3



#### OVERSIGHT COMMITTEE MEETING

Workforce Solutions Alamo 100 N Santa Rosa Ave San Antonio, TX 78207 March 5, 2021 9:00 AM

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the Agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of meeting. Questions relating to these rules may be directed to Linda G. Martinez at (210) 581-1093.

To protect the health of the public and limit the potential spread of COVID 19 as directed by Governor of Texas, Bexar County and City of San Antonio, WSA will hold this meeting via videoconferencing. The meeting will be held in compliance with the suspended provisions of the Texas Open Meetings Act. For those members of the public that would like to participate, please call toll-free 1-877-858-6860, which will provide two-way communications through a speaker phone. For additional information, please call Linda G. Martinez, (210) 581-1093.

#### I. CALL TO ORDER AND QUORUM DETERMINATION

Presenter: Dr. Mark Niederaur, Chair

#### II. DECLARATION CONFLICT OF INTEREST

Presenter: Dr. Mark Niederaur, Chair

#### III. PUBLIC COMMENT

Presenter: Dr. Mark Niederaur, Chair

#### IV. CONSENT AGENDA (DISCUSSION AND POSSIBLE ACTION) MEETING

MINUTES – November 13, 2020

Presenter: Dr. Mark Niederaur, Chair

#### V. BRIEFING 11

Presenter: Mr. Mark Milton, COO

Operational Updates

Performance and Programs Reports

VI. Briefing: Quality Assurance 55 Presenter: Ricardo Ramirez, Director Quality Assurance

Workforce Solutions Alamo is an equal opportunity employer/program. Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact Linda Martinez at (210) 581-1093 at least two (2) working days prior to the meeting, so that appropriate arrangements can be made. Relay Texas: 1-800-735-2989 (TDD) or 1-800-735-2988 (Voice).

VII. CEO Report 65

Presenter: Mr. Adrian Lopez, CEO

a. Unemployment Claims and Unemployment Rate

VIII. Chair Report

Presenter: Dr. Mark Niederaur, Chair

#### IX. Executive Session:

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas:
- c. Pending or Contemplated Litigation; and
- d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and Employees of Workforce Solutions Alamo.

#### X. Adjournment

Presenter: Dr. Mark Niederaur, Chair



#### **OVERSIGHT COMMITTEE MEETING MINUTES**

Workforce Solutions Alamo 100 N. Santa Rosa, Suite 120 San Antonio, TX 78207 November 13, 2020 9:00AM

**WSA BOARD MEMBERS:** Dr. Mark Niederaur (Chair), Dr. Sammi Morrill, Ms. Leslie Cantu, Mr. Juan Solis, III

WSA BOARD STAFF: Adrian Lopez, Mark Milton, Dr. Andrea Guerrero-Guajardo, Linda G. Martinez, Angela Bush, Louis Tatum, Elizabeth Eberhardt, Chuck Agwuegbo, Barbetta Womack, Trema Cote, Gabriela Horbach, Jessica Villarreal, Linda Canizales, Michael DeFrees, LaVonia Horne-Williams, Melissa Sadler-Nitu, Ricardo Ramirez, Robert Corral . Joshua Villela. Manual Ugues

#### **LEGAL COUNSEL:**

**PARTNERS:** Ruben Davila and Robert Cantu

#### **AGENDA**

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the Agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of meeting. Questions relating to these rules may be directed to Linda G. Martinez at (210) 581-1093.

To protect the health of the public and limit the potential spread of COVID 19 as directed by Governor of Texas, Bexar County and City of San Antonio, WSA will hold this meeting via videoconferencing. The meeting will be held in compliance with the suspended provisions of the Texas Open Meetings Act. For those members of the public that would like to participate, please call toll-free 1-877-858-6860, which will provide two-way communications through a speaker phone. For additional information, please call Linda G. Martinez, (210) 581-1093.

Please join WebEx meeting from your computer, tablet or smartphone. https://wsalamo.webex.com/wsalamo/j.php?MTID=mc3332e08177f9a8b8b132b143ed0747d

You can also dial in using your phone. United States (Toll Free): 1-415-655-0002

#### Meeting Number & Access Code: 146 609 8024

New to WebEx? Get the app now and be ready when your first meeting starts: <u>https://www.webex.com/</u>

During the Public Comments portion of the meeting (Agenda Item 3), the Public may type their name into the chat box or unmute themselves and state their name.

The meeting host will call each member of the public for comments, in the order their names were submitted.

I. CALL TO ORDER AND QUORUM DETERMINATION

Presenter: Dr. Mark Niederaur, Chair

The meeting was called to order at 9:01AM

II. DELCARTATION OF CONFLICT OF INTEREST

Presenter: Dr. Mark Niederaur, Chair **There are no conflicts of interest.** 

III. PUBLIC COMMENT

Presenter: Dr. Mark Niederaur, Chair **There are no public comments.** 

IV. DISCUSSION AND POSSIBLE ACTION REGARDING PREVIOUS MEETING

MINUTES – February 7, 2020 and July 24, 2020

Presenter: Dr. Mark Niederaur, Chair

<u>Upon motion by Ms. Leslie Cantu and 2<sup>nd</sup> by Dr. Sammi Morrill, minutes for February 7, 2020 and July 24, 2020 were approved. Committee unanimously approved motion carried.</u>

V. BRIEFING

Presenter: Mr. Mark Milton, COO

- a. Operational Updates
  - Mr. Milton also provided the Oversight Committee with the Operational Updates.
    - All Centers are currently open to the public and are receiving clients (appointments and virtually). All parking lots are equipped with WiFi as well.
    - Bexar County and COSA projects are in full swing and production is being made on each. Training is projecting on schedule and OJT is behind.
    - Staff are working on internal monitoring and audit reports to ensure we are up to date and compliant with all state requirement.
    - WSA was awarded an additional \$3.5 million in Disaster Dislocated
    - Worker funding program has launched, and progress is being made

Workforce Solutions Alamo is an equal opportunity employer/program. Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact Linda G. Martinez at (210) 581-1093 at least two (2) working days prior to the meeting, so that appropriate arrangements can be made. Relay Texas: 1-800-735-2989 (TDD) or 1-800-735-2988 (Voice).

on the outcomes.

- Child Care team has welcomed 14 new Texas Rising Star providers to the Alamo network.
- We are working closely with C2 to develop and formalize the On-the Job Training Initiative to generate more interest into the program.
- WSA is currently managing 22 different grants and special programs funded by either TWC or Local partners.
- Mr. Milton highlighted specific grants:
  - Texas Industry Partnership Program (TIP) (\$150K) TWC awarded WSA funding to help Hill Country Memorial Hospital in Seguin with the purchase of two mannequins One that simulates birth and the other that simulates a heart attack. Program will be able to serve approximately 100 students annually with their program of study.
  - High Demand Job Training (HDJT) Grant (\$300K) TWC awarded WSA funding help pay for IT equipment for Navarro and Seguin ISD IT Academies.
  - Skills Development Grant (\$50,000)- United Alloy, Inc will build its new 200,000-square-foot, state-of-the-art manufacturing facility in Seguin, TX. The project will represent a total capital investment of at least \$35 million and will result in the creation of at least 100 new jobs over a three year ramp up period. WSA will be funding the training portion of this project with training to take place in welding, IT, and manufacturing. United Alloy Tx is also in the process of hiring via Workforce Solutions Alamo and through Work-In-Texas. United Alloy Tx would like to start training 12 welders as early as December 1, 2020.
- Mr. Solis, asked who specifically is acquiring these funds? Staff should be recognized for their efforts in locking in these funds.
- Mr. Milton also provided Child Care update:
  - Meeting Performance on our overall average kids served per day. Our year-to-date, Oct 1, 2019 thru Sept.30, 2020 there has been 10,469 children enrolled
  - WSA has up to 123 Texas Rising Star Providers.
  - A new Childcare Director has been hired, Jessica Villarreal.
  - We continue to monitor funding levels from TWC for new fiscal year.
- b. Performance and Programs Reports
  - Mr. Mark Milton briefed the Oversight Committee and stated WSA is meeting and/or exceeding all TWC-contracted performance measures. WSA is the only large board in Texas to be meeting or exceeding its measures.
  - We are continuing to monitor and have open communication with the State on a regular basis to determine how COVID pandemic will impact our measures in 2021. We are anticipating some drops obviously with the individuals who lost their jobs. Many individuals who have gone through our programs in 2020 will be impacted by the pandemic.

Workforce Solutions Alamo is an equal opportunity employer/program. Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact Linda G. Martinez at (210) 581-1093 at least two (2) working days prior to the meeting, so that appropriate arrangements can be made. Relay Texas: 1-800-735-2989 (TDD) or 1-800-735-2988 (Voice).

- Mr. Milton updated the Committee of the City of San Antonio Train for Jobs SA Program
  - The greatest challenge has been the OJT enrollments. There appears to be little interest, fear, and pursuit of training options.
  - The projections remain on track for the overall project.
  - Program is working through customer service issues and responses from clients.
- Mr. Solis asked the specific amount of funding that has been drawn down.
- Mr. Louis Tatum replied close to \$700,000 and are currently working on additional money as invoices are received.
- Mr. Solis also asked, "what systems have we been able to purchase?"
- Mr. Milton stated, "We started this from nothing. It was a completely new grant program, and it is not being done anywhere else in the nation. So, we did not have a blueprint compare. We've purchased Case Worthy. It is a software system that tracks all our clients/individuals; case management; all the finances; case management notes and activities.
- \*\*(9:41AM) OVERSIGHT COMMITTEE WAS DISRUBTED DUE TO FIRE ALARM\*\* Mr. Lopez, Mr. Milton, Dr. Guajardo, Mr. Tatum and Linda Martinez, stepped out.
  - Mr. Milton continued with his presentation by adding WSA is tracking over training and the administrative side. Referrals to Project Quest did not pan out as originally expected lack of interest from clients

#### VI. BRIEFING

Presenter: Dr. Andrea Guajardo

- a. Local Plan 2021-2024
- Dr. Guajardo stated WSA is required to develop a comprehensive 4-year plan that is to be modified every 2 years. The most recent modification was for 2017 through 2020 year. It's time for an update of the Local Plan. There are lots of guidelines and guidance that is provided to us from TWC and we are abiding by those letters. We also expect three public comment to be held in January 2021.
- The plan shall be approved by the WSA Board and the Committee of Six (2/27) and its respective bodies (City of SA, Bexar County, Rural Judges), and is due to TWC on or before March 1, 2021.
- Dr. Guajardo laid out TWC Goals Strategic Plan 2021-2025:
  - Support a Workforce System that allows employers and workers to achieve and sustain economic prosperity.
  - Promote employers' access to the talent and abilities of individuals with a disability. Accommodate such workers in the workplace and assist with maintaining and advancing their careers successfully.
  - Prepare individuals for employment by supporting education and training that equips individuals with in-demand skills as identified by employers.
  - Accelerate employment pathways for veterans, service members and their spouses as they transition to civilian occupations in Texas.

- Fostering systems that enhance early education, support strong families, advance the growth of the at-risk workforce to accelerate their employment opportunities, and help support personal and family stability.
- Local Plan Progress Key Check Points:
  - Draft One Complete
  - Board Vision
    - Strategic Planning Committee to review vision and framework on 11/17
    - Alignment of resources with core programs and required partners
  - Economic and Workforce Analysis
    - Regional analysis of economic conditions and employment needs, in-demand industry sectors and occupations, target industry sectors and occupations, knowledge and skills, analysis of regional workforce and labor market, WD activities, training, and education
    - Operational Elements
    - Request for Qualifications
    - Community-Engagement and Data Analysis
- Next Steps:
  - Completion of Draft 2
  - Survey Implementation
    - Data Collection
    - Data Analysis
  - Public Comment Period
    - January 2021
  - Final Stakeholder Approval
    - COSA, Bexar County Commissioners, Co6
    - Jan/Feb2021
  - Submit to TWC
    - March 1, 2021

#### VII. Procurement Updates

Presenter: LaVonia Horne-Williams, Director Procurement

- Mrs. Horne-Williams provided the Oversight Committee the following procurements:
  - -Wireless Services all WFCs
  - Call Center Services Agreement
  - KGBTexas Act Now Agreement
  - SA Trainers- Extension & Renewal
  - New Foundation Educational Consultants Extension & Renewal
  - Christine Nguyen Fiscal Monitoring Contract Extension
  - ATEAMS- Amendment
  - Cabinet Software Renewal
  - Cares Program Procurements

Workforce Solutions Alamo is an equal opportunity employer/program. Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact Linda G. Martinez at (210) 581-1093 at least two (2) working days prior to the meeting, so that appropriate arrangements can be made. Relay Texas: 1-800-735-2989 (TDD) or 1-800-735-2988 (Voice).

- Mrs. Horne-Williams also provided the Oversight Committee the following pending procurements:
  - Adult Services Contract Renewal
  - Adult Services Amendment Military Spousal Support
  - Urban & Rural Youth Services Contract Renewals
  - Fiscal Monitoring RFP
  - Childcare Quality RFP
  - Data Analyst RFQ
  - Local Plan Consultant RFP
- Mrs. Horne-Williams provided facilities update to the Oversight Committee on the following:
  - East Houston workforce center location was completed in September.
  - We collaborated with COSA to add bike racks for clients.
  - Seguin Workforce Center will be completed by late November. The
  - Seguin workforce center was relocated from 1500 E. Court Street to Court Street.
- As we plan for the re-opening of both workforce centers, we have procured all the necessary PPE and will coordinate installation at both workforce centers.
  - The Marbach Workforce Center lease is due to expire May 31, 2021. We plan to begin the market study for this location next month.
  - Floresville Location
    - Mrs. Horne-Williams provided an update on the Floresville Workforce
      - Center to the Audit & Finance Committee.
      - The lease will expire on 12/31/2020. We are currently searching for a new facility that is visible, accessible to our clients, and in a high traffic area.
      - A general analysis report will be provided to Board.
- Mr. Solis asked which committee will make the final decision for the Floresville location?
- Mrs. Horne-Williams stated she was under the impression that WSA Executive Committee would make the final decision on the location.
- Mr. Adrian Lopez added the final decision will be made by the Board in December.

#### VIII. Briefing: Quality Assurance

Presenter: Ricardo Ramirez, Director Quality Assurance

- Mr. Ramirez provided the Oversight Committee with a briefing regarding the status of Quality Assurance activities and outcomes.
- New staff member was been hired, Trema Cote, Monitor II
- TWC Annual Monitoring:
  - TWC performed its annual monitoring of WSA (it was done virtually). Entrance: 09/28/2020; Exit: 10/09/2020
    - Final report should be received in the coming months any information at this time is premature.

- Mr. Ramirez discussed the Quality Assurance Contracts:
  - Financial Monitoring RFQ is being released.
  - Program Monitoring contract is being renewed.
- Mr. Ramirez also updated the Oversight Committee on the timeline/activities, those in progress and upcoming:
  - Financial monitoring: Follow-up Reports for C2 Global, SERCO, and CoSA.
  - Program monitoring: SNAP, Adult, and Dislocated Worker grants.
  - Other:
    - TWC Center Certifications/Equal Employment Opportunity (EO) Reviews.
    - TWC Performance Negotiations.
  - Upcoming: Finalizing timeline/plan for current year.

#### IX. Chair Report

Presenter: Dr. Mark Niederaur, Chair

No report.

#### X. CEO Report

Presenter: Mr. Adrian Lopez, CEO

- a. Unemployment Claims and Unemployment Rate
  - Mr. Lopez provided the Oversight Committee with UI information specifically the monthly breakdown.
  - Mr. Lopez, Dr. Guajardo, and Ms. Canizales have been visiting each county and providing them with updates on UI in their counties.
  - This report is based on 312,606 total unique claimants filing a claim from 02/28/2020 through 10/16/2020.
  - The most recent week beginning 10/12/2020 saw an increase of close to 1,000 from the previous week.
  - Comal and Guadalupe Counties account for 54.5% of all claimants in the 12 rural counties.
  - While the pandemic has impacted workers regardless of sex, females have borne more of the brunt. 2.4% more females have filed for unemployment than males.
  - Mr. Lopez added the great data reports that Dr. Guajardo, and other folks are providing equip our elected officials, as well as the business community with information that is real and accurate and is valid making decisions; as we move forward to getting out of this economic downturn.

#### b. Introduce New Staff

- Mr. Lopez also introduced Chuck Agwuegbo, IT Director

#### XI. Executive Session: NO EXECUTIVE SESSION

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any issue for which there is an

exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas:
- c. Pending or Contemplated Litigation; and
- d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and Employees of Workforce Solutions Alamo.

#### XII. Adjournment

Presenter: Dr. Mark Niederaur, Chair

Mr. Juan Solis, III motioned to adjourn meeting and Ms. Leslie Cantu 2<sup>nd</sup>. Committee unanimously approved, meeting adjourned at 10:31am.

 $N:\corp\fbb\wsa\agenda\comm\ Mtg\ Agenda\ template.docx$ 





#### **MEMORANDUM**

**To:** Oversight Committee

From: Adrian Lopez, WSA CEO

Presented by: Mark Milton, Chief Operating Officer

**Date:** March 5, 2021

Subject: Briefing Regarding Programs & Performance Report

**Summary:** This item is to provide an update of and highlight elements related to Programs and Performance.

#### Analysis:

1) **TWC-Contracted Performance**: Meeting and/or Exceeding 13/15 TWC-contracted performance measures. Plans are in place to catch the missing two items up in Q2 of 2021.

#### 2) Special Grants & Other Initiatives:

- All Centers are currently open to the public and are receiving clients (appointments and virtually). All parking lots are equipped with WiFi as well.
- Bexar County and COSA projects are in progress and production is being made on each. Training is projecting on schedule and OJT is behind. We will be capping new enrollments into the Bexar Co. program beginning in March and will focus on clearing those in the pipeline.
- Staff are working on internal monitoring and audit reports to ensure we are up to date and compliant with all state requirement.
- WSA was awarded an additional \$3.5 million in Disaster Dislocated Worker funding program has launched, and progress is being made on the outcomes. \$1 million of this funding has been approved by TWC for vocational training.
- WSA conducted 3 significant hiring events in February to include OW Lee (200+ job seekers), a logistics job fair (100+ job seekers), and a drive-thru job fair for Toyota (400+ cars and 350+ job seekers referred for hire).

- 3) We are working closely with C2 to develop and formalize the On-the-Job Training Initiative to generate more interest into the program. We are also focusing on the sector-based model with C2 Global.
- 4) Child Care team is monitoring the progress of enrollments into the program and is currently at 92%. The goal of 95% is expected to be achieved by the end of February.

#### 5) Special Grants and Initiatives

WSA is currently managing 20 grants or special programs outside of the traditional TWC formula funding streams. The highlights of those programs and grants are listed in the power point presentation and include:

- TIP Grant Seguin and Hill Country Memorial
- SDF Grant Seguin and Navarro ISD; Hallmark and NEISD
- TIP Grant Caterpillar
- SDF Grant United Alloy
- SDF Grant Lonestar Construction and Trades

#### 6) Bexar and COSA Projects

#### **Alternatives:**

No alternatives are being considered at this time.

#### Fiscal Impact:

We have seen an increase in funding for our Disaster Dislocated Worker funding of \$3.5 million and a decrease of CARES funding by \$3.2 million.

#### **Recommendation:**

Recommendation is to approve the plan as highlighted above.

#### **Next Steps:**

Next steps will be to continue to monitor the centers that are open and ensure we are safely serving the community and protecting our staff. In addition, we will be monitoring all current active grants and special programs.

# **Performance and Programs Briefing**

Mark Milton, WSA COO 03/05/21







# **Operational Updates**

Item	Description	On target
1	All Centers remain open to the public and are receiving clients (appointments and virtually). All parking lots are equipped with WiFi as well. COVID has impacted our normal operating schedule due to temporary center closures for deep cleaning after exposures.	
2	Bexar County and COSA projects continue to move forward. We are currently trending above goal in training enrollments, but behind in OJT	
3	We are working with C2 to increase enrollments into the WIOA program. Currently slightly behind schedule but anticipate catch-up occurring in Q2 of 2021.	
4	WSA has been approved by TWC to add vocational skills training to the Disaster Dislocated Worker Skills program (approximately \$1.1 million of the total \$4 million award)	
5	Child Care is trending at 92% for children served (goal is 95%) and anticipate being on target by the end of March.	
6	We are working closely with C2 to develop the sector-based model for business and industry where there will be a focus on specialized recruitment for business.	
7	WSA is currently managing 20 different grants and special programs funded by either TWC or Local partners.	



### **COSA – Train for Jobs SA**

		*	
A proud	partner	of the American Job Center netw	or

		SEPT	OCT	NOV	DEC	JAN	FEB	YTD	YTD
								Actual	% Ach
Intake & Assessment	PROJECTED	75	100	200	200	200	50	825	
	ACTUAL	75	284	120	201	118	79	877	106%
Case Management	PROJECTED	75	55	57	55	85	55	382	
	ACTUAL	75	284	120	201	118	79	877	230%
Short Term Training	PROJECTED	40	30	35	35	50	20	210	
	ACTUAL	40	86	36	30	20	13	225	107%
Long Term Training	PROJECTED	8	5	2	0	10	10	35	
	ACTUAL	8	51	69	43	24	34	229	654%
Administer Stipends	PROJECTED	0	35	37	35	60	30	197	
	ACTUAL	0	81	56	19	39	24	219	111%
entify Small Business for OJT Placeme	PROJECTED	43	40	40	30	60	60	273	
	ACTUAL	25	12	8	6	8	5	64	23%
Place Participants in OJT	PROJECTED	0	20	20	20	25	25	110	
	ACTUAL	0	2	0	1	0	0	3	3%
Place Participants in Jobs	PROJECTED	0	0	0	0	0	100	100	
	ACTUAL	0	0	0	0		2	0	
% Completing Program	PROJECTED	75%	75%	75%	75%	75%	75%	75%	
	ACTUAL								

- March 1<sup>st</sup> COSA submitted an amendment to WSA for the final 6 months of the program. Additional funding to support more long term training is the significant change.
- Projections remain on track for the overall project Long Term Training is more popular than originally expected
- Working through customer service issues and responses from clients stipends processing has not been a clean process up to this point.



A proud partner of the American Job Center network

# **Bexar County Strong Metrics**

'		AUG	SEPT	ОСТ	NOV	DEC	JAN	FEB	Pgm	YTD
									Total	% Ach
Screened	PROJECTED	500	800	800	800	400	400	200	3,900	
	ACTUAL	893	1025	975	103	503	250	182	3931	101%
Job Readiness/Case Mgmt	PROJECTED	150	200	200	150	50	50	30	830	
	ACTUAL	171	203	133	20	80	21	115	743	90%
Training	PROJECTED	0	60	70	60	20	30	20	260	
	ACTUAL	0	63	107	75	24	28	35	332	128%
Completed Traning	PROJECTED	0	0	10	33	40	30	18	131	
	ACTUAL	0	0	9	73	48	38	40	208	159%
Place Participants in OJT	PROJECTED	0	20	40	30	40	50	50	230	
	ACTUAL	0	0	16	0	0	4	3	23	10%
Place Participants in Jobs	PROJECTED	0	0	10	10	10	10	10	50	
	ACTUAL	0	0	11	6	16	5	10	48	96%
Referred to Case Administrator	PROJECTED	50	50	50	50	50	0	0	250	
	ACTUAL	0	10	12	21	10	9	6	68	27%

- OJT has been a gap for WSA Trending well under target
- Individuals enrolling and completing training remains well ahead of goal.
- Referrals to case administrator agencies has not occurred at the originally anticipated rate.
- Expenditure rates are well ahead of projections.
- Beginning March 1<sup>st</sup>, we will be focusing on no new participants and clearing our pipeline, training completion and job placement.
- · We have had significant challenges securing case advances from the county to operate the program



## **Highlighted Special Grants and Projects**

<sup>2</sup> Grant/Initiative	Description	Funding
Skills Development Fund	WSA was awarded funding to work with Caterpillar in Seguin to retrain \$300and upskill incumbent workers for the purpose of keeping them employed.	\$300,000
Teacher Externships	TWC awarded WSA funds to train 150 middle and high school teachers and counselors to participate in virtual and or in person sessions with local business to increase the educator's knowledge of workforce topics including STEM careers in the San Antonio area.	\$280,000
Skills Development Grant	United Alloy, Inc will build its new 200,000-square-foot, state-of-the-art manufacturing facility in Seguin, TX. The project will represent a total capital investment of at least \$35 million and will result in the creation of at least 100 new jobs over a three year ramp up period. WSA will be funding the training portion of this project with training to take place in welding, IT, and manufacturing.	\$50,000
OW Lee Furniture Co.	WSA team is working closely with OW Lee in Comfort, Tx to post positions and recruit job seekers for over 200 new positions the company will establish in the community. Positions include welders, manufacturing, and logistics positions.	NA
Schreiner University, Dental Assisting School of Texas	WSA is referring WIOA clients to these to programs in Kerrville for the purpose of retraining and upskilling individuals in the healthcare and dental occupation. Most individuals served are receiving public assistance and lost their jobs due to COVID.	NA



### **Success Story Spotlight**



- Rita Lugo joined the **WIOA YES! Program** with the support of SERCO in Atascosa County.
- She had limited work experience and skills;
- Her SERCO case managers helped her build her skills/resume;
- Chief Sanchez of the Pleasanton Police Department inquired about the program and how the PPD could help;
- ❖ Rita interviewed with the PPD, was excellent, and she began the Work Experience Program on 10/2020 as an office clerk;
- ❖ Rita excelled and was eventually **promoted** to Police Dispatcher/ Telecommunication Operator;
- ❖ At the end of her 3<sup>rd</sup> month Rita was speaking and dispatching emergency calls to the police officers of the Pleasanton Police Department.



### **RECENT EVENTS**

A proud partner of the American Job Center network



New company in Comfort, Tx - WSA is assisting in the hiring of over 200 jobs



200+
attendees
referred
to open
positions
in our
network



**TOYOTA** 

Drive Through Job Fair: 450 Cars! 350+ Applicants Moving to Hires!!!



### **Child Care**



### **Performance Update**

- Average Children Served Per Day –
   95% is Goal (9,544 children) At the end of Jan, WSA is at 92% (8,800 children)
- > TWS implemented a freeze on new enrollments
- > Full state participation challenge
- WSA is currently at 96% (9,934 children) for unofficial numbers for Feb.

Green = +P	White =	MP	Yellow = I	MP but At	Risk R	ed = -P	20					
		oyment	Partici	pation			20					
		nployer Jement	Choices	Avg #	C&T Participants							
Board	Clmnt ReEmpl within 10 Weeks	Emplyrs Rcvg Wkfc Assist	Full Work Rate-All Family Total	Children Svd Per Day- Combined	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q2-Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate				
Alamo	n/a	n/a	n/a	91.95%	n/a	n/a	n/a	n/a				
Borderplex	n/a	n/a	n/a	72.91%	n/a	n/a	n/a	n/a				
Brazos Valley	n/a	n/a	n/a	92.49%	n/a	n/a	n/a	n/a				
Cameron	n/a	n/a	n/a	89.96%	n/a	n/a	n/a	n/a				
Capital Area	n/a	n/a	n/a	75.39%	n/a	n/a	n/a	n/a				
Central Texas	n/a	n/a	n/a	78.80%	n/a	n/a	n/a	n/a				
Coastal Bend	n/a	n/a	n/a	84.28%	n/a	n/a	n/a	n/a				
Concho Valley	n/a	n/a	n/a	79.55%	n/a	n/a	n/a	n/a				
Dallas	n/a	n/a	n/a	86.73%	n/a	n/a	n/a	n/a				
Deep East	n/a	n/a	n/a	85.38%	n/a	n/a	n/a	n/a				
East Texas	n/a	n/a	n/a	78.46%	n/a	n/a	n/a	n/a				
Golden Cresce	n/a	n/a	n/a	73.42%	n/a	n/a	n/a	n/a				
Gulf Coast	n/a	n/a	n/a	85.51%	n/a	n/a	n/a	n/a				
Heart of Texas	n/a	n/a	n/a	77.20%	n/a	n/a	n/a	n/a				
Lower Rio	n/a	n/a	n/a	80.23%	n/a	n/a	n/a	n/a				
Middle Rio	n/a	n/a	n/a	79.59%	n/a	n/a	n/a	n/a				
North Central	n/a	n/a	n/a	82.33%	n/a	n/a	n/a	n/a				
North East	n/a	n/a	n/a	91.31%	n/a	n/a	n/a	n/a				
North Texas	n/a	n/a	n/a	75.07%	n/a	n/a	n/a	n/a				
Panhandle	n/a	n/a	n/a	78.97%	n/a	n/a	n/a	n/a				
Permian Basin	n/a	n/a	n/a	73.91%	n/a	n/a	n/a	n/a				
Rural Capital	n/a	n/a	n/a	93.16%	n/a	n/a	n/a	n/a				
South Plains	n/a	n/a	n/a	91.94%	n/a	n/a	n/a	n/a				
South Texas	n/a	n/a	n/a	65.44%	n/a	n/a	n/a	n/a				
Southeast	n/a	n/a	n/a	100.60%	n/a	n/a	n/a	n/a				
Tarrant	n/a	n/a	n/a	86.58%	n/a	n/a	n/a	n/a				
Texoma	n/a	n/a	n/a	97.36%	n/a	n/a	n/a	n/a				
West Central	n/a	n/a	n/a	90.05%	n/a	n/a	n/a	n/a				



# **Performance Update**

#### AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE

As Originally Published 2/10/2021

**DECEMBER 2020 REPORT** 

Green = +P	White = MP	Yellow = MP but At Risk	Red = -P

	Reemployment and Employer Engagement		Partici	ipation							WIOA O	utcome N	1easures								To: Meas		
			Choices	Avg #		C&T Par	ticipants			Ac	lult			D	W			Youth			weas	ures	
	Clmnt	Emplyrs	Full Work	_	Empl/	Empl/	Median				Median				Median		Empl/	Empl/				(	%
	ReEmpl	Rcvg	Rate-All	Svd Per	Enrolled	Enrolled	Earnings		Employ-	Employ-	Earnings		Employ-	Employ-	Earnings		Enrolled	Enrolled					MP
	within 10	Wkfc	Family	Day-	Q2	Q2-Q4	Q2	Credential	-	ed Q4	Q2	Credential	ed Q2	ed Q4	Q2	Credential		Q4	Credential				&
Board	Weeks	Assist	Total	Combined	Post-Exit	Post-Exit	Post-Exit	Rate	Post-Exit	Post-Exit	Post-Exit	Rate	Post-Exit	Post-Exit	Post-Exit	Rate	Post-Exit	Post-Exit	Rate	+P	MP -	.Р	+P
Alamo	n/a	n/a	n/a	91.95%	n/a	n/a	n/a	n/a	92.05%	110.14%	94.23%	97.37%	80.26%	111.95%	116.97%	107.60%	89.82%	113.12%	150.53%	5	4	3 7	5%

- Currently tracking our DW Employment Measure Currently 12 individuals short of the benchmark
- We did see individuals in this program lose their job or become furloughed as a result of the pandemic
- Youth placements are slightly under goal as we experience additional job loss for this group during the pandemic.





# Questions?

**Contact Info:** 

Mark Milton COO mmilton@wsalamo.org 210-272-3250 Office



**BUILDING BUSINESS • BUILDING CAREERS** 

# MONTHLY PERFORMANCE & SERVICES REPORTS

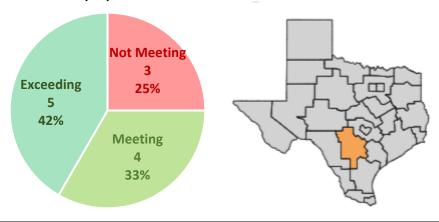
January 2021

WORKFORCE		
	PRIJERAIVE	

#### **BCY 21 Performance Overview for Board Contracted Measures**

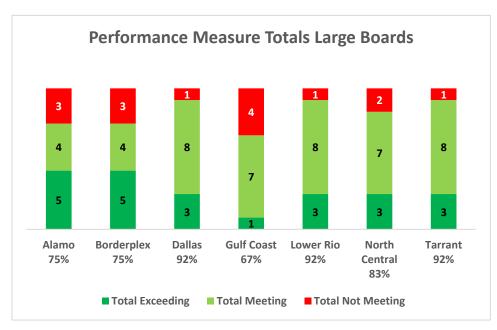
#### December 2020 TWC Data Release 02/10/2021

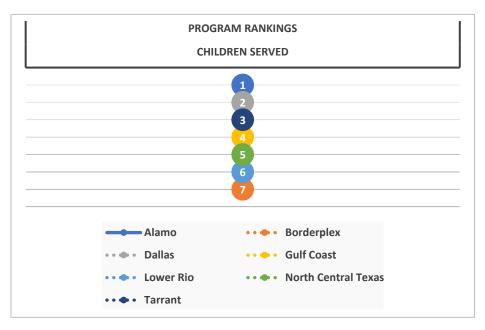
Status	# at Status
P+ (Exceeding)	5
MP (Meeting)	4
P- (Not Meeting)	3
na	7

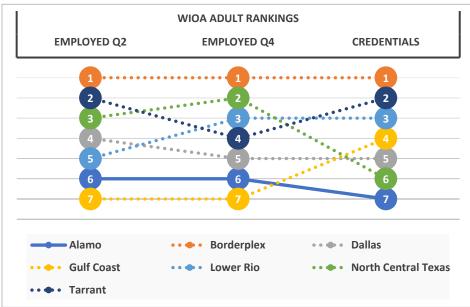


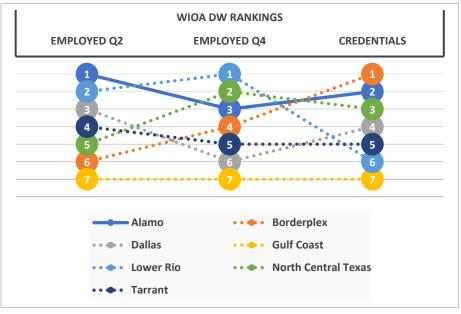
Claimant Reemployment within 10 Weeks	Measure Name	Numerator	Denominator	Rate		Status
Choices Full Work Rate - All Family Total         25         572         4.32%         n a           Avg # Children Served Per Day - Combined         579,248         66         8,776         -P         91.95%           Employed/Enrolled Q2 Post Exit - C&T Participants         8,192         12,534         65.36%         n a           Employed/Enrolled Q2-Q4 Post Exit - C&T Participants         11,675         14,118         82.70%         n a           Median Earnings Q2 Post Exit - C&T Participants         n a         7,751         \$6,146.93         n a           Credential Rate - C&T Participants         97         141         68.79%         n a           Employed Q2 Post Exit - Adult         123         177         69.50%         MP         92.05%           Employed Q4 Post Exit - Adult         165         214         77.10%         +P         110.14%           Median Earnings Q2 Post Exit - Adult         n a         123         \$5,465.35         MP         94.23%           Credential Rate - Adult         40         54         74.10%         MP         97.37%           Employed Q2 Post Exit - DW         47         70         67.10%         -P         80.26%           Employed Q4 Post Exit - DW         73         82         89.00%	Claimant Reemployment within 10 Weeks	1,526	1,529	n a	n a	
Avg # Children Served Per Day - Combined       579,248       66       8,776       -P       91.95%         Employed/Enrolled Q2 Post Exit - C&T Participants       8,192       12,534       65.36%       n a         Employed/Enrolled Q2-Q4 Post Exit - C&T Participants       11,675       14,118       82.70%       n a         Median Earnings Q2 Post Exit - C&T Participants       n a       7,751       \$6,146.93       n a         Credential Rate - C&T Participants       97       141       68.79%       n a         Employed Q2 Post Exit - Adult       123       177       69.50%       MP       92.05%         Employed Q4 Post Exit - Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       107.60%         Employed/Enrolled Q2 Post Exit - You	# of Employers Receiving Workforce Assistance	3,420	1	3,420	n a	
Employed/Enrolled Q2 Post Exit - C&T Participants       8,192       12,534       65.36%       n a         Employed/Enrolled Q2-Q4 Post Exit - C&T Participants       11,675       14,118       82.70%       n a         Median Earnings Q2 Post Exit - C&T Participants       n a       7,751       \$6,146.93       n a         Credential Rate - C&T Participants       97       141       68.79%       n a         Employed Q2 Post Exit - Adult       123       177       69.50%       MP       92.05%         Employed Q4 Post Exit - Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q4 Post Exit - Youth       142 </td <td>Choices Full Work Rate - All Family Total</td> <td>25</td> <td>572</td> <td>4.32%</td> <td>n a</td> <td></td>	Choices Full Work Rate - All Family Total	25	572	4.32%	n a	
Employed/Enrolled Q2-Q4 Post Exit - C&T Participants       11,675       14,118       82.70%       n a         Median Earnings Q2 Post Exit - C&T Participants       n a       7,751       \$6,146.93       n a         Credential Rate - C&T Participants       97       141       68.79%       n a         Employed Q2 Post Exit - Adult       123       177       69.50%       MP       92.05%         Employed Q4 Post Exit - Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit - Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit - Youth	Avg # Children Served Per Day - Combined	579,248	66	8,776	-P <b>=</b>	91.95%
Median Earnings Q2 Post Exit - C&T Participants       n a       7,751       \$6,146.93       n a         Credential Rate - C&T Participants       97       141       68.79%       n a         Employed Q2 Post Exit - Adult       123       177       69.50%       MP       92.05%         Employed Q4 Post Exit - Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit - Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit - Youth       171       228       75.00%       +P       113.12%	Employed/Enrolled Q2 Post Exit – C&T Participants	8,192	12,534	65.36%	n a	
Credential Rate - C&T Participants       97       141       68.79%       n a         Employed Q2 Post Exit - Adult       123       177       69.50%       MP       92.05%         Employed Q4 Post Exit - Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit - Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit - Youth       171       228       75.00%       +P       113.12%	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	11,675	14,118	82.70%	n a	
Employed Q2 Post Exit - Adult       123       177       69.50%       MP       92.05%         Employed Q4 Post Exit - Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit - Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit - Youth       171       228       75.00%       +P       113.12%	Median Earnings Q2 Post Exit – C&T Participants	n a	7,751	\$6,146.93	n a	
Employed Q4 Post Exit – Adult       165       214       77.10%       +P       110.14%         Median Earnings Q2 Post Exit – Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate – Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit – DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit – DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit – DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate – DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit – Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit – Youth       171       228       75.00%       +P       113.12%	Credential Rate – C&T Participants	97	141	68.79%	n a	
Median Earnings Q2 Post Exit - Adult       n a       123       \$5,465.35       MP       94.23%         Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit - Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit - Youth       171       228       75.00%       +P       113.12%	Employed Q2 Post Exit – Adult	123	177	69.50%	MP =	92.05%
Credential Rate - Adult       40       54       74.10%       MP       97.37%         Employed Q2 Post Exit - DW       47       70       67.10%       -P       80.26%         Employed Q4 Post Exit - DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit - DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate - DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit - Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit - Youth       171       228       75.00%       +P       113.12%	Employed Q4 Post Exit – Adult	165	214	77.10%	+P <b>=</b>	110.14%
Employed Q2 Post Exit – DW       47       70       67.10% –P       80.26%         Employed Q4 Post Exit – DW       73       82       89.00% +P       111.95%         Median Earnings Q2 Post Exit – DW       n a       47       \$9,357.41 +P       116.97%         Credential Rate – DW       23       29       79.30% MP       107.60%         Employed/Enrolled Q2 Post Exit – Youth       142       233       60.90% -P       89.82%         Employed/Enrolled Q4 Post Exit – Youth       171       228       75.00% +P       113.12%	Median Earnings Q2 Post Exit – Adult	n a	123	\$5,465.35	MP =	94.23%
Employed Q4 Post Exit – DW       73       82       89.00%       +P       111.95%         Median Earnings Q2 Post Exit – DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate – DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit – Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit – Youth       171       228       75.00%       +P       113.12%	Credential Rate – Adult	40	54	74.10%	MP =	97.37%
Median Earnings Q2 Post Exit – DW       n a       47       \$9,357.41       +P       116.97%         Credential Rate – DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit – Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit – Youth       171       228       75.00%       +P       113.12%	Employed Q2 Post Exit – DW	47	70	67.10%	-P <b>=</b>	80.26%
Credential Rate – DW       23       29       79.30%       MP       107.60%         Employed/Enrolled Q2 Post Exit – Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit – Youth       171       228       75.00%       +P       113.12%	Employed Q4 Post Exit – DW	73	82	89.00%	+P <b>=</b>	111.95%
Employed/Enrolled Q2 Post Exit – Youth       142       233       60.90%       -P       89.82%         Employed/Enrolled Q4 Post Exit – Youth       171       228       75.00%       +P       113.12%	Median Earnings Q2 Post Exit – DW	n a	47	\$9,357.41	+P <b>=</b>	116.97%
Employed/Enrolled Q4 Post Exit – Youth 171 228 75.00% +P 113.12%	Credential Rate – DW	23	29	79.30%	MP =	107.60%
	Employed/Enrolled Q2 Post Exit - Youth	142	233	60.90%	-P =	89.82%
Credential Rate - Youth 12 28 42.90% +P 150.53%	Employed/Enrolled Q4 Post Exit - Youth	171	228	75.00%	+P =	113.12%
	Credential Rate – Youth	12	28	42.90%	+P =	150.53%

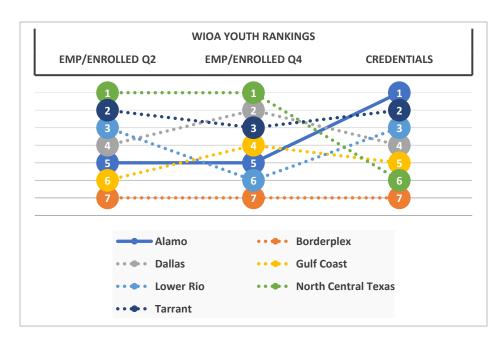
#### MPR Board Comparison Report (YTD) release date 02/10/2021

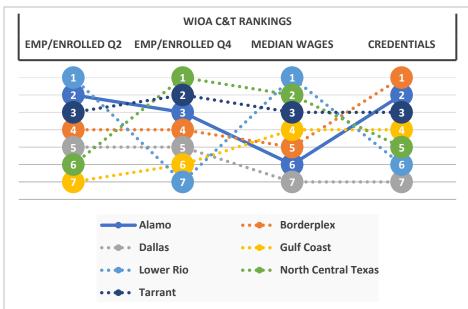












#### **BCY 21 Performance Overview for Board Contracted Measures**– Exceptions Report

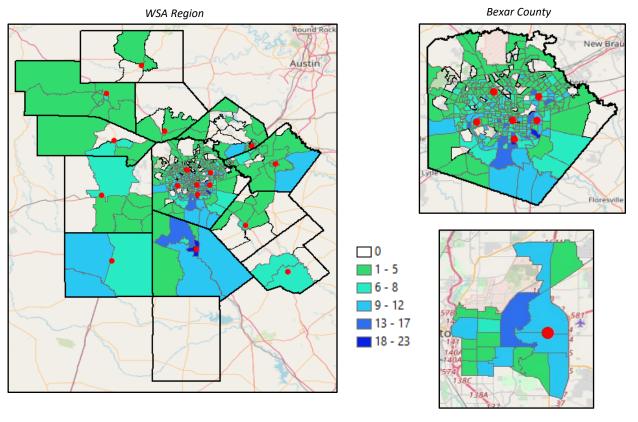
<b>Child Care</b>	Performance Measure								
Problem	TWC placed all workforce boards on an enrollment freeze in June 2020. Due to attrition, enrollments went down to 8,792 during the freeze. In								
	October, TWC provided WSA with a new enrollment target of 9,544. The enrollment freeze and subsequent increase in enrollment target caused								
	the Child Care Services (CCS) Contractor to have negative performance.								
Actions	The Child Care Committee was briefed in October 2020 and January 2021.								
	CCS staff have been working overtime and shifting resources to meet the new enrollment target.								
	Several of the families on the waitlist were not eligible due to the work requirement and the impact COVID had on employment.								
	CCS staff sent mass messages to parents, providers, and community partners to promote open intake. Websites were updated and social								
	media was used to update community.								
	CCS has made steady progress and plans to meet the new performance target in February.								
	WSA will continue to monitor progress and provide updates to Child Care Committee.								

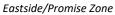
Exception	Report for WIOA Dislocated Worker (DW) Program Employment Q2 After Exit
Problem	Not meeting the DW Employed Q2 Post Exit – measure
Actions	• Reviewed the WIOA DW case closures from July 2019 to December 2019 to determine if continued employment existed through the 1st quarter of 2020.
	<ul> <li>Conducted case closure review to determine if an exclusion existed that would remove them from performance.</li> </ul>
	<ul> <li>Conducted a review of customers who were not employed during this period to see if there were wages missed and/or supplemental.</li> </ul>
	<ul> <li>Conducted review to Identify individuals who appear in the Unemployment Insurance (UI) wages list that identified loss of employment during the above Quarter.</li> </ul>
	<ul> <li>Plan to rerun reports based on a change in TWC methodology of reporting from TWC Adam Leonard.</li> </ul>
	The affected Quarter is in the beginning of the Pandemic and may have contributed to employment losses.
	WSA Board staff continues to work with C2 Global staff to provide technical assistance as needed.
WIOA You	uth Q2 After Exit
Problem	Currently, WIOA Youth is not meeting the Youth Q2 After Exit – Measure
Actions	• Reports: WIOA Employed/Enrolled Q2, WIOA Employed/Enrolled Q4, WIOA Credential Rate are being ran monthly. Moving forward these reports will be conducted bi-weekly, as a proactive approach to ensure performance measures are exceeded.
	Case Closure reviews were conducted to identify if any exclusions were rendered, removing youth from performance.
	• Contractor staff are revising cases that were exited and submitting DINT request to record quarterly wages for youth that were verified as currently employed. Performance Measure- Youth Q2 After Exit, will be met once cases are updated.
	COVID 19 also contributed to the negative impact, regarding Q2 2020.
	WSA Board staff continues to work with Youth Contractor staff to provide guidance and technical assistance as needed.

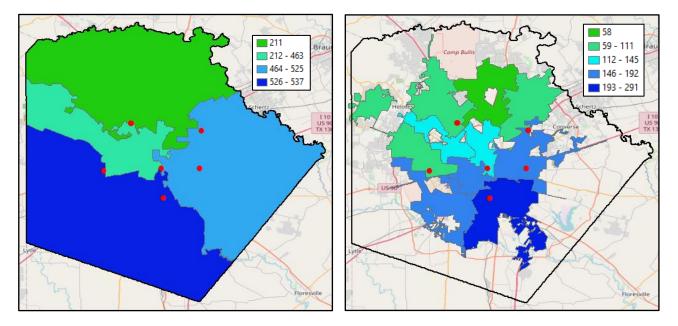
#### Year-to-Date (Oct 2020 - Jan 2021) Program Participants

The following maps show geocoded residential addresses of program participants.

Due to geocoding limitations, the maps commonly show an undercount







**Bexar County Precincts** 

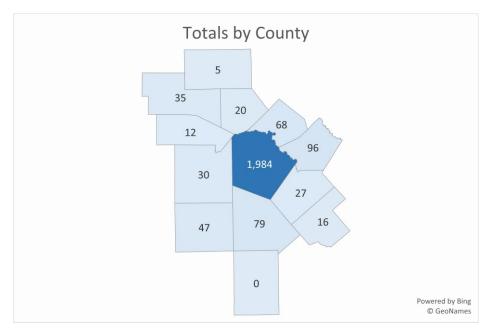
City Council Districts

#### Program Participants by County of Residence Program Year 2020 (Oct 2020 - Jan 2021) Workforce Solutions Alamo

COUNTY	CHOICES	SNAP
ATASCOSA	4	12
BANDERA	0	1
BEXAR	317	958
COMAL	7	4
FRIO	0	4
GILLESPIE	0	0
GUADALUPE	2	17
KARNES	1	1
KENDALL	0	0
KERR	1	2
MCMULLEN	0	0
MEDINA	0	3
OTHER	3	12
WILSON	0	5
Total	335	1,019

		Military
NCP	TAA	Spouses
0	1	0
0	0	0
68	17	8
0	1	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
68	19	8

Adult	DW	Youth	Total	
20	27	15	79	
3	3	5	12	
214	179	223	1,984	
12	19	25	68	
6	23	14	47	
3	0	2	5	
18	19	40	96	
2	5	7	16	
4	7	9	20	
15	3	14	35	
0	0	0	0	
5	13	9	30	
2	2 2		20	
8	10	4	27	
312	310	368	2,439	

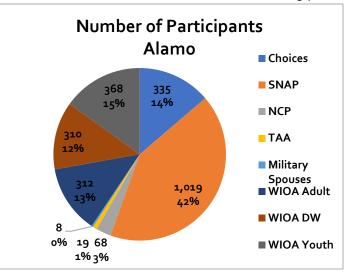


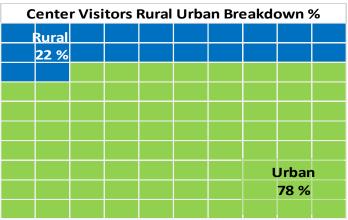
Note: Data may not be accurate. TWC data applications/TWIST are configured to report information by the Center from which services are provided and not by residence location. Residence information may be impacted in different ways (e.g., TWIST data are modified through batch processes from data that are updated in WorkInTexas/WIT without staff intervention; participants may move without reporting the change; for some participants, such as TANF and SNAP, their address locations may be imported from other applications, such as from Health and Human Services, etc.).

Source: Participant data by County of residence using TWIST Management Summary report.

Oct 2	2020 -Jan 2021	Center Traffic		
Center	Inbound Contacts	Outbound Contacts	Visitors	
E Houston	1,723	4,816	2,006	
Datapoint	4,147	13,050	2,971	
Marbach	2,069	19,672	3,052	
Sth Flores	4,441	38,768	3,083	
Walzem	3,248	70,269	1,827	
Urban	15,628	146,575	12,939	
Bandera	24	48	32	
Boerne	141	6,849	94	
Floresville	294	8,176	144	
Fredericksburg	6	14	1	
Hondo	346	677	189	
Kenedy	168	2,153	67	
Kerrville	385	9,794	248	
New Braunfels	894	13,815	2,874	
Pearsall	480	592	158	
Pleasanton	509	2,414	426	
Seguin	538	25,085	73	
Rural	3,785	69,617	4,306	
<b>Grand Total</b>	19,413	216,192	17,245	

**Note**: *Contacts* are the number of emails and phone calls made by Telework Staff. *Visitors* are the number of customers that visited a workforce center.





Top 10 Center Visit Reasons (Year-to-date)							
Visit Reason	Urban	Rural	Total				
04. I'm here to use the resource room.	9,119	1,612	10,731				
14. Job Search/Referral	465	2,148	2,613				
30. Virtual Services	990	929	1,919				
I am here to see a specific staff member	1,358	477	1,835				
08. RESEA Orientation	1,145	216	1,361				
11. WIOA Orientation	66	977	1,043				
02. I need help finding a job.	617	391	1,008				
25. Disaster Assistance	385	622	1,007				
18. Support Services	187	814	1,001				
16. Training Services	207	690	897				

**NOTE:** Center Visitors may self-report multiple visit reasons while checking-in on VOS Greeter.

#### Labor Market Exchange Summary(Oct 2020 - Jan 2021)

WorkInTexas (WIT) data

Total placements: 2,197

• Job Orders: 9,503

Active Job Seekers: 150,650

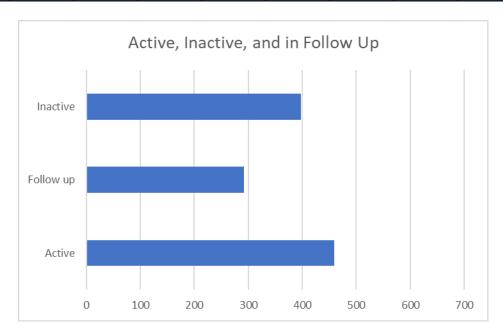
• Employers with Job Openings: 1,119

#### RECAP: Caseloads by Program and County Snapshot as of 02/01/2021

				PROC	GRAM				
COUNTY	CHOICES	MILITARY SPOUSE	NCP	SNAP	TAA	WIOA ADULT	WIOA DW	WIOA YOUTH	Grand Total
Atascosa	3	0	0	2	0	25	26	14	70
Bandera	0	0	0	0	0	3	5	5	13
Bexar	83	21	38	68	10	169	133	185	707
Comal	1	0	0	1	1	26	33	28	90
Frio	0	0	0	1	0	17	28	15	61
Gillespie	0	0	0	0	0	3	0	0	3
Guadalupe	1	0	0	10	0	12	7	35	65
Karnes	1	0	0	0	0	1	5	9	16
Kendall	0	0	0	0	0	9	8	18	35
Kerr	0	0	0	0	0	21	5	11	37
Medina	0	0	0	0	0	5	13	8	26
Wilson	0	0	0	0	0	7	8	10	25
<b>Grand Total</b>	89	21	38	82	11	298	271	338	1,148

RECAP: Active, Inactive, and In Follow Up
As of 02/01/2021

PROGRAM									
Status	CHOICES	MILITARY SPOUSE	NCP	SNAP	TAA	WIOA ADULT	WIOA DW	WIOA YOUTH	Grand Total
Active	85	1	33	71	11	80	39	139	459
Follow up	0	19	0	0	0	101	77	95	292
Inactive	4	1	5	11	0	117	155	104	397
Grand Total	89	21	38	82	11	298	271	338	1,148



#### RECAP: # of Days Inactive by Fund and County Snapshot as of 02/01/2021

			#	of Days Inactiv	e		
FUND	COUNTY	<45	45-59	60-74	75-89	90-104	Grand Total
	Atascosa	3	0	0	3	0	6
	Bexar	53	3	11	2	1	70
WIOA YOUTH	Comal	5	1	0	0	0	6
	Frio	2	0	0	0	0	2
	Guadalupe	7	0	0	1	0	8
	Karnes	1	2	1	0	0	4
	Kendall	7	1	0	0	0	8
	Wilson	1	0	1	0	0	2
WIOA YOUTH	Total	79	7	13	6	1	106
	Atascosa	16	0	0	0	0	16
	Bandera	3	0	1	0	0	4
	Bexar	74	0	4	2	1	81
	Comal	15	0	0	0	0	15
	Frio	14	1	0	0	0	15
WIOA DW	Guadalupe	4	0	0	0	0	4
	Karnes	4	0	1	0	0	5
	Kendall	1	1	0	0	0	2
	Kerr	3	0	0	0	0	3
	Medina	11	0	0	0	0	11
	Wilson	4	1	0	0	0	5
WIOA DW Tota	al	149	3	6	2	1	161
	Atascosa	6	1	0	0	0	7
	Bexar	62	6	3	2	1	74
	Comal	8	0	0	0	0	8
	Frio	3	0	0	0	0	3
	Gillespie	1	1	0	0	0	2
WIOA ADULT	Guadalupe	3	0	0	0	0	3
	Karnes	1	0	0	0	0	1
	Kendall	6	1	0	0	0	7
	Kerr	7	0	0	0	0	7
	Medina	2	0	0	1	0	3
	Wilson	2	0	0	0	0	2
WIOA ADULT 1	otal	101	9	3	3	1	117
SNAP	Bexar	15	1	0	0	0	16
	Guadalupe	1	0	0	0	0	1
SNAP Total		16	1	0	0	0	17
NCP	Bexar	4	0	0	1	0	5
NCP Total		4	0	0	1	0	5
MILITARY	Povor	1	0	_	0	_	4
SPOUSE	Bexar	1 1	0 <b>0</b>	0	0	0 <b>0</b>	1
CHOICES							
	Bexar	6	0	0	0	0	6
CHOICES Total		6	0	0	0	0	6
Grand Total		356	20	22	12	3	413

			WSA NON-FO	RMULA FUNDED GR	ANTS, INITIATIVES, & PR	ROJECTS		
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
1	Skills Development Fund COVID-19 Special Initiative \$287,5	State wide Initiative	skills Development Funds to respond to industry and workforce training needs. Partner with public community and technical colleges, TEEX, or community-based organizations to provide customize training in a timely and	C2 GPS, Businesses, Alamo Colleges, DC1/New Apprenticeships, In Jesus Name Amen (IJNA), The Health Collaborative, Lone Star Trades, Senior Care Services	Performance and Expenditures Projections at the following intervals: • 25% of the grant period, • 50% of the grant period; and • 75% of the grant period.	5 training providers submitted training applications under this grant and were approved by TWC. 87 job seekers completed Pre-Apprenticeship Electrical Training. Home Health Aide Training., Community Health Worker Training, Digital Marketing, Data Analyst or Cyber Security Training. Employment verification underway.	In-progress	Competition with other available grants and special initiatives for jobseekers.
	Disaster Recovery Dislocated Worker Grant - COVID-19	Statewide Initiative	residing in the Alamo 13 County region	C2 GPS, SA Food Bank, Salvation Army, New Braunfels Food Bank, River	Provide disaster relief employment and support services to *255 dislocated workers (DW). *The grant award increased the total served from	88-Active Participants     77-In Subsidized Employment		Competition with other available grants and special initiatives for jobseekers. Lack of job seekers interested in disaster relief
2	\$4,859,23 5/5/2020	3/31/2022	employment in response to major economic dislocations. TWC increased the grant award	City Outreach, Madonna	122 to 255. A Contract Action Request was sent and approved by TWC in Feb 21 to include training as another option for DW. TWC contract amendment is pending.	20-Program Exiters     4. 3 -Entered Full Time employment	In-progress	employment. (note: WSA requested an amendment to the NDW contract to offer training as another option for jobseekers).
3	Hiring Red, White & You!	Workforce Commission Initiatives (WCI)	10th Annual Job Fair event (statewide) for Transitioning Service Members, Veterans, Military Spouses, and the Public. TWC will determine if the 2021 event will be a Virtual	Veteran Coalitions/ Event Planning Committee Members: (numerous partners including JBSA, TVC, TVLP, MOAA, USO, VRS, City of San Antonio EDF, Alamo Colleges,	2020 9th Annual HRWY Event via the Premier Virtual Platform. 1. 160+ Employers, 25 Veteran Resource Village (VRV) Booths, 6 Information Booths (Programs, Grants and Special Initiatives)	2020 9th Annual HRWY Virtual Job Fair Attendance/Outcomes 1. Employers - 131 2. Jobseekers - 925 (Veterans - 388, Non Veterans- 537).	In-progress	Jobseekers tend to wait until a few days before to register for the virtual events. City and County social distancing guidelines in place in the
	\$10,00 10/1/2020	9/30/2021	Job Fair via virtual platform or in person event, or a combination of both. Event date and funding amount: TBD.	Bexar County Veterans Service Center, RBFCU, Texas Veterans Network	500-1,000 Job Seekers     3.Promote the event among Multi Board areas: Alamo, Rural     Capital, Cental Texas and Capital     Area.	Veterans Information Village - 16.     A. On-site hires - 70. More     Employers were expected to make additional hires days/weeks after the event.	m progress	fall of 2021 will determine the size of venue (if TWC allows in an in person event).
	Career in Texas Industries/Youth Career Fair Events	Workforce Commission Initiatives (WCI)	"YourFutureStartsWithYES!"- Career Pathways Event Date/Location- 12/15/2020/Virtual Premier Platform Annual Career Pathways event for students. Careers in Texas Industries or Youth Career events for	athways Event ate/Location- 12/15/2020/Virtual Premier atform Annual arreer Pathways event for students. Careers Tayas Industries or Youth Career events for		2020-2021 Virtual Career Pathways Event Outcomes:		As a result of COVID-19, our challenge was transitioning to a virtual event, impacting the commitment of
4	\$50,00 10/1/2019	9/30/2021	exploration of career opportunities in industry.	Committee (Includes Independent School Districts & SA Works, & other partner agencies), C2 GPS, SERCO.	on In-Person or Virtual 1. 250-500+ students 2. 20 Employers 3. 20 Presenters	1. 167 students     2. 10 Employers     3. 10 Presenters	In-progress	student attendees. The event was an overall success and the full report can be administered separately.
	Excellence in Rural Service Delivery	Workforce Commission Initiatives (WCI)	New TWC funding focused on innovative strategies to expand accessibility and services	AACOG  > Five (5) partner locations in rural areas: Bandera Library, Fredericksburg Hill	5 Kiosks in rural counties and     Kiosk in rural area of Bexar     County	Kiosks have been ordered     Located new locations for Bandera and Fredericksburg     Mobile unit - in continued research		Finalizing procedures, will schedule staff training, integration with WSA IT
5	\$41,00 10/1/2019	9/30/2021	in the most rural and remote areas of the Alamo region.	Country University, City of Diley, Schertz Library, McMullen County. > Commissioner Rodriguez (rural area in Bexar County).	Relocation of two satellite offices (Bandera and Fredericksburg)     Explore/research Mobile unit	by Board Staff and Board of Directors.  Current milestones moving according to timeline/plan.	In-progress	network structure, customer 'call center' and staffing infrastructure.

	WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS										
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges			
6	Teacher Externship \$160,0 7/15/2019	Statewide Initiative	TWC approved a 2020 revised plan to provide teacher externship curriculum during Fall 2020, Spring and Summer 2021 to150 middle and high school teachers and counselors.	Alamo STEM Coalition	Register 150 teachers     Successful have 140 teachers     complete the program     Recruit 15 companies/     organizations for virtual     externship experiences	Made contact with new industry partners and re-established with industry partners in the past to start creating clusters.  In addition, develop a list of industries by cluster for a virtual platform to be completed on November 1st.	In-progress	The pandemic has affected subcontractor partners resulting in the reassignments faculty and turnovers.			
	Teacher Externship Plus	Statewide Initiative	TWC approved the 2020 revised plan to		Build sustainability/capacity     Replicate the program in     communities outside of San     Antonio     Recruit 150 teachers for Fall     2020, Spring & Summer 2021	Harlandale ISD and Southwest ISD have been contacted to replicate the program in their districts. Currently, the program has been replicated in 6 Independent School Districts (ISD)		The pandemic has affected subcontractor partners resulting in			
7	\$90,00 7/15/2019	8/31/2021	increase sustainability of externship services and ensure replicate in the communities.	Alamo STEM Coalition	Events (virtual teacher externships) 4. Digital Badging: Collaboration efforts between ESC-20 and Up Partnership continue to develop the Implementation Guide for teachers to track students' progress.	that include Seguin, Navarro, Marion, Schertz-Cibolo-Universal City, Comal and New Braunfels. In addition, discussions regarding the Digital Badging implementation continue with Up Partnership.	In-progress	the reassignments faculty and turnovers.			
	Women's Entrepreneurship Bootcamp	Statewide Initiative				MOUs in and contracts/agreements in place. Bootcamps were successfully conducted January and February 2020. In-person bootcamps were transmitted to virtual sites via WebEx. Targeted participants were 50 for each bootcamp.For both bootcamps- registered participants were 144. Actual attendees were 58		Main partner's capacity (they took on this additional initiative), identification and coordination of virtual partner locations, technology to stream virtual bootcamps, curriculum development copyrights. The pandemic caused the bootcamps to be cancelled in March, April, May. An alternative plan was submitted to TWC as May 18, 2020.			
8	\$58,200		TWC made funding available to provide 1-day physical and virtual entrepreneurship bootcamp for eligible women.	UTSA = main partner delivering bootcamp.  Partner locations for virtual bootcamp: South Texas Regional Training Center (Hondo), Coastal Bend College (Pleasanton), Alamo Colleges (Central Texas Technology Center, Seguin/New Braunfels)	In-person bootcamp: 20 participants x 8 sessions = 160 participants.     Virtual bootcamp: 10 participants x 8 sessions = 80 participants.     Curriculum development for women entrepreneurs.	. Extensive outreach resulted in increased registrations in March, April, May bootcamps. These were subsequently cancelled. The first session in June was cancelled due to short time-frame to collect eligibility docs. The session on July 16, 2020 was conducted. For this session 39 participants registered and 7 participants attended. Additional bootcamps include July 27, 3030 with 3 participants and 10	In-progress	The plan included the increased capacity for WebEx at UTSA to 200 individuals per session, that allows continuation of bootcamps virtual at all sites. Cancellation of in-person sessions, since, UTSA remains closed for in-person classes through August. The proposed plan will target registrants in the Jun-Aug 2020 bootcamps inviting them to attend virtual sessions Jun-Aug 2020.			
	7/26/2019	8/31/2021				registrants, August 3, 2020 with 13 participants and 81 registrants, August 24, 2020 with 7 participants and 41 registrants, September 14, 2020 with 17 participants and 52 registrants, September 28, 2020 with 2 participants and 10 registrants. Total registrants are 509 with 150 participants.		Curriculum was modified to accommodate the new delivery format. The sessions timeframe has changed to half day sessions, two sessions per month, one in Spanish and one in English. Challenges for these final bootcamps included gathering eligibility docs during COVID.			

	WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS										
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges			
9	Texas Industry Partnership \$64,00	Statewide Initiative 00 8/31/2021	Support South Texas Electrical JATC, a 501(c)(3) electricians and technologies apprenticeship program develop a Certified Building Industry Consulting Service International (BICSI) Lab as an Authorized Training Facility (ATF).	South Texas Electrical JATC, a 501(c)(3) nonprofit electricians and technologies apprenticeship program, as registered with the U.S. Department of Labor.	Development of a Certified Building Industry Consulting Service International (BICSI) Lab, and be recognized as a BICSI Authorized Training Facility (ATF).	Reimbursement requested and made to JATC for the cost of the equipment purchased by JATC for the BICSI Lab. JATC also requested and received approval from TWC to purchase Desks, Tables/SMART Board Interactive Display for the students. First class conducted on January 11, 2021. 7 students	In-progress	Outreach and recruitment efforts for training classes have been a challenge. Currently recommendations/referrals for students are coming from Industry contractors, Local Unions and WSA.			
	WIOAITAs	Statewide				completed training.					
	Urban	Initiative			> 13 - 14 participants enrolled in		Eundina	Funding was repurposed to the			
	\$48,00	00	1	C2 GPS	credentialing educ/training. > 8 - 9 obtain an industry-	No further action required.		Women Entrepreneurship Bootcamp, ATEEMS and Teacher Externship			
	7/26/2019	8/31/2021	Leftover balance of Statewide Initiative funds must be used toward ITAs. Upskilling of WIOA		recognized credential.			Plus. Action approved by TWC			
10	WIOAITAs	Statewide	participants with industry-recognized			15					
	Rural	Initiative	credentials in in-demand occupations		> 2 - 3 participants enroll in credentialing educ/training.	1 Pharmacy Technician- Start date:02/2020. Youth completed	No further	Funding was utilized, no further action			
	\$10,86	61		SERCO	> 1 - 2 obtain an industry-	internship. Training completed and	action	required.			
	7/26/2019	8/31/2021			recognized credential.	credential earned.					
	RESEA	Reemployment Services	Provide Unemployment Insurance (UI) Claimants with access to resources, tailored			The January 2021 RESEA report		The Workforce Career Centers were closed in March 2020 due to COVID-			
11	\$526,99	8,00	labor market information, career services, and potential co-enrollment in the WIOA Dislocated		a monthly report that identifies the percentage of RESEA	showed WSA is at 92%. No action required.	In progress	19. and TWC suspended all RESEA outreach. RESEA outreach was			
	10/1/2020	12/31/2021	Worker program, and obtain employment.		participants that receive services within 7 days.			reinstated.			
	Youth Job Skills/Urban	WIOA Youth	TWC funding to support 5 Boards with the highest # of dropouts and youth UI	C2 GPS ESC-20, Savant,	1. Enrollments: 42 youth 2. HS enrollment: 21 3. HS/equiv. completion: 7 4. Post-Sec Enrollment: 12	1. Enrollments: 19 youth 2. HS enrollment: 11 3. HS/equiv. completion: 0 4. Post-Sec Enrollment: 6	In progress	Currently the Urban Youth Program is on a PIA for failure to meet/make progress regarding grant deliverables. However, Urban has made extreme improvement with the implementation of the PIA. New Special Project			
	\$205,9	20	Claimants.To develop strategies to provide		Post-Sec Credential: 4     Sob Placement: 8	<ul><li>5. Post-Sec Credential: 2</li><li>6. Job Placement: 0</li></ul>		Managers will be submitting service			
12	10/1/2019	8/31/2021	enhanced service delivery to Out-of-School without a secondary school					plan for the remaining enrollment numbers.			
	Youth Job Skills/Rural	WIOA Youth		SERCO BCFS, ESC-20, Alamo	Enrollment: 12 youth     HS enrollment: 5     HS/equiv. completion: 2     Post-Sec Enrollment: 3	Enrollment: 12 youth     HS enrollment: 5     HS/equiv. completion: 2     Post-Sec Enrollment: 3	In progress	Very little challenges as outreach efforts are becoming more successful and more opportunity			
	\$51,48	80		Colleges, Caterpillar	5. Post-Sec Credential: 1	5. Post-Sec Credential:		youth are being enrolled under Job Skills Initiative.			
	10/1/2019	8/31/2020			6. Job Placement: 2	6. Job Placement: 2		Skiis ii iidative.			
	Military Family Support Program	WIOA Adult Statewide	On-site services at Military and Family Readiness Centers at JBSA Ft. Sam Houston, Lackland and Randolph located for military spouses, including job search, assessment,		2021 Goals:  1. # Provided Assessments - 31  2. # Participants Enrolled - 31  3. # Receiving Supportive Services- 3  4. # Participants Trained - 3	# Provided Assessments -4     # Participants Enrolled -4     # Receiving Supportive Services-0		Difficult to enroll in certain activities (due to spouses' occupational goals, military active duty spouses			
13	\$222,6	30	labor market information, resume writing,	C2 GPS Joint Base SA	5. # Participants Receiving Certifications - 3	# Participants Trained - 0     # Participants Receiving	In progress	unexpected reassignment and			
	1/1/2021	12/31/2021	interviewing skills, support services, training in high demand occupations and placement.  1 full time C2 Career Counselor is assigned to the MFSP grant.	Boint Dago O/1	6. # Entered Employment: 25 (Grant period: 01/01/21 through 12/31/21) Goals will be adjusted once non-essential workers are allowed back on the military bases.	Certifications- 0 6. # Entered Employment: 1		COVID-19. Counselors were not allowed on base during 2020 due to COVID-19.			

			WSA NON-FO	RMULA FUNDED GR	ANTS, INITIATIVES, & PF	ROJECTS		
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
	HPOG Grant	Alamo Colleges Subgrant			1	34 applicants by May 30, 2020 is target. Accomplished Goal 1 and 2 successfully with 25 applicants by 2/152020 and 9 applicants by 5/30/2020. Of the 25 applicants, 0 were selected. Of the 9 applicants by 5/30/20 3 were selected and 1 secured a job. June Medical Front Office training is anticipated pending COVID-19 changes by Alamo		Identification of eligible applicants, conflicting goals between TWC/WSA TANF requirements and HPOGs
	\$81,8	70	TANF recipient co-enrollment/case management with provision of supportive		1. 25 applicants by 2/15/20	Colleges. For the MFO class 200-		timelines (TWC/WSA is 'work-first'
14	10/1/2019	9/29/2020	halagerieri will provision of supportive services (including utility, transportation and housing assistance and referral to resources such as childcare), Placement services for participants of Health & Human Services-Health Professions Opportunities Grant ("HPOG"). Individuals must meet eligibility and demonstrate a need for skills and training to enter the workforce.	Alamo Colleges, C2 GPS hires 1 staff	29 applicants by 5/30/20 3. Medical Front Office certificate: 20 by 6/30/20 to 8/30/20. 4. Provide 25-30 hours of OJT and health care employment services. 5. Job placement: 25 participants by 9/29/20	300 participants were reviewed, 24 met eligibility criteria for HPOG. Of 24, 12 will start the MFO class. 7/15/2020-WSA is behind on targets, adding 4 WSA MFO participants for July/August cohort. Provided 25-30 OJT hours of OJT ad healthcare employment services. Job placements: 25 participants by 9/29/20. Grant ended 9/29/20. Training provider Goodwill was unable to recover from COVID impacts, therefore, could not provide training. Alamo Colleges provided training for 5 participants. 2 participants remain active. The certification exam was extended through December 2020.	In-progress	not long-term training), COVID-19: direct impact on training schedule forces participants out of the timeline to participate. COVID 19 has made it difficult to bring participants back in to complete missing paperwork. Team has been instructed to identify new eligible participants to hit targets. Classes have been moved or delayed due to low recruitment. COVID Related Training affected this grant.
15	TechWorks Grant	Alamo Colleges Subgrant	Referrals, recruitment, job placement assistance for participants with some college but no degree, Veterans, Promise Zone residents, unemployed and underemployed individuals. Must meet Tech Works' eligibility and demonstrate a barrier: long term		Refer 20 eligible applicants by 2/30/20.     Refer 20 eligible applicants by 4/30/20.	40 eligible applicants by 4/30/20 is target. 24 applicants were referred prior to 2/30/2020 meeting the February target. 65 eligible applicants were referred from February to April 30, 2020 Grant is meeting all targets.7/15/2020-50% of referrals	In-progress	Implementation of identification of potential eligible applicants and referral system. TechWorks will train participants - subsequent placement requires alignment of business
15	\$83,5	80	unemployment-over 27 weeks unemployed,	hires 1 staff	3. Refer 20 eligible applicants by	have missing eligibility criteria docs	in-progress	services efforts with employers in the
	10/1/2019	12/1/2020	limited English proficiency, disability, childcare needs, housing assistance, prior criminal convictions, and other barriers to employment identified under WIOA.		6/30/20. 4. Job Placement: 50% (30) participants by 12/1/2020.	or did not met ACCD egibility criteria. No further activity on this grant. Grant will end in December 2020. An extension has not been received from Alamo Colleges.		field. COVID 19 has made it difficult to bring participants back in to complete missing paperwork. COVID related challenges affected this grant.
16	\$98,3		Provides Rapid Response immediate reemployment services to workers affected by layoffs, plant closings, workers of businesses affected by disasters and foreign trade.	Training Solutions, C2 GPS	Provide immediate reemployment services to affected workers.	Displaced Workers 13,264 from 144 companies, January to Sep 30, 2020	In progress	Tracking outcomes in employment for affected workers, co-enrollment with Dislocated Worker Program.
-	10/1/2019	9/30/2020	, ,					
	Transitioning Service Members Inventory (Survey)	WIOA Dislocated Worker and Cost Allocated	Initiative Survey is authorized by Joint Base San Antonio (JBSA) Fort Sam Houston.		*Publish two reports annually (*JBSA will determine how the TAP classes be held in 2021:	First report: 300 copies published. Second report: 500 copies published. 2732 surveys received. Third report:		The Transition Assistance Program (TAP) classes were suspended in
17	\$6,00	0	Lackland and Randolph and regularly administered by Bexar County staff.	JBSA, Bexar Couty	virtually or in person based on	500 copies published and distributed	On Hold	2020 due to COVID 19 and no surveys were collected from the
	10/1/2019	9/30/2021	WSA Data enters paper responses into database, performs analysis and develops professional/publishing of report twice a year.		social distancing guidelines and available data collection devices)	in October 2020. Third report copies are available at the entrance to the WSA Board Room.		transitioning service members. TAP classes resuming in 2021.

	<u> </u>	<u> </u>		·					
		Initia	ative or active but all activities	were completed or	no additional reportin	g to Board is currently n	eeded.		
18	Child Care Quality Conference \$640 10/1/2019	Initiatives (WCI)	TWC funding for Board staff travel costs to the TWC Child Care Quality Conference April 24, 2019 in Austin	TWC	Cancelled due to COVID-19	Funding was cancelled due to COVID-19 and removed from the WCI 2021 grant	Inactive	None.	
19	Texas Veterans Leadership Program \$17,1 10/1/2020	Initiatives (WCI)	TWC funding to support the agency's Texas Veterans Leadership Program (TVLP) staff	TWC/TVLP	Provide funding support to TVLP	Ongoing support.	Ongoing	None.	
20	Foster Care Youth Conference Workforce Commission Initiatives (WCI		TWC funding of cover Board staff travel costs to the Foster Care Youth Conference	TWC	TWC Foster Care Digital Statewide Conference Spring 2021		Ongoing	None.	
	Externship for Teachers	Statewide Initiative	TWC funding to transfer the externship management and functions to communities		Transfer externship to communities and/or school districts			The pandemic created a challenge to	
21			and/or school districts, provide additional externship opportunities during the Fall 2019,	Steuck & Associates and Alamo STEM Coalition	Provide externship training to regional areas	The funding was cancelled due to Coronavirus crisis.	Inactive	meet in-person with teachers, employers and continue to host on-	
	3/6/2020	2/28/2021	and Spring 2020 and advance digital badging in the project.	, , , , , , , , , , , , , , , , , , , ,	Digital badging use for teachers to track students outcomes.			site tours.	
22	Summer Earn and Learn	Statewide Initiative	Summer Earn and Learn is a statewide strategy that includes work readiness training and paid work experience for students with disabilities during the summer months. TWC-IVR is primarily responsible for student	VR		The funding was cancelled due to	Inactive	The pandemic resulted in the	
	\$		recruitment and Workforce staff have the	VIC		Coronavirus crisis.	#IGOLIVE	program being cancelled.	
	4/4/2020 8/21/2020		responsibility of identifying and recruiting employers to provide work experience opportunities.						

### **CHILD CARE PROGRAM REPORTS**

#### **BCY21 CHILD CARE PERFORMANCE MEASURES DECEMBER 2020**

#### Performance

Timeframe			# of Units	BCY21 Target	% Attainment	Status	
Year to Date (YT (10/01/20 - 09/30	,	ge Kids Per Day	8,776	9,544	91.95%	-P	
			Percent of				

(10/01/20 - 09/3	10/01/20 - 09/30/21)							
Month	Goal	Actual YTD Units	Percent of Goal					
0	0.544	0.660						
October	9,544	8,660	90.74%					
November	9,544	8,673	90.87%					
December	9,544	8,776	91.95%					
January	9,544		0.00%					
February	9,544		0.00%					
March	9,544		0.00%					
April	9,544		0.00%					
May	9,544		0.00%					
June	9,544		0.00%					
July	9,544		0.00%					
August	9,544		0.00%					
September	9,544		0.00%					

#### **Performance Status Methodology**

The Measure Status Methodology for BCY 20 will use YTD numbers to calculate performance. MP = 95%-105%

+P = 105% or above

-P = <94.99

#### December 2020

Texas Rising Star Providers	132
Texas School Ready Providers	30
Waitlist	75

**Units by County YTD** 

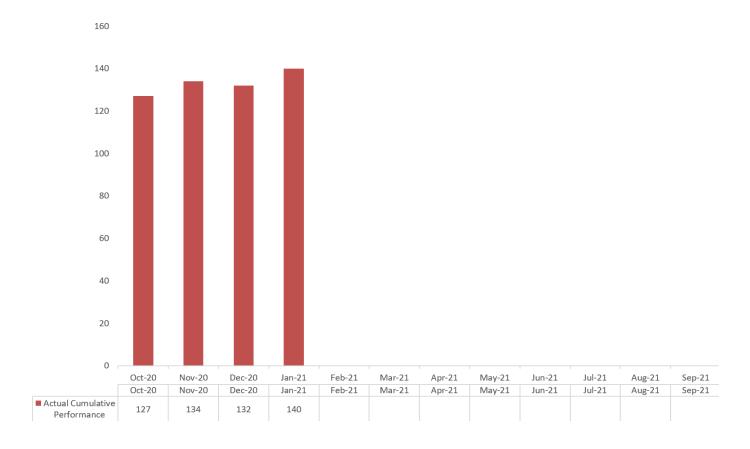
							DFPS
		Urban/Rural					Not Included
		Discretionary				Percent	in
County	Goal	Performance	Discretionary	Mandatory*	CCDF Total	of Goal	Performance
Bexar	7,635	78.30%	6,087	873	6,961	91.17%	604
Rural	1,909	21.70%	1,687	129	1,816	95.15%	158
Atascosa			192	14	206		19
Bandera			47	3	50		7
Comal			370	35	405		41
Frio			54	6	60		10
Gillespie			28	6	34		2
Guadalupe			442	25	467		29
Karnes			7	0	7		2
Kendall			36	8	44		13
Kerr			204	22	226		14
McMullen			0	0	0		0
Medina			181	8	189		11
Wilson			126	2	128		11
Total	9,544		7,774	1,003	8,777		761

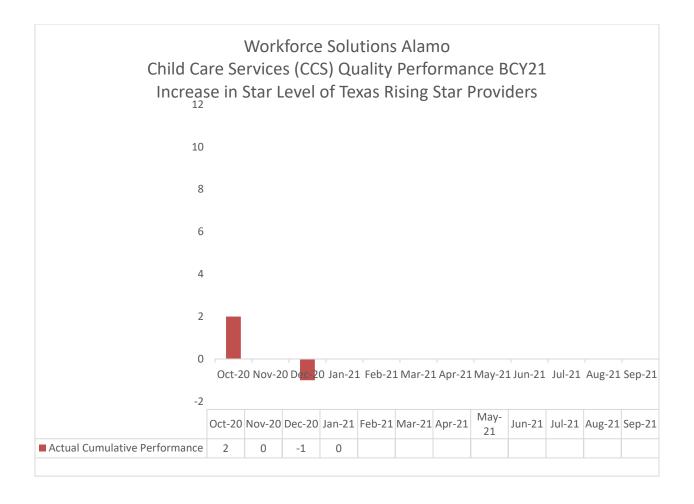
Rural units make 21.70% of the total number of year to date Discretionary units.

Urban units mak 78.30% of the total number of year to date Discretionary units.

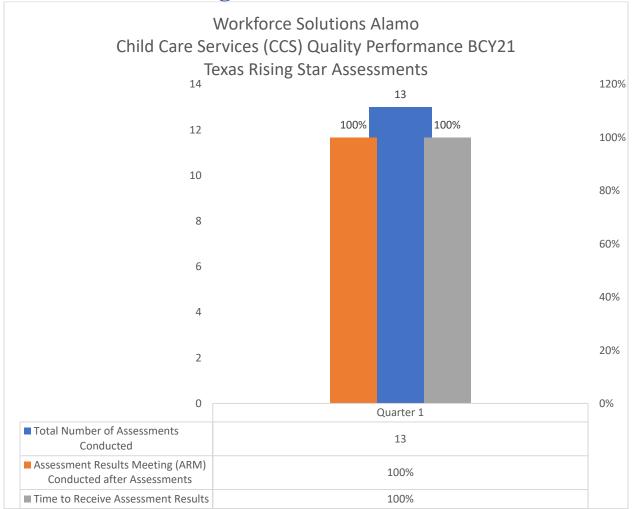
Differences in units are due to timing of payments/referral fixes vs. date TWC extracted performance and will be captured in the subsequent month.

## Workforce Solutions Alamo Child Care Services (CCS) Quality Performance BCY21 Number of Texas Rising Star Providers





### **Texas Rising Star Assessor Performance**



### **Quality Improvement Activities**

#### **Mentoring Activities**

- Total Texas Rising Star Providers: 134
  - $\circ$  83 4 Star
  - $\circ$  34 3 Star
  - $\circ$  17 2 Star
- 39 zero-star centers (not TRS Certified) being mentored

#### **Current Initiatives/Partnerships:**

 Voices for Children – South Texas Trauma Informed Consortium Sector – Early Care and Education. The focus of this group is to work to mitigate the effects of Adverse Childhood Experiences by working together to create a Certified Trauma Informed Bexar County.

- Region 20 As part of the RECESS grant, WSA is working in partnership with Region 20 to have TRS child care centers work in collaboration with ISDs to support a school readiness and transition plan.
- Pre-K 4 SA Working together to increase quality child care in San Antonio without duplicating services. Pre-K 4 SA has been providing professional development to child care providers who do not meet the TRS Guidelines to prepare them for reaching TRS status.
- Ready Kids SA Working with a network of partners to maximize early childhood resources in our community. Primary Objectives: Create a comprehensive early childhood system that promotes the social, emotional, physical and cognitive development of children 0-8. Establish strategies and tools for family support and partnership.
- Working with (Texas Early Childhood Professional Development System) TECPDS to create a partnership so that we can utilize the system for storing all training certificates for future and easy access.
- United Way Working with St Paul center on providing TRS Training to their trainer and master mentor to work with 10 Child Care Centers to bring them up to quality.
- Shared Services Alliance WSA is working with the Shared Services Alliance in San Antonio, which includes established partners: United Way, Region 20, Pre-K 4 SA, Voices for Children, and the SA Food Bank. The Shared Services Alliance is leveraging resources to improve business practices at child care centers and improve quality by providing services and resources for providers. WSA will replicate services for rural counties.
- San Antonio College (SAC) Developed a Career Pathway for early childhood professionals by establishing a scholarship for a Level II certificate, a stackable credential that can be transferred to an associate's degree.
- Child Care Provider Apprenticeship Program Working with SAC, Texas A&M SA, Region 20, and COSA Head Start to establish a Child Care Provider Apprenticeship program. This initiative is designed to enable child care providers to increase pay and stay in the child care profession by establishing professional development opportunities.

### **BUDGETS**

#### WORKFORCE PROGRAM SUMMARY DESCRIPTION

"Programs" can be classified in different ways as based on the way that they come about. These include "Formula-Funded Grants," "Workforce Initiatives," "Special Grants/Projects," "Fee-for-Service Grants," and "Other TWC Grants."

#### Formula-Funded Grants

Funds for services are allocated to state and local areas based on a formula. These grants are the Board's 'bread and butter' and form a part of our primary or core programs.

**Child Care Services (CCS)**. Child care subsidies in support of low-income parents' employment (retention) and/or completion of education and training. Services are also offered to TANF/Choices and SNAP E&T participants, as well as for children in need of protective services.

**Non-Custodial Parent Choices (NCP)**. Program targets low-income unemployed or underemployed noncustodial parents who are behind on their child support payments and whose children are current or former recipients of public assistance.

**Quality Improvement Activities (QIA)**. Initiatives that help promote the quality of child care, including training and technical assistance that are primarily geared to benefit child care facilities that are working toward Texas Rising Star (TRS) certification or are TRS providers working toward a higher certification level.

**Rapid Response**. Rapid Response is a proactive, business-focused strategy designed to help growing companies access an available pool of skilled workers from companies that are downsizing and to respond to layoffs and plant closings by providing immediate on-site assistance to transition workers to their next employment as soon as possible.

**Supplemental Nutrition & Assistance Program Employment & Training (SNAP)**. Program helps 'food stamp' recipients gain skills, training, or work experience and increase their ability to obtain regular employment.

**TANF/Choices**. Program offers job preparation and educational services required for parents who depend on public assistance (Temporary Assistance for Needy Families/TANF) to transition into economic self-sufficiency through employment.

**Trade Adjustment Assistance (TAA)**. Program provides job training and employment services to workers who have lost their jobs due to the effects of international trade.

**Wagner-Peyser**. Federal legislation that established the 'Employment Service' and ancillary functions in 1935, as subsequently amended. Employer, job matching, and other related services offered at the Centers are partly funded using Wagner-Peyser grant funds.

Workforce Investment & Opportunity Act (WIOA). WIOA has three main "formula-funded" grants serving Adults, Dislocated Workers, and Youth. However, other smaller grants are funded through WIOA, such as Rapid Response and Trade Adjustment Assistance (TAA).

WIOA funds also can be used for Incumbent Worker and Customized Training, both of which only require 'basic' WIOA eligibility (e.g., being eligible to work in the U.S., being employed and, for males, being registered in Selective Service). The following three grants do have additional eligibility requirements which individuals must meet for funding.

**WIOA Adult**. Program serves economically disadvantaged adults assisting them in obtaining the skills needed to obtain, retain, and/or advance in employment.

**WIOA DW**. Program serves individuals who have lost their jobs as a result of a layoff or closure (e.g., at no fault of their own). Program assists dislocated workers in returning to the workforce as quickly as possible.

**WIOA Youth**. Program serves in-school and out-of-school youth ages 16-24 supporting them so they may enter into or complete educational/training opportunities, so they may gain the skills and credentials needed to obtain and retain employment.

#### **Special Grants/Projects**

Special Grants/Projects are those that WSA competes for (e.g., these are not like the "formula-funded grants" that TWC awards WSA). Rather, WSA writes a proposal to request and/or compete for funding, be this on our own and/or with partners.

**Externship for Teachers**. Grant available by TWC to outreach/collaborate with employers and Independent School Districts (ISDs) to provide externships for middle school and/or high school teachers, schools, counselors, and school administrators. WSA assists in the development and submits a proposal in partnership with the Alamo STEM Workforce Coalition (ASWC). ASWC is comprised of the Alliance for Technology Education in Applied Math and Science (ATEAMS), the Education Service Center 20 (ESC-20), SA Works, UTSA, and C2 GPS. The project requires matching funds (e.g., non-federal funds put in by the partners and/or private donors).

**High Demand Job Training Program**. WIOA funds that aim to address skill gaps that support talent pipelines that help meet industry needs, for example, for the purchasing of instrumentation, tools, and/or equipment. These must be done in collaboration between Boards and Economic Development Corporations (EDCs). Partners with whom WSA has collaborated include Alamo Colleges, Seguin EDC, and New Braunfels IDC (e.g., recent grant focused on building capacity with CNC machining technology and training).

#### **Workforce Commission Initiatives (WCI)**

WCIs are grant awards issued to Boards by TWC to fund specific project initiatives. The focus and timeframes of these grants vary. These initiatives support the delivery of services to workers and employers and help fund projects that strengthen and add value to the delivery system. The following are some examples.

**Red, White, and You!** Employment Service (ES) funds to support the job fair event for Veterans.

**Career in Texas Industries/Youth Career Fair Events**. TANF funds that support Career in Texas Industries or Youth Career events for middle school, high school, and postsecondary students. Events aim at promoting exploration of career opportunities including

understanding pathways to in-demand careers, networking, internships, and other applied learning opportunities. This year's focus is on a Career Pathway Readiness Mini-Summit to include school Administrators, Counselors & Teachers, Parents, Students, and Workforce Development professionals with individual tracks and which is scheduled for September.

**Texas Veterans Leadership Program**. Utilize ES funds to support TWC's Texas Veterans Leadership Program (TVLP) staff. The Board shall ensure Agency TVLP staff is provided access to and use of common equipment, software or hardware platforms, consumables, and telecommunications networks in shared facilities. The Board may acquire goods or services needed to support the Agency's TVLP staff.

**Child Care Quality Conference**. Utilize CCDF funds to cover travel costs to the TWC Child Care Quality Conference.

**Foster Care Youth Conference**. Utilize TANF funds to cover travel costs to the Foster Care Youth Conference.

**Military Family Support Pilot Program**. Program designed to better meet the needs of military spouses entering the job market at military installations.

#### **Fee-for-Service Grants**

TWC has begun issuing funding for Vocational Rehabilitation Services (VRS). These funds aim at ensuring that Texas effectively prepares students with disabilities to obtain competitive and integrated employment through participation in employability skills and work readiness training, career exploration activities, work experience, postsecondary education, and other activities.

**Summer Earn & Learn (SEAL)**. Includes work readiness training and paid work experience during the summer for students with disabilities.

**Student HireAbility Navigator Project**. Funding for two positions to serve as resources in the WDA to support, expand, and enhance the provision of pre-employment transition services to students with disabilities who are in the early phases of preparing for transition to postsecondary education and employment.

**Paid Work Experience Services**. Boards partner with TWC-Vocational Rehabilitation Division (TWC-VR) to pay wages and associated taxes and fees so customers with disabilities can engage in paid work experiences.

#### **Other TWC Grants**

TWC sometimes may issue grants to Boards that are not tied to Workforce Initiatives.

**Reemployment Services and Eligibility Assessment (RESEA)**. Grant programs funded by Title I of WIOA and the federal-state Unemployment Insurance (UI) program are required partners in a comprehensive, integrated workforce system. This program targets claimants who are most likely to exhaust benefits and be in need of reemployment services.

Program Yea	ar (PY) 2019-2020 TWC-Contracted Performance Measures - Glossary					
WIOA Adult	Definition	Current Target				
Adult Employed in the 2 <sup>nd</sup> Quarter	The percentage of WIOA Adult registered participants in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	81.50%				
Adult Employed in the 4 <sup>th</sup> Quarter	Percentage of WIOA Adult registered participants who are in unsubsidized employment during the 4 th quarter after exit from the program.	82.50%				
Adult Median Earnings in the 2 <sup>nd</sup> Quarter	Median earnings of WIOA Adult registered participants during the 2 <sup>nd</sup> Quarter after exit from the program.	n a				
Adult Credential Rate	Percentage of WIOA Adult registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	87.50%				
WIOA Dislocated Worker	Definition	Current Target				
DW Employed in the 2 <sup>nd</sup> Quarter	The percentage of WIOA DW registered participants in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	85.20%				
DW Employed in the 4 <sup>th</sup> Quarter	Percentage of WIOA DW registered participants who are in unsubsidized employment during the 4 <sup>th</sup> quarter after exit from the program.	82.90%				
DW Median Earnings in the 2 <sup>nd</sup> Quarter	Median earnings of WIOA DW registered participants during the 2 <sup>nd</sup> Quarter after exit from the program.	n a				
DW Credential Rate	ercentage of WIOA DW registered participants who obtain a post-secondary credential or a secondary chool diploma or equivalent during participation in or within one year after exit from the program.					
WIOA Youth	Definition	Current Target				
Youth Employed, in Training, or in Education in the 2 <sup>nd</sup> Quarter	Percentage of WIOA Youth registered participants in education or training or in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	73.20%				
Youth Employed, in Training or in Education in the 4 <sup>th</sup> Quarter	Percentage of WIOA Youth registered participants in education or training or in unsubsidized employment during the $4^{th}$ quarter after exit from the program.	72.30%				
Youth Credential Rate	Percentage of WIOA Youth registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	49.40%				
WIOA All Participants	Definition	Current Target				
All Participants Employed in the 2 <sup>nd</sup> Quarter	Percentage of Job Seekers in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	69.00%				
All Participants Employed Quarters 2- 4 Post Exit	Percentage of Job Seekers in unsubsidized employment during the 4 <sup>th</sup> quarter after exit from the program.	84.00%				
All Participants Median Earnings 2 <sup>nd</sup> Quarter Post Exit	Median earnings of Job Seekers during the 2 <sup>nd</sup> Quarter after exit from the program.	\$5,561.00				
All Participants Credential Rate	Percentage of Job Seekers who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	60.00%				
Employers	Definition	Current Target				
Employers Served	Number of employers receiving workforce assistance.	n a				
Program	Definition	Current Target				
Choices Full Work Rate	Percentage of TANF recipients required to meet work-related participation requirements.	50.00%				
Claimant Reemployment	Percentage of unemployment insurance (UI) recipients who re-enter employment within 10 weeks.	n a				
Ave # of Children Served	Average number of children receiving subsidized childcare	10,469				

Contractor	Budgeted Amt.	Fiscal year 10/1/20 to	% Expensed	Balance	Direct Client	Urban Direct	Rural Direct	Direct Client	Direct Client
		9/30/21			Expenses	Client Expenses	Client	Expenses Urban	Expenses Rural
					•		Expenses	%	%
C2 GPS Workforce Center-FY20	<u> </u>			l			II.	I	l l
WIOA Adult	2,693,562	1,002,822.83	37.23%	1,690,739	264,117	193,029	71,088	73.08%	26.92%
WIOA Dislocated Worker	3,761,489	911,453.68	24.23%	2,850,036	239,369	124,642	114,727	52.07%	47.93%
WIOA Youth - Urban	1,616,190	493,211.06	30.52%	1,122,979	137,396	137,396	-	100.00%	0.00%
WIOA Youth Job Skills	160,000	24,816.08	15.51%	135,184	5,100	5,100	-	100.00%	0.00%
TANF / Choices	5,369,779	779,740.70	14.52%	4,590,038	28,716	27,386	1,330	95.37%	4.63%
SNAP ABAWD	1,589,344	600,960.30	37.81%	988,384	28,781	25,866	2,915	89.87%	10.13%
NCP	377,578	117,076.14	31.01%	260,502	354	354	-	100.00%	0.00%
TAA	226,315	18,271.29	8.07%	208,044	18,271	8,758	9,513	47.93%	52.07%
REA	377,992	52,231.01	13.82%	325,761	-	-	-		
Child Care Quality-CCQ	594,093	494,660.41	83.26%	99,433	148,055	148,055	-	100.00%	0.00%
VR Infrastucture Funding	37,983	28,129.17	74.06%	9,853	-				
Military Family Support	133,578	3,549.64	2.66%	130,028	-	-			
Employment Services	346,183	=	0.00%	346,183					
Health Profession Opportunity Grant	73,528	22,262.51	30.28%	51,265					
WIOA Rapid Response (Exp 6/30/21)	40,513	-	0.00%	40,513					
NDW - Disaster Recovery DW grant	2,464,673	578,076.89	23.45%	1,886,596	454,348	453,053	1,295	99.71%	0.29%
20COV Rapid Response (Exp 6/30/21)	40,000	35,868.03	89.67%	4,132					
20COV Layoff Aversion (Exp 6/14/21)	20,000	-	0.00%	20,000					
Bexar County - Cares Grant	1,507,480	1,224,041.25	81.20%	283,438	746,051	746,051		100.00%	0.00%
Bexar County - General Funds	7,497,495	1,151,273.70	15.36%	6,346,221	711,302	711,302		100.00%	0.00%
City of San Antonio - Cares Grant	1,851,456	1,134,909.65	61.30%	716,546	727,833	727,833		100.00%	0.00%
City of San Antonio - General Funds	13,120,840	1,309,955.80	9.98%	11,810,884	1,070,512	1,070,512		100.00%	0.00%
Skills Development - Covid-19 Special Initiative	175,000	105,224.00	60.13%	69,776	105,224	105,224		100.00%	0.00%
C2 GPS Total	44,075,070	10,088,534.14	22.89%	14,735,538	4,685,430	4,484,562	200,869		
SERCO-FY20									
WIOA Youth - Rural	1,232,928	488,214.55	39.60%	744,713	195,628	-	195,628	0.00%	100.00%
Employment Services	150,000	30,081.13	20.05%	119,919					
SERCO TOTAL	1,382,928	518,295.68	37.48%	864,632	195,628	-	195,628		

Contractor	Budgeted Amt.	Fiscal year 10/1/20 to	% Expensed	Balance	Direct Client	Urban Direct	Rural Direct	Direct Client	Direct Client
		9/30/21			Expenses	Client Expenses	Client	<b>Expenses Urban</b>	Expenses Rural
							Expenses	%	%
City of San Antonio (Child Care) FY21									
Child Care Operations/Direct Care - CCF	19,395,551	19,807,970.28	102.13%	(412,420)	10,486,564	8,388,655	2,097,910	79.99%	20.01%
Mandotory Direc Care Ratio Sub set CCC	3,320,526	2,299,265.26	69.24%	1,021,260	2,303,215	2,020,231	282,984	87.71%	12.29%
Direct Child Care Match - CCM	2,658,697	2,687,426.81	101.08%	(28,730)	2,683,749	2,117,880	565,869	78.91%	21.09%
Child Care Quality - CCQ	143,058	95,731.00	66.92%	47,327				N/A	N/A
*Child Care - CCP	2,757,250	1,984,766.50	71.98%	772,484	1,985,420	1,595,147	390,273	80.34%	19.66%
City of San Antonio (Child Care) FY21 - Total	28,275,081	26,875,159.85	95.05%	1,399,921					

<sup>\*</sup>The CCP, WSA nor COSA can control enrollment by Urban or Rural; must serve based on referral from other agencies.

Contractor	Budgeted Amt.	Fiscal year 10/1/20 to 9/30/21	% Expensed	Balance				
SPECIAL PROJECTS / GRANTS								
Child Care Automation FY21								
ACS-Xerox Business Services	361,164	76,740.45	21.25%	284,424				
WIOA Alternative Funding Statewide Activities				_				
* ATEAMS-Teacher Externship	94,427	(13,952.17)	-14.78%	108,379				
* ATEAMS-Teacher Externship Plus	100,325	28,177.16	28.09%	72,148				
WIOA AFSA Total	194,752	14,224.99	7.30%	180,527				
* Pending information to finalize contract								
				-				
				-				
TAA/ES Contractor Cost/Other		65,789.27						
Contractor Grand Total	74,288,995	37,638,744.38	50.67%	36,650,251	_	-	-	

Contracts with start dates prior to 10/1/19	Total Budget -	Total YTD Expenses	% Expensed	Balance				
(Complete Contract Supplemental)	•	Includes prior to 10/1/2020						
	10/1/2020							
WIOA Alternative Funding Statewide Activities								
* ATEAMS-Teacher Externship	160,000	51,621.07	32.26%	108,379				
* ATEAMS-Teacher Externship Plus	90,000	17,851.83	19.84%	72,148				
WIOA AFSA Total	250,000	69,472.90	27.79%	180,527	-	•	-	
				-				
				-				
Contractor Grand Total	250,000	69,472.90	27.79%	180,527	-	-	-	



#### **MEMORANDUM**

To: Oversight Committee

From: Ricardo Ramirez, Director of Quality Assurance

Presented by: Ricardo Ramirez, Director of Quality Assurance

Date: March 5, 2021

Subject: **Quality Assurance Briefing** 

**SUMMARY:** The following serves to brief the WSA Board of Directors regarding Quality Assurance activities, including an updated timeline, progress, and outcomes.

#### **TWC Monitoring**

#### TWC Monitoring

Project	Agency	Start	Finish	Statu
TAA - Q4-2020	C2	12/07/20		Submitted r
NDW	C2	01/15/21		Submitted r
Annual Monitoring	ALL			I

Tictuui					
Status	Start	End			
Submitted records	12/07/20				
Submitted records	03/22/21				
Pending schedule					

Actual

#### **Financial Monitoring**

#### Subcontracted Fiscal Monitoring (\$127,105)

Project	Days	Start	Finish
SERCO	50	03/05/21	05/13/21
C2 Global Prof. Services	65	04/01/21	06/30/21
City of San Antonio	52	05/01/21	07/13/21

Status	Start	End
Starting soon	03/05/21	

Switched to start with SERCO

Actual

Fiscal Integrity Reviews	Pending dates

#### **Program Monitoring**

#### Subcontracted Program Monitoring (\$120.000)

	Status	Start	End
)	Completed	12/01/20	12/15/20
	Testing	02/09/21	

Subcontracted 1 rogram			tuui				
Project	Agency	Days	Start	Finish	Status	Start	End
Risk Assessment	ALL	14	12/10/20	12/29/20	Completed	12/01/20	12/15/20
Child Care Services	COSA	55	02/09/21	04/26/21	Testing	02/09/21	
TANF/Choices	C2	30	03/15/21	04/23/21			
WIOA Adult	C2	25	04/13/21	05/17/21			
WIOA Dislocated Wrkr	C2	25	05/18/21	06/21/21			
WIOA Youth Urban	C2	25	06/22/21	07/26/21			
WIOA Youth Rural	SERCO	25	07/27/21	08/30/21			
Child Care Services TANF/Choices WIOA Adult WIOA Dislocated Wrkr WIOA Youth Urban WIOA Youth Rural	C2 C2 C2 C2	30 25 25 25 25	03/15/21 04/13/21 05/18/21 06/22/21	04/23/21 05/17/21 06/21/21 07/26/21	Testing	02/09/21	

**Internal Program Monitoring** 

Actual

Project	Agency	Days	Start	Finish	Status	Start	End
TAA	C2	59	12/07/20	02/25/21	No major issues	12/08/20	02/25/21
NDW (1st Phase)	C2	11	01/20/21	02/03/21	Preliminary	01/20/21	02/03/21
NCP - BCY20	C2	35	02/04/21	03/24/21	Testing	02/04/21	
SNAP E&T	C2	29	03/05/21	04/14/21	Starting soon	03/05/21	
Child Care QIA	COSA	28	03/16/21	04/22/21			
Voc. Rehab. SEAL	C2/SERCO	27	04/01/21	05/07/21			
Voc. Rehab. Year-Rnd	C2/SERCO	27	04/19/21	05/25/21			
Externship for Teachers	Partnership	27	05/05/21	06/10/21			
NDW (2nd Phase)	C2	23	05/18/21	06/17/21			
PII Reviews	ALL	10	06/11/21	06/24/21			
Equal Opportunity	ALL	11	06/25/21	07/10/21			
NCP - BCY21	C2	30	07/01/21	08/11/21			·

STAFF RECOMMENDATION: Continue supporting WSA's monitoring functions.

**FINANCIAL IMPACT:** Estimated subcontracted costs for financial monitoring \$127,105, and for program monitoring \$120,000 (total of \$247,000).

**STRATEGIC OBJECTIVE:** To help ensure that local employment and training activities, including one-stop delivery systems and workforce development services, appropriately use, manage, and invest funds as required and in ways that maximize performance outcomes (WIOA Sec. 107(d)(8); WIOA Sec. 134(2)(B)(iv); WIOA Sec. 183; WIOA Sec. 185(c)(3); WIOA Sec. 121(3); WIOA Sec. 129(b)(1)(e)).

Monitoring goals include the following: maintain TWC monitoring certification for WSA, automate and streamline systems, incorporate additional audits to minimize subcontracted costs, complete monitoring of projects on a more frequent basis (e.g., twice a year instead of yearly).

**ATTACHMENTS:** None.

# WSA Quality Assurance

Ricardo Ramirez, Director of Quality Assurance March 5, 2021





# Summary

This item serves to provide a briefing regarding Quality Assurance activities, including an updated timeline, progress, and outcomes.



## **Overview**

In alignment with functions that are required of Local Boards, WSA both contracts out and performs internal oversight and compliance monitoring of federal and state grants as operated by subrecipients and contractors.

The following tables show estimated timelines and status for TWC monitoring, subcontracted program and fiscal monitoring, and internal program monitoring.



# **TWC Monitoring**



	Actual					
Project	Agency	Start	Finish	Status	Start	End
TAA - Q4-2020	C2	12/07/20		Submitted records	12/07/20	
NDW	C2	01/15/21		Submitted records	03/22/21	
Annual Monitoring	ALL			Pending	schedule	

# **Contracted Fiscal Monitoring**



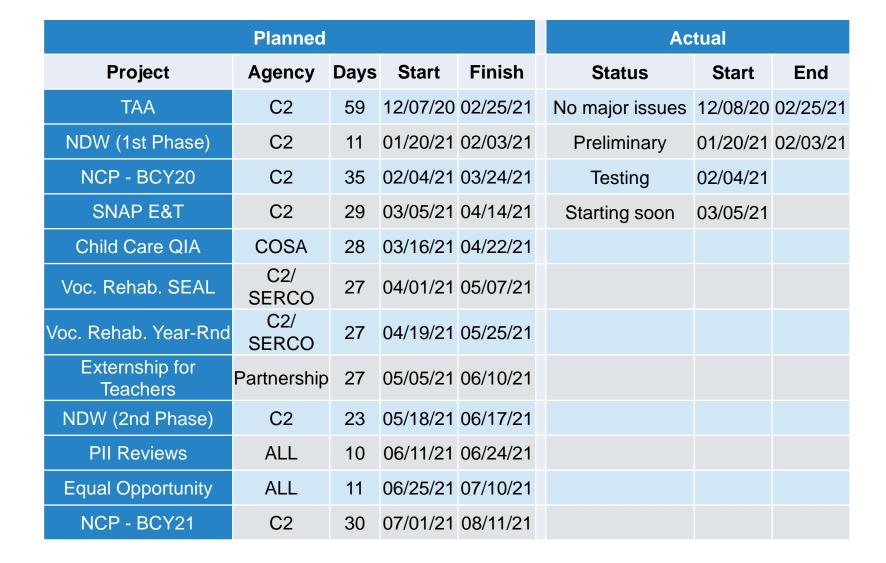
Pla	Actual					
Project	Days	Start	Finish	Status	Start	End
SERCO	50	03/05/21	05/13/21	Starting soon	03/05/21	
C2 Global Prof. Services	65	04/01/21	06/30/21			
City of San Antonio	52	05/01/21	07/13/21			
Fiscal Integrity Reviews	Pending dates			Switched to	o start with SI	ERCO

# **Contracted Program Monitoring**



	Ac	tual					
Project	Agency	Days	Start	Finish	Status	Start	End
Risk Assessment	ALL	14	12/10/20	12/29/20	Completed	12/01/20	12/15/20
Child Care Services	COSA	55	02/09/21	04/26/21	Testing	02/09/21	
TANF/Choices	C2	30	03/15/21	04/23/21			
WIOA Adult	C2	25	04/13/21	05/17/21			
WIOA Dislocated Wrkr	C2	25	05/18/21	06/21/21			
WIOA Youth Urban	C2	25	06/22/21	07/26/21			
WIOA Youth Rural	SERCO	25	07/27/21	08/30/21			

# **Internal Program Monitoring**







# Questions?

# Unemployment Insurance (UI) Claimants

Alamo Area

Data: Feb. 28, 2020 to Jan. 29, 2021

Published February 18, 2021



**BUILDING BUSINESS • BUILDING CAREERS** 



# Information about the data

This weekly report includes the Alamo region's 13 counties of Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina, and Wilson.

The data are intended to support reemployment and general analysis – and may not perfectly align with federal Unemployment Claim information.

Boards are determined by zip code of record, which is how the UI system assigns the Board. There will be cases where the zip code was incorrectly entered into the system, including claimants not living in the Board area.

Summary information will vary depending on how the data are aggregated.

This report uses Texas
Workforce Commission
(TWC) claimant data and ad
hoc generated data.

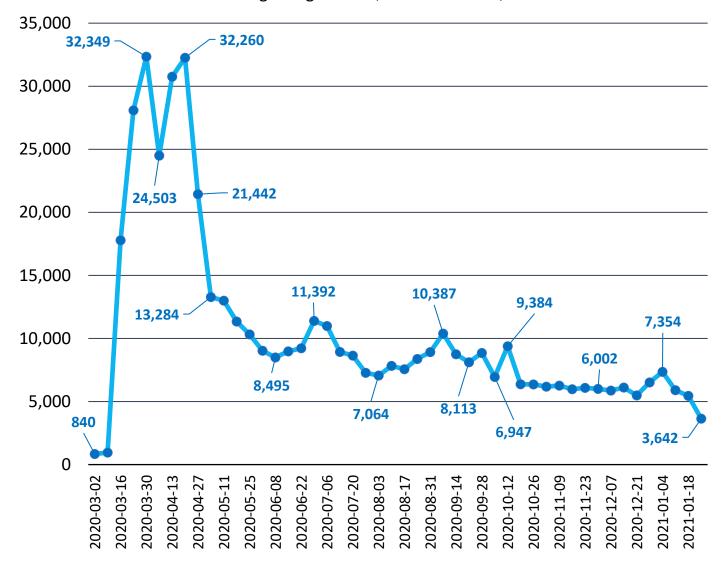
# Unemployment Insurance Claimant Data Published February 18, 2021

This report is based on **341,120** total unique claimants filing a claim from 02/28/2020 through 01/29/2021.

- New claimants during the previous two weeks (excluding most recent week which is incomplete) averaged 5,677.
- The week of 01/04 saw a bump to over 7 thousand.

### **Claimants by Week**

Weeks beginning Mar. 02, 2020 to Jan. 29, 2021

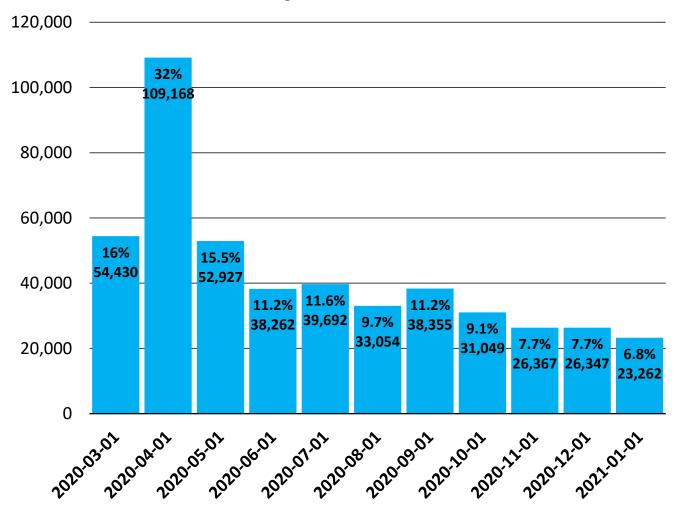


Published February 18, 2021

- The figure shows unique claimants per month.
- Month-to-month claims show a decreased of about 11.7% in January.

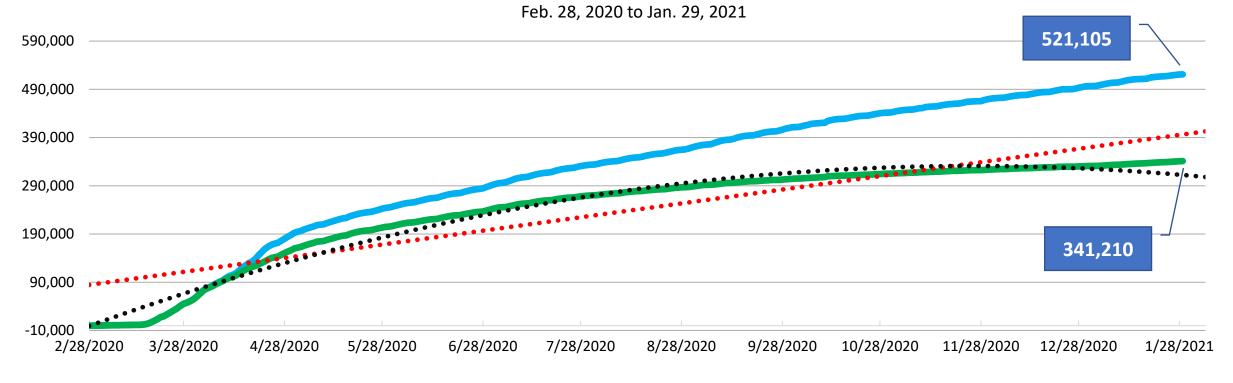
### **Claimants by Month**

Months starting March 2020 to Jan. 29, 2021





### Duplicate Claimants (Light Blue) / Unduplicated Claimants (Green) Polynomial Trendline (Dark Blue) / Linear Trendline (Red)



### **Unemployment Insurance Claimant Data**

Published February 18, 2021

- We are reporting two trends, unique claimants (green) and duplicated claimants (light blue).
- There have been an estimated 179,895 claimants who have filed multiple claims during the period.
- This suggests that over half of workers (52.7%) filing and initial claim starting 02/28/2020 at some point gained employment and thereafter lost those new jobs and filed additional claims. We see this multiple filing trend in claims beginning around mid-April.

Published February 18, 2021

66.7% of claimants excluding San Antonio reported the following cities as their place of residence.

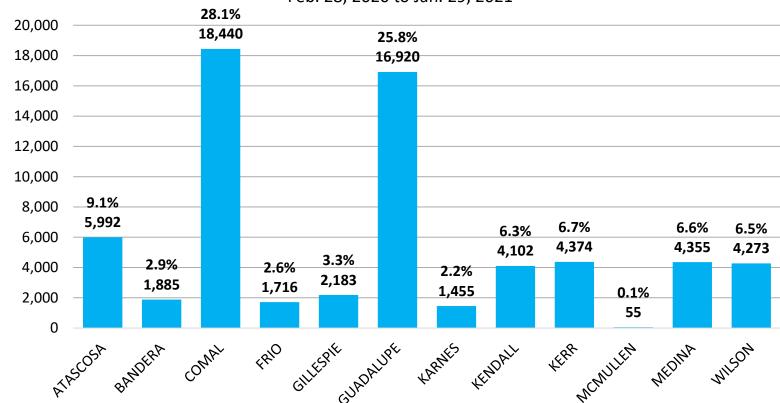
City	Claimants	% Tot
NEW BRAUNFELS	14,111	16.10%
CONVERSE	7,136	8.10%
SEGUIN	6,221	7.10%
SCHERTZ	4,175	4.80%
BOERNE	4,095	4.70%
KERRVILLE	3,447	3.90%
CIBOLO	3,293	3.70%
UNIVERSAL CITY	2,791	3.20%
HELOTES	2,747	3.10%
CANYON LAKE	2,341	2.70%
FLORESVILLE	2,235	2.50%
PLEASANTON	2,075	2.40%
LIVE OAK	1,976	2.20%
FREDERICKSBURG	1,907	2.20%

Data count unique claimants by County and City of residence as recorded by Claimants. Comal and Guadalupe Counties account for 53.9% of all claimants in the 12 rural counties. These two counties also account for 13.2% and 10.1% of the total rural population ages 15-64, respectively.

Of the estimated 73,217 who commute into Bexar County for work, 31.6% commute from Guadalupe and 19.0% from Comal (US Census).

### **Claimants by County of Residence**

Feb. 28, 2020 to Jan. 29, 2021

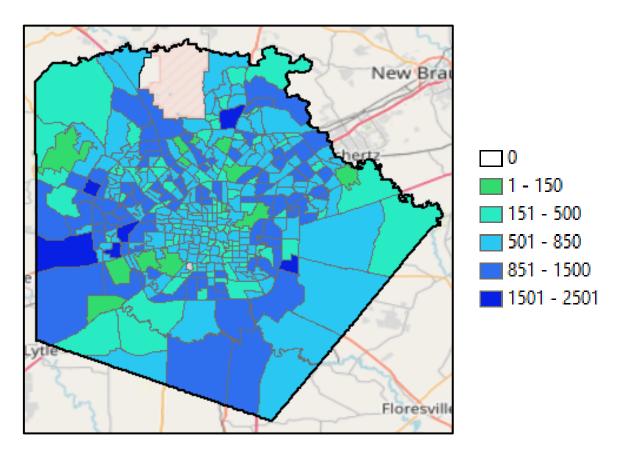


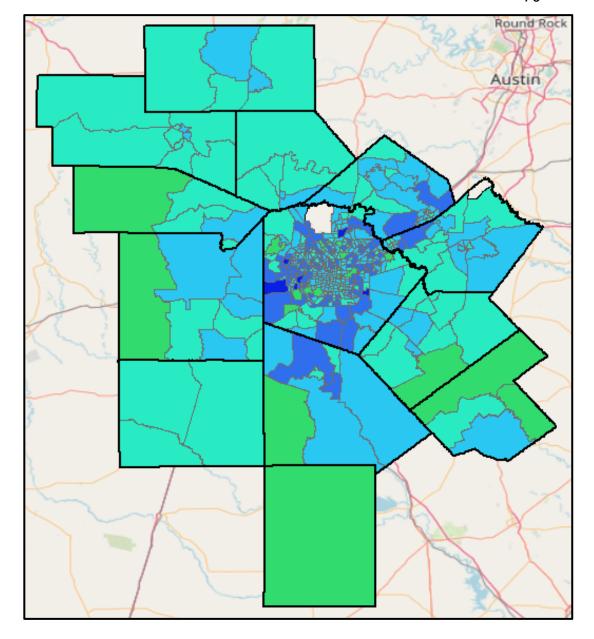
Published February 18, 2021

Data count unique claimants by census tract based on geocoded residences.

### **Claims by Census Tract**

The maps show claimants by census tract. Census tracts have on average about 4,000 residents.





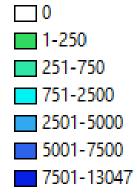
Published February 18, 2021

Claimants in the following zip codes account for 46.8% of all claimants.

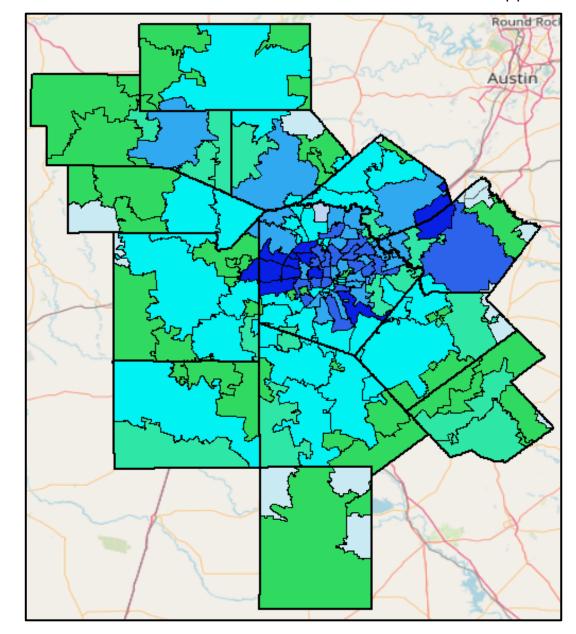
Zip	Claimants	% Tot
78245	13,047	3.8%
78130	10,960	3.2%
78223	8,847	2.6%
78249	8,816	2.6%
78254	8,718	2.6%
78251	8,615	2.5%
78228	8,584	2.5%
78240	8,452	2.5%
78250	7,531	2.2%
78253	7,512	2.2%
78233	7,378	2.2%
78207	7,240	2.1%
78227	7,228	2.1%
78109	7,194	2.1%
78216	6,943	2.0%
78247	6,936	2.0%
78213	6,783	2.0%
78201	6,769	2.0%
78230	6,251	1.8%
78155	6,133	1.8%

### **Claims by Zip Code**

Data include only zip codes that are fully or partially contained within the WSA 13-county area.



Data count unique claimants by zip code based on residence information as recorded by Claimants.



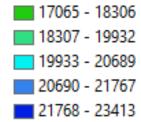
Published February 18, 2021

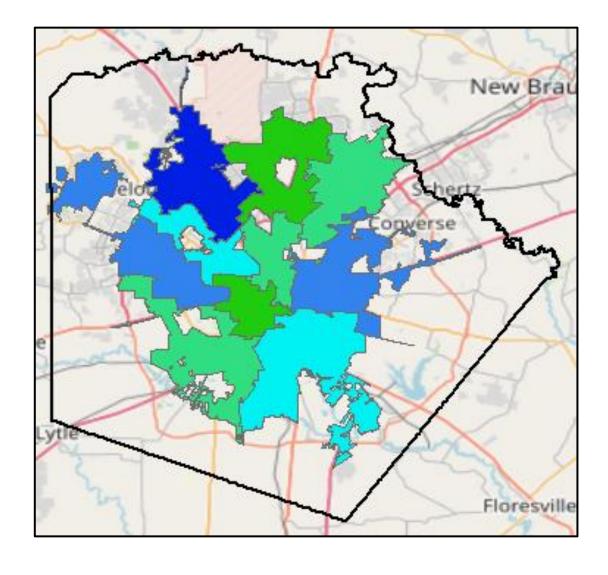
District	Claimants	% Tot
1	18,789	9.3%
2	21,767	10.8%
3	20,689	10.3%
4	19,707	9.8%
5	17,065	8.5%
6	21,434	10.6%
7	20,568	10.2%
8	23,413	11.6%
9	18,306	9.1%
10	19,932	9.9%

Data count unique claimant geocoded addresses using a TIGER US Census address (edges) file, mapped using a Council District spatial boundary file.

### **Claimants by Council District**

UI claimants by Council District include 201,670 geocoded addresses.





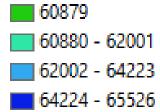
Published February 18, 2021

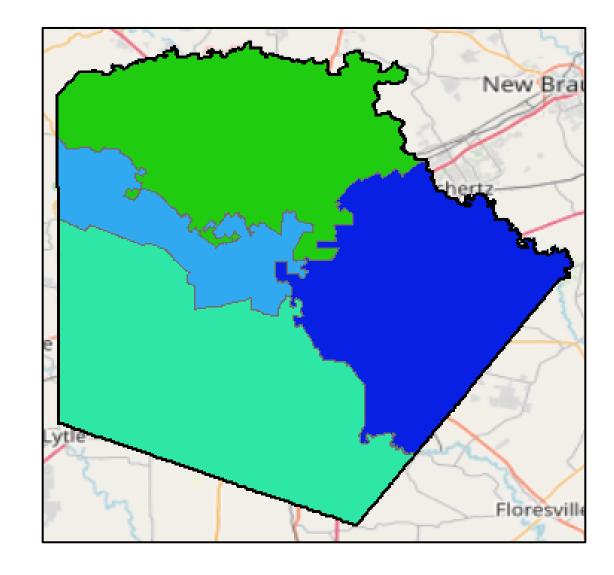
Precinct	Claimants	% Tot
1	62,001	24.5%
2	64,223	25.4%
3	60,879	24.1%
4	65,526	25.9%

Data count unique claimant addresses geocoded using a TIGER US Census address file (edges), mapped using a Commissioner Precinct spatial boundary file.

### **Claims by Bexar County Commissioner Precincts**

UI claimants by Precinct include 252,629 geocoded addresses.



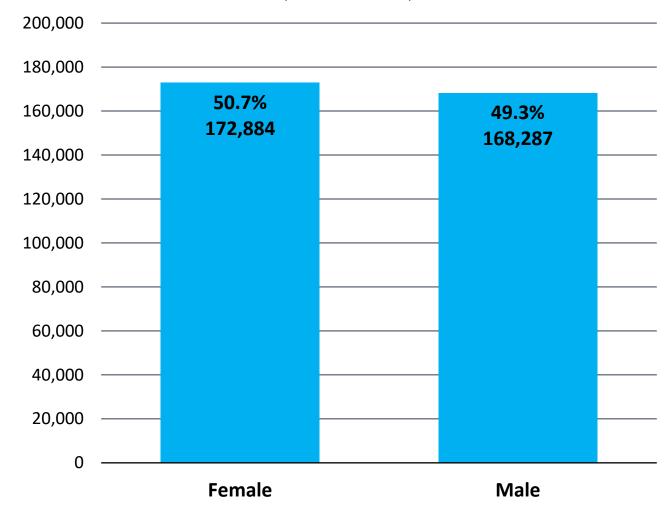


Published February 18, 2021

- While the pandemic has impacted all workers regardless of sex, females have bore more of the brunt.
- 1.3% more females have filed for unemployment than males.

Data count unique claimants with sex information.

### **Claimants by Sex**



Published February 18, 2021

Black and Hispanics have been impacted over twice as much as Whites by the pandemic (65.0% compared to 31.2%)

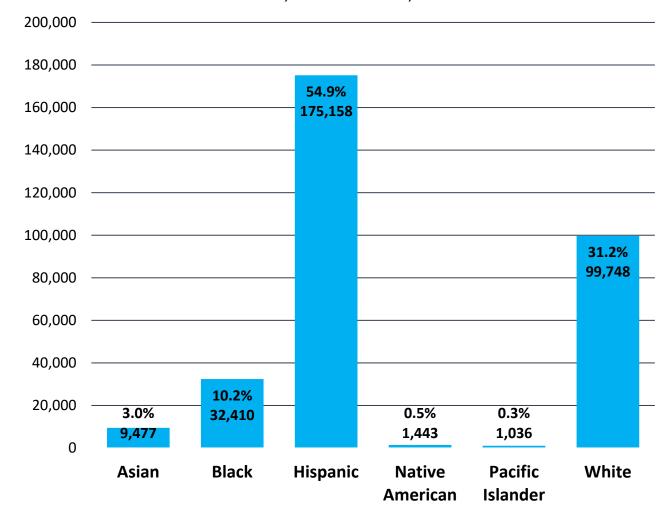
• Over half of all claimants have been Hispanic (54.9%).

Data include 319,272 claimants with race/ethnicity information.

Percentages are based on this total.

Data count unique claimants with race/ethnicity information.

### **Claimants by Race/Ethnicity**



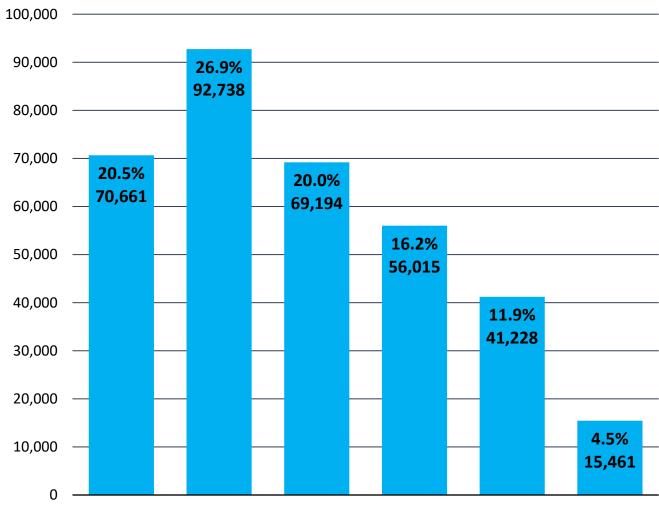
Published February 18, 2021

Younger workers have been most impacted by the coronavirus pandemic.

- The proportion of individuals ages 34 and under filing claims account for almost half of all claimants (47.3%).
- The proportion of claimants ages 35 to 54 account for 36.3% of all claimants.
- The proportion of claimants ages 55 and over account for 16.% of all claimants.
- Prime working ages (25-54): 63.1%

Data may include claimants who filed a second claim after having a birthday that could have bumped them from one age group to the next. They would be counted once for each age group.

### **Claimants by Age Group**



Published February 18, 2021

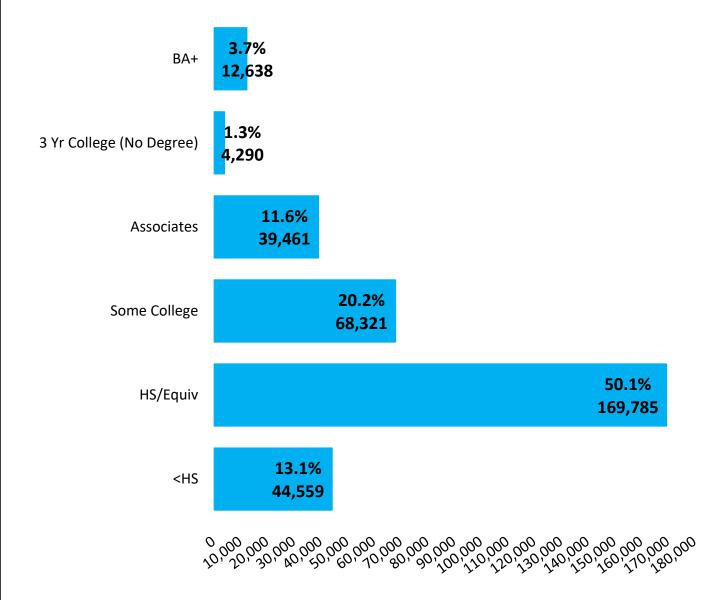
Information on the educational attainment of claimants show that those with lower educational attainment have been impacted most:

- 83.4% have Some College or Less,
- 63.2% have a HS/Equivalency Diploma or less.

Data may include claimants who filed a second claim after advancing in their education. They would be counted once for each educational level.

Data include unique claimants with educational information.

### **Claimants by Education**



Published February 18, 2021

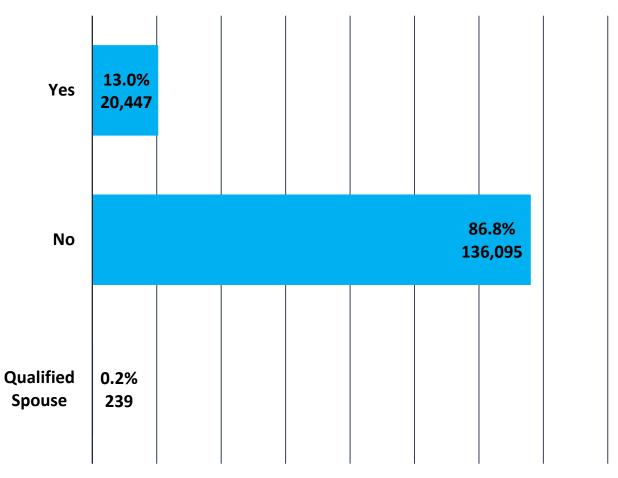
- Over 20,000 Veterans have filed for unemployment insurance.
- 239 Qualified Spouses of Veterans have also filed UI claims.

Data include a total of 156,781 claimants who had Veteran information.

Data include unique claimants with Veteran information.

### **Claimants by Veteran Status**

Feb. 28, 2020 to Jan. 29, 2021



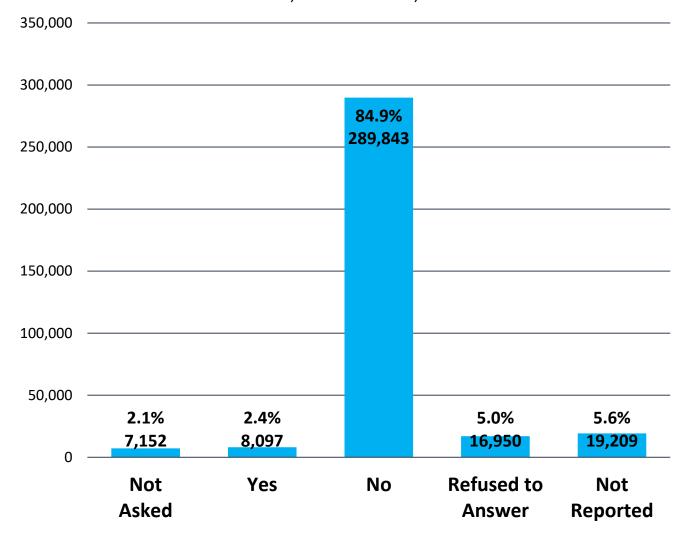
20,000 40,000 60,000 80,000 100,000 120,000 140,000 160,000

Published February 18, 2021

About 8,097 of claimants have self-disclosed having a disability.

Data include unique claimants with disability information.

### **Claimants with a Disability**

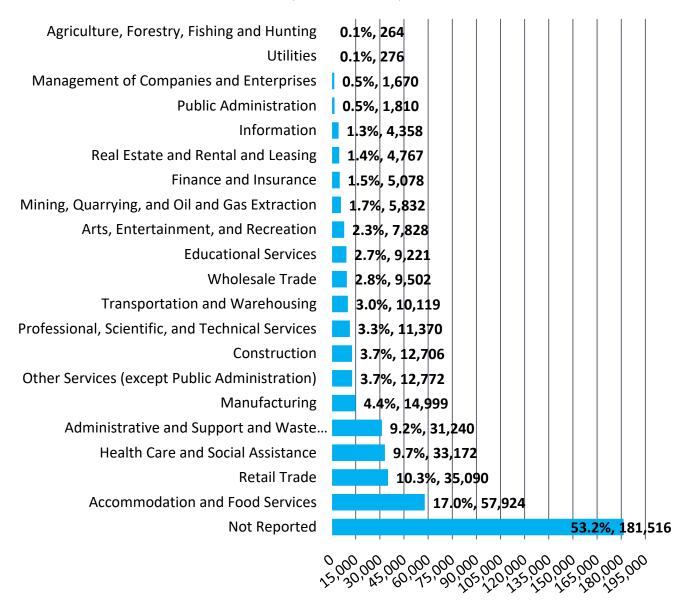


Published February 18, 2021

- While the data include all 341,210 unique claimants, the total claimants aggregated by industry sum to 451,514.
- Because claimants file multiple claims, they are counted once for each industry for which they filed a claim.
- The data show that there were a total of 110,304 (32.3%) claimants who may have filed separate claims associated with jobs in different industries.
- The data may suggest the types of industry movement of workers in the labor market.

Data include unique claimants by industry.

#### **Claimants by Industry**



Industry	Claimants	% Tot	Jobs 2020	Est. Impact	Job Postings Jan'20	Clmts- to- Jobs	Avg. Advertised Wage	Employers with Layoffs	Employers 2020	Est. Impact Employers
Accommodation and Food Services	57,924	24.1%	119,018	48.7%	3,466	16.7	\$33,472	4,563	5,283	86.4%
Adm. & Supp. & Waste Mmgt. & Remediation Svs.	31,240	13.0%	78,547	39.8%	9,854	3.2	\$52,096	3,013	3,087	97.6%
Agriculture, Forestry, Fishing and Hunting	264	0.1%	5,679	4.6%	75	3.5	\$37,248	127	605	21.0%
Arts, Entertainment, and Recreation	7,828	3.3%	18,468	42.4%	407	19.2	\$25,472	675	725	93.1%
Construction	12,706	5.3%	82,560	15.4%	1,732	7.3	\$75,136	3,604	4,722	76.3%
Educational Services	9,221	3.8%	23,704	38.9%	1,695	5.4	\$47,488	868	659	131.8%
Finance and Insurance	5,078	2.1%	74,737	6.8%	4,097	1.2	\$62,592	1,027	3,155	32.6%
Health Care and Social Assistance	33,172	13.8%	154,107	21.5%	7,293	4.5	\$52,096	4,723	11,018	42.9%
Information	4,358	1.8%	19,422	22.4%	2,951	1.5	\$53,120	471	611	77.1%
Management of Companies and Enterprises	1,670	0.7%	13,847	12.1%	136	12.3	\$60,032	192	258	74.5%
Manufacturing	3,016	1.3%	53,908	5.6%	2,990	1.0	\$48,000	364	1,646	22.1%
Mining, Quarrying, and Oil and Gas Extraction	5,832	2.4%	12,252	47.6%	250	23.3	\$43,648	799	na	na
Other Services (except Public Administration)	12,772	5.3%	64,711	19.7%	1,750	7.3	\$40,576	2,454	4,759	51.6%
Professional, Scientific, and Technical Services	11,370	4.7%	63,487	17.9%	7,473	1.5	\$61,568	3,403	6,584	51.7%
Real Estate and Rental and Leasing	4,767	2.0%	22,496	21.2%	858	5.6	\$41,600	1,166	2,799	41.7%
Retail Trade	21,971	9.1%	121,960	18.0%	6,480	3.4	\$40,576	2,286	6,482	35.3%
Transportation and Warehousing	7,614	3.2%	37,086	20.5%	3,900	2.0	\$62,656	1,190	1,426	83.4%
Utilities	276	0.1%	1,544	17.9%	153	1.8	\$51,584	77	74	104.8%
Wholesale Trade	9,502	3.9%	37,147	25.6%	908	10.5	\$38,016	2,027	2,663	76.1%

The table reports estimated impacts of COVID-19 on industry based on UI Claimant activity. Over half (57.9%) of employers have had layoffs. There are about 4.3 claimants per job posting), and the estimated impact on jobs in 2020 is on average at 23.9%. We could not calculate employers with layoffs in Mining – the information conflicted with total employers reported.

Data for the table count unique claimants by industry. Source: EMSI.

### **Unemployment Insurance Claimant Data**

Published February 18, 2021

A newly released TWC dataset was used to identify claimants by County of residence.

County industry information is now based on county of residence and not the ES Office were the claim was filed as was previously reported.

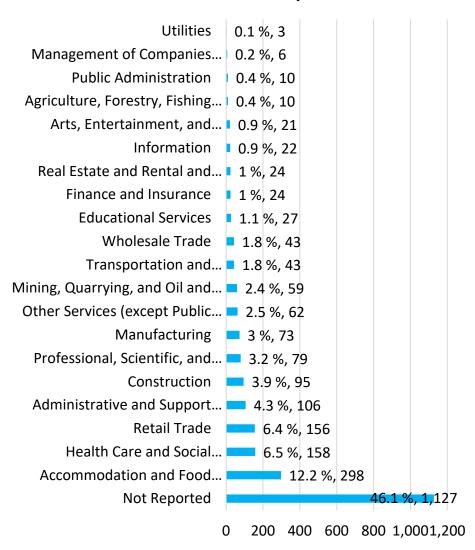
Claimants that file multiple claims can and do lose jobs from different industries — these claimants will count once for each industry they filed a claim for.

We previously excluded reporting the number of claimants missing industry information but are now including these.

#### **Atascosa County**



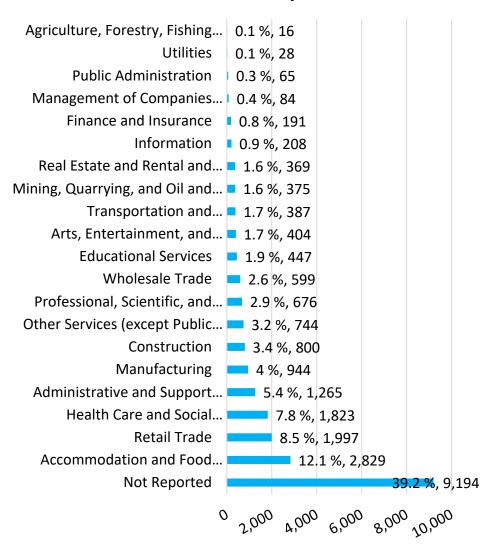
#### **Bandera County**



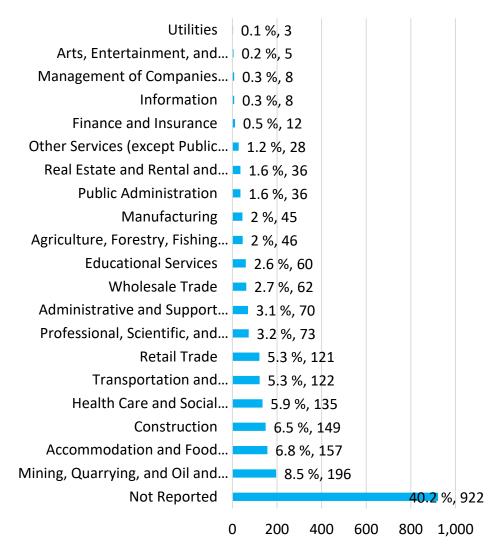
#### **Bexar County**

Agriculture, Forestry, Fishing	0 %, 89
Utilities	0 %, 171
Management of Companies	0.4 %, 1,329
<b>Public Administration</b>	0.4 %, 1,407
Mining, Quarrying, and Oil and	0.9 %, 3,204
Real Estate and Rental and	1 %, 3,637
Information	1 %, 3,737
Finance and Insurance	<b>1</b> .2 %, 4,365
Arts, Entertainment, and	<b>1</b> .8 %, 6,714
Wholesale Trade	<b>2</b> %, 7,193
<b>Educational Services</b>	<b>2</b> .1 %, 7,588
Transportation and	<b>2</b> .2 %, 8,164
Professional, Scientific, and	<b>2</b> .4 %, 8,983
Construction	<b>2</b> .6 %, 9,495
Other Services (except Public	
Manufacturing	<b>3</b> %, 11,007
Administrative and Support	7.3 %, 26,704
Health Care and Social	7.4 %, 27,097
Retail Trade	7.7 %, 28,118
Accommodation and Food	<b>13</b> .4 %, 49,199
Not Reported	40.4 %, 148,344
·	
2	,00,00,00,00,00,00,00,00,00,00
\sqrt{2}	1,30,181,60,41,00,60,70,70,31,20,60,

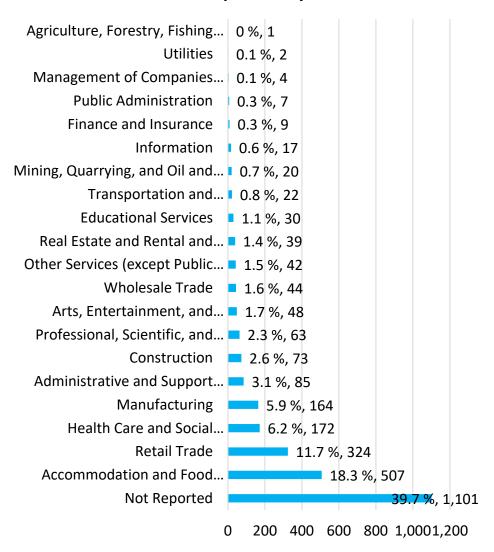
#### **Comal County**



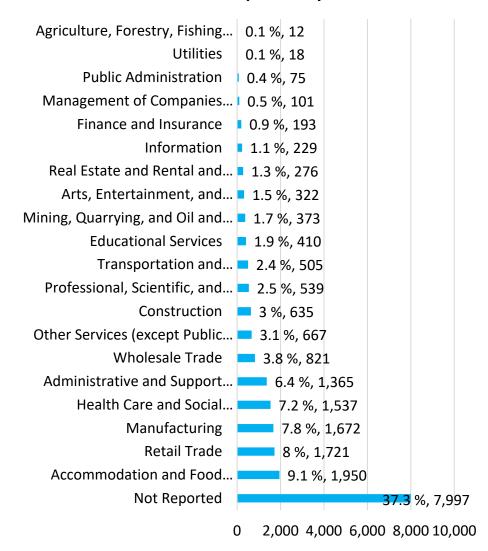
#### **Frio County**



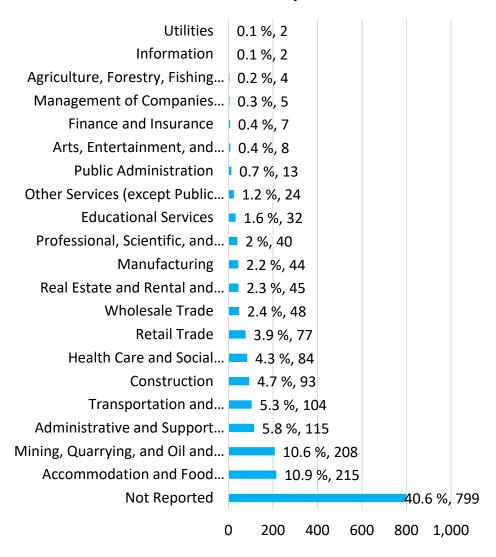
#### **Gillespie County**



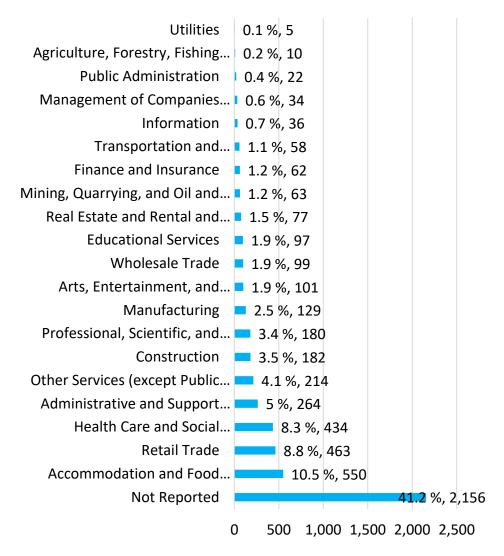
#### **Guadalupe County**



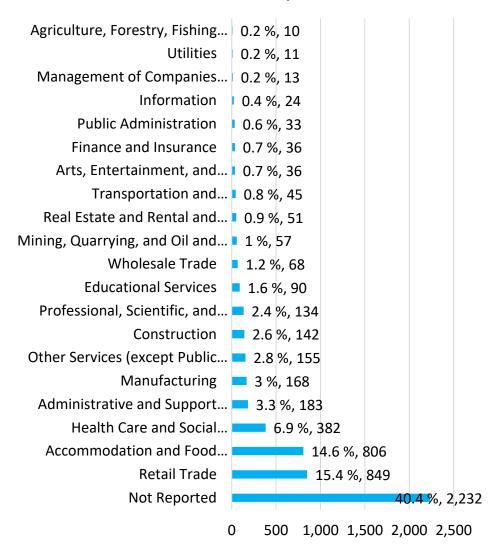
#### **Karnes County**



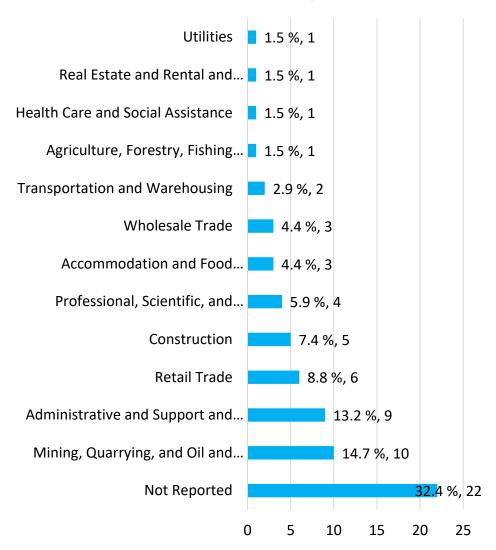
#### **Kendall County**



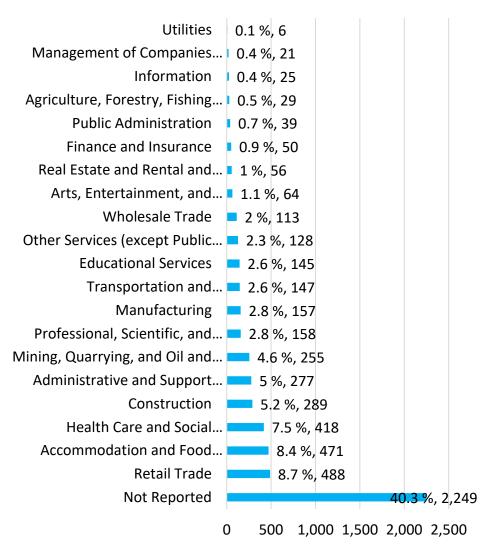
#### **Kerr County**



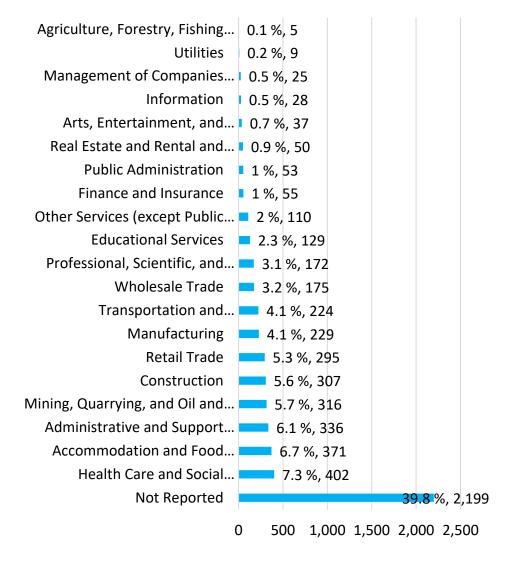
#### **McMullen County**



#### **Medina County**



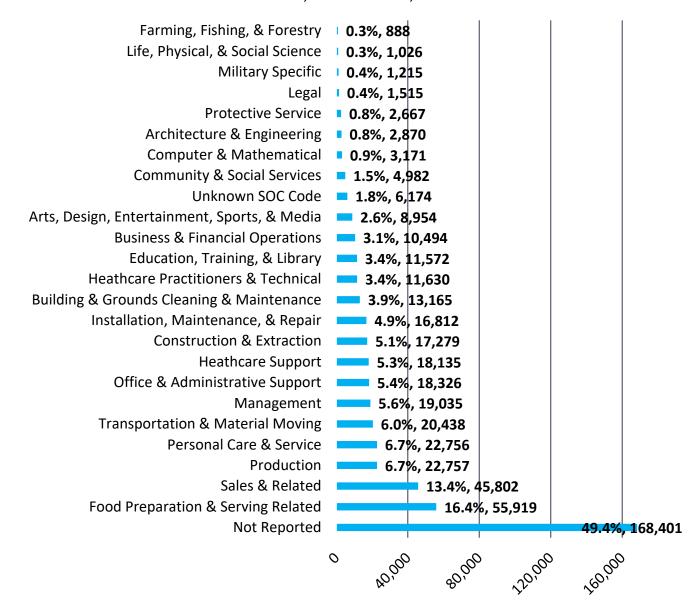
#### **Wilson County**



Published February 18, 2021

- As with industry, claimants filing multiple claims count once for each occupation.
- Because claimants file for multiple occupations and count once in each occupation that they file a claim for, the data include a total of 505,983 claimants (341,210 unique).
- The data may suggest that 48.3% of claimants may be gaining jobs in multiple occupations. They filed an initial claim for one occupation, gained a job in a different occupation, and then also lost that new job and filed an additional claim.
- The data may also suggest that gaining jobs in multiple occupations is about 16% more likely to occur than gaining jobs in multiple industries (32.3%).

#### **Claimants by Occupation**



			Jobs	Est.	Job Postings	Clmts-	Posting	Automation
Occupation	Claimants	% Tot	2020	Impact	Jan'21	to-Jobs	Wage Jan'21	Index
Architecture & Engineering	2,870	0.9%	18,127	15.8%	1,410	2.0	\$80,256	86.9
Arts, Design, Entertainment, Sports, & Media	8,954	2.7%	17,165	52.2%	766	11.7	\$39,808	89.9
Building & Grounds Cleaning & Maintenance	13,165	4.0%	44,845	29.4%	912	14.4	\$27,008	122.6
Business & Financial Operations	10,494	3.2%	66,220	15.8%	3,771	2.8	\$71,040	89.6
Community & Social Services	4,982	1.5%	16,675	29.9%	951	5.2	\$41,600	82.3
Computer & Mathematical	3,171	1.0%	29,853	10.6%	6,892	0.5	\$83,328	83.5
Construction & Extraction	17,279	5.2%	65,785	26.3%	936	18.5	\$43,648	123.4
Education, Training, & Library	11,572	3.5%	69,280	16.7%	1,060	10.9	\$42,624	85.8
Farming, Fishing, & Forestry	888	0.3%	4,167	21.3%	37	24.0	\$27,008	110.0
Food Preparation & Serving Related	55,919	16.9%	114,109	49.0%	2,722	20.5	\$24,128	125.9
Heathcare Practitioners & Technical	11,630	3.5%	71,633	16.2%	9,744	1.2	\$85,888	88.3
Heathcare Support	18,135	5.5%	66,218	27.4%	2,247	8.1	\$29,056	95.0
Installation, Maintenance, & Repair	16,812	5.1%	51,522	32.6%	2,471	6.8	\$45,440	108.9
Legal	1,515	0.5%	8,711	17.4%	275	5.5	\$60,032	84.0
Life, Physical, & Social Science	1,026	0.3%	8,618	11.9%	542	1.9	\$63,360	84.6
Management	19,035	5.7%	64,023	29.7%	5,803	3.3	\$88,960	85.2
Military Specific	1,215	0.4%	20,446	5.9%	19	63.9	\$31,104	na
Office & Administrative Support	18,326	5.5%	172,795	10.6%	5,327	3.4	\$33,472	98.0
Personal Care & Service	22,756	6.9%	34,834	65.3%	1,042	21.8	\$28,032	96.4
Production	22,757	6.9%	48,374	47.0%	1,251	18.2	\$28,032	113.8
Protective Service	2,667	0.8%	27,215	9.8%	676	3.9	\$40,320	98.8
Sales & Related	45,802	13.8%	120,702	37.9%	6,168	7.4	\$50,048	94.9
Transportation & Material Moving	20,438	6.2%	88,311	23.1%	7,832	2.6	\$60,032	110.5

The table reports estimated impacts by occupation based on UI claimant activity including claimant and jobs in 2020, claimant-to-job posting ratios, and automation index (greater than 100 means above average risk of automation, lower than 100 means below average risk).

Data include claimants filing claims for multiple occupations.

Data counts of unique claimants by occupation.

### **Unemployment Insurance Claimant Data**

Published February 18, 2021

Published February 18, 2021

#### Additional important information about the data.

- New TWC Data. TWC has worked on providing Workforce Solutions Boards with UI Claimant data. This report uses this new dataset.
- Claimants by County. This new format now uses the County of residence as provided by TWC as opposed to the county associated with the ES Offices where claimants filed their claims. By doing so, summary information for some tables and figures vary from what was previously reported particularly for County aggregate data and Industry by County.
- **Multiple Claims.** Workers may and do file multiple UI claims. Because of this, claimants may count more than once depending on how the data are aggregated. For instance, one worker may have filed two claims in different weeks for different industries and occupations the claimant will count once for each week and once for each industry and occupation.
- **Missing Information.** Many records have missing information. Thus, summary information will vary. Depending on the information that is available, for instance, aggregating by sex will show different total numbers than aggregating by race/ethnicity.
- **Slicing Data.** Every time the data are sliced using one or more characteristics, the aggregate summary information will vary and not necessarily coincide with other summary information.
- Residence and Place of Claim. Claimants can reside outside the 13-county area and file their claim(s) in a WSA ES Office. This presents a different challenge. When summarizing by county, which is based on WSA ES Office location and their respective geographic assignments, the claimant will be counted for counties in the Alamo area. If the zip code that the claimant entered, however, is not fully or partially contained by a WSA county, then we exclude those zip codes and claimants with zip codes that are outside of the area will not be counted. Thus, the total number of claimants by location, county, city, or zip code, will vary.
- Location. Summary of claimants using certain administrative boundaries, such as City Council Districts or Bexar County Commissioner Precincts, are generated through geocoding of the addresses that claimants enter when applying for UI. Because claimants enter their address, these contain errors, misspellings, and other information that prevents the address from being identified in a map. There also may be addresses that are not yet coded into the US Census database and captured by the Address Locator. The way street address and number information are entered also impact geocoding (e.g., E Travis as opposed to Travis E.). Thus, the numbers reported for these administrative boundaries will generally involve an undercount. About 90% of addresses do get geocoded so the entire set of geocoded addresses reflect an undercount of approximately 10%. Each of the smaller administrative boundaries could include 90-100% of addresses, but it is not feasible to determine a precise undercount number within that range for smaller geographical/administrative areas.

Published February 18, 2021

Ricardo G. Ramirez, PhD(c)

Director of Quality Assurance

rramirez@wsalamo.org



#### **Data Sources**

- TWC UI Claimant data.
- Sybase InfoMaker ad hoc report using vw\_claim\_instance.
- EMSI for Jobs in 2019, Avg. Wages, job postings, and similar information.
- QCEW/BLS data for employer counts by industry.
- Burning Glass for job posting information.
- ArcGIS Business Analyst for employer/business information.

#### Methodology

- Counts mostly based on individuals using ssn, dob, and claim file date.
- For industry and occupation information, merged TWC data with ad hoc data using ssn, dob, and date claim was filed (involves ~3-5% margin of error).
- ArcGIS was used for geocoding of residential addresses and mapping spatial information.
- All of the analysis except the mapping was done using the R statistical software.

#### **Definitions**

- Claimants: includes all claimants regardless of type of claim or reason that the job seeker separated from the last employer that he/she had before filing.
- Claim file date: The date that the claimant filed his/her initial and/or additional UI claim.
- Automation Index: EMSI's potential automation risk based on job task content –
  derived from ONET work activities, combined with data of Frey and Osborne to
  identify risk and resilience tied to automation.