and high school teachers and counselors.	Alamo STEM Coalition C2 GPS	1. 150 teachers registered and successfully complete the program 2. Recruit 15 companies/ organizations for virtual externship experiences	150 teachers submitted applications.	In-progress	Teacher Externship project, like other projects, has been impacted by the changes to school calendars, burnout from "virtual" education and learning and educator fatigue. This year educators representing 17 districts including private and charter schools have applied to participate in the externship project. There are over 50 districts in the WSA area and district representation is less than prior years participation. The districts with the most applicants are the area's largest districts where ASWC lead teachers work and promote the TE project. The low participation rates are consistent with other education projects. Steuck & Associates LLC informally has found that student and/or teacher participation (e.g., attendance, engagement) have fallen in 2021 in 15 of 16 education projects. Teachers are exhausted at this point and are being asked to teach summer school in 2021 which impacts their availability to participate in the externship project.
	\$160,000		Outreach campaign efforts continued with collaboration from WSA, ESC-20, and SA Work to recruit industry partners for Live Externship Sessions and Teachers.					
	7/15/2019	8/31/2021	Teacher Externship changes for 2020-21 include movement from a 4-day professional development session to a multi-week distributed activities.			ASWC, ESC-20, and SA Works continue to work with school districts to recruit teachers. The virtual development of the TE Program was finalized and tracking systems have been developed for the asynchronous sessions.		
7	Teacher Externship Plus	Statewide Initiative	TWC approved the 2020 revised plan to increase sustainability of externship services and ensure replication in the communities. Revised plan was renamed "Jumpstart."	Alamo STEM Coalition C2 GPS	1. Build sustainability/ capacity 2. Replicate the program in communities outside of San Antonio 3. Recruit 50 teachers for Jumpstart 4. Digital Badging: Collaboration efforts between ESC-20 and Up Partnership continue to develop the Implementation Guide. 5. Internship-Ready Digital Badging	Delivered recruitment presentations Teacher Externship Program to Bexar County Superintendents and emails to school district contacts.	In-progress	Experienced a challenge to recruit teachers for the Jumpstart Program. Additional recruitment flyers have been sent to help increase registration.
	\$90,000		Coordination with C2 GPS and ATEAMS for Teacher registration continues.					
	7/15/2019	8/31/2021	Conducted Teacher Externship presentations to expand participation and outreached in school district.					
8	Women's Entrepreneurship Bootcamp	Statewide Initiative	TWC made funding available to provide 1-day physical and virtual entrepreneurship bootcamp for eligible women.	UTSA = main partner delivering bootcamp. Partner locations for virtual bootcamp: South Texas Regional Training Center (Hondo), Coastal Bend College (Pleasanton), Alamo Colleges (Central Texas Technology Center, Seguin/ New Braunfels)..	1. In-person bootcamp: 20 participants x 8 sessions = 160 participants. 2. Virtual bootcamp: 10 participants x 8 sessions = 80 participants. 3. Curriculum development for women entrepreneurs.	MOUs in and contracts/ agreements in place. Bootcamps were successfully conducted January and February 2020. In-person bootcamps were transmitted to virtual sites via WebEx. Targeted participants were 50 for each bootcamp. For both bootcamps- registered participants were 144. Actual attendees were 58. Extensive outreach resulted in increased registrations in March, April, May bootcamps. These were subsequently cancelled. The first session in June was cancelled due to short time-frame to collect eligibility docs. The session on July 16, 2020 was conducted. For this session 39 participants registered and 7 participants attended. Additional bootcamps include July 27, 3030 with 3 participants and 10 registrants, August 3, 2020 with 13 participants and 81 registrants, August 24, 2020 with 7 participants and 41 registrants, September 14, 2020 with 17 participants and 52 registrants, September 28, 2020 with 2 participants and 10 registrants. Total registrants are 509 with 150 participants.	After cancellation of March, April, May sessions due to pandemic, an alternative plan was submitted to TWC for an all virtual delivery format.. Project is still in progress.	Main partner's capacity (they took on this additional initiative), identification and coordination of virtual partner locations, technology to stream virtual bootcamps, curriculum development copyrights. The pandemic caused the bootcamps to be cancelled in March, April, May. An alternative plan was submitted to TWC as May 18, 2020. The plan included the increased capacity for WebEx at UTSA to 200 individuals per session, that allows continuation of bootcamps virtual at all sites. Cancellation of in-person sessions, since, UTSA remains closed for in-person classes through August. The proposed plan will target registrants in the Jun-Aug 2020 bootcamps inviting them to attend virtual sessions Jun-Aug 2020. Curriculum was modified to accommodate the new delivery format. The sessions timeframe has changed to half day sessions, two sessions per month, one in Spanish and one in English. Challenges for these final bootcamps included gathering eligibility docs during COVID.
	\$58,200							
	7/26/2019	8/31/2021						

9	Texas Industry Partnership (TIP) Grant	Statewide Initiative	Support South Texas Electrical JATC, a 501(c)(3) electricians and technologies apprenticeship program develop a Certified Building Industry Consulting Service International (BICSI) Lab as an Authorized Training Facility (ATF).	South Texas Electrical JATC, a 501(c)(3) nonprofit electricians and technologies apprenticeship program, as registered with the U.S. Department of Labor.	Development of a Certified Building Industry Consulting Service International (BICSI) Lab, and be recognized as a BICSI Authorized Training Facility (ATF).	First class conducted on January 11, 2021. 7 students completed training for BICSI Technician Certification.# earned credentials: 3 Technicians. 4 waiting for the written test.	In-progress	South Texas JATC pulled back two of the regularly scheduled classes, both due to lack of registrants. Marketing push has not hit. Expect moving forward to max out capacity and looking to add additional classes. The demand is there, however, with COVID-19, in person attendance is down and timing to recruit and attract person participants is not ideal.
	\$64,000							
	7/26/2019	8/31/2021						
10	WIOA ITAs Urban	Statewide Initiative	Leftover balance of Statewide Initiative funds must be used toward ITAs. Upskilling of WIOA participants with industry-recognized credentials in in-demand occupations	C2 GPS	> 13 - 14 participants enrolled in credentialing educ/training. > 8 - 9 obtain an industry-recognized credential.	No further action required.	Funding reallocated	Funding was repurposed to the Women Entrepreneurship Bootcamp, ATEEMS and Teacher Externship Plus. Action approved by TWC
	\$48,000							
	7/26/2019	8/31/2021						
	WIOA ITAs Rural	Statewide Initiative		SERCO	> 2 - 3 participants enroll in credentialing educ/training. > 1 - 2 obtain an industry-recognized credential.	1 Pharmacy Technician- Start date:02/2020. Youth completed internship. Training completed and credential earned.	No further action	Funding was utilized, no further action required.
	\$10,861							
11	RESEA	Reemployment Services	Provide Unemployment Insurance (UI) Claimants with access to resources, tailored labor market information, career services, and potential co-enrollment in the WIOA Dislocated Worker program, and obtain employment.	C2 GPS	Boards must provide all required RESEA services to participants within 7 days after Orientation. The minimum required percentage for RESEA receiving services within 7 days is 60%. TWC sends a monthly RESEA report that identifies the percentage of RESEA participants that receive services within 7 days after Orientation.	The April 2021 TWC RESEA report showed WSA is at 95%.(Percentage of RESEA services provided within 7 days). Alamo is exceeding the 60% minimum.	In progress	
	\$526,998.00							
	10/1/2020	12/31/2021						
12	Youth Job Skills/Urban	WIOA Youth	TWC funding to support 5 Boards with the highest # of dropouts and youth UI Claimants.To develop strategies to provide enhanced service delivery to Out-of-School without a secondary school diploma/equivalency, disadvantaged youth, and areas with high poverty rates.	C2 GPS ESC-20, Youth Build,100 BlackMen of SA	1. Enrollments: 40 youth 2. HS enrollment: 13 3. HS/ equiv. completion: 5 4. Post-Sec Enrollment: 10 5. Post-Sec Credential: 4 6. Job Placement: 8	1. Enrollments: 32 youth 2. HS enrollment: 13 3. HS/ equiv. completion: 5 4. Post-Sec Enrollment: 10 5. Post-Sec Credential: 4 6. Job Placement: 0	In progress	
	\$205,920							
	10/1/2019	8/31/2021						
	Youth Job Skills/Rural	WIOA Youth		SERCO BCFS, ESC-20, Alamo Colleges, Caterpillar	1. Enrollment: 12 youth 2. HS enrollment: 5 3. HS/ equiv. completion: 2 4. Post-Sec Enrollment: 3 5. Post-Sec Credential: 1 6. Job Placement: 2	1. Enrollment: 12 youth 2. HS enrollment: 5 3. HS/ equiv. completion: 2 4. Post-Sec Enrollment: 3 5. Post-Sec Credential: 1 6. Job Placement: 2	Completed	Very little challenges as outreach efforts are becoming more successful and more opportunity youth are being enrolled under Job Skills Initiative.
13	Military Family Support Program (MFSP) Grant	WIOA Adult Statewide	On-site services suspended due to COVID-19 at Military and Family Readiness Centers at JBSA Ft. Sam Houston, Lackland and Randolph located for military spouses, including job search, assessment, labor market information, resume writing, interviewing skills, support services, training in high demand occupations and placement. 1 full time C2 Career Counselor is assigned to the MFSP grant. The MFSP Career Counselor submitted a letter of resignation and will be effective in July 2021.	C2 GPS Joint Base SA	2021 Goals: 1. # Provided Assessments - 31 2. # Participants Enrolled - 31 3. # Receiving Supportive Services - 3 4. # Participants Trained - 3 5. # Participants Receiving Certifications - 3 6. # Entered Employment: 25 (Grant period: 01/01/21 through 12/31/21) Goals are pending adjustment now that non-essential workers are allowed back on the military bases.	1. # Provided Assessments - 1 2. # Participants Enrolled - 5 3. # Receiving Supportive Services- 0 4. # Participants Trained - 0 5. # Participants Receiving Certifications- 0 6. # Entered Employment: 2	In progress	Difficult to enroll participants due to COVID-19 safety and health concerns for their families, spouses' occupational goals, and military active duty spouses unexpected reassignment. The assigned MFSP career counselor was not allowed on base during 2020 and early 2021 due to COVID-19 restrictions. It appears that some spouses prefer remote jobs which are limited. Major military spouse events such as the "New Comers" briefings at the military base that brought in large crowds are not held anymore until further notice due to COVID-19. Marketing via MFSP Flyer, FaceBook and LinkedIn are generating some interest. Referrals from other military spouse organizations are also generating some interest. MFSP submitted a letter of resignation and will be effective July 2021. The E. Houston Workforce Career Center staff will fill in the duties and responsibilities of the MFSP career counselor until a new counselor is hired or until further notice.
	\$222,630							
	1/1/2021	12/31/2021						

14	HPOG Grant	Alamo Colleges Subgrant	TANF recipient co-enrollment/case management with provision of supportive services (including utility, transportation and housing assistance and referral to resources such as childcare), Placement services for participants of Health & Human Services-Health Professions Opportunities Grant ("HPOG"). Individuals must meet eligibility and demonstrate a need for skills and training to enter the workforce.	Alamo Colleges, C2 GPS hires 1 staff	1. 25 applicants by 2/15/20 2. 9 applicants by 5/30/20 3. Medical Front Office certificate: 20 by 6/30/20 to 8/30/20. 4. Provide 25-30 hours of OJT and health care employment services. 5. Job placement: 25 participants by 9/29/20	34 applicants by May 30, 2020 is target. Accomplished Goal 1 and 2 successfully with 25 applicants by 2/15/2020 and 9 applicants by 5/30/2020. Of the 25 applicants, 0 were selected. Of the 9 applicants by 5/30/20 3 were selected and 1 secured a job. June Medical Front Office training is anticipated pending COVID-19 changes by Alamo Colleges. For the MFO class 200-300 participants were reviewed, 24 met eligibility criteria for HPOG. Of 24, 12 will start the MFO class. 7/15/2020-WSA is behind on targets, adding 4 WSA MFO participants for July/August cohort. Provided 25-30 OJT hours of OJT ad healthcare employment services. Job placements: 25 participants by 9/29/20. Grant ended 9/29/20. Training provider Goodwill was unable to recover from COVID impacts, therefore, could not provide training. Alamo Colleges provided training for 5 participants. 2 participants remain active. The certification exam was extended through December 2020.	In-progress	Identification of eligible applicants, conflicting goals between TWC/WSA TANF requirements and HPOGs timelines (TWC/WSA is 'work-first' not long-term training), COVID-19: direct impact on training schedule forces participants out of the timeline to participate. COVID 19 has made it difficult to bring participants back in to complete missing paperwork. Team has been instructed to identify new eligible participants to hit targets. Classes have been moved or delayed due to low recruitment. COVID Related Training affected this grant.
	\$81,870							
	10/1/2019	9/29/2020						
15	TechWorks Grant	Alamo Colleges Subgrant	Referrals, recruitment, job placement assistance for participants with some college but no degree, Veterans, Promise Zone residents, unemployed and underemployed individuals. Must meet Tech Works' eligibility and demonstrate a barrier: long term unemployment over 27 weeks unemployed, limited English proficiency, disability, childcare needs, housing assistance, prior criminal convictions, and other barriers to employment identified under WIOA.	Alamo Colleges, C2 GPS hires 1 staff	1. Refer 20 eligible applicants by 2/30/20. 2. Refer 20 eligible applicants by 4/30/20. 3. Refer 20 eligible applicants by 6/30/20. 4. Job Placement: 50% (30) participants by 12/1/2020.	40 eligible applicants by 4/30/20 is target. 24 applicants were referred prior to 2/30/2020 meeting the February target. 65 eligible applicants were referred from February to April 30, 2020 Grant is meeting all targets. 7/15/2020-50% of referrals have missing eligibility criteria docs or did not meet ACCD eligibility criteria. No further activity on this grant. Grant will end in December 2020. An extension has not been received from Alamo Colleges.	89 applicants total In-progress	Implementation of identification of potential eligible applicants and referral system. TechWorks will train participants - subsequent placement requires alignment of business services efforts with employers in the field. COVID 19 has made it difficult to bring participants back in to complete missing paperwork. COVID related challenges affected this grant.
	\$83,580							
	10/1/2019	12/1/2020						
	Rapid Response	WIOA Dislocated Worker	Provides Rapid Response immediate reemployment services to workers affected by layoffs, plant closings, workers of businesses affected by disasters and foreign trade.	Training Solutions, C2 GPS	Provide immediate reemployment services to affected workers.	Displaced Workers 13,264 from 144 companies, January to Sep 30, 2020	In progress	Tracking outcomes in employment for affected workers, co-enrollment with Dislocated Worker Program.
	\$98,326							
	10/1/2019	9/30/2020						
	Transitioning Service Members Inventory (Survey)	WIOA Dislocated Worker and Cost Allocated	The Transitioning Service Members Inventory Initiative Survey is authorized by Joint Base San Antonio (JBSA) Fort Sam Houston. Lackland and Randolph and regularly administered by Bexar County staff. WSA data enters paper responses into a database, performs the data analysis and develops professional/publishing of the report twice a year.	JBSA, Bexar County	*Publish two reports annually (*JBSA will determine how the TAP classes be held in 2021: virtually or in person based on social distancing guidelines and available data collection devices)	First report: 300 copies published. Second report: 500 copies published. 2732 surveys received. Third report: 500 copies published and distributed in October 2020. Third report copies are available at the entrance to the WSA Board Room.	On Hold	The Transition Assistance Program (TAP) classes were suspended in 2020 due to COVID 19 and no surveys were collected from the transitioning service members. TAP classes resumed in 2021. Bexar County sends a survey monkey link to all attendees of the Virtual TAP Classes at JBSA. However, compared to when the distribution of paper copies of the survey were done in person, the return has been greatly diminished.
	\$6,000							
	10/1/2019	9/30/2021						
	High Demand Job Training (HDJT) Program Grant	Statewide Initiative	The grant award is to fund up to \$31,222 for supplies, equipment and software in accordance with an MOU signed and dated June 4, 2020 between WSA and Seguin EDC. The grant award along with SEDC leveraged funds will support IT training programs on the Seguin ISD and Navarro ISD campuses.	Seguin Economic Development Corporation (SEDC), Navarro ISD and Seguin ISD	Meet or exceed 50% expenditure benchmark by 12/30/2020. Grant extended to December 31, 2021 to allow time to meet the grant expenditures in the summer of 2021 and begin student training sessions in the fall of 2021.	Purchase Requests forms/quotes for equipment approved by WSA Leadership and WSA Fiscal/Procurement Departments. Equipment and supplies will begin arriving in July 2021 to the respective ISDs. Contract Action Request (CAR) Form for additional textbooks and desktops pending. Request made due to lower equipment quotes in 2021 and savings on other equipment.	In-progress	
	\$31,222							
	7/8/2021	12/31/2021						
	IKEA Helping Offices Manage Electronically (HOME) Grant	Statewide Initiative	The goal of this initiative is to assist employers in the transition from in-person to telework positions to enable them to provide remote and contactless operations. This will allow their employees to contribute to the employer's mission while also supporting their families and the state's economy.	Triton Cleaning Service LLC, Lupe Rincon Consulting Services and Crisp Enterprises	Meet or exceed 50% expenditure benchmark by 12/31/2021.	Purchase Requests forms/quotes for equipment approved by WSA Leadership and WSA Fiscal Procurement Departments. Equipment and supplies will begin arriving in July 2021 to the respective businesses.	In-progress	
	\$51,222.00							
	4/23/2021	4/30/2022						
18	Summer Earn and Learn	State Initiatives	Summer Earn and Learn is a statewide strategy that includes work readiness training and paid work experience for students with disabilities during the summer months. TWC-VR is primarily responsible for student recruitment and Workforce staff have the responsibility of identifying and recruiting employers to provide work experience opportunities.	TWC-VR C2 GPS SERC Partners In Progress PCSI	1. Place 256 students in minimum of 5-week of work experience. 2. 1,446 work placement positions secured 3. 31 secured employers in both urban and rural	1. 230 students registered as of May 31, 2021. 2. 1,446 work placement positions secured 3. 31 secured employers in both urban and rural Virtual Parent Orientation Sessions started on May 27th. A total of 6 repeated parent information sessions are available for parents from 1-2 pm and 5-6 pm every Tuesday. Additionally, virtual placement sessions between VRC and placement agency started on May 25th. Students began completing on-boarding requirements for work with the SEAL Employer of Record (Unique HR) on May 27th.	In-progress	WSA and VR are working collaboratively to notify parents of the upcoming sessions and on-boarding documentation. While student outreach efforts have been expanded to include community partner agencies, that work with students with disabilities, recruitment challenges have been encountered. Summer school schedules and changes to the beginning of the 2021-2022 school year have shortened the timeframe that many students are available to participate in SEAL.
	\$900,000							
	2/1/2021	1/31/2022						

CHILD CARE PROGRAM REPORTS

BCY21 CHILD CARE PERFORMANCE MEASURES: APRIL 2021

Performance

Timeframe	# of Units	BCY21 Target	% Attainment	Status
Year to Date (YTD) Average Kids Per Day (10/01/20 - 09/30/21)	9,410	9,544	98.60%	MP

Month	Goal	Actual YTD Units	Percent of Goal	Monthly Bexar CCDF Investment	Monthly Rural CCDF Investment
October	9,544	8,660	90.74%	\$ 3,551,940.83	\$ 902,215.59
November	9,544	8,673	90.87%	\$ 3,416,064.10	\$ 830,470.53
December	9,544	8,776	91.95%	\$ 3,958,769.89	\$ 930,785.50
January	9,544	8,918	93.44%	\$ 3,785,766.11	\$ 879,185.72
February	9,544	9,100	95.35%	\$ 3,777,142.28	\$ 863,787.08
March	9,544	9,280	97.23%	\$ 4,446,978.08	\$ 1,027,133.49
April	9,544	9,410	98.60%	\$ 4,247,908.07	\$ 991,588.68
May	9,544		0.00%		
June	9,544		0.00%		
July	9,544		0.00%		
August	9,544		0.00%		
September	9,544		0.00%		

Totals: \$ 27,184,569.36 \$ 6,425,166.59

Performance Status Methodology

The Measure Status Methodology for BCY 21 will use YTD numbers to calculate performance.

MP = 95%-105%

+P = 105% or above

-P = <94.99

APRIL 2021

Texas Rising Star Providers	137
Texas School Ready Providers	46
Waitlist	3,163

of TRS informational only, no longer a performance measure

Units by County YTD

County	Goal	Urban/Rural Discretionary Performance	Average Monthly Discretionary	Average YTD Discretionary Investment	Average Monthly Mandatory*	Average YTD Mandatory Investment	Average Monthly CCDF Total	Average Monthly Total CCDF Investment	Percent of Goal	DFPS Not Included in Performance
Bexar	7,635	79.08%	6,754	\$ 3,424,989.51	757	\$ 458,520.40	7,511	\$ 3,883,509.91	98.38%	591
Rural	1,909	20.92%	1,787	\$ 849,411.95	122	\$ 68,468.99	1,909	\$ 917,880.94	100.02%	159
Atascosa			218	\$ 96,975.17	14	\$ 6,677.72	232	\$ 103,652.88		18
Bandera			49	\$ 22,735.07	3	\$ 1,441.05	53	\$ 24,176.12		6
Comal			386	\$ 186,197.64	29	\$ 16,555.38	414	\$ 202,753.02		44
Frio			61	\$ 26,249.90	4	\$ 2,065.07	64	\$ 28,314.97		9
Gillespie			31	\$ 14,098.87	7	\$ 4,212.83	38	\$ 18,311.69		1
Guadalupe			467	\$ 231,873.39	21	\$ 12,061.88	487	\$ 243,935.28		28
Karnes			9	\$ 4,153.42	1	\$ 389.83	10	\$ 4,543.25		2
Kendall			39	\$ 19,005.29	8	\$ 3,842.59	47	\$ 22,847.88		13
Kerr			209	\$ 92,476.73	24	\$ 13,664.78	233	\$ 106,141.51		13
McMullen			0	\$ -	0	\$ -	0	\$ -		0
Medina			189	\$ 94,408.73	10	\$ 6,433.34	199	\$ 100,842.06		13
Wilson			131	\$ 61,237.74	2	\$ 1,124.54	132	\$ 62,362.28		11
Total	9,544	100%	8,541	\$ 4,274,401.46	879	\$ 526,989.39	9,420	\$ 4,801,390.85		750

Rural units make up 20.92% of the total number of year to date Discretionary units.

Urban units make up 79.08% of the total number of year to date Discretionary units.

Differences in units are due to timing of payments/referral fixes vs. date TWC extracted performance and will be captured in the subsequent month.

As of APRIL 2021, Child Care participation has resulted in an average investment of \$4.8M (\$3.8M in Bexar and \$917K in the surrounding counties).

WORKFORCE PROGRAM SUMMARY DESCRIPTION

“Programs” can be classified in different ways as based on the way that they come about. These include “*Formula-Funded Grants*,” “*Workforce Initiatives*,” “*Special Grants/Projects*,” “*Fee-for-Service Grants*,” and “*Other TWC Grants*.”

Formula-Funded Grants

Funds for services are allocated to state and local areas based on a formula. These grants are the Board’s ‘bread and butter’ and form a part of our primary or core programs.

Child Care Services (CCS). Child care subsidies in support of low-income parents’ employment (retention) and/or completion of education and training. Services are also offered to TANF/Choices and SNAP E&T participants, as well as for children in need of protective services.

Non-Custodial Parent Choices (NCP). Program targets low-income unemployed or underemployed noncustodial parents who are behind on their child support payments and whose children are current or former recipients of public assistance.

Quality Improvement Activities (QIA). Initiatives that help promote the quality of child care, including training and technical assistance that are primarily geared to benefit child care facilities that are working toward Texas Rising Star (TRS) certification or are TRS providers working toward a higher certification level.

Rapid Response. Rapid Response is a proactive, business-focused strategy designed to help growing companies access an available pool of skilled workers from companies that are downsizing and to respond to layoffs and plant closings by providing immediate on-site assistance to transition workers to their next employment as soon as possible.

Supplemental Nutrition & Assistance Program Employment & Training (SNAP). Program helps ‘food stamp’ recipients gain skills, training, or work experience and increase their ability to obtain regular employment.

TANF/Choices. Program offers job preparation and educational services required for parents who depend on public assistance (Temporary Assistance for Needy Families/TANF) to transition into economic self-sufficiency through employment.

Trade Adjustment Assistance (TAA). Program provides job training and employment services to workers who have lost their jobs due to the effects of international trade.

Wagner-Peyser. Federal legislation that established the ‘Employment Service’ and ancillary functions in 1935, as subsequently amended. Employer, job matching, and other related services offered at the Centers are partly funded using Wagner-Peyser grant funds.

Workforce Investment & Opportunity Act (WIOA). WIOA has three main “formula-funded” grants serving Adults, Dislocated Workers, and Youth. However, other smaller grants are funded through WIOA, such as Rapid Response and Trade Adjustment Assistance (TAA).

WIOA funds also can be used for Incumbent Worker and Customized Training, both of which only require 'basic' WIOA eligibility (e.g., being eligible to work in the U.S., being employed and, for males, being registered in Selective Service). The following three grants do have additional eligibility requirements which individuals must meet for funding.

WIOA Adult. Program serves economically disadvantaged adults assisting them in obtaining the skills needed to obtain, retain, and/or advance in employment.

WIOA DW. Program serves individuals who have lost their jobs as a result of a layoff or closure (e.g., at no fault of their own). Program assists dislocated workers in returning to the workforce as quickly as possible.

WIOA Youth. Program serves in-school and out-of-school youth ages 16-24 supporting them so they may enter into or complete educational/training opportunities, so they may gain the skills and credentials needed to obtain and retain employment.

Special Grants/Projects

Special Grants/Projects are those that WSA competes for (e.g., these are not like the "formula-funded grants" that TWC awards WSA). Rather, WSA writes a proposal to request and/or compete for funding, be this on our own and/or with partners.

Externship for Teachers. Grant available by TWC to outreach/collaborate with employers and Independent School Districts (ISDs) to provide externships for middle school and/or high school teachers, schools, counselors, and school administrators. WSA assists in the development and submits a proposal in partnership with the Alamo STEM Workforce Coalition (ASWC). ASWC is comprised of the Alliance for Technology Education in Applied Math and Science (ATEAMS), the Education Service Center 20 (ESC-20), SA Works, UTSA, and C2 GPS. The project requires matching funds (e.g., non-federal funds put in by the partners and/or private donors).

High Demand Job Training Program. WIOA funds that aim to address skill gaps that support talent pipelines that help meet industry needs, for example, for the purchasing of instrumentation, tools, and/or equipment. These must be done in collaboration between Boards and Economic Development Corporations (EDCs). Partners with whom WSA has collaborated include Alamo Colleges, Seguin EDC, and New Braunfels IDC (e.g., recent grant focused on building capacity with CNC machining technology and training).

Workforce Commission Initiatives (WCI)

WCIs are grant awards issued to Boards by TWC to fund specific project initiatives. The focus and timeframes of these grants vary. These initiatives support the delivery of services to workers and employers and help fund projects that strengthen and add value to the delivery system. The following are some examples.

Red, White, and You! Employment Service (ES) funds to support the job fair event for Veterans.

Career in Texas Industries/Youth Career Fair Events. TANF funds that support Career in Texas Industries or Youth Career events for middle school, high school, and postsecondary students. Events aim at promoting exploration of career opportunities including

understanding pathways to in-demand careers, networking, internships, and other applied learning opportunities. This year's focus is on a Career Pathway Readiness Mini-Summit to include school Administrators, Counselors & Teachers, Parents, Students, and Workforce Development professionals with individual tracks and which is scheduled for September.

Texas Veterans Leadership Program. Utilize ES funds to support TWC's Texas Veterans Leadership Program (TVLP) staff. The Board shall ensure Agency TVLP staff is provided access to and use of common equipment, software or hardware platforms, consumables, and telecommunications networks in shared facilities. The Board may acquire goods or services needed to support the Agency's TVLP staff.

Child Care Quality Conference. Utilize CCDF funds to cover travel costs to the TWC Child Care Quality Conference.

Foster Care Youth Conference. Utilize TANF funds to cover travel costs to the Foster Care Youth Conference.

Military Family Support Pilot Program. Program designed to better meet the needs of military spouses entering the job market at military installations.

Fee-for-Service Grants

TWC has begun issuing funding for Vocational Rehabilitation Services (VRS). These funds aim at ensuring that Texas effectively prepares students with disabilities to obtain competitive and integrated employment through participation in employability skills and work readiness training, career exploration activities, work experience, postsecondary education, and other activities.

Summer Earn & Learn (SEAL). Includes work readiness training and paid work experience during the summer for students with disabilities.

Student HireAbility Navigator Project. Funding for two positions to serve as resources in the WDA to support, expand, and enhance the provision of pre-employment transition services to students with disabilities who are in the early phases of preparing for transition to postsecondary education and employment.

Paid Work Experience Services. Boards partner with TWC-Vocational Rehabilitation Division (TWC-VR) to pay wages and associated taxes and fees so customers with disabilities can engage in paid work experiences.

Other TWC Grants

TWC sometimes may issue grants to Boards that are not tied to Workforce Initiatives.

Reemployment Services and Eligibility Assessment (RESEA). Grant programs funded by Title I of WIOA and the federal-state Unemployment Insurance (UI) program are required partners in a comprehensive, integrated workforce system. This program targets claimants who are most likely to exhaust benefits and be in need of reemployment services.

MEMORANDUM

To: Oversight Committee

From: Latifah Jackson, Director of Contracts and Procurement

Presented by: Latifah Jackson, Director of Contracts and Procurement

Date: July 9, 2021

Subject: Discussion and Possible Action Contract Renewal of C2 Global Professional Services Adult and American Job Center Services

Summary: C2 GPS's Adult and American Job Services contract, 2020C2A000, was initiated 10/01/2019 with three one-year renewal options.

For your review and action is the option to renew the contract for the upcoming 10/01/2021 – 09/30/2022 term, which is the second of three one-year renewal options in the procurement cycle of this contract. The contract will have two additional one-year terms remaining.

Analysis:

Fiscal Integrity. C2GPS currently has the following items pending from their fiscal integrity review.

- FY20 Annual Audit – Expected Completion August of 2021.
- Bank Reconciliations- Resolution of open outstanding adjustments.
- Cash Draws- Reports to validate amount of excess cash contractor has on hand.
- Financial Billings- Final Close Out Reports and resolution of open items on the bank reconciliations.

Overall Performance. Met compliance with deliverables outlined in the contract including having adequate operating and management systems to effectively provide services in 13-County region; maintained adequate staffing to provide services; has actively participated in the collaboration and development of local partnerships.

Key Elements. Met and or exceeded all TWC-contracted and local performance measures; maintained fiscal integrity; has shown improvements to meet expenditure benchmarks tied to the provision of direct services; has adhered to quality assurance and compliance requirements in accordance with local, state, and federal regulations with no questioned costs and demonstrated improvements in areas needing improvements; displays professionalism at all levels.

Innovation

- Implemented new mobile technology, gained expertise and equipment capacity for on and off-site services for customers.
- Increased flexibility in delivery of services along with expansion in access to services to larger audiences than those traditionally mandated.
- Virtual orientations offered at flexible times in both English and Spanish.
- Staff has been cross-trained and prepared to triage customers for safe participation.
- Adapted Center operations and structure of traditional funding – cross-trained staff to incorporate additional fluidity and adaptability to execute projects by escalating or de-escalating resources as needed.
- Developed virtual job fairs, large and small.
- Focusing on outreaching customers to support target demand industry.

Challenges

- Additional strategies, documentation, and coordination with partners/community providers, including reporting of efforts and outcomes.
- Changes in leadership increase risk which are expected to be reduced as leadership gains experience/knowledge.
- Having more of a rural focus in investments and efforts.
- Expanding/strengthening engagement with business community and industry.
- Improved management of multi-grant/special initiatives for increased planning and responsiveness.
- Decrease in funding.
- Continue adjusting to pandemic environment and maintaining safety of staff and customers.

Fiscal Impact:

Contractor	Renewal Cycle	2021 Budget	2022 Estimated Budget	Change	% Change
C2 GPS	2 of 3	15,529,738	\$14,958,182	-\$571,556	-3.7%

Staff Recommendation: Upon resolution of pending Fiscal Integrity Review items renew C2 GPS contract for the period of 10/1/2021 – 09/30/2022.

Alternatives: Prepare and open solicitation for the Adult and American Job Center Services.

Next Steps: If approved, initiate negotiations with C2 GPS and prepare Statement of Work (SOW), Profits Matrix, Participant Planning Summaries (PPSs), budget, and contract.

MEMORANDUM

To: Oversight Committee

From: Latifah Jackson, Director of Contracts and Procurement

Presented by: Latifah Jackson, Director of Contracts and Procurement

Date: July 9, 2021

Subject: Discussion and Possible Action Contract Renewal of C2 Global Professional Services Youth Urban Contract Renewal

Summary: C2 GPS's Youth Urban Services contract, 2021C2Y2003, was initiated 10/01/2018 with three one-year renewal options. The Board elected to renew the contract for the second term for 10/01/2020 - 09/30/2021.

For your review and action is the option to renew the contract for the upcoming 10/01/2021 – 09/30/2022 term, which is the third and final one-year renewal options in the procurement cycle of this contract.

Analysis

Fiscal Integrity. C2GPS currently has the following items pending from their fiscal integrity review.

- FY20 Annual Audit – Expected Completion August of 2021.
- Bank Reconciliations- Resolution of open outstanding adjustments.
- Cash Draws- Reports to validate amount of excess cash contractor has on hand.
- Financial Billings- Final Close Out Reports and resolution of open items on the bank reconciliations.

Overall Performance. Met compliance with deliverables outlined in the contract including having adequate operating and management systems to effectively provide services in Bexar County; maintained adequate staffing to provide services; actively participated in the collaboration and development of local partnerships. Notably, C2 has increased and strengthened partnering throughout the community, including COSA, Next Level, Youth build, and others.

Key Elements. Met and or exceeded all TWC-contracted and local performance measures; maintained fiscal integrity; has shown improvements to meet expenditure benchmarks tied to

the provision of direct services; has adhered to quality assurance and compliance requirements in accordance with local, state, and federal regulations; displays professionalism at all levels.

Innovation

- Refocused efforts to outreach in-school and out-of-school youth during COVID19 pandemic.
- Partners with whom WSA previously did not partner with have opened their doors.
- to both groups of youth customers.
- Developed virtual services, including orientations, workshops, and job fairs.
- Youth team prepared to guide youth through online target demand training or online long-term post-secondary pursuits.
- Focused on expanding the youth footprint by forging new partnerships while.
- fostering existing partnerships that have common interest in serving youth.
- workforce development.

Challenges

- Turnover in staff and changes in management.
- Significant decrease in funding.
- Continue adjusting to pandemic environment and maintaining safety of staff and customers.

Fiscal Impact:

Contractor	Renewal Cycle	2021 Budget	2022 Estimated Budget	Change	% Change
C2 GPS	3 of 3	\$1,776,189	\$1,638,351	-\$137,838	-7.76%

Staff Recommendation: Upon resolution of pending Fiscal Integrity Review items renew C2 GPS contract for the period of 10/1/2021 – 09/30/2022.

Alternatives: Prepare and open solicitation for Youth Urban Services.

Next Steps: If approved, initiate negotiations with C2 GPS and prepare Statement of Work (SOW), Profits Matrix, Participant Planning Summaries (PPSs), budget, and contract.

To: Oversight Committee

From: Latifah Jackson, Director of Contracts and Procurement

Presented by: Latifah Jackson, Director of Contracts and Procurement

Date: July 9, 2021

Subject: Discussion and Possible Action SERCO Youth Rural Contract Renewal

Summary:

SERCO's Youth Rural Services contract, 2021SERCO003, was initiated 10/01/2018 with three one-year renewal options. The Board elected to renew the contract for a second term 10/01/2020-09/30/2021.

For your review and action is the option to renew the contract for the upcoming 10/01/2021 – 09/30/2022 term, which is the third and final one-year renewal options in the procurement cycle of this contract.

Analysis:

Fiscal Integrity

Passed Fiscal Integrity review.

Overall Performance.

Met compliance with deliverables outlined in the contract including having adequate operating and management systems to effectively provide services in the 12 rural counties; maintained adequate staffing to provide services; actively participated in the collaboration and development of local partnerships. Has effectively transformed services for youth in the rural areas, particularly in counties where services had been dormant.

Key Elements.

Met and, or, exceeded all TWC-contracted and local performance measures; maintained fiscal integrity; has shown improvements to meet expenditure benchmarks tied to the provision of direct services; has adhered to quality assurance and compliance requirements in accordance to local, state, and federal regulations including no questioned costs and minimal findings; displays professionalism at all levels.

Innovation

- Successfully delivered an innovative and customer responsive business model for rural area youth.
- Adaptive responsiveness to COVID-19 through utilization of virtual and remote customer engagement practices.
 - Implemented virtual orientations, enrollments, information processing, job fairs, including adjustments in traditional service hours/schedules.
 - Redeployed operational funds toward client investments for greater community impact.
 - Developed and implemented forecasting tools for performance achievement and fund expenditures management.
 - Solidified employee training and development courses, including virtual and online training.
 - Customized customer work experience partnerships with established firms such as Caterpillar in Seguin – implementing a model aligned with business/employer needs for incubation of future workers.
 - Expanded partnerships such as SA Food Bank, including work experience services to address COVID-19 unprecedented challenges.

Challenges

- Improve ways in which we highlight participant outcomes and successes coming from work with partners.
- Significant decrease in funding.
- Continue adjusting to pandemic environment and maintaining safety of staff and customers.

Fiscal Impact:

Contractor	Renewal Cycle	2021 Budget	2022 Estimated Budget	Difference	% Change
SERCO	3 of 3	\$1,122,928	\$1,123,468	\$540	.05%

Staff Recommendation: Approve Fiscal Integrity Review as presented and renew SERCO's Youth Rural Services contract for the period of 10/1/2021 – 09/30/2022.

Alternatives: Prepare and open solicitation for the Youth Rural Services.

Next Steps: If approved, initiate negotiations with SERCO and prepare Statement of Work (SOW), Profit Matrix, Participant Planning Summaries (PPSs), budget, and contract.

MEMORANDUM

To: Oversight Committee

From: Latifah Jackson, Director of Contracts and Procurement

Presented by: Latifah Jackson, Director of Contracts and Procurement

Date: July 9, 2021

Subject: Discussion and Possible Action Contract Renewal of City of San Antonio Child Care Quality

Summary: City of San Antonio, cost reimbursement contract 2021_SRC_001 for Child Care Quality Services was initiated 04/01/2021 with three one-year subsequent renewal options.

For your review and action is the option to renew the contract for the upcoming 10/01/2021 – 09/30/2022 term. This will be the of first one-year renewal options in the procurement cycle.

Analysis: The Child Care Quality (CCQ) services contract provides services and activities to implement & support the Texas Rising Star program. Texas Rising Star Mentors provide mentoring and technical assistance to providers working towards TRS certification as well as ongoing mentoring to ensure quality is maintained and/or elevated. Texas Rising Star Assessors conduct initial certification assessments, annual monitoring assessments, recertification assessments, facility move assessments, reconsideration assessments and category reconsideration assessments. In addition, the CCQ contract provides funding for the implementation of childcare quality improvement activities, and special projects structured to increase the number of TRS providers and increase the star levels of existing childcare centers.

Fiscal Integrity: Passed Fiscal Integrity Review.

Fiscal Impact: Issues the first of three contract renewals with an initial budget of \$1,999,738.

Staff Recommendation: Approve the renewal of City of San Antonio for Child Care Quality Services contract for the period of 10/1/2021 – 09/30/2022.

Alternatives: Prepare and open solicitation for Child Care Quality Services.

Next Steps: If approved, coordinate renewal of contract with City of San Antonio. and prepare contract renewal to be effective 10/01/2021.

MEMORANDUM

To: Oversight Committee

From: Adrian Lopez, WSA CEO

Presented by: Latifah Jackson, Procurement & Contracts Director

Date: July 9, 2021

Subject: Child Care Services (CCS) Contract Recommendation

Summary: The Child Care Services (CCS) program provides subsidized care for eligible families engaged in work or education and/or training activities. It also provides support for quality initiatives (i.e. early childhood development activities). CCS funding represents approximately 60% of WSA's total funding.

The City of San Antonio (CoSA) is WSA's current CCS contractor. CCS was last procured in 2017. WSA staff issued a solicitation for a single contractor to provide childcare services for the Alamo region. The procurement schedule is below:

	Original
Committee Approval	4/26/2021
Issue/Post Solicitation	4/30/2021
Pre-Submittal Conference	5/7/2021
Solicitation Submittal Deadline:	6/1/2021
Evaluator Meeting	6/14/2021
Child Care Committee:	6/28/2021 (special)
Finance Committee	7/9/2021
Executive Committee	7/23/2021
Board Meeting	8/6/2021
Contract Start Date	10/1/2021

Outreach:

- Directly emailed current vendor and past vendor who bid on the contract.
- Posted on Electronic Bids Daily on the state website
- Posted on WSA website through BonFire

Pre-Submittal Conference:

- One vendor attended

Responses:

- WSA received one bid from the City of San Antonio

*document was downloaded by 4 different vendors

Evaluation:

The proposal was evaluated by a 3-member independent evaluation team for reviewing and scoring and a fiscal integrity check was performed by a WSA contractor. The evaluators were separately procured by WSA.

Proposals were evaluated on 5 criteria as specified in the RFP:

- Organizational Capacity
- Demonstrated Performance
- Design and Approach
- *Financial Management
- Budget and Cost Effectiveness
- Transition Plan
- HUB

*Evaluated on a pass/fail by outside vendor

CoSA scored an average of 91.67 out of 105 points. Summary of scoring and evaluator comments are attached.

The procurement was conducted in accordance with applicable procurement standards, including those specified in the TWC Financial Manual for Grants and Contracts.

Analysis: none

Alternatives:

N/A

Fiscal Impact: None

Recommendations: Based on the scoring results and the cost analysis, WSA staff recommends that the Board select and award a contract for the management of the Child Care Services program to the City of San Antonio, contingent upon successful contract negotiations. The initial year of the contract would be from 10/1/2021 – 9/30/2022, with 3 – 1 year renewal options based on satisfactory performance and the availability of funds.

Next Steps: Board approval to negotiate the contract.

Attachment: None

RFP 2021-004 for Management of Child Care Services
Scoring Summary for City of San Antonio

	Max Points	Evaluator 1	Evaluator 2	Evaluator 3	Notes
Organizational Capacity	20	18	20	17	<p>The City of San Antonio. Department of Human Services as served as the current child care contractor of record for the past 30 years (1991- current).</p> <p>DHS has the staff, experience and fiscal and programmatic competencies required to continue effective management and delivery of CCS services. Embedding CCS within the larger framework of DHS's early education programming significantly improves program efficiencies. For example, because CCS staff are familiar with and have ready access to the Early Head Start, Head Start and PreK4SA programs and enrollment openings, intake staff are able to connect families to a full continuum of child care resources.</p> <p>Highlighted a key performance priority of WSA being rural enrollment and how DHS created a strategic plan for ensuring WSA's goal of 20% rural enrollment is met. This indicates a desire to go beyond just TWC-mandates and a commitment to meeting the Board's needs.</p>
Demonstrated Performance	20	19	20	18	<p>Uses Cabinet, which is WSA current and preferred filing system.</p> <p>Monitoring and evaluating process is good.</p> <p>#8 Relevant awards or achievements in the past two years. Meeting and exceeding all programs performance, has a less than 5% error rate on internal and external audits.</p> <p>CCS was commended on the most recent program audit with monitors noting their appreciation for DHS's clear procedures and rapid transitions in response to COVID-19. The fiscal audit also commended DHS for excellent practices in financial administration. The City of San Antonio reports that it has increased the number of TRS providers in an effort to increase the number of children placed in quality child care settings.</p>
Design and Approach	35	30	35	35	<p>The City of San Antonio, Department of Human Services documented a robust program design that includes technology and coordinating with 23 partner agencies and programs to expand services to children and providers in the Alamo service delivery area</p>

	Max Points	Evaluator 1	Evaluator 2	Evaluator 3	Notes
Budget and Cost Effectiveness	15	15	15	13	<p>Budget was evaluated for reasonableness of cost, clarity in delineating proposed costs and overall cost-effectiveness. Other factors considerations included DHS being commended on most recent program audit with SRM monitors noting their appreciation for DHS's clear procedures and rapid transitions during COVID-19 pivot. Fiscal audit also commended DHS for excellent practices in financial administration.</p> <p>*Fiscal auditor also noted that the proposed costs are higher compared to prior years.</p>
Transition Plan	10	10	10	10	No submission of how to transition into was submitted. CoSA is current vendor.
HUB	5	0	0	0	Vendor is a government agency

MEMORANDUM

To: Oversight Committee

From: Ricardo Ramirez, Director of Quality Assurance

Presented by: Ricardo Ramirez, Director of Quality Assurance

Date: July 09, 2021

Subject: Quality Assurance Briefing

SUMMARY: The following serves to brief the WSA Board of Directors regarding Quality Assurance activities, including operations, an updated timeline, progress, and outcomes. The timeline will continue to be adjusted to meet goals and other requirements.

Operations

WSA has hired Ms. Monica Arambula as a Fiscal Monitor II. Since June 2020, Ms. Arambula had been working with WSA in Accounting and is very familiar with WSA's fiscal processes and systems and is highly skilled and qualified for the role. Ms. Arambula has close to 10 years of experience and a B.B.A. in Accounting from UTSA. Some of Ms. Arambula's previous roles include: *Compliance Analyst* (City of San Antonio), *Grant Accountant* (UTSA), *Senior Accountant* (City of Austin), and *Budget Analyst II* (TDPS).

The Board is also voting on renewing the Compliance & Programmatic Monitoring contract with Ms. Christine H. Nguyen, CPA. The contract is on its last year and will need to be procured after this 10/2021 to 09/2022 term.

TWC Monitoring

TWC Monitoring

					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
TAA - Q4-2020	C2 GPS		12/07/20		Submitted Records, No Report	12/07/20	
NDW	C2 GPS	52	01/15/21	03/29/21	Submitted Records, No Report	03/22/21	
TWC Equal Opportunity	ALL		06/14/21		Submitting Records Friday	06/14/21	
Annual Monitoring	ALL				Pending schedule		

Subcontracted Financial Monitoring

Subcontracted Fiscal Monitoring (\$127,105) - ends 02/28/2022

				Actual		
Financial Monitoring	Days	Start	Finish	Status	Start	End
SERCO	104	03/15/21	08/05/21	Exit scheduled 7/12/21	03/05/21	
City of San Antonio	31	07/09/21	08/20/21	Starting next week		
C2 Global Prof. Services	31	07/13/21	08/24/21	Starting in two weeks		

* Switched C2 GPS to last

Fiscal Integrity Reviews	Days	Start	Finish	Status	Start	End
SERCO	75	03/15/21	06/25/21	Finalized	03/15/21	07/07/21
C2 Global Prof. Services	78	03/18/21	07/05/21	Finalized	03/18/21	07/07/21
City of San Antonio	77	03/19/21	07/05/21	Finalized	03/19/21	07/07/21

Subcontracted Program Monitoring

Subcontracted Program Monitoring (\$120,000) - ends 09/30/21

Actual

Project	Agency	Days	Start	Finish	Status	Start	End
Risk Assessment	ALL	14	12/10/20	12/29/20	Completed	12/01/20	12/15/20
Child Care Services	COSA	55	02/09/21	04/26/21	Completed - excellent results	02/09/21	05/04/21
WIOA Youth Urban	C2 GPS	45	06/14/21	08/13/21	Starting next week		
WIOA Youth Rural	SERCO	45	06/14/21	08/13/21	Starting next week		
TANF/Choices	C2 GPS	40	06/29/21	08/23/21			
WIOA Adult	C2 GPS	40	07/07/21	08/31/21			
WIOA Dislocated Wrkr	C2 GPS	40	07/07/21	08/31/21			

Internal Program Monitoring

Internal Program Monitoring

Actual

Project	Agency	Days	Start	Finish	Status	Start	End
TAA	C2 GPS	48	12/07/20	02/10/21	High accuracy rates	12/08/20	02/10/21
NDW (1st Phase)	C2 GPS	11	01/20/21	02/03/21	Phase 1 complete	01/20/21	02/03/21
NCP (1st Phase 2020)	C2 GPS	35	02/04/21	03/24/21	Complete - two recommendations	02/04/21	03/31/21
SNAP E&T	C2 GPS	73	03/05/21	06/15/21	Exit Conference held 6/25/21	03/05/21	
Child Care QIA	C2 GPS	11	05/13/21	05/27/21	Draft report	05/13/21	
Voc. Rehab. SEAL	C2/SERCO	29	05/25/21	07/02/21	<i>No project last year</i>		
Externship for Teachers	Partnership	30	06/11/21	07/22/21	<i>Small project last year</i>		
NCP (2nd Phase, 2021)	C2 GPS	34	06/14/21	07/29/21	Entrance held/testing beginning	06/24/21	
NDW (2nd Phase)	C2 GPS	29	06/21/21	07/29/21			
PII Reviews	ALL	10	07/13/21	07/26/21			
Equal Opportunity	ALL	10	07/27/21	08/09/21			
SNAP E&T (2nd Phase)	C2 GPS				Newly added		

STAFF RECOMMENDATION: Continue supporting WSA's monitoring functions.

FINANCIAL IMPACT: Estimated subcontracted costs for financial monitoring \$127,105, and for program monitoring \$120,000 (total of \$247,000).

STRATEGIC OBJECTIVE: To help ensure that local employment and training activities, including one-stop delivery systems and workforce development services, appropriately use, manage, and invest funds as required and in ways that maximize performance outcomes (WIOA Sec. 107(d)(8); WIOA Sec. 134(2)(B)(iv); WIOA Sec. 183; WIOA Sec. 185(c)(3); WIOA Sec. 121(3); WIOA Sec. 129(b)(1)(e)).

Monitoring goals include the following: maintain TWC monitoring certification for WSA, automate and streamline systems, incorporate additional audits to minimize subcontracted costs, complete monitoring of projects on a more frequent basis (e.g., twice a year instead of yearly).

ATTACHMENTS: None.

WSA Quality Assurance

Ricardo Ramirez, Director of Quality Assurance

July 09, 2021





Summary

This item serves to provide a briefing regarding Quality Assurance activities, including operations, an updated timeline, progress, and outcomes.

Overview

In alignment with functions that are required of Local Boards, WSA both contracts out and performs internal oversight and compliance monitoring of federal and state grants and services as operated by subrecipients and contractors.

Operations

To continue building capacity, WSA has **hired Ms. Monica Arambula as a Fiscal Monitor II**. Since June 2020, Ms. Arambula had been working with WSA in Accounting and so is very familiar with WSA's fiscal processes and systems and is highly skilled and qualified for the role. Ms. Arambula has close to 10 years of experience and a B.B.A. in Accounting from UTSA. The following are some of Ms. Arambula's previous roles: *Compliance Analyst* (City of San Antonio), *Grant Accountant* (UTSA), *Senior Accountant* (City of Austin), and *Budget Analyst II* (TDPS).

The **Board is voting on renewing the Compliance & Programmatic Monitoring contract with Ms. Christine H. Nguyen, CPA**. The contract is on its last year and will need to be procured after this 10/2021 to 09/2022 term.



Timelines

The following set of tables show estimated timelines and status, including TWC monitoring, subcontracted program and fiscal monitoring, and internal program monitoring.

TWC Monitoring

Planned				Actual		
Project	Agency	Start	Finish	Status	Start	End
Trade Adjustment Assistance	C2 GPS	12/07/20		Submitted records No report	12/07/20	
National Dislocated Worker	C2 GPS	1/15/21	3/29/21	Submitted records No report	3/22/21	
Equal Opportunity	ALL	6/14/21		Submitting records Friday	6/14/21	
Annual Monitoring	ALL			Pending schedule		

Subcontracted Fiscal Monitoring

Contract with Christine H. Nguyen, CPA: \$127,105, ends 02/28/2022



Financial Monitoring				Actual		
Project	Days	Start	Finish	Status	Start	End
SERCO	104	3/15/21	8/05/21	Exit Scheduled 7/12/21	3/05/21	
City of San Antonio	31	7/09/21	8/20/21	Starting next week		
C2 GPS	31	7/13/21	8/24/21	Starting in two weeks		

Fiscal Integrity Reviews				Status	Start	End
SERCO	75	3/15/21	6/25/21	Finalized	3/15/21	7/7/21
C2 GPS	78	3/18/21	7/05/21	Finalized	3/18/21	7/7/21
City of SA	77	3/19/21	7/05/21	Finalized	3/19/21	7/7/21

Subcontracted Program Monitoring

Contract with Christine H. Nguyen, CPA: \$120,000, ends 09/30/2021



Planned					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
Risk Assessment	ALL	14	12/10/20	12/29/20	Completed	12/01/20	12/15/20
Child Care Services	COSA	55	2/09/21	4/26/21	Completed – excellent results	2/09/21	5/04/21
WIOA Youth Urban	C2 GPS	45	6/14/21	8/13/21	Start next week		
WIOA Youth Rural	SERCO	45	6/14/21	8/13/21	Start next week		
TANF/Choices	C2 GPS	40	6/29/21	8/23/21			
WIOA Adult	C2 GPS	40	7/07/21	8/31/21			
WIOA Dis. Worker	C2 GPS	40	7/07/21	8/31/21			



Internal Program Monitoring

Planned					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
Trade Adj. Assistance	C2 GPS	48	12/07/20	2/10/21	High accuracy rates	12/08/20	2/10/21
NDW (1 st Phase)	C2 GPS	11	1/20/21	2/03/21	Phase 1 complete	1/20/21	2/03/21
NCP (1 st Phase)	C2 GPS	35	2/04/21	3/24/21	Complete – two recommendations	2/04/21	3/31/21
SNAP E&T	C2 GPS	73	3/05/21	6/15/21	Exit conference held 6/25/21	3/05/21	
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Voc. Rehab. SEAL	C2 GPS/ SERCO	29	5/25/21	7/02/21	<i>No project last year</i>		
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NCP (2 nd Phase)	C2 GPS	34	6/14/21	7/29/21	Testing	6/24/21	
NDW (2 nd Phase)	C2 GPS	29	6/21/21	7/29/21			
PII Reviews	ALL	10	7/13/21	7/26/21			
Equal Opportunity	ALL	10	7/27/21	8/09/21			
SNAP (2 nd Phase)	C2 GPS				Newly added		



Questions?

Unemployment Insurance (UI) Claimants

Alamo Area

Data: Mar. 1, 2020 to June 18, 2021

Published June 28, 2021



Information about the data

This report includes the Alamo region's 13 counties of Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina, and Wilson.

The data are intended to support reemployment and general analysis – and may not perfectly align with federal Unemployment Claim information.

This report uses NEW Texas Workforce Commission (TWC) claimant data. TWC has made readjustments to the data to account for fraudulent claims and other instances.

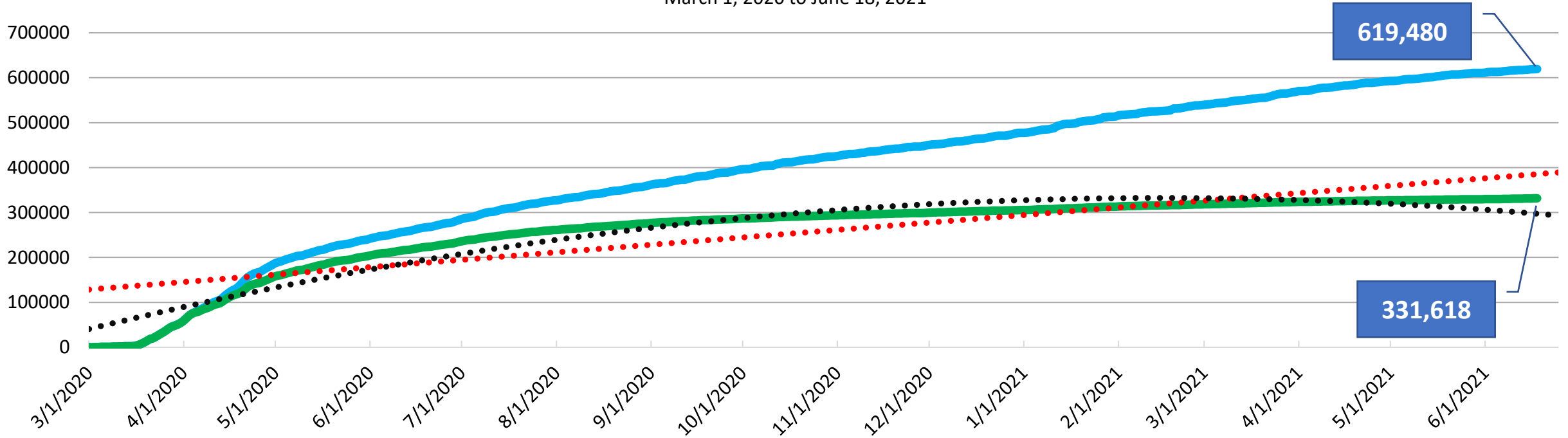
Summary information will vary depending on how the data are aggregated.

The new TWC data are assumed to be more accurate.

The data readjustments may show different and lower numbers than those previously reported. Overall, the trends appear similar as those previously reported.

Duplicate Cumulative Claimants (Light Blue) / Unduplicated Claimants (Green)
Polynomial Trendline (Dark Blue) / Linear Trendline (Red)

March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

Published June 28, 2021

This graph shows two trends, unique claimants (in green) and duplicated claimants (in light blue).

Of the total **331,618 unique claimants**:

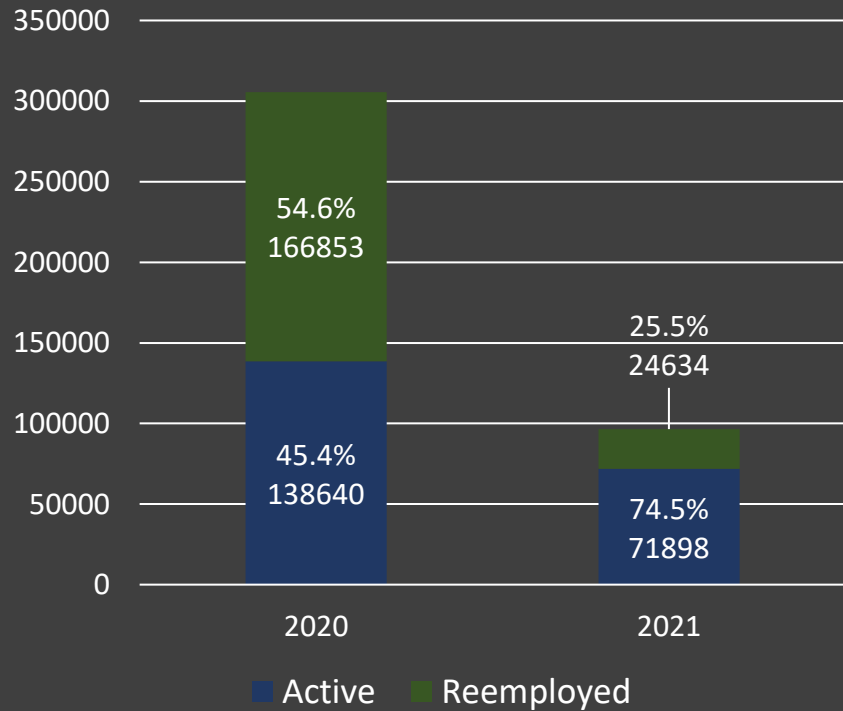
162,171 are Active (48.9%) and 169,447 have been Reemployed (51.1%).

The data count unique and duplicate claimants by day.

Unemployment Insurance Claimant Data

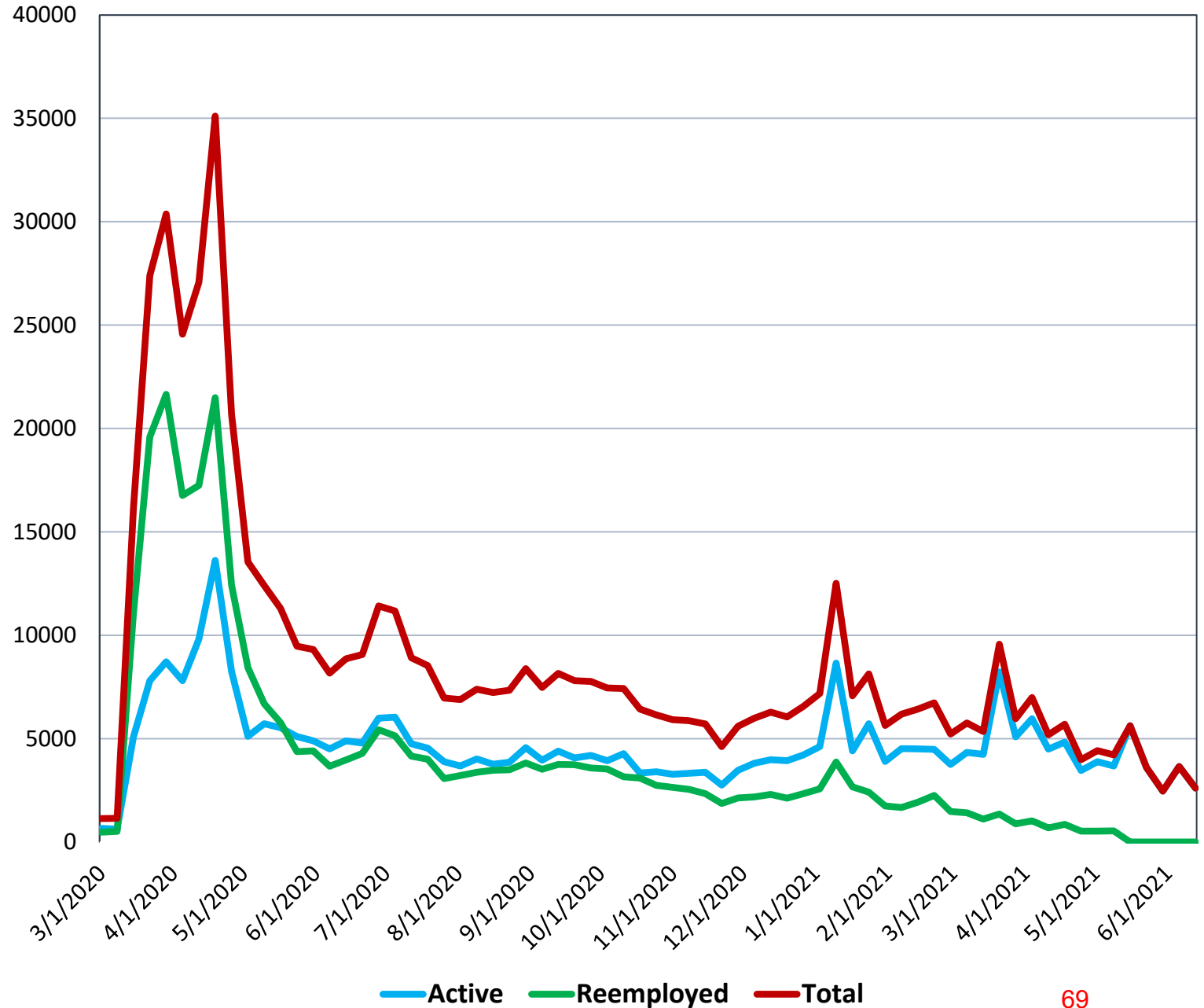
Published June 28, 2021

Claimants by Year



Claimants by Week

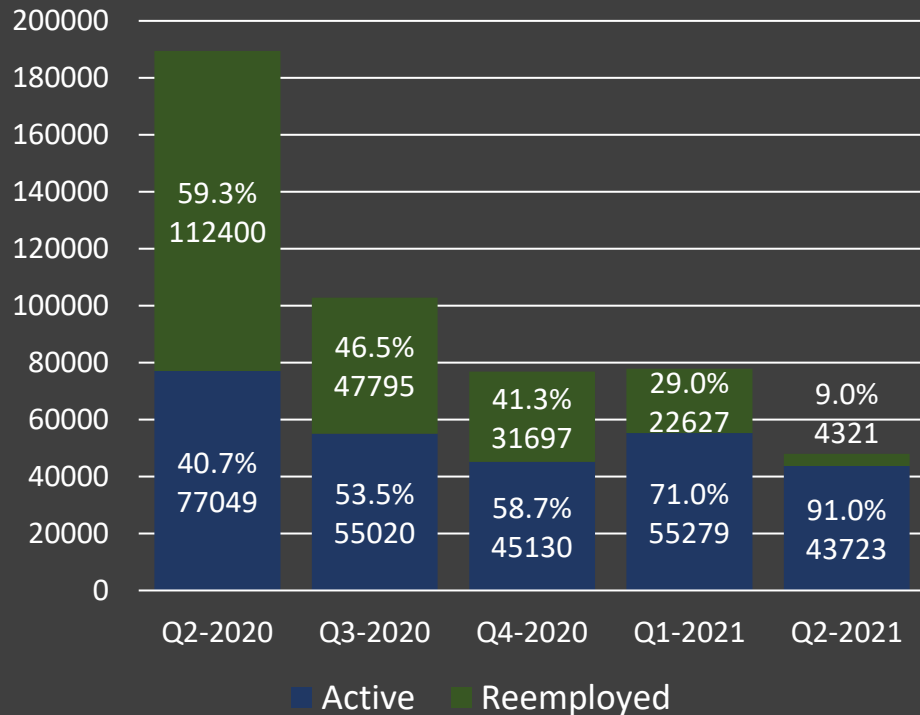
March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

Published June 28, 2021

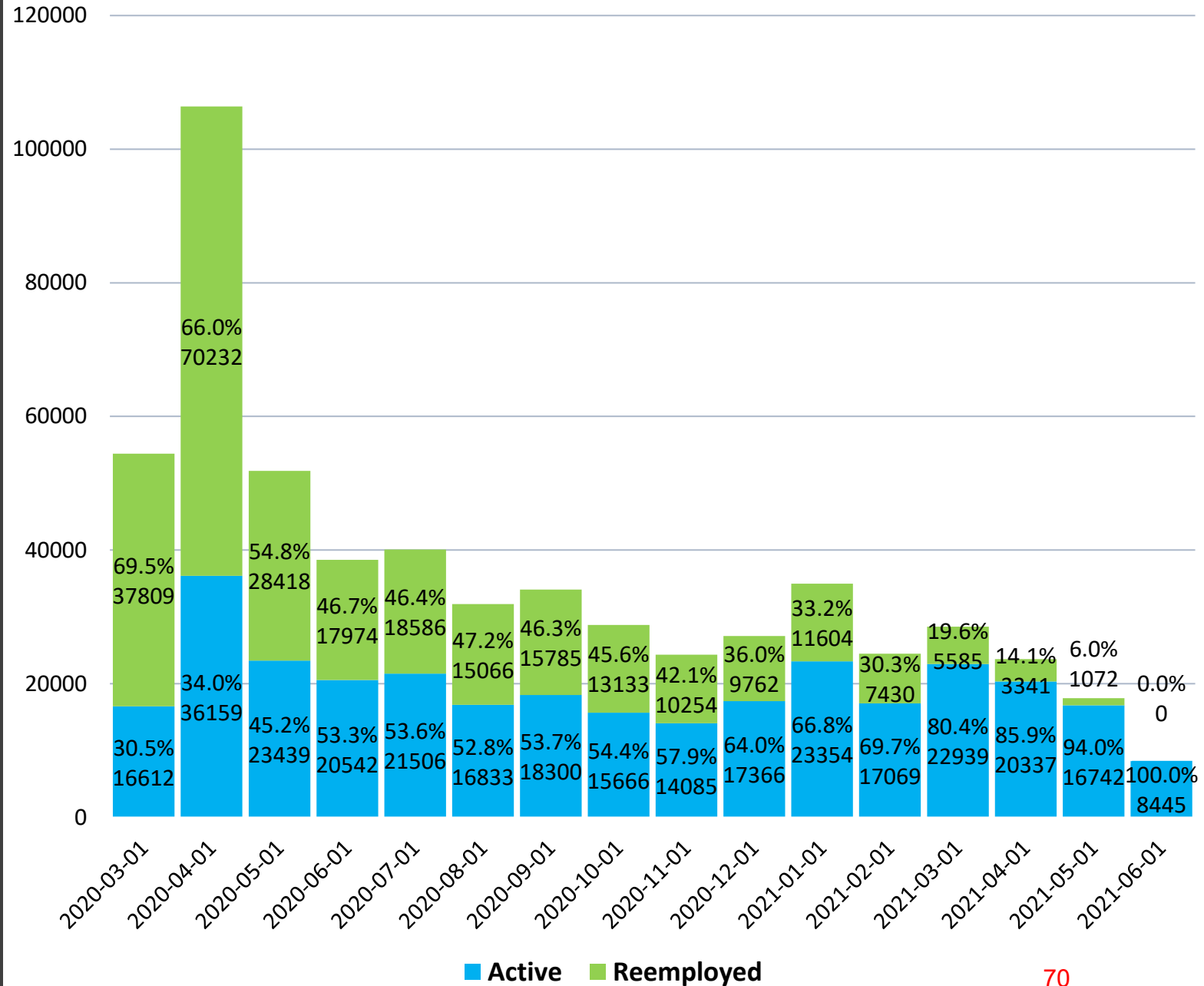
Claimants by Quarter



Data counts unique claimants per month.

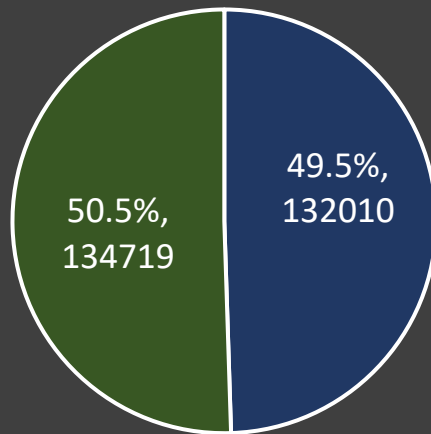
Claimants by Month

March 1, 2020 to June 18, 2021



Unemployment Insurance
Claimant Data
Published June 28, 2021

Claimants in Bexar County
266,729

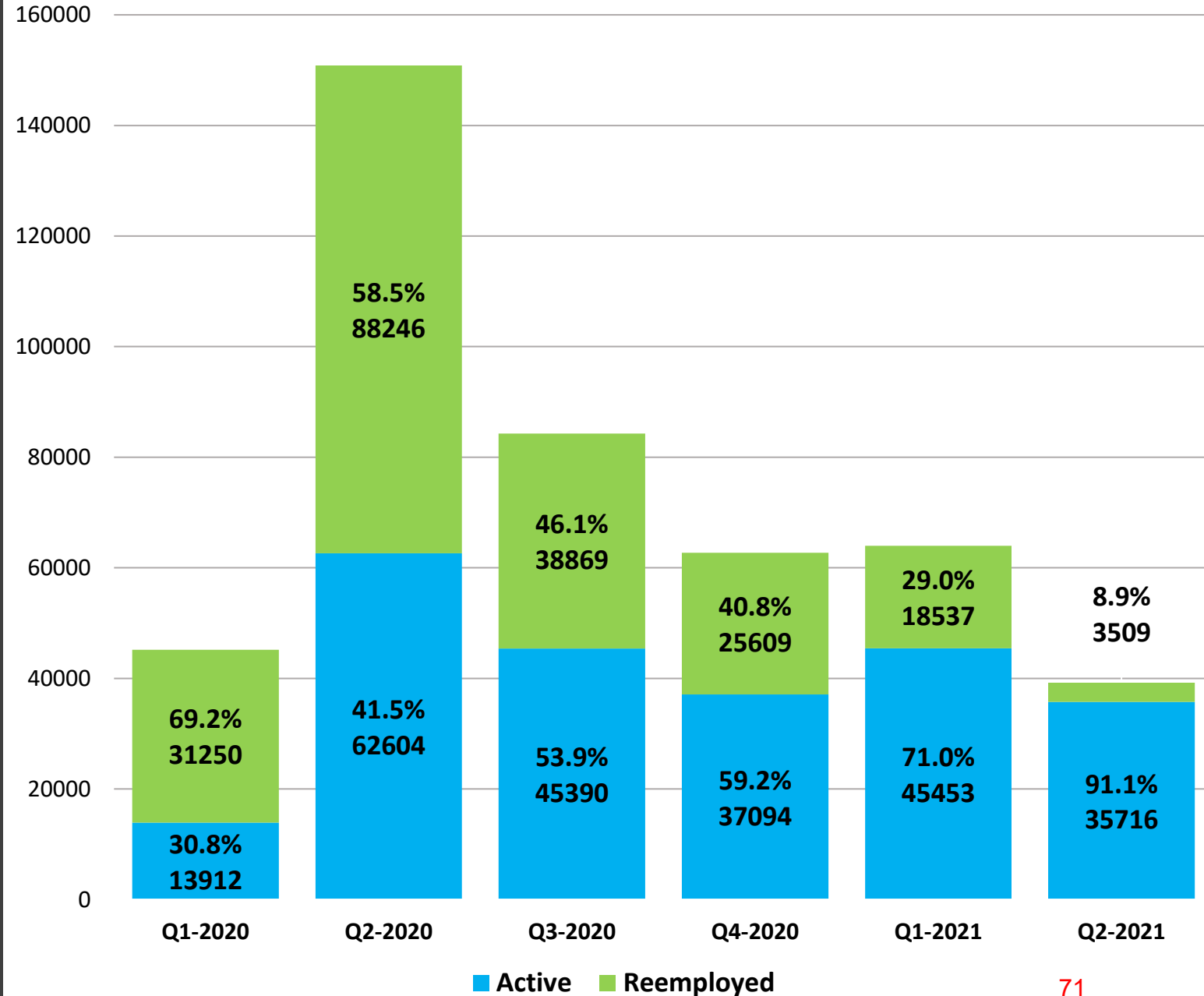


Active Reemployed

Data counts unique claimants per month.

Claimants in Bexar County by Quarter

March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

Published June 28, 2021

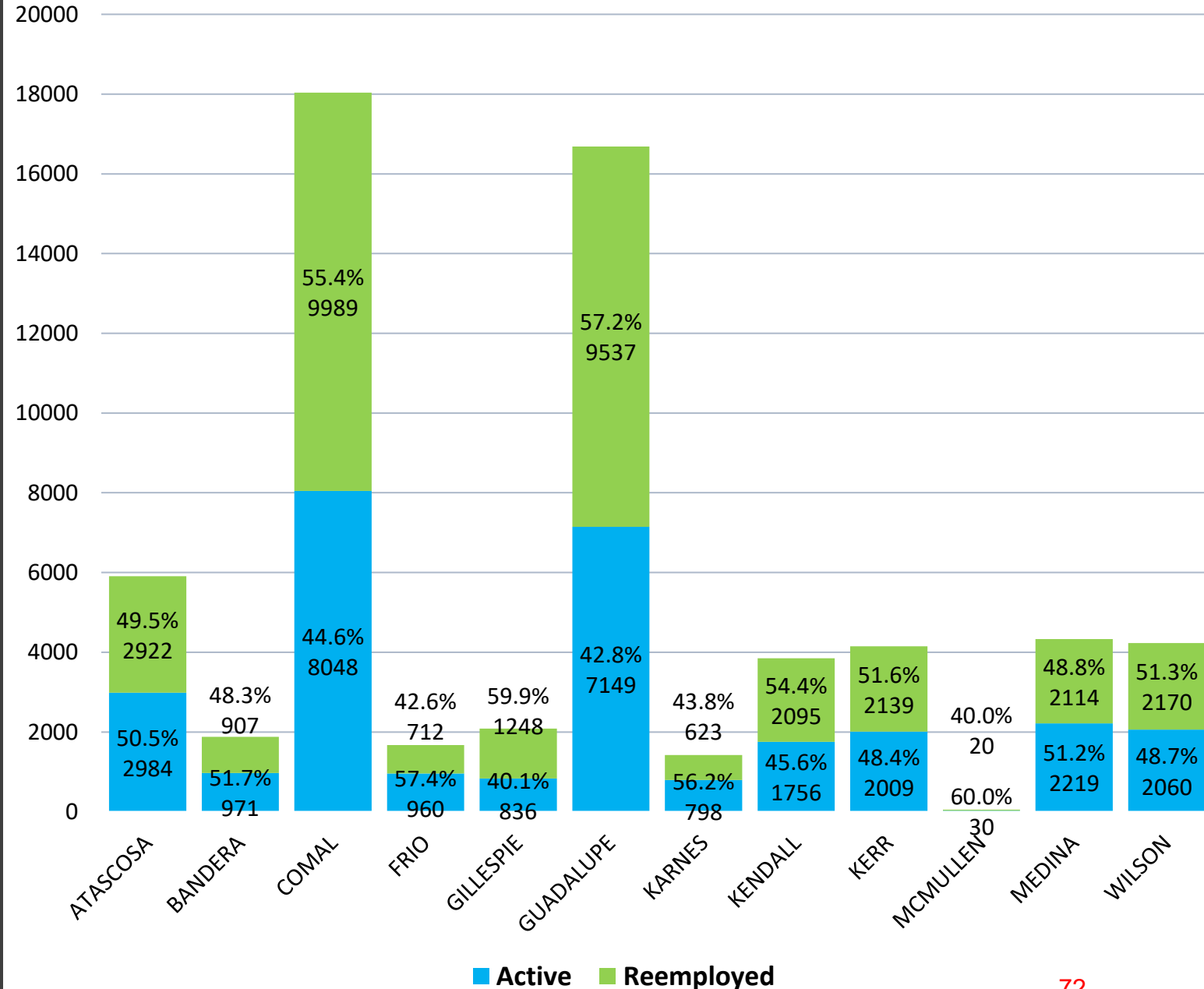
Cities in rural areas with largest number of claimants

Rural City	Active	Reemployed	Total	% Tot
NEW BRAUNFELS	5,820	7,980	13,800	16.0%
CONVERSE	3,538	3,506	7,044	8.2%
SEGUIN	2,571	3,562	6,133	7.1%
SCHERTZ	1,868	2,268	4,136	4.8%
BOERNE	1,766	2,126	3,892	4.5%
KERRVILLE	1,574	1,687	3,261	3.8%
CIBOLO	1,389	1,839	3,228	3.7%
UNIVERSAL CITY	1,310	1,361	2,671	3.1%
HELOTES	1,116	1,536	2,652	3.1%
CANYON LAKE	1,226	1,086	2,312	2.7%
FLORESVILLE	1,114	1,083	2,197	2.6%
PLEASANTON	935	1,061	1,996	2.3%
LIVE OAK	933	986	1,919	2.2%
FREDERICKSBURG	729	1,082	1,811	2.1%
SPRING BRANCH	872	855	1,727	2.0%

Data counts unique claimants.

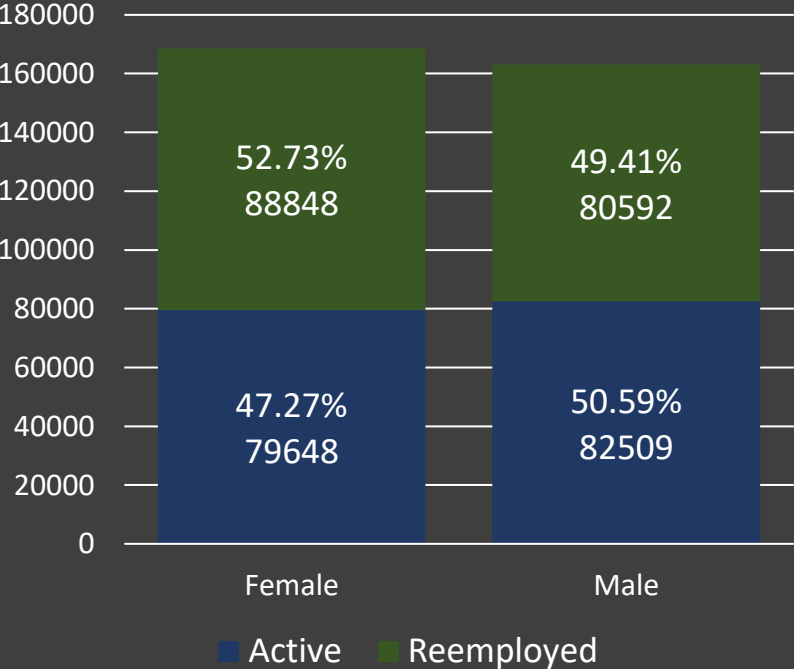
Claimants by Rural County

March 1, 2020 to June 18, 2021



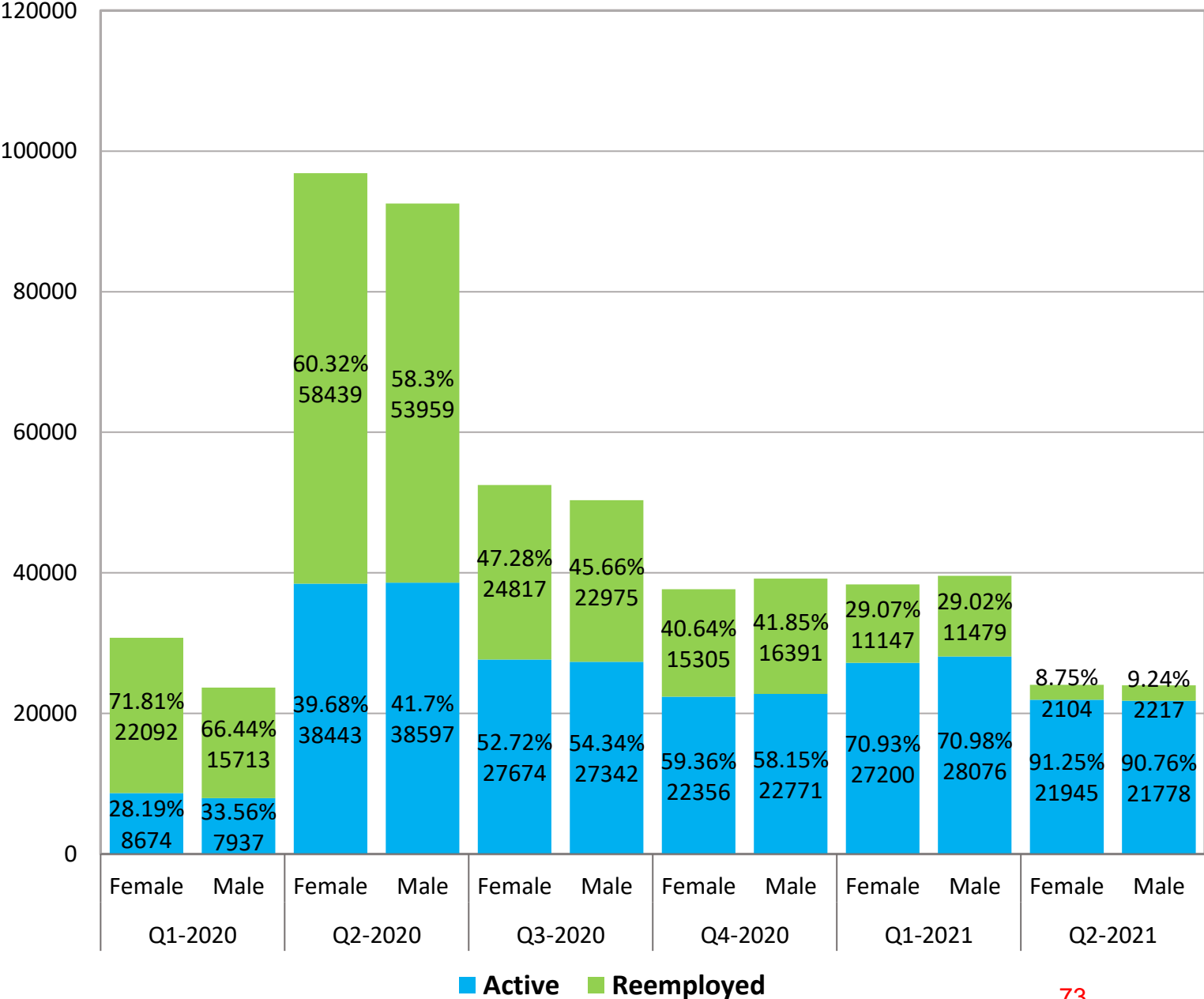
Unemployment Insurance
Claimant Data
Published June 28, 2021

Claimants by Sex



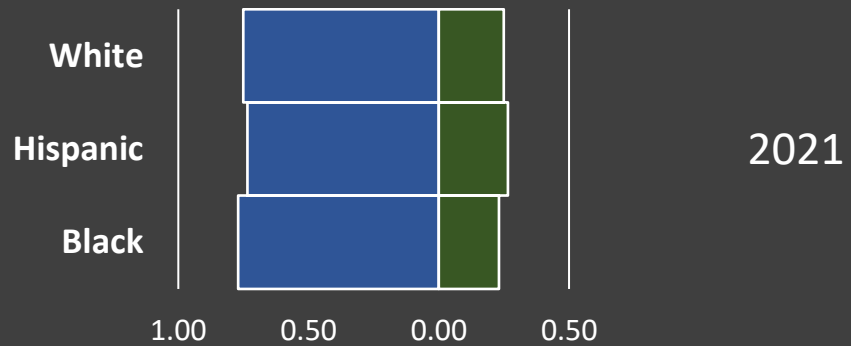
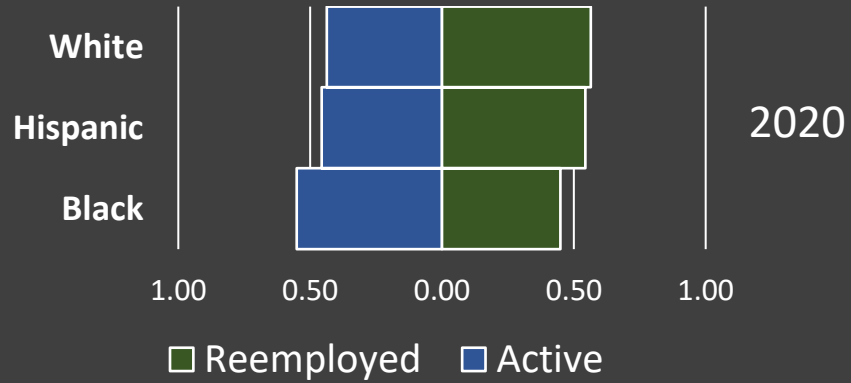
Data counts unique claimants.

Claimants by Sex by Quarter
March 1, 2020 to June 18, 2021



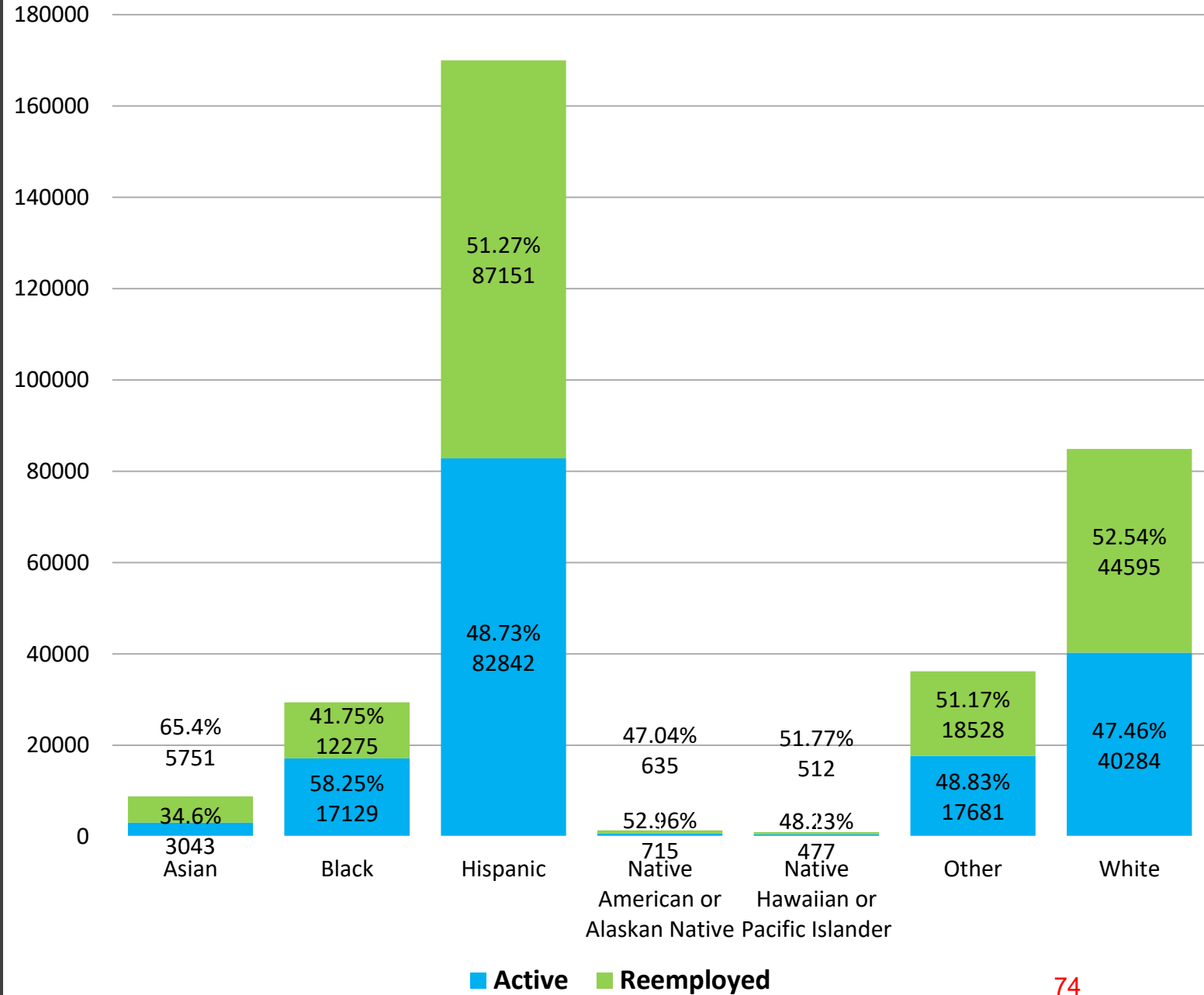
Unemployment Insurance Claimant Data

Published June 28, 2021



Claimants by Race/Ethnicity

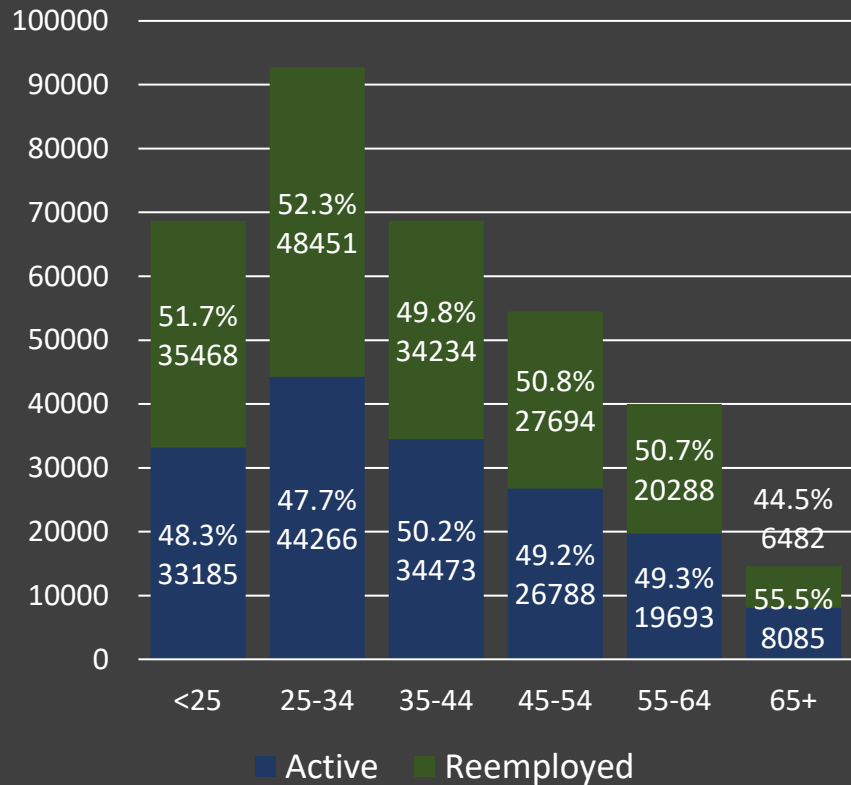
March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

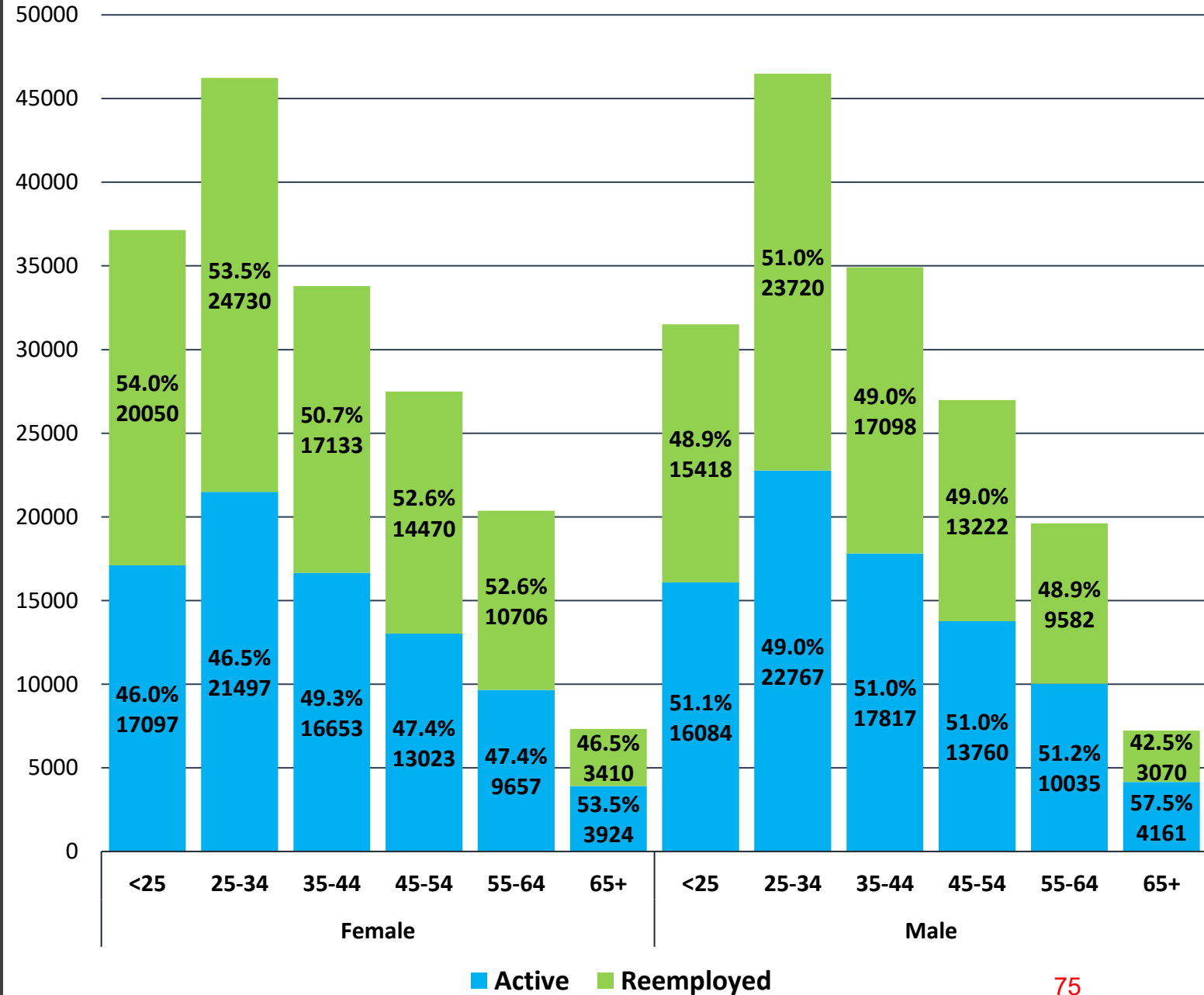
Published June 28, 2021

Claimants by Age



Claimants by Sex and Age

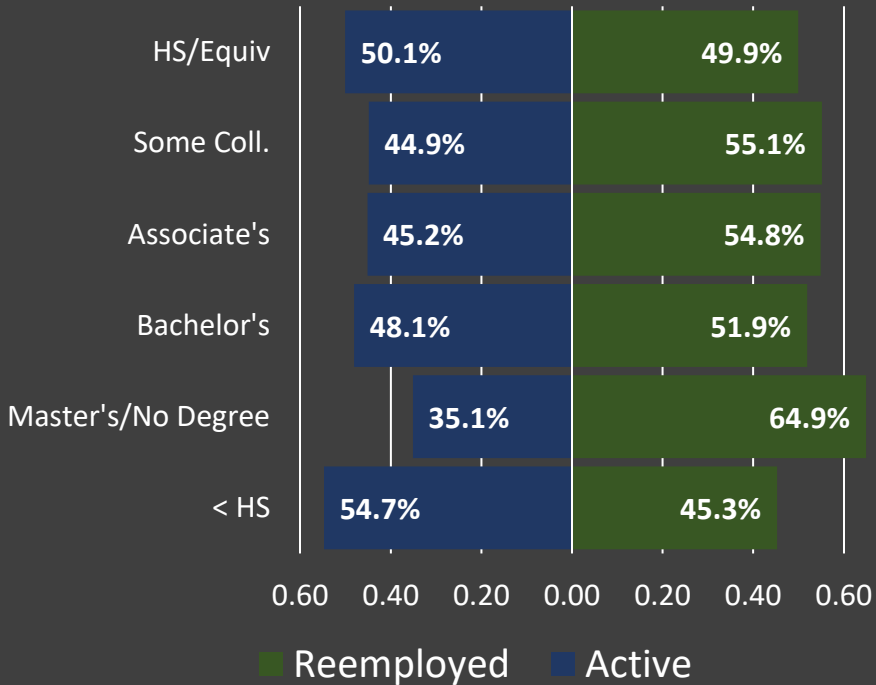
March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

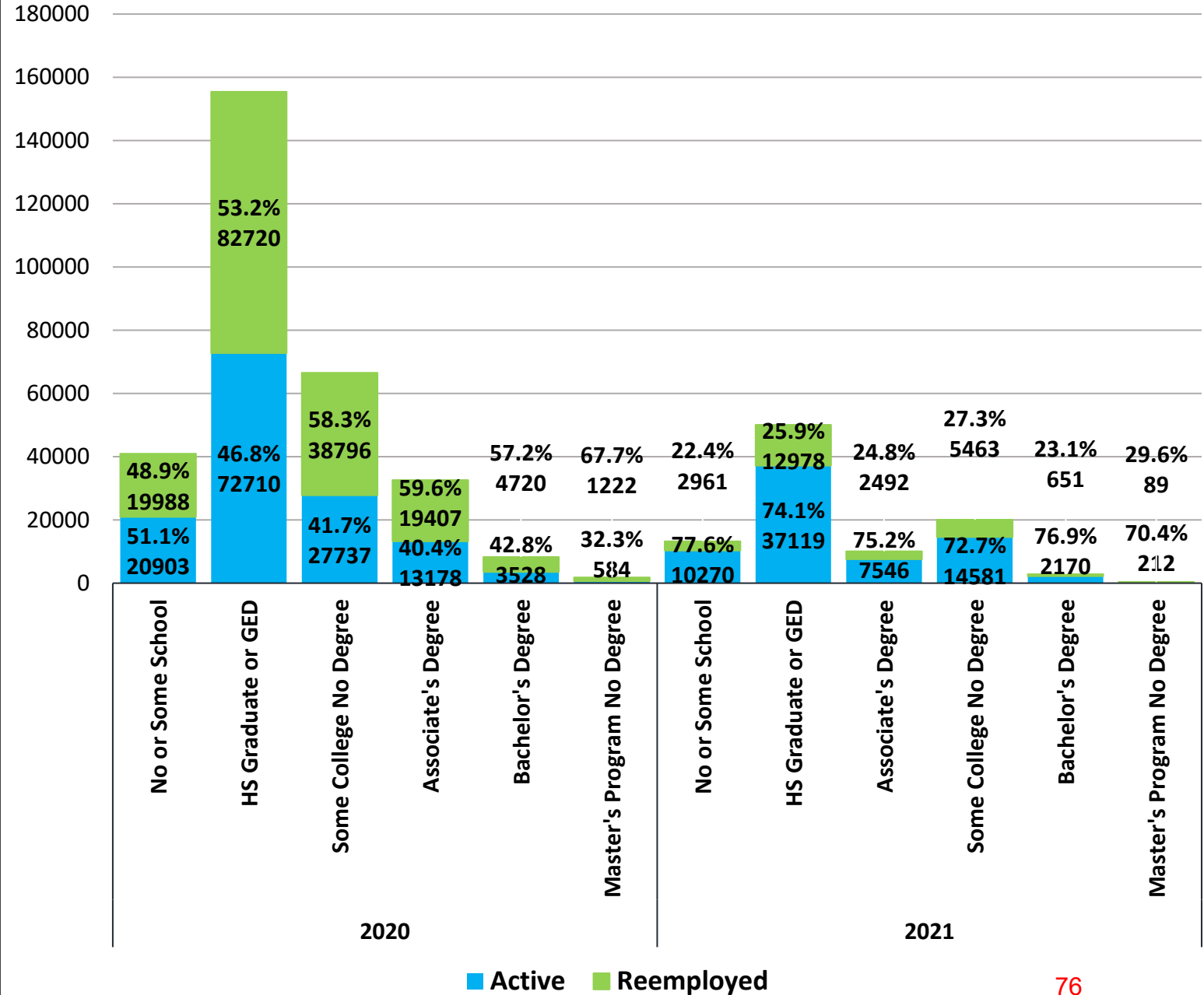
Published June 28, 2021

Claimants by Education



Claimants by Year and Education

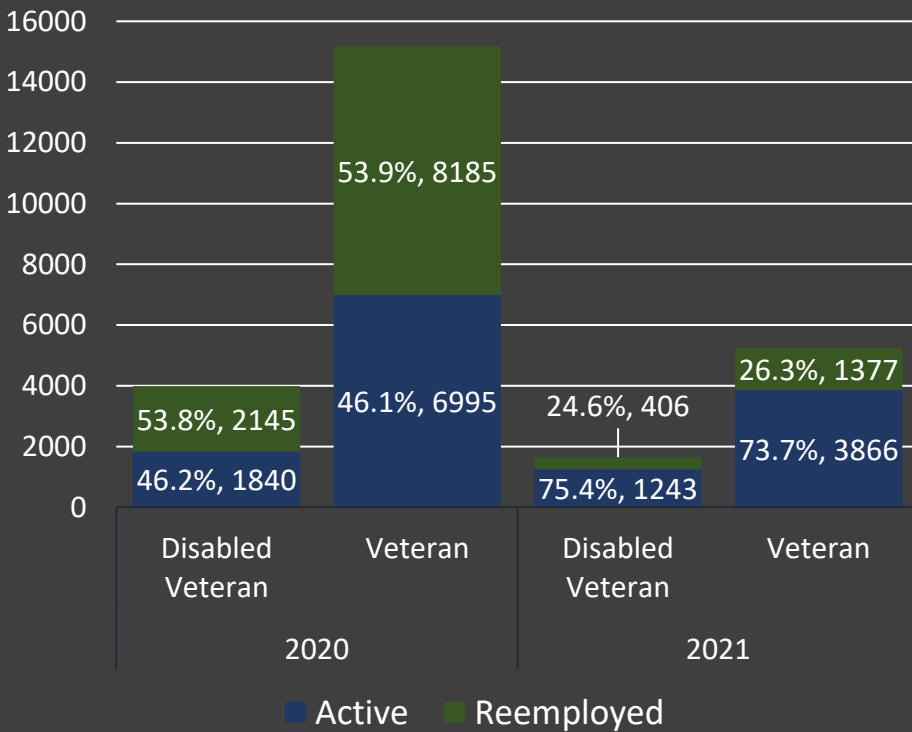
March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

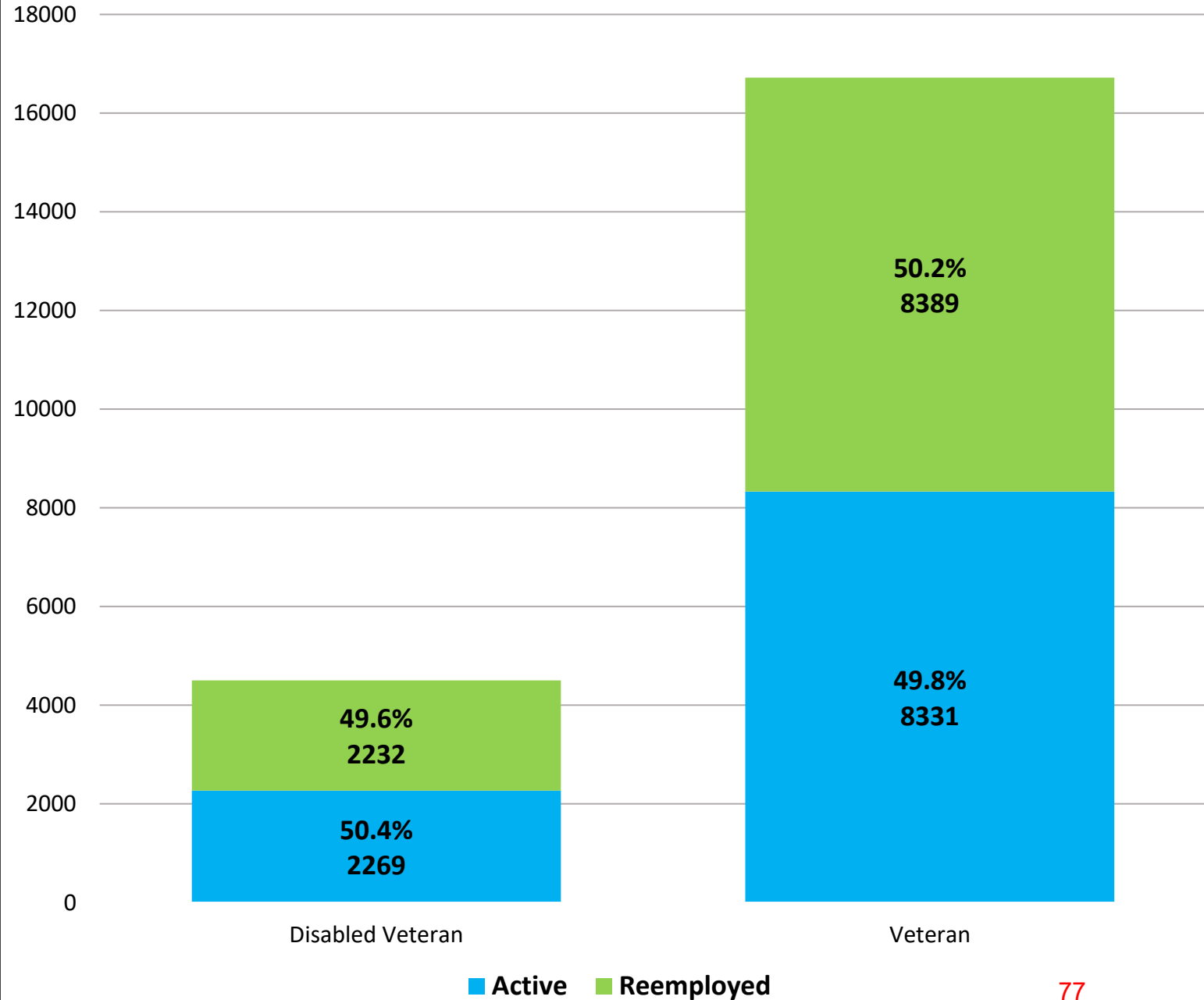
Published June 28, 2021

Claimants by Veteran Status by Year



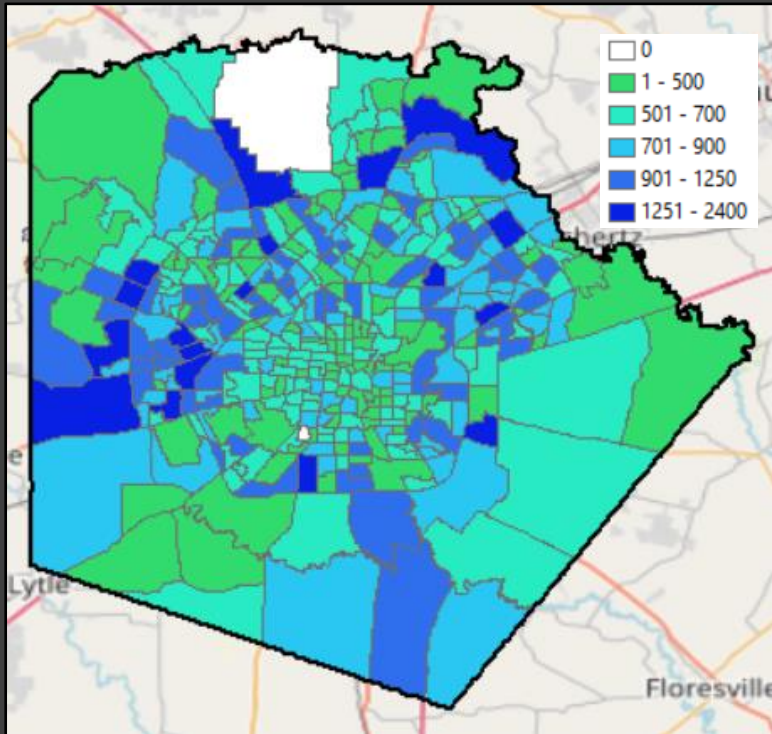
Claimants by Veteran Status

March 1, 2020 to June 18, 2021

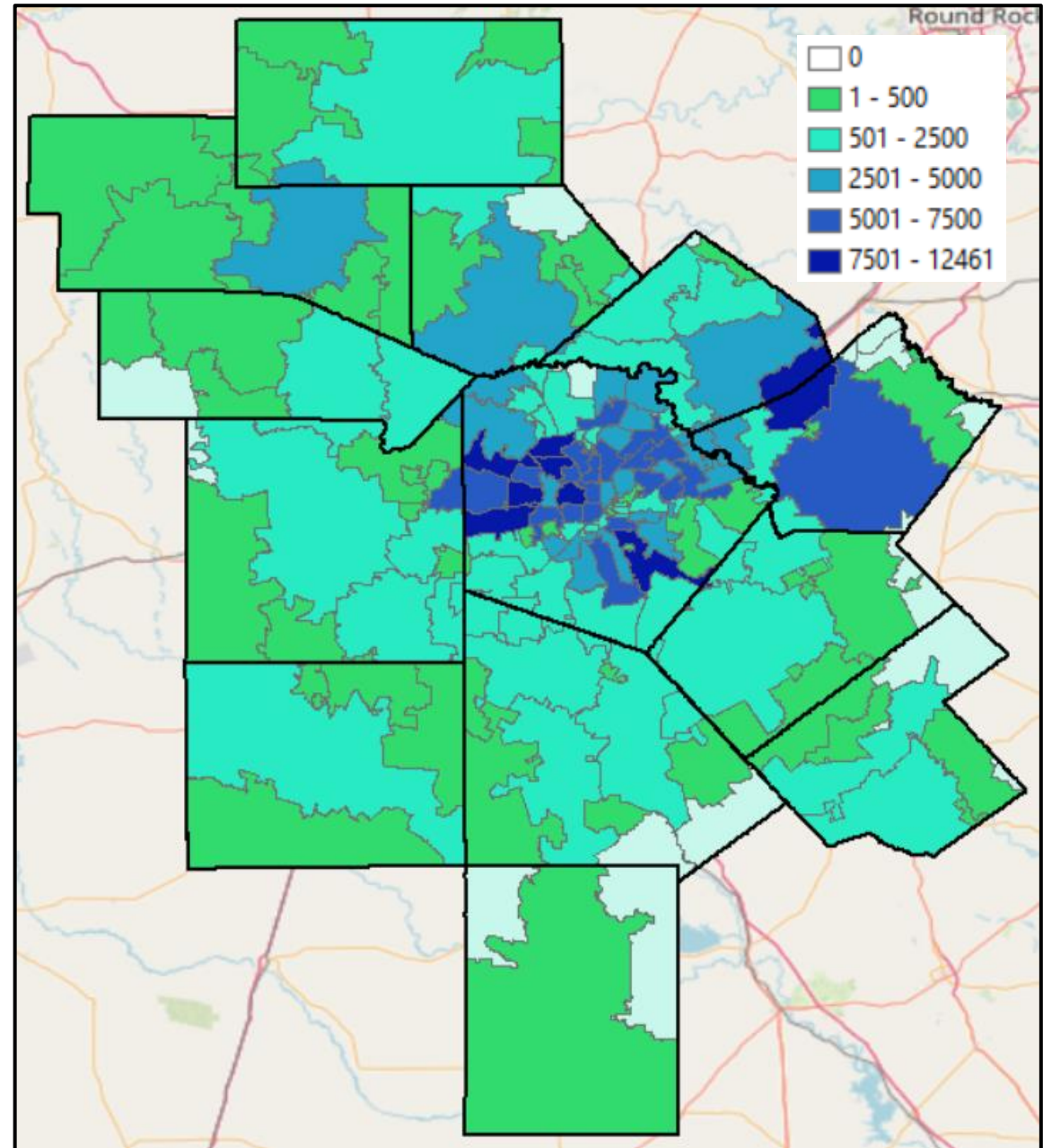


Unemployment Insurance
Claimant Data
Published June 28, 2021

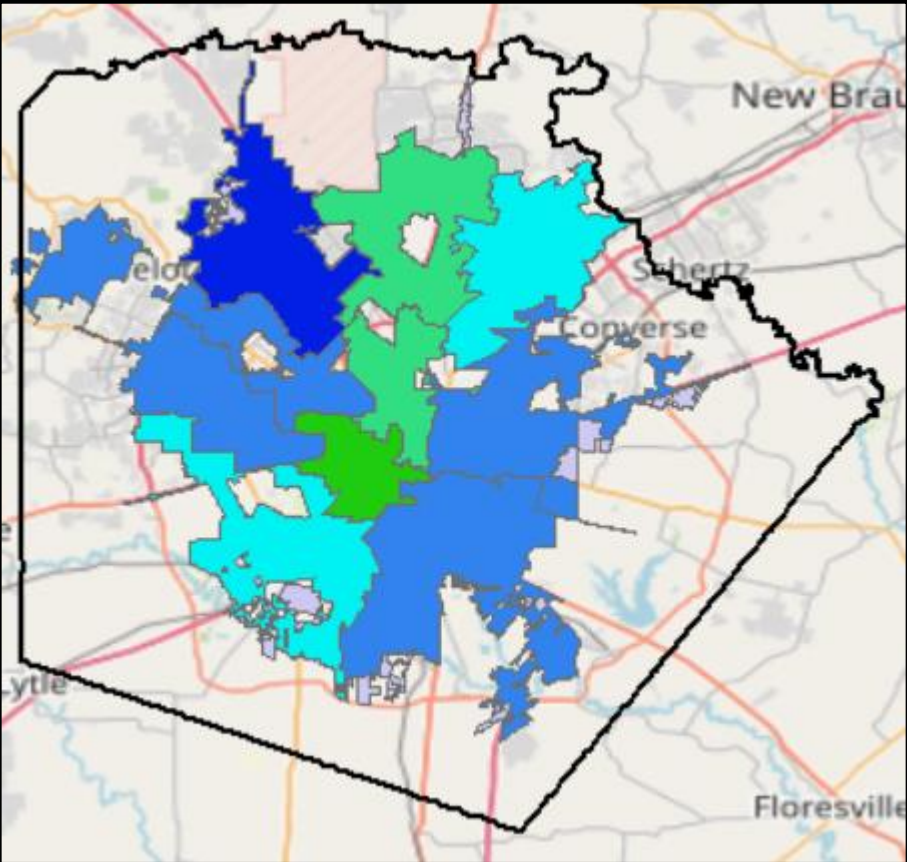
Claimants by Tract in Bexar County



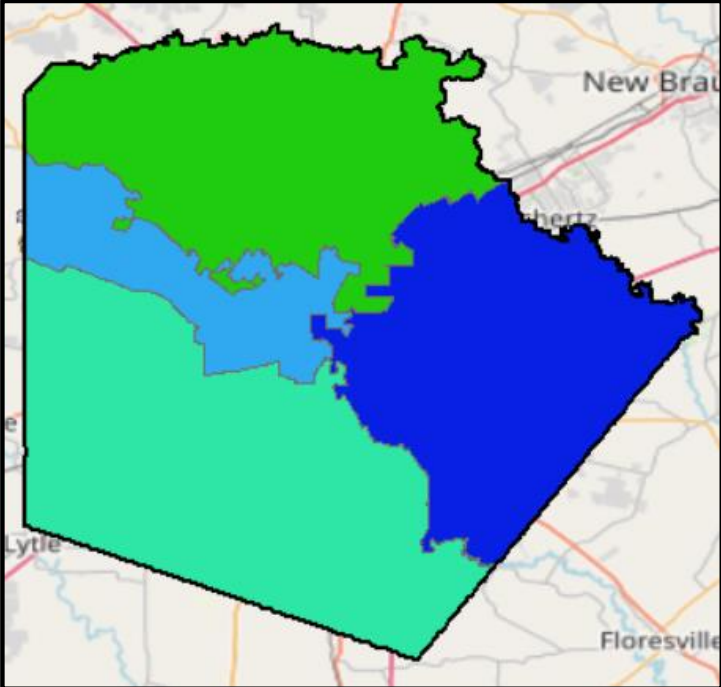
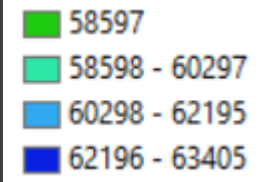
Claimants by Zip Code



Claimants by Council District and County Precincts



Council District	Claimants	% Tot
1	17883	9.2%
2	20764	10.6%
3	20293	10.4%
4	19147	9.8%
5	16463	8.4%
6	21119	10.8%
7	20162	10.3%
8	22336	11.5%
9	17705	9.1%
10	19152	9.8%
	195024	

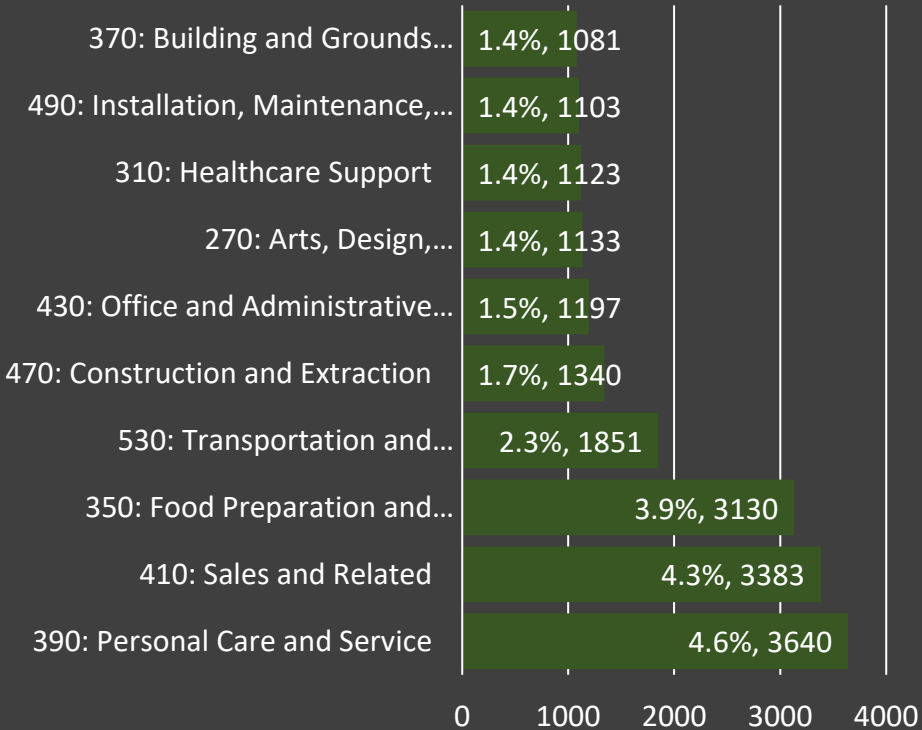


County Precinct	Claimants	% Tot
1	60297	24.7%
2	62195	25.4%
3	58597	24.0%
4	63405	25.9%
	244494	

Unemployment Insurance Claimant Data

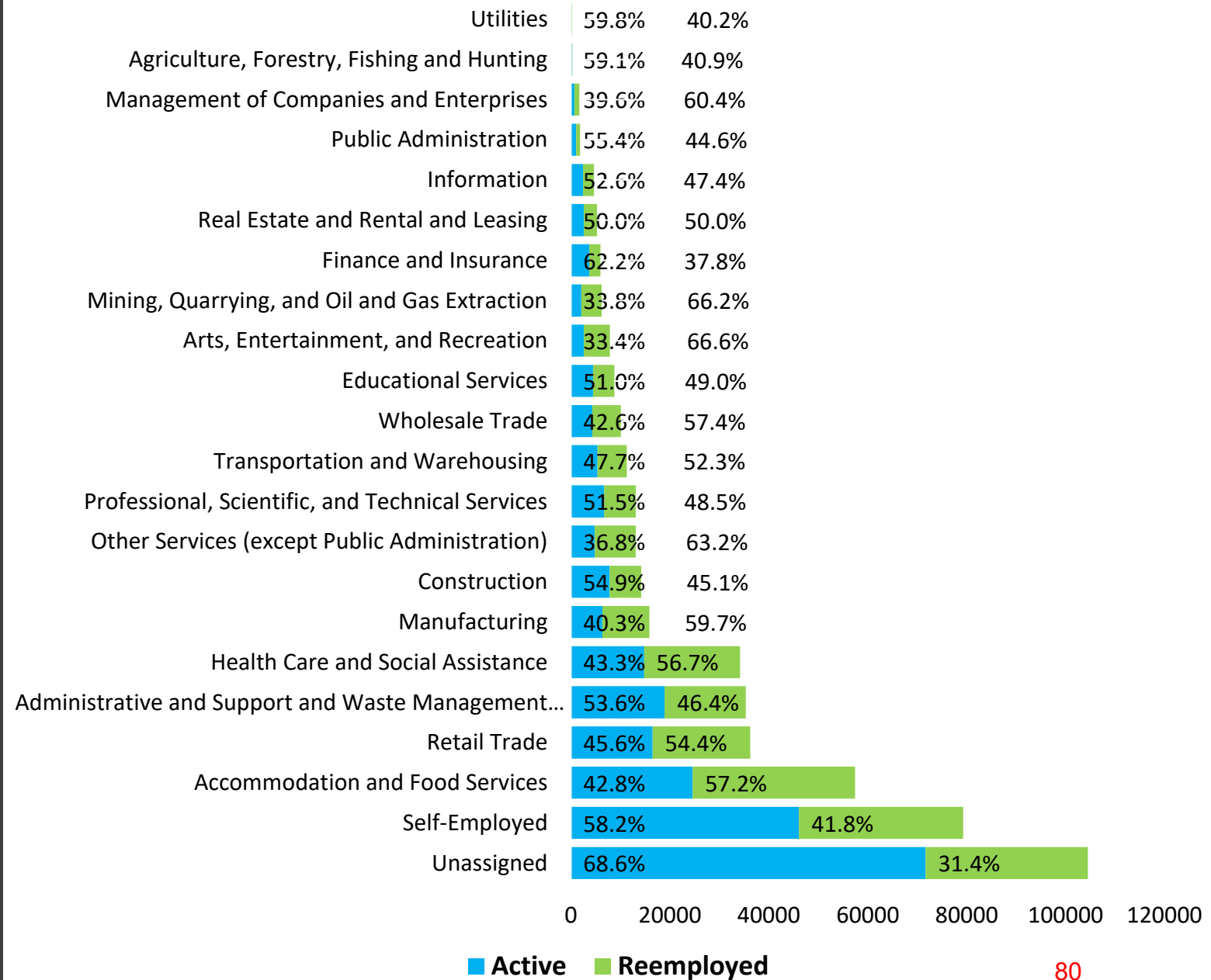
Published June 28, 2021

Self-Employed Top Occupations



Claimants by Industry

March 1, 2020 to June 18, 2021

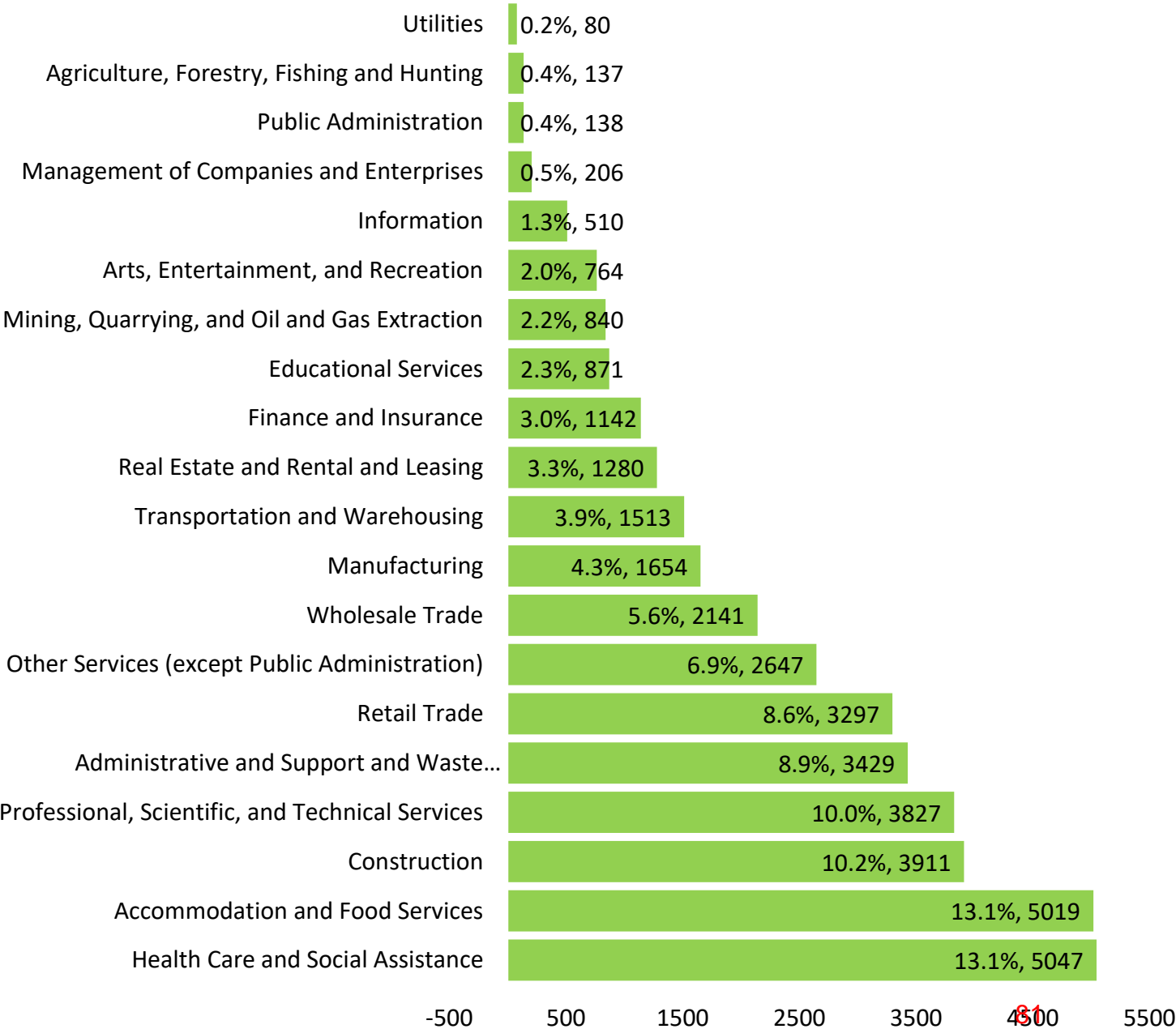


Top Employers by Number of Claimants

Employer	Total	%Act	%Reem	%Tot
WAL-MART ASSOCIATES INC	2136	74.8%	25.2%	0.5%
HEBCO GP LLC ET AL	1779	58.7%	41.3%	0.4%
UBER TECHNOLOGIES INC	1620	63.1%	36.9%	0.4%
AMAZON.COM SERVICES LLC	1392	68.3%	31.7%	0.3%
VHS ACQUISITION SUBSIDIARY	1366	25.4%	74.6%	0.3%
MARRIOTT HOTEL SERVICES INC	1294	35.8%	64.2%	0.3%
MENGER SPRINGS LLC ET AL	1129	45.9%	54.1%	0.3%
SEA WORLD OF TEXAS LLC	1127	28.4%	71.6%	0.3%
HYATT CORPORATION	1040	36.6%	63.4%	0.3%
JAMES AVERY CRAFTSMAN INC	1035	10.4%	89.6%	0.3%
VITESCO TECHNOLOGIES USA LLC	1033	9.7%	90.3%	0.3%
GMRI INC	992	35.8%	64.2%	0.2%
WHATABURGER RESTAURANTS LLC	974	57.2%	42.8%	0.2%
DEPARTMENT OF THE ARMY	967	57.3%	42.7%	0.2%
ROSS DRESS FOR LESS INC	883	27.1%	72.9%	0.2%
COLUMBIAHCA HEALTHCARE CORP	868	41.5%	58.5%	0.2%
NORTHSIDE ISD	827	58.2%	41.8%	0.2%
SAN ANTONIO ISD	825	48.1%	51.9%	0.2%
CATERPILLAR INC	786	7.6%	92.4%	0.2%
BUREAU OF CENSUS - FY2020	784	76.5%	23.5%	0.2%
SAN ANTONIO-CITY OF	771	29.6%	70.4%	0.2%
LANDRY'S SEAFOOD HOUSE -	762	37.3%	62.7%	0.2%
J C PENNEY CORPORATION INC	761	26.1%	73.9%	0.2%
VIZZA WASH SERVICES LLC ET AL	738	33.5%	66.5%	0.2%
HASSLOCHER ENTERPRISES INC	727	34.5%	65.5%	0.2%
VUTEX INC	700	17.3%	82.7%	0.2%
TOYOTA MOTOR MANUFACTURING	689	29.9%	70.1%	0.2%
YOUNG MEN'S CHRISTIAN	682	27.6%	72.4%	0.2%
BIPC MANAGEMENT LLC ET AL	678	39.1%	60.9%	0.2%
FIESTA TEXAS INC	666	26.6%	73.4%	0.2%
CHRISTUS SANTA ROSA	655	25.3%	74.7%	0.2%
M T C INC	625	22.1%	77.9%	0.2%

Number of Employers with Claimants by Industry

March 1, 2020 to June 18, 2021



Industry	Number of Claimants							Number of Employers with Related Claimants					
	Active	Reemp	Total	% Tot	% Act	% Reemp		Active	Reemp	Total	% Tot	% Act	% Reemp
Accommodation and Food Services	24615	32832	57447	12.3%	42.8%	57.2%		3858	3528	5019	5.5%	76.9%	70.3%
Adm & Supp & Waste Mgmt & Rem Svs	18955	16428	35383	7.6%	53.6%	46.4%		2603	2223	3429	3.8%	75.9%	64.8%
Agr, Forestry, Fishing and Hunting	182	126	308	0.1%	59.1%	40.9%		104	59	137	0.2%	75.9%	43.1%
Arts, Entertainment, and Recreation	2629	5253	7882	1.7%	33.4%	66.6%		510	535	764	0.8%	66.8%	70.0%
Construction	7814	6424	14238	3.0%	54.9%	45.1%		2962	2234	3911	4.3%	75.7%	57.1%
Educational Services	4485	4301	8786	1.9%	51.0%	49.0%		619	569	871	1.0%	71.1%	65.3%
Finance and Insurance	3716	2261	5977	1.3%	62.2%	37.8%		818	640	1142	1.3%	71.6%	56.0%
Health Care and Social Assistance	14798	19412	34210	7.3%	43.3%	56.7%		3560	3559	5047	5.5%	70.5%	70.5%
Information	2461	2215	4676	1.0%	52.6%	47.4%		342	337	510	0.6%	67.1%	66.1%
Mgmt of Companies and Enterprises	684	1044	1728	0.4%	39.6%	60.4%		144	142	206	0.2%	69.9%	68.9%
Manufacturing	6386	9466	15852	3.4%	40.3%	59.7%		1200	1079	1654	1.8%	72.6%	65.2%
Mining, Quarrying, & Oil & Gas Ext	2105	4119	6224	1.3%	33.8%	66.2%		596	613	840	0.9%	71.0%	73.0%
Other Services (except Public Adm)	4831	8293	13124	2.8%	36.8%	63.2%		1810	1723	2647	2.9%	68.4%	65.1%
Professional, Scientific, and Tech Svs	6743	6362	13105	2.8%	51.5%	48.5%		2595	2247	3827	4.2%	67.8%	58.7%
Public Administration	1032	830	1862	0.4%	55.4%	44.6%		115	72	138	0.2%	83.3%	52.2%
Real Estate and Rental and Leasing	2630	2628	5258	1.1%	50.0%	50.0%		898	789	1280	1.4%	70.2%	61.6%
Retail Trade	16535	19708	36243	7.7%	45.6%	54.4%		2419	2146	3297	3.6%	73.4%	65.1%
Transportation and Warehousing	5395	5906	11301	2.4%	47.7%	52.3%		1130	975	1513	1.7%	74.7%	64.4%
Utilities	159	107	266	0.1%	59.8%	40.2%		66	29	80	0.1%	82.5%	36.3%
Wholesale Trade	4316	5805	10121	2.2%	42.6%	57.4%		1416	1394	2141	2.4%	66.1%	65.1%
Total	130471	153520	283991		45.9%	54.1%		27765	24893	38453		72.2%	64.7%

Unemployment Insurance Claimant Data

Published June 28, 2021

The table reports Claimants by Industry and Employers with related Claimants from March 1, 2020 to June 18, 2021.

Industry	Claimants					Job Postings						Job Postings Characteristics			
	Active	Reemployed	Total	% Tot		In 2020	Impact	May'21	%	Clmt/ Jobs		Yearly	Hourly	May'20	Y-Y Chg.
Accommodation and Food Services	24615	32832	57447	20.2%		111837	51.4%	3973	6.5%	6.2		29120	14	3276	21.3%
Adm. & Supp. & Waste Mgt. & Rem. Svs.	18955	16428	35383	12.5%		76535	46.2%	10870	17.7%	1.7		46720	22.5	7781	39.7%
Agr., Forestry, Fishing and Hunting	182	126	308	0.1%		5660	5.4%	76	0.1%	2.4		28032	13.5	88	-13.6%
Arts, Entertainment, and Recreation	2629	5253	7882	2.8%		17044	46.2%	529	0.9%	5.0		25984	12.5	483	9.5%
Construction	7814	6424	14238	5.0%		82387	17.3%	1942	3.2%	4.0		78208	37.6	1367	42.1%
Educational Services	4485	4301	8786	3.1%		23537	37.3%	2173	3.5%	2.1		49024	23.6	1830	18.7%
Finance and Insurance	3716	2261	5977	2.1%		74707	8.0%	4741	7.7%	0.8		102272	49.2	3781	25.4%
Health Care and Social Assistance	14798	19412	34210	12.0%		152036	22.5%	7316	11.9%	2.0		60032	28.9	6010	21.7%
Information	2461	2215	4676	1.6%		18871	24.8%	1542	2.5%	1.6		38592	18.6	1873	-17.7%
Mgmt of Companies and Enterprises	684	1044	1728	0.6%		13618	12.7%	115	0.2%	5.9		41600	20	113	1.8%
Manufacturing	6386	9466	15852	5.6%		53315	29.7%	3254	5.3%	2.0		46464	22.3	2453	32.7%
Min., Quarrying, & Oil & Gas Ext.	2105	4119	6224	2.2%		10748	57.9%	280	0.5%	7.5		37504	18	315	-11.1%
Other Services (except Public Admin.)	4831	8293	13124	4.6%		63740	20.6%	2038	3.3%	2.4		39296	18.9	1354	50.5%
Prof., Scientific, and Technical Serv	6743	6362	13105	4.6%		63872	20.5%	8490	13.8%	0.8		50048	24.1	6803	24.8%
Public Administration	1032	830	1862	0.7%		224375	0.8%	1812	3.0%	0.6		55424	26.6	1273	42.3%
Real Estate and Rental and Leasing	2630	2628	5258	1.9%		21955	23.9%	1097	1.8%	2.4		39552	19	881	24.5%
Retail Trade	16535	19708	36243	12.8%		121049	29.9%	7320	11.9%	2.3		33408	16.1	5979	22.4%
Transportation and Warehousing	5395	5906	11301	4.0%		37823	29.9%	2379	3.9%	2.3		70016	33.7	2587	-8.0%
Utilities	159	107	266	0.1%		1585	16.8%	157	0.3%	1.0		51584	24.8	207	-24.2%
Wholesale Trade	4316	5805	10121	3.6%		36741	27.5%	1225	2.0%	3.5		40576	19.5	785	56.1%
Total	130471	153520	283991			1211435	23.4%	61329		2.1		51297	24.7	49239	24.6%

Unemployment Insurance Claimant Data

Published June 28, 2021

IMPACT TABLE – CLAIMANTS

The table reports Claimants by Industry from March 1, 2020 to June 18, 2021.

Industry	Employers						
	Employers		Impact	# Competing		% Tot May'21	Mth-to Mth Chg
	In 2020	with Layoffs		w/Posts Apr'20	w/Posts May'21		
Accommodation and Food Services	5298	5019	94.7%	652	722	5.6%	10.7%
Adm. & Supp. & Waste Mgt. & Rem. Svs.	3067	3429	111.8%	1715	1972	15.2%	15.0%
Agr., Forestry, Fishing and Hunting	606	137	22.6%	51	65	0.5%	27.5%
Arts, Entertainment, and Recreation	727	764	105.1%	114	157	1.2%	37.7%
Construction	4770	3911	82.0%	578	798	6.2%	38.1%
Educational Services	668	871	130.4%	226	330	2.5%	46.0%
Finance and Insurance	3177	1142	35.9%	428	552	4.3%	29.0%
Health Care and Social Assistance	10984	5047	45.9%	969	1282	9.9%	32.3%
Information	628	510	81.2%	301	382	3.0%	26.9%
Mgmt of Companies and Enterprises	261	206	78.9%	38	48	0.4%	26.3%
Manufacturing	1652	1654	100.1%	812	947	7.3%	16.6%
Min., Quarrying, & Oil & Gas Ext.	518	840	162.2%	51	63	0.5%	23.5%
Other Services (except Public Admin.)	4748	2647	55.7%	530	789	6.1%	48.9%
Prof., Scientific, and Technical Serv	6672	3827	57.4%	1495	1867	14.4%	24.9%
Public Administration	1029	138	13.4%	142	197	1.5%	38.7%
Real Estate and Rental and Leasing	2833	1280	45.2%	310	360	2.8%	16.1%
Retail Trade	6490	3297	50.8%	930	1227	9.5%	31.9%
Transportation and Warehousing	1422	1513	106.4%	573	725	5.6%	26.5%
Utilities	75	80	106.7%	41	54	0.4%	31.7%
Wholesale Trade	2669	2141	80.2%	327	411	3.2%	25.7%
Total	58294	38453	66.0%	10283	12948		25.9%

Unemployment Insurance Claimant Data

Published June 28, 2021

IMPACT TABLE – EMPLOYERS

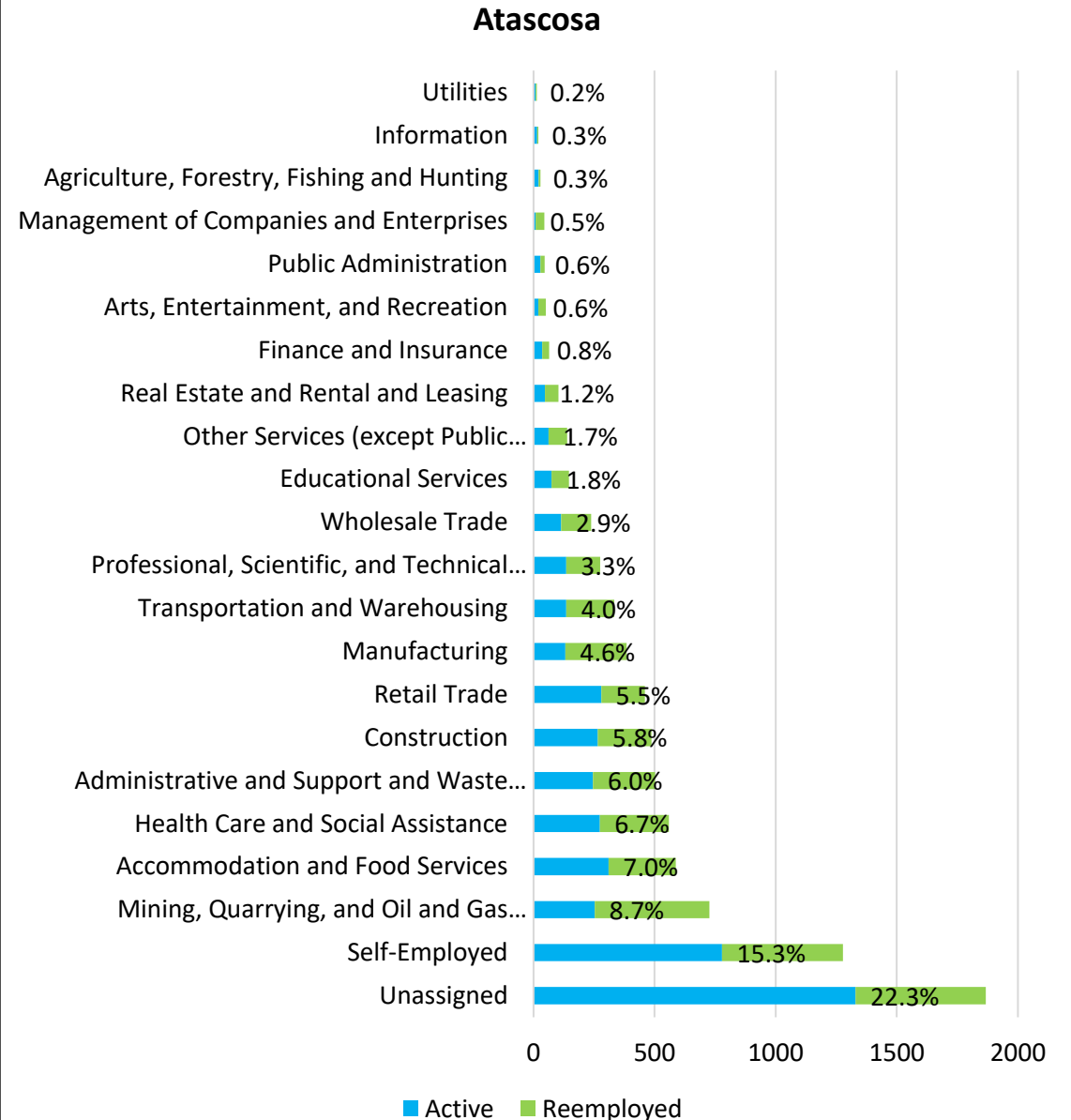
The table reports employer impacts by industry from March 1, 2020 to June 18, 2021.

A newly released TWC dataset was used to identify claimants by County of residence.

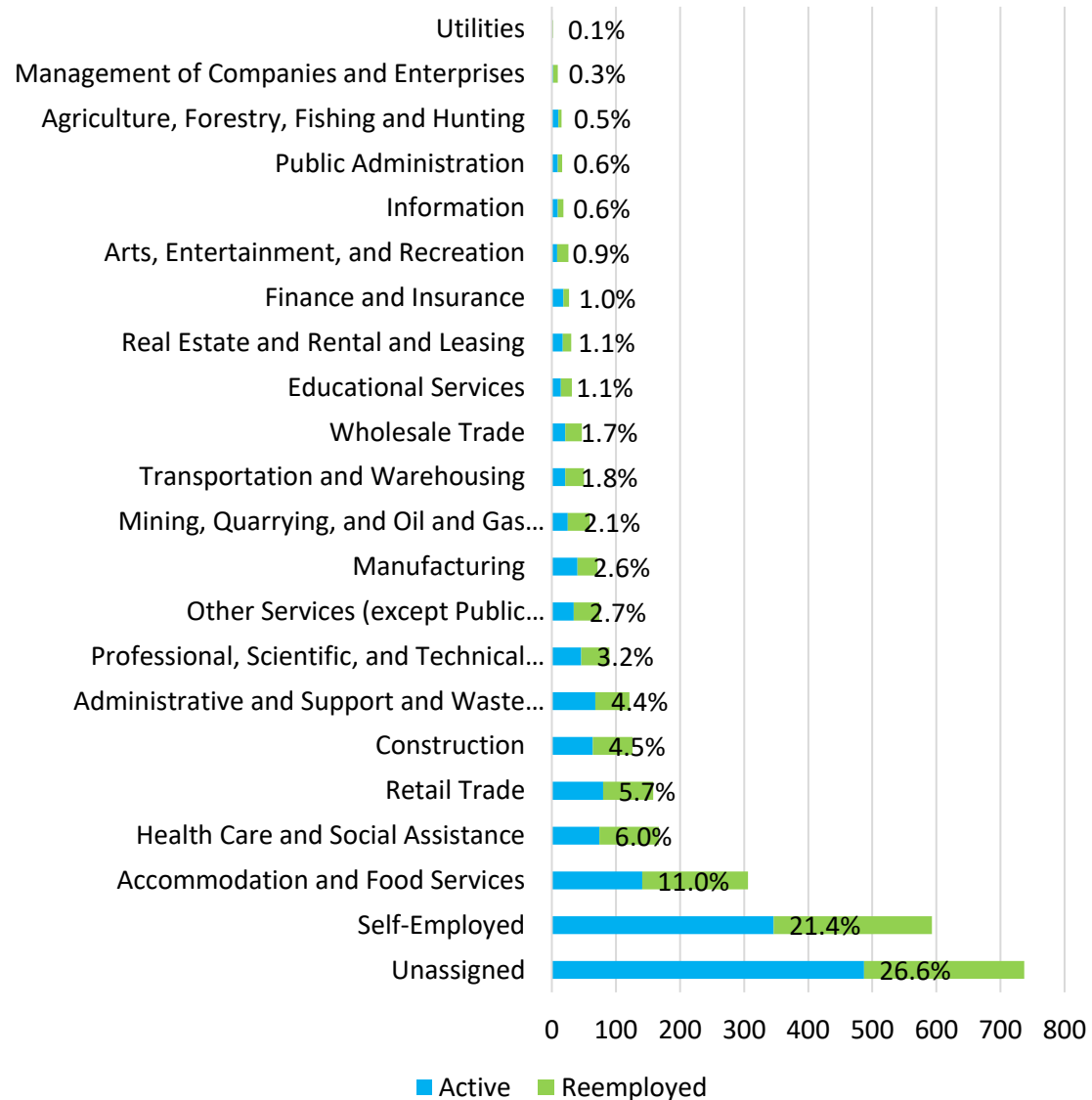
County industry information is now based on county of residence and not the ES Office where the claim was filed as was previously reported.

Claimants that file multiple claims can and do lose jobs from different industries – these claimants will count once for each industry they filed a claim for.

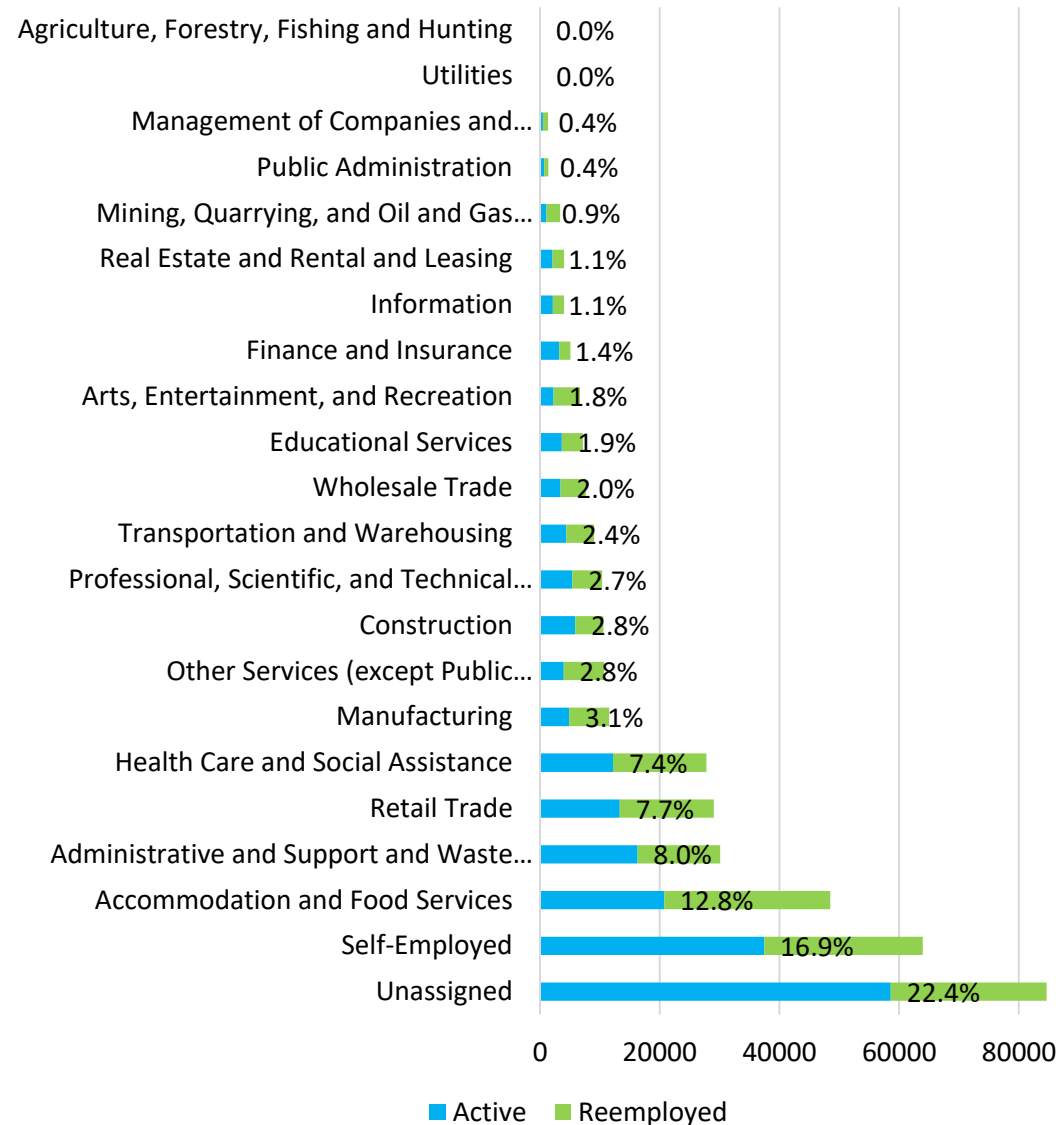
The percentage is based on the total claimants by industry.



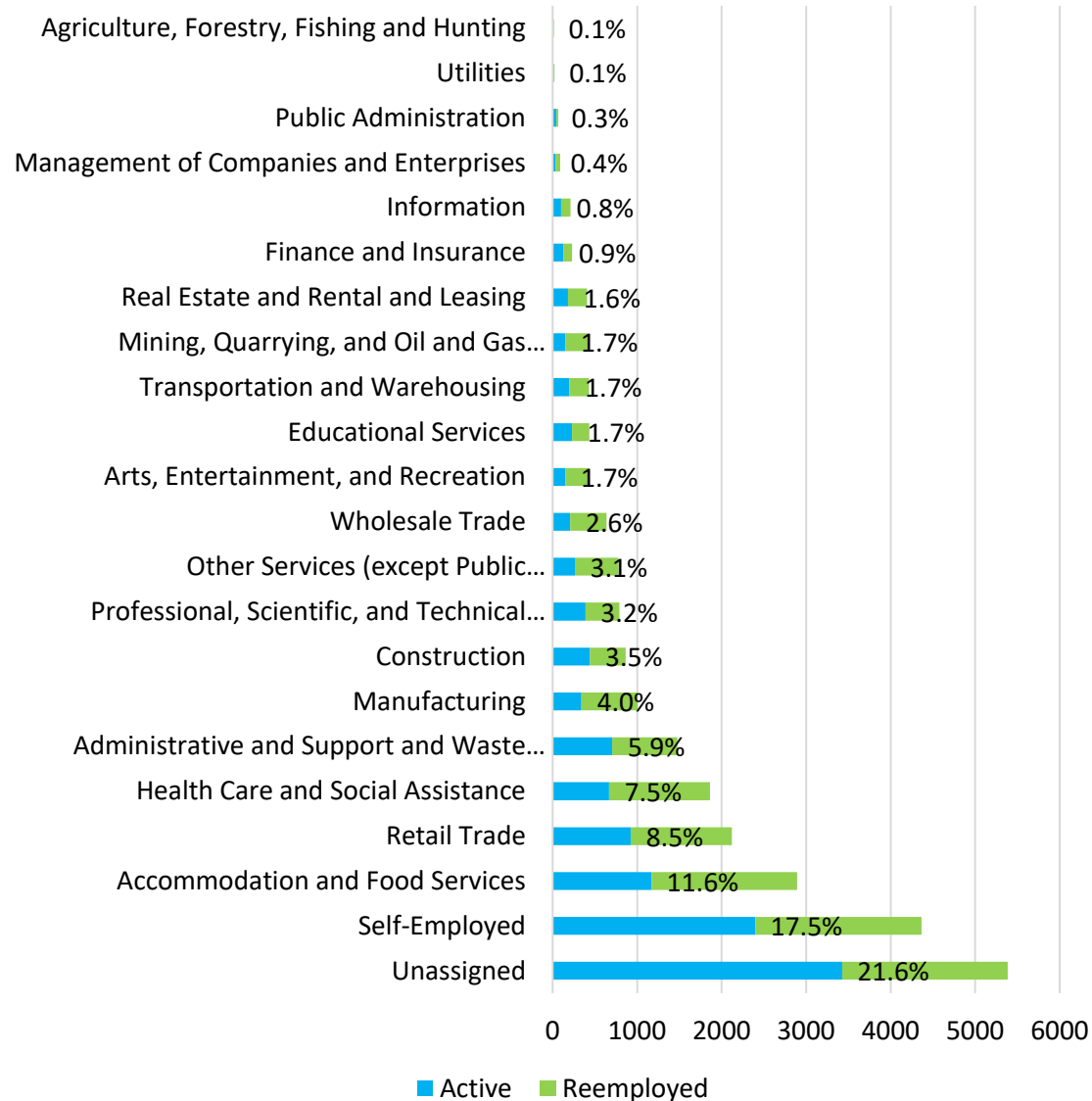
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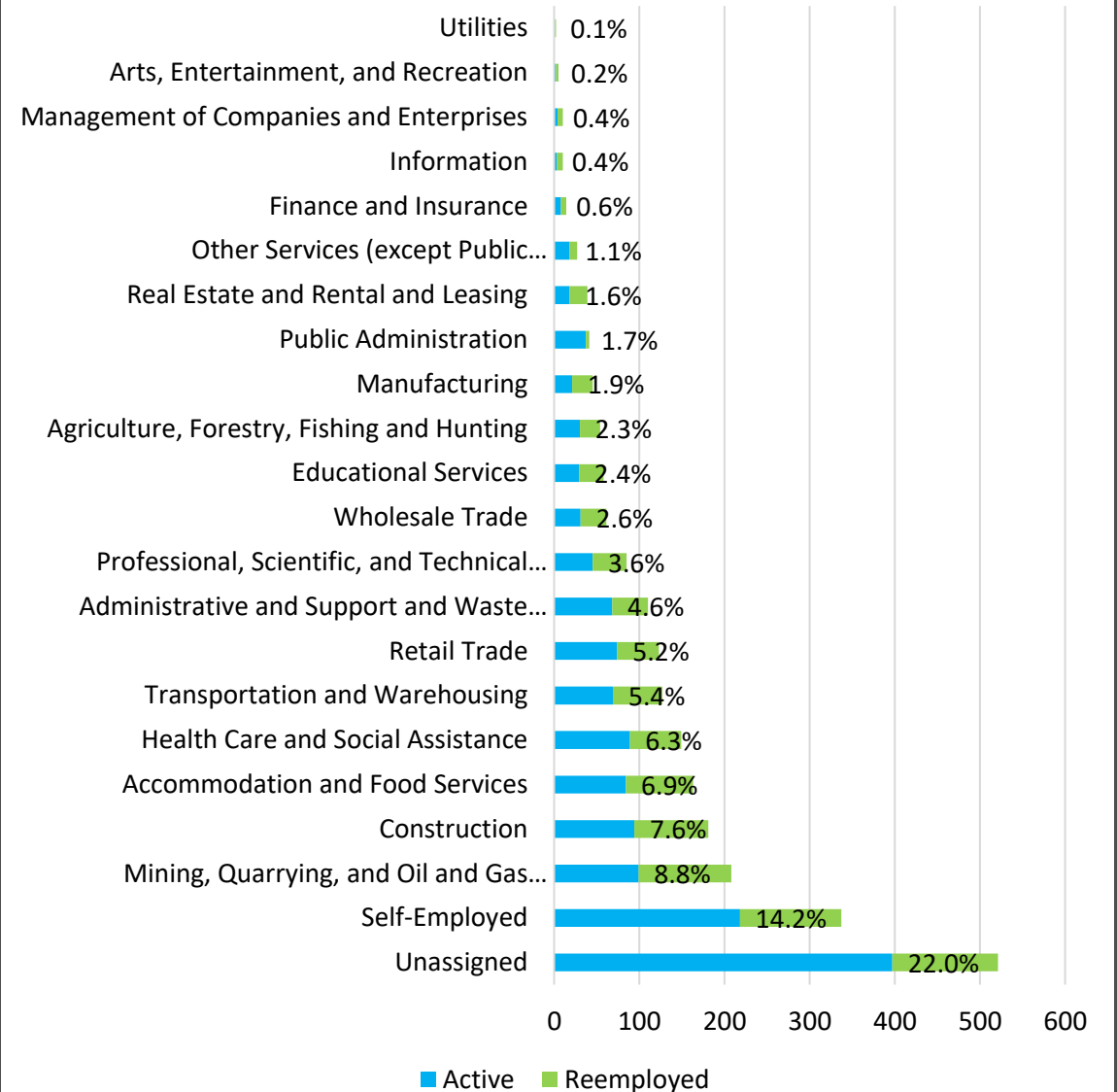
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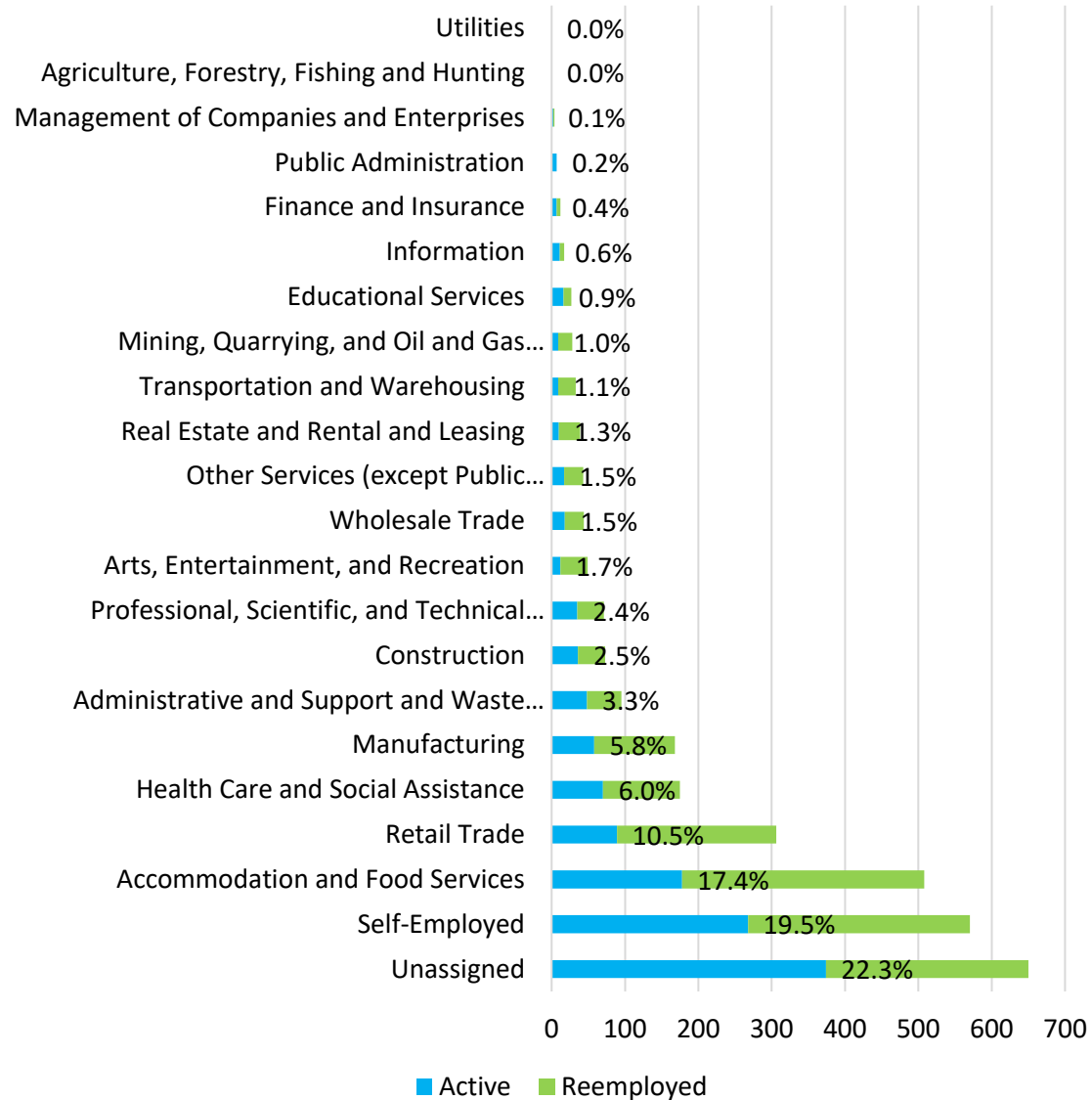
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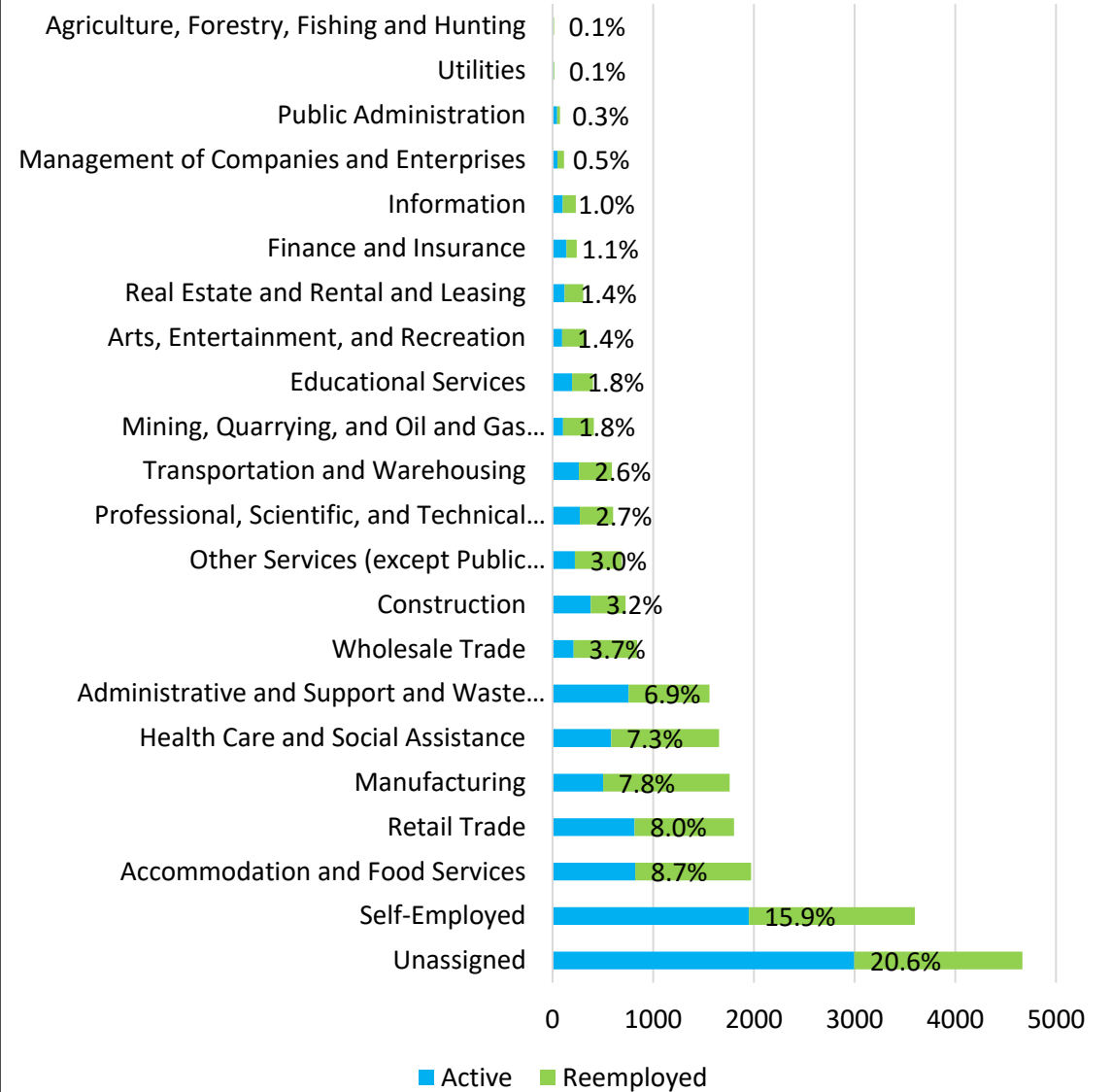
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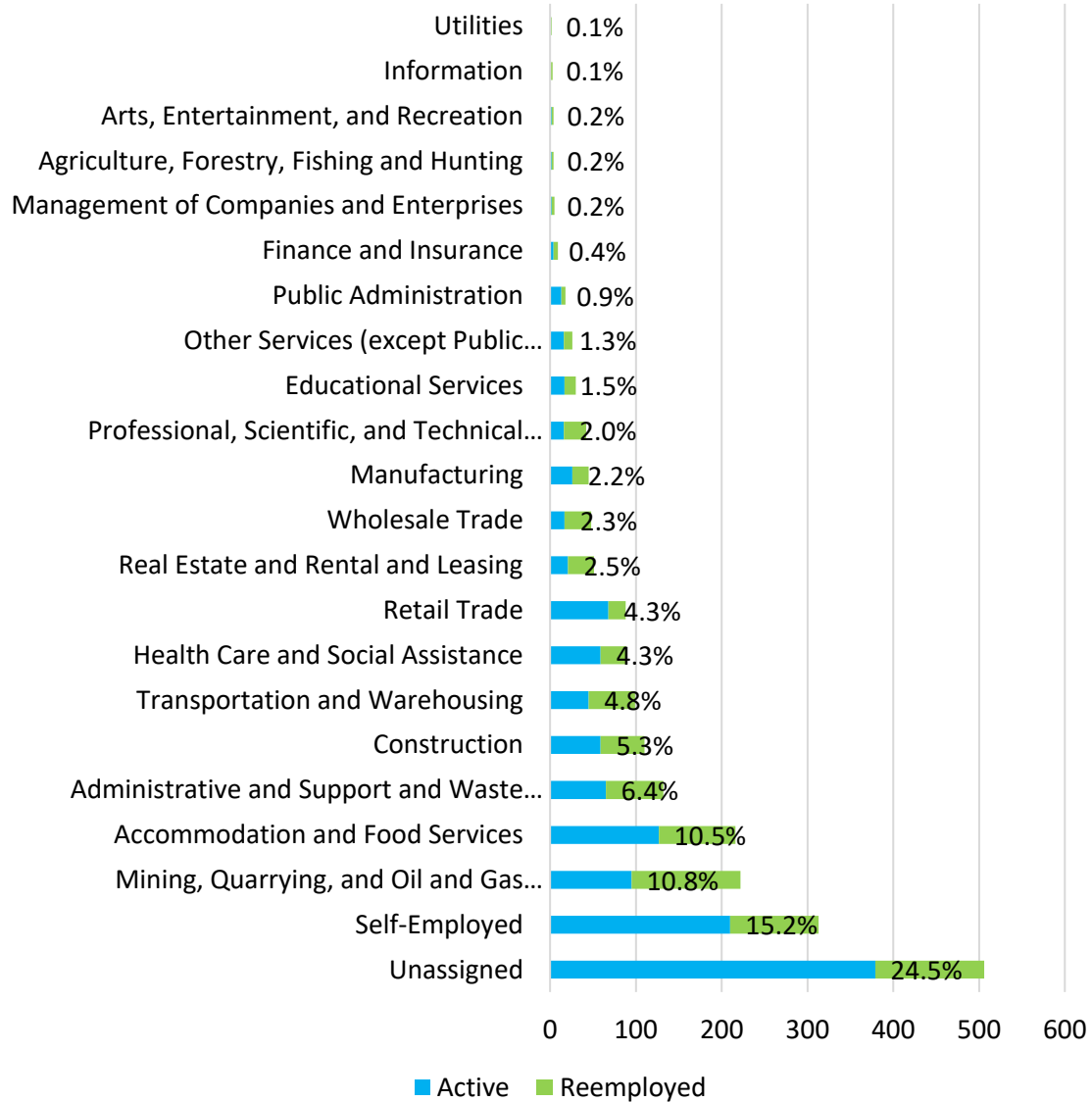
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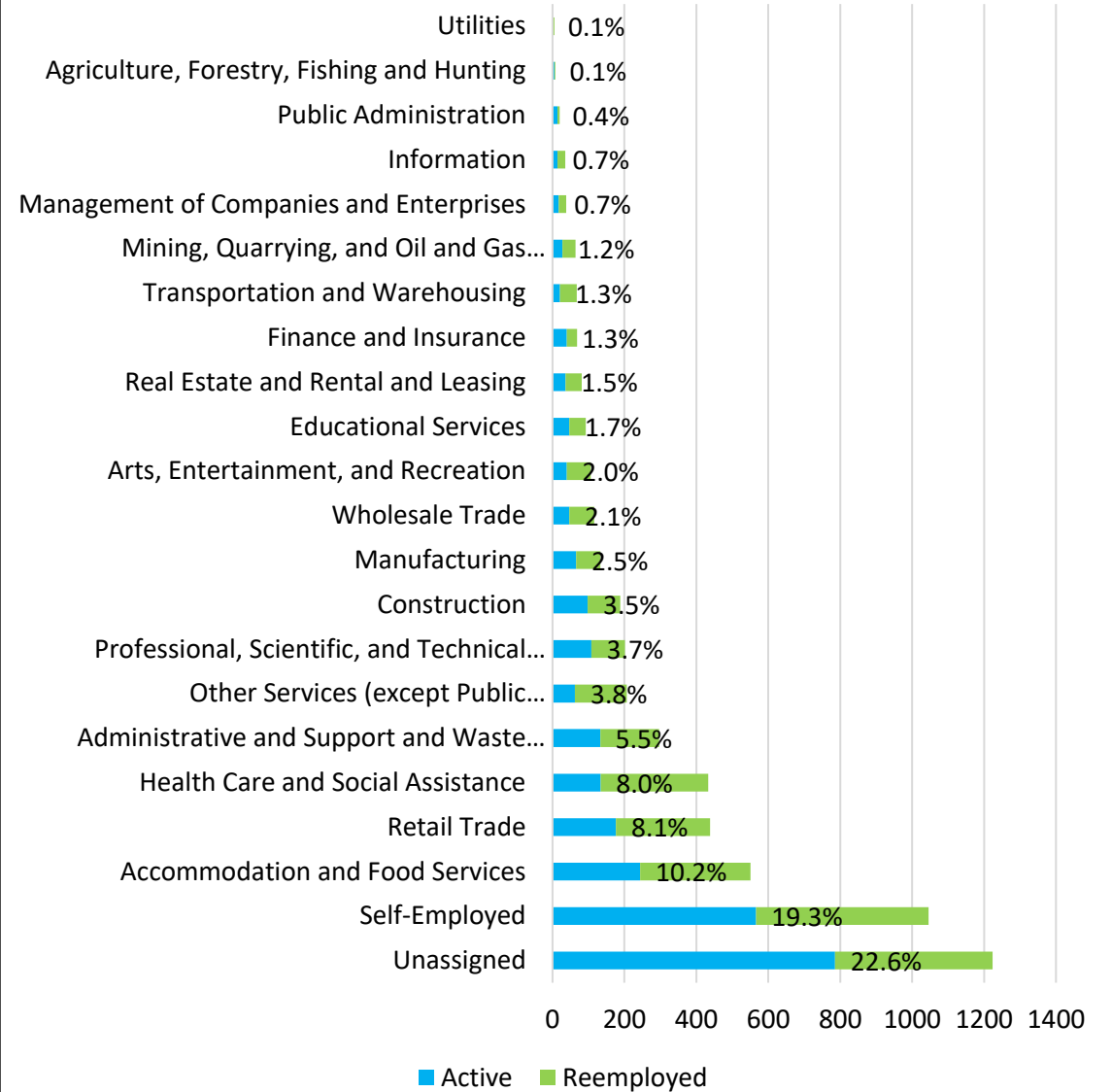
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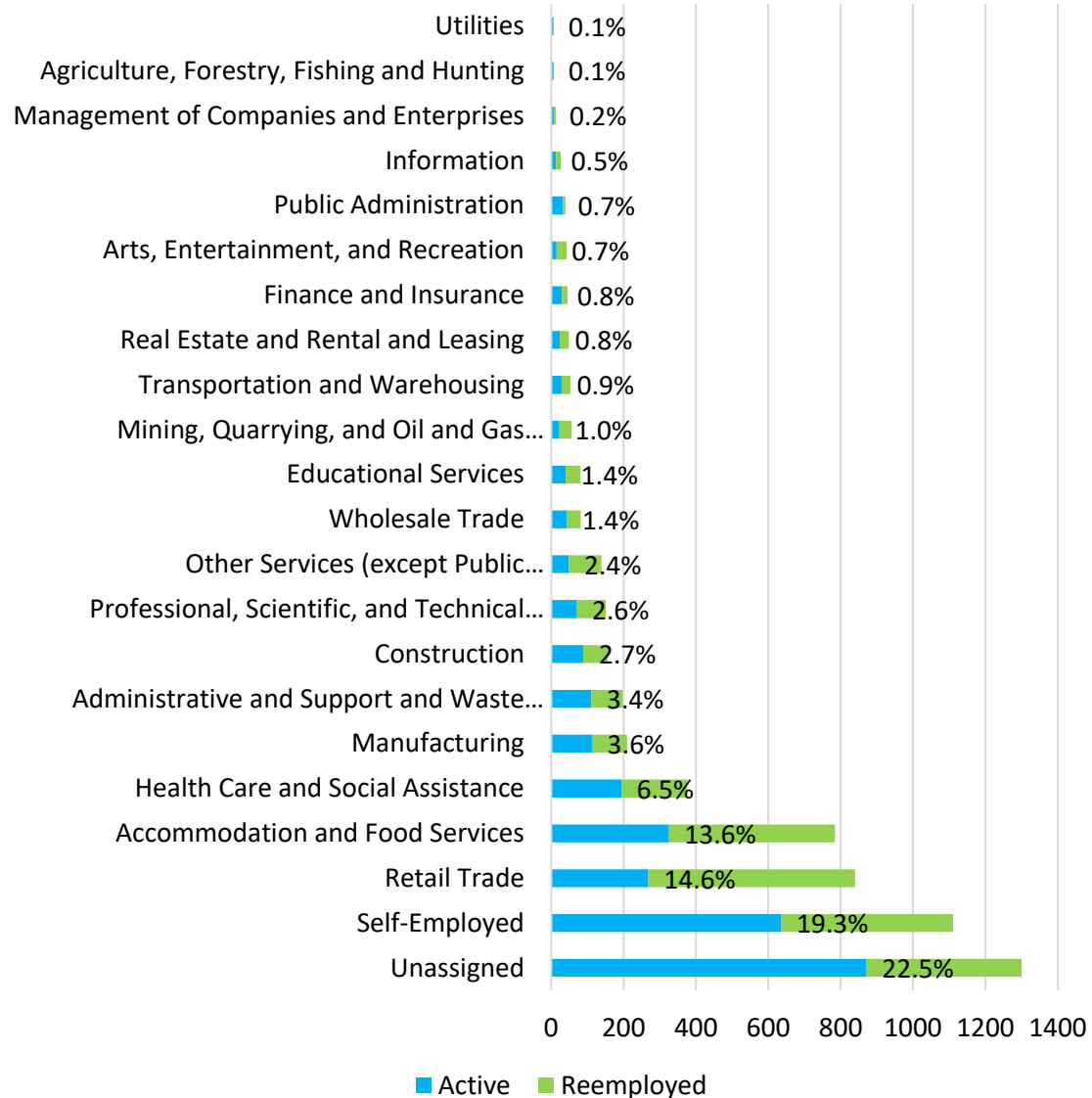
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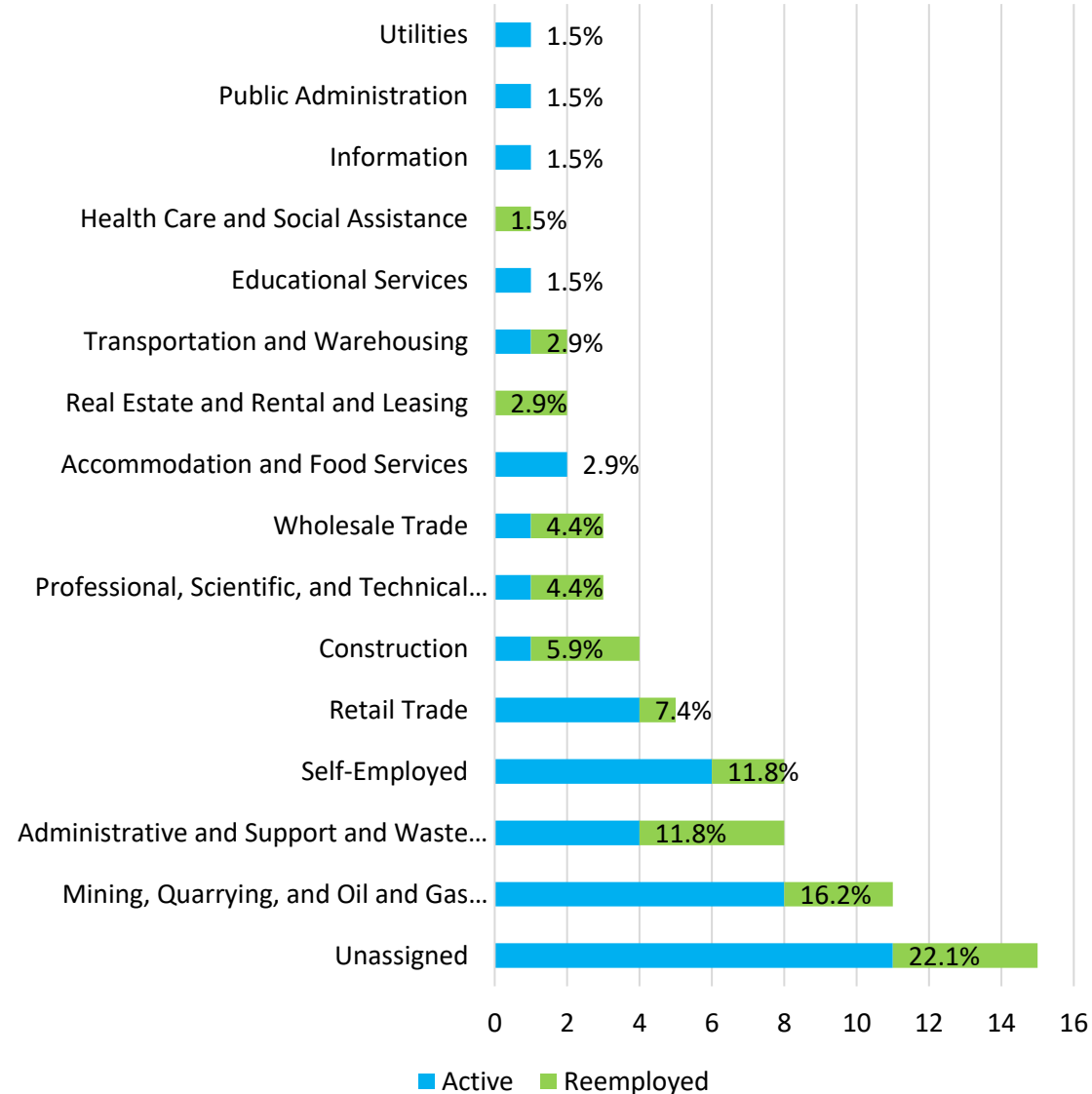
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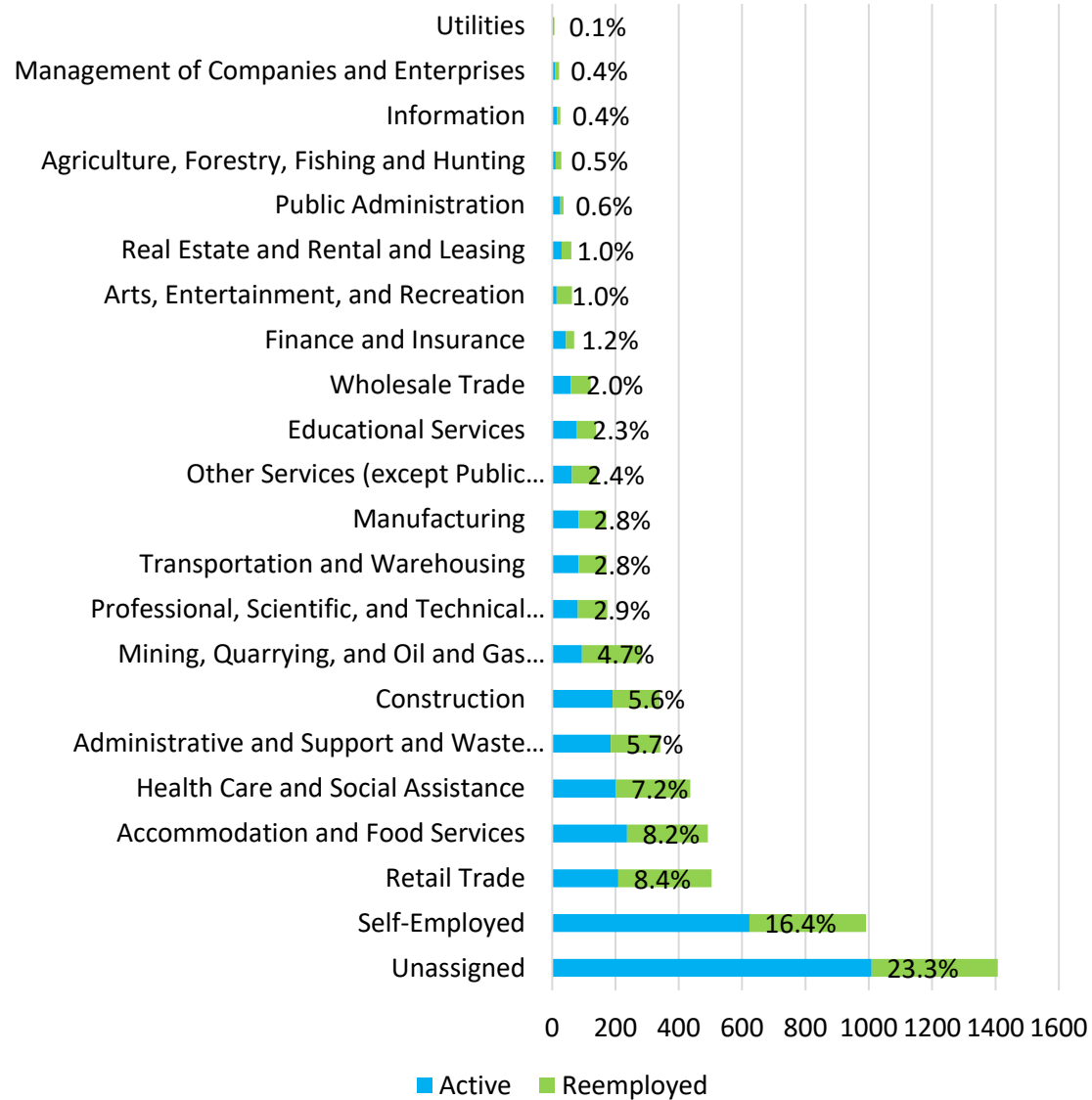
Kerr



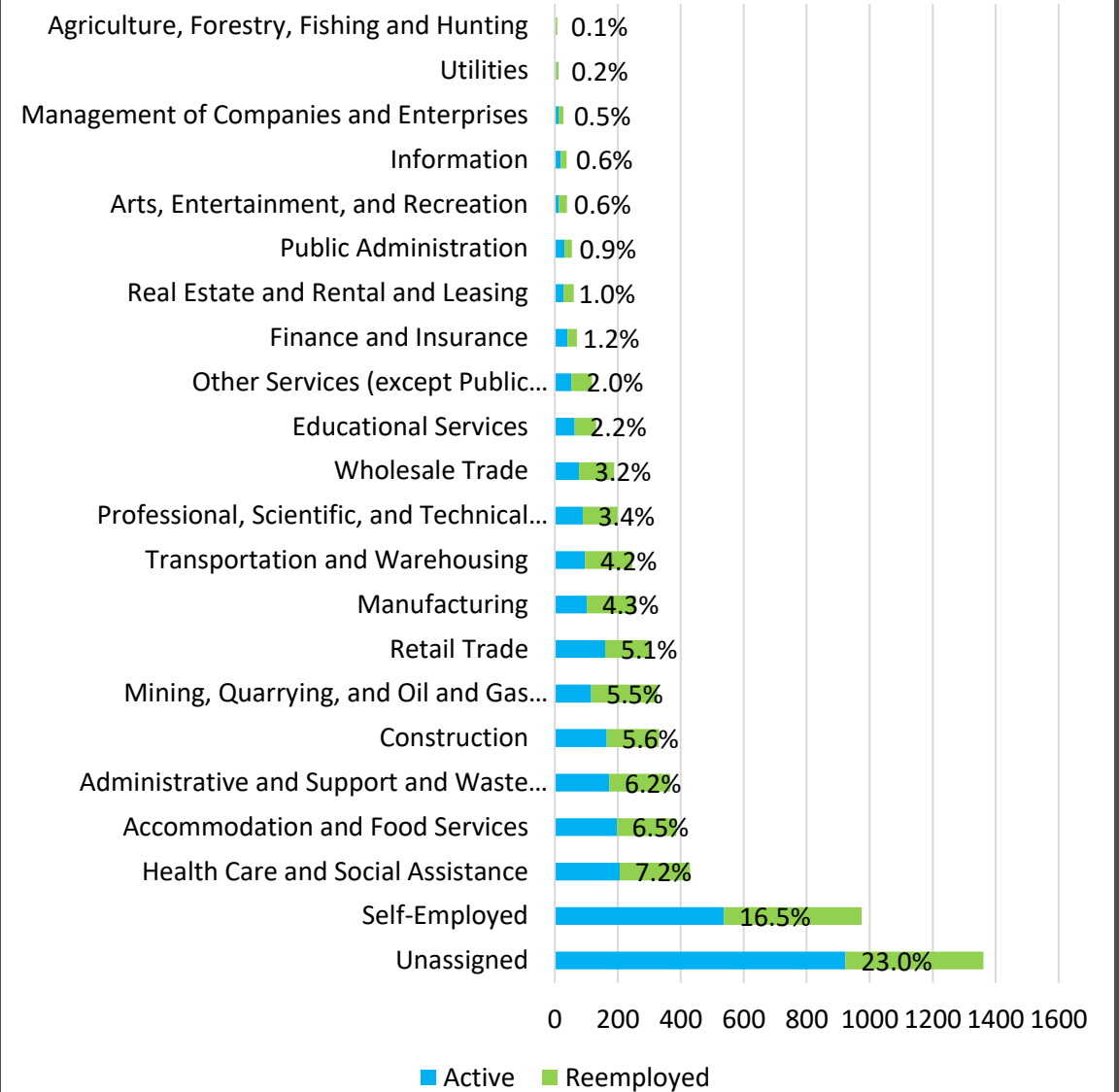
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Medina



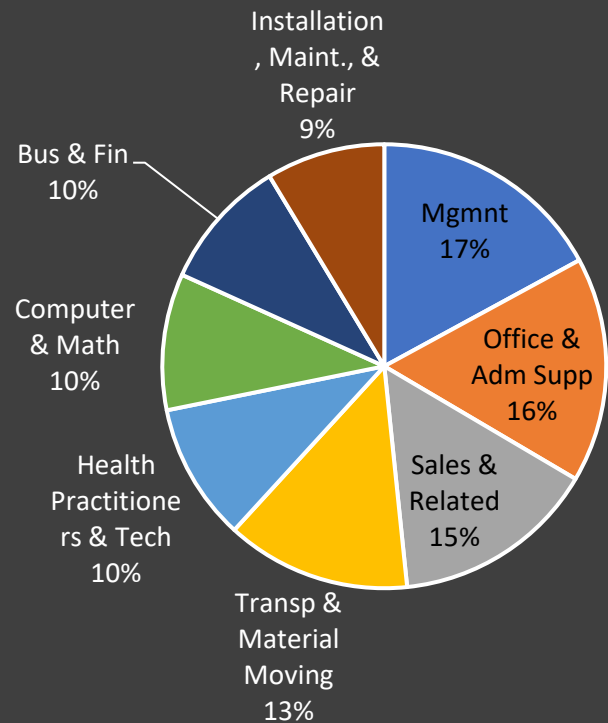
Wilson



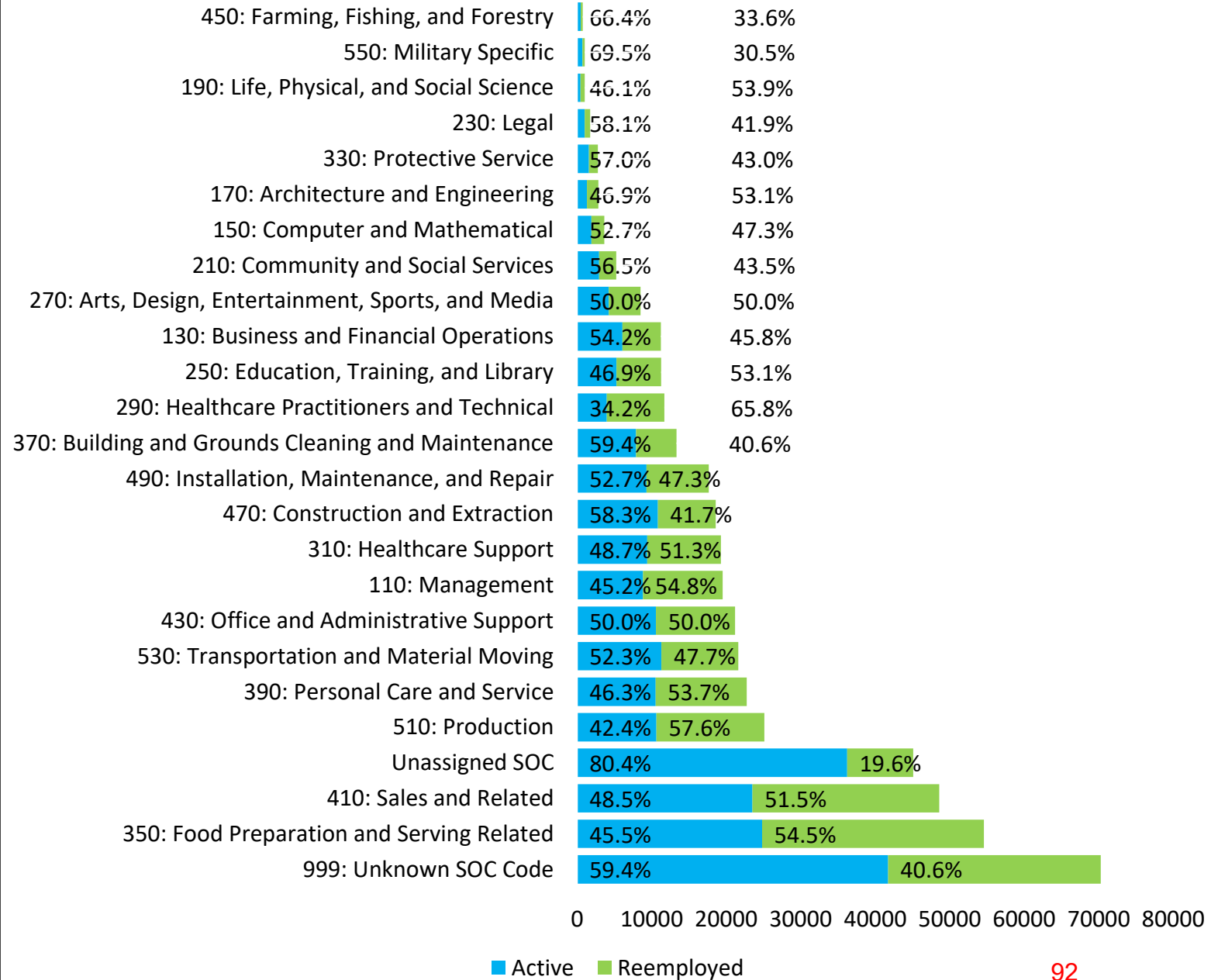
Unemployment Insurance Claimant Data

Published June 28, 2021

Occupations with 50% of Job Postings in May 2021



Claimants by Occupation March 1, 2020 to June 18, 2021



Unemployment Insurance Claimant Data

Published June 28, 2021

Additional important information about the data.

- **New TWC Data.** TWC has worked on providing Workforce Solutions Boards with UI Claimant data. This report uses this new dataset.
- **Claimants by County.** This new format now uses the County of residence as provided by TWC as opposed to the county associated with the ES Offices where claimants filed their claims. By doing so, summary information for some tables and figures vary from what was previously reported particularly for County aggregate data and Industry by County.
- **Multiple Claims.** Workers may and do file multiple UI claims. Because of this, claimants may count more than once depending on how the data are aggregated. For instance, one worker may have filed two claims in different weeks for different industries and occupations – the claimant will count once for each week and once for each industry and occupation.
- **Missing Information.** Many records have missing information. Thus, summary information will vary. Depending on the information that is available, for instance, aggregating by sex will show different total numbers than aggregating by race/ethnicity.
- **Slicing Data.** Every time the data are sliced using one or more characteristics, the aggregate summary information will vary and not necessarily coincide with other summary information.
- **Residence and Place of Claim.** Claimants can reside outside the 13-county area and file their claim(s) in a WSA ES Office. This presents a different challenge. When summarizing by county, which is based on WSA ES Office location and their respective geographic assignments, the claimant will be counted for counties in the Alamo area. If the zip code that the claimant entered, however, is not fully or partially contained by a WSA county, then we exclude those zip codes and claimants with zip codes that are outside of the area will not be counted. Thus, the total number of claimants by location, county, city, or zip code, will vary.
- **Location.** Summary of claimants using certain administrative boundaries, such as City Council Districts or Bexar County Commissioner Precincts, are generated through geocoding of the addresses that claimants enter when applying for UI. Because claimants enter their address, these contain errors, misspellings, and other information that prevents the address from being identified in a map. There also may be addresses that are not yet coded into the US Census database and captured by the Address Locator. The way street address and number information are entered also impact geocoding (e.g., E Travis as opposed to Travis E.). Thus, the numbers reported for these administrative boundaries will generally involve an undercount. About 90% of addresses do get geocoded so the entire set of geocoded addresses reflect an undercount of approximately 10%. Each of the smaller administrative boundaries could include 90-100% of addresses, but it is not feasible to determine a precise undercount number within that range for smaller geographical/administrative areas.

Unemployment Insurance Claimant Data

Published June 28, 2021

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Data Sources

- TWC UI Claimant data.
- Sybase InfoMaker ad hoc report using vw_claim_instance.
- EMSI for Jobs in 2019, Avg. Wages, job postings, and similar information.
- QCEW/BLS data for employer counts by industry.
- Burning Glass for job posting information.
- ArcGIS Business Analyst for employer/business information.

Methodology

- Counts mostly based on individuals using ssn, dob, and claim file date.
- For industry and occupation information, merged TWC data with ad hoc data using ssn, dob, and date claim was filed (involves ~3-5% margin of error).
- ArcGIS was used for geocoding of residential addresses and mapping spatial information.
- All of the analysis except the mapping was done using the R statistical software.

Definitions

- *Claimants*: includes all claimants regardless of type of claim or reason that the job seeker separated from the last employer that he/she had before filing.
- *Claim file date*: The date that the claimant filed his/her initial and/or additional UI claim.
- *Automation Index*: EMSI's potential automation risk based on job task content – derived from ONET work activities, combined with data of Frey and Osborne to identify risk and resilience tied to automation.