

# **BCY07 LWDA Performance Measure Definitions**

## **Contracted, NonContracted, and Management Measures**

1/29/07 Edition – These definitions are subject to clarification as questions arise – clarification is not intended to mean wholesale, retroactive change. Worth noting is that the definitions are intended to cover the overwhelming majority of scenarios (99% or so). However, the performance report specs provide additional information about the specifics of calculations but are highly technical in nature and not really intended for non-technical uses.

## REEMPLOYMENT & EMPLOYER ENGAGEMENT MEASURES

Measure Name:	<b>Claimant Reemployment</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Yes
Performance period:	Claimants with Initial Payments from 10/1/05 to 9/30/06		
Data Source	TWIST Web Report 162 – Claimant Reemployment		
Definition:	Percent of UI Claimants Reemployed in the calendar quarter following the quarter in which they received their initial payment.		
Methodology:	<p>Denominator is the number of UI Claimants who received an initial payment within the performance period.</p> <p>Numerator is the number of UI Claimants from the denominator who were reemployed in the calendar quarter that followed the quarter in which they received their initial payment. A claimant is considered to be reemployed if the claimant has UI wages in the calendar quarter after receiving an initial payment.</p> <p>The measure is calculated by dividing the Numerator by the Denominator.</p>		
Reporting Issues:	Data is generally reported with the MPR's 1st Release each month		

Measure Name:	<b>Claimant Reemployment Within 10 Weeks</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Yes
Performance period:	7/1/06 to 6/30/07		
Data Source	TWIST Web Report 161 – Claimant Reemployment Within 10 Weeks		
Definition:	The percent of monetarily eligible, registered initial claimants subject to work search who the system helped reemploy within 10 weeks.		
Methodology:	<p>Denominator is the number of monetarily eligible, initial claimants who are subject to work search requirements and registered in WorkInTexas during the performance period. The UI Claims system assigns each initial claim to a LWDA based on the filing county.</p> <p>Numerator is the unduplicated number of people from the Denominator who the system helped reemploy within 10 weeks of the later of: 1) the date their claim is first determined monetarily eligible or 2) WIT registration (if WIT registration is after the monetary eligibility date or 3) New WIT Activity (if within 10 weeks of monetary eligibility date) – If there is no WIT Registration or other WIT Activity within 10 weeks of the monetary eligibility date, the claimant is excluded. The system is considered to have helped reemploy a claimant if the claimant was:</p> <ul style="list-style-type: none"> <li>a. Hired in a Work In Texas (WIT) Job Opening,</li> <li>b. Placed via WIT Job Development, or</li> <li>c. A recipient of enhanced services within 10 weeks and was later found to be reemployed.</li> </ul> <p>Claimants are automatically excluded from the measure if their claim is voided or they fail to become reemployed within 10 weeks and one of the following conditions applied during the 10 week period:</p> <ul style="list-style-type: none"> <li>a. The claimant was covered under a common measure exclusion (death, institutionalization/health issue of at least 90 days, recalled to active duty, etc.);</li> <li>b. The claimant is a TAA customer who was enrolled in TAA-approved training designed to result in a recognized degree or credential; or</li> <li>c. There is a determination by the UI Division that the claimant was not eligible for 3 consecutive weeks (primarily because of failing to meet work search requirements).</li> </ul>		
Reporting Issues:	Data is generally reported with the MPR's 1st Release each month		

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Measure Name:	<b>Job Openings Filled Rate</b>		
Calc Method	Non-Cumulative - YTD	Contracted?	Yes
Performance period:	Job Openings Received 4/1/06 to 3/31/07		
Data Source	WIT Reports - REEM Job Openings Filled - Individual information on the job openings that are counted in the Numerator and Denominator are available for download using this report.		
Definition:	The percentage of job openings received by the system that are filled.		
Methodology:	<p>Denominator is the number of WIT job developments with a hired status plus the WIT job openings received or open during the performance period:</p> <ul style="list-style-type: none"> <li>a. from employers with either a Texas Tax ID or an approved WIT account;</li> <li>b. entered by staff during the performance period (regardless of whether the opening is from an employer with a Texas Tax ID or an approved WIT account); or</li> <li>c. received from employers without a Texas Tax ID or approved WIT account that are filled (Openings from unapproved Employers are only included if they are filled and only on a one-for-one basis).</li> </ul> <p>Job Openings created by TWC staff in WorkInTexas.com as Alien Labor Certification openings are only included in the measure if filled.</p> <p>Numerator is the number of WIT job openings from the denominator that are filled plus the number of job developments with a hired status.</p> <p>The measure is calculated by dividing the Numerator by the Denominator.</p>		
Reporting Issues:	<p>1) Data is generally reported with the MPR's 1st Release each month.</p> <p>2) The "Delayed Verification" process looks to see if a job seeker who had a contact with an employer on an employer's posting later receives wages from that employer (generally as evidenced by UI wage records or other independent employment data). In such cases, the job opening is "closed" and the job seeker is recorded as being hired by that employer.</p> <p>3) The numerator is based on information available during the reporting period, not the actual date of hire. An opening from the denominator that is filled outside of the performance period but is recorded in WorkInTexas.com by the data entry deadline will be included in reported performance. Essentially any opening received between 4/1/06 and 3/31/07 that is recorded as being filled by 10/5/07 will be included in BCY07 performance.</p> <p>4) If an opening is initially in one LWDA's denominator but filled by another LWDA, the LWDA that filled the opening is credited with the filled opening in its Numerator. This opening is also transferred to the second LWDA's Denominator.</p> <p>5) If a job order with multiple openings is in one LWDA's denominator and another LWDA fills some or all of the openings, those filled openings are counted in the second LWDA's Numerator AND transferred to the second LWDA's Denominator.</p>		

Measure Name:	<b>Market Share</b>		
Calc Method	Cumulative - YTD	Contracted?	Yes
Performance period:	10/1/06 to 9/30/07		
Data Source	WIT Reports - REEM Market Share - The employers in the Numerator are available for download through this report. A list of the Employers in the Denominator is not available because it is obtained by the Labor Market & Career Information Department (LMCI) as part of a Bureau of Labor Statistics survey that carries confidentiality provisions that do not allow release of individually identifiable information.		
Definition:	The Ratio of the employer reporting units served to employer reporting units in the LWDA.		
Methodology	<p>Denominator is the number of employer reporting units (locations) in the LWDA. The employers in the denominator account for all unique UI tax accounts with adjustments to also include each employer unit that is under a tax account that is located at a different physical location. In creating aggregate totals for the state and LWDA's, LMCI calculates and reports the number of UI accounts, as well as other reporting units, for different geographic and industry groupings. When employers file their UI tax information, they indicate if they have multiple permanent worksites. LMCI conducts a survey to obtain information on each of these permanent worksites and these together with the main employer locations are considered "Employer Reporting Units". TWC then subtracts Trusts, Estates, and employers whose wage records do not show employees for one year.</p> <p>Numerator is the number of employer locations (based on WIT Employer ID) that receive one of the following services in the performance period (as documented in WIT):</p> <ul style="list-style-type: none"> <li>- Taking job postings;</li> <li>- Providing specialized testing to job seekers on behalf of an employer;</li> <li>- Performing employer site recruitment;</li> <li>- Providing customized or incumbent worker training;</li> <li>- Entering into a subsidized/unpaid employer agreement;</li> <li>- Providing Rapid Response;</li> <li>- Preparing customized LMI reports in response to specific employer requests; or</li> <li>- Other services provided to employers for a fee.</li> </ul> <p>The measure is the ratio of the Numerator to the Denominator expressed as a percentage (that is, by dividing the Numerator by the Denominator).</p>		
Reporting Issues	Data is generally reported with the MPR's 1st Release each month		

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Measure Name:	<b>Sustainability</b>		
Calc Method	Non-Cumulative - YTD	Contracted?	Yes
Performance period:	10/1/06 to 9/30/07		
Data Source	WIT Reports - REEM Sustainability		
Definition:	The percentage of employers served who are repeat customers.		
Methodology	<p>Denominator is the unduplicated number of employers that received one or more qualifying services during the performance period. This is essentially the employers in the Market Share Numerator unduplicated based on unique WIT Employer Master ID so that each employer is only counted once in the Denominator. Qualifying services must be documented in WIT and include:</p> <ul style="list-style-type: none"> <li>- Taking job postings;</li> <li>- Providing specialized testing to job seekers on behalf of an employer;</li> <li>- Performing employer site recruitment;</li> <li>- Providing customized or incumbent worker training;</li> <li>- Entering into a subsidized/unpaid employer agreement;</li> <li>- Providing Rapid Response;</li> <li>- Preparing customized LMI reports in response to specific employer requests; or</li> <li>- Other services provided to employers for a fee.</li> </ul> <p>Numerator is the number of employers from the denominator that are repeat customers. A repeat customer is one which received qualifying services at least 30 days apart. It does not matter if the qualifying services were provided in the current contract year or in prior contract years. As long as there are 30 days or more between the services, the customer is considered to be a repeat customer.</p> <p>The measure is calculated by dividing the Numerator by the Denominator.</p>		
Reporting Issues	<p>1) Data is generally reported with the MPR's 1st Release each month</p> <p>2) It doesn't matter if the services are delivered to two separate employer locations. If an employer has multiple locations and services are provided to one location and then another at least 30 days later, it will count in the Numerator.</p>		

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## SILOED PERFORMANCE MEASURES

Measure Name:	<b>Choices Federal Participation Rate: All Families</b>		
Calc Method	Cumulative – YTD	Contracted?	Yes
Performance period:	10/1/06 to 9/30/07		
Data Source	TWIST Web Reports - #155 TANF Federal Performance Report		
Definition:	The percentage of TANF families with federal work participation requirements meeting those requirements (excluding Child-Only cases)		
Methodology	<p>Monthly Denominator is the number of families who receive a TANF benefit in the month for the month excluding: Child-Only cases and single parent families who are exempt due to caring for a child under the age of one (unless they are in the Numerator).</p> <p>Monthly Numerator is the number of families from the denominator who meet work requirements.</p> <p>Performance is calculated by dividing the numerator by the denominator for each month of the performance period and averaging the results.</p> <p>The TWIST Web Report documentation contains additional details calculating the measure.</p>		
Reporting Issues	Data is generally reported with the MPR's 1st Release each month		

Measure Name:	<b>Choices Federal Participation Rate: Two Parent Families</b>		
Calc Method	Cumulative – YTD	Contracted?	Yes
Performance period:	10/1/06 to 9/30/07		
Data Source	TWIST Web Reports - #155 TANF Federal Performance Report		
Definition:	The percentage of TANF two parent families with federal work participation requirements meeting those requirements (excluding Child Only cases)		
Methodology	<p>Monthly Denominator is the number of two parent families who receive a TANF benefit in the month for the month excluding Child Only cases.</p> <p>Monthly Numerator is the number of families from the denominator who meet work requirements.</p> <p>Performance is calculated by dividing the numerator by the denominator for each month of the performance period and averaging the results.</p> <p>The TWIST Web Report documentation contains additional details calculating the measure.</p>		
Reporting Issues	Data is generally reported with the MPR's 1st Release each month		

Measure Name:	<b>Average Number Children Served Per Day</b>		
Calc Method	Cumulative – YTD	Contracted?	Yes
Performance period:	10/1/06 to 9/30/07		
Data Source	TWC's ECC Data Warehouse – CC Line Items View Table. The ECC Data Warehouse obtains data from both the Budget and Payment Application (BAPA) and the Local Application, both of which are accessible to Boards.		
Definition:	The number of customers receiving qualifying services during the performance period.		
Methodology	<p>Denominator is the number of working days during the performance period</p> <p>Numerator is the number of units of Choices, At Risk and Transitional child care paid for or subsidized by CCDF funds during the performance period.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p>		
Reporting Issues	Data is generally reported with the MPR's Final Release each month		

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## COMMON MEASURES

Measure Name:	<b>Entered Employment (State Methodology)</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Yes: Total Entered Employment & Staff-Assisted Entered Employment. Other population levels are not formally contracted
Performance period:	Exiters from 10/1/05 to 9/30/06		
Data Source	TWIST Web Reports - #142 CM Adult Entered Employment-State Population Level 1 for Total Entered Employment Population Level 30 for Staff-Assisted Entered Employment		
Definition:	The percent of those Exiters from Adult Programs who were unemployed at Date of Participation that are employed by the end of the 1st calendar quarter after exit.		
Methodology	<p>Denominator is the number of Exiters who were unemployed or had received a layoff notice at Date of Participation excluding Exiters:</p> <ul style="list-style-type: none"> <li>a. who only received services from WIA Youth;</li> <li>b. who exited for noncompliance;</li> <li>c. whose SSNs do not appear valid (e.g. 999-99-9999); or</li> <li>d. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, or providing care to a family member.</li> </ul> <p>Numerator is the number of Exiters from the Denominator who were employed BY THE END OF the 1st calendar quarter after exit. A client is considered employed if True Wage Records (UI Wage Records or Federal Employment Records) show earnings or Supplemental Records of Employment indicate employment during the applicable time frame.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the Exiter must have received a qualifying service funded by the given program during their Period of Participation. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>1) Data is generally reported with the MPR’s 1st Release each month</p> <p>2) This measure is primarily based on True Wage Records, which are updated quarterly (October, January, April and July) and require at least 3 months from the end of the calendar quarter being reviewed to mature. Wage information obtained through WRIS or FEDES is not available until roughly 3 months later. Therefore Performance Results for a given quarter of exiters is generally not reported in the MPR until roughly 5 months after the end of the 1<sup>st</sup> quarter after exit.</p> <p>3) Total and Staff-Assisted Performance do not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p> <p>4) Staff-Assisted performance generally includes customers from the “Total” population level that received services beyond self-service.</p>		

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Measure Name:	<b>Entered Employment (Federal Methodology)</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Not formally
Performance period:	Exiters from 10/1/05 to 9/30/06		
Data Source	TWIST Web Reports - #149 CM Adult Entered Employment-Federal		
Definition:	The percent of those Exiters from Adult Programs who were unemployed at Date of Participation that are employed by the end of the 1st calendar quarter after exit.		
Methodology	<p>Denominator is the number of Exiters who were unemployed or had received a layoff notice at Date of Participation excluding Exiters:</p> <ul style="list-style-type: none"> <li>a. who only received services from WIA Youth;</li> <li>b. whose SSNs do not appear valid (e.g. 999-99-9999); or</li> <li>c. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, or providing care to a family member.</li> </ul> <p>Numerator is the number of Exiters from the Denominator who were employed IN the 1st calendar quarter after exit. A client is considered employed if True Wage Records (UI Wage Records or Federal Employment Records) show earnings or Supplemental Records of Employment indicate employment during the applicable time frame.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the Exiter must have received a qualifying service funded by the given program during their Period of Participation. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>1) Data is generally reported with the MPR’s 1st Release each month</p> <p>2) This measure is primarily based on True Wage Records, which are updated quarterly (October, January, April and July) and require at least 3 months from the end of the calendar quarter being reviewed to mature. Wage information obtained through WRIS or FEDES is not available until roughly 3 months later. Therefore Performance Results for a given quarter of exiters is generally not reported in the MPR until roughly 5 months after the end of the 1<sup>st</sup> quarter after exit.</p> <p>3) Total and Staff-Assisted Performance do not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p> <p>4) Staff-Assisted performance generally includes customers from the “Total” population level that received services beyond self-service.</p>		

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Measure Name:	<b>Employment Retention</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Total Employment Retention; Other population levels are not formally contracted
Performance period:	Exiters from 4/1/05 to 3/31/06		
Data Source	TWIST Web Reports - #144 CM Employment-Retention Population Level 1 for Total Employment Retention		
Definition:	The percent of those Exiters from Adult Programs who were employed in the 1 <sup>st</sup> calendar quarter after exit that are employed in the 2 <sup>nd</sup> & 3 <sup>rd</sup> calendar quarters after exit.		
Methodology	<p>Denominator is the number of Exiters who were employed in the 1<sup>st</sup> calendar quarter after exit excluding Exiters:</p> <ul style="list-style-type: none"> <li>a. who only received services from WIA Youth;</li> <li>b. who exited for noncompliance;</li> <li>c. whose SSNs do not appear valid (e.g. 999-99-9999); or</li> <li>d. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, or providing care to a family member.</li> </ul> <p>Numerator is the number of Exiters from the Denominator who were employed in the 2<sup>nd</sup> and 3<sup>rd</sup> calendar quarters after exit.</p> <p>A client is considered employed if True Wage Records (UI Wage Records or Federal Employment Records) show earnings or Supplemental Records of Employment indicate employment during the applicable time frame.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the Exiter must have received a qualifying service funded by the given program during their Period of Participation. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>1) Data is generally reported with the MPR’s 1st Release each month</p> <p>2) This measure is primarily based on True Wage Records, which are updated quarterly (October, January, April and July) and require at least 3 months from the end of the calendar quarter being reviewed to mature. Wage information obtained through WRIS or FEDES is not available until roughly 3 months later. Therefore Performance Results for a given quarter of exiters is generally not reported in the MPR until roughly 5 months after the end of the 3<sup>rd</sup> quarter after exit.</p> <p>3) Because of the lag in reporting, TWIST Web Report 158 CM Employment Retention Forecast may assist in monitoring this measure.</p> <p>4) Total performance does not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p>		

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Measure Name:	<b>Average Earnings</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	WIA Adult Average Earnings WIA DW Average Earnings Other population levels are not formally contracted
Performance period:	Exiters from 4/1/05 to 3/31/06		
Data Source	TWIST Web Reports - #154 CM Average Earnings Population Level 26 for WIA Adult Average Earnings Population Level 27 for WIA DW Average Earnings		
Definition:	Average Earnings in the 2 <sup>nd</sup> & 3 <sup>rd</sup> calendar quarters after exit of those Exiters from Adult Programs employed in the 1 <sup>st</sup> , 2 <sup>nd</sup> , & 3 <sup>rd</sup> calendar quarters after exit.		
Methodology	<p>Denominator is the number of Exiters who were employed in the 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> calendar quarters after exit based on True Wage Records (UI Wage Records or Federal Employment Records) but excluding those Exiters:</p> <ul style="list-style-type: none"> <li>a. who only received services from WIA Youth;</li> <li>b. who exited for noncompliance;</li> <li>c. whose SSNs do not appear valid (e.g. 999-99-9999); or</li> <li>d. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, or providing care to a family member.</li> </ul> <p>Numerator is the total earnings in the 2<sup>nd</sup> and 3<sup>rd</sup> calendar quarters after exit (as reported in True Wage Records) for the Exiters from the Denominator.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the Exiter must have received a qualifying service funded by the given program during their Period of Participation. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>1) Data is generally reported with the MPR’s 1st Release each month</p> <p>2) This measure is based on True Wage Records, which are updated quarterly (October, January, April and July) and require at least 3 months from the end of the calendar quarter being reviewed to mature. Wage information obtained through WRIS or FEDES is not available until roughly 3 months later. Therefore Performance Results for a given quarter of exiters is generally not reported in the MPR until roughly 5 months after the end of the 3<sup>rd</sup> quarter after exit.</p> <p>3) Because of the lag in reporting, TWIST Web Report 157 CM Average Earnings Forecast may assist in monitoring this measure.</p> <p>4) Total performance does not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p>		

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Measure Name:	<b>Educational Achievement</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Total Educational Achievement; Other population levels are not formally contracted
Performance period:	Exiters from 10/1/05 to 9/30/06		
Data Source	TWIST Web Reports - #146 CM Educational Achievement Population Level 1 for Total Educational Achievement		
Definition:	The percent of those Exiters in education designed to result in a recognized degree or credential who achieved it by the end of the 3rd calendar quarter after exit.		
Methodology	<p>Denominator is the number of Exiters who were in education or training intended to result in a recognized degree or credential. A recognized degree or credential is one that employers acknowledge as a meaningful qualification (no generic work-readiness certificates). WIA Youth are automatically included in the measure if they were enrolled in:</p> <ul style="list-style-type: none"> <li>a. school (had not received diploma);</li> <li>b. alternative school (had not received diploma);</li> <li>c. post-secondary education after completing high school.</li> </ul> <p>Excluded from the measure are Exiters:</p> <ul style="list-style-type: none"> <li>a. who exited for noncompliance;</li> <li>b. whose SSNs do not appear valid (e.g. 999-99-9999);</li> <li>c. who failed to timely achieve the degree or credential but did enter employment; or</li> <li>d. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, providing care to a family member, or relocated to a mandated residential program (foster youth only).</li> </ul> <p>Numerator is the number of Exiters from the Denominator who achieved the recognized degree or credential by the end of the 3<sup>rd</sup> calendar quarter after exit.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the Exiter’s training service intended to result in a recognized degree or credential must be tied to that program. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>1) Data is generally reported with the MPR’s 1st Release each month</p> <p>2) Total performance does not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p>		

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Measure Name:	<b>WIA Youth Attainment of Degree or Certificate</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Yes
Performance period:	Exiters from 10/1/05 to 9/30/06		
Data Source	TWIST Web Reports - #151 CM Youth Attainment of Degree of Certificate Population Level 25 for DOL WIA Youth Attainment of Degree or Certificate		
Definition:	The percent of DOL WIA Youth Exiters in education designed to result in a recognized degree or credential who achieved it by the end of the 3rd calendar quarter after exit.		
Methodology	<p>Denominator is the number of DOL WIA Youth Exiters who were in education or training intended to result in a recognized degree or credential. A recognized degree or credential is one that employers acknowledge as a meaningful qualification (no generic work-readiness certificates). WIA Youth are automatically included in the measure if they were enrolled in:</p> <ul style="list-style-type: none"> <li>a. school (had not received diploma);</li> <li>b. alternative school (had not received diploma);</li> <li>c. post-secondary education after completing high school.</li> </ul> <p>Excluded from the measure are Exiters:</p> <ul style="list-style-type: none"> <li>a. whose SSNs do not appear valid (e.g. 999-99-9999); or</li> <li>b. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, providing care to a family member, or relocated to a mandated residential program (foster youth only).</li> </ul> <p>Numerator is the number of Exiters from the Denominator who achieved the recognized degree or credential by the end of the 3<sup>rd</sup> calendar quarter after exit.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p>		
Reporting Issues	Data is generally reported with the MPR's 1st Release each month		

Any information that impacts performance calculations which is not in the appropriate IT system by the data entry deadline will not be included in that month's MPR. This includes data entered by Boards, contractors or automated interfaces. Data not entered by close of business on 10/5/07 (or 10/24/07 for child care data) will not be included in BCY07 Year End performance.

Measure Name:	<b>WIA Youth Placement in Employment or Education</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Yes
Performance period:	Exiters from 10/1/05 to 9/30/06		
Data Source	TWIST Web Reports - #150 CM Youth Placed in Employment or Education Population Level 25 for DOL WIA Youth Placement in Employment or Education		
Definition:	The percent of DOL WIA Youth Exiters not employed or in post-secondary education at participation who are employed or in post-secondary education in the 1st calendar quarter after exit.		
Methodology	<p>Denominator is the number of WIA Youth Exiters who at Date of Participation were unemployed or had received a layoff notice at Date of Participation and were not in post-secondary education excluding Exiters:</p> <ul style="list-style-type: none"> <li>a. whose SSNs do not appear valid (e.g. 999-99-9999); or</li> <li>b. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, providing care to a family member, or relocated to a mandated residential program (foster youth only).</li> </ul> <p>Numerator is the number of Exiters from the Denominator who were employed or in post-secondary education in the 1st calendar quarter after exit. A client is considered employed if True Wage Records (UI Wage Records or Federal Employment Records) show earnings or Supplemental Records of Employment indicate employment during the applicable time frame.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p>		
Reporting Issues	Data is generally reported with the MPR's 1st Release each month		

Any information that impacts performance calculations which is not in the appropriate IT system by the data entry deadline will not be included in that month's MPR. This includes data entered by Boards, contractors or automated interfaces. Data not entered by close of business on 10/5/07 (or 10/24/07 for child care data) will not be included in BCY07 Year End performance.

Measure Name:	<b>WIA Youth Literacy &amp; Numeracy Gains</b>		
Calc Method	Non-Cumulative – YTD	Contracted?	Not formally
Performance period:	DOL WIA Youth Participants with anniversaries 7/1/05 to 6/30/06 – NOT FIRM		
Data Source	TWIST Web Reports – #163 CM Youth Literacy & Numeracy Gains (not available yet) Population Level 25 for DOL WIA Youth Literacy & Numeracy Gains		
Definition:	The percent of out-of-school DOL WIA Youth who are basic skills deficient in reading, language, or total math who increase one or more educational functioning levels by the anniversary of their first DOL WIA Youth service.		
Methodology	<p>Denominator is the number of DOL WIA Youth who were out-of-school at date of first DOL WIA Youth service and who were basic skills deficient in reading, language, or total math (as determined using an approved testing instrument) who have reached an anniversary of first DOL WIA Youth service or exited in less than one year excluding those:</p> <ul style="list-style-type: none"> <li>a. whose SSNs do not appear valid (e.g. 999-99-9999);</li> <li>b. who have completed at least one year in DOL WIA Youth (and thus been reported in the measure at least once) but who exit prior to their next anniversary; or</li> <li>c. who at exit or during the quarter following the quarter of exit are deceased or, for at least 90 days, institutionalized, called to active military duty, receiving treatment, providing care to a family member, or relocated to a mandated residential program (foster youth only).</li> </ul> <p>Numerator is the number of DOL WIA Youth from the Denominator who increase one or more educational functioning levels by an anniversary of their first DOL WIA Youth service.</p> <p>Educational functioning levels are determined using an approved testing instrument. Pre- and post-tests must be conducted using the same approved testing instrument.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p>		
Reporting Issues	Data is generally reported with the MPR's 1st Release each month		

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Measure Name:	<b>Customers Served</b>		
Calc Method	Cumulative – YTD	Contracted?	Not formally
Performance period:	10/1/06 to 9/30/07		
Data Source	TWIST Web Reports - #141 CM Customers Served		
Definition:	The number of customers receiving qualifying services during the performance period.		
Methodology	<p>The number of customers receiving qualifying services during the performance period.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the customer must have received a qualifying service funded by the given program during their performance period. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>Data is generally reported with the MPR’s 1st Release each month</p> <p>Total and Staff-Assisted Performance do not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p>		

Measure Name:	<b>Average Monthly Cost Per Customers Served</b>		
Calc Method	Cumulative – YTD	Contracted?	Not formally
Performance period:	10/1/06 to 9/30/07		
Data Source	TWIST Web Reports - #143 CM Average Monthly Cost Per Customers Served		
Definition:	The average monthly cost per customer served.		
Methodology	<p>Denominator is the average number of customers receiving qualifying services per month.</p> <p>Numerator is expenditures for the performance period.</p> <p>Performance is calculated by dividing the numerator by the denominator.</p> <p>The TWIST Web Report documentation contains additional details for calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the customer must have received a qualifying service funded by the given program during their performance period. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>Data is generally reported with the MPR’s Final Release each month</p> <p>Total and Staff-Assisted Performance do not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p>		

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Measure Name:	<b>Median Days in Service</b>		
Calc Method	Cumulative – YTD	Contracted?	Not formally
Performance period:	10/1/06 to 9/30/07		
Data Source	TWIST Web Reports - #148 Median Days in Services		
Definition:	The median number of days in periods of participation		
Methodology	<p>The median number of days in periods of participation (from date of participation to date of exit). Customers who have not yet exited are counted from date of participation to the end of the report period.</p> <p>The TWIST Web Report documentation contains additional details calculating the measure.</p> <p>NOTE – It is possible to “drill down” into this measure by program to determine performance by program. The basic methodology is the same except that to be included in a given program’s version of the measure, the customer must have received a qualifying service funded by the given program during their period of participation. Siloed performance is available on the TWIST Web Report as well as on various reports in the MPR.</p>		
Reporting Issues	<p>Data is generally reported with the MPR’s 1st Release each month</p> <p>Total and Staff-Assisted Performance do not include customers who only received qualifying services through NEG, Hurricane FSE&amp;T funds, and several other small and highly specialized funds not typically used.</p>		

Any information that impacts performance calculations which is not in the appropriate IT system by the data entry deadline will not be included in that month’s MPR. This includes data entered by Boards, contractors or automated interfaces. Data not entered by close of business on 10/5/07 (or 10/24/07 for child care data) will not be included in BCY07 Year End performance.