



FREQUENTLY ASKED QUESTIONS

What is Workforce Solutions Alamo (WSA) Child Care Services (CCS)?

CCS assists qualified low to moderate income families with the tuition cost of child care. CCS also provides technical assistance in early child care education and trainings to child care providers who have entered into a contract with CCS to provide care.

What is the timeframe for payment of services?

Providers are paid every two weeks.

How is payment received?

Payments to providers are only made via electronic funds transfer (EFT) and are paid based on authorized enrollment.

What trainings are available?

WSA provides trainings on a range of early child care and education subjects. Providers are emailed information on upcoming trainings and how to register. Spaces are limited. Texas Rising Star Providers are given priority in registering.

What are inclusion services?

An increased reimbursement rate or the purchase of adaptive equipment is available to assist participating child care providers with allowing the child(ren) to have a more positive experience in the child care setting.

What is Texas Rising Star?

The Texas Rising Star Provider program offers providers the opportunity to participate in a plan to improve the quality of child care by meeting program criteria that exceed the Minimum Standards

for Child Care Licensing. Texas Rising Star providers receive a higher reimbursement rate and additional paid closure days.

What are the child care provider qualifications?

Child care providers must be licensed or registered with Child Care Licensing and be in good standing with the department. Qualified child care relative providers must be listed with Child Care Licensing if care is to be provided. Qualified child care relative providers must not be listed on the Texas Sex Offender Registry.

What is a pre-kindergarten partnership?

A pre-K partnership is a collaboration formed between a public school pre-K program and one or more quality-rated child care providers, with the goal of providing high-quality care and education to eligible three- and four-year-old children.

Pre-K partnerships provide numerous benefits to families, child care programs, school districts, and open enrollment charter school networks.

Pre-K partnerships provide child care programs with the following benefits:

- Higher enrollment and greater financial stability, as programs continue to fill classrooms for three- and four-year-old children while they also receive support and/or funding from the local school district
- Opportunities to share knowledge and learn from a variety of teachers with different training and educational backgrounds
- Pathways to help transition children into kindergarten at a public school
- Increased school readiness, resources, and professional development opportunities