



## OVERSIGHT COMMITTEE MEETING

Workforce Solutions Alamo  
100 N. Santa Rosa, Suite 101  
San Antonio, TX 78207  
May 29, 2020  
9:00 AM

### AGENDA

*Agenda items may not be considered in the order they appear.*

Citizens may appear before the Committee to speak for or against any item on the agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed). Speakers are encouraged to register at the beginning of the meeting. Questions relating to these rules may be directed to Patti Santos at (210) 272-3250.

- I. Call to Order and Quorum Determination  
Presenter: Chair Watson
- II. Declarations of Conflict of Interest  
Presenter: Chair Watson
- III. Public Comment  
Presenter: Chair Watson
- IV. Discussion and Possible Action Regarding Previous Minutes - February 7, 2020  
Presenter: Chair Watson
- V. Briefing  
Presenter: Mark Milton, COO
  - a. Briefing Memo 3
  - b. Oversight Committee Presentation 5
  - c. Performance Reports 13
- VI. Chair Report  
Presenter: Chair Watson
- VII. CEO Report  
Presenter: Adrian Lopez
  - a. Unemployment Insurance Claimts 41
  - b. Bexar County Workforce Proposal 85
- VIII. Briefing 96  
Presenter: Tony Martinez, Child Care Manager
  - a. Essential Worker Childcare
  - b. TRS Discount Discussion 104

IX. Executive Session:

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may recess into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 – Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 - All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas;
- c. Pending or Contemplated Litigation; and
- d. Government Code §551.074- Personnel Matters involving Senior Executive Staff and Employees of Workforce Solutions Alamo.

X. Adjournment

Presenter: Chair Watson

## MEMORANDUM

**To:** Workforce Solutions Alamo Board

**From:** Adrian Lopez, WSA CEO

**Presented by:** Mark Milton, Chief Operating Officer

**Date:** May 26, 2020

**Subject:** Briefing Regarding Programs & Performance Report

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**Summary:** This item is to provide an update of and highlight elements related to Programs and Performance.

**Analysis:**

- 1) **TWC-Contracted Performance:** Meeting and/or Exceeding all TWC-contracted performance measures.
- 2) **Special Grants & Other Initiatives:**
  - a) Received \$1.3 million in additional funding to serve Dislocated workers in Disaster Relief and related employment.
  - b) Received \$250k in Skills Development funding to serve local businesses and support.
  - c) Anticipating receipt of approximately \$ 400,000 in COVID relief equipment, supplies and support.
  - d) Discontinued grants include SEAL and Teacher Externships
- 3) **Child Care:** Essential Worker Child Care has ended. TWC did provide us with \$17 million for essential care that went to serve nearly 3,000 children as well as providing supplemental funding for day care centers that remained open but did not have children during this pandemic.

**Other:**

- **Re-Opening Plan Underway:** Anticipating 6/15.
- **DOL Monitoring:** recommendations related to policies and procedures (to be developed by Contractors). Outstanding reviews tied to Case Notes.
- **Bexar County Partnership:** Expecting to work closely with Bexar County on serving the outlying areas of the county. WSA role will focus on outreach, recruitment, assessment, referrals and training.
- **Capacity Planning:** We are working with the contractors to build out projections for the total amount of individuals we can effectively serve.

- **RFP Call Center Ops:** RFP has been submitted for call center and general job assistance programs for UI claimants. Business Outreach has been added as a potential option as well.
- **Youth Job Skills:**
  - Job Skills program has been extended from May of 2020 to May of 2021 TWC targeting 'opportunity' youth – out-of-school youth with no High School/Equivalency to enroll/attain HS/Equivalency Diploma, or if they have a HS/Equivalency to enroll in post-secondary. Includes credential attainment and job placement, and focus is on STEM.
  - Funding and goals/deliverables were contracted to both C2 GPS and SERCO.

# Oversight Committee Meeting

## Performance and Programs Briefing

Mark Milton, WSA COO

5/29/20

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# Performance Update

- WSA is currently meeting all state mandated performance measures.
- We are currently monitoring the expenditure rates of the DW program. It is currently behind but anticipating significant spending over the summer.

## Alamo Area March 2020

Status Plus	# at Status	% at Status
P+	5	26.32%
MP	8	42.11%
MP (Lower)	2	10.53%
N/A	4	21.05%

### Number of P+ or MP Measures

15



Status Plus ■ P+ ■ MP ■ MP (Lower) ■ N/A

### % Current Target for Board Contracted Measures

Measure Name	Num	Den	Rate	% OTY Change			
Claimant Reemployment within 10 Weeks	0	0	0.00%	-100.00%	0.00%	N/A	Mths at P-: 0
# of Employers Receiving Workforce Assistance	0	0	0	-100.00%	0.00%	N/A	Mths at P-: 0
Choices Full Work Rate - All Family Total	138	242	56.82%	-11.32%	113.64%	P+	Mths at P-: 0
Avg # Children Served Per Day - Combined	1,361,502	131	10,393	9.19%	99.27%	MP	Mths at P-: 0
Employed/Enrolled Q2 Post Exit - C&T Participants	21,368	29,946	71.36%	0.35%	103.42%	MP	Qtrs at P-: 0
Employed/Enrolled Q2-Q4 Post Exit - C&T Participants	20,203	23,381	86.41%	0.79%	102.87%	MP	Qtrs at P-: 0
Median Earnings Q2 Post Exit - C&T Participants	N/A	20,426	\$6,250	10.40%	112.38%	P+	Qtrs at P-: 0
Credential Rate - C&T Participants	138	178	77.53%	8.42%	129.22%	P+	Qtrs at P-: 0
Employed Q2 Post Exit - Adult	324	391	82.86%	0.99%	101.67%	MP	Qtrs at P-: 0
Employed Q4 Post Exit - Adult	314	377	83.29%	-1.27%	100.96%	MP	Qtrs at P-: 0
Median Earnings Q2 Post Exit - Adult	N/A	321	\$8,405	-5.09%	0.00%	N/A	Qtrs at P-: 0
Credential Rate - Adult	55	63	87.30%	16.90%	99.77%	MP	Qtrs at P-: 0
Employed Q2 Post Exit - DW	127	152	83.55%	-1.82%	98.06%	MP	Qtrs at P-: 0
Employed Q4 Post Exit - DW	146	188	77.66%	-6.61%	93.68%	MP (Lower)	Qtrs at P-: 0
Median Earnings Q2 Post Exit - DW	N/A	125	\$8,512	14.97%	0.00%	N/A	Qtrs at P-: 0
Credential Rate - DW	46	53	86.79%	1.88%	110.84%	P+	Qtrs at P-: 0
Employed/Enrolled Q2 Post Exit - Youth	236	339	69.62%	-1.67%	95.11%	MP (Lower)	Qtrs at P-: 0
Employed/Enrolled Q4 Post Exit - Youth	279	386	72.28%	4.91%	99.97%	MP	Qtrs at P-: 0
Credential Rate - Youth	22	39	56.41%	-9.45%	114.19%	P+	Qtrs at P-: 0

Job Seekers Served  
October 2019 - March 2020

11,883

Employers Receiving Workforce Assistance  
October 2019 - March 2020

6

Average Children Served Per Day  
October 2019 - March 2020

10,393

# Performance Update – Exception Report

Current Spend Rate on direct assistance for WIOA DW	Current Target Spend Rate	Plan to Improve
<b>25%</b>	<b>58%</b>	<p>Increase daily orientations, call center, email response outreach</p> <p>Increase short term training options</p> <p>WIT email outreach as well as 100% outreach of new UI claimants will increase our potential for continued expenditures</p> <p>Diversifying Assessment tools</p> <p>Potential Increase of ITA limits above \$7500</p>

# New Grants and TWC Funding

## Disaster Dislocated Worker Grant

- \$1.3 Million to serve the crisis with humanitarian aid and support
- Partner Sites will include, SA Foodbank, SAHA, Hospitality, and Rural sites
- Goal is to serve 122 individuals in 1 year with employment assistance

## Skills Development Grant

- \$250,000 to serve
- Will be working with VIA and other partners sites

## COVID Special Initiatives

- Potential of up to \$400,000 to provide supportive services in the pandemic.
- WSA intends to purchase equipment and supplies to assist in the clean up and reopening of our career centers.



# Discontinued/Extended Grants

## Summer Earn and Learn

- TWC will not be moving this program forward in 2020
- Funding will be redistributed to other programs.










## Teacher Externships

- Cancelled due to the pandemic
- Funding redistribution is TBD.

## Youth Job Skills Grant

- Initially scheduled to end in May of 2020.
- Grant has ben extended through May of 2021.

# Operational Updates

Item	Description	On target
1	Team is focused on the Re-Opening of the Centers Plan – <b>Estimated day to re-open all locations is 6/15</b>	
2	RFP has been developed and is out for call center operations to assist with the UI claimants and overall outreach to businesses. <b>Estimated time to complete and launch is 6/20</b> 	
3	We are working closely with Bexar County and COSA on the project to serve more UI claimants with additional resources. Update by Adrian to follow.	
4	Staff are working on internal monitoring and audit reports to ensure we are up to date and compliant with all state requirement.	
5	We are working closely with the contractor staff to determine their overall capacity and how many they can serve with their current resources and infrastructure. <b>Time to complete is June 15.</b>	
6	Childcare team is pivoting off of Essential worker care and back to traditional cc efforts. <b>Time to launch is 5/20.</b>	
7	We are working closely with C2 to develop and formalize the Business Services Plan on how we can outreach and target more businesses who are hiring during the crisis. <b>Time to complete is 7/1</b>	
8	We are working closely with all community partners to develop an organic approach to working together that will be a part of our master plan long term. Partners will be engaged on a minimum of a monthly basis. <b>Time to complete is 7/20</b>	

# WSA Recommendations - Assessments

- WSA will assess all individuals who are recruited for the program
- Potential Assessment tools will include:

Assessment Tool	Description
TABE	Academic level based on high school competencies.
KUDER	Aptitude and Interest inventory and academic competencies
CASAS	Practical components of academic and aptitude
BASI	Basic Achievement Skills Inventory – primarily aptitude and career interest
ACT	Interest and Aptitude

- Goal will be to identify:
  - Education Level, Aptitude, Interest
  - Key element will be WSA's teams' ability to make objective decisions regarding a clients' ability to complete the training successfully.



# Questions?

**Contact Info:**

**Mark Milton**  
**COO**

**[mmilton@wsalamo.org](mailto:mmilton@wsalamo.org)**  
**210-272-3250 Office**



## **MONTHLY PERFORMANCE & SERVICES REPORTS**

**APRIL 2020**

## **WORKFORCE PROGRAM REPORTS**

**Program Year (PY) 2019-2020 TWC-Contracted Performance Measures - MARCH 2020) Final**

<b>WIOA Adult</b>	<b>Definition</b>	<b>Target</b>	<b>YTD</b>	<b>% Target</b>	<b>Status</b>
Adult Employed in the 2 <sup>nd</sup> Quarter	The percentage of WIOA Adult registered participants in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	81.50%	82.86%	101.67%	<b>MP</b>
Adult Employed in the 4 <sup>th</sup> Quarter	Percentage of WIOA Adult registered participants who are in unsubsidized employment during the 4 <sup>th</sup> quarter after exit from the program.	82.50%	83.29%	100.96%	<b>MP</b>
Adult Median Earnings in the 2 <sup>nd</sup> Quarter	Median earnings of WIOA Adult registered participants during the 2 <sup>nd</sup> Quarter after exit from the program.	<i>n a</i>	\$8,404.65	<i>n a</i>	<i>n a</i>
Adult Credential Rate	Percentage of WIOA Adult registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	87.50%	87.30%	99.77%	<b>MP</b>

<b>WIOA Dislocated Worker</b>	<b>Definition</b>	<b>Target</b>	<b>YTD</b>	<b>% Target</b>	<b>Status</b>
DW Employed in the 2 <sup>nd</sup> Quarter	The percentage of WIOA DW registered participants in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	85.20%	83.55%	98.06%	<b>MP</b>
DW Employed in the 4 <sup>th</sup> Quarter	Percentage of WIOA DW registered participants who are in unsubsidized employment during the 4 <sup>th</sup> quarter after exit from the program.	82.90%	77.66%	93.68%	<b>MP</b>
DW Median Earnings in the 2 <sup>nd</sup> Quarter	Median earnings of WIOA DW registered participants during the 2 <sup>nd</sup> Quarter after exit from the program.	<i>n a</i>	\$8,512.44	<i>n a</i>	<i>n a</i>
DW Credential Rate	Percentage of WIOA DW registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	78.30%	86.79%	110.84%	<b>+P</b>

<b>WIOA Youth</b>	<b>Definition</b>	<b>Target</b>	<b>YTD</b>	<b>% Target</b>	<b>Status</b>
Youth Employed, in Training, or in Education in the 2 <sup>nd</sup> Quarter	Percentage of WIOA Youth registered participants in education or training or in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	73.20%	69.62%	95.11%	<b>MP</b>
Youth Employed, in Training or in Education in the 4 <sup>th</sup> Quarter	Percentage of WIOA Youth registered participants in education or training or in unsubsidized employment during the 4 <sup>th</sup> quarter after exit from the program.	72.30%	72.28%	99.97%	<b>MP</b>
Youth Credential Rate	Percentage of WIOA Youth registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	49.40%	56.41%	114.19%	<b>+P</b>

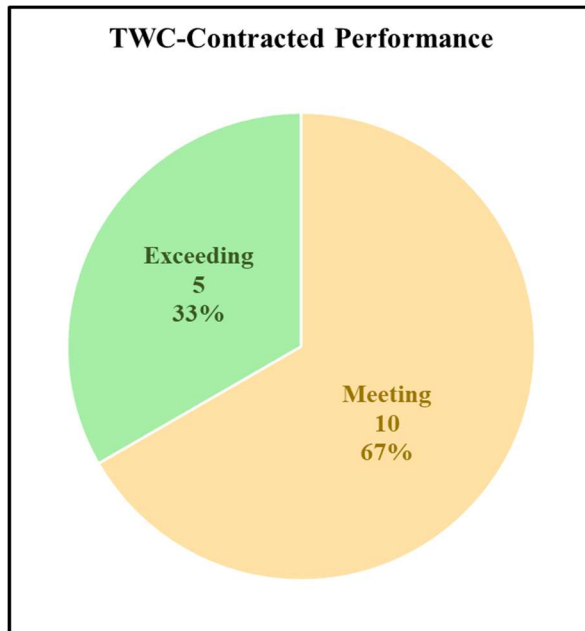
WIOA All Participants	Definition	Target	YTD	% Target	Status
All Participants Employed in the 2 <sup>nd</sup> Quarter	Percentage of Job Seekers in unsubsidized employment during the 2 <sup>nd</sup> quarter after exit from the program.	69.00%	71.36%	103.42%	MP
All Participants Employed Quarters 2-4 Post Exit	Percentage of Job Seekers in unsubsidized employment during the 4 <sup>th</sup> quarter after exit from the program.	84.00%	86.41%	102.87%	MP
All Participants Median Earnings 2 <sup>nd</sup> Quarter Post Exit	Median earnings of Job Seekers during the 2 <sup>nd</sup> Quarter after exit from the program.	\$5,561.00	\$6,249.54	112.38%	+P
All Participants Credential Rate	Percentage of Job Seekers who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	60.00%	77.53%	129.22%	+P

Employers	Definition	Target	YTD	% Target	Status
Employers Served	Number of employers receiving workforce assistance.	<i>n a</i>	<i>n a</i>	<i>n a</i>	<i>n a</i>

Program	Definition	Target	YTD	% Target	Status
Choices Full Work Rate	Percentage of TANF recipients required to meet work-related participation requirements.	50.00%	56.82%	113.64%	+P
Claimant Reemployment	Percentage of unemployment insurance (UI) recipients who re-enter employment within 10 weeks.	<i>n a</i>	<i>n a</i>	<i>n a</i>	<i>n a</i>
Ave # of Children Served	Average number of children receiving subsidized childcare	10,469	10,393	99.27%	MP

Source: TWC Monthly Performance Report (MPR) released 05/14/2020.

"Exit" means participant is no longer scheduled to receive a program funded service.



WIOA Measures & Their Participant "Exit" Dates	From	To
Employed/Enrolled at Q2, Employed at Q2, Median Earnings at Q2	7/1/2018	3/31/2019
Employed/Enrolled at Q2-Q4, Employed at Q4, Credential Rate	1/1/2018	9/30/2018

### Performance Comments

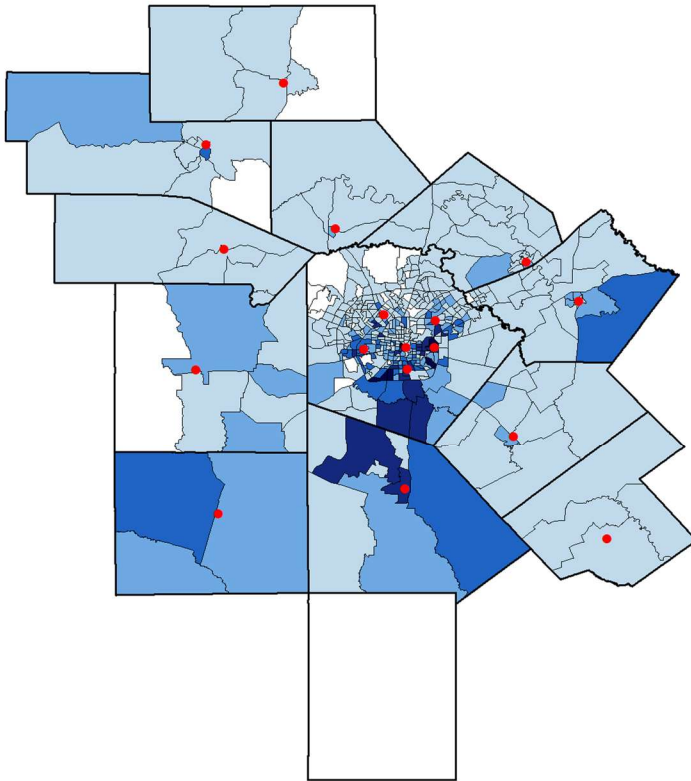
- **Acceptable Levels of Performance** - In e-mail dated 9/28/18 TWC recommended acceptable levels of performance updates for WIOA measures only (excludes LBB and TWC measures) and applied the follow standards: MP for BCY19 and beyond is 90%-110% of target.
- **Median Earnings** - In e-mail dated 11/2/18 TWC identified issues regarding Q2 and Q4 targets. As a result, TWC has decided on not setting Median Earnings Targets at this time. Projected timeframe for Median Earnings Targets is May once casemixes can be more accurately evaluated.
- **Employers Served** - TWC is still working on WorkInTexas fix to correctly display Employers Served data.
- **Average Number Children Served Per Day - Combined** - On 1/7/2020, TWC approved updated CC targets which will begin to be displayed and used for Measure Status with the February MPR.
- **Claimants Reemployment** - TWC is currently unable to accurately report performance at this time and will begin reporting measure once this is fixed.



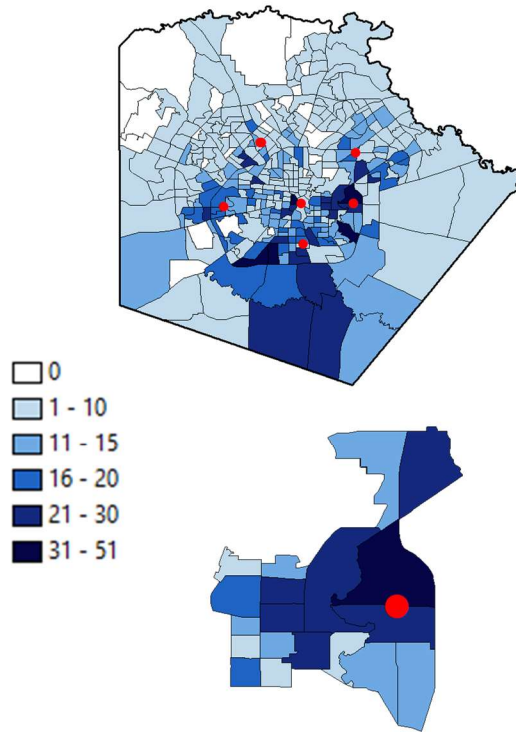
## Year-to-Date (Oct-Apr 2020) Program Participants

The following maps show geocoded residential addresses of program participants.  
Due to geocoding limitations, the maps commonly show an undercount.

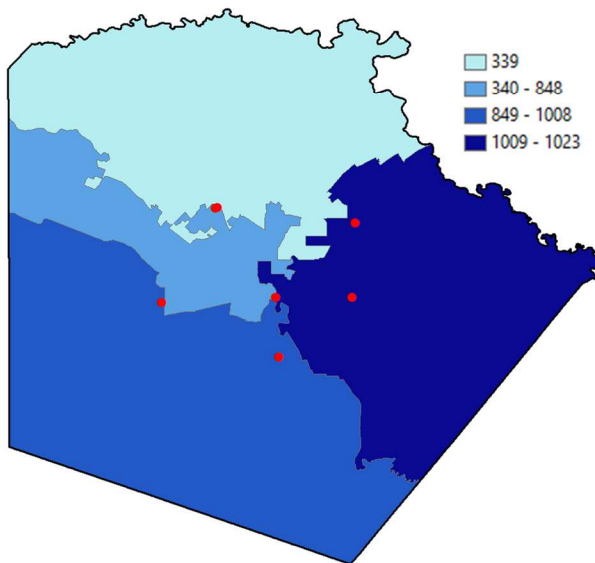
WSA Region



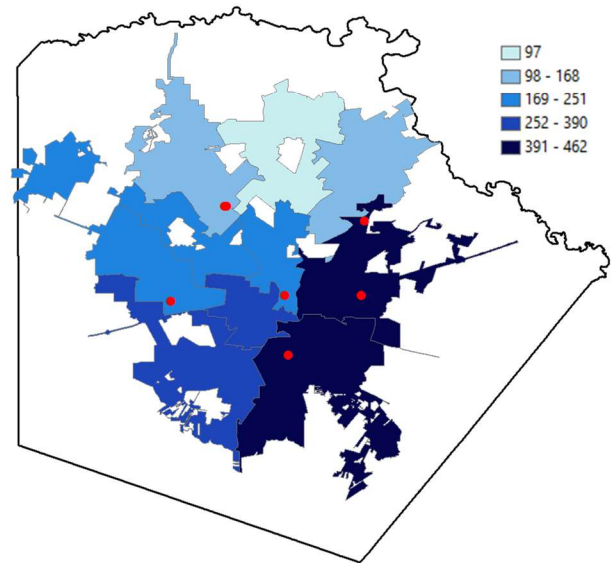
Bexar County



Eastside/Promise Zone



Bexar County Precincts



City Council Districts

**Program Participants by County of Residence  
Year-to-Date (Oct 2019-Apr 2020)  
Workforce Solutions Alamo**

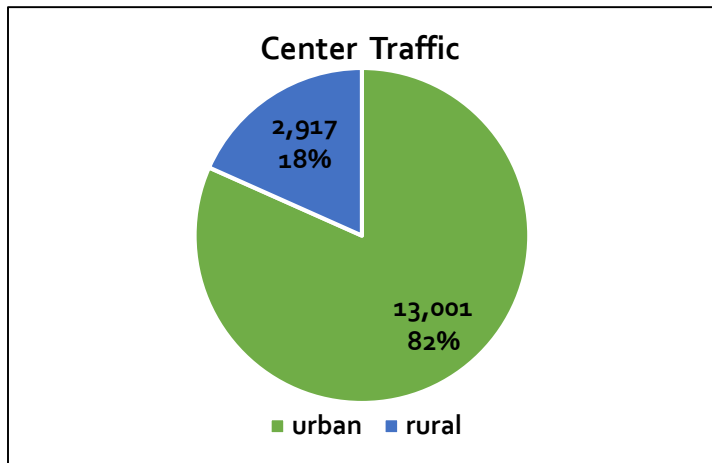
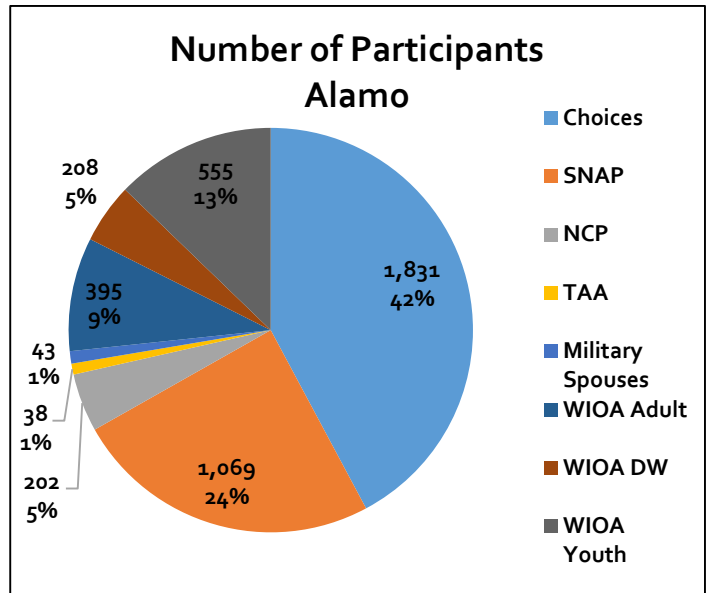
COUNTY	CHOICES	SNAP	NCP	TAA	Military Spouses	Adult	DW	Youth	Total
ATASCOSA	35	15	0	1	0	18	10	18	97
BANDERA	6	6	0	0	0	2	2	12	28
BEXAR	1599	908	201	33	39	282	141	340	3543
COMAL	48	24	0	1	0	17	10	40	140
FRIIO	9	13	0	0	0	17	7	10	56
GILLESPIE	1	1	0	0	0	3	0	3	8
GUADALUPE	53	32	0	1	4	22	14	52	178
KARNES	4	4	0	0	0	1	2	4	15
KENDALL	5	5	0	1	0	3	7	17	38
KERR	18	15	0	0	0	12	2	23	70
MCMULLEN	0	0	0	0	0	0	0	0	0
MEDINA	14	24	0	0	0	8	3	17	66
OTHER	25	15	1	1	0	2	1	4	49
WILSON	14	7	0	0	0	8	9	15	53
<b>Total</b>	<b>1831</b>	<b>1069</b>	<b>202</b>	<b>38</b>	<b>43</b>	<b>395</b>	<b>208</b>	<b>555</b>	<b>4341</b>

*Note: Data may not be accurate. TWC data applications/TWIST are configured to report information by the Center from which services are provided and not by residence location. Residence information may be impacted in different ways (e.g., TWIST data are modified through batch processes from data that are updated in WorkInTexas/WIT without staff intervention; participants may move without reporting the change; for some participants, such as TANF and SNAP, their address locations may be imported from other applications, such as from Health and Human Services, etc.).*

*Source: Participant data by County of residence using TWIST Management Summary report.*

## Center Visitors (Apr 2020)

Office	Call Center	Email	Center	Grand Total
East Houston	424	443	83	950
Datapoint	2,188	276	37	2,501
Marbach	1,602	755	58	2,415
South Flores	3,559	322	66	3,947
Walzem	2,285	877	26	3,188
<b>Urban</b>	<b>10,058</b>	<b>2,673</b>	<b>270</b>	<b>13,001</b>
Bandera	21	27	3	51
Boerne	180	46	35	261
Floresville	40	16	5	61
Fredericksburg	6	29	2	37
Hondo	122	48	17	187
Kenedy	18	6	0	24
Kerrville	11	201	30	242
New Braunfels	387	810	39	1,236
Pearsall	252	55	12	319
Pleasanton	264	85	30	379
Seguin	78	42	0	120
<b>Rural</b>	<b>1,379</b>	<b>1,365</b>	<b>173</b>	<b>2,917</b>
<b>Total</b>	<b>11,437</b>	<b>4,038</b>	<b>443</b>	<b>15,918</b>



## Labor Market Exchange (Oct 2019 - Apr 2020) *WorkInTexas (WIT) data*

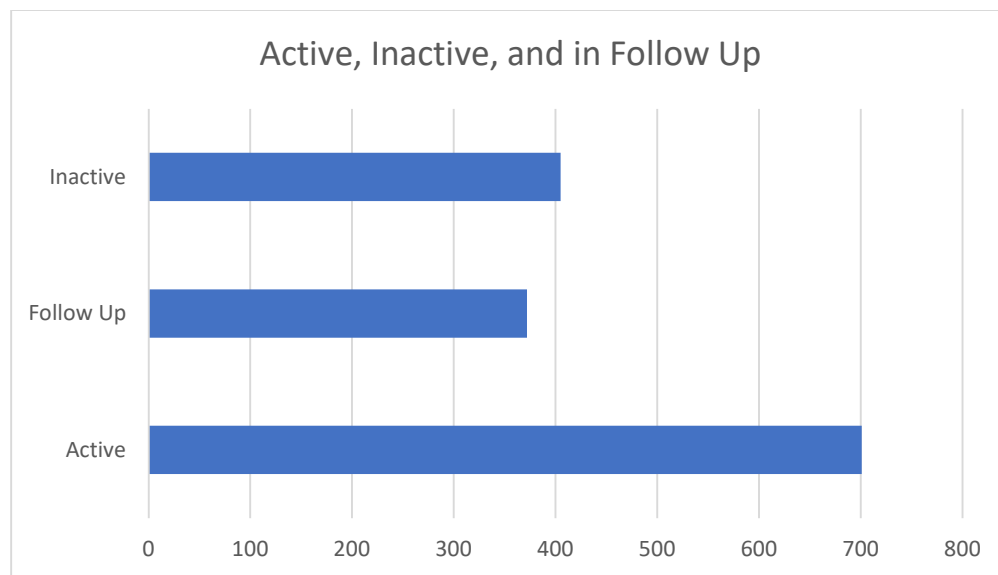
- Total placements: 8,246
- Job Orders: 15,186
- Active Job Seekers: 136,021
- Employer Recruitment, employers with Job Openings: 1,683

**RECAP: Caseloads by Program and County  
Snapshot as of 05/01/2020**

County	Program								Grand Total
	CHOICES	MILITARY SPOUSE	NCP	SNAP	TAA	WIOA ADULT	WIOA DW	WIOA YOUTH	
Atascosa	9	0	0	0	1	32	10	16	68
Bandera	0	0	0	0	0	1	3	10	14
Bexar	231	42	52	41	25	251	146	260	1048
Comal	7	0	0	1	2	26	29	36	101
Frio	3	0	0	0	0	19	8	5	35
Gillespie	0	0	0	0	0	3	0	0	3
Guadalupe	6	0	0	0	0	16	6	43	71
Karnes	0	0	0	0	0	3	0	4	7
Kendall	1	0	0	0	0	9	7	20	37
Kerr	2	0	0	0	0	14	3	13	32
Medina	3	0	0	0	0	8	5	13	29
Wilson	2	0	0	0	0	7	8	16	33
Grand Total	264	42	52	42	28	389	225	436	1478

**RECAP: Active, Inactive, and In Follow Up  
As of 05/01/2020**

Status	PROGRAM								Grand Total
	CHOICES	MILITARY SPOUSE	NCP	SNAP	TAA	WIOA ADULT	WIOA DW	WIOA YOUTH	
Active	249	5	40	42	26	126	44	169	701
Follow Up	0	30	0	0	0	159	81	102	372
Inactive	15	7	12	0	2	104	100	165	405
Grand Total	264	42	52	42	28	389	225	436	1478



**RECAP: # of Days Inactive by Fund and County**  
**Snapshot as of 05/01/2020**

FUND	COUNTY	# of Days Inactive						Grand Total
		<45	45-59	60-74	75-89	90-104	120-134	
<b>WIOA YOUTH</b>	Atascosa	3	0	0	0	0	0	3
	Bexar	82	21	23	7	4	0	137
	Comal	0	0	0	1	0	0	1
	Frio	2	0	0	0	0	0	2
	Guadalupe	1	0	4	1	0	0	6
	Karnes	1	0	0	0	0	0	1
	Kendall	1	0	0	0	0	0	1
	Kerr	3	0	1	0	0	0	4
	Medina	3	0	0	0	0	0	3
	Wilson	4	0	0	0	0	0	4
	Bandera	3	0	0	0	0	0	3
<b>WIOA YOUTH Total</b>		<b>103</b>	<b>21</b>	<b>28</b>	<b>9</b>	<b>4</b>	<b>0</b>	<b>165</b>
<b>WIOA ADULT</b>	Atascosa	13	0	0	0	0	0	13
	Bexar	53	6	0	0	0	0	59
	Comal	12	0	0	0	0	0	12
	Frio	5	0	0	0	0	0	5
	Guadalupe	3	0	2	1	0	1	7
	Karnes	1	1	0	0	0	0	2
	Kendall	2	1	0	0	0	0	3
	Kerr	0	1	0	0	0	0	1
	Medina	1	0	0	0	0	0	1
	Wilson	1	0	0	0	0	0	1
<b>WIOA ADULT Total</b>		<b>91</b>	<b>9</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>104</b>
<b>CHOICES</b>	Bexar	8	3	3	0	0	0	14
	Guadalupe	0	0	1	0	0	0	1
<b>CHOICES Total</b>		<b>8</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>15</b>
<b>WIOA DW</b>	Atascosa	7	0	0	0	0	0	7
	Bexar	63	2	2	0	0	0	67
	Comal	11	1	0	0	0	0	12
	Frio	5	0	0	0	0	0	5
	Kendall	4	1	0	0	0	0	5
	Kerr	1	0	0	0	0	0	1
	Medina	1	0	0	0	0	0	1
	Wilson	2	0	0	0	0	0	2
<b>WIOA DW Total</b>		<b>94</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>100</b>
<b>NCP</b>	Bexar	0	3	9	0	0	0	12
<b>NCP Total</b>		<b>0</b>	<b>3</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>12</b>
<b>MILITARY SPOUSE</b>	Bexar	7	0	0	0	0	0	7
<b>MILITARY SPOUSE Total</b>		<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>
<b>TAA</b>	Bexar	2	0	0	0	0	0	2
<b>TAA Total</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>Grand Total</b>		<b>305</b>	<b>40</b>	<b>45</b>	<b>10</b>	<b>4</b>	<b>1</b>	<b>405</b>

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS								
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
1	Disaster Recovery Dislocated Worker Grant - COVID-19	Statewide Initiative	Disaster grant funds to assist individuals residing in the Alamo 13 County region affected by COVID-19 in response to major economic dislocations.	C2 GPS, SA FoodBank, SAHA, Meals on Wheels (Frio, Medina & Bandera), Community Health Workers, United Way, SA Visit, AACOG.	Provide disaster relief employment and support services to 122 dislocated workers	In pre-planning stage. Project Manager hired. Work Experience agreements under review for clauses that apply to the grant. Assessing needs. Developing outreach and recruitment.	In-progress	Signatures for Worksite Agreements
		\$1,302,401.00						
		5/5/2020	3/31/2021					
2	Hiring Red, White & You!	Workforce Initiatives	Annual Job Fair (statewide) for Veterans, Transitioning Service Members, Military Spouses, and the General Public. November 5, 2020 Freeman Expo Hall C 11:00 AM to 3:00 PM	Veteran Coalitions (numerous partners including JBBSA, TVC, TVLP, MOAA, USO, VRS, City of San Antonio, Bexar County, AACOG, Alamo Colleges, San Antonio Library, GI-Forum, RBFCU, Starbucks, TX SERVES, Wounded Warriors, C2 GPS, SERCO.	2020 HRWY Event: 1. 160+ Employers, 60 Veteran Resource Booths 2. 1500+ Job Seekers 3.Virtual Job Fair platform. 4. Additional TWC Funding.	2020 Outcomes 1. Registered Employers - 161 2. Registered Jobseekers - 2,022 (Veterans - 894, Non Veterans- 1,128). 3. Veterans Information Village - 60. 4. On-site hires - 111 (5.5%). Employers expected to make more hires days/weeks after the event.	In-progress	As a result of COVID-19, a challenge is the transition to virtual job fair events or a combination of several virtual events ahead of the major in-person event in the fall, due to the large number of job seekers displaced by COVID-19. The other challenge is limited funding.
		\$37,100						
		10/1/2019	9/30/2020					
3	Career in Texas Industries/Youth Career Fair Events	Workforce Initiatives	"#DreamBiggerGoFurther Career Pathways Summit" Date/Location TBD Annual Career Pathways event for students. Careers in Texas Industries or Youth Career events for middle-school, high school, and postsecondary students, including employer exploration of career opportunities in industry. Information of career opportunities including pathways to in-demand careers, networking, internships, and other applied learning opportunities.	May procure consultant/ project manager.  Career Pathways Task Force (Includes EDCs, School Districts & Region 20, & CBOs), C2 GPS, SERCO.	2020 Career Pathways Event 1. 1000 students 2. 50 Employers 3. 50 Presenters	2019 Event Outcomes: 1. 14 schools registered with 404 registered students: 238 in healthcare, 37 in advanced manufacturing, 72 in construction, 57 in IT. 2. 11 presenters participated.	In-progress	As a result of COVID-19, our challenge becomes determining if we transition to a virtual event or perhaps a combination of virtual and in-person events. This will also negate last year's challenge related to the busing of students.
		\$50,000						
		10/1/2019	9/30/2020					
4	Excellence in Rural Service Delivery	Workforce Initiatives	New TWC funding focused on innovative strategies to expand accessibility and services in the most rural and remote areas of the Alamo region.	AACOG  > Five (5) partner locations in rural areas: Bandera Library, Fredericksburg Hill Country University, City of Diley, Schertz Library, McMullen County. > Commissioner Rodriguez (rural area in Bexar County).	1. 5 Kiosks in rural counties and 1 Kiosk in rural area of Bexar County 2. Relocation of two satellite offices (Bandera and Fredericksburg) 3. Explore/research Mobile unit	1. Kiosks have been ordered 2. Located new locations for Bandera and Fredericksburg 3. Mobile unit - in continued research by Board Staff and Board of Directors.  Current milestones moving according to timeline/plan.	In-progress  Initial Board directive took long to implement	Finalizing procedures, will schedule staff training, integration with WSA IT network structure, customer 'call center' and staffing infrastructure.
		\$41,000						
		10/1/2019	1/31/2020					
5	Teacher Externship	Statewide Initiative	A revised plan was submitted to TWC on May 18, 2020 to provide teacher externship curriculum during Fall 2020, Spring and Summer 2021 to 150 middle and high school teachers and counselors.	Steuck & Associates Alamo STEM Coalition	1.Register 150 teachers 2. Successful completion of the program 140 teachers 3. Recruit 15 companies/ organizations for virtual externship experiences	The revised plan is expected to receive a decision by the end of the month, May.	In-progress	Capacity and sustainability
		\$200,000						
		7/15/2019	8/31/2021					
6	Teacher Externship Plus	Statewide Initiative	A revised plan was submitted to TWC on May 18, 2020 to increase sustainability of externship services and ensure replicate in the communities.	Steuck & Associates Alamo STEM Coalition	1. Build sustainability/capacity 2. Replicate in communities 3. Fall/Spring Events (virtual teacher externships) 4. District-initiated events (virtual externship visit) 5. Host-initiated events (coordinate meetings with remote representatives) 6. Digital Badging: integrate with ESC-20's effort for teacher and student inclusion of outcomes.	The revised plan is expected to receive a decision by the end of the month, May.	In-progress	Capacity and sustainability
		\$100,000						
		7/15/2019	8/31/2021					

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS								
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
7	Women's Entrepreneurship Bootcamp	Statewide Initiative	TWC made funding available to provide 1-day physical and virtual entrepreneurship bootcamp for eligible women.	UTSA = main partner delivering bootcamp.  Partner locations for virtual bootcamp: South Texas Regional Training Center (Hondo), Coastal Bend College (Pleasanton), Alamo Colleges (Central Texas Technology Center, Seguin/New Braunfels)..	1. In-person bootcamp: 20 participants x 8 sessions = 160 participants. 2. Virtual bootcamp: 10 participants x 8 sessions = 80 participants. 3. Curriculum development for women entrepreneurs.  Alternative plan was submitted to TWC May 18, 2020. Plan included the increased capacity for WebEx at UTSA to 200 individuals per session, allows continuation of bootcamps virtual at all sites. Cancellation of in-person sessions, since, UTSA remains closed for in-person classes through August. Proposed targets registrants inviting them to attend virtual sessions Jun-Aug 2020. Curriculum was modified to accommodate the new delivery format. The sessions timeframe has changed to half day sessions, two per day.	MOUs in and contracts/agreements in place. Bootcamps successfully conducted January and February 2020. In-person bootcamps were transmitted to virtual sites via WebEX. Targeted participants were 50 for each bootcamp. For both bootcamps - registered participants were 144. Actual attendees were 58. Extensive outreach resulted in increased registrations in March, April, May bootcamps. These were subsequently cancelled.	In-progress	Main partner's capacity, identification and coordination of virtual partner locations, technology to stream virtual bootcamps, curriculum development copyrights. The pandemic caused the bootcamps to be cancelled in March, April, May.
		\$58,200						
		7/26/2019	8/31/2021					
8	Texas Industry Partnership	Statewide Initiative	Support South Texas Electrical JATC, a 501(c)(3) electricians and technologies apprenticeship program develop a Certified Building Industry Consulting Service International (BICSI) Lab as an Authorized Training Facility (ATF).	South Texas Electrical JATC, a 501(c)(3) nonprofit electricians and technologies apprenticeship program, as registered with the U.S. Department of Labor.	Development of a Certified Building Industry Consulting Service International (BICSI) Lab, and be recognized as a BICSI Authorized Training Facility (ATF).	Reimbursement for the cost of the equipment is underway.	In-progress	The recruitment of actual apprentice is pending due the delay on the construction of the Lab.
		\$64,000						
		7/26/2019	8/31/2020					
9	WIOA ITAs Urban	Statewide Initiative	Leftover balance of Statewide Initiative funds must be used toward ITAs. Upskilling of WIOA participants with industry-recognized credentials in in-demand occupations	C2 GPS	> 13 - 14 participants enrolled in credentialing educ/training. > 8 - 9 obtain an industry-recognized credential.	Grant extension to 2021. Daily Virtual Orientations at both Urban and Rural areas for outreach and recruitment.	In-progress	New training enrollments delayed due to COVID-19. Jobseekers are focused on signing up for UI benefits at the moment.
		\$48,000						
		7/26/2019						
	WIOA ITAs Rural	Statewide Initiative		SERCO	> 2 - 3 participants enroll in credentialing educ/training. > 1 - 2 obtain an industry-recognized credential.	1 Pharmacy Technician- Start date: 02/2020. Estimated Graduation date: 09/2020	In-progress	New training enrollments delayed due to COVID-19
		\$10,861						
10	RESEA	Reemployment Services	Provide Unemployment Insurance (UI) Claimants with access to resources, tailored labor market information, career services, and potential co-enrollment in the WIOA Dislocated Worker program, and obtain employment.	C2 GPS	1. 100% Outreach of RESEA UI Claimants. 2. Provision of RESEA Orientations to UI Claimants.	RESEA Orientation Services were provided to 1,897 UI Claimants (Between 10/2010 to 02/2020).	Under-expended.	The Workforce Career Centers were closed in March 2020 due to COVID-19 and RESEA outreach was suspended.
		\$361,164						
		9/30/2019	12/31/2020					
11	Youth Job Skills/Urban	WIOA Youth	TWC funding to support 5 Boards with the highest # of dropouts and youth UI Claimants. To develop strategies to provide enhanced service delivery to Out-of-School without a secondary school diploma/equivalency, disadvantaged youth, and areas with high poverty rates.	C2 GPS ESC-20, Savant,	1. Enrollment: 42 youth 2. HS enrollment: 21 3. HS/equiv. completion: 7 4. Post-Sec Enrollment: 12 5. Post-Sec Credential: 4 6. Job Placement: 8	Youth are in the pipeline to enroll into GED and Training amidst Covid-19, as outreach is now being conducted virtually and digitally.	In progress	Multiple outreach mechanisms were planned, due to COVID-19 in person outreach and events have been rescheduled at this time!
		\$205,920						
		10/1/2019						
	Youth Job Skills/Rural	WIOA Youth		SERCO BCFS, ESC-20, Alamo Colleges, Caterpillar	1. Enrollment: 10 youth 2. HS enrollment: 5 3. HS/equiv. completion: 2 4. Post-Sec Enrollment: 3 5. Post-Sec Credential: 1 6. Job Placement: 2	1.(3) Participants ITA training for Industrial Maintenance Technician 2.(4) Participants for HS Diploma	In progress	Due to COVID-19 the start date for ITA training changed multiple times, but was transitioned into online classes.
		\$51,480						

WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS									
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges	
12	Military Family Support Program	WIOA Adult Statewide	On-site services at JBSA Ft. Sam Houston, Lackland and Randolph Military and Family Readiness Centers for military spouses, including job search, assessment, labor market information, resume writing, interviewing skills, support services, training in high demand occupations and placement.  We have two C2 GPS staff offering services/located on-site at the three military bases.	C2 GPS Joint Base SA	1. # Provided Assessments - 62 2. # Participants Enrolled - 62 3. # Receiving Supportive Services- 6 4. # Participants Trained - 6 5. # Participants Receiving Certifications - 6	1. # Provided Assessments -10 2. # Participants Enrolled -10 3. # Receiving Supportive Services-0 4. # Participants Trained - 0 5. # Participants Receiving Certifications- 0 (Between 01/01/2020 to 03/31/2020)	In progress	Enrollment of spouses. Difficult to enroll in certain activities (which depends on spouses' occupational goals and military active duty spouses unexpected reassignment). Gaining employment has been difficult.  Career Counselors are not allowed on base due to COVID-19	
									\$222,630
									1/1/2020
13	HPOG Grant	Alamo Colleges Subgrant	TANF recipient co-enrollment/case management with provision of supportive services (including utility, transportation and housing assistance and referral to resources such as childcare), Placement services for participants of Health & Human Services-Health Professions Opportunities Grant ("HPOG"). Individuals must meet eligibility and demonstrate a need for skills and training to enter the workforce.	Alamo Colleges, C2 GPS hires 1 staff	1. 25 applicants by 2/15/20 2. 9 applicants by 5/30/20 3. Medical Front Office certificate: 20 by 6/30/20 to 8/30/20. 4. Provide 25-30 hours of OJT and health care employment services. 5. Job placement: 25 participants by 9/29/20	34 applicants by May 30, 2020 is target. Accomplished Goal 1 and 2 successfully with 25 applicants by 2/15/2020 and 9 applicants by 5/30/2020. Of the 25 applicants, 0 were selected. Of the 9 applicants by 5/30/20 3 were selected and 1 secured a job. June Medical Front Office training is anticipated pending COVID-19 changes by Alamo Colleges. For the MFO class 200-300 participants were reviewed, 24 met eligibility criteria for HPOG. Of 24, 12 will start the MFO class.	In-progress	Identification of eligible applicants, conflicting goals between TWC/WSA TANF requirements and HPOGs timelines (TWC/WSA is 'work-first' not long-term training), COVID-19: direct impact on training schedule forces participants out of the timeline to participate.	
									\$81,870
									10/1/2019
14	TechWorks Grant	Alamo Colleges Subgrant	Referrals, recruitment, job placement assistance for participants with some college but no degree, Veterans, Promise Zone residents, unemployed and underemployed individuals. Must meet Tech Works' eligibility and demonstrate a barrier: long term unemployment-over 27 weeks unemployed, limited English proficiency, disability, childcare needs, housing assistance, prior criminal convictions, and other barriers to employment identified under WIOA.	Alamo Colleges, C2 GPS hires 1 staff	1. Refer 20 eligible applicants by 2/30/20. 2. Refer 20 eligible applicants by 4/30/20. 3. Refer 20 eligible applicants by 6/30/20. 4. Job Placement: 50% (30) participants by 12/1/2020.	40 eligible applicants by 4/30/20 is target. 24 applicants were referred prior to 2/30/2020 meeting the February target. 65 eligible applicants were referred from February to April 30, 2020 Grant is meeting all targets.	89 applicants In-progress	Implementation of identification of potential eligible applicants and referral system. TechWorks will train participants - subsequent placement requires alignment of business services efforts with employers in the field.	
									\$83,580
									10/1/2019
15	Rapid Response	WIOA Dislocated Worker	Provide Rapid Response immediate reemployment services to workers affected by layoffs, plant closings, workers of businesses affected by disasters, and foreign trade.	Training Solutions C2 GPS	Provide immediate reemployment services to affected workers.	> Dislocated Workers: 7,418 > From 83 companies, January to April 16, 2020.	Successful	Tracking outcomes in employment for affected workers, co-enrollment with Dislocated Worker program is low.	
									\$98,326
									10/1/2018
16	Transitioning Service Members Inventory Initiative (Survey)	WIOA Dislocated Worker and Cost Allocated	The Transitioning Service Members Inventory Initiative Survey is authorized by Joint Base San Antonio (JBSA) Fort Sam Houston, Lackland and Randolph and regularly administered by Bexar County staff.  WSA data enters paper responses into database, performs analysis, and develops professional printing/publishing of report twice a year.	JBSA, Bexar County	Publish two reports annually.	> First report published 300 copies. > Second report published 500 copies. > 2,732 surveys received > Third report due.	Report Past Due	Data priorities refocused to meet needs for COVID-19 impacts and UI Claimant reports/analysis.  Marketing/promotion of survey. Manual capturing of surveys requires manual data entry. Different surveys were used by Bexar County, consolidating information has been challenging.	
									\$6,000
									10/1/2019
Initiative or active but all activities were completed or no additional reporting to Board is currently needed.									
17	Child Care Quality Conference	Workforce Initiatives	TWC funding for Board staff travel costs to the TWC Child Care Quality Conference April 24, 2019 in Austin	TWC	Two Board staff to attend		Starting	None.	
									\$640
									10/1/2019
18	Texas Veterans Leadership Program	Workforce Initiatives	TWC funding to support the agency's Texas Veterans Leadership Program (TVLP) staff	TWC/TVLP	Provide funding support to TVLP	Ongoing support.	Ongoing	None.	
									\$17,177



WSA NON-FORMULA FUNDED GRANTS, INITIATIVES, & PROJECTS								
#	Initiative/Grant	Funding	Description	Partners	Goals	Outcomes	Status	Challenges
	10/1/2019	9/30/2020						
19	Foster Care Youth Conference	Workforce Initiatives	TWC funding to cover Board staff travel costs to the Foster Care Youth Conference	TWC	Staff to attend conference	Conference Date to be determined	Inactive	None.
	10/1/2019	9/30/2020						
20	Externship for Teachers	Statewide Initiative	TWC funding to transfer the externship management and functions to communities and/or school districts, provide additional externship opportunities during the Fall 2019, and Spring 2020 and advance digital badging in the project.	Steuck & Associates and Alamo STEM Coalition	1. Transfer externship to communities and/or school districts 2. Provide externship training to regional areas 3. Digital badging use for teachers to track students outcomes.	The funding was cancelled due to Coronavirus crisis.	Inactive	The pandemic created a challenge to meet in-person with teachers, employers and continue to host on-site tours.
	\$200,00							
	5/6/2020	2/28/2021						
21	Summer Earn and Learn	Statewide Initiative	Summer Earn and Learn is a statewide strategy that includes work readiness training and paid work experience for students with disabilities during the summer months. TWC-VR is primarily responsible for student recruitment and Workforce staff have the responsibility of identifying and recruiting employers to provide work experience opportunities.	VR		The funding was cancelled due to Coronavirus crisis.	Inactive	The pandemic resulted in the program being cancelled.
	\$							
	April 4, 2020	08/21/202						

## **EXCEPTION REPORT**

<b>Low Expenditures in the Dislocated Worker Program</b>	
<b>Problem</b>	Per WSA Fiscal Department, low expenditures in the actual amounts expended to date are low in the Dislocated Worker Program.
<b>Actions</b>	<p>Actions:</p> <ul style="list-style-type: none"><li>• Since mid-March 2020, C2 Global has placed 74 Dislocated Worker (DW) clients into training in various demand occupations.</li><li>• C2 Global is currently at 40.1% for direct client costs up from 22.48% in March 2020 and expended 17% in the past month.</li><li>• Extended outreach and recruitment will be made to the existing 170,000 on the Unemployment Insurance claimant list to invite jobseekers to the virtual orientation. The virtual orientation will let jobseekers know about WIOA services and assign them to a career counselor for next steps.</li><li>• Extended mail outreach and recruitment will also be made through Work In Texas.</li><li>• Increased short term training options are now available to attract more participants.</li><li>• Increased virtual orientations to be responsive to jobseekers.</li><li>• WSA Board staff will work with C2 Global staff to ensure program budget meets future expenditure benchmarks.</li></ul>

# **CHILD CARE PROGRAM REPORTS**

## BCY20 CHILD CARE PERFORMANCE MEASURES MARCH 2020

### Performance

Timeframe	# of Units	BCY20 Target	% Attainment	Status
March 2020 (03/01/20 - 03/31/20)	10,227	10,469	97.69%	<b>MP</b>
Year New (10/01/19 - 09/30/20)	10,393	10,469	99.27%	<b>MP</b>

### Child Care Providers - Informational Only

Type of Provider	Number
Number of Texas Rising Star Providers	115
Number of Texas School Ready Providers	35

### Wait List - Informational Only

Month	Number
March 2020	4,350

### Performance Status Methodology

The Measure Status Methodology for BCY 20 will use YTD numbers to calculate performance.

MP = 95%-105%

+P = 105% or above

-P =<94.99

Month	Goal	Actual Units	Percent of Goal
October	9,532	10,891	114.26%
November	9,532	10,690	112.15%
December	9,532	10,357	108.66%
January	9,532	10,215	107.17%
February	10,469	10,159	97.04%
March	10,469	10,227	97.69%
April	10,469		
May	10,469		
June	10,469		
July	10,469		
August	10,469		
September	10,469		

### Intake Information

- WSA met the Discretionary Rural Enrollment Goal of 20%.
- Intake for Rural customers on the Waitlist began in February 2020 as the Goal for BCY20 increased to 10,469
- COVID Essential Workers became a new protective services funding characteristic where Essential Workers making up to approximately 150% State Median Income can receive care for three months.

### Provider Outreach Efforts:

- Provider outreach is being done remotely due to new COVID Child Care regulations.

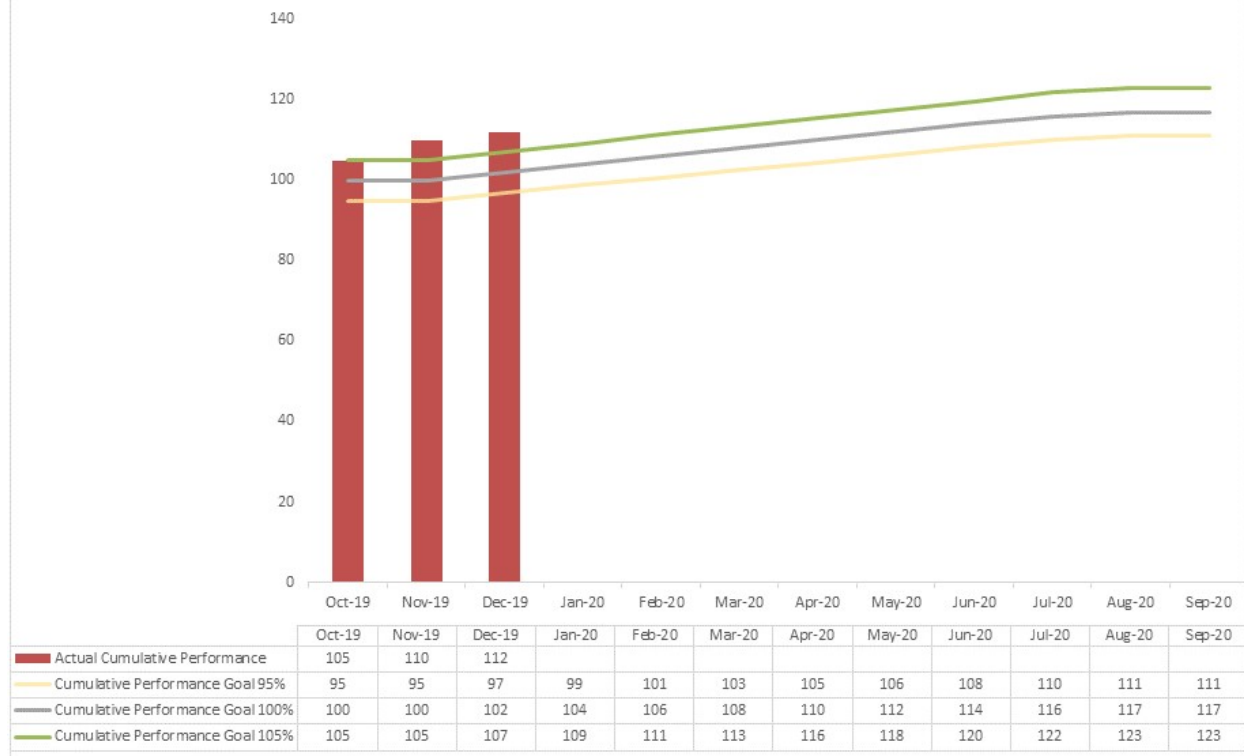
County	Goal	Urban/Rural Discretionary Performance	Discretionary	Mandatory*	CCDF Total	Percent of Goal	DFPS Not Included in Performance
<b>Bexar</b>	<b>8,375</b>	<b>78.34%</b>	<b>6,819</b>	<b>1,381</b>	<b>8,200</b>	<b>97.91%</b>	<b>768</b>
<b>Rural</b>	<b>2,094</b>	<b>21.66%</b>	<b>1,885</b>	<b>143</b>	<b>2,028</b>	<b>96.85%</b>	<b>200</b>
Atascosa			232	13	245		25
Bandera			49	3	52		7
Comal			424	37	461		31
Frio			59	4	63		13
Gillespie			23	10	33		6
Guadalupe			484	36	520		56
Karnes			19	0	19		2
Kendall			44	4	48		11
Kerr			229	10	239		12
McMullen			0	0	0		0
Medina			189	20	209		22
Wilson			133	6	139		15
<b>Total</b>	<b>10,469</b>		<b>8,704</b>	<b>1,524</b>	<b>10,228</b>		<b>968</b>

Rural units make up 21.66% of the total number of Discretionary units for the month.

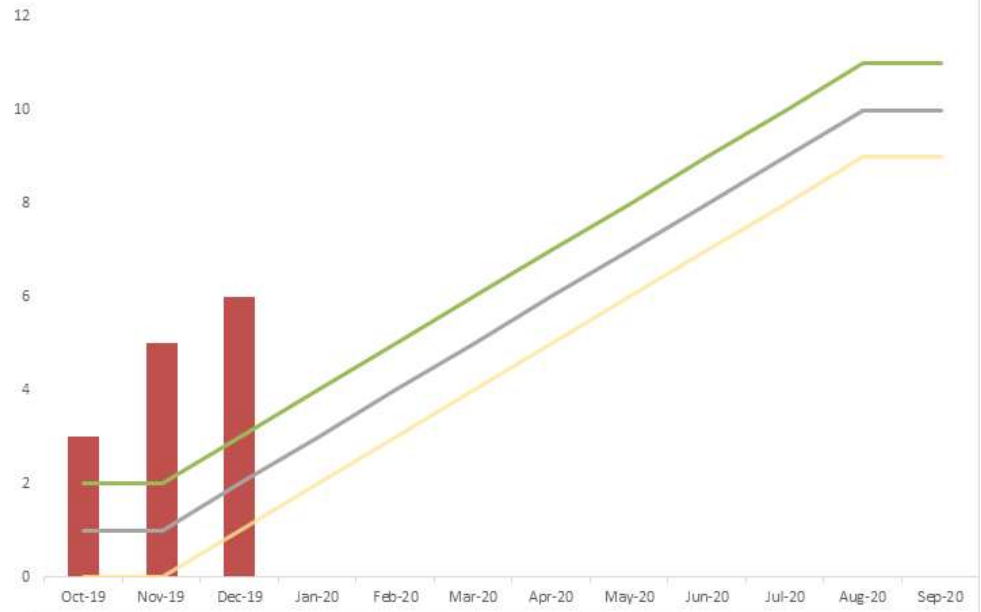
Urban units make up 78.34% of the total number of Discretionary units for the month.

Differences in units are due to timing of payments/referral fixes vs. date TWC extracted performance.

Workforce Solutions Alamo  
 Child Care Services (CCS) Quality Performance BCY20  
 Number of Texas Rising Star Providers



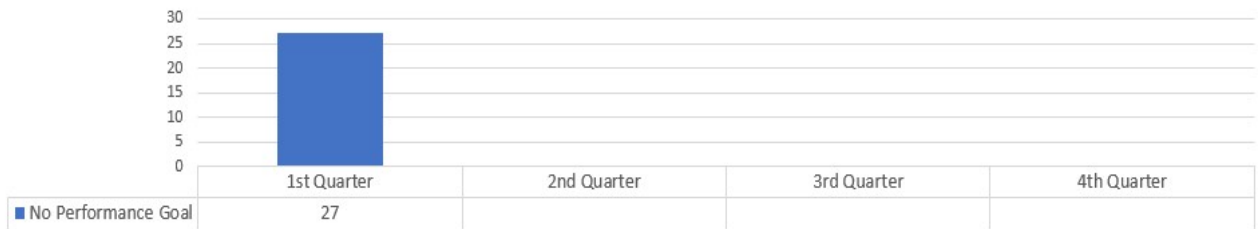
Workforce Solutions Alamo  
 Child Care Services (CCS) Quality Performance BCY20  
 Increase in Star Level of Texas Rising Star Providers



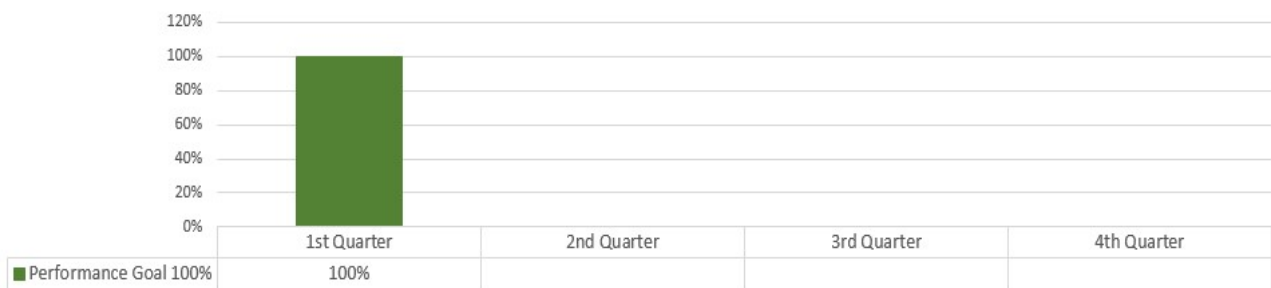
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20
Actual Cumulative Performance	3	5	6									
Cumulative Performance Goal 95%	0	0	1	2	3	4	5	6	7	8	9	9
Cumulative Performance Goal 100%	1	1	2	3	4	5	6	7	8	9	10	10
Cumulative Performance Goal 105%	2	2	3	4	5	6	7	8	9	10	11	11

# Texas Rising Star Assessor Performance

BCY20 Number of Assessments Conducted



BCY20 Percentage of Exit Reviews Conducted After Assessments



BCY20 Percentage of Assessment Results Provided Timely



# Quality Improvement Activities

## Mentoring Activities

- Total Texas Rising Star Providers: 110
  - 66 – 4 Star
  - 32 – 3 Star
  - 12 – 2 Star
- 30 zero-star centers (not TRS Certified) mentored at the end of December

## Current Initiatives/Partnerships:

- Voices for Children – South Texas Trauma Informed Consortium Sector – Early Care and Education. The focus of this group is to work to mitigate the effects of Adverse Childhood Experiences by working together to create a Certified Trauma Informed Bexar County.
- Region 20 – As part of the RECESS grant, WSA is working in partnership with Region 20 to have TRS child care centers work in collaboration with ISDs to support a school readiness and transition plan.
- Pre-K 4 SA – Working together to increase quality child care in San Antonio without duplicating services. Pre-K 4 SA has been providing professional development to child care providers who do not meet the TRS Guidelines to prepare them for reaching TRS status.
- Ready Kids SA – Working with a network of partners to maximize early childhood resources in our community. Primary Objectives: Create a comprehensive early childhood system that promotes the social, emotional, physical and cognitive development of children 0-8. Establish strategies and tools for family support and partnership.
- Working with (Texas Early Childhood Professional Development System) TECPDS to create a partnership so that we can utilize the system for storing all training certificates for future and easy access.
- United Way – Working with St Paul center on providing TRS Training to their trainer and master mentor to work with 10 Child Care Centers to bring them up to quality.
- Shared Services Alliance – WSA is working with the Shared Services Alliance in San Antonio, which includes established partners: United Way, Region 20, Pre-K 4 SA, Voices for Children, and the SA Food Bank. The Shared Services Alliance is leveraging resources to improve business practices at child care centers and improve quality by providing services and resources for providers. WSA will replicate services for rural counties.



# **BUDGETS**

Report Period: 10/01/19 - 3/31/20

Contractor Expense Report

Contractor	Budgeted Amt.	Fiscal year 10/1/19 to 9/30/20	% Expensed	Balance	Direct Client Expenses	Urban Direct Client Expenses	Rural Direct Client	Direct Client Expenses Urban %	Direct Client Expenses
<b>C2 GPS Workforce Center-FY20</b>									
WIOA Adult	3,465,161	1,567,962.45	45.25%	1,897,199	619,800	551,606	68,194	89.00%	11.00%
WIOA Dislocated Worker	3,494,069	1,213,606.24	34.73%	2,280,463	313,505	268,340	45,165	85.59%	14.41%
WIOA Statewide Activities	48,000	17,061.99	35.55%	30,938	-	-	-		
WIOA Youth - Urban	2,938,859	1,289,875.99	43.89%	1,648,983	648,095	648,095	-	100.00%	0.00%
WIOA Youth Job Skills	205,920	5,692.94	2.76%	200,227	-	-	-		
TANF / Choices	4,410,565	1,883,332.76	42.70%	2,527,232	379,907	337,617	42,290	88.87%	11.13%
SNAP ABAWD	1,277,464	842,870.40	65.98%	434,594	187,534	164,228	23,305	87.57%	12.43%
NCP	364,552	211,106.24	57.91%	153,446	35,675	35,675	-	100.00%	0.00%
TAA	275,269	70,800.30	25.72%	204,469	70,800	70,389	411	99.42%	0.58%
REA	450,000	308,831.21	68.63%	141,169	-	-	-		
Child Care Quality-CCQ	1,398,760	472,467.97	33.78%	926,292	51,082	51,082	-	100.00%	0.00%
VR Infrastructure Funding	19,985	6,031.46	30.18%	13,954	-				
Military Family Support	121,084	100,910.04	83.34%	20,174	6,299	6,299		100.00%	0.00%
Military Family Support	178,104	78,599.81	44.13%	99,504	21,441	21,441		100.00%	0.00%
H-1B Job Training-Tech Works Grant	83,580	-	0.00%	83,580	-				
Teacher Externship	20,000	-	0.00%	20,000					
Women's Entrepreneurship Bootcamp	13,319	-	0.00%	13,319					
Health Profession Opportunity Grant	81,870	24,965.52	30.49%	56,904					
WCI Funding	41,470	0	0.00%	41,470					
Rapid Response	15,000	0	0.00%	15,000					
<b>C2 GPS Total</b>	<b>18,903,031</b>	<b>8,094,115.32</b>	<b>42.82%</b>	<b>10,808,916</b>	<b>2,334,138</b>	<b>2,154,773</b>	<b>179,365</b>		
<b>SERCO-FY20</b>									
WIOA Youth - Rural	1,484,411	595,296.16	40.10%	889,114	206,958	-	206,958	0.00%	100.00%
WIOA Youth Job Skills Grant	51,480	5,382.85	10.46%	46,097	-	-	-		
WIOA Statewide Activities	10,861	-	0.00%	10,861	-	-	-		
<b>SERCO TOTAL</b>	<b>1,546,752</b>	<b>600,679.01</b>	<b>38.83%</b>	<b>946,073</b>	<b>206,958</b>	<b>-</b>	<b>206,958</b>		

Report Period: 10/01/19 - 3/31/20

Contractor Expense Report

Contractor	Budgeted Amt.	Fiscal year 10/1/19 to 9/30/20	% Expensed	Balance	Direct Client Expenses	Urban Direct Client Expenses	Rural Direct Client		Direct Client Expenses Urban %	Direct Client Expenses
<b>City of San Antonio (Child Care) FY20</b>										
Child Care Operations/Direct Care - CCF	42,153,867	20,839,215.36	49.44%	21,314,652	18,985,907	14,978,666	4,007,242		78.89%	21.11%
Mandatory Direc Care Ratio Sub set CCC	12,811,127	5,376,832.89	41.97%	7,434,294	5,384,751	4,877,088	507,663		90.57%	9.43%
Direct Child Care Match - CCM	7,693,566	5,441,787.83	70.73%	2,251,779	7,049,873	5,664,084	1,385,789		80.34%	19.66%
Child Care Quality - CCQ	424,502	184,771.20	43.53%	239,731					N/A	N/A
*Child Care - CCP	7,300,716	3,662,978.92	50.17%	3,637,737	3,664,225	2,953,914	710,311		80.61%	19.39%
<b>City of San Antonio (Child Care) FY20 - Total</b>	<b>70,383,779</b>	<b>35,505,586.20</b>	<b>50.45%</b>	<b>34,878,193</b>						

\*The CCP, WSA nor COSA can control enrollment by Urban or Rural; must serve based on referral from other agencies.

Report Period: 10/01/19 - 3/31/20

Contractor Expense Report

Contractor	Budgeted Amt.	Fiscal year 10/1/19 to 9/30/20	% Expensed	Balance
<b>SPECIAL PROJECTS / GRANTS</b>				
<b>Externship for Teachers 2019</b>				-
ATEAMS	300	-	0.00%	300
Steuck & Accociates	10,000	10,000.00	100.00%	-
UTSA	5,000	5,000.00	100.00%	-
<b>Externship for Teachers</b>	<b>15,300</b>	<b>15,000.00</b>	<b>98.04%</b>	<b>300</b>
<b>Child Care Automation FY20</b>				
ACS-Xerox Business Services	361,164	182,985.88	50.67%	178,178
				-
<b>WIOA Alternative Funding Statewide Activities</b>				-
* ATEAMS-Teacher Externship	90,000	-	0.00%	90,000
* ATEAMS-Teacher Externship Plus	160,000	-	0.00%	160,000
UTSA-Women's Entrepreneurship Bootcamp	28,000	-	0.00%	28,000
Texas Industry Partner	56,640	-	0.00%	56,640
<b>WIOA AFSA Total</b>	<b>334,640</b>	<b>-</b>	<b>0.00%</b>	<b>334,640</b>
* Pending information to finalize contract				
<b>Rapid Response 2019</b>				-
* Training Solutions	46,349	61,434.00	132.55%	(15,085)
* Contractor Training Solutions amendment in process				
TAA/ES Contractor Cost		21,573.03		
<b>Contractor Grand Total</b>	<b>91,591,014</b>	<b>44,481,373.44</b>	<b>48.57%</b>	<b>47,109,641</b>

Report Period: 10/01/19 - 3/31/20

Contractor Expense Report

Contracts with start dates prior to 10/1/19 (Complete Contract Supplemental)	Total Budget - Includes prior to	Total YTD Expenses Includes prior to	% Expensed	Balance
<b>Externship for Teachers 2019</b>				
Region 20	42,450	41,150.00	96.94%	<b>1,300</b>
ATEAMS	17,550	17,250.00	98.29%	<b>300</b>
ATEAMS-Service Funds	10,000	10,000.00	100.00%	-
Steuck & Accociates	25,000	25,000.00	100.00%	-
UTSA	5,000	5,000.00	100.00%	-
<b>Externship for Teachers</b>	<b>100,000</b>	<b>98,400.00</b>	<b>98.40%</b>	<b>1,600</b>
<b>Rapid Response 2019</b>				-
<b>Training Solutions</b>	<b>138,055</b>	<b>153,139.50</b>	<b>110.93%</b>	<b>(15,085)</b>
<b>Contractor Grand Total</b>	<b>238,055</b>	<b>251,539.50</b>	<b>105.66%</b>	<b>(13,485)</b>

## WORKFORCE PROGRAM SUMMARY DESCRIPTION

“Programs” can be classified in different ways as based on the way that they come about. These include “*Formula-Funded Grants*,” “*Workforce Initiatives*,” “*Special Grants/Projects*,” “*Fee-for-Service Grants*,” and “*Other TWC Grants*.”

### Formula-Funded Grants

Funds for services are allocated to state and local areas based on a formula. These grants are the Board’s ‘bread and butter’ and form a part of our primary or core programs.

**Child Care Services (CCS).** Child care subsidies in support of low-income parents’ employment (retention) and/or completion of education and training. Services are also offered to TANF/Choices and SNAP E&T participants, as well as for children in need of protective services.

**Non-Custodial Parent Choices (NCP).** Program targets low-income unemployed or underemployed noncustodial parents who are behind on their child support payments and whose children are current or former recipients of public assistance.

**Quality Improvement Activities (QIA).** Initiatives that help promote the quality of child care, including training and technical assistance that are primarily geared to benefit child care facilities that are working toward Texas Rising Star (TRS) certification or are TRS providers working toward a higher certification level.

**Rapid Response.** Rapid Response is a proactive, business-focused strategy designed to help growing companies access an available pool of skilled workers from companies that are downsizing and to respond to layoffs and plant closings by providing immediate on-site assistance to transition workers to their next employment as soon as possible.

**Supplemental Nutrition & Assistance Program Employment & Training (SNAP).** Program helps ‘food stamp’ recipients gain skills, training, or work experience and increase their ability to obtain regular employment.

**TANF/Choices.** Program offers job preparation and educational services required for parents who depend on public assistance (Temporary Assistance for Needy Families/TANF) to transition into economic self-sufficiency through employment.

**Trade Adjustment Assistance (TAA).** Program provides job training and employment services to workers who have lost their jobs due to the effects of international trade.

**Wagner-Peyser.** Federal legislation that established the ‘Employment Service’ and ancillary functions in 1935, as subsequently amended. Employer, job matching, and other related services offered at the Centers are partly funded using Wagner-Peyser grant funds.

**Workforce Investment & Opportunity Act (WIOA).** WIOA has three main “formula-funded” grants serving Adults, Dislocated Workers, and Youth. However, other smaller grants are funded through WIOA, such as Rapid Response and Trade Adjustment Assistance (TAA).

WIOA funds also can be used for Incumbent Worker and Customized Training, both of which only require 'basic' WIOA eligibility (e.g., being eligible to work in the U.S., being employed and, for males, being registered in Selective Service). The following three grants do have additional eligibility requirements which individuals must meet for funding.

**WIOA Adult.** Program serves economically disadvantaged adults assisting them in obtaining the skills needed to obtain, retain, and/or advance in employment.

**WIOA DW.** Program serves individuals who have lost their jobs as a result of a layoff or closure (e.g., at no fault of their own). Program assists dislocated workers in returning to the workforce as quickly as possible.

**WIOA Youth.** Program serves in-school and out-of-school youth ages 16-24 supporting them so they may enter into or complete educational/training opportunities, so they may gain the skills and credentials needed to obtain and retain employment.

### Special Grants/Projects

Special Grants/Projects are those that WSA competes for (e.g., these are not like the "formula-funded grants" that TWC awards WSA). Rather, WSA writes a proposal to request and/or compete for funding, be this on our own and/or with partners.

**Externship for Teachers.** Grant available by TWC to outreach/collaborate with employers and Independent School Districts (ISDs) to provide externships for middle school and/or high school teachers, schools, counselors, and school administrators. WSA assists in the development and submits a proposal in partnership with the Alamo STEM Workforce Coalition (ASWC). ASWC is comprised of the Alliance for Technology Education in Applied Math and Science (ATEAMS), the Education Service Center 20 (ESC-20), SA Works, UTSA, and C2 GPS. The project requires matching funds (e.g., non-federal funds put in by the partners and/or private donors).

**High Demand Job Training Program.** WIOA funds that aim to address skill gaps that support talent pipelines that help meet industry needs, for example, for the purchasing of instrumentation, tools, and/or equipment. These must be done in collaboration between Boards and Economic Development Corporations (EDCs). Partners with whom WSA has collaborated include Alamo Colleges, Seguin EDC, and New Braunfels IDC (e.g., recent grant focused on building capacity with CNC machining technology and training).

### Workforce Commission Initiatives (WCI)

WCIs are grant awards issued to Boards by TWC to fund specific project initiatives. The focus and timeframes of these grants vary. These initiatives support the delivery of services to workers and employers and help fund projects that strengthen and add value to the delivery system. The following are some examples.

**Red, White, and You!** Employment Service (ES) funds to support the job fair event for Veterans.

**Career in Texas Industries/Youth Career Fair Events.** TANF funds that support Career in Texas Industries or Youth Career events for middle school, high school, and postsecondary students. Events aim at promoting exploration of career opportunities including

understanding pathways to in-demand careers, networking, internships, and other applied learning opportunities. This year's focus is on a Career Pathway Readiness Mini-Summit to include school Administrators, Counselors & Teachers, Parents, Students, and Workforce Development professionals with individual tracks and which is scheduled for September.

**Texas Veterans Leadership Program.** Utilize ES funds to support TWC's Texas Veterans Leadership Program (TVLP) staff. The Board shall ensure Agency TVLP staff is provided access to and use of common equipment, software or hardware platforms, consumables, and telecommunications networks in shared facilities. The Board may acquire goods or services needed to support the Agency's TVLP staff.

**Child Care Quality Conference.** Utilize CCDF funds to cover travel costs to the TWC Child Care Quality Conference.

**Foster Care Youth Conference.** Utilize TANF funds to cover travel costs to the Foster Care Youth Conference.

**Military Family Support Pilot Program.** Program designed to better meet the needs of military spouses entering the job market at military installations.

### Fee-for-Service Grants

TWC has begun issuing funding for Vocational Rehabilitation Services (VRS). These funds aim at ensuring that Texas effectively prepares students with disabilities to obtain competitive and integrated employment through participation in employability skills and work readiness training, career exploration activities, work experience, postsecondary education, and other activities.

**Summer Earn & Learn (SEAL).** Includes work readiness training and paid work experience during the summer for students with disabilities.

**Student HireAbility Navigator Project.** Funding for two positions to serve as resources in the WDA to support, expand, and enhance the provision of pre-employment transition services to students with disabilities who are in the early phases of preparing for transition to postsecondary education and employment.

**Paid Work Experience Services.** Boards partner with TWC-Vocational Rehabilitation Division (TWC-VR) to pay wages and associated taxes and fees so customers with disabilities can engage in paid work experiences.

### Other TWC Grants

TWC sometimes may issue grants to Boards that are not tied to Workforce Initiatives.

**Reemployment Services and Eligibility Assessment (RESEA).** Grant programs funded by Title I of WIOA and the federal-state Unemployment Insurance (UI) program are required partners in a comprehensive, integrated workforce system. This program targets claimants who are most likely to exhaust benefits and be in need of reemployment services.



**Unemployment Insurance (UI)  
Claimants**

Alamo Area

Data: Feb. 28, 2020 to May 15, 2020

**Oversight Committee Mtg.**

**5-29-20**

**Adrian Lopez, CEO**



## Unemployment Insurance Claimant Data

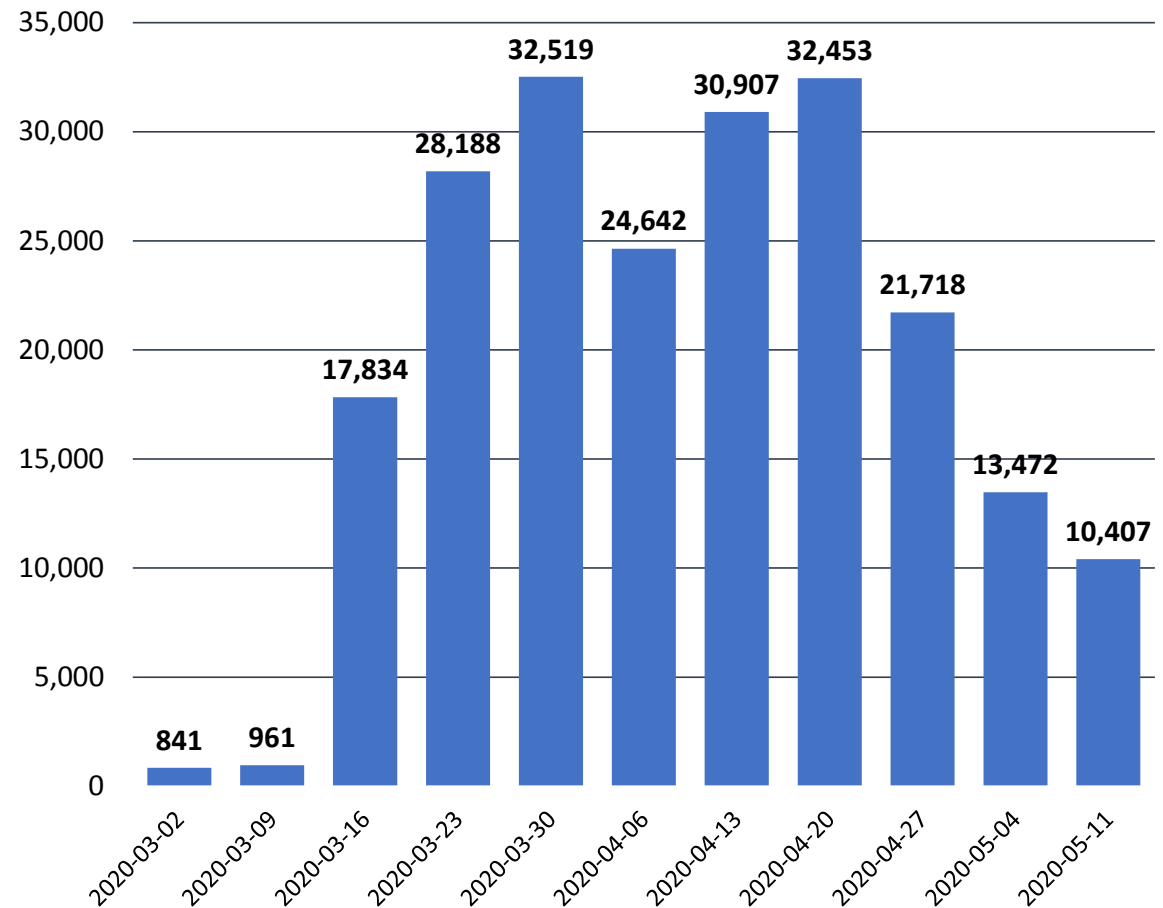
*Published May 22, 2020*

- This report is based on **187,206** total unique claimants filing a claim from 02/28/2020 through 05/15/2020
- The most recent data, which do not include the full 7-day week, included 10,407 claimants.
- Claimants by Week count unique claimants filing a claim during each week.
- Average claimants in the last two two-week periods show that claims continue to decline:
  - 04/13 to 04/20 = 31,680
  - 04/27 to 05/04 = 17,595

*Data for the figure count unique claimants per week.*

### Claimants by Week

Weeks beginning Mar. 03, 2020 to May 15, 2020

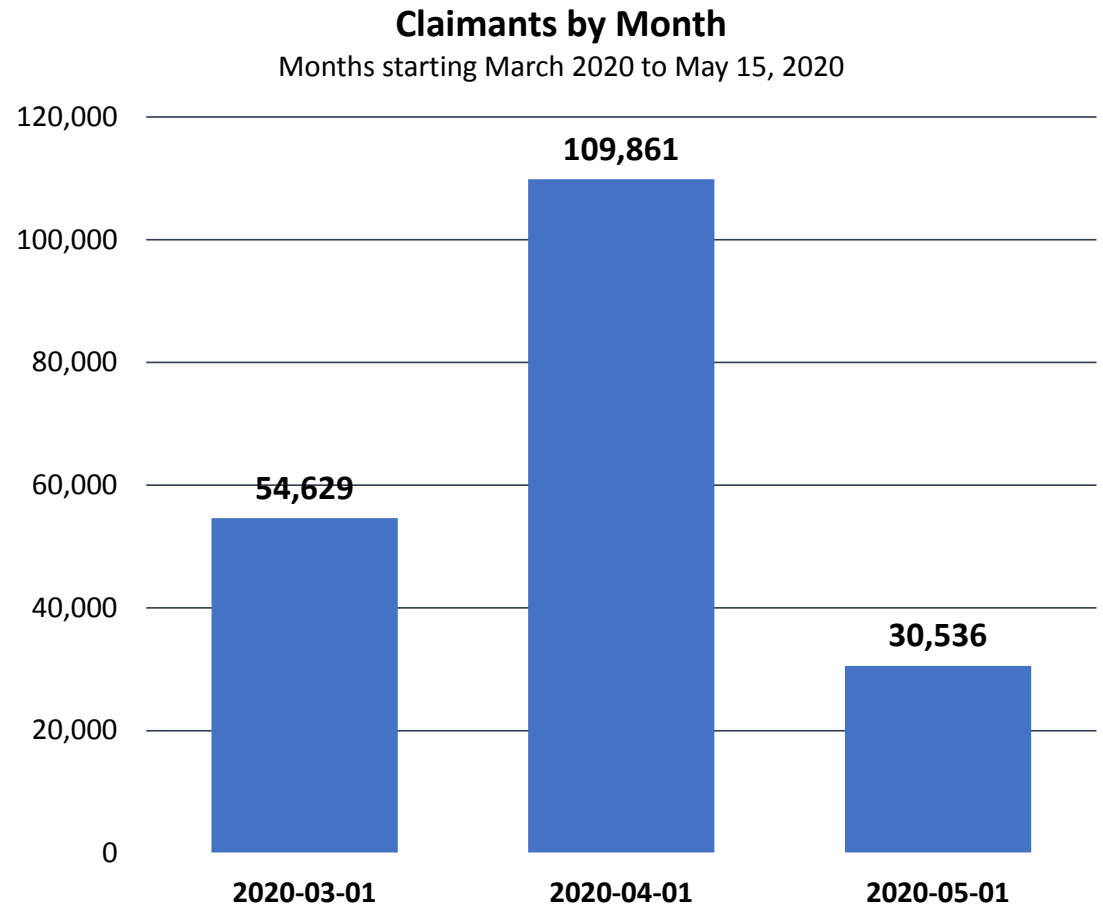


## Unemployment Insurance Claimant Data

*Published May 22, 2020*

- The figure shows unique claimants per month.
- After peaking at close to 110 thousand claimants in April, half the month of data for May show the number of unique claimants at 30,536.

*Data for the figure count unique claimants per month.*



## Unemployment Insurance Claimant Data

*Published May 22, 2020*

69.4% of claimants excluding San Antonio occurred in the cities shown in the table below.

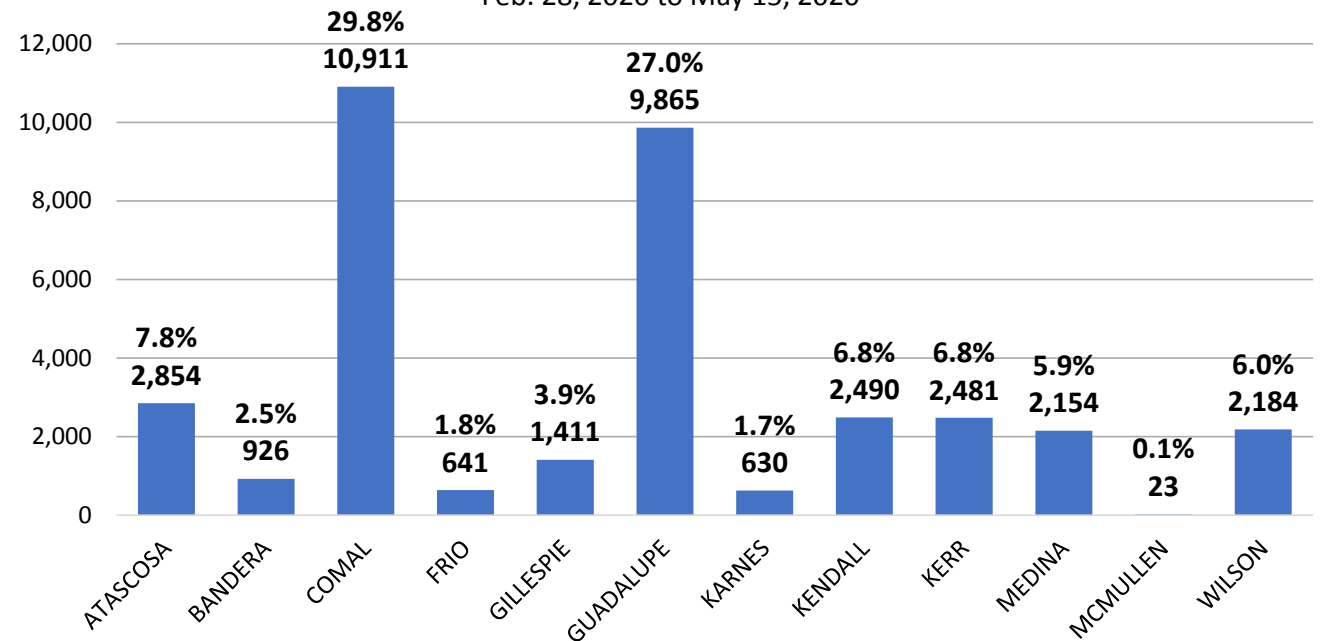
City	Claimants	% of Tot
NEW BRAUNFELS	8,602	17.7%
CONVERSE	3,711	7.6%
SEGUIN	3,560	7.3%
BOERNE	2,448	5.0%
SCHERTZ	2,447	5.0%
KERRVILLE	1,964	4.0%
CIBOLO	1,938	4.0%
HELOTES	1,762	3.6%
UNIVERSAL CITY	1,565	3.2%
FREDERICKSBURG	1,230	2.5%
CANYON LAKE	1,219	2.5%
FLORESVILLE	1,115	2.3%
LIVE OAK	1,113	2.3%
PLEASANTON	1,078	2.2%

*Data include unique counts of claimants by County and City of residence.*

This report begins using newly released data from TWC, and which reports different numbers in claimants by County of Residence – we were previously using Employment Service (ES) Office county assignments. Notably, Comal County previously showed 18K Claimants and now show close to 11K. Guadalupe County previously showed less than 4K and the new data reflect these at close to 10K. The number of Claimants for all other counties are reasonably similar with the expected increases for the week.

## Claimants by Place of Residence

Feb. 28, 2020 to May 15, 2020



## Unemployment Insurance Claimant Data

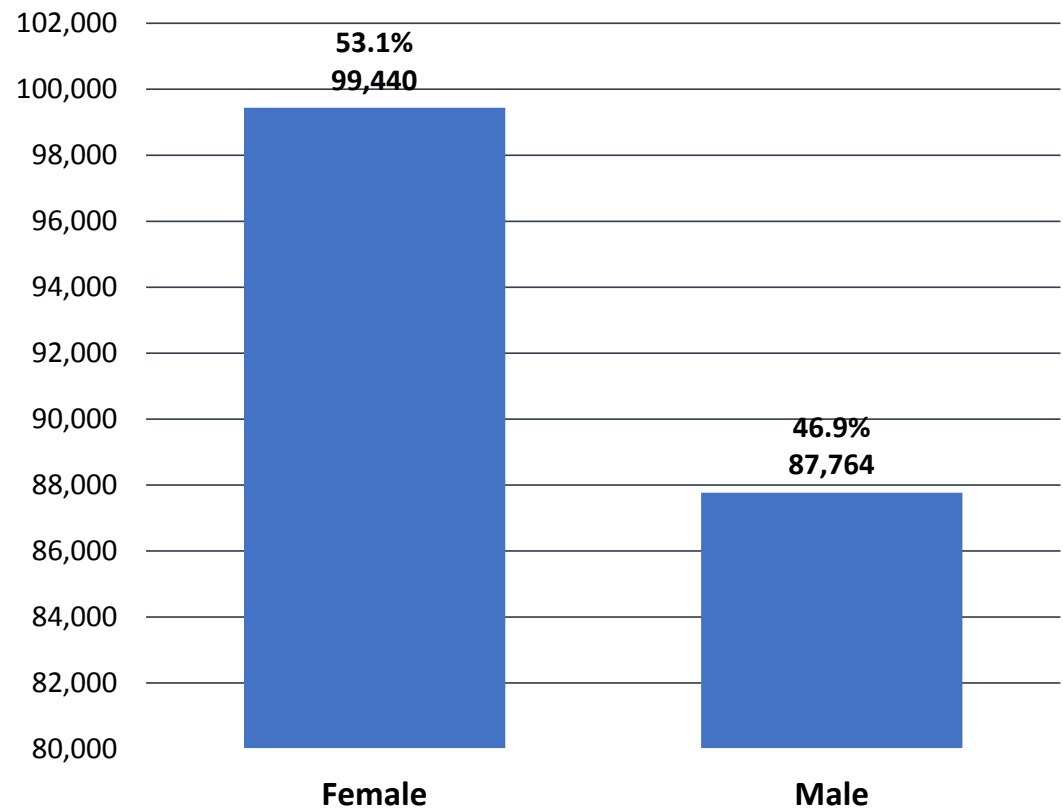
*Published May 22, 2020*

- While the pandemic has impacted workers regardless of sex, females have borne more of the brunt.
- While the gap in claims filed by females and males continues to close, 6.2% this week (compared to 6.7%, 6.8%, 8.5%, and 11.5% in previous weeks), the female-to-male ratio in claims is at 1.13.

*Data for the figure counts unique claimants with sex information.*

### Claimants by Sex

Feb. 28, 2020 to May 15, 2020



## Unemployment Insurance Claimant Data

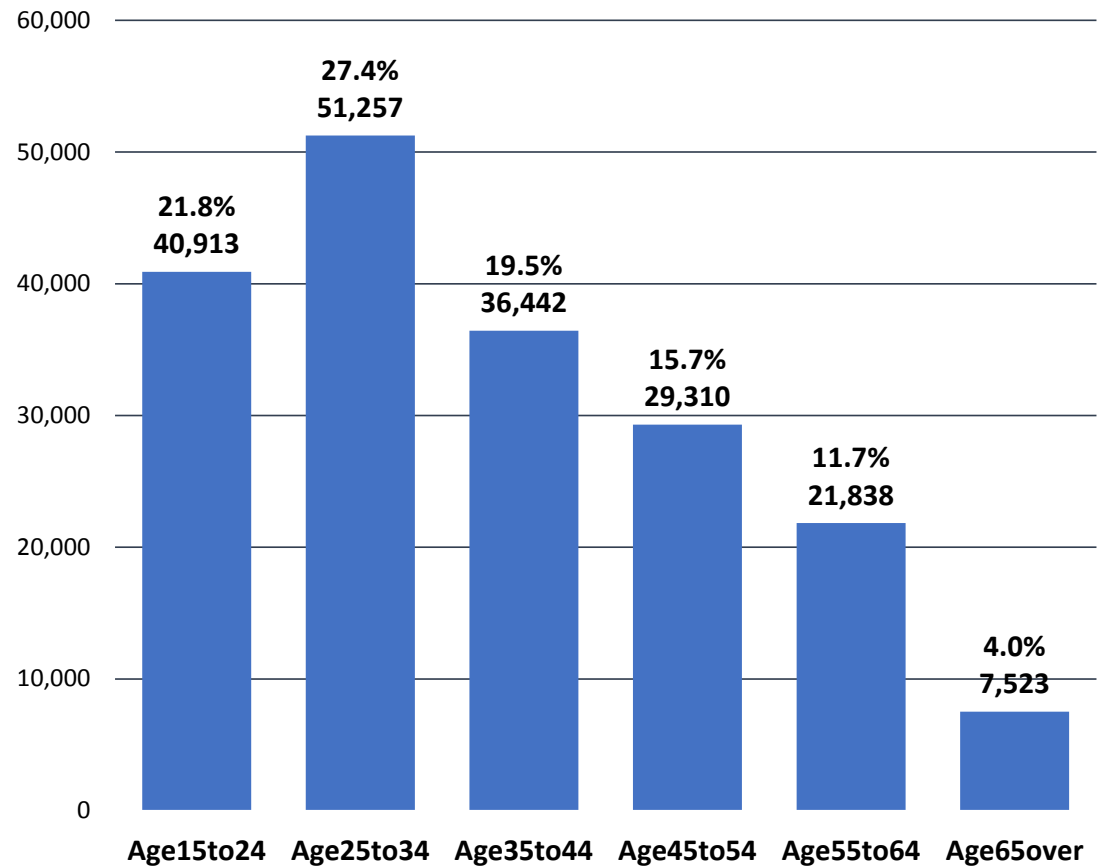
*Published May 22, 2020*

- The percentage of individuals ages 34 and under filing claims declined by 0.1% this week to 49.2% (49.3% the previous week).
- Compared to the previous week:
  - Ages 55 and over increased by 0.2%,
  - The ratio of workers Ages 35 to 54 remained constant.
- Data may include claimants who filed a second claim after having a birthday that could have bumped them from one age group to the next. They would be counted once for each age group.

*Data for the figure count unique claimants with age information.*

### Claimants by Age Group

Feb.28, 2020 to May 15, 2020



## Unemployment Insurance Claimant Data

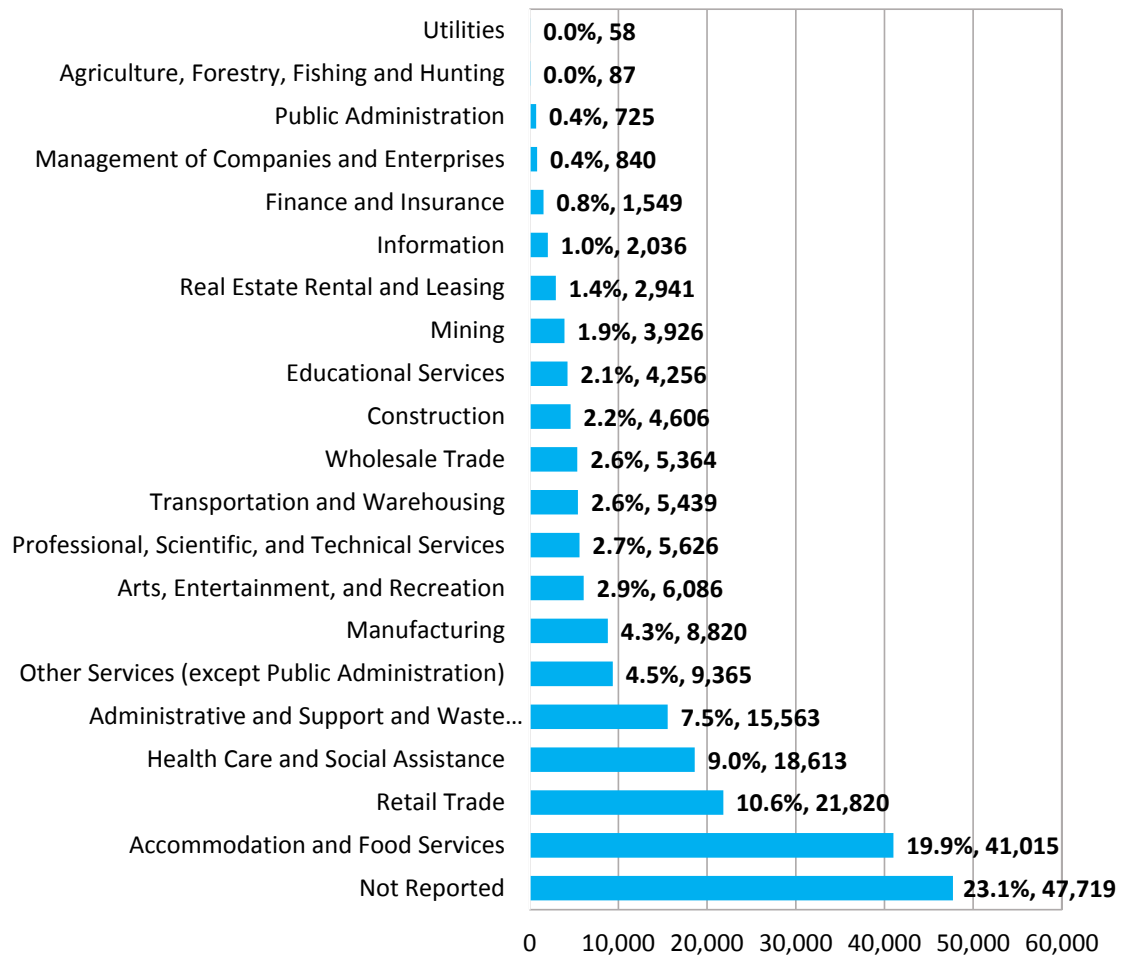
*Published May 22, 2020*

- While the data include all 187,206 unique claimants, the total claimants aggregated by industry sum to 206,454.
- Because claimants file multiple claims, they are counted once for each industry for which they filed a claim.
- The data show that there were a total of 24,348 (12%) claimants who may have filed separate claims associated with different industries.
- The data suggest increased movement of workers and job seekers in the labor market.

*Data for the figure count unique claimants by industry.*

### Claimants by Industry

Feb. 28, 2020 to May 15, 2020



## Historical Transitions

- Weekend of March 13<sup>th</sup> commenced discussions about the response to COVID
- Week of March 15<sup>th</sup>, started to offer opportunity to staff to begin working from home and to start to ramp up purchase of needed IT equipment and tools to move all Center and Board staff to work remotely
- March 18<sup>th</sup>, provided Continuation of Service Delivery Plan to Board
- March 20<sup>th</sup>, hosted press conference with Bexar County Judge and COSA Mayor
- March 24<sup>th</sup>, we shifted centers to be open only by appointment
- April 3<sup>rd</sup>, all Board staff were required to work from home
- April 9<sup>th</sup>, all Centers were closed and all contractor, childcare, TWC, Veterans, and VR staff were to work from home
- April 12<sup>th</sup>, all contractor staff were equipped with necessary computer equipment
- April 22<sup>nd</sup>, Central office closed for emergency
- April 29<sup>th</sup>, Central office re-opens
- May 1<sup>st</sup>, Governor re-opens certain sectors of the economy
- June 15<sup>th</sup>, Target date to re-open centers



# Funding

## **Funding Secured**

- Secured \$1.3 million for disaster relief efforts
- Funding 122 humanitarian aid positions
  - San Antonio Food Bank
  - San Antonio Housing Authority
  - United Way
  - Health Collaborative
  - Rural agencies providing meals on wheels
- \$2 million for Dislocated Workers
  - Upskill & retraining
- \$17 million in Childcare Funding
  - Support Essential Workers
  - 1,800 enrollments out of 2,800
- Childcare Cleaning Supplies
  - Secured supplies for up to 70 childcare centers
  - Scheduled pickup in next few days

## **Applied For Funding**

- \$250K for Skills Development Funding
  - Vocational training and Work Experience for affected workers
  - Estimated Total Number to be served through this funding: up to 50

# Funding

## Applied For Funding

- \$487K for Rapid Response
  - \$50K for:
    - Virtual Appointment Scheduling and Online Case Management Sessions
    - IT Certification Pre and advance vocational skills training
    - Online assessment tools and support services
    - Virtual job readiness sessions and virtual job fairs.
    - Estimated Total Number to be served through Rapid Response: up to 100
- \$437K
  - Deep Cleaning Services: \$50,000
  - Third Party Screenings: \$287, 640
  - Electronic Screening Equipment: \$100,000
  - Estimated Total Number to be served through this funding is 4,000

# Outreach and Next Steps

## Outreach to Unemployment Claimants

- Press Release for \$1.3 million Disaster Relief Funds and \$2 million in Dislocated Worker Funds
- Outreaching to 1<sup>st</sup> Tier Priority to promote Childcare for Essential Employers
- Robocalls to each claimant where we have a phone number
- Paid advertisements with local newspapers
- Joint outreach efforts with local elected officials and local organizations

## Key Messages:

- Anyone reaching out, calling, or viewing our website and social media platforms will walk away with something regardless if they enroll in WSA Programs
- WSA is working in partnership with Workforce Partners to collectively address the extent of the Crisis
- WSA is shifting focus from helping with Unemployment Claims to Jobs and Careers!
- WSA is committed to help all those affected even if they may not be eligible for our programs
- WSA staff are experts in Jobs and Careers and they can provide: job search, career coaching, funding to address barriers, referrals to other programs and services



# Challenges

## **Claimants earning more than when they were working**

- Estimate 80% of claimants are making more because of CARES Act \$600 enhancement
- \$600 enhancement ends July 31<sup>st</sup>

## **Not enough funding to support all 167K unemployed residents**

- Most funding has been dedicated to other social service and humanitarian aid
- Some TWC programs have been redirected to Dislocated Workers
- Congress considering an additional \$15 billion for workforce

## **Today there are approximately 14K jobs in region based on postings**

- Healthcare, IT, Manufacturing, Customer Service top the listings
- No solid data other than postings to guide where jobs will be in the future

## **Potential flood of training providers**

- Strategy to retrain and upskill will need to be coordinated to not flood the training providers and/or specific industries

# Strategies

## **Provide diverse opportunities for Unemployed Claimants**

- Training and upskilling in target and in demand occupations/industries
- GED/HS Diploma
- Pre-vocational training
- Soft Skills and job readiness training
- Certifications for professional level claimants
- Work experience
- Job Matching

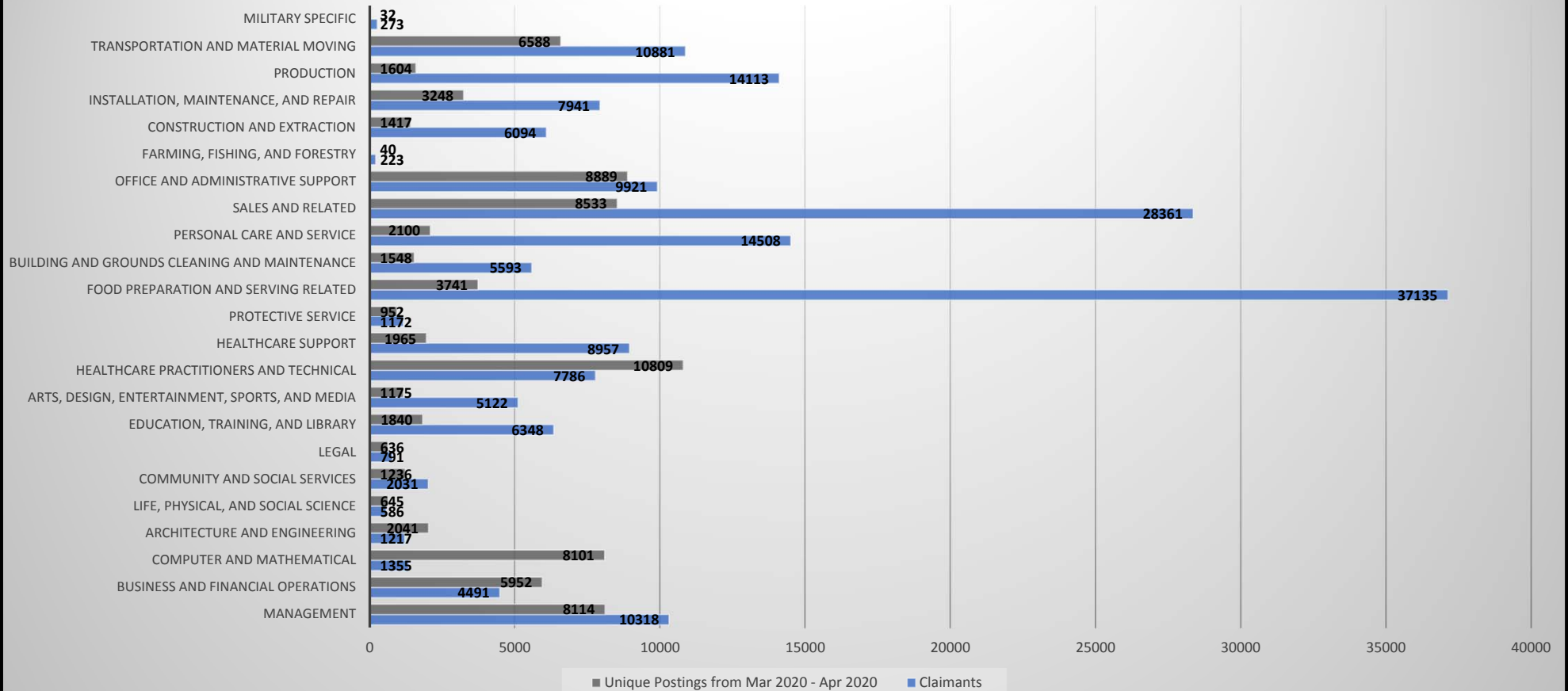
## Services to Unemployed Clients

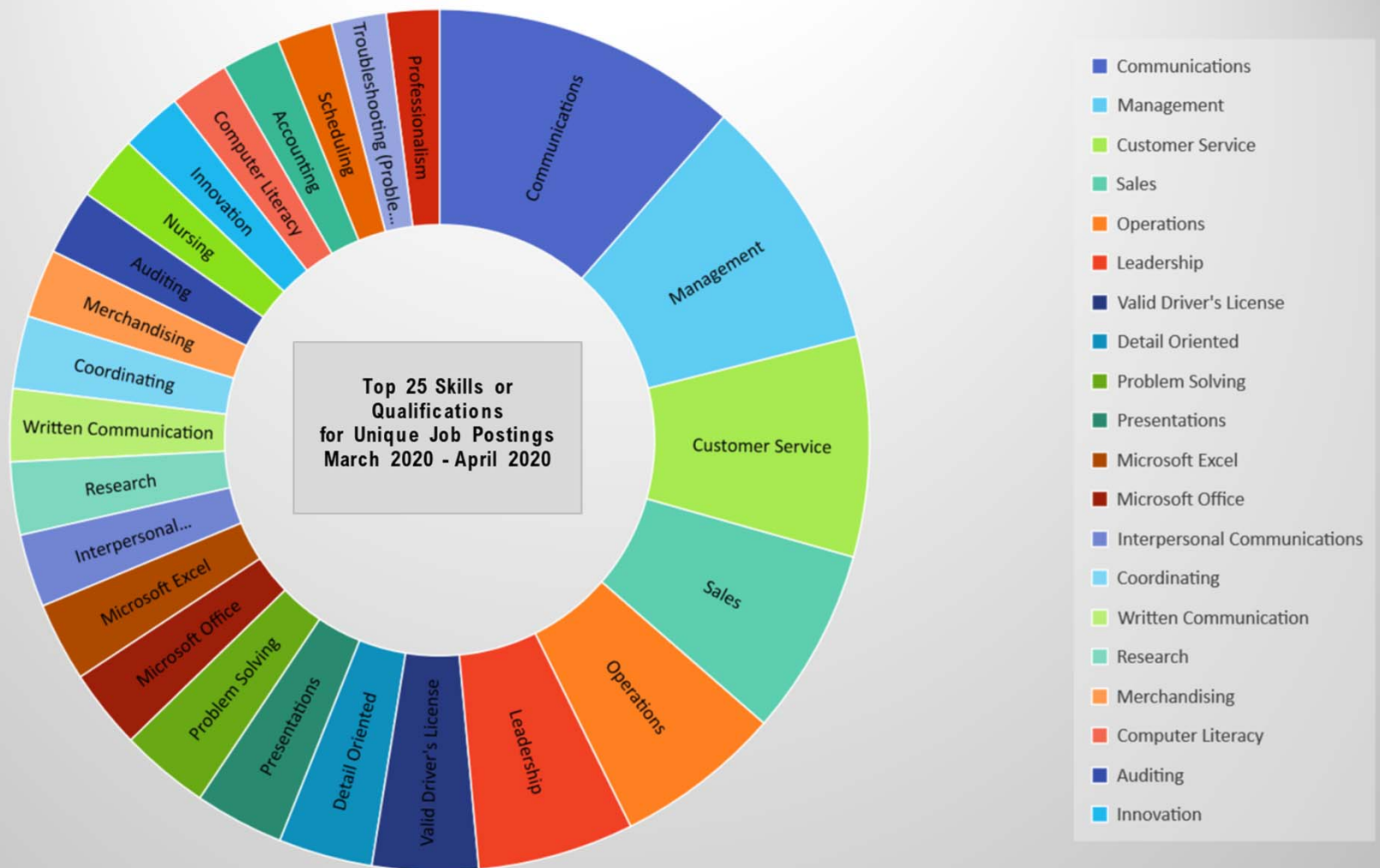
- Focused on outreaching 100% through multiple channels;
  - In May we began utilizing the new messaging function in WIT
  - Now outreaching 100% of new WIT registrations within the first few days that they're in the
  - Phone calls out to UI claimants - this is not captured in the system
- We saw employer demand for services bottom out in April, but it's rebounding in May - a good sign
- Also outreaching employee using WIT messaging and calls

WSA	February	March	April	May	May Projected
UI Claimants (164)	3,178	71,690	57,104	10,705	12,764
Job Seeker Registrations*	3,202	15,398	61,995	41,933	49,997
Services to Job Seekers*	54,672	78,383	98,926	62,228	74,195
Messaged via WIT****	26,731	15,264	5,483	59,537	70,986
Ratio Messages to JS Registrations	8.3	1.0	0.1	1.4	1.4
Services to Employers*	5,461	7,411	1,704	4,271	5,092
Employer Registrations***	50	67	58	69	82
Internal Job Orders Created*	2,152	2,476	1,529	1,280	1,526
Job referrals**	13,308	13,439	9,542	16,224	19,344
New WIOA Enrollment Pipeline*****			182	136	162
*Master Summary Report, Work In Texas 5/26/2020 03:39pm					
**Detail Master Summary Report, Work In Texas 5/26/2020 03:41pm					
*** Registered Employer by Region/LWIA 5/26/2020 03:44pm					
****Messages Report, Messages Sent Report 5/26/2020 3:46pm					
*****Monday.com reporting					

## Unique Job Postings (WIT) March 2020-April 2020 v. UI Claimants

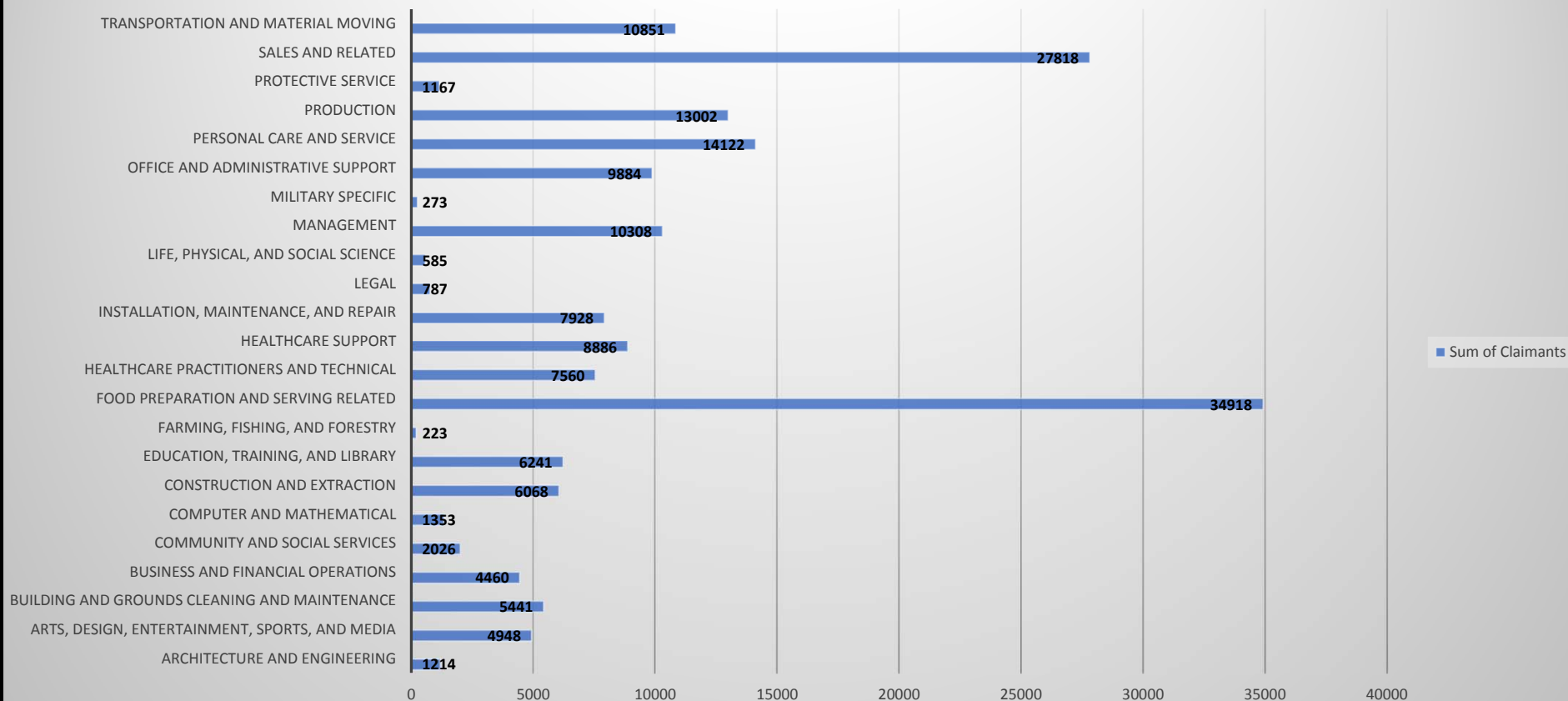
5.26.2020



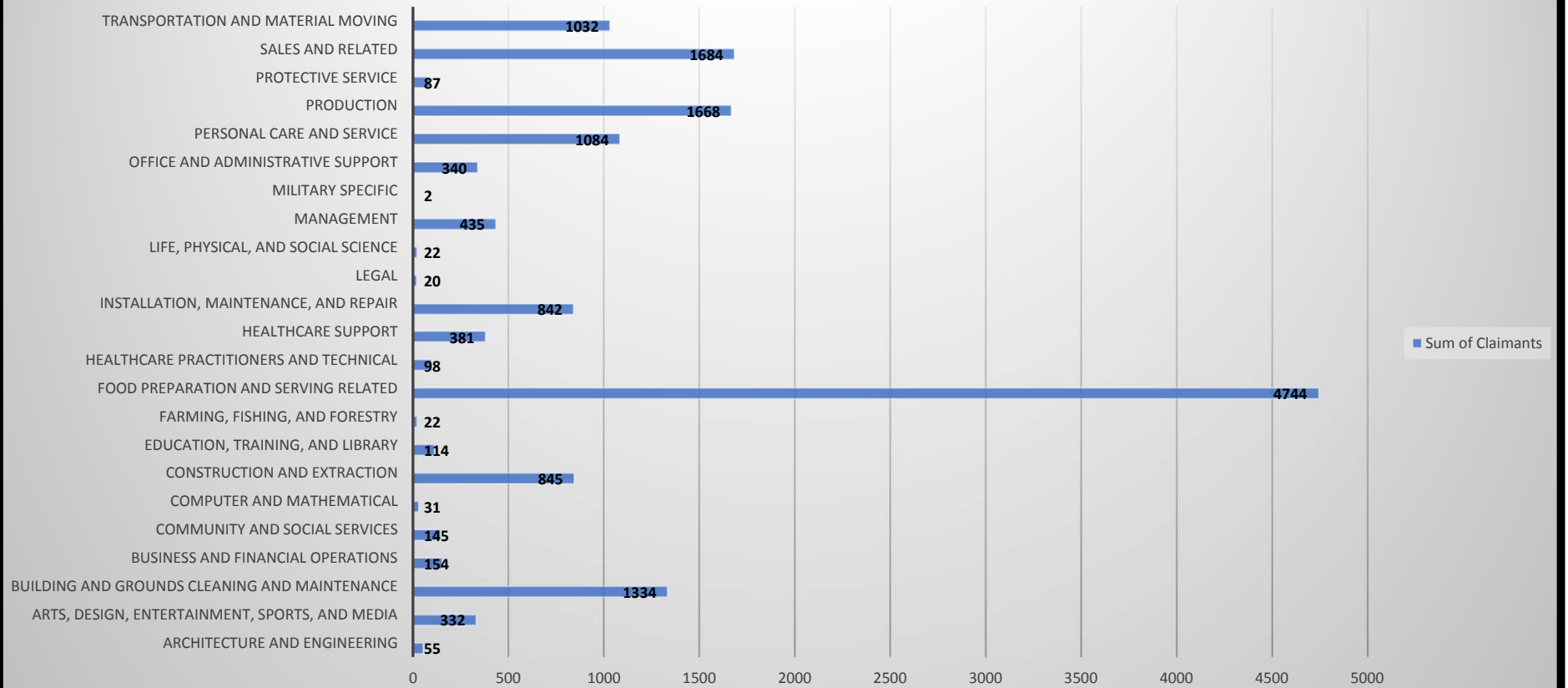




## Total UI Claimants by Occupation Code All Educational Attainment 5.26.2020

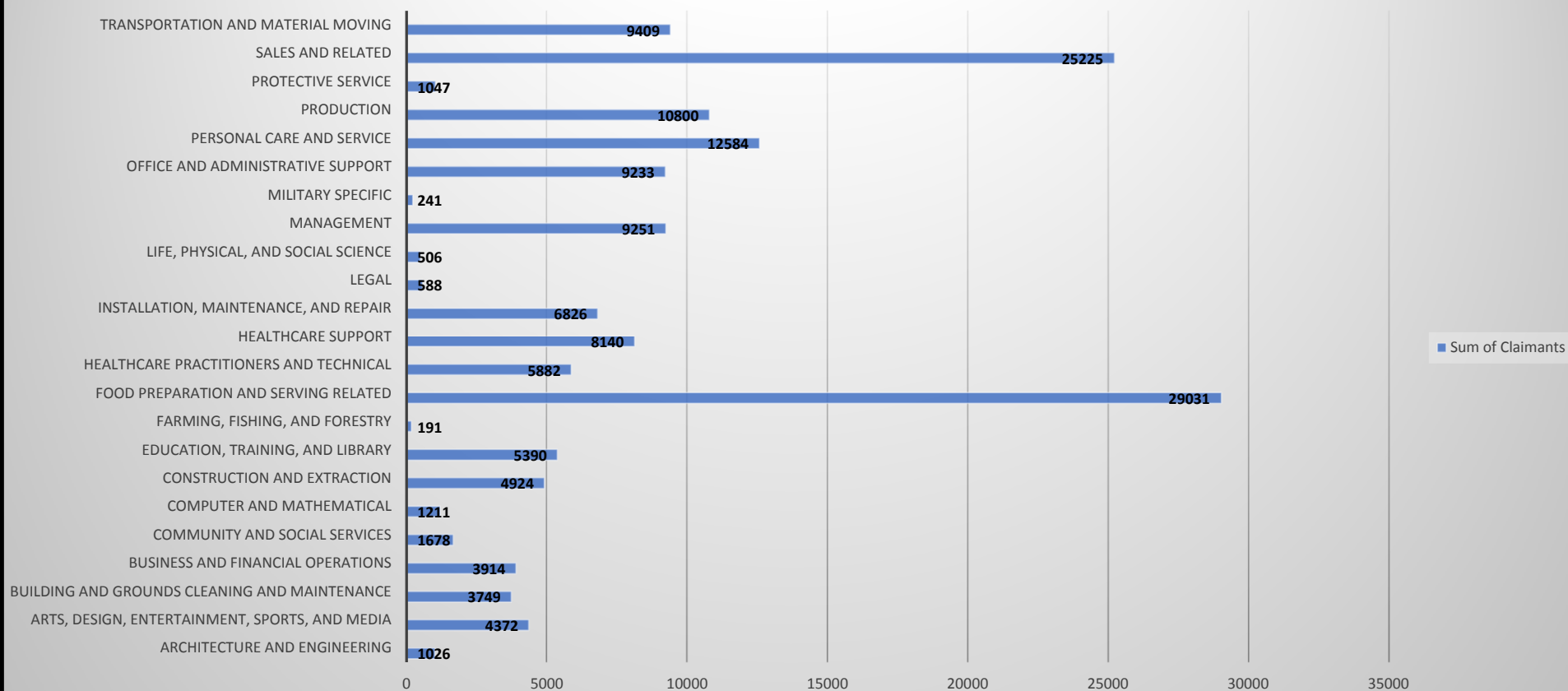


# **Total UI Claimants by Occupation Code** **Less Than HS, GED** 5.26.2020

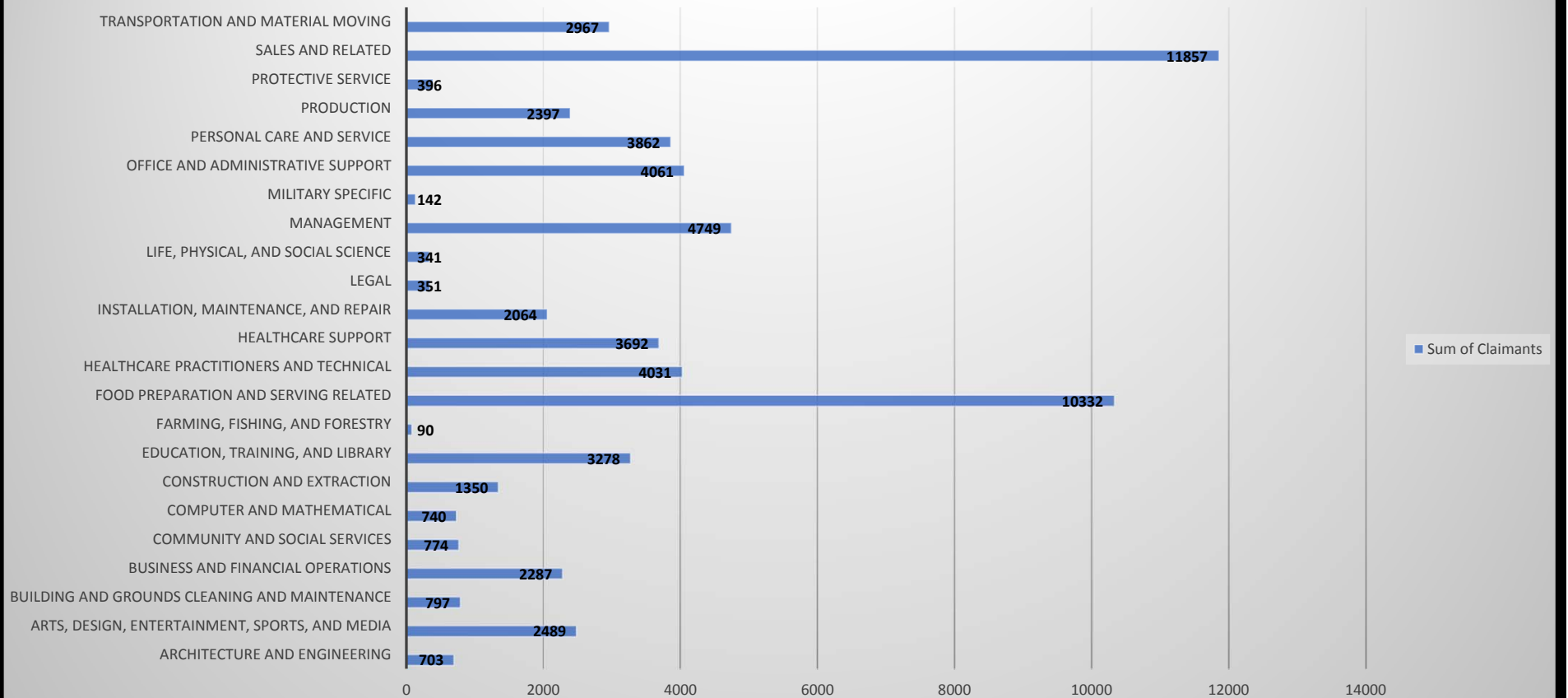


## Total UI Claimants by Occupation Code With HS or Equivalent, Some College <4 Years

5.26.2020

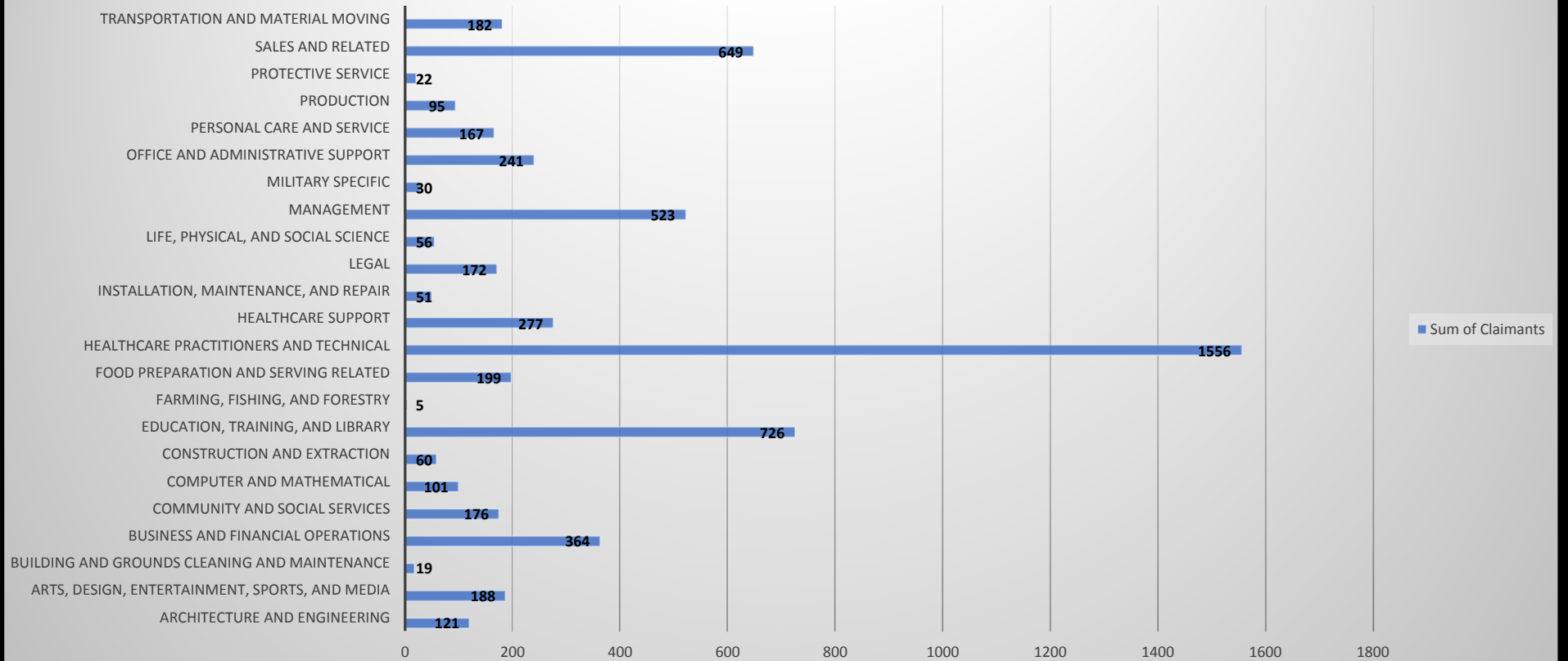


# **Total UI Claimants by Occupation Code** **Some College <4 Years, Associate and No Degree** 5.26.2020

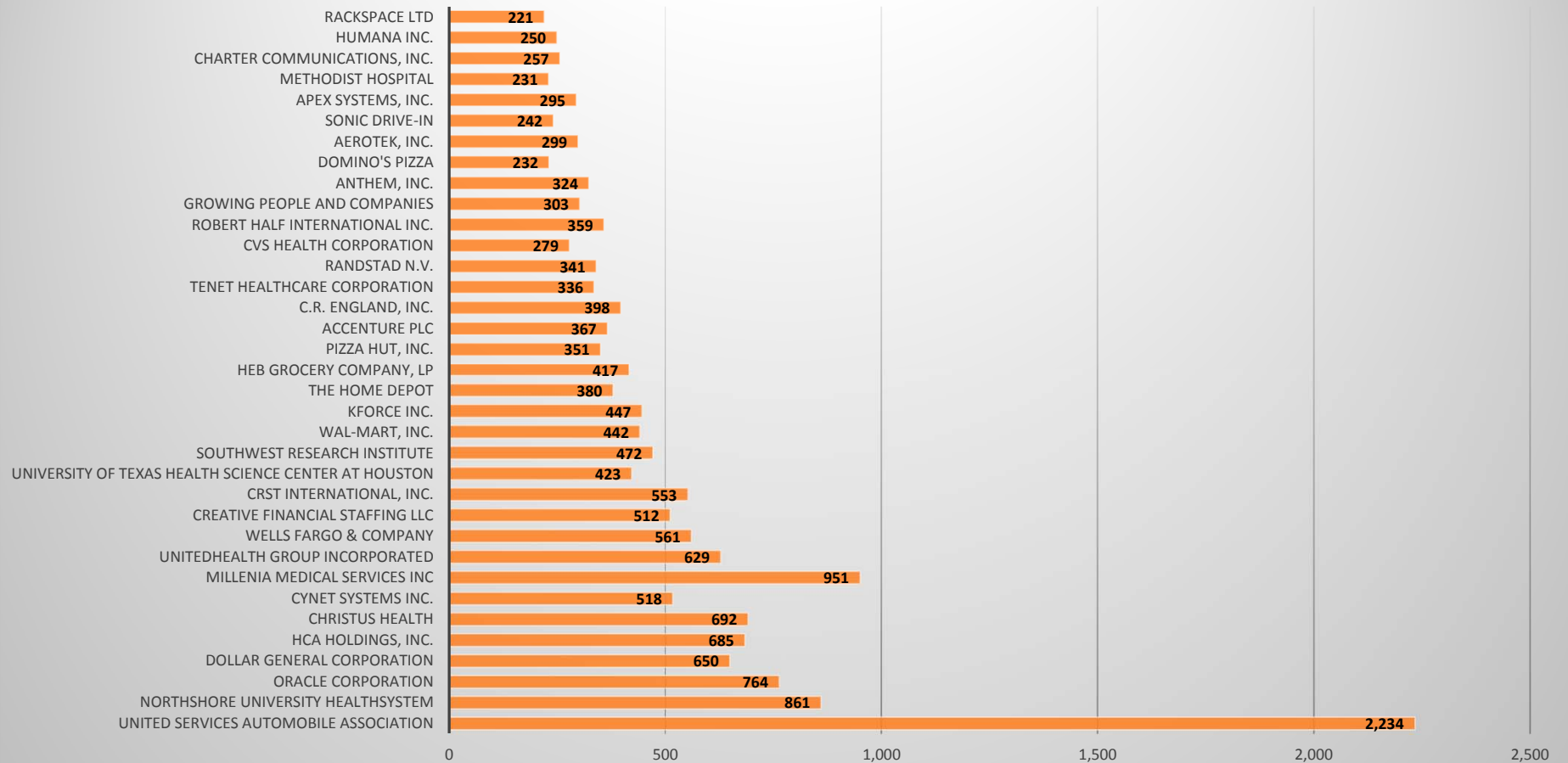


## Total UI Claimants by Occupation Code Bachelor Degree+

5.26.2020



## Companies with 200+ Unique Postings from Mar 2020 - Apr 2020



# Strategies

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Training

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High School Completion/Equivalency

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Vocational Training

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Job Readiness/Skills

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Professional Level Training

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Work Experience

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Job Matching

Backup Slides





# Information about the data

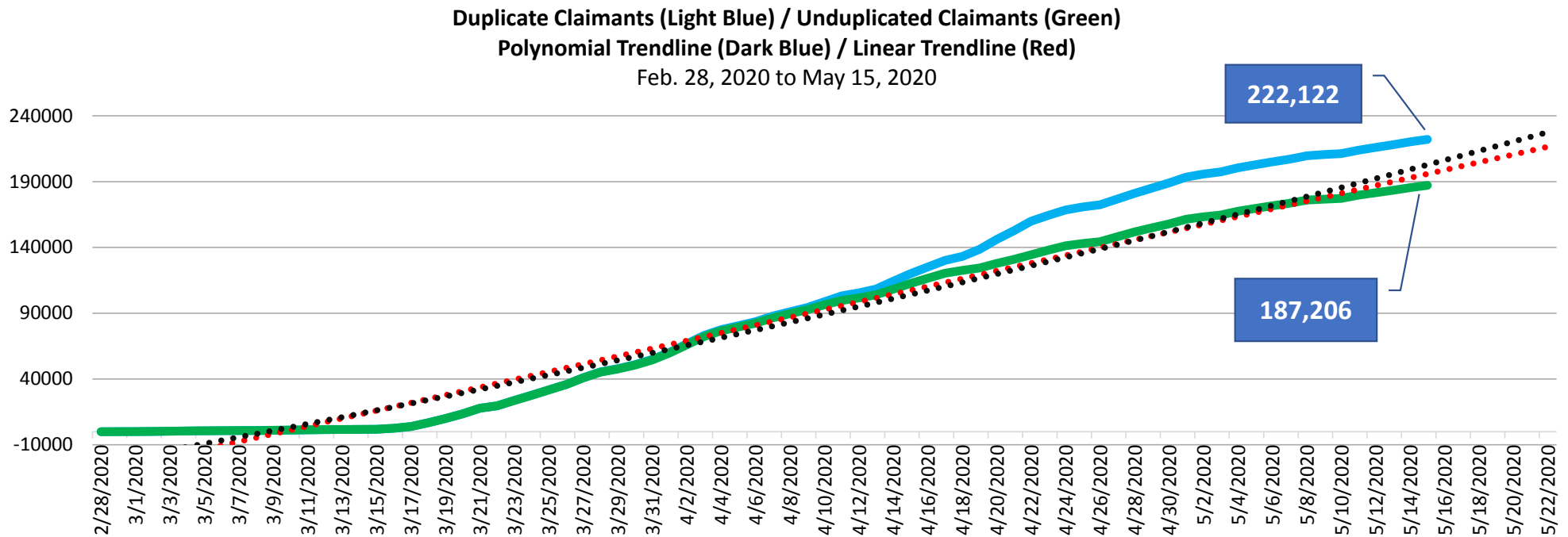
This weekly report includes the Alamo region's 13 counties of Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina, and Wilson.

The data are intended to support reemployment and general analysis – and may not perfectly align with federal Unemployment Claim information.

Boards are determined by zip code of record, which is how the UI system assigns the Board. There will be cases where the zip code was incorrectly entered into the system, including claimants not living in the Board area.

Summary information will vary depending on how the data are aggregated.

This report begins using newly released data from Texas Workforce Commission (TWC).



## Unemployment Insurance Claimant Data

*Published May 22, 2020*

- We are reporting two trends, unique claimants (green) and duplicated claimants (light blue).
- There were an estimated 34,916 claimants who have filed duplicate claims during the period.
- This suggests that approximately 18.7% workers who filed an initial claim starting 02/28/2020 at some point gained employment and thereafter lost that job and filed an additional claim. We see this duplicate trend in claims beginning around mid-April.

*Data for the figure count unique claimants per day.*

## Unemployment Insurance Claimant Data

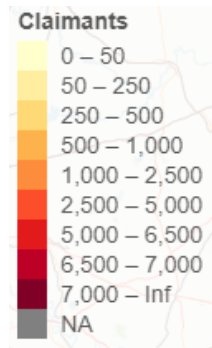
*Published May 22, 2020*

Zip	Claimants	% of Tot	% Chg.
78245	7,078	3.8%	4.9%
78130	6,749	3.6%	4.9%
78249	5,495	2.9%	6.1%
78254	5,332	2.8%	4.8%
78251	4,920	2.6%	3.8%
78240	4,735	2.5%	6.2%
78223	4,380	2.3%	3.6%
78228	4,371	2.3%	6.0%
78250	4,366	2.3%	5.1%
78253	4,259	2.3%	5.6%
78247	4,252	2.3%	4.7%
78233	4,124	2.2%	4.4%
78216	4,029	2.1%	7.4%
78213	3,748	2.0%	6.1%
78109	3,737	2.0%	4.4%
78230	3,646	1.9%	6.9%
78155	3,508	1.9%	10.1%
78201	3,496	1.9%	6.7%
78227	3,439	1.8%	5.4%
78207	3,323	1.8%	7.5%
78258	3,202	1.7%	6.1%
78217	3,153	1.7%	4.9%
78229	3,146	1.7%	5.3%

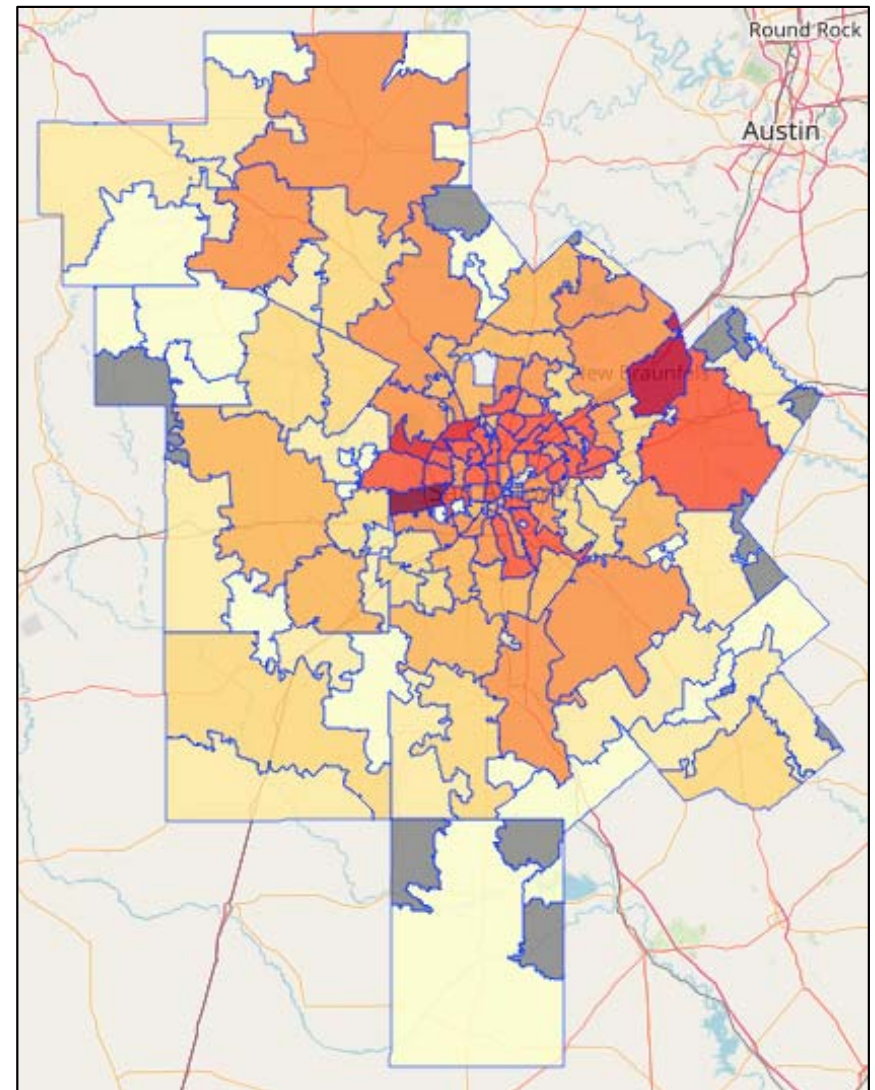
## Claims by Zip Code

The table on the left reports unique claimants by zip code of residence. These include 52.5% total claimants from Feb. 28, 2020 to May 15, 2020.

Data include only zip codes that are fully or partially contained within the WSA 13-county area.



*Data include unique claimants based on zip code of residence.*



## Unemployment Insurance Claimant Data

Published May 22, 2020

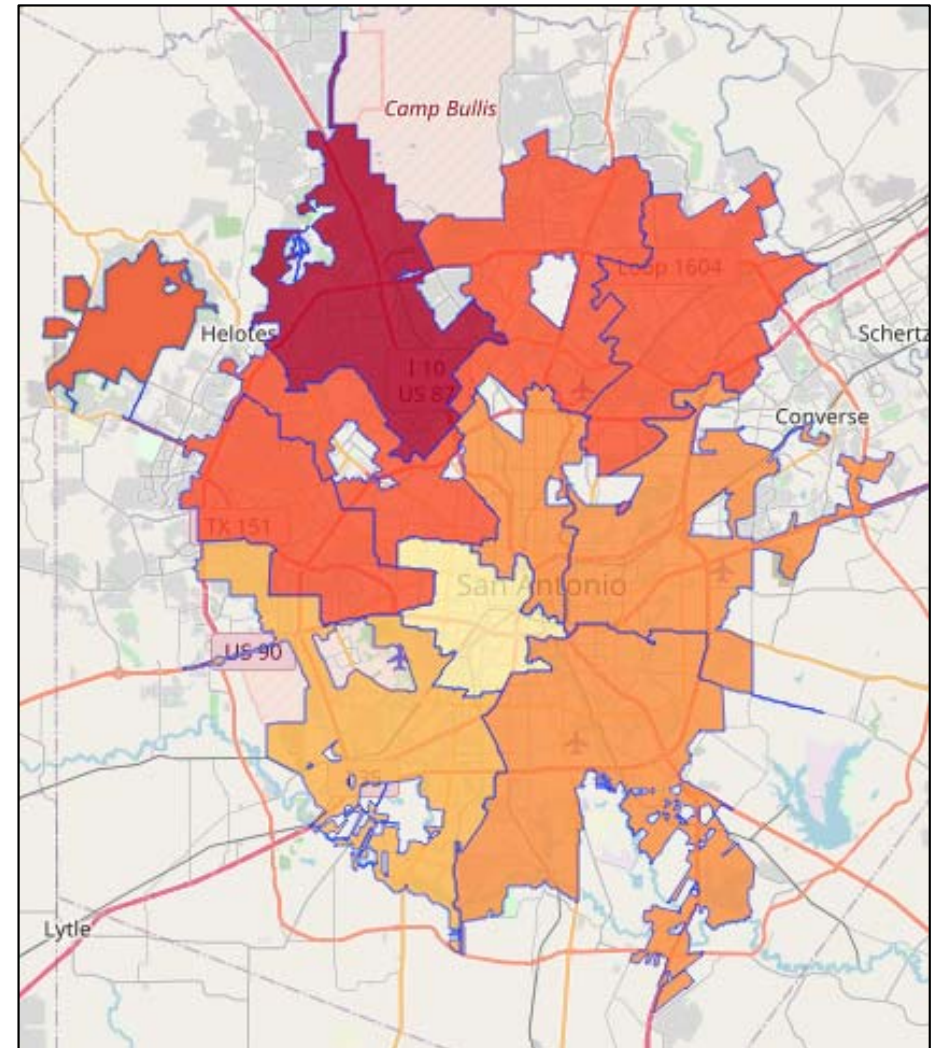
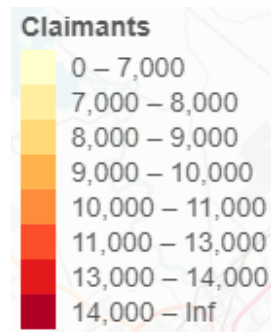
District	Claimants	% Tot.	% Chg.
8	14,145	12.9%	5.7%
6	11,899	10.9%	4.6%
10	11,780	10.8%	4.8%
7	11,380	10.4%	5.7%
9	11,264	10.3%	5.5%
1	10,390	9.5%	6.0%
3	10,380	9.5%	4.4%
2	10,194	9.3%	5.3%
4	9,930	9.1%	4.5%
5	7,994	7.3%	5.7%

*Data include unique claimants with an address that successfully geocoded using a TIGER US Census address file and these are mapped using a Council District spatial boundary file.*

## Claims by Council District

Claimants in District 8 exceed 14K (13K previous week). Two additional Districts now have over 11K, for a total of four with over 11K, and three Districts have over 10K (previously 9K).

109,356 geocoded addresses.





## Unemployment Insurance Claimant Data

Published May 22, 2020

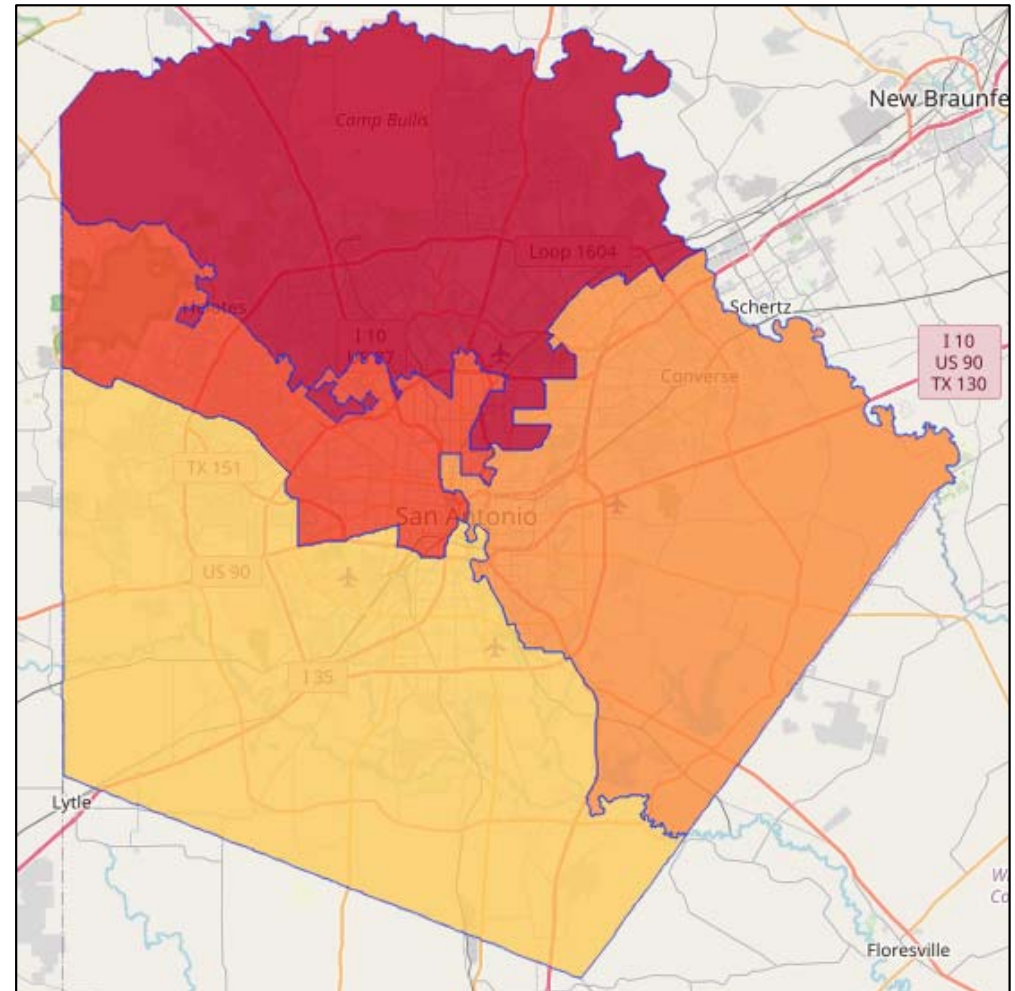
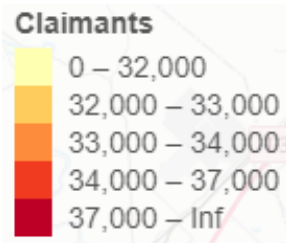
Precinct	Claimants	% Tot.	% Chg.
1	32,236	23.4%	4.9%
2	34,699	25.2%	5.5%
3	37,353	27.1%	5.6%
4	33,456	24.3%	4.6%

*Data include unique claimants with an address that successfully geocoded using a TIGER US Census address file and these are mapped using a Commissioner Precinct spatial boundary file.*

## Claims by Bexar County Commissioner Precincts

On average, there were 34,436 claimants per precinct during the period (32,442 the previous week, an increase of 6.2%).

137,744 geocoded addresses.



## Unemployment Insurance Claimant Data

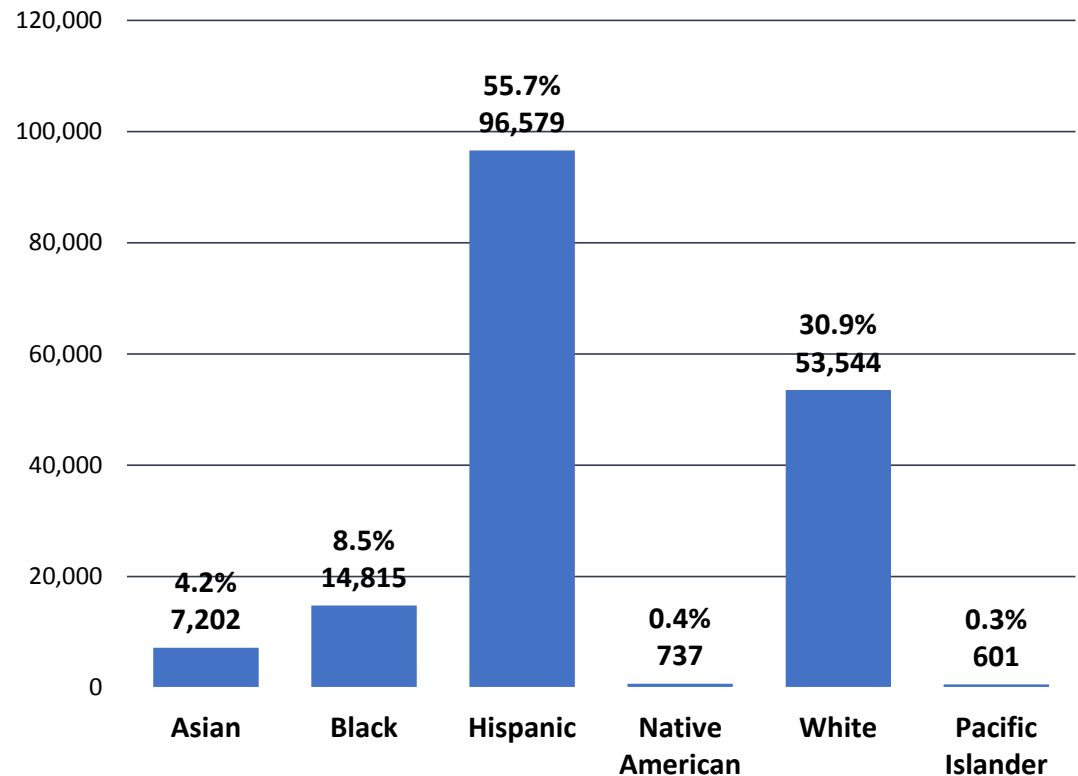
*Published May 22, 2020*

- The percent of Hispanic Claimants remained constant.
- Claims filed by Blacks rose by 0.1% (8.4% the previous week).
- Claims filed by Asians declined by 0.1% (4.3% the previous week).
- Claims filed by whites rose by 0.3% (30.6% the previous week).
- Data include 173,478 claimants with race/ethnicity information. Percentages are based on this total.

*Data for the figure counts unique claimants with race/ethnicity information.*

## Claimants by Race/Ethnicity

Feb. 28, 2020 to May 15, 2020



## Unemployment Insurance Claimant Data

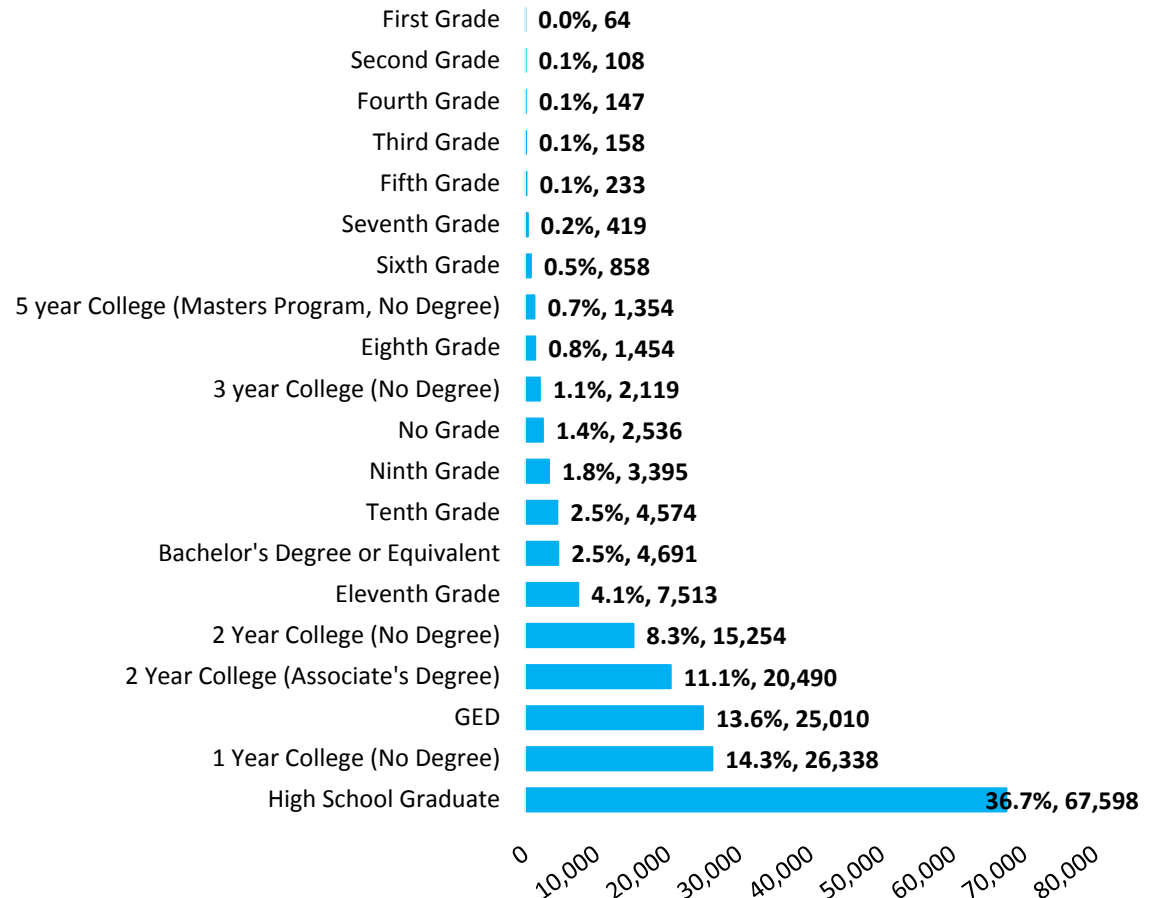
*Published May 22, 2020*

- We are providing additional detail in the educational attainment of claimants.
- Half (50.2%) have a High School/Equivalency Diploma.
- About one of every 10 (11.6%) have less than High School/Equivalency.
- Almost a quarter (22.6%) have 1-2 Years of College but no degree.
- Data may include claimants who filed a second claim after advancing in their education. They would be counted once for each educational level.

*Data for the figure count unique claimants with educational information.*

## Claimants by Education

Feb. 28, 2020 to May 15, 2020



## Unemployment Insurance Claimant Data

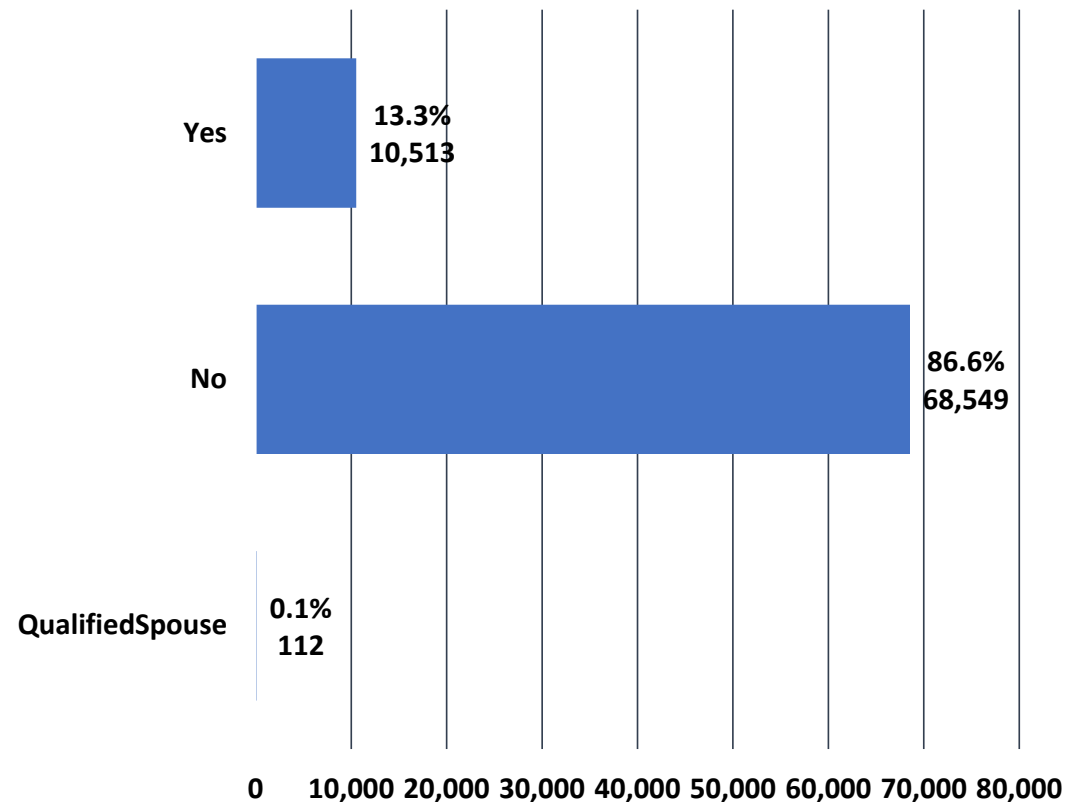
*Published May 22, 2020*

- 1,093 additional Veterans filed a claim during the past week reaching a total of 10,513 (9,420 last week, a 11.6% increase).
- 19 additional Qualified Spouses filed a claim this past week, reaching a total of 112 (93 last week, a 20.4% increase).
- Data include a total of 79,174 claimants who had Veteran information.

*Data for the figure count unique claimants with Veteran information.*

### Claimants by Veteran Status

Feb. 28, 2020 to May 15, 2020





Industry	Claimants	% Tot	Jobs 2019	Est. Impact	Est. Impact Last Wk.	Avg. Earnings	2019 Business Locations	Clmts. Last Wk.	% Chg. In Clmts.
Not Reported	47,719	23.1%	na	na	na	na	na	41,491	15.0%
Accommodation and Food Services	41,015	19.9%	127,352	32.2%	28.80%	\$23,361	5,199	36,623	12.0%
Arts, Entertainment, and Recreation	6,086	2.9%	20,499	29.7%	27.40%	\$36,224	710	5,625	8.2%
Mining	3,926	1.9%	13,714	28.6%	26.10%	\$123,195	506	3,583	9.6%
Admin. & Supp. & Waste Mgmt. & Rem. Svcs.	15,563	7.5%	81,627	19.1%	16.30%	\$42,218	2,948	13,276	17.2%
Educational Services	4,256	2.1%	24,075	17.7%	15.00%	\$42,942	634	3,605	18.1%
Retail Trade	21,820	10.6%	123,633	17.6%	15.60%	\$38,743	6,568	19,260	13.3%
Other Services (except Public Administration)	9,365	4.5%	57,154	16.4%	14.60%	\$30,731	4,788	8,350	12.2%
Manufacturing	8,820	4.3%	54,481	16.2%	13.90%	\$74,853	1,609	7,588	16.2%
Transportation and Warehousing	5,439	2.6%	35,551	15.3%	13.60%	\$62,672	1,314	4,850	12.1%
Wholesale Trade	5,364	2.6%	36,006	14.9%	13.10%	\$78,157	2,630	4,727	13.5%
Real Estate Rental and Leasing	2,941	1.4%	22,646	13.0%	12.20%	\$63,617	2,697	2,753	6.8%
Health Care and Social Assistance	18,613	9.0%	154,240	12.1%	11.00%	\$56,716	10,455	16,906	10.1%
Information	2,036	1.0%	21,068	9.7%	8.30%	\$83,348	582	1,753	16.1%
Prof., Scientific, and Technical Svcs.	5,626	2.7%	61,757	9.1%	8.20%	\$79,785	6,378	5,085	10.6%
Management of Companies and Enterprises	840	0.4%	14,027	6.0%	5.30%	\$133,490	248	750	12.0%
Construction	4,606	2.2%	80,259	5.7%	5.00%	\$58,648	4,596	4,023	14.5%
Utilities	58	0.0%	1,473	3.9%	3.30%	\$100,360	74	49	18.4%
Finance and Insurance	1,549	0.8%	71,631	2.2%	1.90%	\$95,692	3,103	1,333	16.2%
Agriculture, Forestry, Fishing and Hunting	87	0.0%	5,305	1.6%	1.40%	\$41,800	593	74	17.6%
Public Administration	725	0.4%	219,464	0.3%	0.20%	\$74,901	1,023	402	80.3%

- The table aims to report the estimated impact by industry based on UI Claimant activity.
- Data include 187,206 unique claimants and 206,454 as aggregated by industry.

*Data for the table count unique claimants by industry.*

## Unemployment Insurance Claimant Data

*Published May 22, 2020*

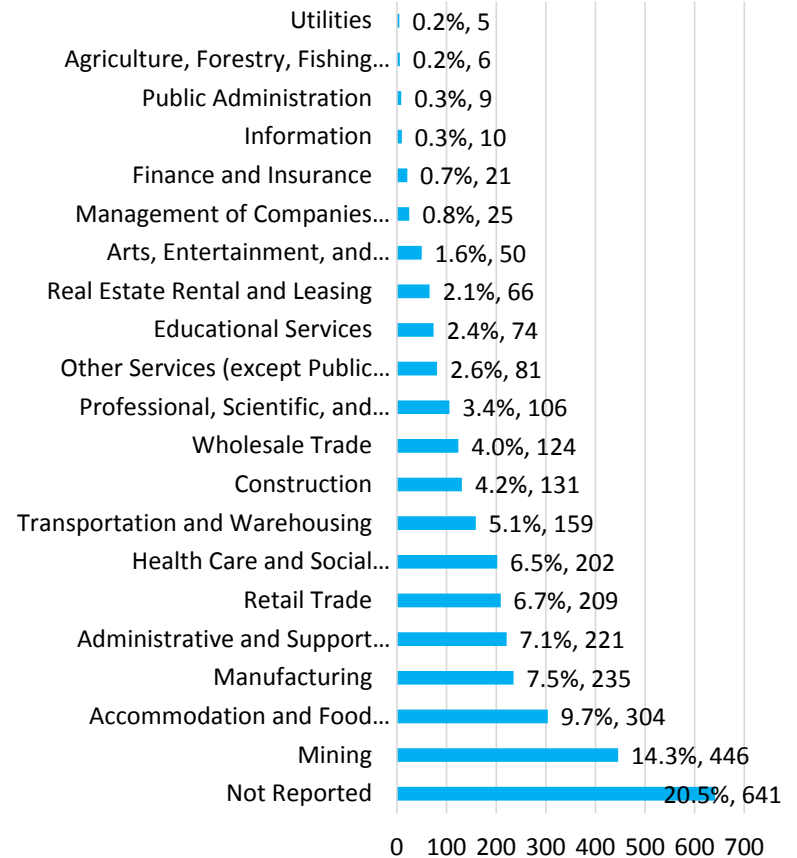
A newly released TWC dataset was used to identify claimants by County of residence.

County industry information is now based on county of residence and not the ES Office where the claim was filed as was previously reported.

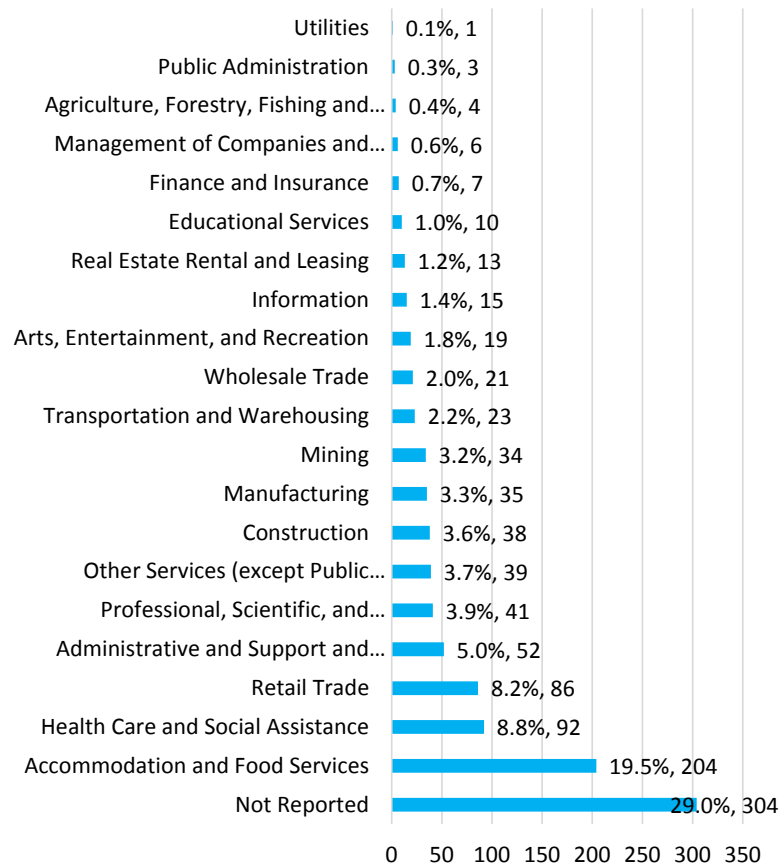
Claimants that file multiple claims can and do lose jobs from different industries – these claimants will count once for each industry they filed a claim for.

We previously excluded reporting the number of claimants missing industry information but are now including these.

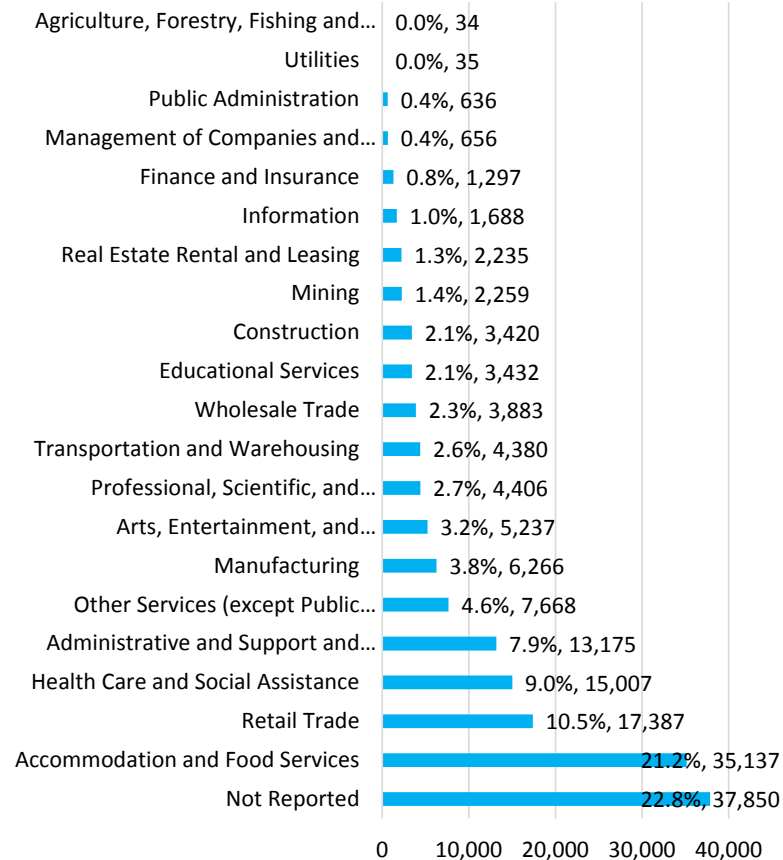
### Atascosa County



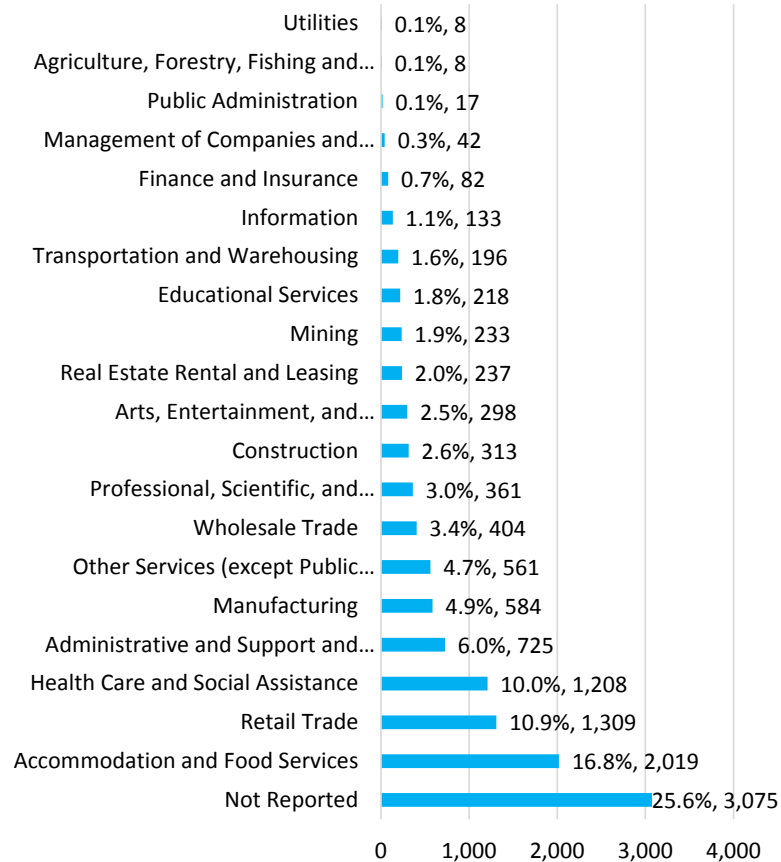
### Bandera County



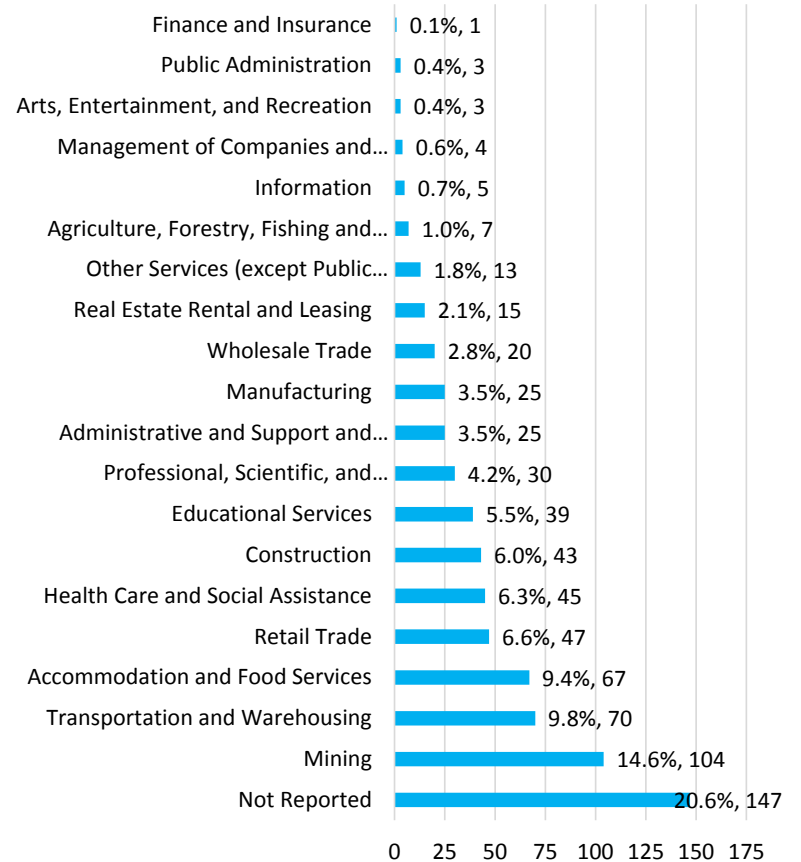
### Bexar County



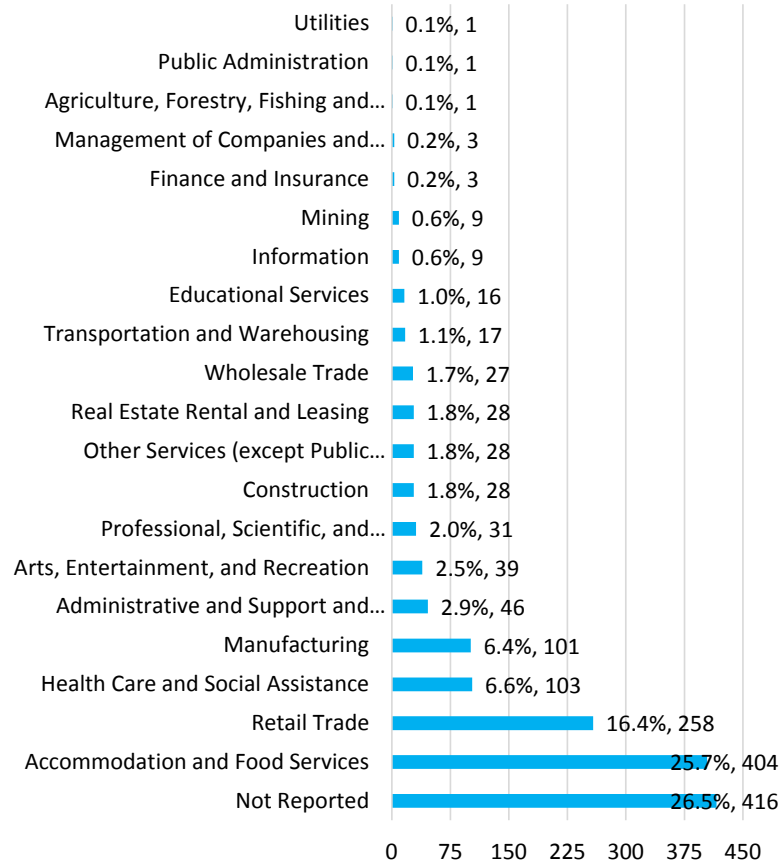
### Comal County



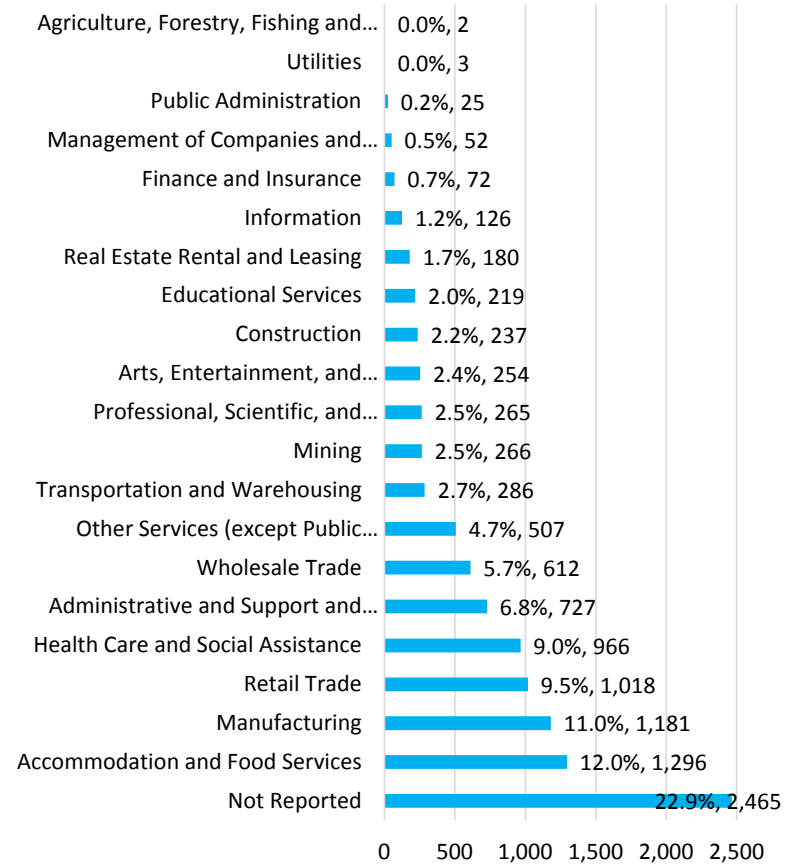
### Frio County



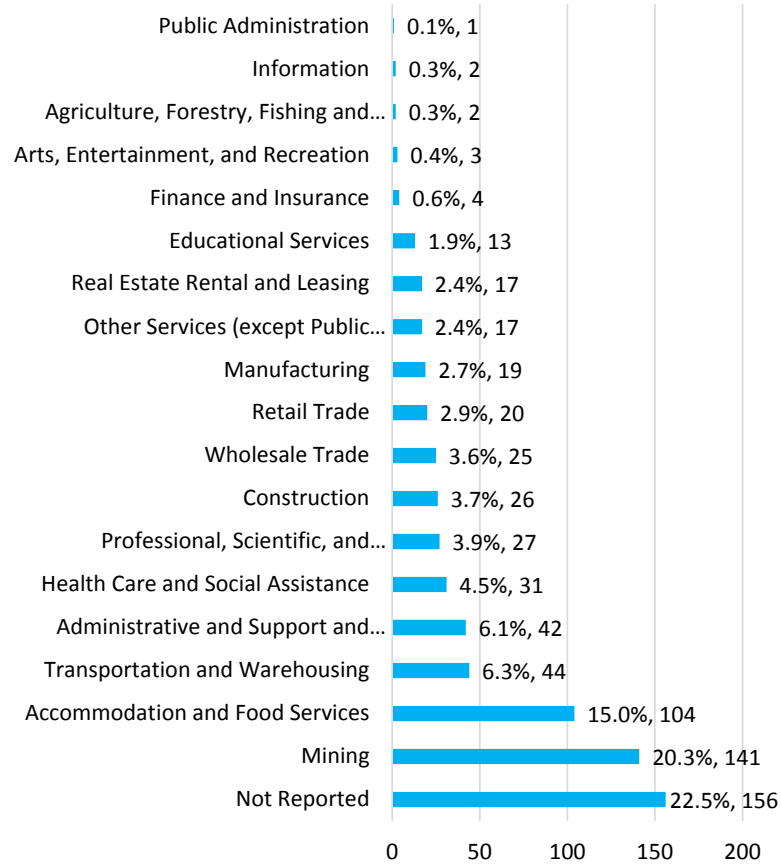
### Gillespie County



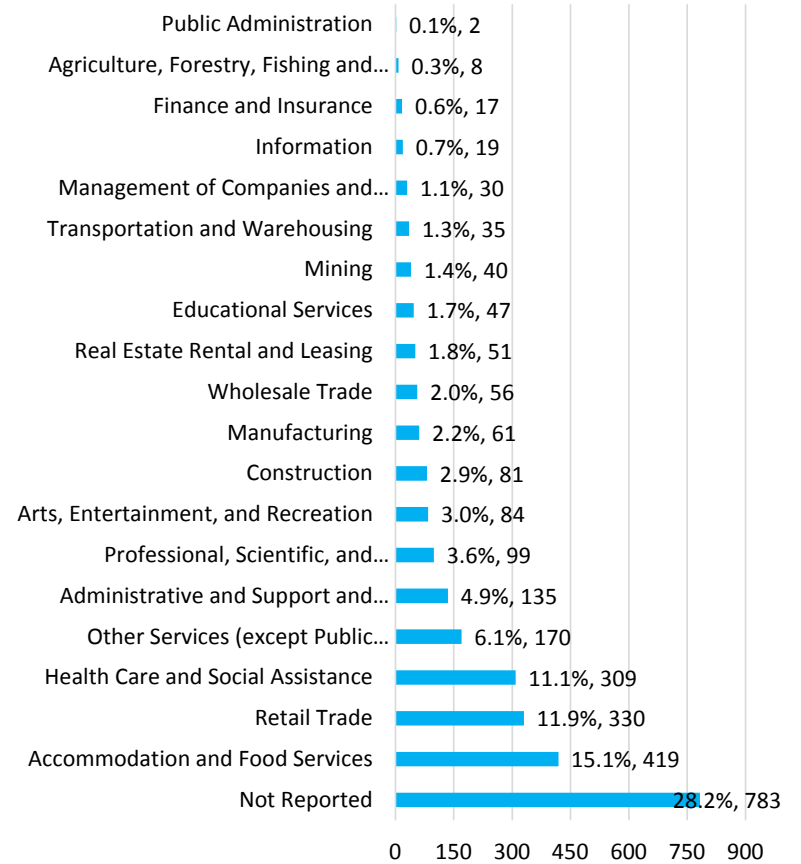
### Guadalupe County



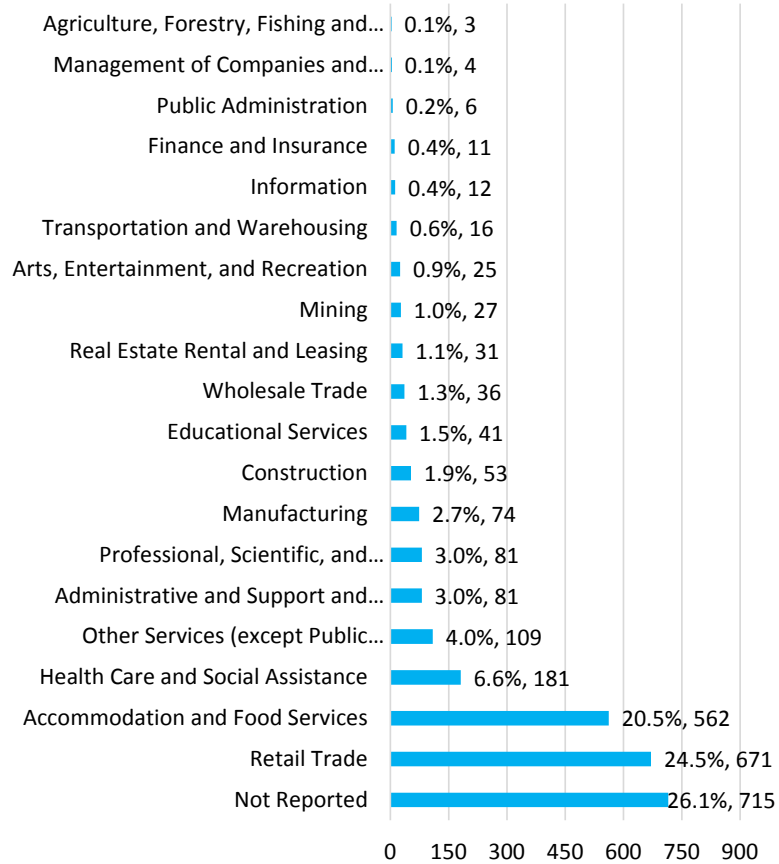
### Karnes County



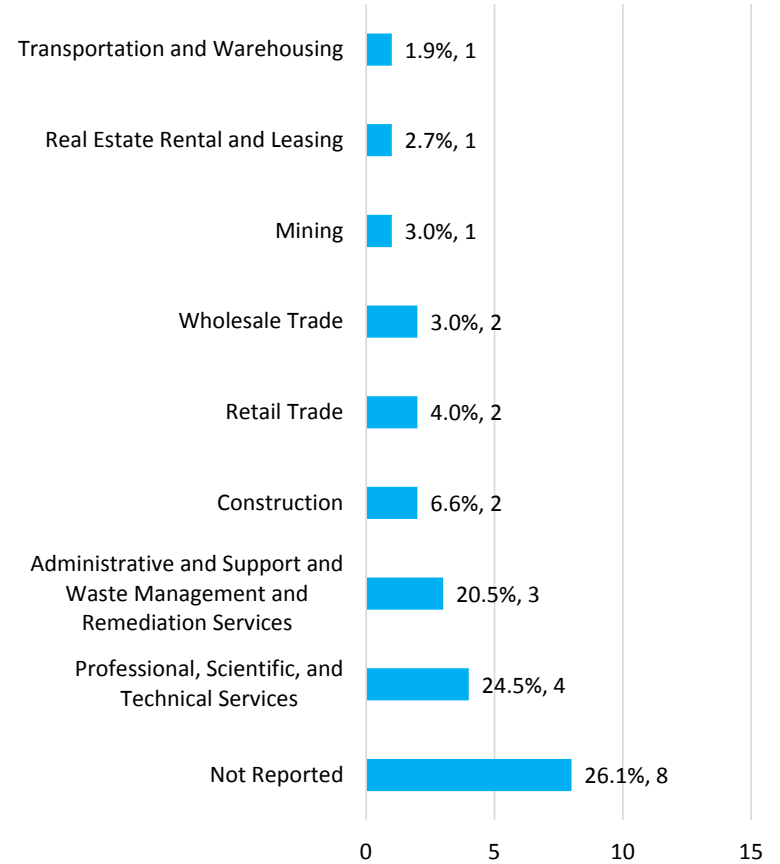
### Kendall County



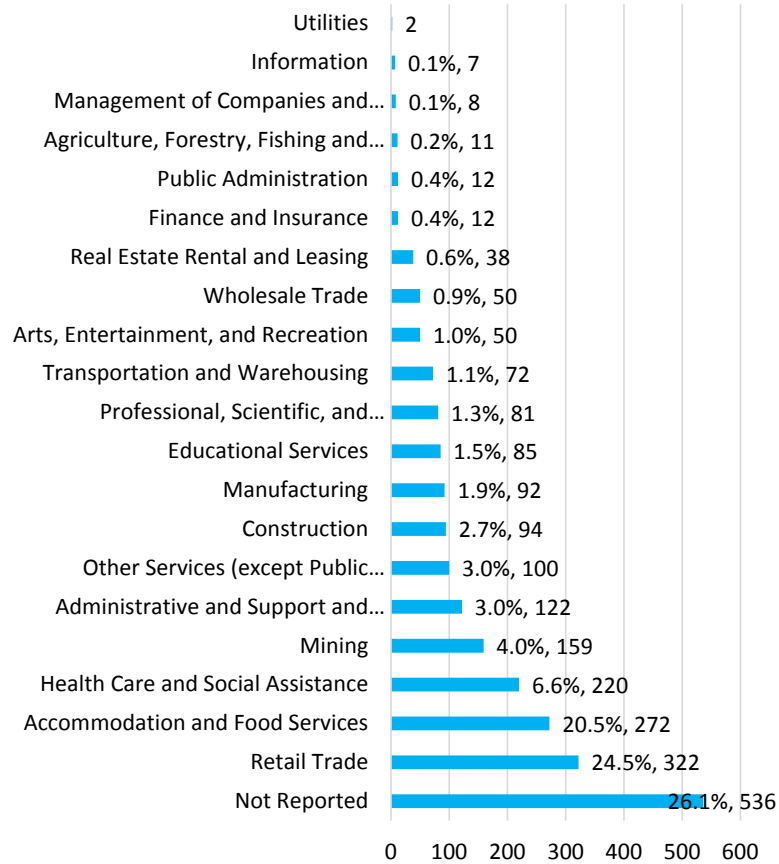
### Kerr County



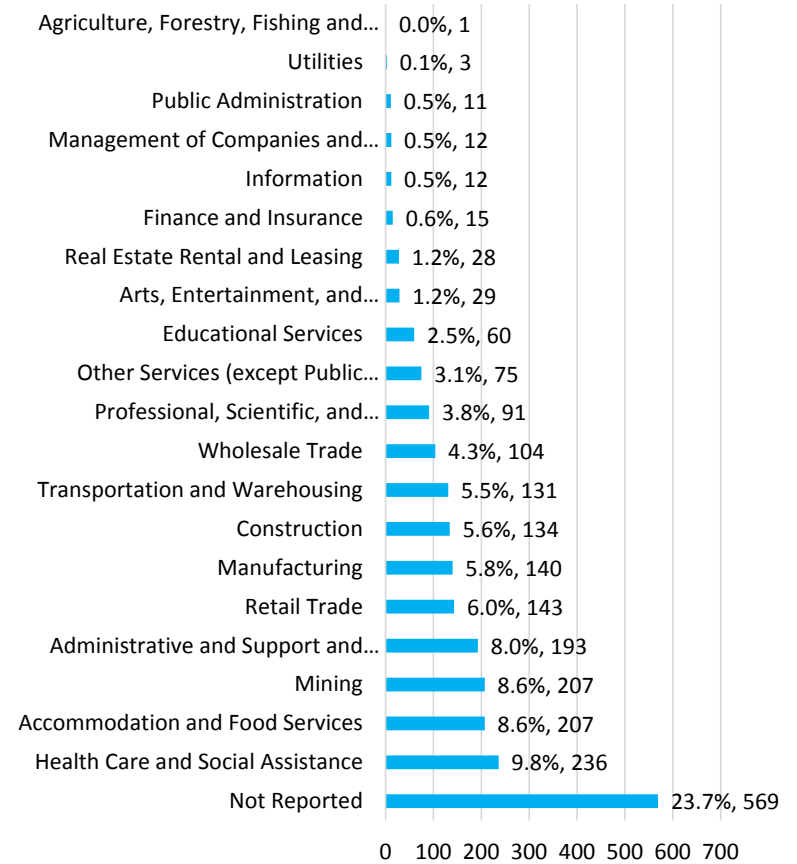
### McMullen County



### Medina County



### Wilson County





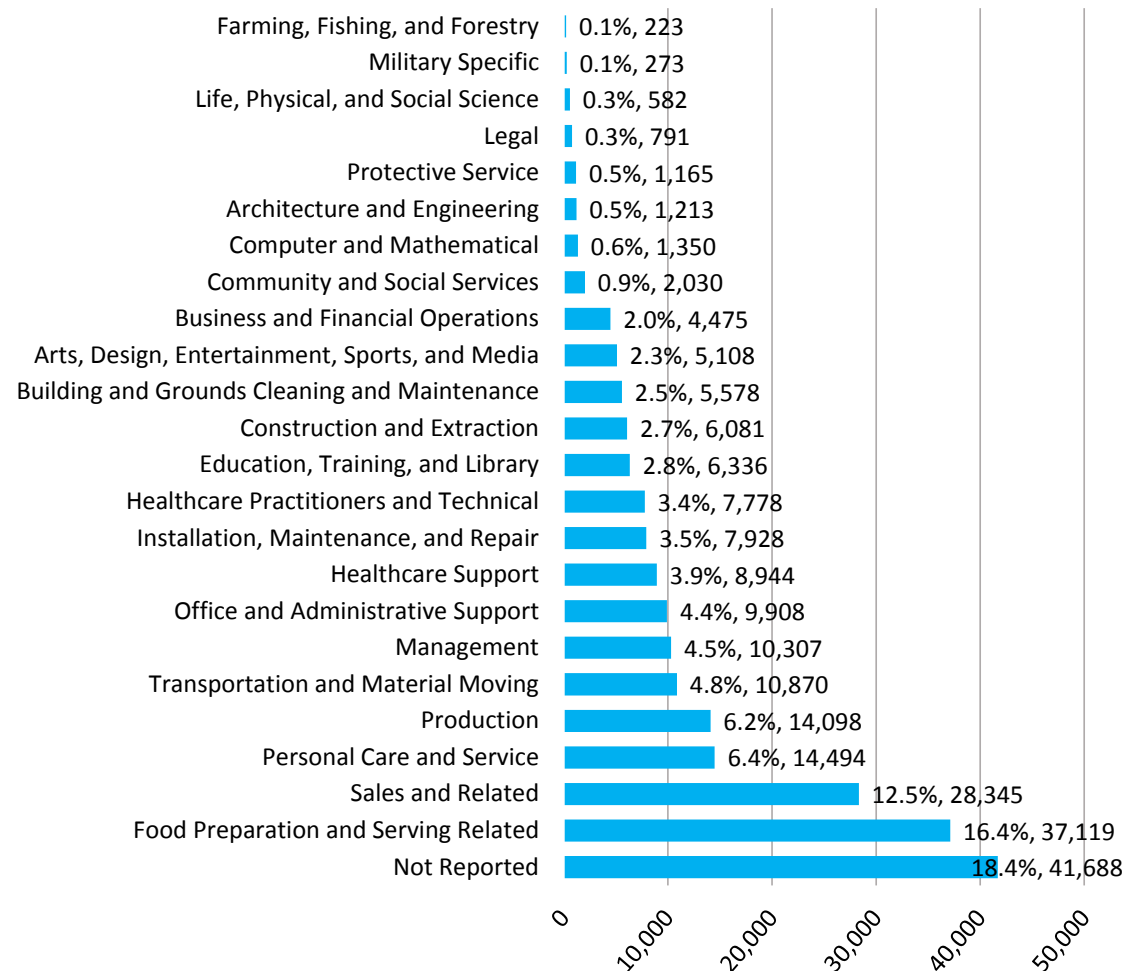
## Unemployment Insurance Claimant Data

*Published May 22, 2020*

- As with industry, claimants filing multiple claims count once for each occupation.
- Because claimants file for multiple occupations and count once in each occupation that they file a claim for, the data include a total of 226,684 claimants.
- The data suggest that about 21.1% of claimants have jumped across occupations. They lost the job and filed an initial claim, gained another job in another occupation but also lost that job and filed another claim.
- Jumping across occupations occurs more frequently than across industries (12%).

### Claimants by Occupation

Feb. 28, 2020 to May 15, 2020



Occupation	Claimants	% of Tot.	Jobs 2019	Est. Impact	Est. Impact Last Wk.	Median Earnings	Automation Index	Last Week's Clmts.	% Chg. Clmts.
Not Reported	41,688	18.4%	na	na	na	na	na	na	na
Food Preparation and Serving Related	37,119	16.4%	120,275	30.9%	27.20%	\$21,210	126.1	32,663	13.6%
Production	14,098	6.2%	50,035	28.2%	22.50%	\$32,290	113.9	11,266	25.1%
Arts, Design, Entertainment, Sports, and Media	5,108	2.3%	18,980	26.9%	23.60%	\$42,997	89.8	4,477	14.1%
Personal Care and Service	14,494	6.4%	55,716	26.0%	23.30%	\$20,872	95.9	12,994	11.5%
Healthcare Support	8,944	3.9%	36,116	24.8%	22.30%	\$27,969	95.7	8,052	11.1%
Sales and Related	28,345	12.5%	129,760	21.8%	20.00%	\$28,146	94.9	25,975	9.1%
Management	10,307	4.5%	57,101	18.1%	16.80%	\$91,071	85.2	9,611	7.2%
Installation, Maintenance, and Repair	7,928	3.5%	51,566	15.4%	13.80%	\$41,944	108.9	7,101	11.6%
Transportation and Material Moving	10,870	4.8%	74,786	14.5%	13.00%	\$31,820	110.2	9,723	11.8%
Building and Grounds Cleaning and Maintenance	5,578	2.5%	43,701	12.8%	11.00%	\$24,758	122.7	4,800	16.2%
Community and Social Services	2,030	0.9%	17,162	11.8%	10.40%	\$46,800	82.3	1,784	13.8%
Healthcare Practitioners and Technical	7,778	3.4%	68,933	11.3%	10.10%	\$63,088	88.3	6,937	12.1%
Legal	791	0.3%	8,174	9.7%	8.90%	\$67,130	84.2	724	9.3%
Education, Training, and Library	6,336	2.8%	68,847	9.2%	8.00%	\$52,384	85.8	5,497	15.3%
Construction and Extraction	6,081	2.7%	67,639	9.0%	7.80%	\$37,224	123.3	5,263	15.5%
Life, Physical, and Social Science	582	0.3%	6,837	8.5%	7.50%	\$67,454	84.2	516	12.8%
Business and Financial Operations	4,475	2.0%	61,887	7.2%	6.40%	\$68,153	89.6	3,984	12.3%
Architecture and Engineering	1,213	0.5%	17,298	7.0%	6.20%	\$75,633	86.9	1,080	12.3%
Farming, Fishing, and Forestry	223	0.1%	4,044	5.5%	4.70%	\$23,960	109.9	191	16.8%
Office and Administrative Support	9,908	4.4%	190,919	5.2%	4.70%	\$34,001	99.1	8,984	10.3%
Computer and Mathematical	1,350	0.6%	28,952	4.7%	4.20%	\$79,023	83.5	1,204	12.1%
Protective Service	1,165	0.5%	29,127	4.0%	3.50%	\$40,389	99	1,033	12.8%
Military Specific	273	0.1%	18,849	1.4%	1.30%	\$32,362	N/A	242	12.8%

The table aims to portray the estimated impact by occupation based on UI Claimant activity.

Data include claimants with occupation information, including those filing claims for multiple occupations throughout the period.

*Data for the table include a unique count of claimants by occupation.*

## Unemployment Insurance Claimant Data

*Published May 22, 2020*

## Unemployment Insurance Claimant Data

*Published May 22, 2020*

### **Additional important information about the data.**

- **New TWC Data.** TWC has worked on providing Workforce Solutions Boards with UI Claimant data. This report uses this new dataset.
- **Claimants by County.** This new format now uses the County of residence as provided by TWC as opposed to the county associated with the ES Offices where claimants filed their claims. By doing so, summary information for some tables and figures vary from what was previously reported particularly for County aggregate data and Industry by County.
- **Multiple Claims.** Workers may and do file multiple UI claims. Because of this, claimants may count more than once depending on how the data are aggregated. For instance, one worker may have filed two claims in different weeks for different industries and occupations – the claimant will count once for each week and once for each industry and occupation.
- **Missing Information.** Many records have missing information. Thus, summary information will vary. Depending on the information that is available, for instance, aggregating by sex will show different total numbers than aggregating by race/ethnicity.
- **Slicing Data.** Every time the data are sliced using one or more characteristics, the aggregate summary information will vary and not necessarily coincide with other summary information.
- **Residence and Place of Claim.** Claimants can reside outside the 13-county area and file their claim(s) in a WSA ES Office. This presents a different challenge. When summarizing by county, which is based on WSA ES Office location and their respective geographic assignments, the claimant will be counted for counties in the Alamo area. If the zip code that the claimant entered, however, is not fully or partially contained by a WSA county, then we exclude those zip codes and claimants with zip codes that are outside of the area will not be counted. Thus, the total number of claimants by location, county, city, or zip code, will vary.
- **Location.** Summary of claimants using certain administrative boundaries, such as City Council Districts or Bexar County Commissioner Precincts, are generated through geocoding of the addresses that claimants enter when applying for UI. Because claimants enter their address, these contain errors, misspellings, and other information that prevents the address from being identified in a map. There also may be addresses that are not yet coded into the US Census database and captured by the Address Locator. The way street address and number information are entered also impact geocoding (e.g., E Travis as opposed to Travis E.). Thus, the numbers reported for these administrative boundaries will generally involve an undercount. About 90% of addresses do get geocoded so the entire set of geocoded addresses reflect an undercount of approximately 10%. Each of the smaller administrative boundaries could include 90-100% of addresses, but it is not feasible to determine a precise undercount number within that range for smaller geographical/administrative areas.

## Unemployment Insurance Claimant Data

*Published May 22, 2020*

### Analytics, Performance, & Strategy

Ricardo G. Ramirez, PhD(c)

*Director*

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#### Data Sources

- TWC newly released UI Claimant dataset.
- TWIST WebReport (115) UI Claimant Report.
- Sybase InfoMaker ad hoc report using vw\_claim\_instance.
- EMSI for Jobs in 2019, Avg. Wages, and similar information.

#### Methodology

- Counts mostly based on individuals using ssn and claim file date.
- For industry and occupation information, merged TWC data with ad hoc data using ssn and date claim was filed (involves ~3-5% margin of error).
- ArcGIS was used for geocoding of residential addresses and some of the mapping, but most of the analysis was done using the R statistical software.

#### Definitions

- *Claimants*: includes all claimants regardless of type of claim or reason that the job seeker separated from the last employer that he/she had before filing.
- *Claim file date*: The date that the claimant filed his/her initial and/or additional UI claim.
- *Automation Index*: EMSI's potential automation risk based on job task content – derived from ONET work activities, combined with data of Frey and Osborne to identify risk and resilience tied to automation.

# Bexar County COVID-Impacted Resident Retraining Program

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Adrian Lopez, WSA CEO

5/29/20



# Program Eligibility

- Resident must demonstrate they have lost all or a substantial portion of their income due to COVID-19
  - Bexar County Residents living outside the City of San Antonio
  - Any COVID-affected Bexar County resident interested in the Bexar County Sheriff's Academy
- Residents whose employment opportunities are eliminated or significantly reduced by the COVID-19 pandemic
  - Formerly incarcerated or Justice-Involved Individuals attempting to reenter the workplace
  - Foster Youth who are aging out of the system and attempting to enter the workplace

# Program Design

- Collaborative and Unified Administration
  - SA Works
  - Workforce Solutions – Alamo
  - Bexar County Economic and Community Development
- Industry-driven
  - Guided by the best insights from local subject matter experts
- Ease of Access
  - Single Point-of-Entry for residents to engage the program
- Outcome-focused
  - Emphasis is for industry-recognized certifications, credentials, licenses or other learning opportunities that can be delivered between the start of the program and December 30, 2020
- Emphasis on middle-skills pathways and increasing COVID-19 resiliency
  - Eligible programs are selected to select COVID-resilient employment opportunities and career pathways

# Collaborative Administration

- SA Works
  - Ensures “Industry-Driven” approach
- Workforce Solutions – Alamo
  - Provides unified intake, assessment and referral process for ease of resident access
- Bexar County Economic and Community Development
  - Ensure alignment and cross-determination for TRAM, Utility Assistance and other County-administered program participants as appropriate
  - Works with Children’s Court and Child Protective Services PAL program to identify prospective foster youth participants for referral
  - Works with Office of Criminal Justice to identify reentry candidates for referral



# Industry-Driven: SA Works

- Convene Industry Advisory Council
  - Modeled on TX FAME program
- Broad-based council of subject matter experts from across a range of local industries
  - Includes small and large businesses
  - May be private-sector or public-sector employers who are reasonably expected to be hiring or rehiring employees in the next 6-18 months
- Provide real-time insights to major changes to the workplace caused by COVID-19
- Ensures the proposed programs will result in industry-recognized certifications, credentials, and licenses
- Provides oversight for work-based learning opportunities

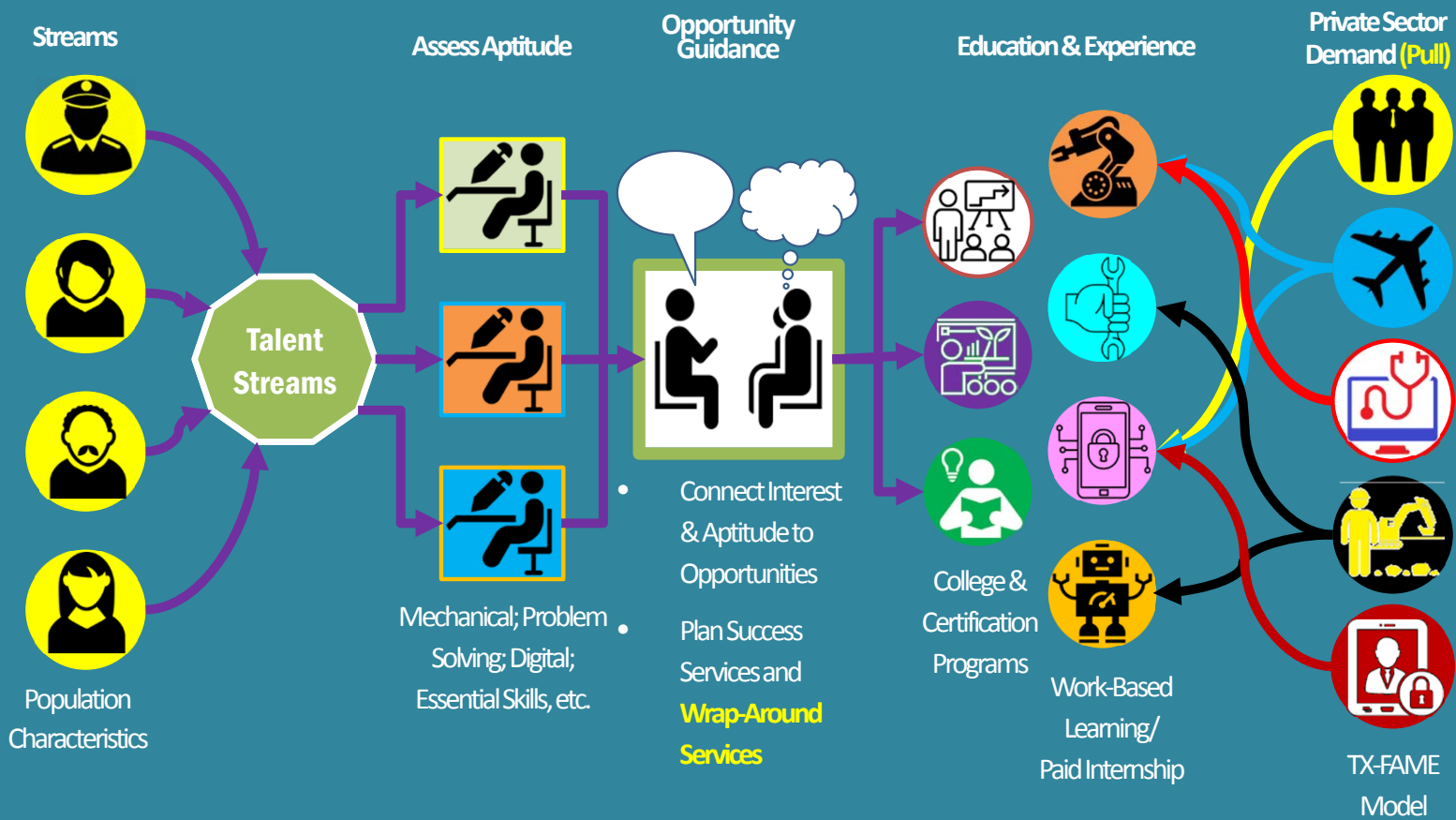
# Ease of Access:

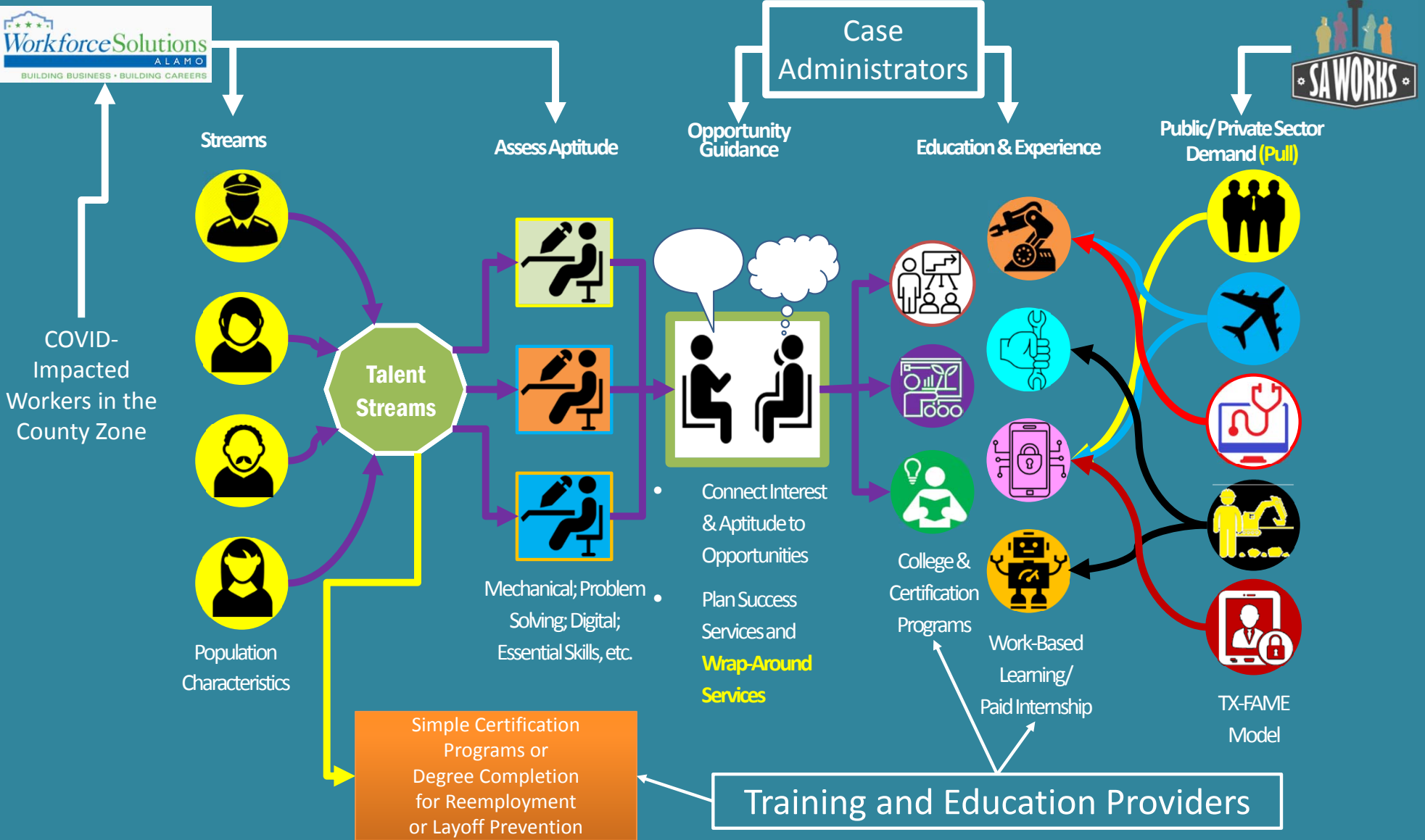
## Workforce Solutions-Alamo

- Manage intake and ensures eligibility
  - Residents have applied for unemployment insurance
- Conducts formal skills and aptitude assessment, and documents relevant job experience
- Begins to develop supportive services assessment
- Provides career counseling to select career pathway
- Refers candidates to Case Administrators

# Case Administrators

- May engage more than one Case Administrator to provide additional capacity
- Receive referrals from Workforce Solutions – Alamo
- Counsels candidate, and develops and manages Individual Training Program
  - Includes services to improve basic and essential skills
  - Must resolve any digital divide issues
- Develops and manages Supportive Services Plan
- Manages the enrollment, engagement and payment of the training program on behalf of the candidate
- Where appropriate, develops and manages Work-Based Learning opportunities
- Responsible for managing for successful outcomes
  - Ensures preparedness for Certifications, Credentials, or Licenses, including required test or exams
  - Preparation for hiring success (interview skills, appropriate clothing, etc.)





# Project Timeline

- May 25 week
  - Develop Agreement with WSA
    - WSA begins data sharing with Bexar County
  - Develop Agreement with SA Works
  - Develop Agreement with Case Administrator agencies
- June 1: SA Works begins to convene Industry Advisory Council
- June 2: Commissioners Court presentation
- June 3: Finalize agreements
- June 8 week: Begin intake, conducting assessments
  - WSA outreach and recruitment for COVID-impacted residents
    - County provides reentry and foster youth data
- June 28: Training begins
- July-December: Training completion
- June – November: Placement outreach
- June – February: Placement begins
- December 30: CRF-funded program ends



# Questions?

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CEO**

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## MEMORANDUM

**To:** Workforce Solutions Alamo Board

**From:** Adrian Lopez, WSA CEO

**Presented by:** Tony Martinez, Child Care Manager

**Date:** May 29, 2020

**Subject:** TRS Discount Discussion

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### Summary:

Child Care Services (CCS) parents must pay a parent share of cost (PSOC). We are asking the Board to consider a discount for parents that choose a Texas Rising Star (TRS) provider. This will be a financial incentive for parents and the children will reap the long-term benefits of being enrolled at a TRS provider. This is for discussion only due to the expenses related to COVID-19 and the potential long-term impact on the budget.

### Analysis:

TRS providers generally charge more due to the cost of quality services. WSA reimburses providers based on max reimbursement rates for that provider type and designation. Some TRS providers lose money when they accept Child Care Services (CCS) enrollments due to the cost of care exceeding the WSA reimbursement rate. Sometimes TRS providers charge parents the difference between the cost of care and the reimbursement rate. If we make this change, parents that choose TRS providers can use these savings to cover the difference between the provider's rates and WSA's reimbursement rates.

Current TRS enrollment and % of total enrollment		
Status	Number of Children	Percentage of Total
TRS	3,924	28%
Not TRS	10,140	72%
Total	14,064	100%

This change will create more awareness for TRS centers. This perk can be promoted on the telephone system, WSA website and social media to increase the number of children enrolled in TRS centers. This change may also motivate more CCS providers to become TRS providers.



**Alternatives:**

We do not have enough TRS providers in every County to serve all children. In some counties we do not have any TRS providers. This means the discount would not be available in some areas of our region.

TRS Centers by County	
County	TRS Centers
Atascosa	2
Bandera	0
Bexar	100
Comal	4
Frio	1
Gillespie	2
Guadalupe	3
Karnes	0
Kendall	1
Kerr	3
McMullen	0
Medina	1
Wilson	1
Total	118

**Fiscal Impact:**

WSA will consider a 15% discount or 20% discount depending on available budget. WSA developed the 12-month estimates below.

Estimate Based on Current TRS Enrollment		
Discount	Duration	Cost
15%	12 months	\$210,187.43
20%	12 months	\$280,249.91

Further analysis will be needed on the potential increase in children enrolled in TRS as a result of this change.

**Recommendation:**

Staff recommends future consideration after the long-term budget impact of COVID-19 is determined. Staff will determine if funds are available if the Board supports the change.

This investment in quality will have a lasting impact on the families that choose TRS providers. Research shows that quality child care supports the 90% of brain development that occurs before the age of 5 years old. Therefore, children that attend quality child care programs are more

prepared for school. This change will help prepare our future workforce and make quality child care more accessible to low income families.

This change has the potential to encourage more CCS providers to become TRS providers, which is a board goal.

**Next Steps:**

NA

# Discussion on TRS Discounts

May 29, 2020



## Current TRS enrollment

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Current TRS enrollment and % of total enrollment		
Status	# of Children	Percentage of Total
TRS	3,924	28%
Not TRS	10,140	72%
Total	14,064	100%



# Availability

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TRS Centers by County	
County	TRS Centers
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Total	118



# Estimates

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Estimate Based on Current TRS Enrollment		
Discount	Duration	Cost
15%	12 months	\$210,187.43
20%	12 months	\$280,249.91





**Questions?**

## MEMORANDUM

**To:** Workforce Solutions Alamo Board

**From:** Adrian Lopez, WSA CEO

**Presented by:** Tony Martinez, Child Care Manager

**Date:** May 29, 2020

**Subject:** Child Care Essential Worker Occupations

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**Summary:**

The Texas Workforce Commission (TWC) provided workforce boards with funding for Essential Worker Child Care. TWC identified the following occupations as essential:

1. Workers in child care services that support workers in other essential functions
2. Pharmacy and health care workers
3. First responders
4. Critical infrastructure workers in grocery, utilities, and trucking
5. Other identified infrastructure workers, which include:
  - a. critical state and local government staff;
  - b. mail/delivery services;
  - c. nursing homes, home health care, and other direct care providers;
  - d. banks;
  - e. gas stations;
  - f. military;
  - g. restaurants and other food delivery; and
6. Critical Occupations identified by the Board

In order to meet the needs of our local economy, using local flexibility, WSA elected to adopt Mayor Nirenberg's list of Critical Occupations included in the Emergency Order issued March 23, 2020. Critical local industries included but were not limited to:

- Blood banks
- Public transportation
- Street and highway maintenance
- Taxis and rideshare
- IT services



- Services for Economically Disadvantaged
- Hotels
- Trash and recycling collection
- Mailing and Shipping services
- Plumbers
- Electricians
- Public safety
- Funeral services

**Analysis:**

This decision to serve local critical occupations significantly increased the number of children we could serve and subsequently we had the 2<sup>nd</sup> highest number of Essential Worker enrollments (2,954 as of 5/22) in the state, only trailing the Gulf Coast board. This decision strengthened our local economy during the pandemic and allowed us to support Essential Workers that needed child care on the frontline.

See Statewide Essential Worker Enrollments attachment for more details.

**Alternatives:**

If we didn't adopt Mayor Nirenberg's critical occupations, we would not be serving our community to our fullest potential as several parents enrolled in critical occupations would have been ineligible under the TWC list.

**Fiscal Impact:**

This strategic move allowed us to enroll the maximum number (of children before TWC discontinued Essential Worker Child Care on 5/20).

**Recommendation:**

Staff recommendation was approved by CEO and WSA used local flexibility to serve more children in local critical industries.

**Next Steps:**

NA

Attachment 1: Statewide Essential Worker Enrollments

**Attachment 1: Statewide Essential Worker Enrollments as of May 22, 2020**

WDA	Name	Enrollments	Original Projections	Reduced Projections (1/2)	% of Original	% of Reduced
1	Panhandle	439	1,106	553	39.69%	79.39%
2	South Plains	267	1,534	767	17.41%	34.81%
3	North Texas	524	493	247	106.29%	212.58%
4	North Central	1,560	6,340	3,170	24.61%	49.21%
5	Tarrant	1,414	4,636	2,318	30.50%	61.00%
6	Dallas	1,700	7,621	3,811	22.31%	44.61%
7	North East	507	614	307	82.57%	165.15%
8	East Texas	778	1,844	922	42.19%	84.38%
9	West Central	337	639	320	52.74%	105.48%
10	Upper Rio Grande	659	2,570	1,285	25.64%	51.28%
11	Permian Basin	177	988	494	17.91%	35.83%
12	Concho Valley	102	319	160	31.97%	63.95%
13	Heart of Texas	456	965	483	47.25%	94.51%
14	Capital Area	376	3,110	1,555	12.09%	24.18%
15	Rural Capital	1,178	1,981	991	59.46%	118.93%
16	Brazos Valley	460	808	404	56.93%	113.86%
17	Deep East Texas	462	886	443	52.14%	104.29%
18	Southeast Texas	484	1,336	668	36.23%	72.46%
19	Golden Crescent	297	618	309	48.06%	96.12%
<b>20</b>	<b>Alamo</b>	<b>2,954</b>	<b>5,683</b>	<b>2,842</b>	<b>51.98%</b>	<b>103.96%</b>
21	South Texas	320	1,166	583	27.44%	54.89%
22	Costal Bend	486	1,281	641	37.94%	75.88%
23	Lower Rio Grande	632	2,906	1,453	21.75%	43.50%
24	Cameron	489	1,458	729	33.54%	67.08%
25	Texoma	231	341	171	67.74%	135.48%
26	Central Texas	445	1,207	604	36.87%	73.74%
27	Middle Rio Grande	213	424	212	50.24%	100.47%
28	Gulf Coast	9,469	19,409	9,705	48.79%	97.57%
<b>Total</b>		<b>27,416</b>	<b>72,283</b>	<b>36,142</b>	<b>37.93%</b>	<b>75.86%</b>

# Essential Worker Child Care Critical Occupations

May 29, 2020



# TWC List of Essential Workers

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- Workers in child care services that support workers in other essential functions
- Pharmacy and health care workers
- First responders
- Critical infrastructure workers in grocery, utilities, and trucking
- Other identified infrastructure workers, which include:
  - critical state and local government staff;
  - mail/delivery services;
  - nursing homes, home health care, and other direct care providers;
  - banks;
  - gas stations;
  - military;
  - restaurants and other food delivery; and
- Critical Occupations identified by the Board



# Mayor Nirenberg's Critical Occupations

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- Blood banks
- Public transportation
- Street and highway maintenance
- Taxis and rideshare
- IT services
- Services for Economically Disadvantaged
- Hotels
- Trash and recycling collection
- Mailing and Shipping services
- Plumbers
- Electricians
- Public safety
- Funeral services



# Boards with highest enrollments

- Gulf Coast 9,469 enrollments 97.7% of adjusted goal
- Alamo 2,954 enrollments 103.96% of adjusted goal
  - Averaged over 120 enrollments per day
- Dallas 1,700 enrollments 22.31% of adjust goal





**Questions?**