



OVERSIGHT COMMITTEE MEETING

Workforce Solutions Alamo
100 N. Santa Rosa St., Suite 120, Boardroom
San Antonio, TX 78207
February 6, 2026
9:00 AM

AGENDA

Agenda items may not be considered in the order they appear.

Citizens may appear before the Committee to speak for or against any item on the agenda in accordance with procedural rules governing meetings. Speakers are limited to three (3) minutes on each topic (6 minutes if translation is needed) if they register at the beginning of the meeting. Questions relating to these rules may be directed to Janel Santos (210) 850-2160.

The Chair of the Committee will be at the Host Location. The Host location is specified above. Meetings will be visible and audible to the public at the Host location, and there will be a visual or audio recording of the meeting. There will be a two-way audio and video of the meeting between each Board member sufficient that Board members and public can hear and see them. WSA will comply with all Videoconferencing Guidelines.

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During the Public Comments portion of the meeting (Agenda Item 4), the Public may type their name into the chat box or unmute themselves and state their name. The meeting host will call each member of the public for comments; in the order their names were submitted.

Workforce Solutions Alamo is an equal opportunity employer/program. Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact Janel Santos at (210) 850-2160 so that appropriate arrangements can be made. Relay Texas: 1-800-735- 2969 (TDD) or 711 (Voice).

- I. CALL TO ORDER**
Presenter: Dr. Sammi Morrill, Committee Chair
- II. ROLL CALL AND QUORUM DETERMINATION**
Presenter: Dr. Sammi Morrill, Committee Chair
- III. DECLARATIONS OF CONFLICT OF INTEREST**
Presenter: Dr. Sammi Morrill, Committee Chair
- IV. PUBLIC COMMENT**
Presenter: Dr. Sammi Morrill, Committee Chair
- V. DISCUSSION AND POSSIBLE ACTION ON MEETING MINUTES**
Presenter: Dr. Sammi Morrill, Committee Chair
 - a. Meeting Minutes of November 14, 2025
- VI. QUALITY ASSURANCE BRIEFING (DISCUSSION AND POSSIBLE ACTION)** Presenter: Dr. Ricardo Ramirez, Director of Quality Assurance
 - a. TWC & Associated Monitoring...**pg.1-2**
 - i. Two SNAP E&T and One Migrant Seasonal Farm Worker Reviews...**pg.3-6**
 - b. Quality Assurance Briefing...**pg.7-8**
 - c. Strategy – Internal and External Monitoring & Training Schedule...**pg.9-13**
 - d. ADM 65, C2 – Monitoring Policy and Procedures Update...**pg.14-15**
- VII. PROGRAMS & OPERATIONAL BRIEFING (DISCUSSION AND POSSIBLE ACTION)**
Presenter: Victoria Rodriguez, Director of Workforce Services
 - a. Program Briefing...**pg.16-17**
 - b. Performance...**pg.18-19**
- VIII. PROCESS BRIEFING (DISCUSSION AND POSSIBLE ACTION)**
Presenter: Eric Vryn, Chief Process Officer
 - a. WSA’s Enterprise Risk Management (ERM) Tool...**pg.20-23**
- IX. INTEGRITY CENTRAL AND STRATEGY (DISCUSSION AND POSSIBLE ACTION)**
Presenter: Teresa Chavez, Chief Operating Officer
 - a. Child Care Services
 - b. Program Integrity and Risk Management Strategy
- X. FACILITES MANAGEMENT PROCESS & STRATEGY (DISCUSSION AND POSSIBLE ACTION)...pg.24-26**
Presenter: Kristen Rodriguez, Director of Procurement and Contracts
- XI. EMPLOYEE HANDBOOK (DISCUSSION AND POSSIBLE ACTION)...pg.27**
Presenter: Maria Martinez, Director of Human Resources
- XII. CEO REPORT (DISCUSSION AND POSSIBLE ACTION)**
Presenter: Adrian Lopez, Chief Executive Officer

XIII. CHAIR REPORT (DISCUSSION AND POSSIBLE ACTION)

Presenter: Dr. Sammi Morrill, Committee Chair

XIV. EXECUTIVE SESSION:

Pursuant to Chapter 551 of the Texas Open Meetings Act, the Committee may move into Executive Session for discussion on any issue for which there is an exception to the Act as set out in section 551.071 et. seq. including, but not limited to, the following:

- a. Government Code §551.072 – Discussions Regarding Purchase, Exchange, Lease, or Value of Real Property if Deliberation in an Open Meeting Would Have a Detrimental Effect on the Position of Workforce Solutions Alamo in Negotiations with a Third Party;
- b. Government Code §551.071 – All Matters Where Workforce Solutions Alamo Seeks the Advice of its Attorney as Privileged Communications Under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas, Pending or Contemplated Litigation; and/or Settlement Offer.
- c. Government Code §551.074 – To deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee of Workforce Solutions Alamo.

XV. ADJOURNMENT

Presenter: Dr. Sammi Morrill, Committee Chair