



OVERSIGHT COMMITTEE MEETING

Workforce Solutions Alamo
100 N Santa Rosa Ave
San Antonio, TX 78207
May 28, 2021
10:45 AM

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the Agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of meeting. Questions relating to these rules may be directed to Linda G. Martinez at (210) 581-1093.

To protect the health of the public and limit the potential spread of COVID 19 as directed by Governor of Texas, Bexar County and City of San Antonio, WSA will hold this meeting via videoconferencing. The meeting will be held in compliance with the suspended provisions of the Texas Open Meetings Act. For those members of the public that would like to participate, please call toll-free 1-877-858-6860, which will provide two-way communications through a speaker phone. For additional information, please call Linda G. Martinez, (210) 581-1093.

I. CALL TO ORDER AND QUORUM DETERMINATION

Presenter: Dr. Mark Niederaur, Chair

II. DECLARATION CONFLICT OF INTEREST

Presenter: Dr. Mark Niederaur, Chair

III. PUBLIC COMMENT

Presenter: Dr. Mark Niederaur, Chair

IV. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION) MEETING MINUTES – MARCH 5, 2021

Presenter: Dr. Mark Niederaur, Chair

V. BRIEFING

Presenter: Mr. Mark Milton, COO

- a. Operational Updates
- b. Performance and Programs Reports

VI. BRIEFING: QUALITY ASSURANCE

Presenter: Ricardo Ramirez, Director Quality Assurance

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- a. Quality Assurance - Monitoring Report

VII. CEO REPORT

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Presenter: Mr. Adrian Lopez, CEO

- a. Unemployment Claims and Unemployment Rate
- b. Employer Events

VIII. CHAIR REPORT

Presenter: Dr. Mark Niederaur, Chair

IX. Executive Session:

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 – Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 - All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas;
- c. Pending or Contemplated Litigation; and
- d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and Employees of Workforce Solutions Alamo.

X. ADJOURNMENT

Presenter: Dr. Mark Niederaur, Chair



OVERSIGHT COMMITTEE MEETING MINUTES

Workforce Solutions Alamo
100 N. Santa Rosa, Suite 120
San Antonio, TX 78207

MARCH 5, 2021

9:00AM

WSA BOARD MEMBERS: Dr. Mark Niederaur (Chair), Dr. Sammi Morrill, Ms. Leslie Cantu, MS. Jamie Allen (9:04AM), Ms. Elizabeth Lutz, (9:02AM). Eric Cooper, Tony Magaro, Frank Crowder, Yousef Kassim

WSA BOARD STAFF: Adrian Lopez, Mark Milton, Dr. Andrea Guerrero-Guajardo, Linda G. Martinez, Angela Bush, Louis Tatum, Aaron Smith, Barbetta Womack, Trema Cote, Gabriela Horbach, Jessica Villarreal, Cristina Bazaldua, Michael DeFrees, Melissa Sadler-Nitu, Ricardo Ramirez, Robert Corral, Joshua Villela, Manual Ugues, Brenda Luna, Esther Metcalf, Frank Martinez, Vickie Reece

LEGAL COUNSEL:

PARTNERS: Pooja Tripathi, Alex Lopez

AGENDA

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During the Public Comments portion of the meeting (Agenda Item 3), the Public may type their name into the chat box or unmute themselves and state their name.

The meeting host will call each member of the public for comments, in the order their names were submitted.

I. CALL TO ORDER AND QUORUM DETERMINATION

Presenter: Dr. Mark Niederaur, Chair

The meeting was called to order at 9:00AM

II. DECLARATION CONFLICT OF INTEREST

Presenter: Dr. Mark Niederaur, Chair

There are no conflicts of interest.

III. PUBLIC COMMENT

Presenter: Dr. Mark Niederaur, Chair

There are no public comments.

IV. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION) MEETING MINUTES – November 13, 2020

Presenter: Dr. Mark Niederaur, Chair

Upon motion by Mr. Eric Copper and 2nd by Ms. Leslie Cantu, minutes for November 13, 2020 were approved. Committee unanimously approved and motion carried.

V. BRIEFING

Presenter: Mr. Mark Milton, COO

○ Operational Updates

- Mr. Mark Milton, COO, provided an Operational update to the Oversight Committee.

○ All Centers are currently open to the public and are receiving clients (appointments and virtually). All parking lots are equipped with WiFi as well. COVID has impacted our normal operating schedule due to temporary center closures for deep cleaning after exposures.

○ Bexar County and COSA projects continue to move forward. We are currently trending above goal in training enrollments, but behind in OJT

○ WSA has been approved by TWC to add vocational skills training to the Disaster Dislocated Worker Skills program (approximately \$1.1 million of the total \$4 million award).

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- Child Care is trending at 92% for children served (goal is 95%) and anticipate being on target by the end of March.
- We are working closely with C2 to develop the sector-based model for business and industry where there will be a focus on specialized recruitment for business. C2 Global has brought in a new Deputy Director to oversee this project and work closely with staff.
- WSA is currently managing 20 different grants and special programs funded by either TWC or Local partners.
- Dr. Sammi Morrill asked, “Operationally for these types of reports, do you have a compliance or a grant compliance system that is used to track or are they tracked manually?”
- Mr. Milton replied most of those are tracked manually. We have a master calendar and spreadsheet where we have our current performance on all those grants and programs. We do not have a universal system. We use our SharePoint system to track, and we have a project plan for each of those different grants of where we stand on those specific programs.
- Mr. Milton updated the Oversight Committee on COSA- Train for Jobs SA and Bexar County Strong
- COSA- Train for Jobs SA
 - March 1st COSA submitted an amendment to WSA for the final 6 months of the program. Additional funding to support more long-term training is the significant change.
 - Projections remain on track for the overall project – Long Term Training is more popular than originally expected.
 - Working through customer service issues and responses from clients – stipends processing has not been a clean process up to this point.
- Bexar County Strong
 - OJT has been a gap for WSA - Trending well under target.
 - Individuals enrolling and completing training remains well ahead of goal.
 - Referrals to case administrator agencies has not occurred at the originally anticipated rate.
 - Expenditure rates are well ahead of projections.
 - Beginning March 1st, we will be focusing on no new participants and clearing our pipeline, training completion and job placement.
 - We have had significant challenges securing case advances from the county to operate the program.
 - Dr. Niederaur asked how much of the OJT behind correlates with the peak of the pandemic.
 - Mr. Milton replied, it does tie specifically to the pandemic and unfortunately, we have seen clients that are not interested. We are essentially presenting two options, a work option, and the on-the-job training option. Individuals are heavily pursuing the training option. Part of the OJT is employment is not guaranteed at the end of that experience. Essentially, the client can earn a wage, but they may not have that job at the end of the program. This is not as lucrative as an

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- option for a client who can also choose the training route and have a stipend in their pocket while going through that program.
- Chairwoman Cantu questioned the significant challenges with the cash advances and what kind of impact it was having on WSA.
- Mr. Milton answered the County does not provide cash advances and C2 Global has putting funds upfront to ensure we are able to provide the services to our clients as quickly as possible. We have also brought this to the County, and they have been very supportive and processing our invoices as quickly as possible. Unfortunately, we are working on approximately 2-3 weeks delay for being reimbursed by the County.
- Chairwoman Cantu also asked if this was understood at the beginning of the process or were we under the impression there would be no cash advances?
- Mr. Milton stated this was an issue we did not anticipate upfront. Due to the rapid flow of clients coming in daily, the expenses begin to add up quickly.
- Mr. Milton provided a Success Story Spotlight: Rita Lugo. She joined the WIOA YES! Program with the support of SERCO in Atascosa County. She had limited work experience and skills. Her SERCO Case Manager helped her build her skills/resume. Chief Sanchez of the Pleasanton Police Department inquired about the program and how the PPD could help. Rita interviewed with the PPD, was excellent, and she began the Work Experience Program on 10/2020 as an office clerk. She excelled and was eventually promoted to Police Dispatcher/ Telecommunication Operator. At the end of her 3rd month Rita was speaking and dispatching emergency calls to the police officers of the Pleasanton Police Department.
- Mr. Milton spoke to the recent events that were held.
 - OW Lee Furniture Co. in Comfort, Tx – WSA is assisting in the hiring of over 200 jobs.
 - Logistics & Warehouse Virtual Job Fair held on 2/11/21- 200+ attendees referred to open positions in our network.
 - First of its kind- TOYOTA - Drive Through Job Fair: 450 Cars! 350+ Applicants Moving to Hire
- Performance and Programs Reports
 - Child Care Update
 - Average Children Served Per Day – 95% is Goal (9,544 children) – At the end of Jan, WSA is at 92% (8,800 children)
 - TWS implemented a freeze on new enrollments.
 - Full state participation challenge
 - WSA is currently at 96% (9,934 children) for unofficial numbers for February.
 - Currently tracking our Dislocated Worker, DW, Employment Measure – Currently 12 individuals short of the benchmark.

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- We did see individuals in this program lose their job or become furloughed due to the pandemic.
- Youth placements are slightly under goal as we experience additional job loss for this group during the pandemic.
- Youth and WIOA are two programs that we will continue to monitor and update the Oversight Committee.

VI. Briefing: Quality Assurance

Presenter: Ricardo Ramirez, Director Quality Assurance

- Mr. Ricardo Ramirez provided the Oversight Committee a briefing on Quality Assurance activity, including an updated timeline, progress, and outcomes.
- Monitoring goals include the following: maintain TWC monitoring certification for WSA, automate and streamline systems, incorporate additional audits to minimize subcontracted costs, complete monitoring of projects on a more frequent basis (e.g., twice a year instead of yearly).
- TWC Monitoring
 - Project Trade Adjustment Assistance, (TAA), – Q4- 2020 Agency – C2 Global - began 12/07/2020 submitted records 12/07/2020.
 - Project National Dislocated Worker, (NDW), –C2 Global - began 01/15/21; submitted records 03/22/21.
 - Project Annual Monitoring – required for all agency – schedule pending.
- Subcontracted Fiscal Monitoring (\$127,105) is conducted to assist the Board of Directors/Oversight Committee to determine whether to renew contracts with current contractors. The estimated subcontracted costs for financial monitoring \$127,105, and for program monitoring \$120,000 (total of \$247,000). We estimate completion will be August.
 - SERCO began monitoring on March 5, 2021 and completed on May 13, 2021.
 - C2 Global Prof. Services began monitoring on April 1, 2021 and will be completed on June 30, 2021.
 - City of San Antonio began monitoring on May 1, 2021 and will be completed on July 13, 2021.

VII. CEO Report

Presenter: Mr. Adrian Lopez, CEO

- Unemployment Claims and Unemployment Rate
- Mr. Lopez provided an overview of the unemployment claims and rates to the Oversight Committee.
- He reported this is based on 341,120 total unique claimants filing a claim from 02/28/2020 through 01/29/2021.
- New claimants during the previous two weeks (excluding most recent week which is incomplete) averaged 5,677.
- During the week of January 4, there was an increase to over seven thousand.

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- He mentioned there were approximately 30K claimants every month and the last two months, a slight downturn to the number of claimants. For example, this number has been reduced to about 26K in January.
- Mr. Lopez showed a graph of the claimants by county and specifically noted Comal County is struggling with 18,440, 28.1% and Guadalupe County struggling with 16,920, 25.8%.
- Mr. Lopez also pointed out claimants by sex, male vs. female. An alarming 172,884, 50.7%, female have applied for unemployment compared to the male population, 168,287, 49.3%. While the pandemic has impacted all workers regardless of sex, females have borne more of the brunt; 1.3% more females have filed for unemployment than males.
- Mr. Lopez continued with stating, between February 28, 2020 to January 29, 2021 there have been 8,097 individuals applying for unemployment that have self-disclosed they have a disability.
- WSA will provide this data to the Vocational Rehab side of Texas Workforce Commission to develop strategies to meet the needs of this population.
- Mr. Lopez addressed industry sectors that are most affected by unemployment claimants.
 - Accommodation and Food Service – 57,924, 17%
 - Retail Trade – 35,090, 10.3%
 - Health Care and Social Assistance – 33,172, 9.7%
 - Administrative and Support and Waste – 31,240, 9.2%
- Mr. Lopez updated the Oversight Committee on the unemployment rates.
 - 7.1% unemployment rate for Texas
 - 6.4% unemployment rate for Bexar County, San Antonio metro area
 - 6.4% overall for the Workforce Development region
- Centers are continuing to stay busy assisting clients and providing services. Since the beginning of the fiscal year, October 1, 2020, we have serviced 17k clients.
- Since October 1, 2020 we have had approximately 23,500 contacts and of those 2100 have been placed in jobs.
- The Business Service Reps have received 9500 job orders, which means they are working closely with employers to assist with posting jobs, and we have approximately 150,000 job seekers.
- Ms. Cristina Bazaldua, Director, Government and Public Relations, updated the Oversight Committee on upcoming events and social media engagement.
 - Since January, social media following has increased to 600 new followers.
 - We have established a partnership with KSAT and it will begin next week. We will be on Good Morning San Antonio to launch a collaborative effort with Brooks City Base on a virtual job fair.
 - Ms. Bazaldua also asked Oversight Committee members to update their LinkedIn accounts. Their profile pictures will be used on the on a business profile.
 - March 31st, East Houston grand opening and ribbon cutting ceremony.

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- Mr. Lopez informed the Oversight Committee WSA recently signed a letter of support for Alamo Colleges. Dr. Sammi Morrill invited WSA to be a partner on her proposal to the Trellis Foundation. WSA also provided a letter of support for SA Works for a proposal submitted to Trellis Foundations.
- Alamo Colleges also submitted a proposal for a \$1M skills development fund that will support people who are be trained and employed by Navistar.

VIII. Chair Report

Presenter: Dr. Mark Niederaur, Chair

- Appreciates the staff and all the highpoints that all presentations provide.

XI. Executive Session: None

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X. Adjournment

Presenter: Dr. Mark Niederaur, Chair

Mr. Eric Cooper motioned to adjourn the meeting and 2nd by Dr. Sammi Morrill. Committee unanimously approved, meeting adjourned at 9:58am.

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MEMORANDUM

To: Oversight Committee

From: Adrian Lopez, WSA CEO

Presented by: Mark Milton, Chief Operating Officer

Date: May 28, 2021

Subject: Briefing Regarding Programs & Performance Report

Summary: This item is to provide an update of and highlight elements related to Programs and Performance.

Analysis:

- 1) **TWC-Contracted Performance:** Meeting and/or Exceeding 14/15 TWC-contracted performance measures. Plans are in place to improve WIOA DW Post Qtr. Earnings.
- 2) **Special Grants & Other Initiatives:**
 - 90% of staff are back in facilities full time. All Centers are currently open to the public and are receiving clients (**appointments and virtually**). All parking lots are equipped with WiFi as well.
 - Bexar County and COSA projects are in progress and production is being made on each. **Training is projecting on schedule and OJT is behind. We are not accepting new enrollees into either program at this point until the pipeline of clients ins cleared.**
 - WSA is pursuing two new Skills Development Grants – Boeing and Lonestar National Bank at approximately \$500,000 total to train and upskill workers in these populations. JET grants with 3 ISD's have been executed.
 - WSA conducted 6 significant hiring events in spring with over 500 job seekers attending in total.
- 3) We are working closely with C2 to develop and formalize the sector based model and have developed a new scorecard for tracking performance.

4) Childcare enrollments are exceeding goal at 97% (up from 93% last reporting period).

5) **Special Grants and Initiatives**

WSA is currently managing 20 grants or special programs outside of the traditional TWC formula funding streams.

Alternatives:

No alternatives are being considered at this time.

Fiscal Impact:

We have seen an increase in funding for our Disaster Dislocated Worker funding of \$3.5 million and a decrease of CARES funding by \$3.2 million.

Recommendation:

Recommendation is to approve the plan as highlighted above.

Next Steps:

Next steps will be to continue to monitor the centers that are open and ensure we are safely serving the community and protecting our staff. In addition, we will be monitoring all current active grants and special programs.









Performance and Programs Briefing

Mark Milton, WSA COO

5/28/21



Operational Updates

Item	Description	On target
1	Majority of staff are back in facility full time. Staff are also utilizing a hybrid model of teleworking and providing assistance virtually where possible. Gov. Abbot's recent announcement on UI will impact traffic in centers.	
2	Bexar County and COSA projects are in final phases. We are currently trending above goal in training enrollments, but behind in OJT.	
3	We are working with C2 to increase enrollments into the WIOA program. Currently slightly behind schedule but anticipate catch-up occurring in Q2 of 2021.	
4	WSA has been approved by TWC to add vocational skills training to the Disaster Dislocated Worker Skills program (approximately \$1.1 million of the total \$4 million award)	
5	Child Care is trending at 97% for children served (goal is 95%) and are on track for the month.	
6	We are working closely with C2 to develop the sector-based model for business and industry where there will be a focus on specialized recruitment for business.	
7	WSA is currently managing 20 different grants and special programs funded by either TWC or Local partners.	
8	TANF Expenditure rates are lower than the initial projections for this month in the performance period. TWC is not requiring clients to search for work and fewer employment activities are being conducted. Plan is in place to improve spend and staff are meeting weekly to discuss strategies.	

COSA – Train for Jobs SA

Date: 05/13/21		reports are due on the								
Agency: Workforce Solutions Alamo										
		Pgm.	JAN	FEB	MAR	APR	MAY	Pgm	YTD	YTD
		Total						Total	Actual	% Ach
Intake & Assessment	PROJECTED	575	300	140	140	140	140	1,848	894	
	ACTUAL	680	118	138	133	92	22		1183	132%
Case Management	PROJECTED	242	110	113	145	144	140	1,451	894	
	ACTUAL	680	118	138	133	92	3		1183	132%
Short Term Training	PROJECTED	140	100	100	40	40	40	600	460	
	ACTUAL	192	20	33	21	38	30		334	73%
Long Term Training	PROJECTED	15	10	10	100	100	60	500	295	
	ACTUAL	171	24	44	28	26	30		323	109%
Administer Stipends	PROJECTED	107	70	70	70	70	70	802	457	
	ACTUAL	156	39	72	41	50	180		538	118%
ify Small Business for OJT Place	PROJECTED	153	0	0	0	0	0	153	153	
	ACTUAL	51	40	30	10	0	0		131	86%
Place Participants in OJT	PROJECTED	20	0	3	10	10	10	45	45	
	ACTUAL	3	0	3	6	4	0		16	36%
Place Participants in Jobs	PROJECTED	0	0	20	20	30	40	660	110	
	ACTUAL	0	0	5	12	26	5		48	44%

- WSA and COSA are negotiating the amount of funding needed per line item to ensure successful completion of program. WSA will NOT utilize all funding for stipends and has asked the COSA to invest more funding into their resident's long term training goals.
- Short and Long term training goals have been adjusted from original projections.
- Placements are expected to occur over summer and beyond as more students complete their training.

Bexar County Strong Metrics

		AUG	SEPT	OCT	NOV	DEC	JAN	FEB	Mar	Apr	Pgm	YTD
											Total	% Ach
Screened	PROJECTED	500	800	800	800	400	400	200	0	0	3,900	
	ACTUAL	893	1025	975	103	503	250	182	95	95	3931	101%
Job Readiness/Case Mgmt	PROJECTED	150	200	200	150	50	50	30	0	0	830	
	ACTUAL	171	203	133	20	80	21	115	124	0	867	104%
Training	PROJECTED	0	60	70	60	20	30	20	40	40	340	
	ACTUAL	0	63	107	75	24	28	35	75	55	462	136%
Completed Training	PROJECTED	0	0	10	33	40	30	18	50	50	231	
	ACTUAL	0	0	9	73	48	38	40	39	25	272	118%
Place Participants in OJT	PROJECTED	0	20	40	30	40	50	50	0	0	230	
	ACTUAL	0	0	16	0	0	4	3	0	0	23	10%
Place Participants in Jobs	PROJECTED	0	0	10	10	10	10	10	10	20	80	
	ACTUAL	0	0	11	6	16	5	10	32	17	97	121%
Referred to Case Administrator	PROJECTED	50	50	50	50	50	50	50	50	50	450	
	ACTUAL	0	10	12	21	10	9	6	200	200	468	104%

- OJT has been a gap for WSA - Trending well under target
- Individuals enrolling and completing training remains well ahead of goal.
- WSA has referred over 400 clients to project Quest.
- Expenditure rates are well ahead of projections.
- Beginning March 1st, we will be focusing on no new participants and clearing our pipeline, training completion and job placement.

Highlighted Special Grants and Projects

Grant/Initiative	Description	Funding
*JET Grant	WSA is working with Boerne ISD CTE program to secure funding to purchase IT equipment to train 100+ HS students annually in Security Analysts, CISCO, and CompTIA	\$101,000
JET Grant	WSA is working with Ingram ISD CTE program to secure funding to purchase equipment to train 80+ HS students annually in Welding and related occupations.	\$91,000
JET Grant	WSA is working with Southside ISD CTE program to secure funding to purchase equipment to train 100+ HS students annually in Welding and related occupations.	\$83,000
Skills Development Grant	Lonestar National Bank – in partnership with Cameron County and Lower Rio WF Boards, WSA is working with TWC to secure funding to train approximately 100 employees in banking/finance positions with the Lonestar National Bank.	\$200,000
Skills Development Grant	WSA is working with Boeing on a potential SDF grant to train workers in aircraft repair and maintenance positions.	Pending

*JET Grant – Jobs and Education for Texans

WSA works with graduates to place the students upon completion of the programs.

Success Story Spotlight

“Mark”



WIOA Adult:

- 23 Years experience in a non growth occupation;
- Completed Pre-employment Skills Training;
- Obtained CDL with WIOA funding;
- Gained employment as a truck driver

“Nakiera”



TANF/Choices:

- Unemployed upon entry into WSA;
- Obtained financial resources and supportive services;
- Obtained Child Care for her 3 kids;
- Attended JRT and Work Experience;
- Got a FT job w/Wal-Mart w/benefits

“Martha”




WIOA Dislocated Worker


- Laid off from previous job of 5 years;
- Utilized WIOA to help with skills upgrading and support services;
- Attended training for Certified Business Accounting Specialist;
- Completed successfully with honors!

RECENT EVENTS

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Workforce Solutions Alamo brings you
BRIDGING THE GAP



TO CONSTRUCTION, HEALTHCARE, AND IT

This event is for graduates or soon to be graduates of programs in Construction, Healthcare, Information Technology or any field.
This event features subject matter experts, live speakers and a virtual job fair!

Saturday, May 22, 2021 from 10 AM - 2 PM

Virtual Event for ages 18-24 in Construction, Healthcare, & IT

YES! Workforce Solutions ALAMO AmericanJobCenter THE BEST 985

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PNC Bank Hiring Event East Houston Career Center



Employer: PNC Bank | Hiring for 100 Customer Care Center Representatives

May 19, 2021 from 9 AM - 12 PM and 1 PM - 3 PM | 4535 East Houston Street, San Antonio, TX 78220

NEW BRAUNFELS FOOD BANK IN PERSON JOB FAIR



Multiple High Paying Industries | Potential Onsite Interviews

Summer Earn And Learn



Employers
Wanted!

BUSINESS IMPACT:

- Would you like your business to make a positive impact?
- Would you like to provide Work Experience and On The Job Training to students with disabilities?
- Summer talent is provided to your business with the possibility of continued employment.
- Be an employer that equips and empowers inclusivity.

MORE ABOUT SEAL:

- SEAL exposes students to professional opportunities through a paid short term program (5 weeks and up.)
- Wages and Workers Compensation are paid directly to participants by Workforce Solutions Alamo.

Have your business join this Statewide Initiative!

LEARN MORE!

Atascosa, Bandera, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina and Wilson County Employers please call **(210) 954-8933**.
Bexar County Employers please call **(210) 784-8595**.

www.WorkforceSolutionsAlamo.org/SEAL



Workforce Solutions Alamo is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Please request reasonable accommodations at least 48 hours in advance. Texas Relay Numbers: 1-800-735-2689 (TDD) or 1-800-735-2688 (Voice) or 711.

Child Care Overview

BCY21 CHILD CARE PERFORMANCE MEASURES: MARCH 2021

Performance

Timeframe	# of Units	BCY21 Target	% Attainment	Status
Year to Date (YTD) Average Kids Per Day (10/01/20 - 09/30/21)	9,280	9,544	97.23%	MP

Month	Goal	Actual YTD Units	Percent of Goal	Monthly Bexar CCDF Investment	Monthly Rural CCDF Investment
October	9,544	8,660	90.74%	\$ 3,551,940.83	\$ 902,215.59
November	9,544	8,673	90.87%	\$ 3,416,064.10	\$ 830,470.53
December	9,544	8,776	91.95%	\$ 3,958,769.89	\$ 930,785.50
January	9,544	8,918	93.44%	\$ 3,785,766.11	\$ 879,185.72
February	9,544	9,100	95.35%	\$ 3,777,142.28	\$ 863,787.08
March	9,544	9,280	97.23%	\$ 4,446,978.08	\$ 1,027,133.49
April	9,544		0.00%		
May	9,544		0.00%		
June	9,544		0.00%		
July	9,544		0.00%		
August	9,544		0.00%		
September	9,544		0.00%		
		Totals:		\$ 22,936,661.29	\$ 5,433,577.91

Performance Status Methodology

The Measure Status Methodology for BCY 21 will use YTD numbers to calculate performance.

MP = 95%-105%

+P = 105% or above

-P = <94.99

MARCH 2021

Texas Rising Star Providers	137
Texas School Ready Providers	44
Waitlist	2,332

of TRS providers informational only, no longer performance meas

- Average Children Served Per Day – 95% is Goal (9,544 children) – At the end of March, WSA is at 97% (8,800 children)
- WSA has increased from 93% to 97% from Feb. to March.
- WSA is currently ranked in the top 4 of state performers.

Performance Update

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE

As Originally Published 4/16/2021

FEBRUARY 2021 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	92.85%	109.86%	97.41%	106.83%	98.69%	80.26%	111.95%	116.97%	110.58%	109.39%	90.56%	113.12%	92.10%	128.77%	172.50%

- Currently tracking our DW Employment Measure – Staff are following up with clients to determine reasons for ending employment.
- We did see individuals in this program lose their job or become furloughed as a result of the pandemic.
- Youth performance has improved from red to yellow in current metrics!!!

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE





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Alamo	92.85%	109.86%	97.41%	106.83%	98.69%	80.26%	111.95%	116.97%	110.58%	109.39%	90.56%	113.12%	92.10%	128.77%	172.50%
Borderplex	97.14%	120.79%	142.51%	109.02%	79.54%	110.75%	96.80%	115.91%	106.41%	126.54%	79.29%	98.26%	96.79%	69.31%	86.65%
Brazos Valley	101.17%	89.25%	98.92%	55.66%	101.97%	79.03%	81.24%	118.32%	123.00%	94.29%	100.41%	132.87%	100.79%	205.23%	164.47%
Cameron	93.20%	108.61%	106.92%	106.05%	106.31%	97.02%	106.81%	109.38%	113.50%	208.53%	97.98%	110.11%	135.70%	160.45%	180.07%
Capital Area	109.60%	112.73%	175.05%	113.42%	152.82%	92.04%	104.66%	153.24%	87.62%	109.01%	88.54%	122.59%	127.33%	135.36%	142.69%
Central Texas	101.05%	116.56%	182.71%	112.09%	53.24%	88.34%	112.06%	116.31%	96.62%	41.90%	92.97%	124.27%	63.12%	106.72%	38.13%
Coastal Bend	101.24%	109.08%	131.20%	71.71%	59.83%	107.21%	100.52%	115.45%	42.86%	24.08%	96.35%	122.59%	90.98%	56.49%	48.00%
Concho Valley	94.49%	107.44%	110.26%	94.65%	109.17%	81.59%	122.10%	169.92%	102.86%	136.12%	91.15%	126.38%	155.72%	87.72%	333.50%
Dallas	90.87%	98.70%	115.10%	95.88%	113.28%	91.95%	106.75%	107.20%	106.39%	114.69%	96.40%	115.05%	84.58%	157.14%	109.09%
Deep East	116.96%	88.77%	99.39%	116.42%	96.13%	83.67%	100.93%	101.86%	89.42%	66.45%	109.78%	121.17%	105.49%	176.30%	72.80%
East Texas	79.61%	103.51%	81.78%	95.44%	38.59%	86.37%	88.40%	64.24%	94.29%	41.11%	98.18%	105.58%	110.14%	150.53%	318.00%
Golden Crescent	119.15%	120.03%	114.61%	117.89%	89.56%	101.19%	106.05%	89.95%	133.71%	108.78%	81.38%	106.10%	149.17%	n/a	200.00%
Gulf Coast	99.28%	105.27%	82.56%	88.53%	80.35%	95.10%	96.13%	104.95%	90.71%	102.04%	89.88%	113.90%	97.01%	121.70%	201.26%
Heart of Texas	101.05%	97.78%	122.25%	0.00%	90.67%	95.24%	121.80%	145.46%	71.43%	89.39%	88.04%	114.29%	96.61%	93.81%	69.71%
Lower Rio	102.53%	104.58%	95.30%	102.30%	137.48%	99.87%	110.33%	143.43%	94.72%	70.69%	97.73%	102.39%	97.44%	70.18%	68.50%
Middle Rio	117.65%	105.96%	114.64%	108.07%	60.88%	93.24%	110.72%	84.47%	120.29%	204.08%	100.13%	126.38%	100.21%	n/a	60.85%
North Central	99.42%	103.81%	118.65%	110.86%	79.04%	91.50%	96.84%	119.19%	107.44%	83.06%	105.12%	116.38%	115.55%	107.53%	165.47%
North East	113.33%	121.12%	100.68%	60.46%	138.20%	106.17%	108.86%	105.41%	125.00%	140.00%	122.79%	127.09%	132.30%	126.43%	166.80%
North Texas	114.38%	86.96%	37.47%	120.92%	113.15%	0.00%	80.11%	n/a	142.86%	77.35%	121.53%	95.29%	123.29%	162.07%	160.00%
Panhandle	100.00%	105.99%	116.93%	110.40%	92.94%	121.80%	121.80%	84.30%	114.29%	107.50%	94.27%	119.69%	183.25%	126.40%	105.48%
Permian Basin	100.29%	95.90%	128.93%	100.92%	82.97%	81.59%	103.20%	145.52%	86.85%	67.96%	70.18%	138.70%	170.14%	350.88%	187.50%
Rural Capital	99.35%	106.89%	120.18%	115.72%	86.43%	100.13%	102.06%	88.32%	101.60%	117.96%	97.66%	124.83%	151.73%	137.12%	97.49%
South Plains	93.04%	109.65%	135.41%	114.06%	86.51%	69.93%	121.80%	165.91%	114.29%	81.57%	90.76%	123.30%	168.83%	137.12%	84.80%
South Texas	89.91%	91.26%	116.57%	116.45%	121.59%	124.07%	133.51%	90.95%	114.29%	89.07%	92.06%	125.52%	123.68%	121.56%	115.74%
Southeast	110.61%	100.27%	107.25%	145.57%	89.96%	102.04%	101.55%	136.82%	114.29%	65.31%	97.37%	102.66%	69.69%	206.32%	77.00%
Tarrant	99.86%	110.25%	125.97%	100.28%	73.23%	103.95%	97.41%	109.49%	102.23%	93.67%	103.83%	114.81%	73.24%	199.65%	222.00%
Texoma	113.46%	118.77%	134.02%	108.44%	95.68%	n/a	60.90%	n/a	114.29%	75.37%	83.31%	118.86%	124.62%	114.24%	83.11%
West Central	99.09%	114.79%	176.40%	117.58%	75.98%	116.55%	93.67%	137.96%	76.23%	52.37%	115.88%	125.04%	121.50%	n/a	0.00%
+P	7	8	18	12	6	4	9	14	12	7	3	22	15	18	14
MP	19	17	7	11	8	14	15	7	10	7	18	6	9	3	3
-P	2	3	3	5	14	9	4	5	6	14	7	0	4	4	11
% MP & +P	93%	89%	89%	82%	50%	67%	86%	81%	79%	50%	75%	100%	86%	84%	61%
From	7/19	1/19	7/19	1/19	7/20	7/19	1/19	7/19	1/19	7/20	7/19	1/19	7/19	1/19	7/20
To	12/19	6/19	12/19	6/19	2/21	12/19	6/19	12/19	6/19	2/21	12/19	6/19	12/19	6/19	2/21

Sector Based Model Metrics

Occupational Sectors	Client Flow	Number Enrolled in Training	Completed Training	Training Completion Rate	Sector Jobs Created by BSR	Total Placed In Sector Occupation	Placement Percentage	Jobs Created to Fill Rate
 Healthcare	WIOA	60	40	67%	1200	33	83%	3%
	TANF	10	8	80%		5	63%	0%
	City/County	218	90	41%		110	122%	9%
	Special Grants	80	55	69%		40	73%	3%
	General Population	500	500	100%		375	75%	31%
	Total	868	693	80%		563	81%	47%
 Information Tech	WIOA	30	20	67%	300	10	50%	3%
	TANF	10	6	60%		5	83%	2%
	City/County	174	90	52%		44	49%	15%
	Special Grants	80	60	75%		40	67%	13%
	General Population	100	100	100%		80	80%	27%
	Total	394	276	70%		179	65%	60%
 Manufacturing	WIOA	60	40	67%	300	30	75%	10%
	TANF	10	8	80%		5	63%	2%
	City/County	90	66	73%		70	106%	23%
	Special Grants	80	60	75%		40	67%	13%
	General Population	100	100	100%		80	80%	27%
	Total	340	274	81%		225	82%	75%
 Construction & Trades	WIOA	60	40	67%	300	30	75%	10%
	TANF	10	8	80%		5	63%	2%
	City/County	200	150	75%		125	83%	42%
	Special Grants	80	60	75%		40	67%	13%
	General Population	100	100	100%		55	55%	18%
	Total	450	358	80%		255	71%	22 85%



Questions?

Contact Info:

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COO

mmilton@wsalamo.org
210-272-3250 Office



MONTHLY PERFORMANCE & SERVICES REPORTS

May 2021

WORKFORCE PROGRAM REPORTS

Workforce Solutions Alamo Performance Update

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

Green = +P White = MP Yellow = MP but At Risk Red = -P

FINAL RELEASE

As Originally Published 4/16/2021

FEBRUARY 2021 REPORT

WIOA Outcome Measures

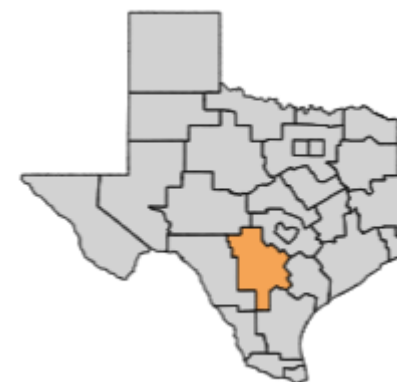
Adult					DW					Youth				
Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
92.85%	109.86%	97.41%	106.83%	98.69%	80.26%	111.95%	116.97%	110.58%	109.39%	90.56%	113.12%	92.10%	128.77%	172.50%

WIOA Outcome Measures (cont.)			Reemployment and Employer Engagement		Participation	Total Measures		
C&T Participants								
Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q2-Q4 Post-Exit	Credential Rate	Claimant ReEmployment within 10 Weeks	Employers Receiving Workforce Assistance	Average # Children Served Per Day-Combined	+P	MP	-P
99.88%	101.36%	99.12%	n/a	113.63%	95.35%	7	12	1
						% MP & +P		
						95%		

WSA is currently meeting or exceeding performance targets for all TWC contracted measures except for WIOA Dislocated Worker Employed Q2 Post-Exit.

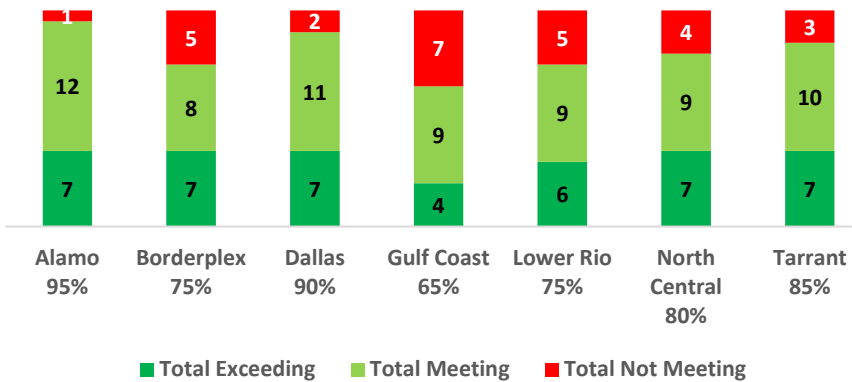
EXCEPTION:

We are tracking the DW Employment Measure - staff are reviewing all exiters for Q2 for supplemental wages or unreported employment and use the Work Number to get employment information versus unanswered customer calls.

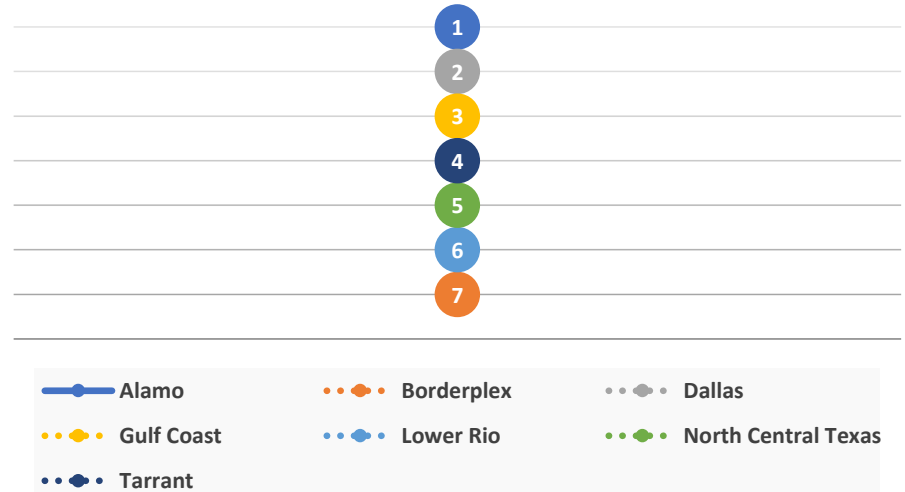


MPR Board Comparison Report (YTD) release date 04/16/2021- Ranks

Performance Measure Totals Large Board Cohort

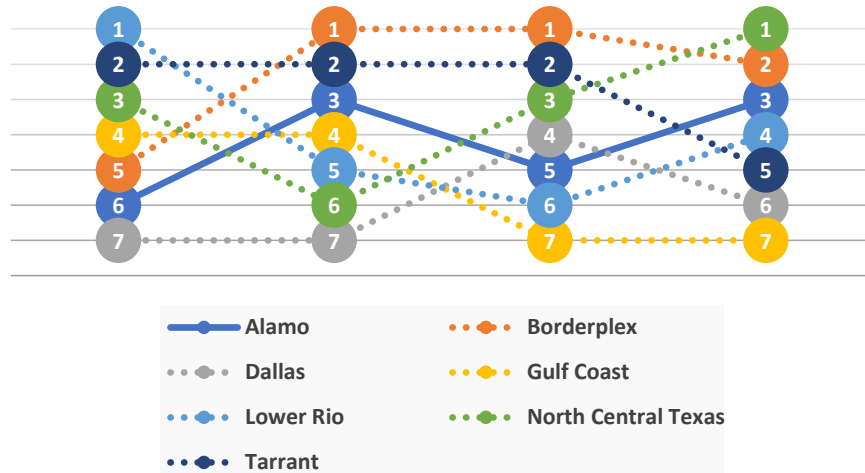


CHILDREN SERVED



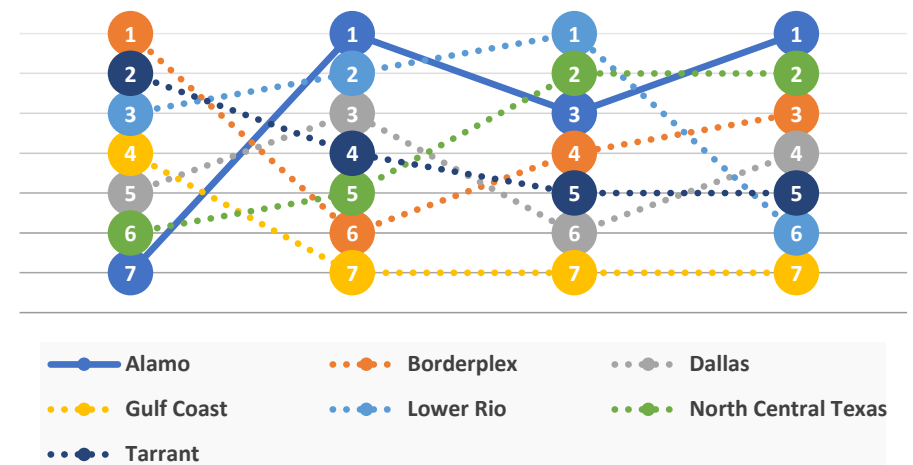
WIOA ADULT RANKINGS

EMPLOYED Q2 EMPLOYED Q4 MEDIAN WAGES CREDENTIALS



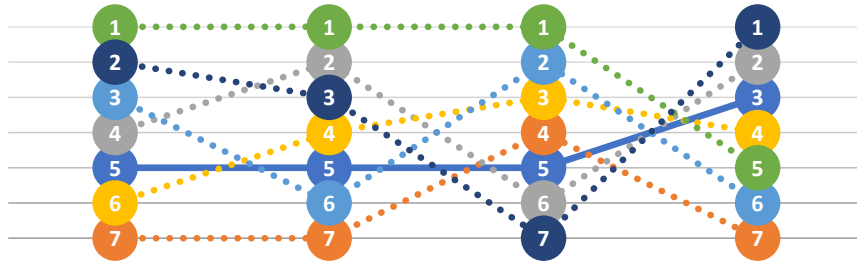
WIOA DW RANKINGS

EMPLOYED Q2 EMPLOYED Q4 MEDIAN WAGES CREDENTIALS



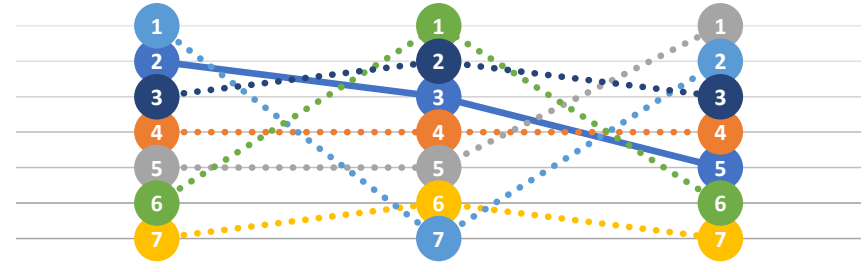
WIOA YOUTH RANKINGS

EMP/ENROLLED Q2 EMP/ENROLLED Q4 MEDIAN WAGES CREDENTIALS



WIOA C&T RANKINGS

EMP/ENROLLED Q2 EMP/ENROLLED Q4 CREDENTIALS



PARTICIPANTS ENROLLED IN WORKFORCE PROGRAMS

3,346

UNITS OF SERVICE AT ALL JOB CENTERS

15,121

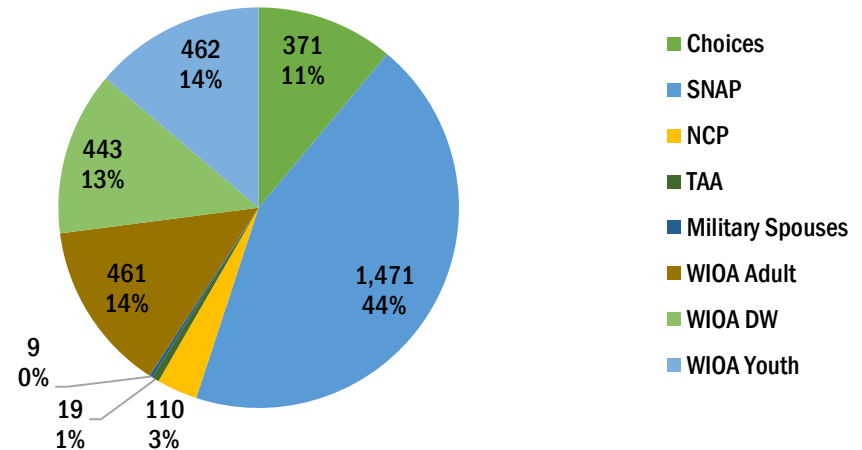
(OCT 2020 - APR 2021)

Provided to all job seekers and universal customers (those not enrolled in a program)

Training Report

529 program participants enrolled in Training Services (Occupational Vocational Training/Non-TWC Funded Training) during the months of October 2020 - April 2021, of which Health Care Occupations account for the greatest number of students. A total of 156 have graduated and obtained their industry recognized credential.

The SNAP Program Makes Up 44% of Enrollments



Top 10 Training Occupations	Students
Heavy and Tractor-Trailer Truck Drivers	79
Medical Assistants	71
Medical Records and Health Information Technicians	43
Dental Assistants	34
Computer User Support Specialists	33
Licensed Practical and Licensed Vocational Nurses	32
Web Developers	27
Computer Support Specialists	21
Registered Nurses	18
Bookkeeping, Accounting, and Auditing Clerks	14

Commercial Driver's Licenses ranks as the top credential for graduates.	
Occupation	Graduates
Heavy and Tractor-Trailer Truck Drivers	34
Dental Assistants	24
Medical Assistants	23
Computer User Support Specialists	12
Medical Records and Health Information Technicians	10
Computer Support Specialists	7
Registered Nurses	5
Web Developers	5
Bookkeeping, Accounting, and Auditing Clerks	4
Licensed Practical and Licensed Vocational Nurses	3

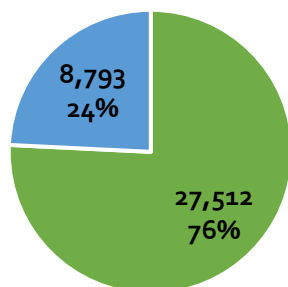
On Average, 252 visit one of our Workforce Centers.



GUESTS AT ALL JOB CENTERS

36,305

(OCT 2020 - APR 2021)



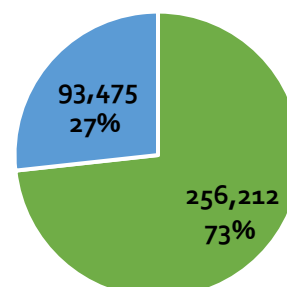
■ Urban ■ Rural

VIRTUAL GUESTS AT ALL JOB CENTERS

349,687*

(OCT 2020 - MAR 2021)

*Number of phone calls and emails sent/received by staff working remotely.



■ Urban ■ Rural

With over 6k visitors annually, our Datapoint Workforce Center has welcomed the greatest number of guests.

October 2020-March 2021			
Center	Inbound Contacts	Outbound Contacts	Visitors
E Houston	2,552	8,226	4,426
Datapoint	6,077	15,067	5,646
Marbach	2,792	37,772	6,668
Sth Flores	5,399	92,999	5,787
Walzem	4,640	80,688	4,985
Urban	21,460	234,752	27,512
Bandera	29	93	146
Boerne	194	7,725	210
Floresville	388	12,992	282
Fredericksburg	7	95	10
Hondo	448	1,014	682
Kenedy	213	2,183	91
Kerrville	446	10,539	568
New Braunfels	1,104	14,504	4,734
Pearsall	625	1,109	525
Pleasanton	719	2,832	991
Seguin	732	35,484	554
Rural	4,905	88,570	8,793
Grand Total	26,365	323,322	36,305

Note: Inbound and Outbound Contacts are the number of emails and phone calls made by Telework Staff. Visitors are the number of customers that visited a workforce center.

Top 10 Center Visit Reasons (Year-to-date)

Visit Reason	Urban	Rural	Total
04. I'm here to use the resource room.	17,413	3,222	20,635
30. Virtual Services	5,673	2,806	8,479
08. RESEA Orientation	4,269	618	4,887
I am here to see a specific staff member	3,007	1,527	4,534
14. Job Search/Referral	1,086	3,090	4,176
02. I need help finding a job.	1,587	1,095	2,682
03. I lost my job and want to file for unemployment.	985	516	1,501
18. Support Services	341	1,071	1,412
01. It's my first time here.	995	379	1,374
11. WIOA Orientation	229	1,091	1,320

NOTE: Center Visitors may self-report multiple visit reasons while checking-in on VOS Greeter.

Employment Services are the main motivators for guests at our Workforce Centers across the Alamo Workforce Development Area. Over 20k guests visited our centers to use the computers and resources available at no cost, an upwards trend from 17K reported as of March.

LABOR EXCHANGE SUMMARY

41,548 available jobs advertised online as of May 19,2021 in the Alamo Workforce Development Area

WorkInTexas.com shows that there were 18,488 job postings created by 1,691 unique employers during the months of October 2020 - April 2021 for the 13 county Workforce Development Area. Up from 15,401 reported last month. In WorkInTexas.com, the Health Care and Social Assistance Industry created the most job postings with 4,953. Hospital Corporation of America is the employer that created the most Job postings with 1,363 while the occupation with the greatest number of job postings is Registered Nurse with 1,759.

Industry Sector	Job Postings	Top Occupation Within Industry	Top Employer Within Industry
Health Care and Social Assistance	4,953	Registered Nurses (1,514)	HOSPITAL CORPORATION OF AMERICA (1,363)
Professional, Scientific, and Technical Services	2,810	Computer Network Support Specialists (249)	KINDRED SYSTEMS INC (243)
Administrative and Support and Waste Management and Remediation Services	2,413	Janitors and Cleaners, Except Maids and Housekeeping Cleaners (402)	ABM INDUSTRIES INCORPORATED (716)
Wholesale Trade	1,356	Heavy and Tractor-Trailer Truck Drivers (81)	COCA-COLA SOUTHWEST BEVERAGES LLC (400)
Manufacturing	1,218	Production Workers, All Other (147)	NIAGARA BOTTLING LLC (134)
Public Administration	997	Office Clerks, General (56)	HEALTH AND HUMAN SERVICES COMMISSION (277)
Accommodation and Food Services	822	First-Line Supervisors of Food Preparation and Serving Workers (225)	PANERA BREAD (388)
Retail Trade	776	Retail Salespersons (106)	AMAZON.COM (190)
Finance and Insurance	616	New Accounts Clerks (65)	FIRST NATIONAL BANK TEXAS - KILLEEN (145)
Construction	556	Construction and Related Workers, All Other (71)	W W WEBBER LLC (40)
Educational Services	373	Educational, Guidance, School, and Vocational Counselors (30)	ALAMO COLLEGES DISTRICT (76)
Other Services (except Public Administration)	307	Customer Service Representatives (20)	TEXAS ALSCO INC (61)
Transportation and Warehousing	299	Heavy and Tractor-Trailer Truck Drivers (58)	XPO LOGISTICS, INC. (67)
Information	280	Retail Salespersons (45)	CHARTER COMMUNICATIONS LLC (132)
Mining, Quarrying, and Oil and Gas Extraction	183	Heavy and Tractor-Trailer Truck Drivers (40)	VULCAN MATERIALS COMPANY ET AL (111)
Real Estate and Rental and Leasing	146	Maintenance and Repair Workers, General (31)	JONES LANG LASALLE AMERICAS INC (35)
Utilities	133	Electrical Engineers (11)	CPS ENERGY (71)
Management of Companies and Enterprises	114	Computer Network Support Specialists (6)	PEPSICO INC (45)
Arts, Entertainment, and Recreation	99	Recreation Workers (12)	LIFE TIME CLUB MANAGEMENT (70)
Agriculture, Forestry, Fishing and Hunting	37	Farmworkers, Farm, Ranch, and Aquacultural Animals (11)	MOONLITE SERVICES LLC (2)

Year to date, **3,850** people in the Alamo Workforce Development Area have been placed in a job.

PLACEMENTS

(OCT 2020 - APR 2021)

WorkInTexas.com Internal Job Placements - 551 . These are job seekers that applied to jobs from employers registered in WorkInTexas.com.
WorkInTexas.com External Job Placements - 1,941. These are job seekers matched with external job postings imported into WorkInTexas.com.
1,358 from other sources captured by workforce staff (e.g., Employer Help Wanted sign)

Industry Sector	Internal Placements	Top Occupation Within Industry	Top Employer Within Industry
Public Administration	183	Paralegals and Legal Assistants (16)	TEXAS WORKFORCE COMMISSION (65)
Retail Trade	112	Retail Salespersons (65)	AMAZON.COM (69)
Administrative and Support and Waste Management and Remediation Services	77	Customer Service Representatives (10)	PEOPLEREADY INC (9)
Accommodation and Food Services	26	Dishwashers (5)	CAJUN SHACK INC (6)
Manufacturing	24	Production Workers, All Other (5)	CEMEX (4)
Health Care and Social Assistance	22	Home Health Aides (4)	ACCENTCARE INC-TEXAS HOME HEALTH (4)
Educational Services	22	Office Clerks, General (3)	PEARSALL ISD (8)
Other Services (except Public Administration)	20	Child, Family, and School Social Workers (8)	DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES (15)
Information	18	Retail Salespersons (6)	CHARTER COMMUNICATIONS LLC (16)
Professional, Scientific, and Technical Services	14	Customer Service Representatives (2)	LANDRY'S (1)
Finance and Insurance	10	Customer Service Representatives (5)	WELLS FARGO BANK NA (2)
Construction	6	Pipe Fitters and Steamfitters (1)	BRASFIELD & GORRIE LLC (1)
Transportation and Warehousing	5	Police, Fire, and Ambulance Dispatchers (1)	VIA METROPOLITAN TRANSIT (2)
Mining, Quarrying, and Oil and Gas Extraction	4	Heavy and Tractor-Trailer Truck Drivers (4)	CHALK MOUNTAIN SERVICES OF (2)
Utilities	2	Legal Support Workers, All Other (1)	CPS ENERGY (1)
Wholesale Trade	2	Stock Clerks- Stockroom, Warehouse, or Storage Yard (1)	FRITO-LAY INC (1)
Real Estate and Rental and Leasing	2	Customer Service Representatives (1)	FOUNDATION COMMUNITIES INC (1)
Management of Companies and Enterprises	1	Computer Network Support Specialists (1)	TYONEK SERVICES GROUP (1)
Agriculture, Forestry, Fishing and Hunting	1	Nonfarm Animal Caretakers (1)	MCDONALD BIRD FARM LLC (1)

Note: Detailed information on where people were placed in a job are only available for internal WorkInTexas.com hires,

Year to date there are 131,387 people in the Alamo Workforce Development Area with active resumes. Customer Service Representatives is the most common desired occupation listed on resumes.

Top 10 Desired Occupations
(OCT 2020 - APR 2021)

		# of Advertised Jobs
Customer Service Representatives	6,562	3,651
Office Clerks, General	4,139	565
Cashiers	2,736	749
Stock Clerks- Stockroom, Warehouse, or Storage Yard	2,113	2,003
Heavy and Tractor-Trailer Truck Drivers	2,070	3,328
Administrative Services Managers	1,806	298
General and Operations Managers	1,759	1,150
Construction Laborers	1,449	599
Sales Managers	1,448	1,013
Retail Salespersons	1,332	2,918

TOP 10 EMPLOYERS IN THE ALAMO WORKFORCE DEVELOPMENT AREA

Company	Total/Unique (Oct 2020 - Apr 2021)
United Services Automobile Association	42,519 / 5,514
Oracle Corporation	33,972 / 3,483
UnitedHealth Group Incorporated	21,172 / 2,436
University Health System	17,802 / 1,544
HCA Holdings, Inc.	17,557 / 1,417
Wal-Mart, Inc.	5,944 / 1,218
Humana Inc.	12,320 / 1,111
Heb Grocery Company, LP	4,840 / 1,089
American Traveler, Inc.	1,700 / 1,078
Dollar General Corporation	4,999 / 1,021

(EMSI Q2 2021 Data Set).

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS								
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
1	Skills Development Fund COVID-19 Special Initiative	Statewide Initiative	Skills Development Funds to respond to industry and workforce training needs. Partner with public community and technical colleges, TEEC, or community-based organizations to provide customize training in a timely and efficient manner.	C2 GPS, Businesses, Alamo Colleges, DC1/New Apprenticeships, In Jesus Name Amen (JUNA), The Health Collaborative, Lone Star Trades, Senior Care Services	Performance and Expenditures Projections at the following intervals: • 25% of the grant period, • 50% of the grant period; and • 75% of the grant period.	5 training providers submitted training applications under this grant and were approved by TWC. 100 job seekers completed Pre- Apprenticeship Electrical Training, Home Health Aide Training, Community Health Worker Training, Digital Marketing, Data Analyst or Cyber Security Training. Placements: 55, Expenditures: at 74%	In-progress	Grant ends June 30, 2021. A no cost extension Contract Action Request (CAR) was submitted to TWC to spend the remaining balance \$64,000 (from the \$250,000 designated for training) and allow sufficient time for new and old grant participants to complete training and to be placed. The maximum grant extension allowed by TWC for this grant is 3 months beyond current grant end date.
	\$287,500							
2	Disaster Recovery Dislocated Worker Grant - COVID-19	Statewide Initiative	Disaster grant funds to assist individuals residing in the Alamo 13 County region affected by COVID-19 find temporary employment in response to major economic dislocations. TWC increased the grant award up to \$4.8 million.	C2 GPS, SA Food Bank, Salvation Army, New Braunfels Food Bank, River City Outreach, Madonna Center, Hug Me Inc, and R3 Student Outreach.	Provide disaster relief employment and support services to *255 dislocated workers (DW). *The grant award increased the total served from 122 to 255.	1. 105-Active Participants 2. 86 -In Subsidized Employment 3. 42 -Program Exiters 4. 11-Entered Full Time employment 5. 0- In Training (Note: Healthcare training start dates begin in May 2021)	In-progress	Lack of job seekers interested in disaster relief employment.
	\$4,859,231.00							
3	Hiring Red, White & You!	Workforce Commission Initiatives (WCI)	The 10th Annual Job Fair event (statewide) will be held on Thursday November 4, 2021 for Transitioning Service Members, Veterans, Military Spouses, and the Public. TWC is offering the local boards an opportunity to determine if the 2021 event will be a Virtual Job Fair or an in person event, or a combination of both. Funding amount for 2021: TBD.	Veteran Coalitions/ Event Planning Committee Members: (numerous partners including JBBSA, TVC, TVLP, MOAA, USO, VRS, City of San Antonio EDF, Alamo Colleges, Bexar County Veterans Service Center, RBFCU, Texas Veterans Network (formerly TX SERVES SA), Wounded Warriors, C2 GPS, SERCO. First 2021 meeting: TBD	The 2021 goals are to be determined. The 2021 HRWY Budget request is in progress for an in person event. Back up plans are in place due to the ongoing CDC guidelines and safety/health requirements.	2021 Outcomes in November 2021	In-progress	Some venues that are large enough for the event are unable to commit right now due to CDC guidelines, other possible city commitments and or other safety/health requirements.
	\$10,000							
4	Career in Texas Industries/Youth Career Fair Events	Workforce Commission Initiatives (WCI)	"YourFutureStartsWithYES!"- Career Pathways Event Date/Location- 12/15/2020/Virtual Premier Platform Annual Career Pathways event for students. Careers in Texas Industries or Youth Career events for middle-school, high school, and postsecondary students, including employer exploration of career opportunities in industry. Information of career opportunities including pathways to in-demand careers, networking, internships, mentorship and other applied learning opportunities.	Career Pathways Planning Committee (Includes Independent School Districts & SA Works, & other partner agencies), C2 GPS, SERCO.	2020 Virtual Career Pathways Event Goals will depend based on In-Person or Virtual 1. 250-500+ students 2. 20 Employers 3. 20 Presenters	2020-2021 Virtual Career Pathways Event Outcomes: 1. 167 students 2. 10 Employers 3. 10 Presenters	Completed	As a result of COVID-19, our challenge was transitioning to a virtual event, impacting the commitment of student attendees. The event was an overall success and the full report can be administered separately.
	\$50,000							
5	Excellence in Rural Service Delivery	Workforce Commission Initiatives (WCI)	New TWC funding focused on innovative strategies to expand accessibility and services in the most rural and remote areas of the Alamo region.	AACOG > Five (5) partner locations in rural areas: Bandera Library, Fredericksburg Hill Country University, City of Diley, Schertz Library, McMullen County. > Commissioner Rodriguez (rural area in Bexar County).	1. 5 Kiosks in rural counties and 1 Kiosk in rural area of Bexar County 2. Relocation of two satellite offices (Bandera and Fredericksburg) 3. Explore/research Mobile unit	1. Kiosks have been ordered 2. Located new locations for Bandera and Fredericksburg 3. Mobile unit - in continued research by Board Staff and Board of Directors. Current milestones moving according to timeline/plan.	In-progress Initial Board directive took long to implement	Finalizing procedures, will schedule staff training, integration with WSA IT network structure, customer 'call center' and staffing infrastructure.
	\$41,000							
	10/1/2019	9/30/2021						

6	Teacher Externship	Statewide Initiative	TWC approved a 2020 revised plan to provide teacher externship curriculum during Fall 2020, Spring and Summer 2021 to 150 middle and high school teachers and counselors.	Alamo STEM Coalition C2 GPS	1. 150 teachers registered and successfully complete the program 3. Recruit 15 companies/ organizations for virtual externship experiences	Contacted new industry partners and re-established with industry partners in the past to start creating clusters. Had 63 incoming teachers applications and 13 school districts participating in the program through May 10, 2021.	In-progress	Due to the pandemic: teacher's recruitment is still a challenge because of teacher fatigue and availability during the summer months due to summer school. Employer participation may be limited due to restrictions based on employer's COVID -19 protocols.
	\$160,000							
7	7/15/2019	8/31/2021	Teacher Externship changes for 2020-21 include movement from a 4-day professional development session to a multi-week distributed activities.					
	Teacher Externship Plus	Statewide Initiative	TWC approved the 2020 revised plan to increase sustainability of externship services and ensure replication in the communities. Revised plan was renamed "Jumpstart."	Alamo STEM Coalition C2 GPS	1. Build sustainability/capacity 2. Replicate the program in communities outside of San Antonio 3. Recruit 50 teachers for Jumpstart 4. Digital Badging: Collaboration efforts between ESC-20 and Up Partnership continue to develop the Implementation Guide. 5. Internship-Ready Digital Badging	Jumpstart went live and recruitment began with Lead Teachers and former participants. Recruitment for professional development sessions has begun and timeslots during the Summers Sessions have been solidified. Coordination with C2 GPS and ATEAMS for Teacher registration continues. Conducted Teacher Externship presentations to expand participation and outreach in school district.	In-progress	Due to the pandemic: teacher's recruitment is still a challenge due to teacher fatigue.
	\$90,000							
8	7/15/2019	8/31/2021						
	Women's Entrepreneurship Bootcamp	Statewide Initiative	TWC made funding available to provide 1-day physical and virtual entrepreneurship bootcamp for eligible women.	UTSA = main partner delivering bootcamp. Partner locations for virtual bootcamp: South Texas Regional Training Center (Hondo), Coastal Bend College (Pleasanton), Alamo Colleges (Central Texas Technology Center, Seguin/New Braunfels)..	1. In-person bootcamp: 20 participants x 8 sessions = 160 participants. 2. Virtual bootcamp: 10 participants x 8 sessions = 80 participants. 3. Curriculum development for women entrepreneurs.	MOUs in and contracts/agreements in place. Bootcamps were successfully conducted January and February 2020. In-person bootcamps were transmitted to virtual sites via WebEx. Targeted participants were 50 for each bootcamp. For both bootcamps- registered participants were 144. Actual attendees were 58. Extensive outreach resulted in increased registrations in March, April, May bootcamps. These were subsequently cancelled. The first session in June was cancelled due to short time-frame to collect eligibility docs. The session on July 16, 2020 was conducted. For this session 39 participants registered and 7 participants attended. Additional bootcamps include July 27, 3030 with 3 participants and 10 registrants, August 3, 2020 with 13 participants and 81 registrants, August 24, 2020 with 7 participants and 41 registrants, September 14, 2020 with 17 participants and 52 registrants, September 28, 2020 with 2 participants and 10 registrants. Total registrants are 509 with 150 participants.	After cancellation of March, April, May sessions due to pandemic, an alternative plan was submitted to TWC for an all virtual delivery format. Project is still in progress.	Main partner's capacity (they took on this additional initiative), identification and coordination of virtual partner locations, technology to stream virtual bootcamps, curriculum development copyrights. The pandemic caused the bootcamps to be cancelled in March, April, May. An alternative plan was submitted to TWC as May 18, 2020. The plan included the increased capacity for WebEx at UTSA to 200 individuals per session, that allows continuation of bootcamps virtual at all sites. Cancellation of in-person sessions, since, UTSA remains closed for in-person classes through August. The proposed plan will target registrants in the Jun-Aug 2020 bootcamps inviting them to attend virtual sessions Jun-Aug 2020. Curriculum was modified to accommodate the new delivery format. The sessions timeframe has changed to half day sessions, two sessions per month, one in Spanish and one in English. Challenges for these final bootcamps included gathering eligibility docs during COVID.
	\$58,200							
	7/26/2019	8/31/2021						

9	Texas Industry Partnership	Statewide Initiative	Support South Texas Electrical JATC, a 501(c)(3) electricians and technologies apprenticeship program develop a Certified Building Industry Consulting Service International (BICSI) Lab as an Authorized Training Facility (ATF).	South Texas Electrical JATC, a 501(c)(3) nonprofit electricians and technologies apprenticeship program, as registered with the U.S. Department of Labor.	Development of a Certified Building Industry Consulting Service International (BICSI) Lab, and be recognized as a BICSI Authorized Training Facility (ATF).	First class conducted on January 11, 2021. 7 students completed training for BICSI Technician Certification.# earned credentials: 3 Technicians. 4 waiting for the written test.	In-progress	South Texas JATC pulled back two of the regularly scheduled classes, both due to lack of registrants. Marketing push has not hit. Expect moving forward to max out capacity and looking to add additional classes. The demand is there, however, with COVID-19, in person attendance is down and timing to recruit and attract person participants is not ideal.
	\$64,000							
	7/26/2019	8/31/2021						
10	WIOA ITAs Urban	Statewide Initiative	Leftover balance of Statewide Initiative funds must be used toward ITAs. Upskilling of WIOA participants with industry-recognized credentials in in-demand occupations	C2 GPS	> 13 - 14 participants enrolled in credentialing educ/training. > 8 - 9 obtain an industry-recognized credential.	No further action required.	Funding reallocated	Funding was repurposed to the Women Entrepreneurship Bootcamp, ATEEMS and Teacher Externship Plus. Action approved by TWC
	\$48,000							
	7/26/2019	8/31/2021		SERCO	> 2 - 3 participants enroll in credentialing educ/training. > 1 - 2 obtain an industry-recognized credential.	1 Pharmacy Technician- Start date:02/2020. Youth completed internship. Training completed and credential earned.	No further action	Funding was utilized, no further action required.
	WIOA ITAs Rural	Statewide Initiative						
	\$10,861							
11	RESEA	Reemployment Services	Provide Unemployment Insurance (UI) Claimants with access to resources, tailored labor market information, career services, and potential co-enrollment in the WIOA Dislocated Worker program, and obtain employment.	C2 GPS	Boards are to provide all required RESEA services to participants within 7 days at a minimum of 60%. TWC sends a monthly report that identifies the percentage of RESEA participants that receive services within 7 days.	The April 2021 RESEA report showed WSA is at 96.9%. No action required.	In progress	
	\$526,998,00							
	10/1/2020	12/31/2021						
12	Youth Job Skills/Urban	WIOA Youth	TWC funding to support 5 Boards with the highest # of dropouts and youth UI Claimants.To develop strategies to provide enhanced service delivery to Out-of-School without a secondary school diploma/equivalency, disadvantaged youth, and areas with high poverty rates.	C2 GPS ESC-20, Savant,	1. Enrollments: 42 youth 2. HS enrollment: 21 3. HS/equiv. completion: 7 4. Post-Sec Enrollment: 12 5. Post-Sec Credential: 4 6. Job Placement: 8	1. Enrollments: 19 youth 2. HS enrollment: 11 3. HS/equiv. completion: 0 4. Post-Sec Enrollment: 6 5. Post-Sec Credential: 2 6. Job Placement: 0	In progress	Currently the Urban Youth Program is on a PIA for failure to meet/make progress regarding grant deliverables. However, Urban has made extreme improvement with the implementation of the PIA. New Special Project Managers will be submitting service plan for the remaining enrollment numbers.
	\$205,920							
	10/1/2019	8/31/2021						
	Youth Job Skills/Rural	WIOA Youth		SERCO BCFS, ESC-20, Alamo Colleges, Caterpillar	1. Enrollment: 12 youth 2. HS enrollment: 5 3. HS/equiv. completion: 2 4. Post-Sec Enrollment: 3 5. Post-Sec Credential: 1 6. Job Placement: 2	1. Enrollment: 12 youth 2. HS enrollment: 5 3. HS/equiv. completion: 2 4. Post-Sec Enrollment: 3 5. Post-Sec Credential: 1 6. Job Placement: 2	Completed	Very little challenges as outreach efforts are becoming more successful and more opportunity youth are being enrolled under Job Skills Initiative.
	\$51,480							
13	Military Family Support Program	WIOA Adult Statewide	On-site services suspended due to COVID-19 at Military and Family Readiness Centers at JBSA Ft. Sam Houston, Lackland and Randolph located for military spouses, including job search, assessment, labor market information, resume writing, interviewing skills, support services, training in high demand occupations and placement. 1 full time C2 Career Counselor is assigned to the MFSP grant.	C2 GPS Joint Base SA	2021 Goals: 1. # Provided Assessments - 31 2. # Participants Enrolled - 31 3. # Receiving Supportive Services- 3 4. # Participants Trained - 3 5. # Participants Receiving Certifications - 3 6. # Entered Employment: 25 (Grant period: 01/01/21 through 12/31/21) Goals are pending adjustment now that non-essential workers are allowed back on the military bases.	1. # Provided Assessments -5 2. # Participants Enrolled -5 3. # Receiving Supportive Services-0 4. # Participants Trained - 0 5. # Participants Receiving Certifications- 0 6. # Entered Employment: 1	In progress	Difficult to enroll participants due to COVID-19 safety and health concerns for their families, spouses' occupational goals, and military active duty spouses unexpected reassignment. The assigned MFSP career counselor was not allowed on base during 2020 and early 2021 due to COVID-19 restrictions. It appears that some spouses prefer remote jobs which are limited. Major military spouse events such as the "New Comers" briefings at the military base that brought in large crowds are not held anymore until further notice due to COVID-19. Marketing via MFSP Flyer, FaceBook and LinkedIn are generating some interest. Referrals from other military spouse organizations are also generating some interest.
	\$222,630							
	1/1/2021	12/31/2021						

14	HPOG Grant	Alamo Colleges Subgrant	TANF recipient co-enrollment/case management with provision of supportive services (including utility, transportation and housing assistance and referral to resources such as childcare), Placement services for participants of Health & Human Services-Health Professions Opportunities Grant ("HPOG"). Individuals must meet eligibility and demonstrate a need for skills and training to enter the workforce.	Alamo Colleges, C2 GPS hires 1 staff	1. 25 applicants by 2/15/20 2. 9 applicants by 5/30/20 3. Medical Front Office certificate: 20 by 6/30/20 to 8/30/20. 4. Provide 25-30 hours of OJT and health care employment services. 5. Job placement: 25 participants by 9/29/20	34 applicants by May 30, 2020 is target. Accomplished Goal 1 and 2 successfully with 25 applicants by 2/15/2020 and 9 applicants by 5/30/2020. Of the 25 applicants, 0 were selected. Of the 9 applicants by 5/30/20 3 were selected and 1 secured a job. June Medical Front Office training is anticipated pending COVID-19 changes by Alamo Colleges. For the MFO class 200-300 participants were reviewed, 24 met eligibility criteria for HPOG. Of 24, 12 will start the MFO class. 7/15/2020-WSA is behind on targets, adding 4 WSA MFO participants for July/August cohort. Provided 25-30 OJT hours of OJT ad healthcare employment services. Job placements: 25 participants by 9/29/20. Grant ended 9/29/20. Training provider Goodwill was unable to recover from COVID impacts, therefore, could not provide training. Alamo Colleges provided training for 5 participants. 2 participants remain active. The certification exam was extended through December 2020.	In-progress	Identification of eligible applicants, conflicting goals between TWC/WSA TANF requirements and HPOGs timelines (TWC/WSA is 'work-first' not long-term training). COVID-19: direct impact on training schedule forces participants out of the timeline to participate. COVID 19 has made it difficult to bring participants back in to complete missing paperwork. Team has been instructed to identify new eligible participants to hit targets. Classes have been moved or delayed due to low recruitment. COVID Related Training affected this grant.
	\$81,870							
	10/1/2019	9/29/2020						
15	TechWorks Grant	Alamo Colleges Subgrant	Referrals, recruitment, job placement assistance for participants with some college but no degree, Veterans, Promise Zone residents, unemployed and underemployed individuals. Must meet Tech Works' eligibility and demonstrate a barrier: long term unemployment-over 27 weeks unemployed, limited English proficiency, disability, childcare needs, housing assistance, prior criminal convictions, and other barriers to employment identified under WIOA.	Alamo Colleges, C2 GPS hires 1 staff	1. Refer 20 eligible applicants by 2/30/20. 2. Refer 20 eligible applicants by 4/30/20. 3. Refer 20 eligible applicants by 6/30/20. 4. Job Placement: 50% (30) participants by 12/1/2020.	40 eligible applicants by 4/30/20 is target. 24 applicants were referred prior to 2/30/2020 meeting the February target. 65 eligible applicants were referred from February to April 30, 2020 Grant is meeting all targets.7/15/2020-50% of referrals have missing eligibility criteria docs or did not met ACCD egibility criteria. No further activity on this grant. Grant will end in December 2020. An extension has not been received from Alamo Colleges.	89 applicants total. In-progress	Implementation of identification of potential eligible applicants and referral system. TechWorks will train participants - subsequent placement requires alignment of business services efforts with employers in the field. COVID 19 has made it difficult to bring participants back in to complete missing paperwork. COVID related challenges affected this grant.
	\$83,580							
	10/1/2019	12/1/2020						
	Rapid Response	WIOA Dislocated Worker	Provides Rapid Response immediate reemployment services to workers affected by layoffs, plant closings, workers of businesses affected by disasters and foreign trade.	Training Solutions, C2 GPS	Provide immediate reemployment services to affected workers.	Displaced Workers 13,264 from 144 companies, January to Sep 30, 2020	In progress	Tracking outcomes in employment for affected workers, co-enrollment with Dislocated Worker Program.
	\$98,326							
	10/1/2019	9/30/2020						
	Transitioning Service Members Inventory (Survey)	WIOA Dislocated Worker and Cost Allocated	The Transitioning Service Members Inventory Initiative Survey is authorized by Joint Base San Antonio (JBSA) Fort Sam Houston. Lackland and Randolph and regularly administered by Bexar County staff. WSA Data enters paper responses into database, performs analysis and develops professional/publishing of report twice a year.	JBSA, Bexar Couty	*Publish two reports annually (*JBSA will determine how the TAP classes be held in 2021: virtually or in person based on social distancing guidelines and available data collection devices)	First report: 300 copies published. Second report: 500 copies published. 2732 surveys received. Third report: 500 copies published and distributed in October 2020. Third report copies are available at the entrance to the WSA Board Room.	On Hold	The Transition Assistance Program (TAP) classes were suspended in 2020 due to COVID 19 and no surveys were collected from the transitioning service members. TAP classes resuming in 2021.
	10/1/2019	9/30/2021						
18	Summer Earn and Learn	State Initiatives	Summer Earn and Learn is a statewide strategy that includes work readiness training and paid work experience for students with disabilities during the summer months. TWC-VR is primarily responsible for student recruitment and Workforce staff have the responsibility of identifying and recruiting employers to provide work experience opportunities.	TWC-VR C2 GPS SERCO Partners In Progress PCSI	1. Place 256 students in minimum of 5-week of work experience.	1. 113 students registered as of May 13, 2021. 2. 1,446 work placement positions secured 3. 31 secured employers in both urban and rural	In-progress	Due to the pandemic: student recruitment and participation are still unknowns based on changing academic calendars; engagement with diverse industries throughout the workforce area to provide work opportunities for students.
	\$900,000							
	2/1/2021	1/31/2022						

CHILD CARE PROGRAM REPORTS

BCY21 CHILD CARE PERFORMANCE MEASURES: MARCH 2021

Performance

Timeframe	# of Units	BCY21 Target	% Attainment	Status
Year to Date (YTD) Average Kids Per Day (10/01/20 - 09/30/21)	9,280	9,544	97.23%	MP

Month	Goal	Actual YTD Units	Percent of Goal	Monthly Bexar CCDF Investment	Monthly Rural CCDF Investment
October	9,544	8,660	90.74%	\$ 3,551,940.83	\$ 902,215.59
November	9,544	8,673	90.87%	\$ 3,416,064.10	\$ 830,470.53
December	9,544	8,776	91.95%	\$ 3,958,769.89	\$ 930,785.50
January	9,544	8,918	93.44%	\$ 3,785,766.11	\$ 879,185.72
February	9,544	9,100	95.35%	\$ 3,777,142.28	\$ 863,787.08
March	9,544	9,280	97.23%	\$ 4,446,978.08	\$ 1,027,133.49
April	9,544		0.00%		
May	9,544		0.00%		
June	9,544		0.00%		
July	9,544		0.00%		
August	9,544		0.00%		
September	9,544		0.00%		

Totals: \$ 22,936,661.29 \$ 5,433,577.91

Performance Status Methodology

The Measure Status Methodology for BCY 21 will use YTD numbers to calculate performance.

MP = 95%-105%

+P = 105% or above

-P = <94.99

MARCH 2021

Texas Rising Star Providers	137
Texas School Ready Providers	44
Waitlist	2,332

of TRS providers informational only, no longer performance meas

Units by County YTD

County	Goal	Urban/Rural Discretionary Performance	Average Monthly Discretionary	Average YTD Discretionary Investment	Average Monthly Mandatory*	Average YTD Mandatory Investment	Average Monthly CCDF Total	Average Monthly Total CCDF Investment	Percent of Goal	DFPS Not Included in Performance
Bexar	7,635	78.97%	6,630	\$ 3,353,958.07	778	\$ 468,818.82	7,408	\$ 3,822,776.88	97.02%	595
Rural	1,909	21.03%	1,765	\$ 837,565.01	122	\$ 68,031.31	1,887	\$ 905,596.32	98.87%	158
Atascosa			212	\$ 94,232.55	14	\$ 6,339.19	226	\$ 100,571.74		19
Bandera			49	\$ 22,235.33	3	\$ 1,401.04	52	\$ 23,636.37		6
Comal			383	\$ 184,903.29	29	\$ 16,771.31	413	\$ 201,674.60		44
Frio			59	\$ 25,374.09	4	\$ 2,191.09	63	\$ 27,565.18		9
Gillespie			30	\$ 13,949.65	7	\$ 4,049.71	38	\$ 17,999.36		1
Guadalupe			460	\$ 228,660.37	21	\$ 12,436.14	481	\$ 241,096.51		28
Karnes			9	\$ 4,074.36	0	\$ 176.87	9	\$ 4,251.23		3
Kendall			38	\$ 18,507.46	8	\$ 3,935.19	47	\$ 22,442.65		13
Kerr			208	\$ 91,935.08	24	\$ 13,339.14	231	\$ 105,274.22		13
McMullen			0	\$ -	0	\$ -	0	\$ -		0
Medina			187	\$ 92,932.36	10	\$ 6,330.43	197	\$ 99,262.79		12
Wilson			130	\$ 60,760.47	2	\$ 1,061.21	132	\$ 61,821.67		11
Total	9,544	100%	8,395	\$ 4,191,523.08	900	\$ 536,850.12	9,295	\$ 4,728,373.20		753

Rural units make up 21.03% of the total number of year to date Discretionary units.

Urban units make up 78.97% of the total number of year to date Discretionary units.

Differences in units are due to timing of payments/referral fixes vs. date TWC extracted performance and will be captured in the subsequent month.

As of March 2021, Child Care participation has resulted in an average investment of \$4.7M (\$3.8M in Bexar and \$905K in the surrounding counties).

WORKFORCE PROGRAM SUMMARY DESCRIPTION

“Programs” can be classified in different ways as based on the way that they come about. These include “*Formula-Funded Grants*,” “*Workforce Initiatives*,” “*Special Grants/Projects*,” “*Fee-for-Service Grants*,” and “*Other TWC Grants*.”

Formula-Funded Grants

Funds for services are allocated to state and local areas based on a formula. These grants are the Board’s ‘bread and butter’ and form a part of our primary or core programs.

Child Care Services (CCS). Child care subsidies in support of low-income parents’ employment (retention) and/or completion of education and training. Services are also offered to TANF/Choices and SNAP E&T participants, as well as for children in need of protective services.

Non-Custodial Parent Choices (NCP). Program targets low-income unemployed or underemployed noncustodial parents who are behind on their child support payments and whose children are current or former recipients of public assistance.

Quality Improvement Activities (QIA). Initiatives that help promote the quality of child care, including training and technical assistance that are primarily geared to benefit child care facilities that are working toward Texas Rising Star (TRS) certification or are TRS providers working toward a higher certification level.

Rapid Response. Rapid Response is a proactive, business-focused strategy designed to help growing companies access an available pool of skilled workers from companies that are downsizing and to respond to layoffs and plant closings by providing immediate on-site assistance to transition workers to their next employment as soon as possible.

Supplemental Nutrition & Assistance Program Employment & Training (SNAP). Program helps ‘food stamp’ recipients gain skills, training, or work experience and increase their ability to obtain regular employment.

TANF/Choices. Program offers job preparation and educational services required for parents who depend on public assistance (Temporary Assistance for Needy Families/TANF) to transition into economic self-sufficiency through employment.

Trade Adjustment Assistance (TAA). Program provides job training and employment services to workers who have lost their jobs due to the effects of international trade.

Wagner-Peyser. Federal legislation that established the ‘Employment Service’ and ancillary functions in 1935, as subsequently amended. Employer, job matching, and other related services offered at the Centers are partly funded using Wagner-Peyser grant funds.

Workforce Investment & Opportunity Act (WIOA). WIOA has three main “formula-funded” grants serving Adults, Dislocated Workers, and Youth. However, other smaller grants are funded through WIOA, such as Rapid Response and Trade Adjustment Assistance (TAA).

WIOA funds also can be used for Incumbent Worker and Customized Training, both of which only require 'basic' WIOA eligibility (e.g., being eligible to work in the U.S., being employed and, for males, being registered in Selective Service). The following three grants do have additional eligibility requirements which individuals must meet for funding.

WIOA Adult. Program serves economically disadvantaged adults assisting them in obtaining the skills needed to obtain, retain, and/or advance in employment.

WIOA DW. Program serves individuals who have lost their jobs as a result of a layoff or closure (e.g., at no fault of their own). Program assists dislocated workers in returning to the workforce as quickly as possible.

WIOA Youth. Program serves in-school and out-of-school youth ages 16-24 supporting them so they may enter into or complete educational/training opportunities, so they may gain the skills and credentials needed to obtain and retain employment.

Special Grants/Projects

Special Grants/Projects are those that WSA competes for (e.g., these are not like the "formula-funded grants" that TWC awards WSA). Rather, WSA writes a proposal to request and/or compete for funding, be this on our own and/or with partners.

Externship for Teachers. Grant available by TWC to outreach/collaborate with employers and Independent School Districts (ISDs) to provide externships for middle school and/or high school teachers, schools, counselors, and school administrators. WSA assists in the development and submits a proposal in partnership with the Alamo STEM Workforce Coalition (ASWC). ASWC is comprised of the Alliance for Technology Education in Applied Math and Science (ATEAMS), the Education Service Center 20 (ESC-20), SA Works, UTSA, and C2 GPS. The project requires matching funds (e.g., non-federal funds put in by the partners and/or private donors).

High Demand Job Training Program. WIOA funds that aim to address skill gaps that support talent pipelines that help meet industry needs, for example, for the purchasing of instrumentation, tools, and/or equipment. These must be done in collaboration between Boards and Economic Development Corporations (EDCs). Partners with whom WSA has collaborated include Alamo Colleges, Seguin EDC, and New Braunfels IDC (e.g., recent grant focused on building capacity with CNC machining technology and training).

Workforce Commission Initiatives (WCI)

WCIs are grant awards issued to Boards by TWC to fund specific project initiatives. The focus and timeframes of these grants vary. These initiatives support the delivery of services to workers and employers and help fund projects that strengthen and add value to the delivery system. The following are some examples.

Red, White, and You! Employment Service (ES) funds to support the job fair event for Veterans.

Career in Texas Industries/Youth Career Fair Events. TANF funds that support Career in Texas Industries or Youth Career events for middle school, high school, and postsecondary students. Events aim at promoting exploration of career opportunities including

understanding pathways to in-demand careers, networking, internships, and other applied learning opportunities. This year's focus is on a Career Pathway Readiness Mini-Summit to include school Administrators, Counselors & Teachers, Parents, Students, and Workforce Development professionals with individual tracks and which is scheduled for September.

Texas Veterans Leadership Program. Utilize ES funds to support TWC's Texas Veterans Leadership Program (TVLP) staff. The Board shall ensure Agency TVLP staff is provided access to and use of common equipment, software or hardware platforms, consumables, and telecommunications networks in shared facilities. The Board may acquire goods or services needed to support the Agency's TVLP staff.

Child Care Quality Conference. Utilize CCDF funds to cover travel costs to the TWC Child Care Quality Conference.

Foster Care Youth Conference. Utilize TANF funds to cover travel costs to the Foster Care Youth Conference.

Military Family Support Pilot Program. Program designed to better meet the needs of military spouses entering the job market at military installations.

Fee-for-Service Grants

TWC has begun issuing funding for Vocational Rehabilitation Services (VRS). These funds aim at ensuring that Texas effectively prepares students with disabilities to obtain competitive and integrated employment through participation in employability skills and work readiness training, career exploration activities, work experience, postsecondary education, and other activities.

Summer Earn & Learn (SEAL). Includes work readiness training and paid work experience during the summer for students with disabilities.

Student HireAbility Navigator Project. Funding for two positions to serve as resources in the WDA to support, expand, and enhance the provision of pre-employment transition services to students with disabilities who are in the early phases of preparing for transition to postsecondary education and employment.

Paid Work Experience Services. Boards partner with TWC-Vocational Rehabilitation Division (TWC-VR) to pay wages and associated taxes and fees so customers with disabilities can engage in paid work experiences.

Other TWC Grants

TWC sometimes may issue grants to Boards that are not tied to Workforce Initiatives.

Reemployment Services and Eligibility Assessment (RESEA). Grant programs funded by Title I of WIOA and the federal-state Unemployment Insurance (UI) program are required partners in a comprehensive, integrated workforce system. This program targets claimants who are most likely to exhaust benefits and be in need of reemployment services.

MEMORANDUM

To: Oversight Committee

From: Ricardo Ramirez, Director of Quality Assurance

Presented by: Ricardo Ramirez, Director of Quality Assurance

Date: May 28, 2021

Subject: Quality Assurance Briefing

SUMMARY: The following serves to brief the WSA Board of Directors regarding Quality Assurance activities, including an updated timeline, progress, and outcomes. The timeline will continue to be adjusted to meet goals and other requirements. We also are in the process of hiring a Fiscal Monitor.

TWC Monitoring

TWC Monitoring

					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
TAA - Q4-2020	C2 GPS		12/07/20		Submitted Records	12/07/20	
NDW	C2 GPS		01/15/21	03/29/21	Pending Final Report	03/22/21	
Annual Monitoring	ALL				Pending schedule		

Financial Monitoring

Subcontracted Fiscal Monitoring (\$127,105)

					Actual		
Project	Days	Start	Finish		Status	Start	End
SERCO	104	03/15/21	08/05/21		Testing underway	03/05/21	
City of San Antonio	31	07/09/21	08/20/21		Will start after Fiscal Integrity		
C2 Global Prof. Services	31	07/13/21	08/24/21		Will start after Fiscal Integrity		

* Switched C2 GPS to last

					Actual		
Fiscal Integrity Reviews	Days	Start	Finish		Status	Start	End
SERCO	75	03/15/21	06/25/21		Completing w/Fiscal Monit.	03/15/21	
C2 Global Prof. Services	78	03/18/21	07/05/21		Underway	03/18/21	
City of San Antonio	77	03/19/21	07/05/21		Underway	03/19/21	

Program Monitoring

Subcontracted Program Monitoring (\$120,000)

					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
Risk Assessment	ALL	14	12/10/20	12/29/20	Completed	12/01/20	12/15/20
Child Care Services	COSA	55	02/09/21	04/26/21	Completed - excellent results	02/09/21	05/04/21
WIOA Youth Urban*	C2 GPS	45	06/14/21	08/13/21			
WIOA Youth Rural*	SERCO	45	06/14/21	08/13/21			
TANF/Choices	C2 GPS	40	06/29/21	08/23/21			
WIOA Adult	C2 GPS	40	07/07/21	08/31/21	* Switched to continue with Youth as records are all electronic		
WIOA Dislocated Wrkr	C2 GPS	40	07/07/21	08/31/21			

Internal Program Monitoring

					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
TAA	C2 GPS	48	12/07/20	02/10/21	High accuracy rates	12/08/20	02/10/21
NDW (1st Phase)	C2 GPS	11	01/20/21	02/03/21	Phase 1 complete	01/20/21	02/03/21
NCP (1st Phase 2020)	C2 GPS	35	02/04/21	03/24/21	Complete - two recommendations	02/04/21	03/31/21
SNAP E&T	C2 GPS	73	03/05/21	06/15/21	Requested Additional Files	03/03/21	
Child Care QIA	C2 GPS	11	05/13/21	05/27/21	Testing in Progress	05/13/21	
Voc. Rehab. SEAL	C2/SERCO	29	05/25/21	07/02/21			
Externship for Teachers	Partnership	30	06/11/21	07/22/21			
NCP (2nd Phase, 2021)	C2 GPS	34	06/14/21	07/29/21			
NDW (2nd Phase)	C2 GPS	29	06/21/21	07/29/21			
PII Reviews	ALL	10	07/13/21	07/26/21			
Equal Opportunity	ALL	10	07/27/21	08/09/21			

STAFF RECOMMENDATION: Continue supporting WSA's monitoring functions.

FINANCIAL IMPACT: Estimated subcontracted costs for financial monitoring \$127,105, and for program monitoring \$120,000 (total of \$247,000).

STRATEGIC OBJECTIVE: To help ensure that local employment and training activities, including one-stop delivery systems and workforce development services, appropriately use, manage, and invest funds as required and in ways that maximize performance outcomes (WIOA Sec. 107(d)(8); WIOA Sec. 134(2)(B)(iv); WIOA Sec. 183; WIOA Sec. 185(c)(3); WIOA Sec. 121(3); WIOA Sec. 129(b)(1)(e)).

Monitoring goals include the following: maintain TWC monitoring certification for WSA, automate and streamline systems, incorporate additional audits to minimize subcontracted costs, complete monitoring of projects on a more frequent basis (e.g., twice a year instead of yearly).

ATTACHMENTS: None.

WSA Quality Assurance

Ricardo Ramirez, Director of Quality Assurance

May 28, 2021





Summary

This item serves to provide a briefing regarding Quality Assurance activities, including an updated timeline, progress, and outcomes.

Overview

In alignment with functions that are required of Local Boards, WSA both contracts out and performs internal oversight and compliance monitoring of federal and state grants and services as operated by subrecipients and contractors.

To continue building capacity in key areas, QA is currently in the process of hiring a Fiscal Monitor II.

The following tables show estimated timelines and status for TWC monitoring, subcontracted program and fiscal monitoring, and internal program monitoring.





TWC Monitoring

Planned				Actual		
Project	Agency	Start	Finish	Status	Start	End
TAA - Q4-2020	C2 GPS	12/07/20		Submitted records	12/07/20	
NDW	C2 GPS	1/15/21	3/29/21	Submitted records	3/22/21	
Annual Monitoring	ALL			Pending schedule		



Contracted Fiscal Monitoring

Planned				Actual		
Project	Days	Start	Finish	Status	Start	End
SERCO	104	3/05/21	8/05/21	Testing underway	3/05/21	
City of San Antonio	31	7/09/21	8/20/21	Start after Fiscal Integrity		
C2 GPS	31	7/13/21	8/24/21			

Fiscal Integrity Reviews				Status	Start	End
SERCO	75	3/15/21	6/25/21	Completing w/ Fiscal Monitoring	3/15/21	
C2 GPS	78	3/18/21	7/05/21	Underway	3/18/21	
City of SA	77	3/19/21	7/05/21	Underway	3/19/21	

Contracted Program Monitoring



Planned					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
Risk Assessment	ALL	14	12/10/20	12/29/20	Completed	12/01/20	12/15/20
Child Care Services	COSA	55	2/09/21	4/26/21	Completed – excellent results	2/09/21	5/04/21
WIOA Youth Urban	C2 GPS	45	6/14/21	8/13/21			
WIOA Youth Rural	SERCO	45	6/14/21	8/13/21			
TANF/Choices	C2 GPS	40	6/29/21	8/23/21			
WIOA Adult	C2 GPS	40	7/07/21	8/31/21			
WIOA Dis. Worker	C2 GPS	40	7/07/21	8/31/21			



Internal Program Monitoring

Planned					Actual		
Project	Agency	Days	Start	Finish	Status	Start	End
Trade Adj. Assistance	C2 GPS	48	12/07/20	2/10/21	High accuracy rates	12/08/20	2/10/21
NDW (1 st Phase)	C2 GPS	11	1/20/21	2/03/21	Phase 1 complete	1/20/21	2/03/21
NCP (1 st Phase)	C2 GPS	35	2/04/21	3/24/21	Complete – two recommendations	2/04/21	3/31/21
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NDW (2 nd Phase)	C2 GPS	29	6/21/21	7/29/21			
PII Reviews	ALL	10	7/13/21	7/26/21			
Equal Opportunity	ALL	10	7/27/21	8/09/21			



Questions?

Unemployment Insurance (UI) Claimants

Alamo Area

Data: Mar. 1, 2020 to May 08, 2021

Published May 19, 2021



Information about the data

This report includes the Alamo region's 13 counties of Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina, and Wilson.

The data are intended to support reemployment and general analysis – and may not perfectly align with federal Unemployment Claim information.

This report uses NEW Texas Workforce Commission (TWC) claimant data. TWC has made readjustments to the data to account for fraudulent claims and other instances.

Summary information will vary depending on how the data are aggregated.

The new TWC data are assumed to be more accurate.

The data readjustments may show different and lower numbers than those previously reported. Overall, the trends appear similar as those previously reported.

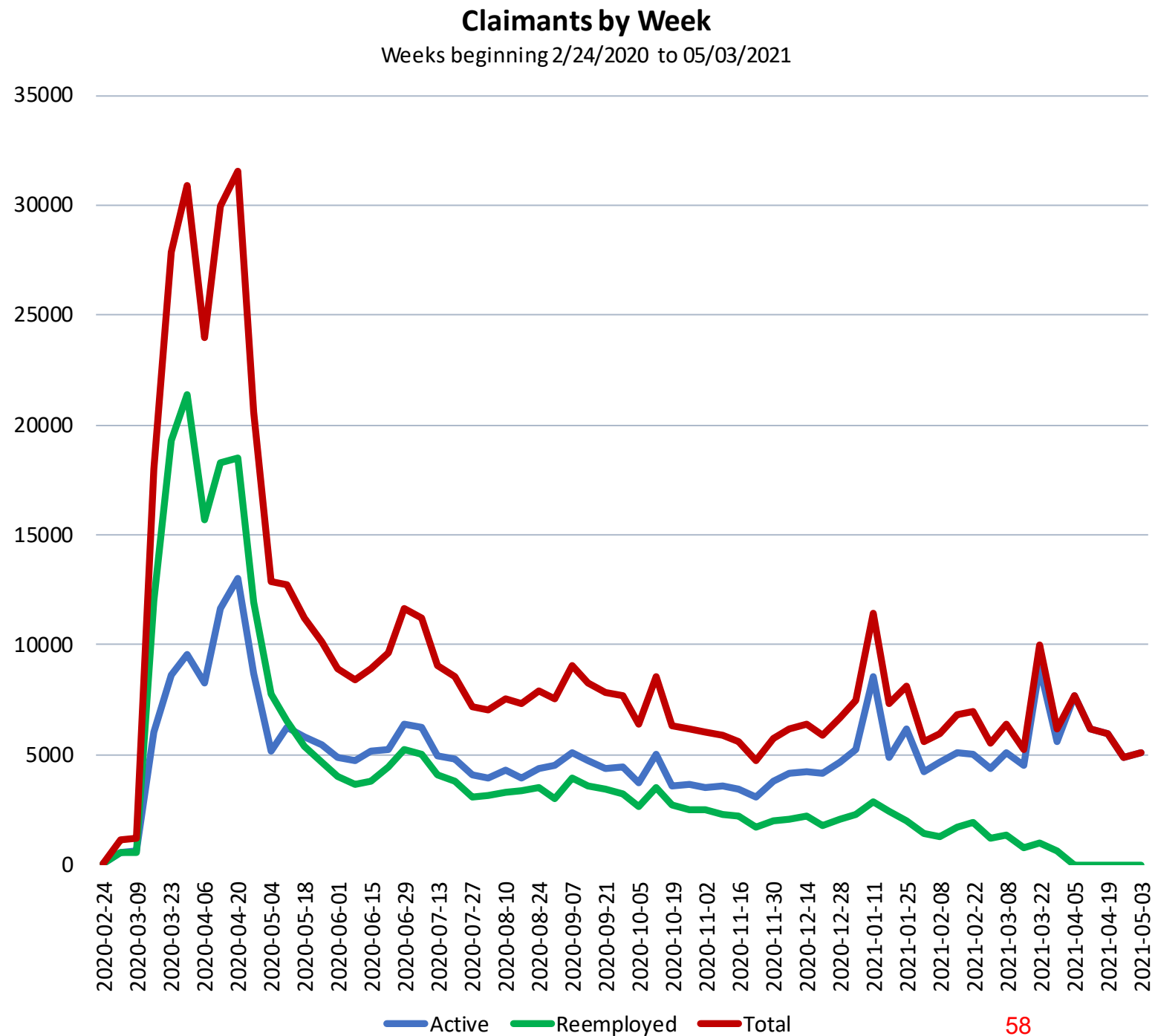
Unemployment Insurance Claimant Data

Published May 19, 2021

This report is based on **332,273 total unique claimants** filing a claim from 03/01/2020 through 05/08/2021. Weekly claims show the following breakdown:

- Active Claimants: 328,397
- Returned to Work: 260,670
- % Reemployed: 44.3%

Data counts unique claimants per week.

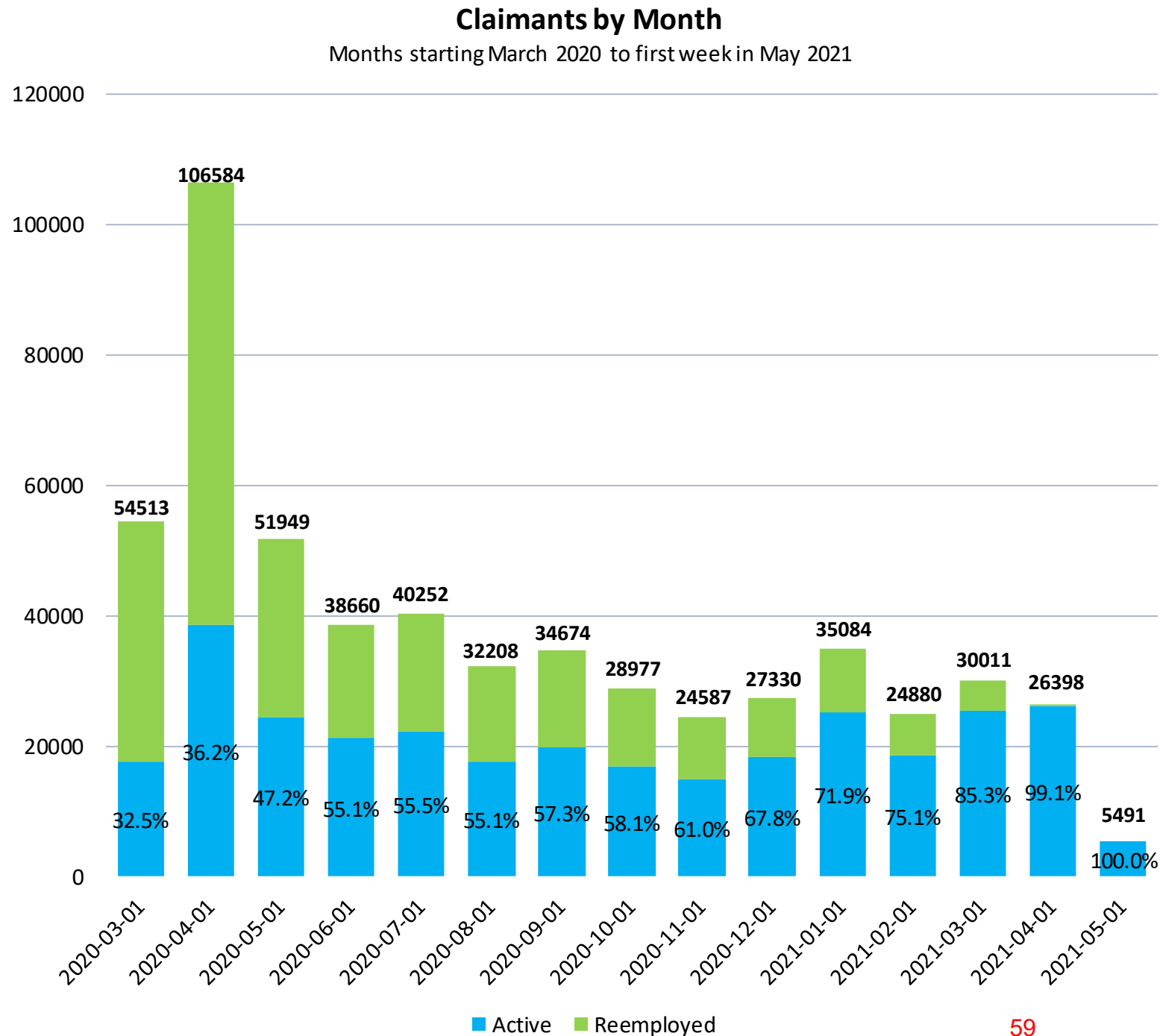


Unemployment Insurance
Claimant Data
Published May 19, 2021

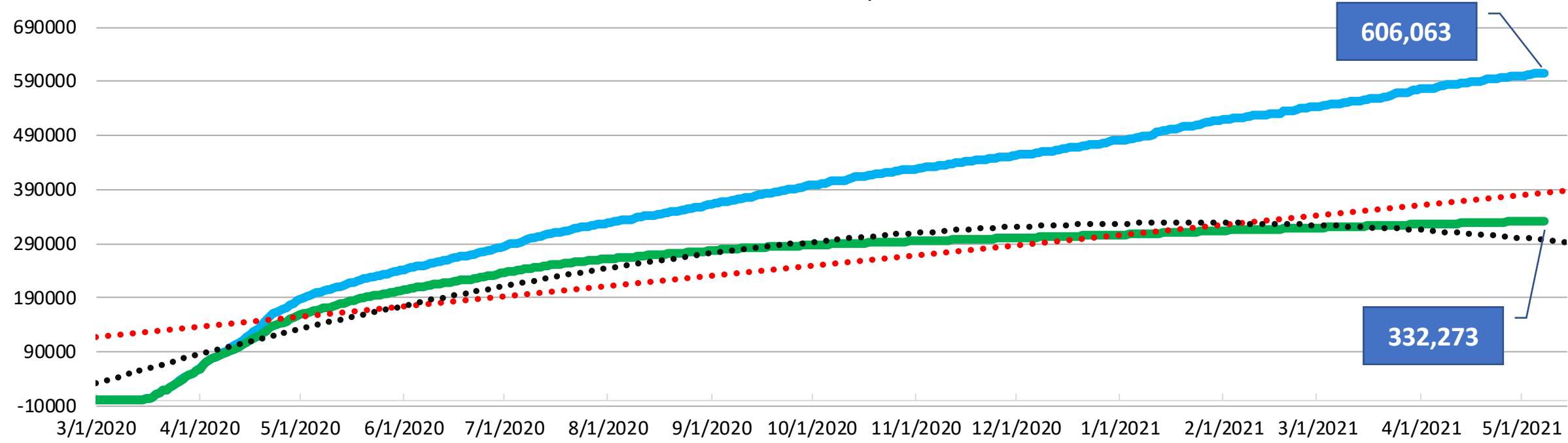
About 17.0% of the 121,864 Claimants recorded this year have Returned to Work.

- Averaging around 27000, claims for the previous three months have been high.

Data counts unique claimants per month.



Duplicate Cumulative Claimants (Light Blue) / Unduplicated Claimants (Green)
Polynomial Trendline (Dark Blue) / Linear Trendline (Red)
Mar. 01, 2020 to May 08, 2021



Unemployment Insurance Claimant Data

Published May 19, 2021

This graph shows two trends, unique claimants (in green) and duplicated claimants (in light blue).

The data count unique and duplicate claimants by day.

Unemployment Insurance Claimant Data

Published May 19, 2021

66.3% of claimants excluding San Antonio reported the following cities as their place of residence.

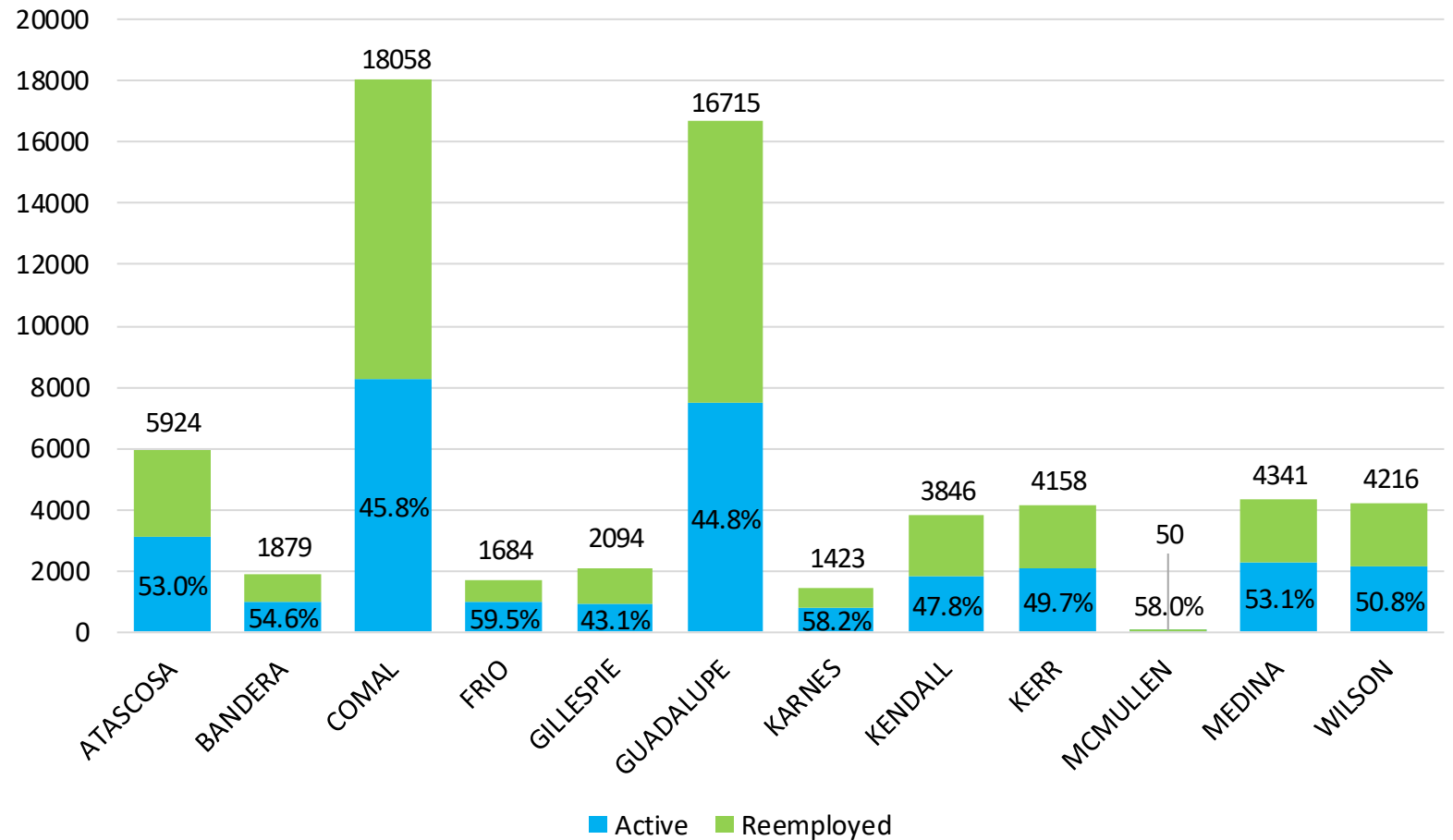
City	Active	Reemployed	Total	% Tot
NEW BRAUNFELS	6027	7805	13832	16.0%
CONVERSE	3710	3337	7047	8.2%
SEGUIN	2708	3447	6155	7.1%
SCHERTZ	1944	2199	4143	4.8%
BOERNE	1857	2034	3891	4.5%
KERRVILLE	1628	1645	3273	3.8%
CIBOLO	1463	1770	3233	3.7%
UNIVERSAL CITY	1355	1314	2669	3.1%
HELOTES	1181	1486	2667	3.1%
CANYON LAKE	1226	1073	2299	2.7%
FLORESVILLE	1136	1055	2191	2.5%
PLEASANTON	989	1022	2011	2.3%
LIVE OAK	974	957	1931	2.2%
FREDERICKSBURG	787	1035	1822	2.1%

*Data count unique claimants by
County and City of residence as
recorded by Claimants.*

There have been approximately 64,388 Claimants in the rural counties, of which about 54.0% have returned to work and 31,029 are active.

Claimants by County of Residence

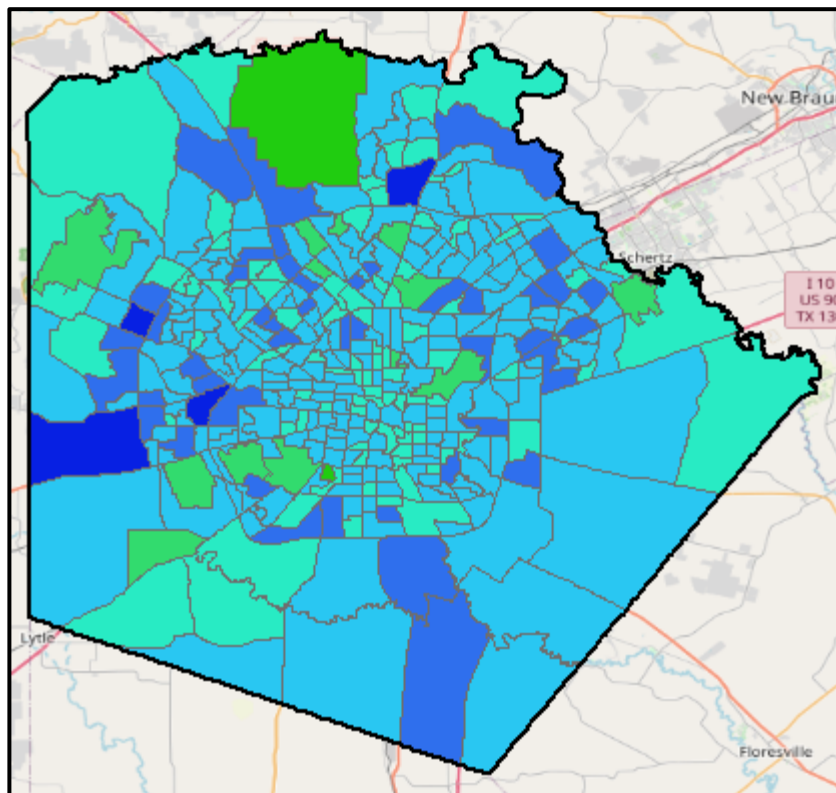
Mar. 1, 2020 to May 08, 2021



Unemployment Insurance Claimant Data

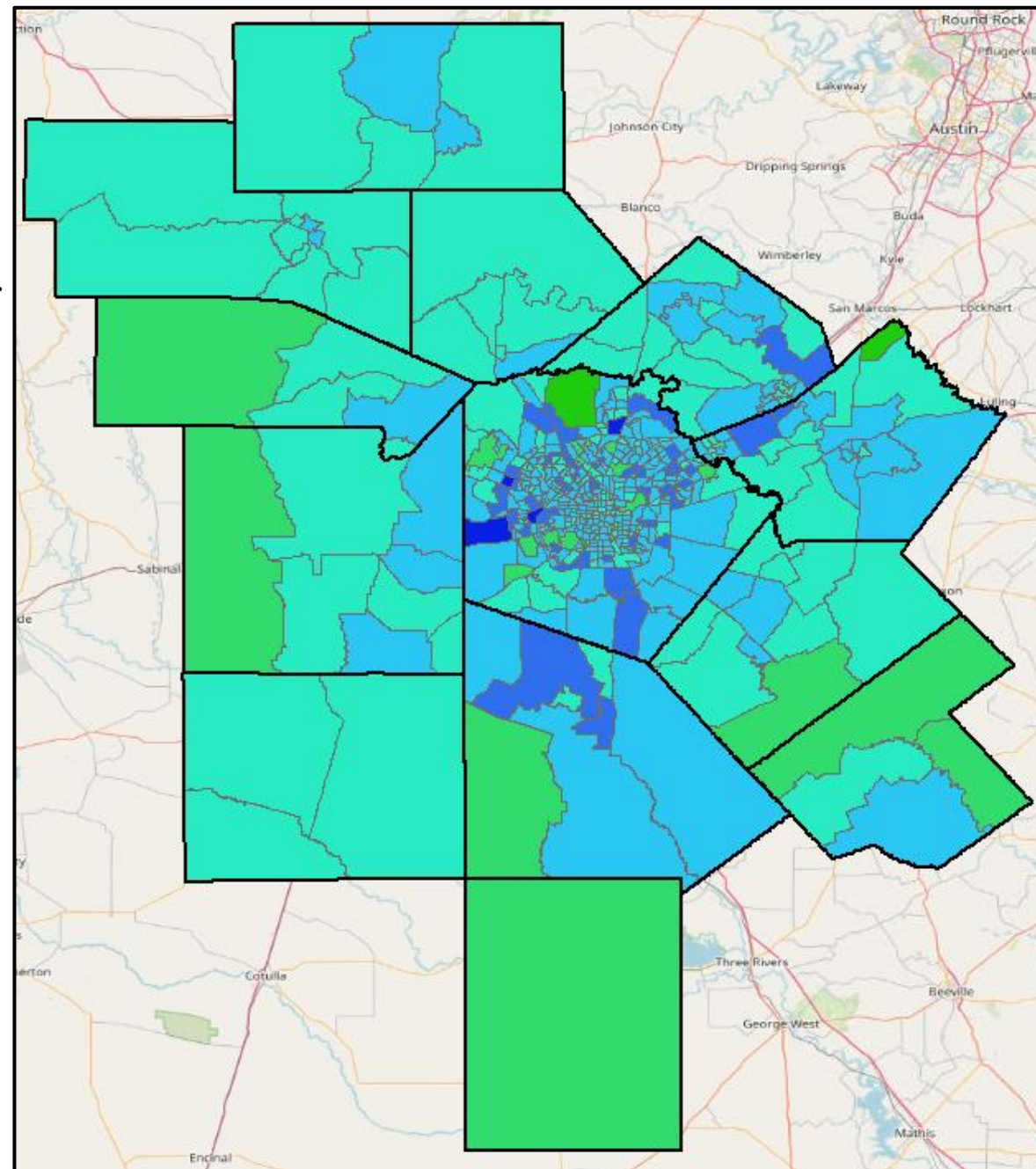
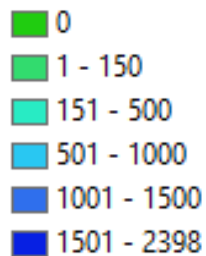
Published May 19, 2021

*Data count unique claimants by
census tract based on geocoded
residences.*



Claims by Census Tract

The maps show claimants by
census tract. Census tracts have
on average about 4,000 residents.



Unemployment Insurance Claimant Data

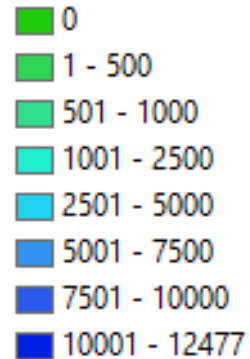
Published May 19, 2021

Claimants in the following
zip codes account for
46.2% of all claimants.

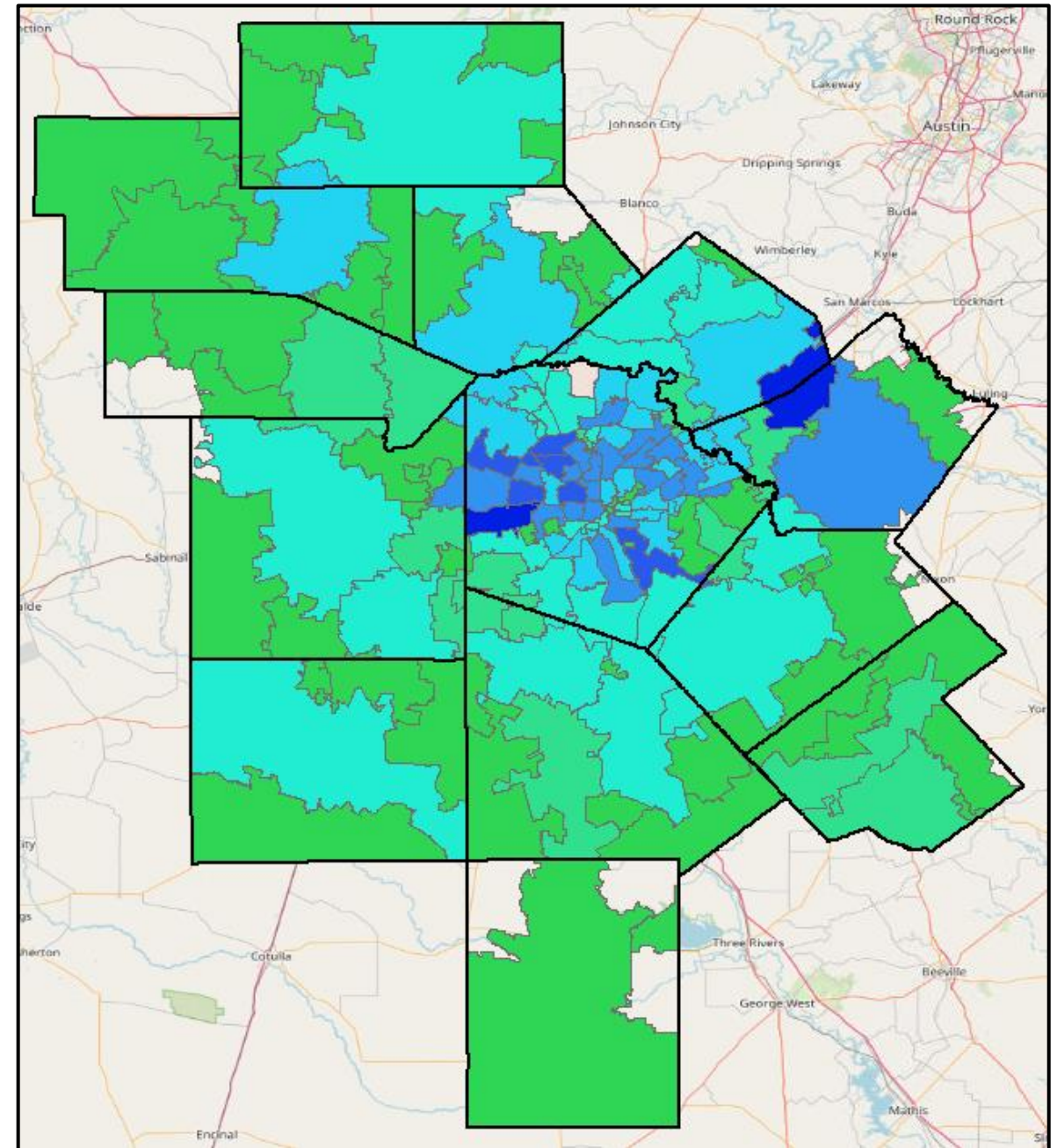
Zip	Active	Reemployed	Total	% Tot
78245	6240	6237	12477	3.8%
78130	4657	6052	10709	3.2%
78223	4591	3968	8559	2.6%
78254	3911	4640	8551	2.6%
78228	4640	3700	8340	2.5%
78251	4037	4252	8289	2.5%
78249	3852	4405	8257	2.5%
78240	4080	3952	8032	2.4%
78250	3578	3718	7296	2.2%
78233	3671	3498	7169	2.2%
78109	3745	3354	7099	2.1%
78253	3428	3604	7032	2.1%
78227	3873	3083	6956	2.1%
78207	4001	2806	6807	2.0%
78247	3072	3608	6680	2.0%
78216	3237	3177	6414	1.9%
78201	3443	2938	6381	1.9%
78213	3292	3088	6380	1.9%
78155	2663	3397	6060	1.8%
78230	2916	2991	5907	1.8%

Claims by Zip Code

Data include only zip codes that
are fully or partially contained
within the WSA 13-county area.



*Data count unique claimants by
zip code based on residence
information as recorded by
Claimants.*



Unemployment Insurance Claimant Data

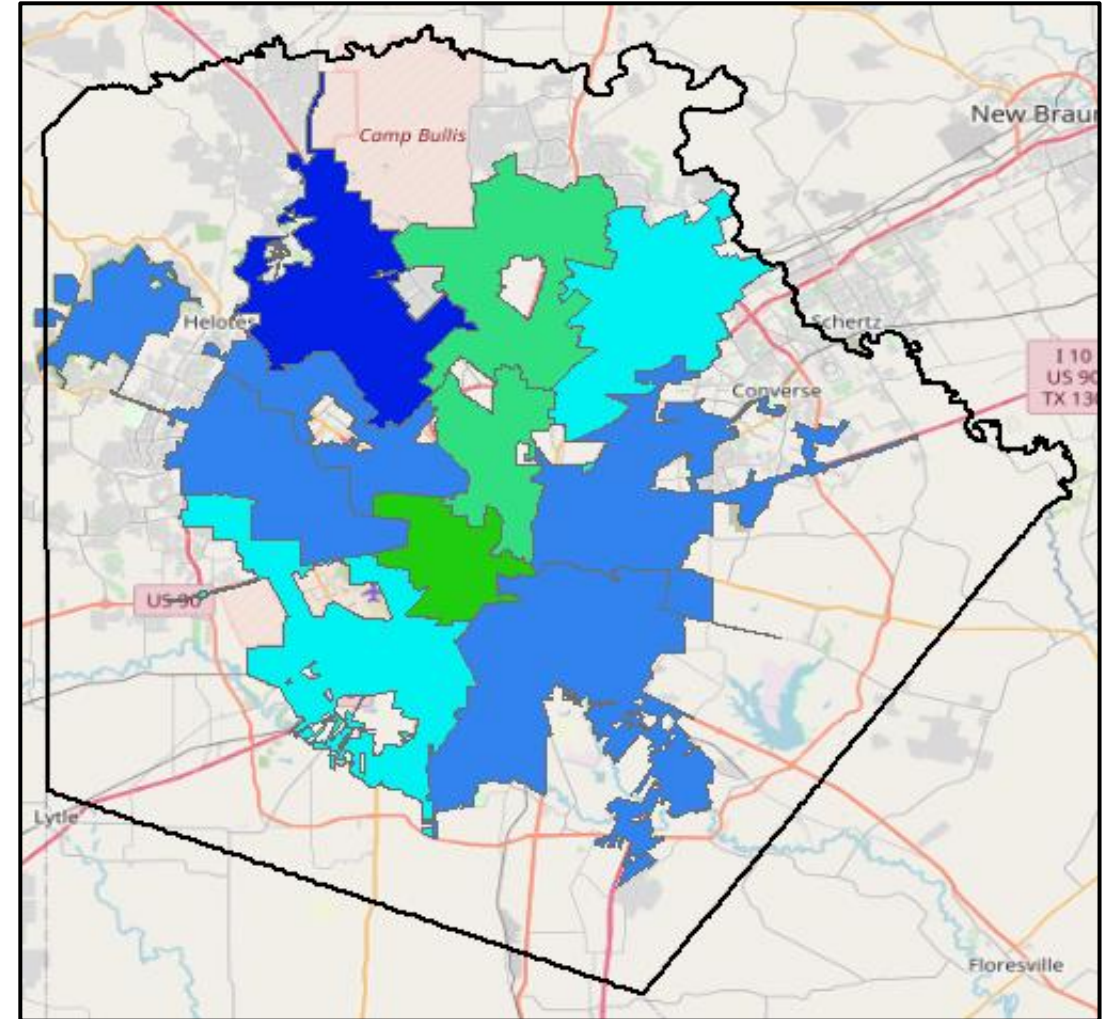
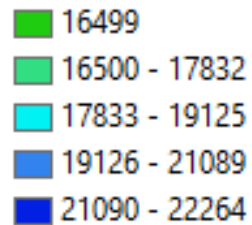
Published May 19, 2021

District	Claimants	% Tot
1	17832	9.2%
2	20777	10.7%
3	20243	10.4%
4	19125	9.8%
5	16499	8.5%
6	21089	10.8%
7	20169	10.4%
8	22264	11.4%
9	17650	9.1%
10	19102	9.8%

Data count unique claimant geocoded addresses using a TIGER US Census address (edges) file, mapped using a Council District spatial boundary file.

Claimants by Council District

UI claimants by Council District include 194,750 geocoded addresses.



Unemployment Insurance Claimant Data

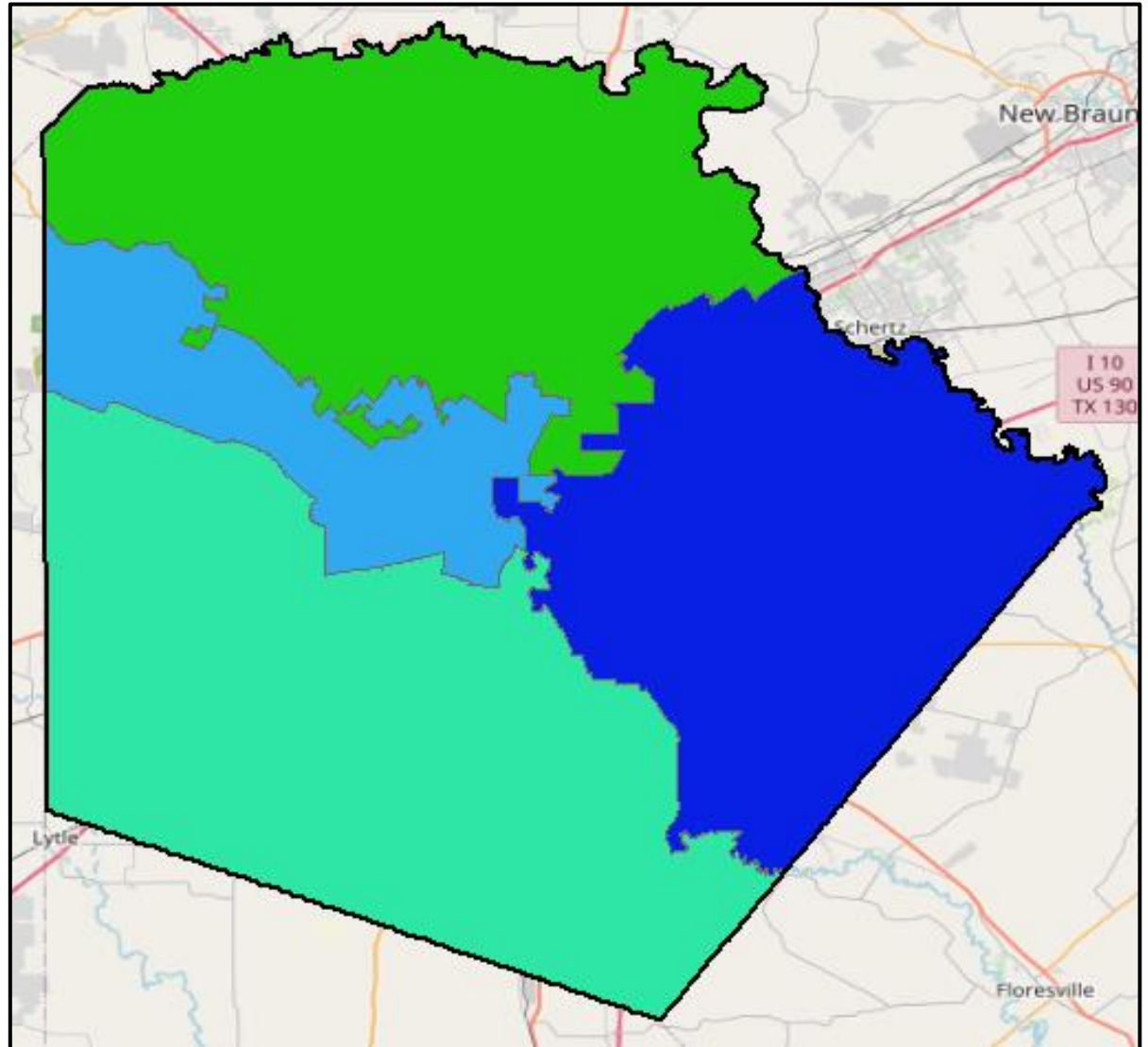
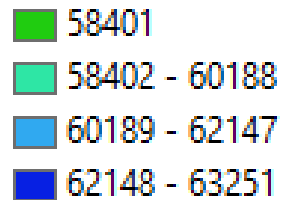
Published May 19, 2021

Precinct	Claimants	% Tot
1	60188	24.7%
2	62147	25.5%
3	58401	23.9%
4	63251	25.9%

*Data count unique claimant
addresses geocoded using a TIGER
US Census address file (edges),
mapped using a Commissioner
Precinct spatial boundary file.*

Claims by Bexar County Commissioner Precincts

UI claimants by Precinct
include 243,987 geocoded
addresses.

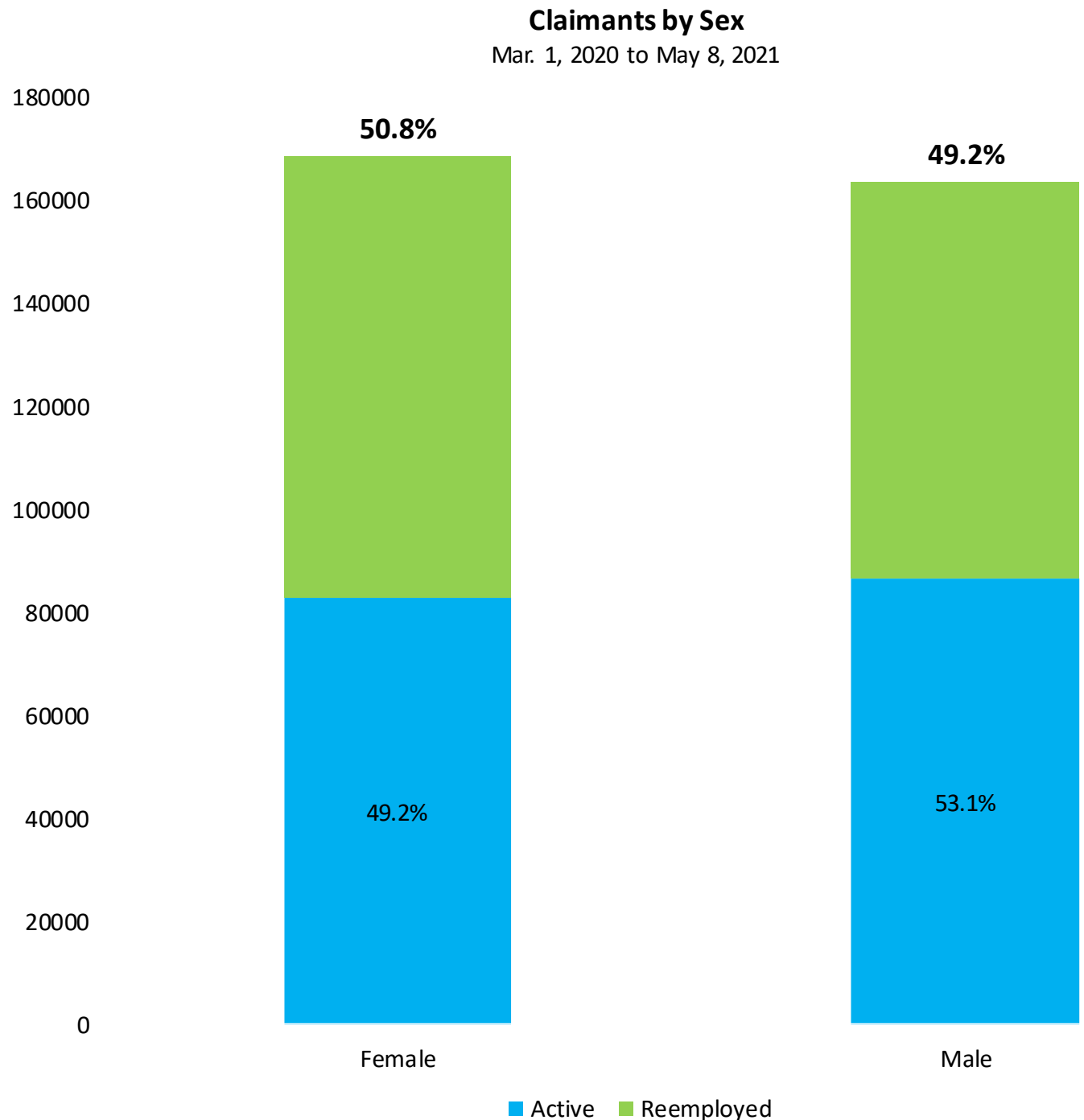


Unemployment Insurance Claimant Data

Published May 19, 2021

- While more females than males have filed for unemployment (1.5% more females), the share of females (50.8%) returning to work after having filed for unemployment is greater than that of males (46.9%).

*Data count unique claimants
with sex information.*

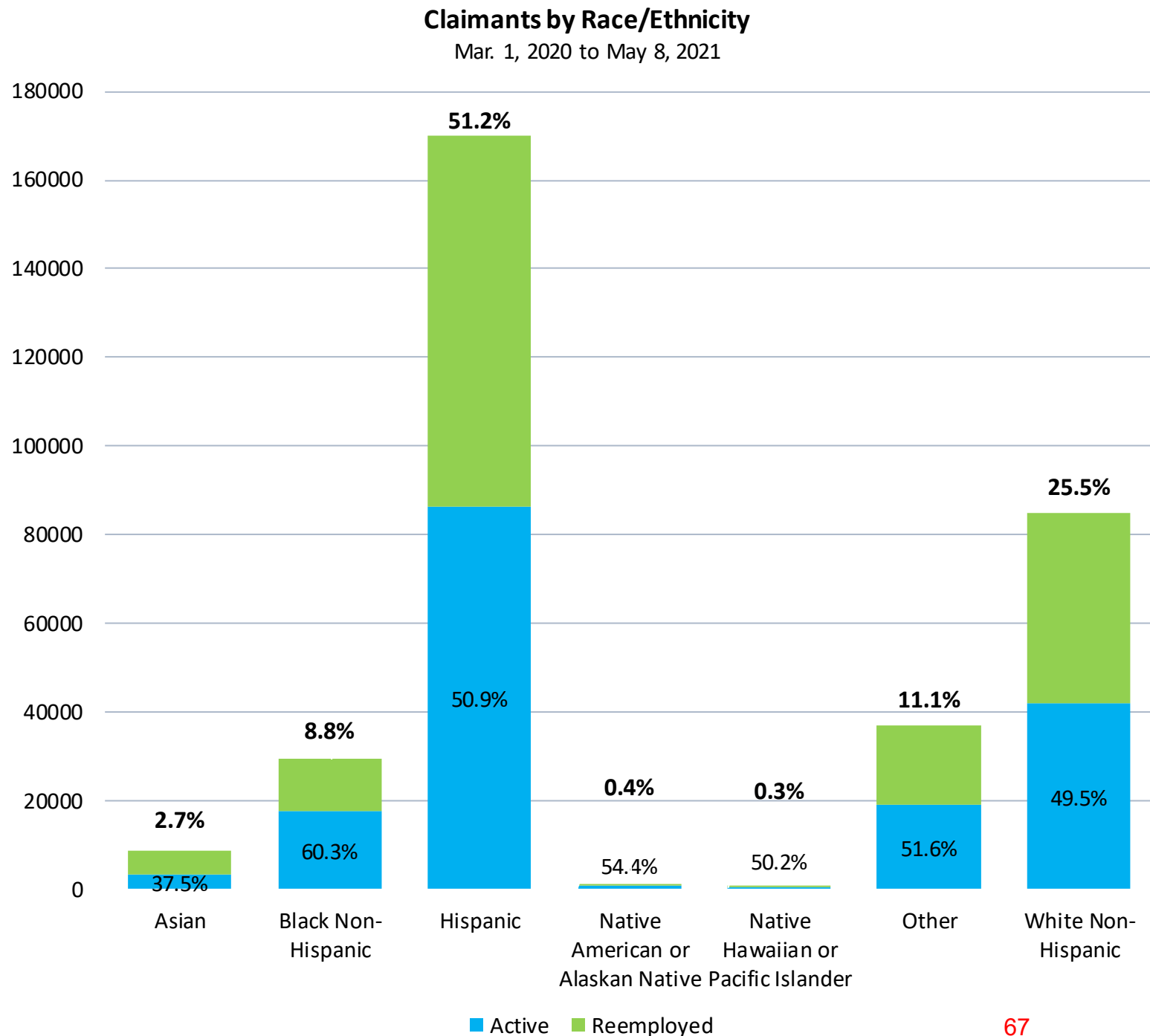


Unemployment Insurance Claimant Data

Published May 19, 2021

- By far, Hispanics have borne the brunt of the pandemic, as they account for a little over half (51.2%) of all claimants.
- The shares of those returning to work varies substantially by race, as follows:
 - Asian 62.5%,
 - White 50.5%,
 - Hispanic 49.1%,
 - Black 39.7%.

Data count unique claimants with race/ethnicity information.



Unemployment Insurance Claimant Data

Published May 19, 2021

Over a quarter of all claimants are workers ages 25-34 (27.4%). These are followed by workers ages <25 and 35-44 (both are at around 20% of all claimants).

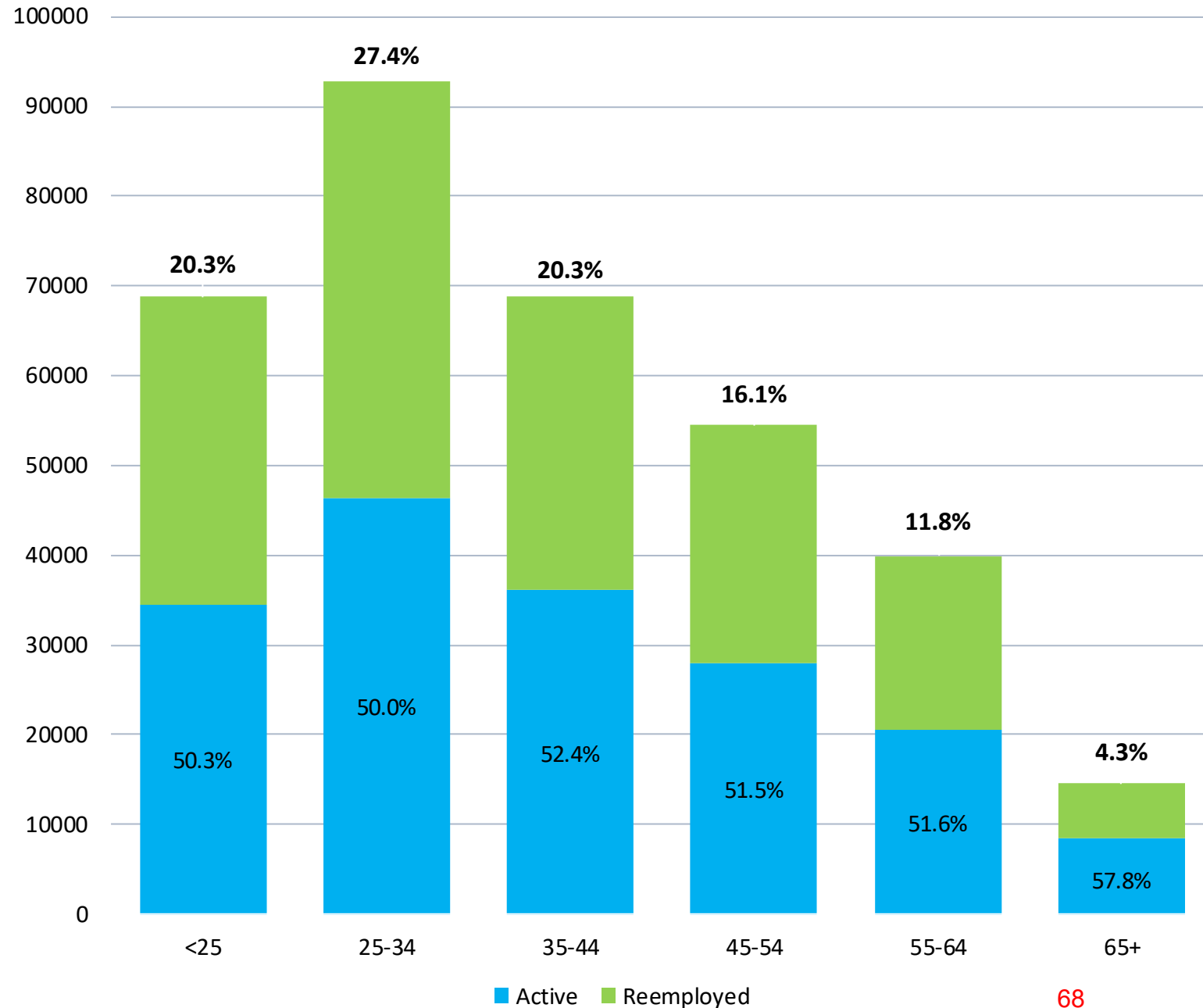
- The share of workers returning to work also varies by age, as follows:
 - 34 and younger: about 50%,
 - Ages 35-44: 47.6%,
 - Ages 45-64: about 48%,
 - Ages 65+: 42.2%.

Data may include claimants who filed a second claim after having a birthday that could have bumped them from one age group to the next. They would be counted once for each age group.

Data count unique claimants with age information.

Claimants by Age Group

Mar. 1, 2020 to May 8, 2021



Unemployment Insurance Claimant Data

Published May 19, 2021

Claimants with lower educational attainment have been impacted most by the pandemic where 85.9% have Some College or Less, and 64.4% have a HS/Equivalency Diploma or less.

Those with a HS/Equivalency or less have also returned to work the least:

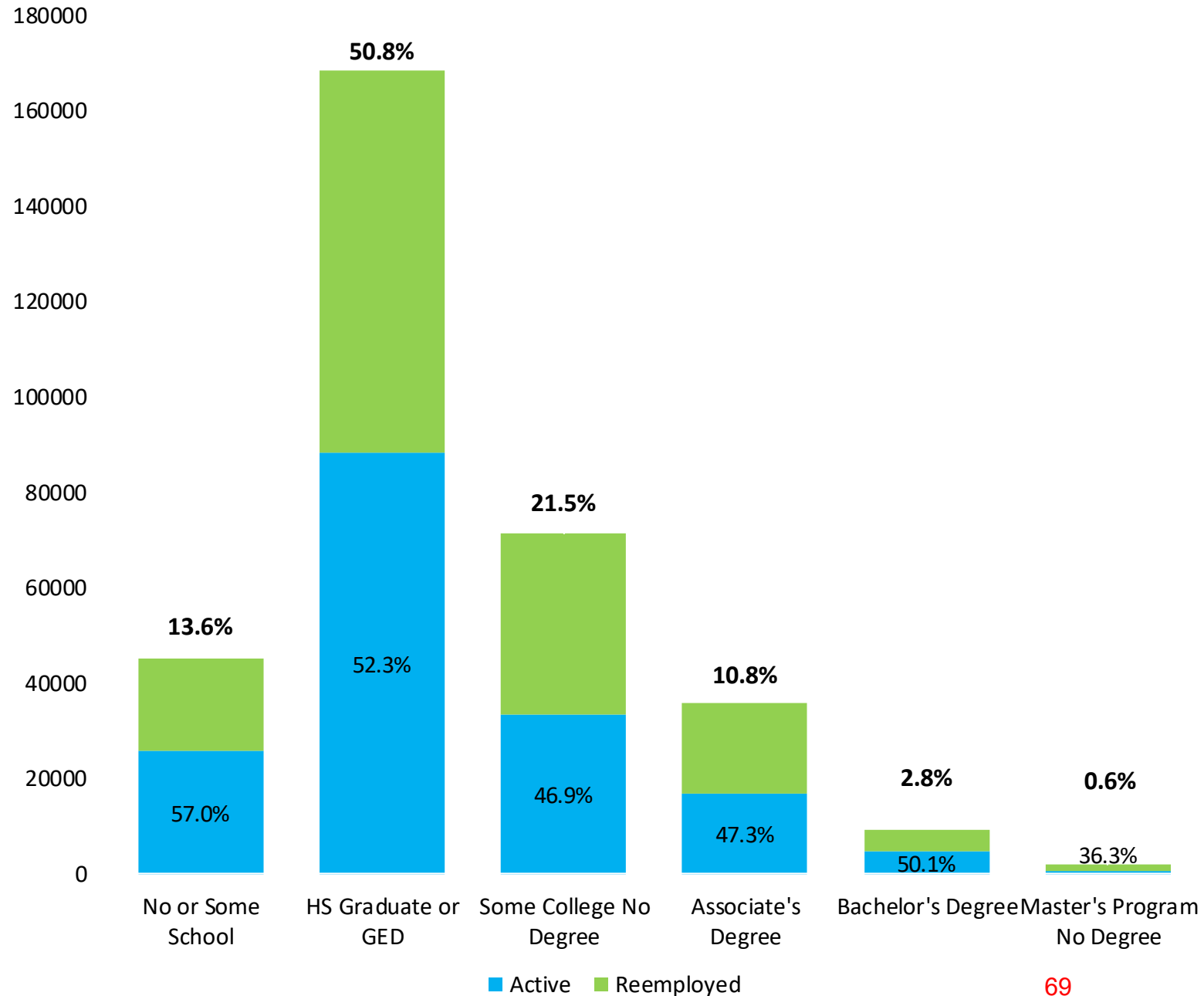
- HS/Equivalency: 47.7%,
- < HS/Equivalency: 43.0%.

Data may include claimants who filed a second claim after advancing in their education. They would be counted once for each educational level.

Data include unique claimants with educational information.

Claimants by Education

Mar. 1, 2020 to May 8, 2021



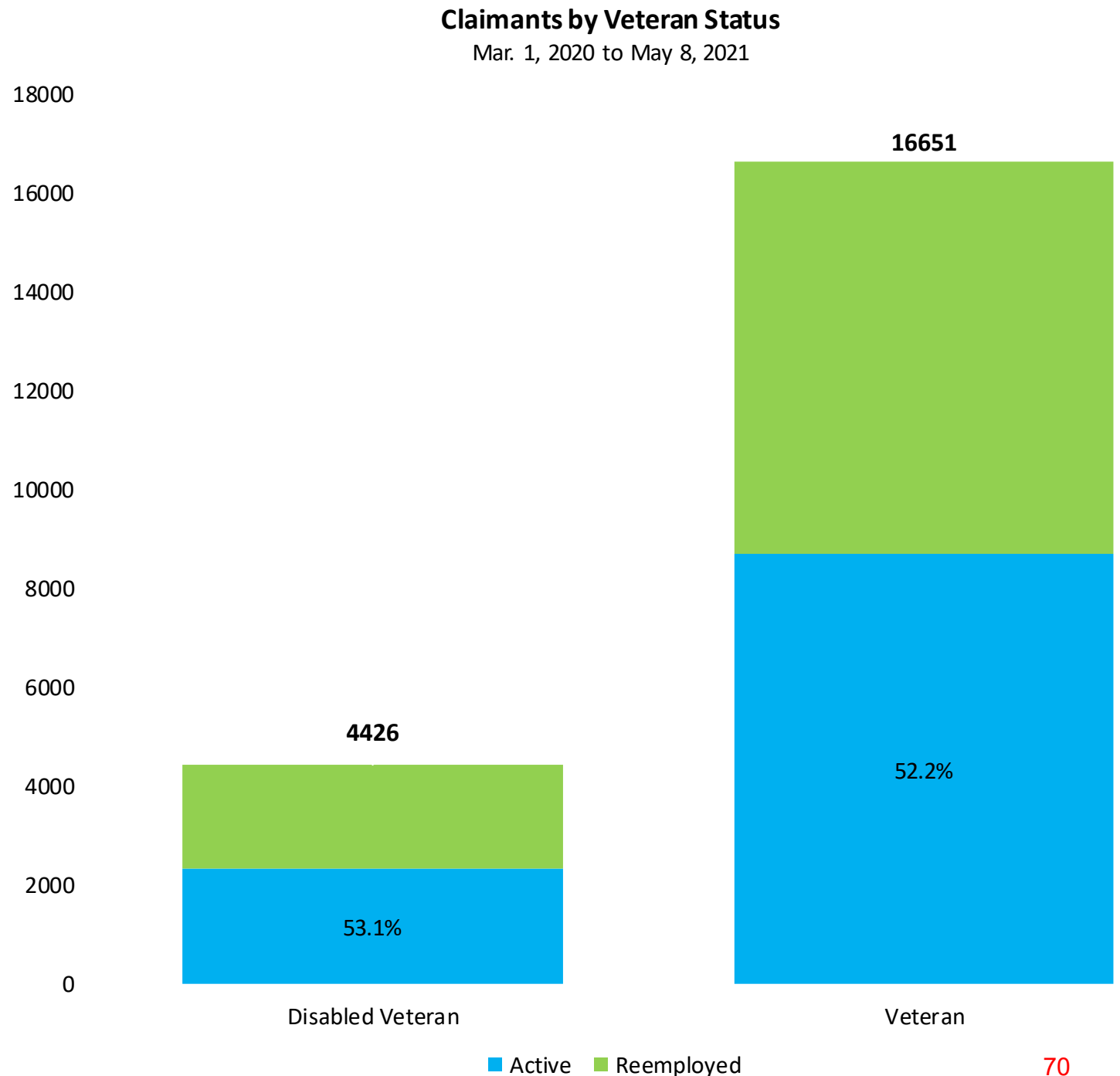
Unemployment Insurance Claimant Data

Published May 19, 2021

- About 16,651 Veterans have filed for unemployment insurance.
- This includes about 4,426 who reported a disability, or 11.2% of Veterans.

Data include a total of 168,391 claimants who had Veteran information.

Data include unique claimants with Veteran information.



Unemployment Insurance Claimant Data

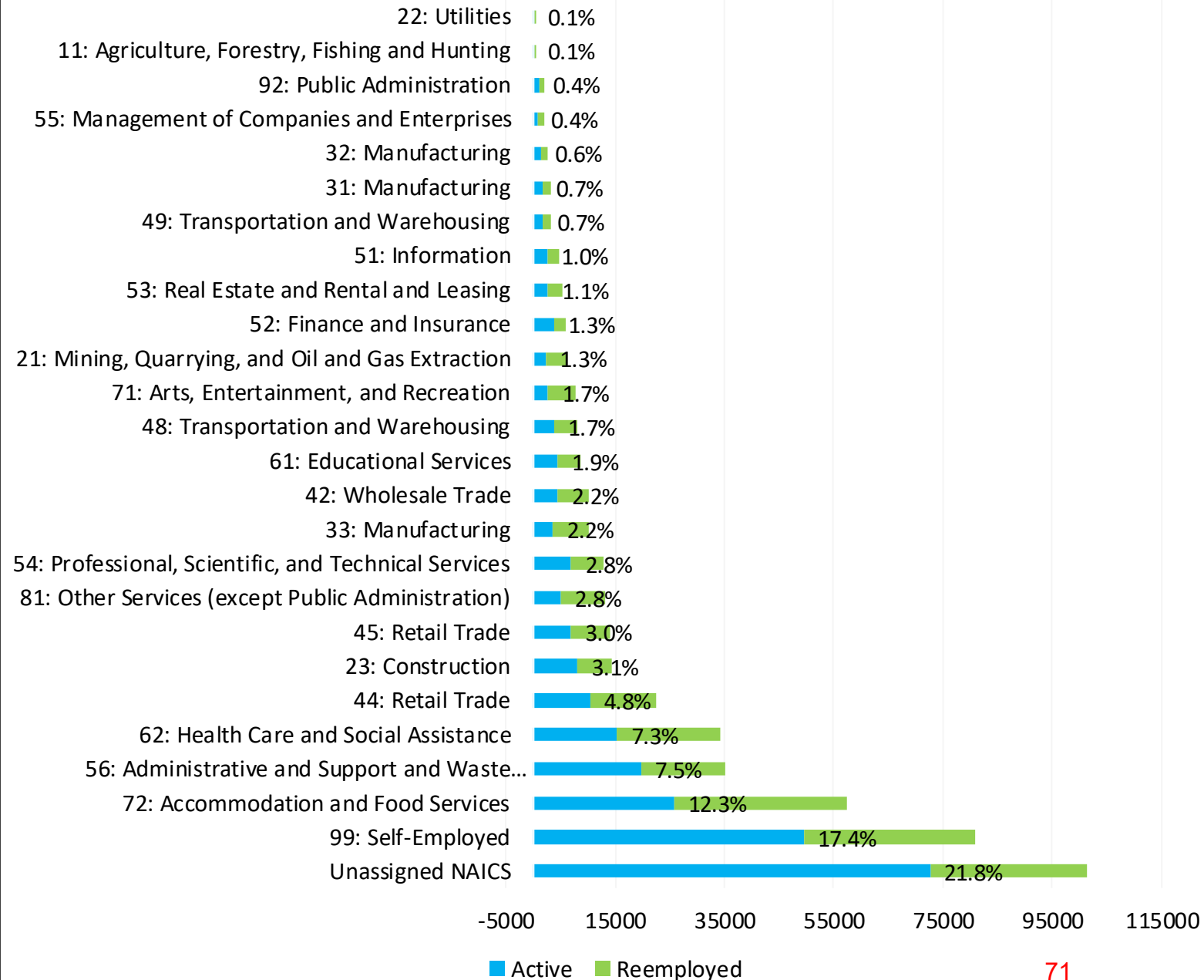
Published May 19, 2021

- While the data include all 372,815 unique claimants, the total claimants aggregated by industry sum to 492,166.
- Because claimants file multiple claims, they are counted once for each industry for which they filed a claim.
- The data show that there were a total of 119,351 (32.0%) claimants who may have filed separate claims associated with jobs in different industries.
- The data may suggest the types of industry movement of workers in the labor market.

Data include unique claimants by industry.

Claimants by Industry

Mar. 1, 2020 to May 8, 2021



Industry	Claimants				Jobs		Job Postings			Median Advertised		Postings 1-Year Ago		Employer Impact			Employers Competing	
	Active	Reemployed	Total	%	In 2020	Impact	Apr'21	%	Clmt/Jobs	Yearly	Hourly	Apr'20	Y-Y Chg.	In 2020 w/Layoffs	Impact		w/Posts	%
Accommodation and Food Services	25870	31592	57462	20.2	111837	51.38	4593	7.0	5.6	29120	14.0	3358	36.78	5298	5004	94.4%	652	12.3
Adm. & Supp. & Waste Mgt. & Rem. Svs.	19708	15509	35217	12.4	76535	46.01	10790	16.5	1.8	46720	22.5	7887	36.81	3067	3403	110.9%	1715	55.9
Agr., Forestry, Fishing and Hunting	189	114	303	0.1	5660	5.35	98	0.1	1.9	28032	13.5	82	19.51	606	140	23.1%	51	8.4
Arts, Entertainment, and Recreation	2791	5100	7891	2.8	17044	46.30	539	0.8	5.2	25984	12.5	421	28.03	727	754	103.7%	114	15.7
Construction	8182	6069	14251	5.0	82387	17.30	2050	3.1	4.0	78208	37.6	1184	73.14	4770	3896	81.7%	578	12.1
Educational Services	4545	4122	8667	3.1	23537	36.82	2047	3.1	2.2	49024	23.6	1921	6.56	668	869	130.1%	226	33.8
Finance and Insurance	3893	2083	5976	2.1	74707	8.00	4952	7.6	0.8	102272	49.2	4433	11.71	3177	1128	35.5%	428	13.5
Health Care and Social Assistance	15429	18860	34289	12.1	152036	22.55	8026	12.3	1.9	60032	28.9	6125	31.04	10984	5032	45.8%	969	8.8
Information	2602	2071	4673	1.6	18871	24.76	2903	4.4	0.9	38592	18.6	2003	44.93	628	506	80.6%	301	47.9
Mgmt of Companies and Enterprises	756	1201	1957	0.7	13618	14.37	116	0.2	6.5	41600	20.0	103	12.62	261	206	79.0%	38	14.6
Manufacturing	6809	9007	15816	5.6	53315	29.66	3266	5.0	2.1	46464	22.3	2424	34.74	1652	1638	99.1%	812	49.1
Min., Quarrying, & Oil & Gas Ext.	2347	3885	6232	2.2	10748	57.99	266	0.4	8.8	37504	18.0	359	-25.91	518	842	162.5%	51	9.8
Other Services (except Public Admin.)	5060	8044	13104	4.6	63740	20.56	2300	3.5	2.2	39296	18.9	1092	110.62	4748	2630	55.4%	530	11.2
Prof., Scientific, and Technical Servic	7011	5906	12917	4.6	63872	20.22	8048	12.3	0.9	50048	24.1	6272	28.32	6672	3789	56.8%	1495	22.4
Public Administration	1108	797	1905	0.7	224375	0.85	1670	2.6	0.7	55424	26.6	1184	41.05	1029	143	13.9%	142	13.8
Real Estate and Rental and Leasing	2741	2473	5214	1.8	21955	23.75	1131	1.7	2.4	39552	19.0	809	39.80	2833	1262	44.5%	310	10.9
Retail Trade	17287	19061	36348	12.8	121049	30.03	8223	12.6	2.1	33408	16.1	6177	33.12	6490	3288	50.7%	930	14.3
Transportation and Warehousing	5738	5480	11218	4.0	37823	29.66	2979	4.6	1.9	70016	33.7	2706	10.09	1422	1513	106.4%	573	40.3
Utilities	161	99	260	0.1	1585	16.40	157	0.2	1.0	51584	24.8	197	-20.30	75	77	103.4%	41	55.0
Wholesale Trade	4556	5515	10071	3.5	36741	27.41	1221	1.9	3.7	40576	19.5	810	50.74	2669	2142	80.3%	327	12.3
Total	136783	146988	283771		1211435	23.42	65375		2.1	51297	24.7	49547	31.95	58292	38262	65.6%	10283	17.6

The table reports on several impacts that the pandemic has had on the labor market. It now includes Claimants who are Active and those who have Returned to Work.

Data for the table count unique claimants by industry. Source: EMSI.

Unemployment Insurance Claimant Data

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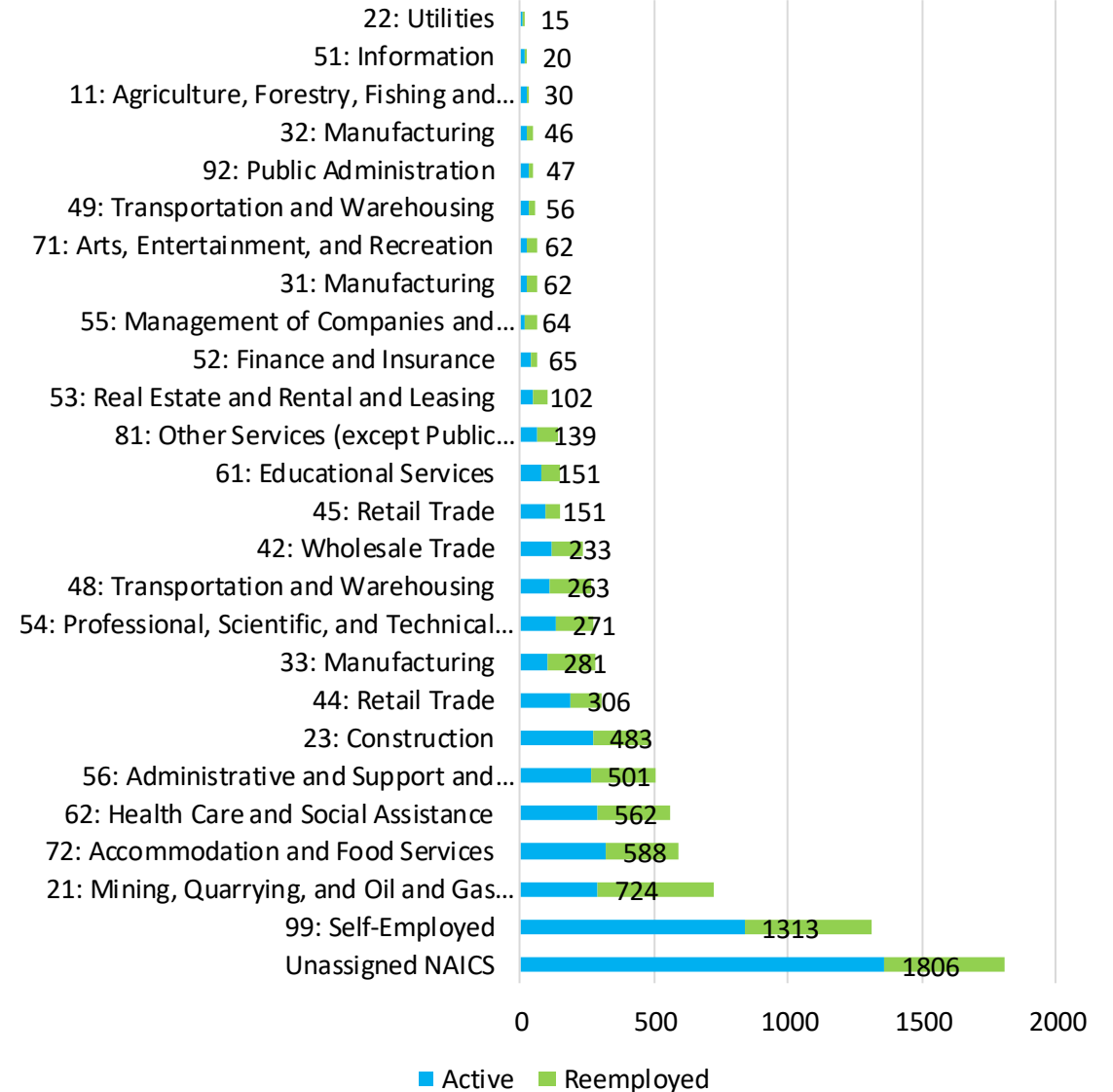
A newly released TWC dataset was used to identify claimants by County of residence.

County industry information is now based on county of residence and not the ES Office where the claim was filed as was previously reported.

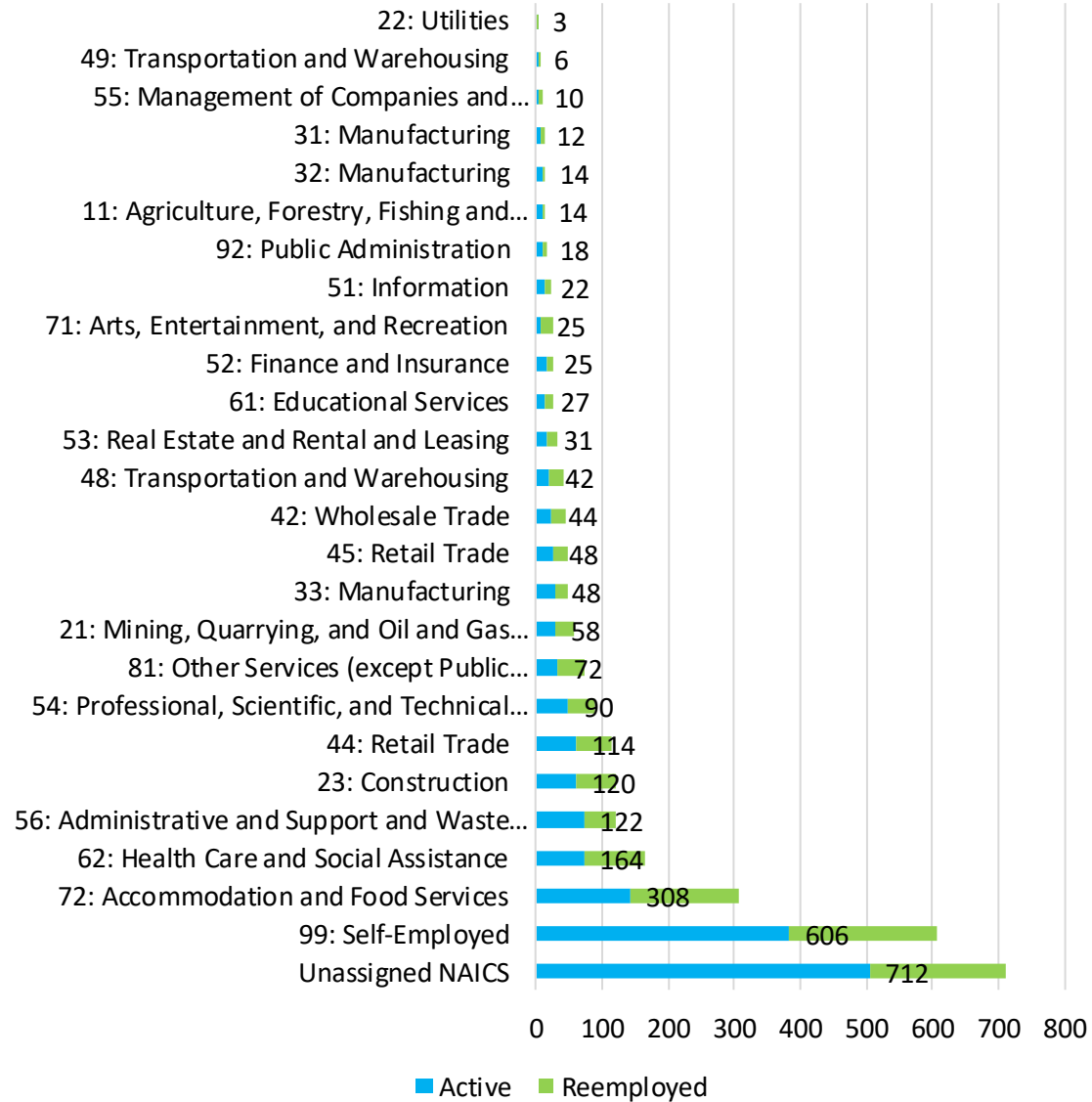
Claimants that file multiple claims can and do lose jobs from different industries – these claimants will count once for each industry they filed a claim for.

We previously excluded reporting the number of claimants missing industry information but are now including these.

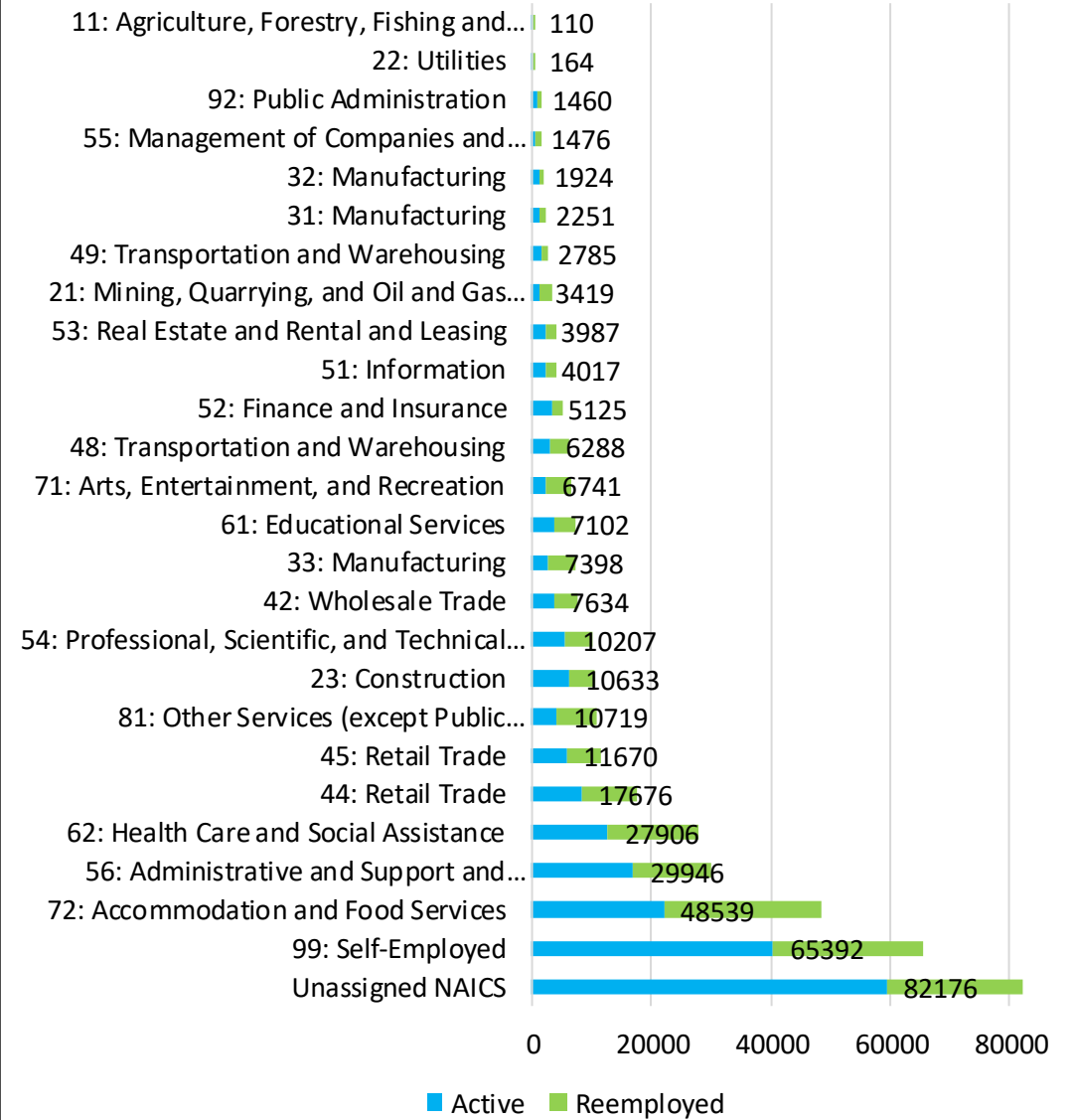
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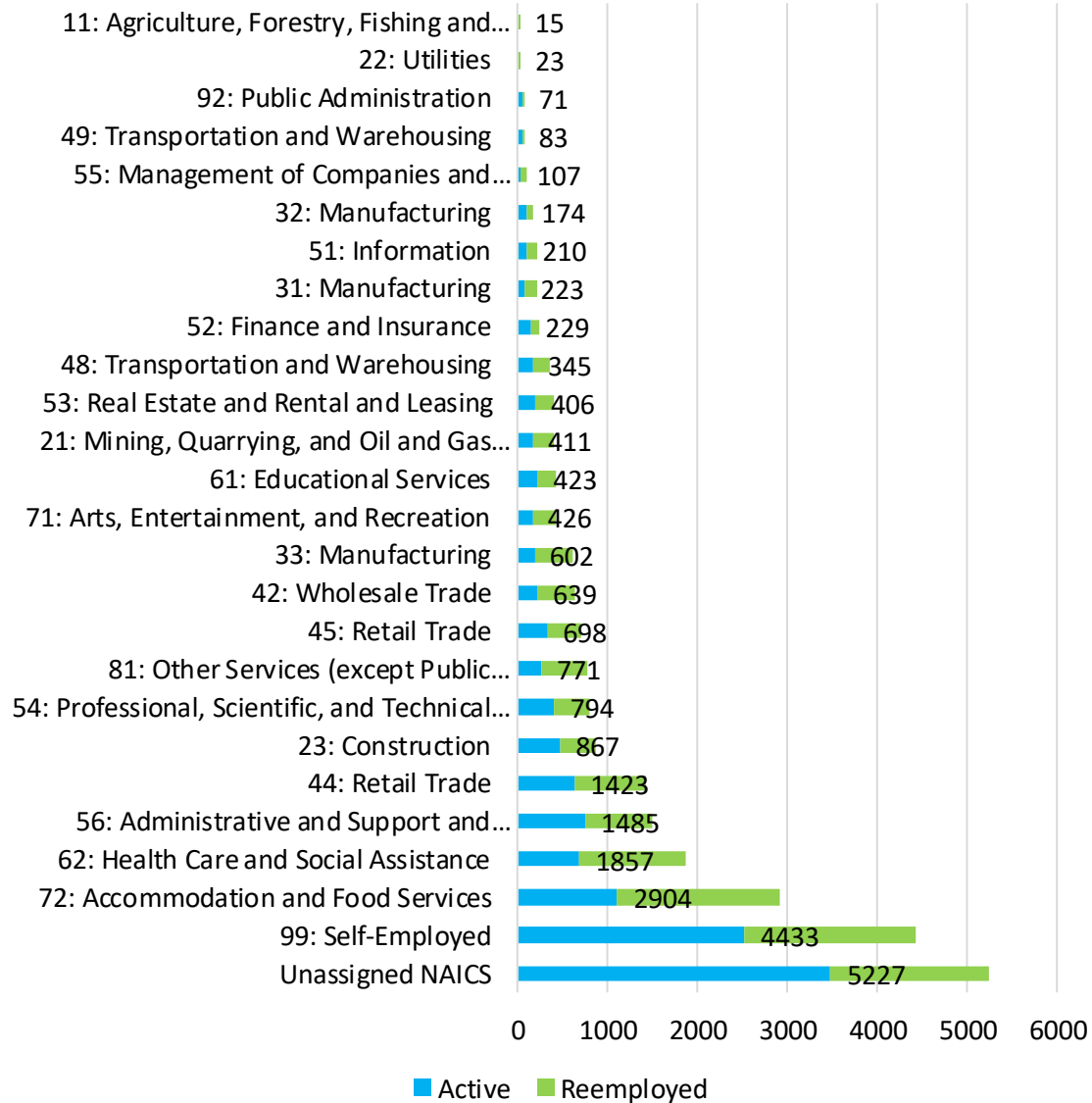
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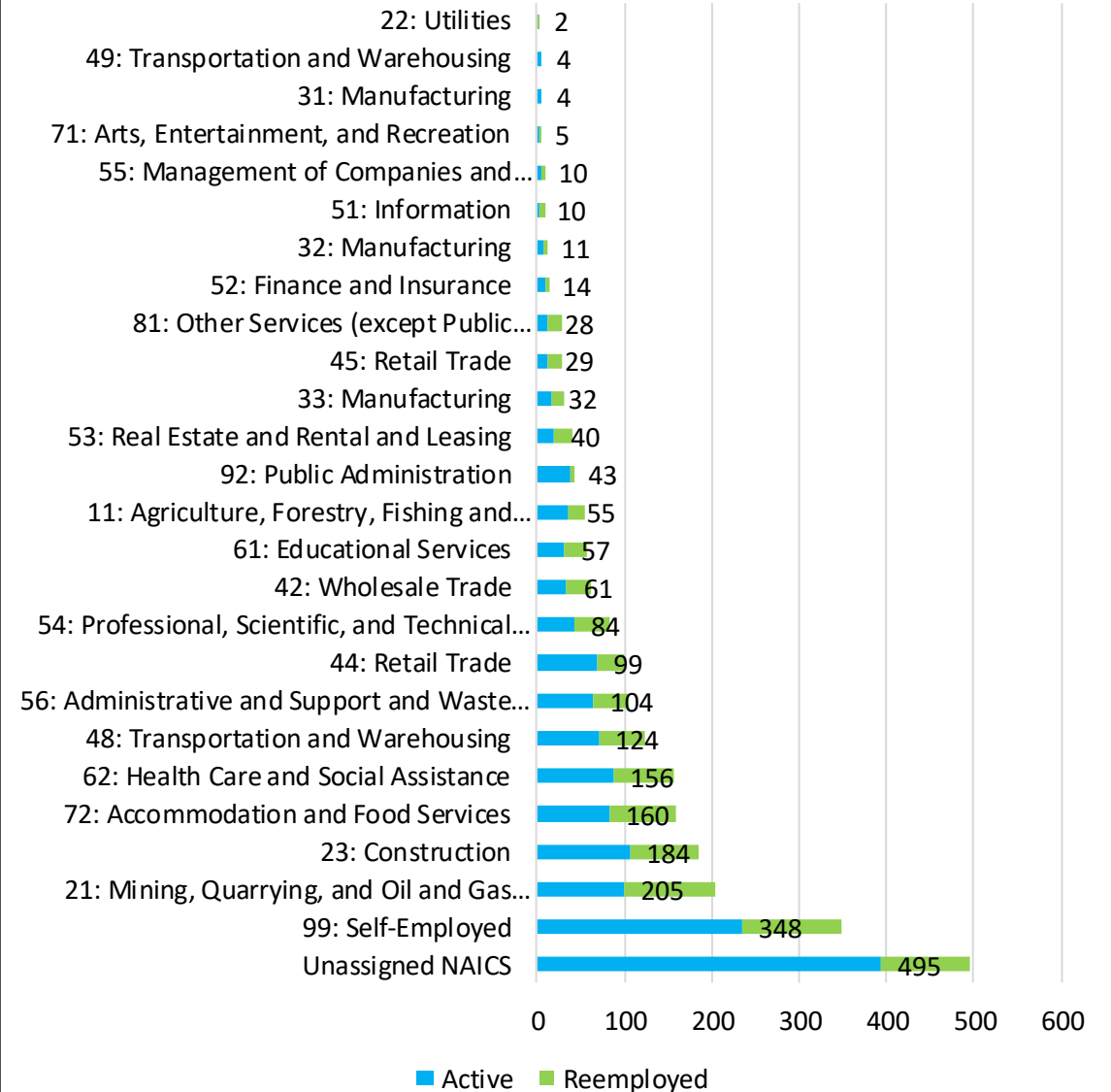
Bexar



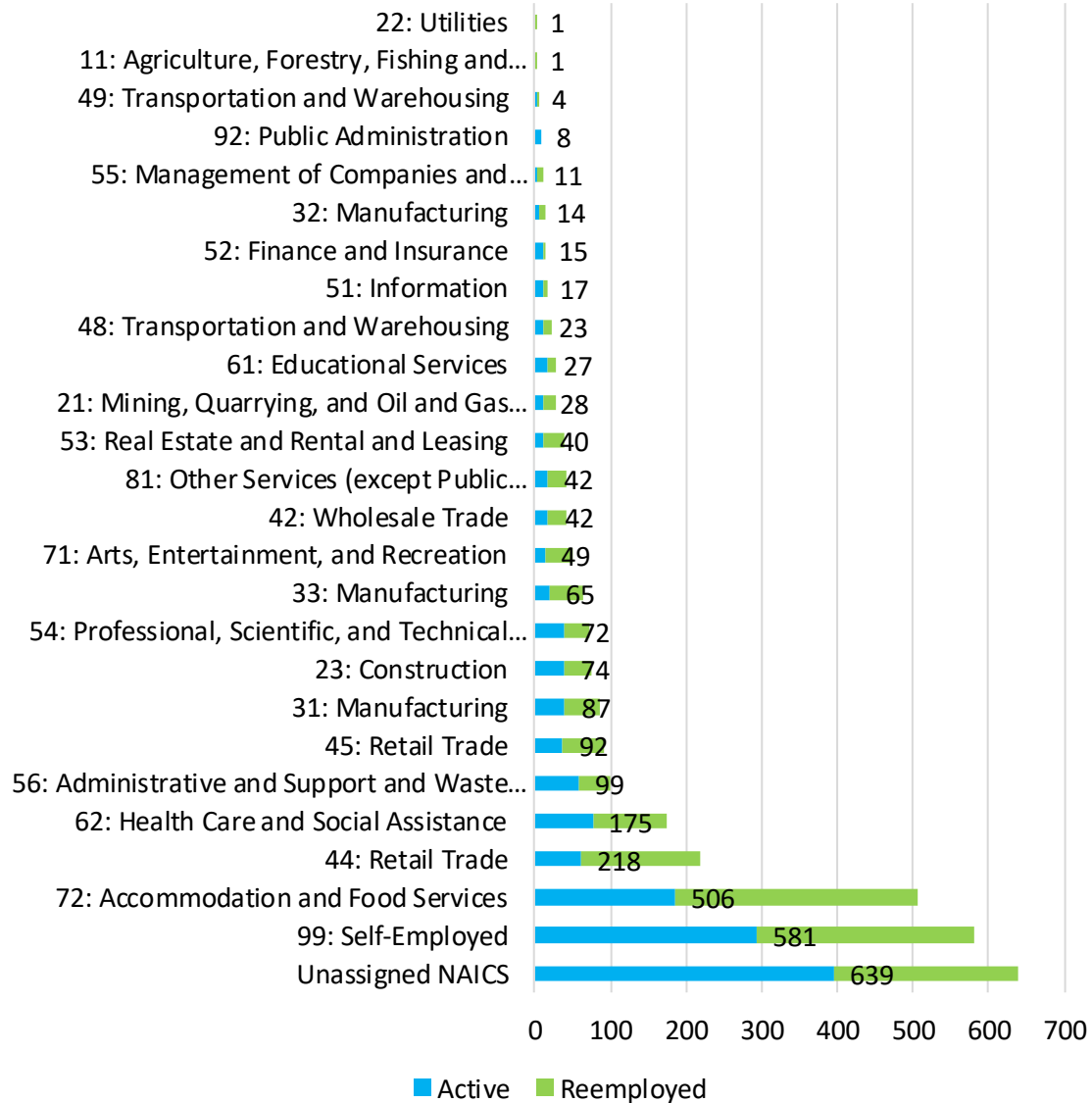
Comal



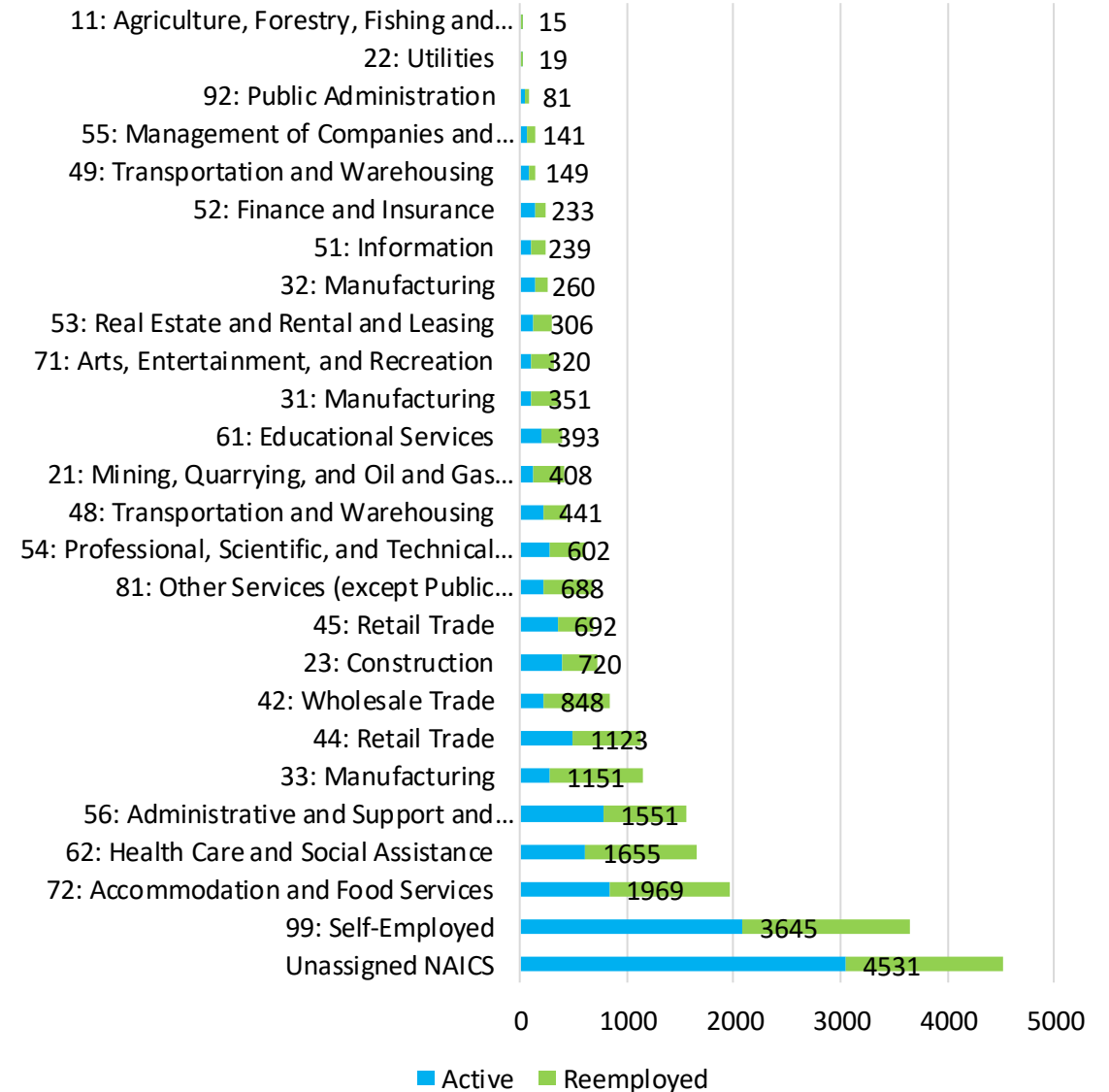
Frio



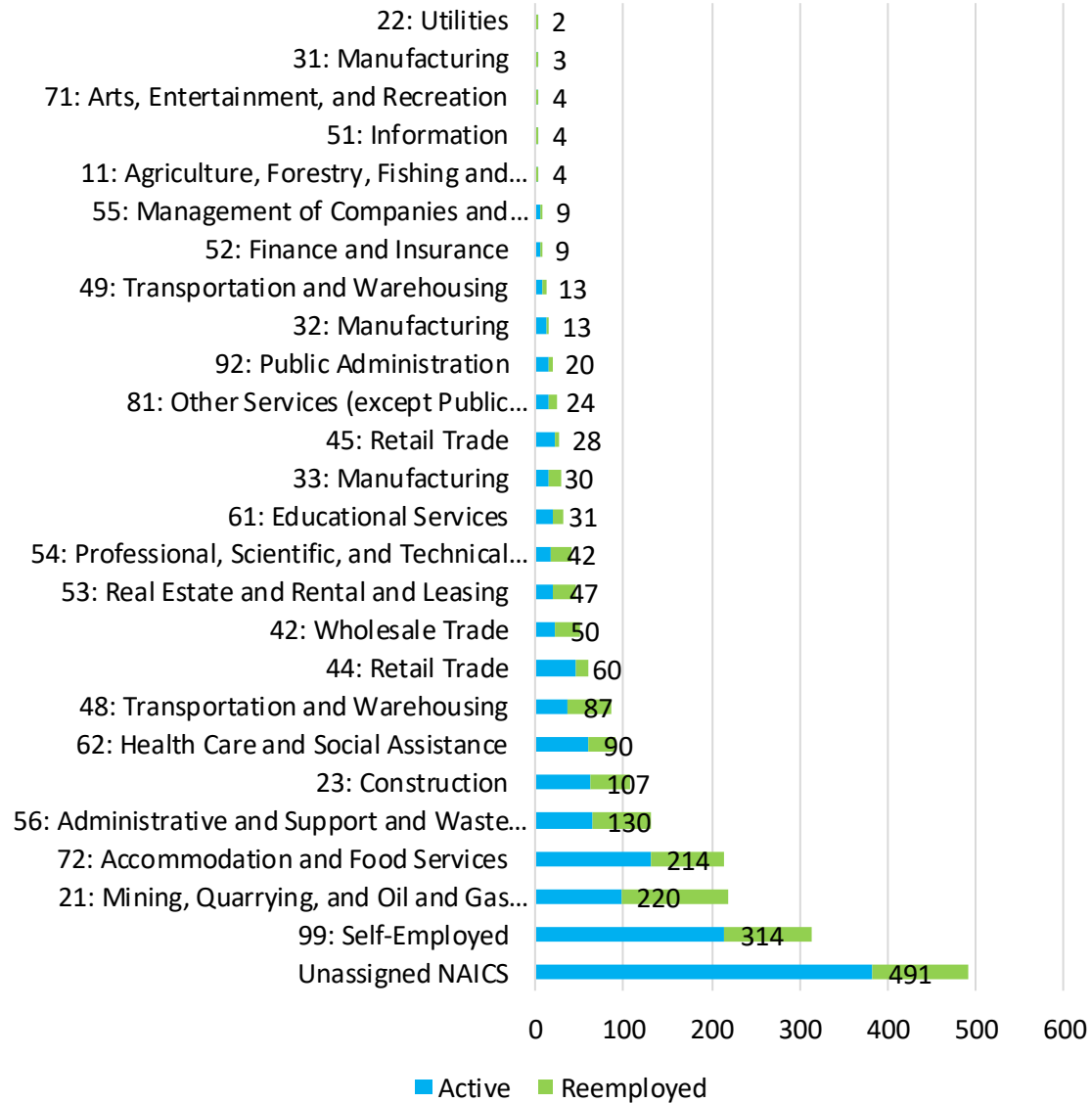
Gillespie



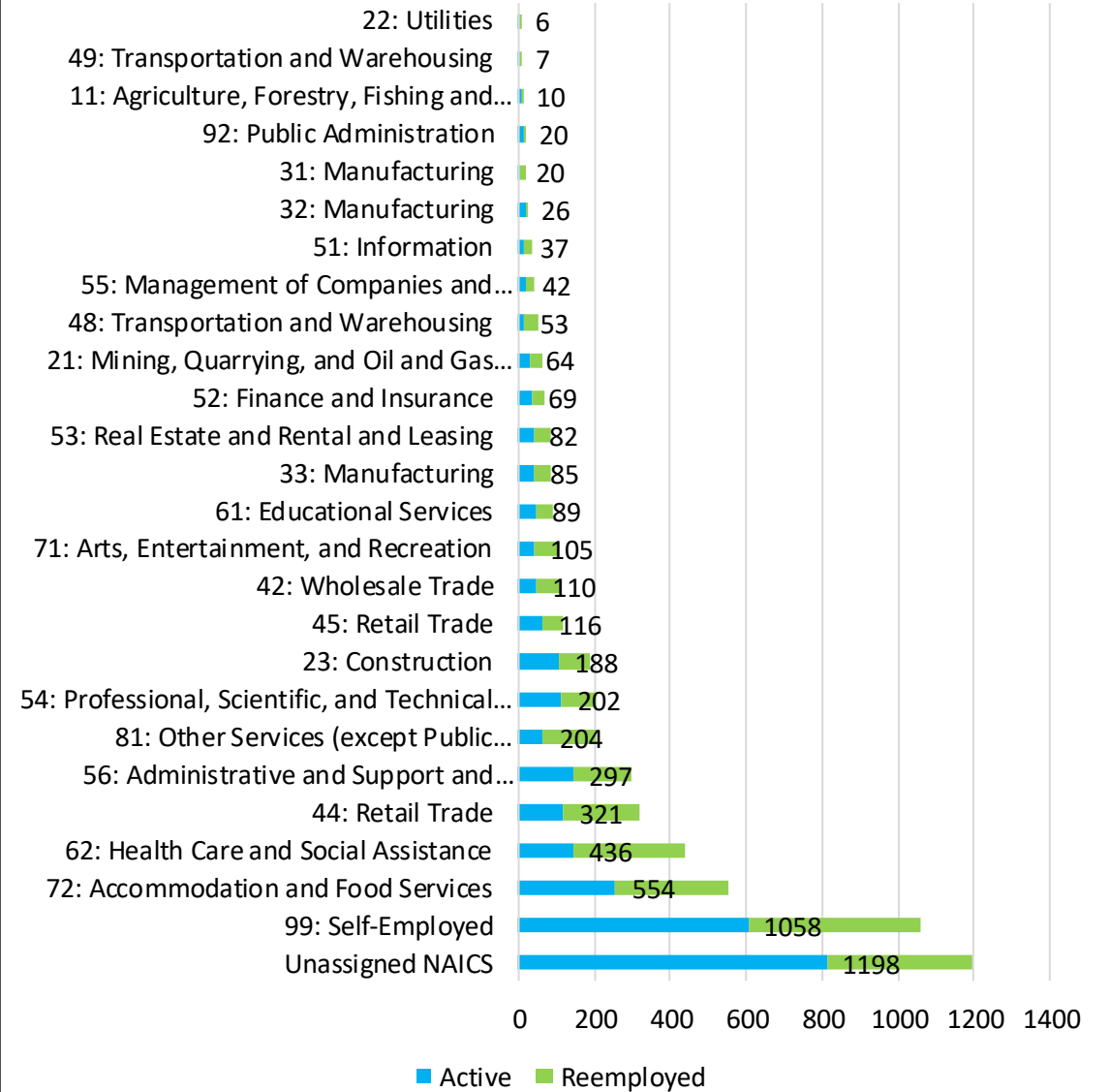
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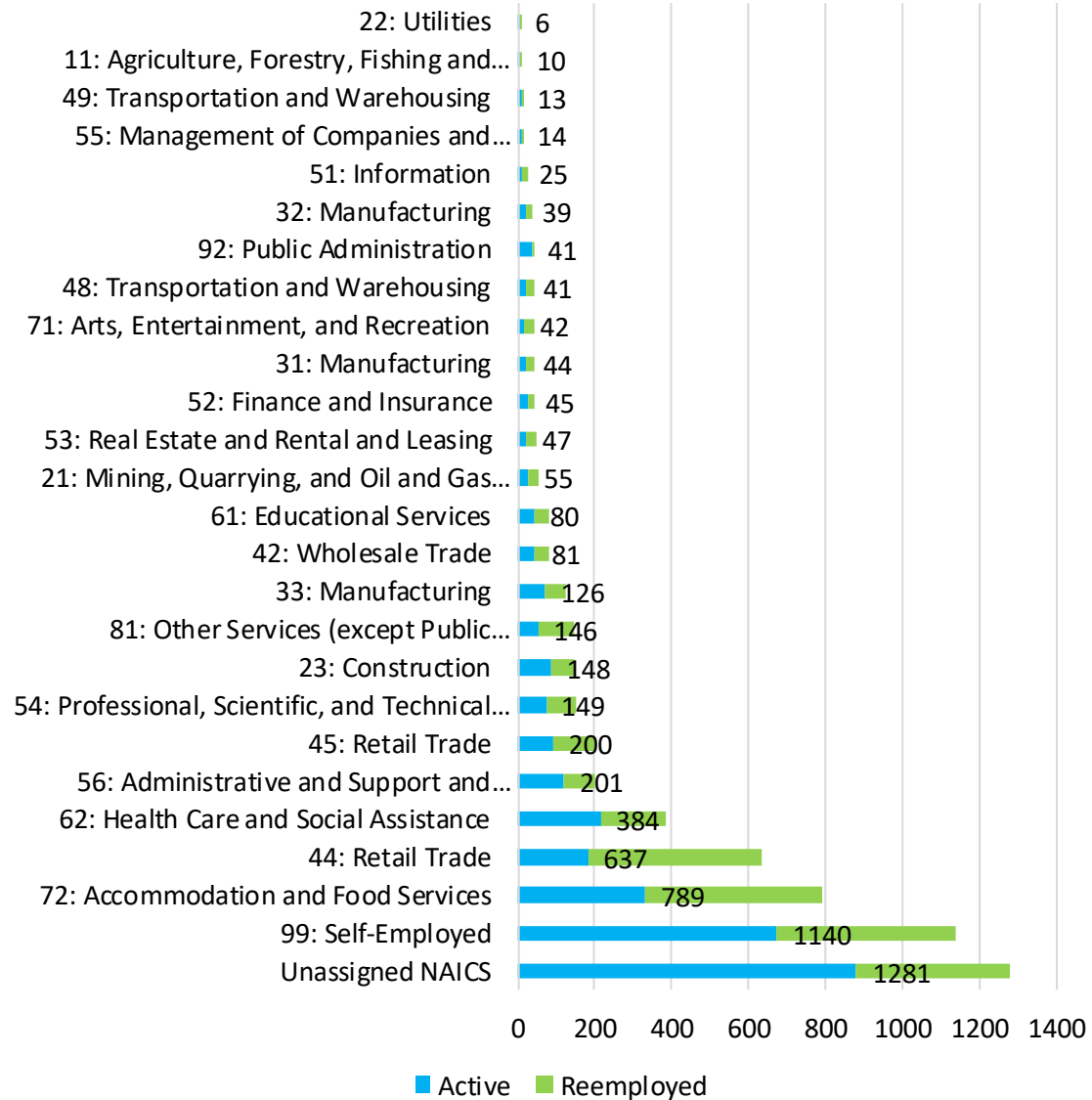
Karnes



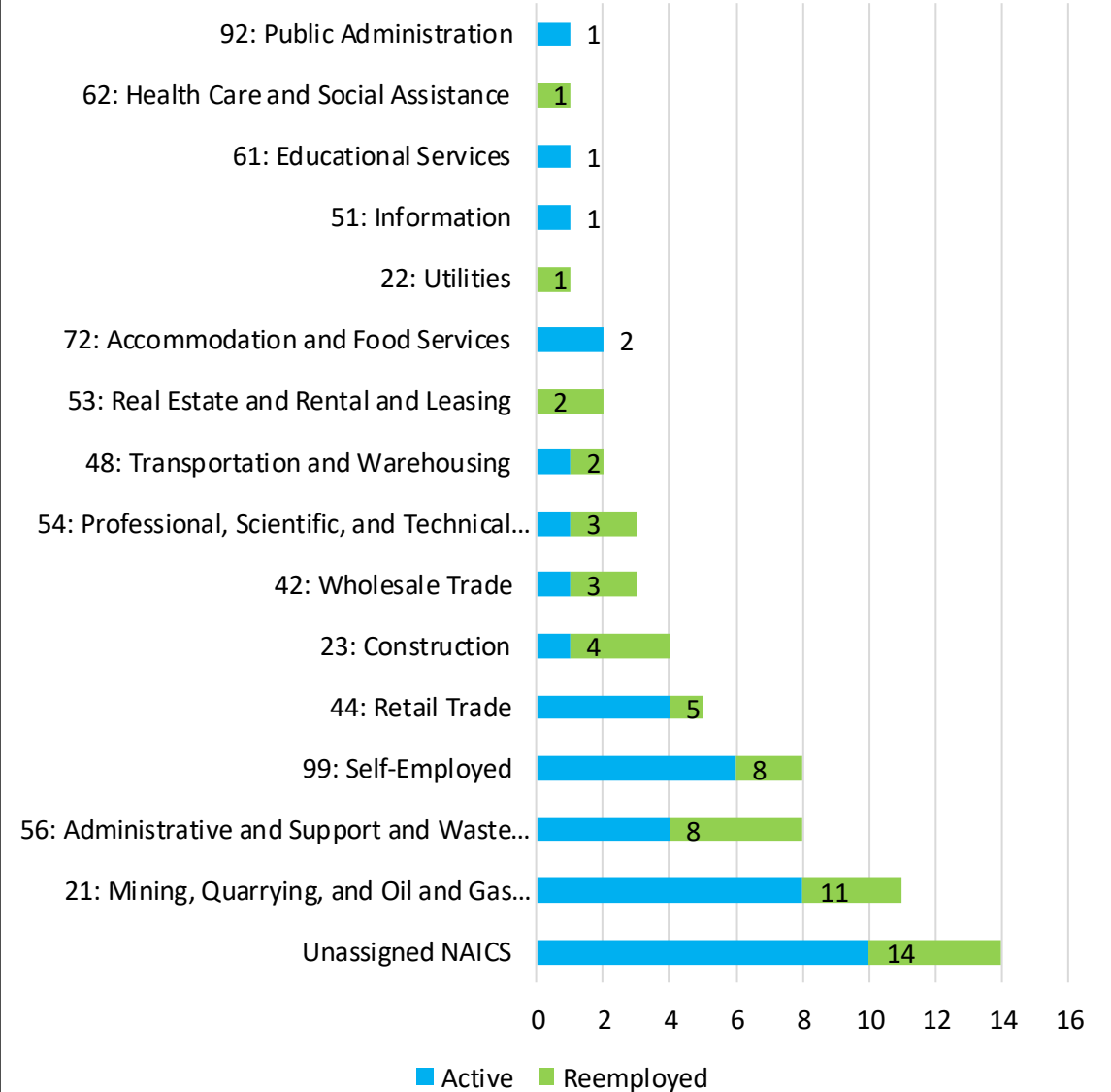
Kendall



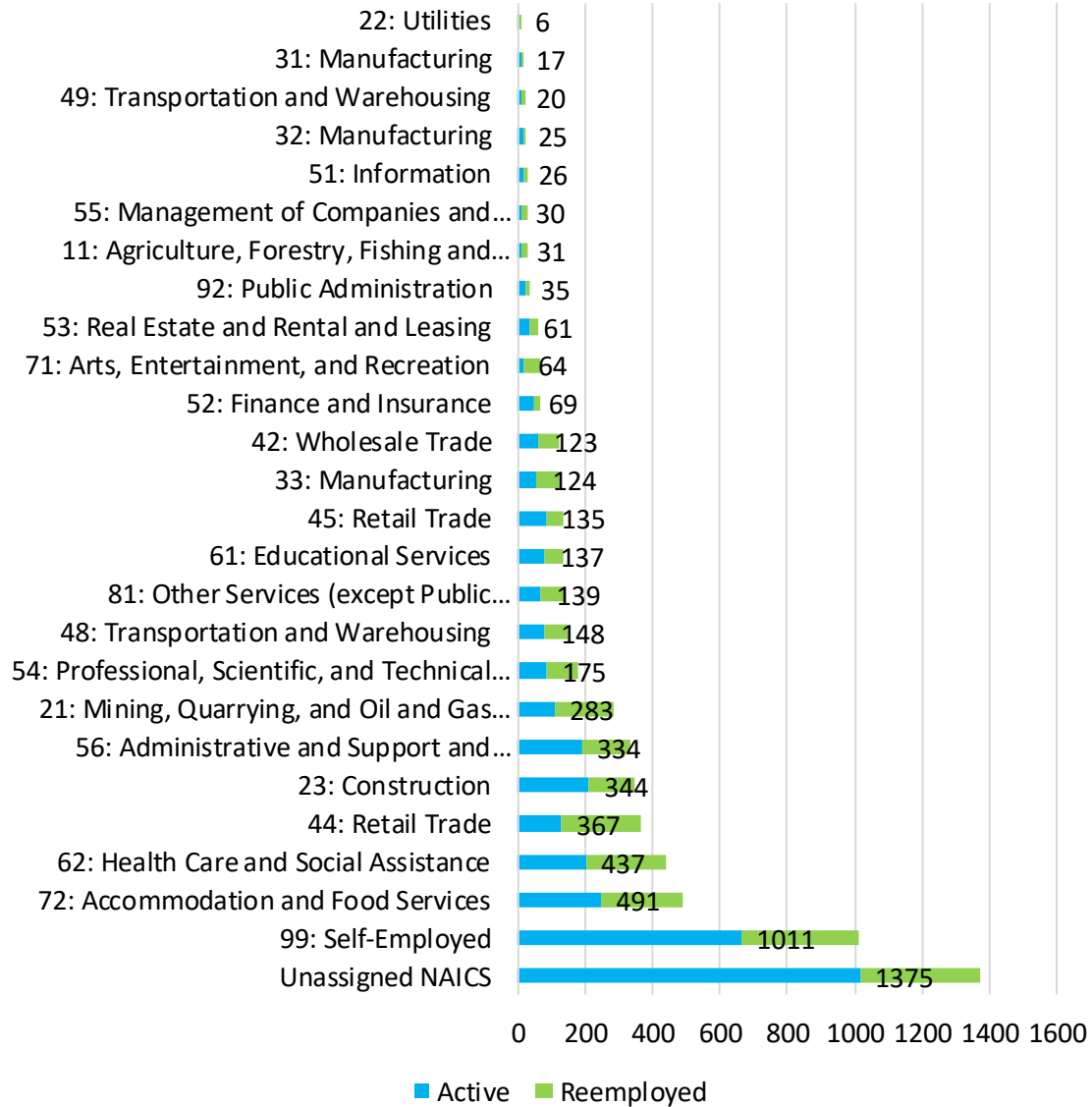
Kerr



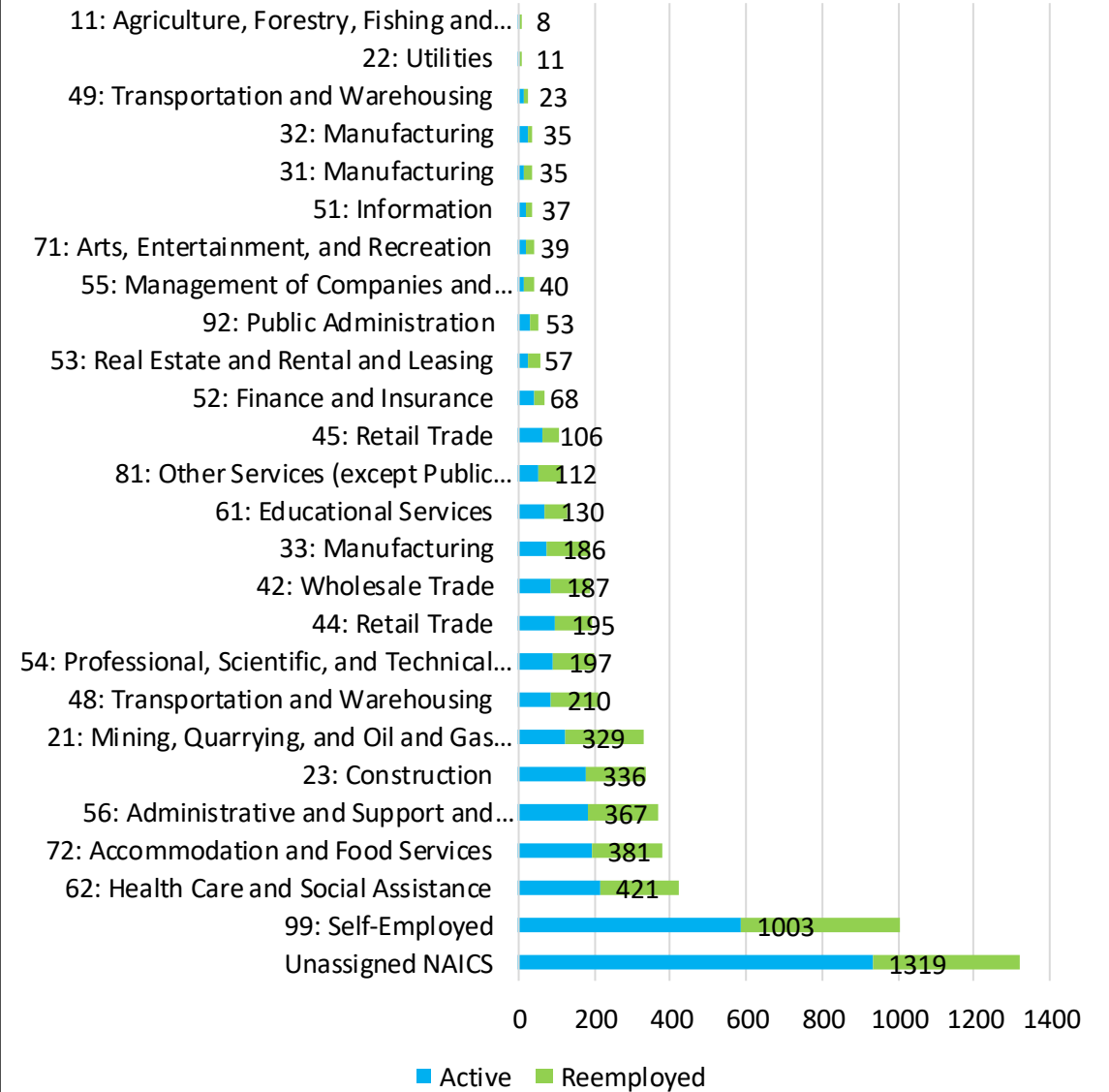
McMullen



Medina



Wilson



Unemployment Insurance Claimant Data

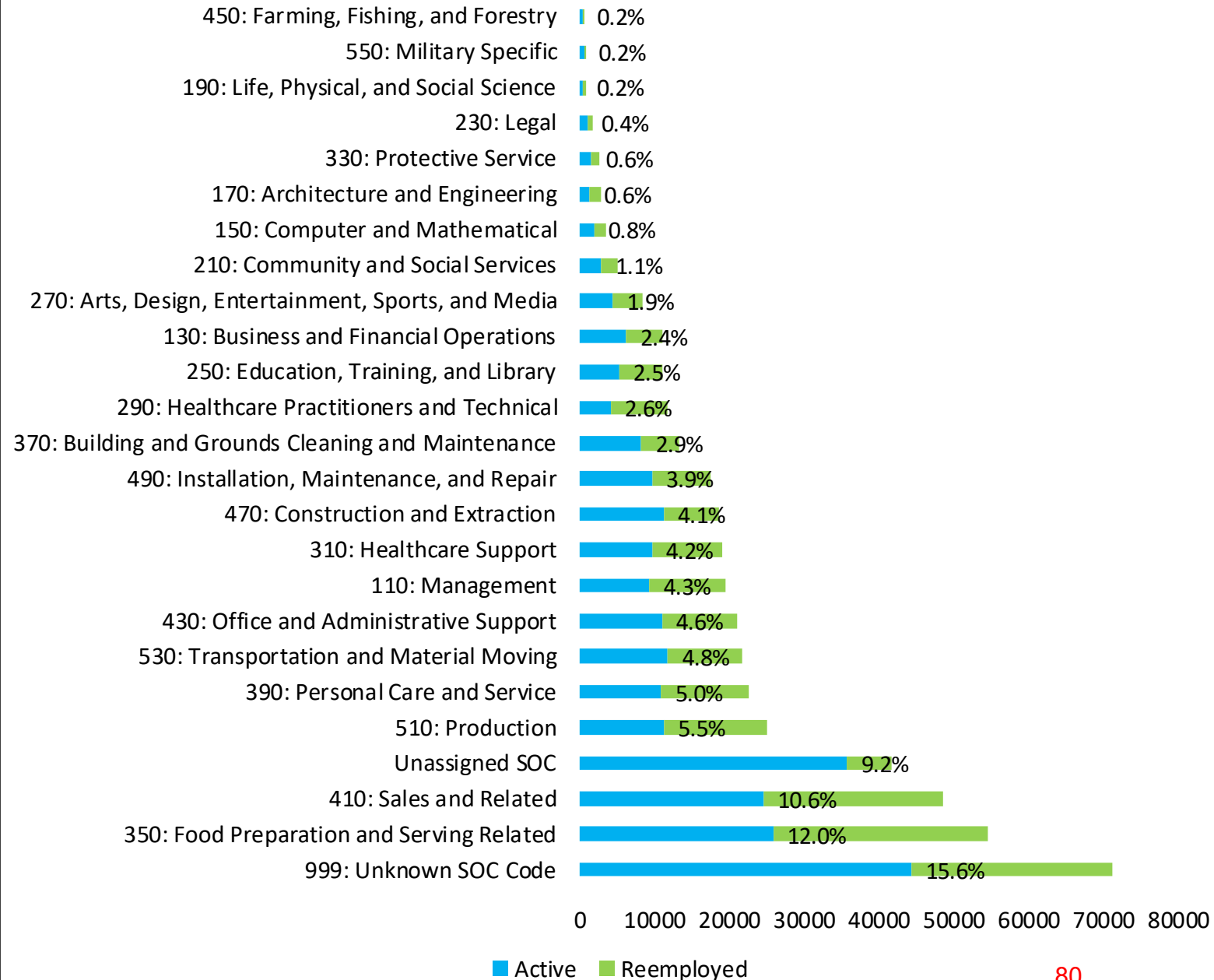
Published May 19, 2021

- As with industry, claimants filing multiple claims count once for each occupation.
- Because claimants file for multiple occupations and count once in each occupation that they file a claim for, the data include a total of 549,158 claimants (176,343 unique).
- The data may suggest that 32.1% of claimants may be gaining jobs in multiple occupations. They filed an initial claim for one occupation, gained a job in a different occupation, and then also lost that new job and filed an additional claim.
- The data may also suggest that gaining jobs in multiple occupations is about 15.3% more likely to occur than gaining jobs in multiple industries (32.0%).

Data counts of unique claimants by occupation.

Claimants by Occupation

Mar. 1, 2020 to May 8, 2021



Occupation	Claimants				Jobs Impact		Current Job Postings			Median Posting Wage		Avg. Mthly Hires	Employers Competing	Last Year's Postings		Automation
	Active	Reemployed	Total	%	Jobs2020	Impact	Apr'21	%	Clmts/ Jobs	Yearly	Hourly			PostsApr 20	% Chg Y-Y	
Architecture and Engineering	1456	1397	2853	0.83	18,127	15.74	7264	9.14	5.0	97664	47.0	2194	2154	5596	29.8	86.9
Arts, Design, Entertainment, Sports, and Media	4482	4037	8519	2.48	17,165	49.63	4715	5.93	1.1	80256	38.6	2651	1234	4051	16.4	89.9
Building and Grounds Cleaning & Maintenance	8343	5046	13389	3.89	44,845	29.86	8284	10.42	1.0	100224	48.2	1012	1491	5706	45.2	122.6
Business and Financial Operations	6290	4875	11165	3.25	66,220	16.86	2030	2.55	0.3	76160	36.6	545	779	1412	43.8	89.6
Community and Social Services	2958	2197	5155	1.50	16,675	30.91	662	0.83	0.2	62336	30.0	294	325	561	18.0	82.3
Computer and Mathematical	1987	1618	3605	1.05	29,853	12.08	1341	1.69	0.7	41600	20.0	713	436	886	51.4	83.5
Construction and Extraction	11299	7302	18601	5.41	65,785	28.28	337	0.42	0.0	70016	33.7	199	153	367	-8.2	123.4
Education, Training, and Library	5335	5868	11203	3.26	69,280	16.17	1664	2.09	0.3	44672	21.5	1879	376	1462	13.8	85.8
Farming, Fishing, and Forestry	526	237	763	0.22	4,167	18.31	980	1.23	1.9	43136	20.7	620	427	839	16.8	110
Food Preparation and Serving Related	25948	28795	54743	15.92	114,109	47.97	10248	12.89	0.4	95104	45.7	1947	1438	6918	48.1	125.9
Healthcare Practitioners and Technical	4182	7505	11687	3.40	71,633	16.32	2672	3.36	0.6	29568	14.2	4654	624	1756	52.2	88.3
Healthcare Support	9707	9514	19221	5.59	66,218	29.03	791	0.99	0.1	36992	17.8	1201	253	615	28.6	95
Installation, Maintenance, and Repair	9723	7919	17642	5.13	51,522	34.24	4041	5.08	0.4	25024	12.0	13257	783	2623	54.1	108.9
Legal	1093	708	1801	0.52	8,711	20.68	1629	2.05	1.5	28544	13.7	2618	644	1012	61.0	84
Life, Physical, and Social Science	476	541	1017	0.30	8,618	11.80	1540	1.94	3.2	29056	14.0	2328	330	940	63.8	84.6
Management	9398	10159	19557	5.69	64,023	30.55	7790	9.80	0.8	47552	22.9	7393	1919	6038	29.0	85.2
Military Specific	719	267	986	0.29	20,446	4.82	6952	8.74	9.7	33472	16.1	9165	2194	5247	32.5	na
Office and Administrative Support	11045	10065	21110	6.14	172,795	12.22	53	0.07	0.0	29056	14.0	430	22	30	76.7	98
Personal Care and Service	10965	11753	22718	6.60	34,834	65.22	1781	2.24	0.2	40576	19.5	3247	569	1070	66.4	96.4
Production	11330	13787	25117	7.30	48,374	51.92	3806	4.79	0.3	41600	20.0	2441	1196	2231	70.6	113.8
Protective Service	1683	1115	2798	0.81	27,215	10.28	1923	2.42	1.1	29056	14.0	2865	739	1214	58.4	98.8
Sales and Related	24668	23937	48605	14.13	120,702	40.27	8965	11.28	0.4	60096	28.9	6377	1906	5077	76.6	94.9
Transportation and Material Moving	11878	9832	21710	6.31	88,311	24.58	30	0.04	0.0	44672	21.5	598	11	22	36.4	110.5
Total	175491	168474	343965		1229628	27.97	79498		0.5	63102	30.3	4236	20003	55673	42.8	

The table reports estimated impacts by occupation based on UI claimant activity including claimant and jobs in 2020, claimant-to-job posting ratios, and automation index (greater than 100 means above average risk of automation, lower than 100 means below average risk).
Data include claimants filing claims for multiple occupations.

Data counts of unique claimants by occupation.

Unemployment Insurance Claimant Data

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Additional important information about the data.

- **New TWC Data.** TWC has worked on providing Workforce Solutions Boards with UI Claimant data. This report uses this new dataset.
- **Claimants by County.** This new format now uses the County of residence as provided by TWC as opposed to the county associated with the ES Offices where claimants filed their claims. By doing so, summary information for some tables and figures vary from what was previously reported particularly for County aggregate data and Industry by County.
- **Multiple Claims.** Workers may and do file multiple UI claims. Because of this, claimants may count more than once depending on how the data are aggregated. For instance, one worker may have filed two claims in different weeks for different industries and occupations – the claimant will count once for each week and once for each industry and occupation.
- **Missing Information.** Many records have missing information. Thus, summary information will vary. Depending on the information that is available, for instance, aggregating by sex will show different total numbers than aggregating by race/ethnicity.
- **Slicing Data.** Every time the data are sliced using one or more characteristics, the aggregate summary information will vary and not necessarily coincide with other summary information.
- **Residence and Place of Claim.** Claimants can reside outside the 13-county area and file their claim(s) in a WSA ES Office. This presents a different challenge. When summarizing by county, which is based on WSA ES Office location and their respective geographic assignments, the claimant will be counted for counties in the Alamo area. If the zip code that the claimant entered, however, is not fully or partially contained by a WSA county, then we exclude those zip codes and claimants with zip codes that are outside of the area will not be counted. Thus, the total number of claimants by location, county, city, or zip code, will vary.
- **Location.** Summary of claimants using certain administrative boundaries, such as City Council Districts or Bexar County Commissioner Precincts, are generated through geocoding of the addresses that claimants enter when applying for UI. Because claimants enter their address, these contain errors, misspellings, and other information that prevents the address from being identified in a map. There also may be addresses that are not yet coded into the US Census database and captured by the Address Locator. The way street address and number information are entered also impact geocoding (e.g., E Travis as opposed to Travis E.). Thus, the numbers reported for these administrative boundaries will generally involve an undercount. About 90% of addresses do get geocoded so the entire set of geocoded addresses reflect an undercount of approximately 10%. Each of the smaller administrative boundaries could include 90-100% of addresses, but it is not feasible to determine a precise undercount number within that range for smaller geographical/administrative areas.

Unemployment Insurance Claimant Data

Published May 19, 2021

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AmericanJobCenter

Data Sources

- TWC UI Claimant data.
- Sybase InfoMaker ad hoc report using vw_claim_instance.
- EMSI for Jobs in 2019, Avg. Wages, job postings, and similar information.
- QCEW/BLS data for employer counts by industry.
- Burning Glass for job posting information.
- ArcGIS Business Analyst for employer/business information.

Methodology

- Counts mostly based on individuals using ssn, dob, and claim file date.
- For industry and occupation information, merged TWC data with ad hoc data using ssn, dob, and date claim was filed (involves ~3-5% margin of error).
- ArcGIS was used for geocoding of residential addresses and mapping spatial information.
- All of the analysis except the mapping was done using the R statistical software.

Definitions

- *Claimants*: includes all claimants regardless of type of claim or reason that the job seeker separated from the last employer that he/she had before filing.
- *Claim file date*: The date that the claimant filed his/her initial and/or additional UI claim.
- *Automation Index*: EMSI's potential automation risk based on job task content – derived from ONET work activities, combined with data of Frey and Osborne to identify risk and resilience tied to automation.



EMPLOYER EVENTS



WSA Workforce on Wheels (W.O.W.) Bus



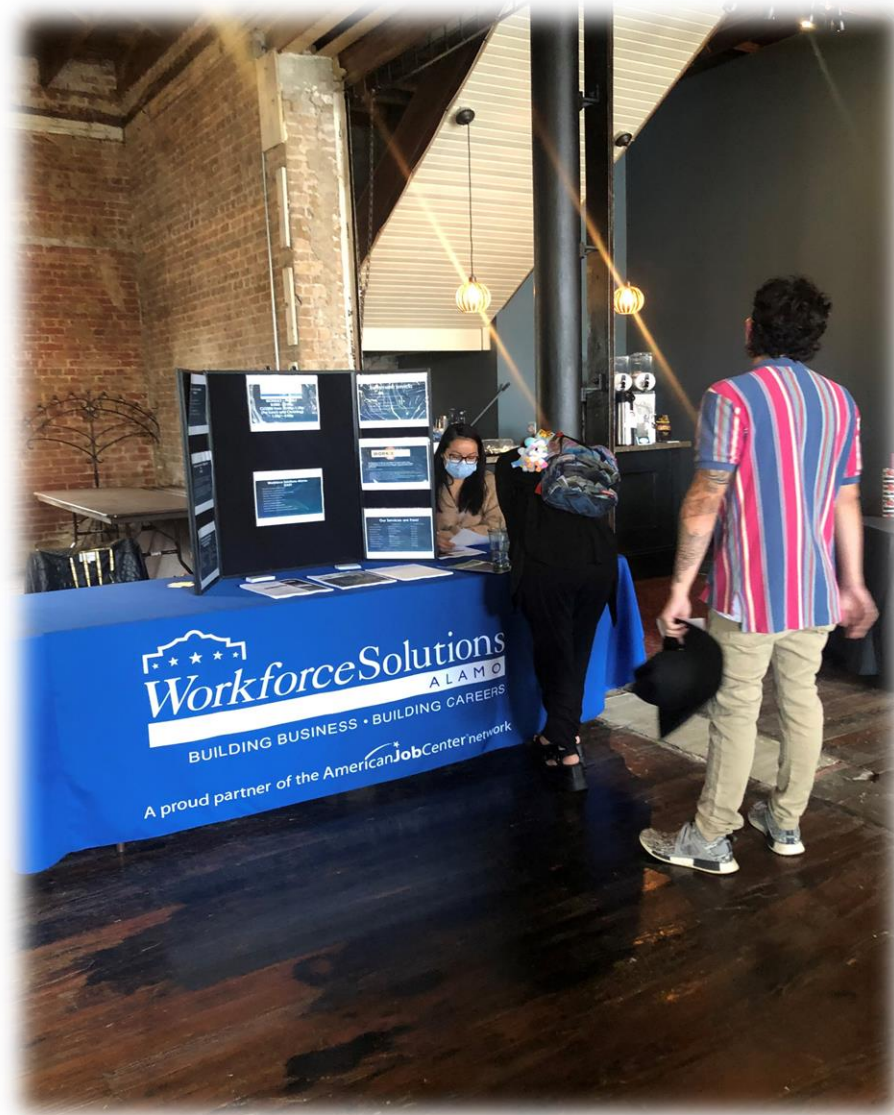
Inside WSA W.O.W. Bus



Job Fair in Seguin



Job Fair in Seguin



Jobs Seekers in Seguin



WSA Vaccination Clinics





Partnerships with Key Partners

- ❖ Texas A & M
 - Data partner to support the Texas Talent Connection Grant \$200K
- ❖ San Antonio Education Partnership
 - Trellis Foundation Career Exploration \$200K
- ❖ Alamo Colleges
 - Navistar \$1 million Skills Development Fund
- ❖ San Antonio Housing Authority
 - \$2.3 million Jobs Plus Program
- ❖ Northeast Lakeview College
 - Equipment grant \$205K
- ❖ Jet Grants
 - Boerne ISD \$101K
 - Ingram ISD \$91K
 - Southside ISD \$83K

Career Fairs

2021 Events (44) Jan 2021 to May 2021	Employers In Attendance	Registered Job Seekers (or In Person Attendance)	Total Logged In	Job Postings Available	Job Openings Available	Interviews	Hires
44 Events	451	3167	1524	1777	11864	535	125

