

Questions & Answers for Voice Broadcasting (Robocall) Services (RFQ) June 4, 2020

Question 1. When do you plan to go live once you've selected a system? I remember seeing deadlines for submissions but wasn't sure if you had a go-live date in mind?

- **Response: We would like to go live by June 15th.**

Question 2. Can you provide any information as to what kind of volume you've experience per day or week or per month?

- **Response: No information is available at this time, this is a new service for WSA.**

Question 3. Will you be sending calls or texts or both?

- **Response: Both**

Question 4. How long will those recordings typically be as well as texts.

- **Response: WSA is undecided on the length just yet.**

Question 5. Do you want a Monthly or Annually Plan?

- **Response: Provide pricing for both.**

Question 6. How many total numbers you'd be using this for?

- **Response: 1**

Question 7. will the numbers typically be the same month to month or be different each time?

- **Response: The same month to month.**